

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083643

Date: March 20, 2003

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - Line Sharing and Line Splitting - Pending Service Order when the End User's

Telephone Number (TN) is not present

This is to advise that BellSouth's Line Sharing and Line Splitting Services will be enhanced on April 20, 2003, to allow CLECs to order Line Sharing or Line Splitting services when the end user's telephone service is pending installation or the existing telephone service has a pending service order.

Previously the CLEC was allowed to place an order when the telephone service installation was pending, but required the Line Sharing or Line Splitting order to have a due date two business days beyond the telephone service installation due date. This enhancement will allow the Line Sharing or Line Splitting order to have the same due date as the telephone service pending order, provided the minimum Line Sharing or Line Splitting interval is met. Prior to this enhancement, it was necessary for the CLEC to wait until the voice service was installed at the service address before submitting the Local Service Request (LSR) for the data service.

A Job Aid titled "Pending Service Order (PSO) when TN not present" will be available until the CLEC Information Packages for Line Sharing and Line Splitting are updated to reflect the product enhancement. The job aid will be posted to the Collaborative Web site by April 20, 2003 at the following address:

http://interconnection.bellsouth.com/markets/lec/line sharing collab/

If you have any questions, please contact your BellSouth Local Support Manager, or you may call 1-800-511-6555.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services