

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083579

Date: January 28, 2003

To: All Telecommunication Carriers

Subject: All Telecommunication Carriers – Preferred Interexchange Carrier (PIC) / Local Pre-

Subscribed Interexchange Carrier (LPIC) Project Management Process.

This is to advise that effective January 28, 2003 all customer-base conversions or large customer accounts exceeding 1000 per NPA, per day, per carrier must be referred to your BellSouth Account Team or Equal Access Customer Support Manager for negotiations and Project Management. Expedited requests for exceptions will be honored through the Project Management process based on BellSouth switch capacity and actual or anticipated volumes at the time of the request.

If you have questions, please contact your BellSouth Account Manager, Nancy Reese, BellSouth Equal Access Customer Support Manager at (770) 492-7566 or the Equal Access Service Center at 1-800-456-9127.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services