

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083548

Date: January 17, 2003

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - Workaround for Directory Listings Involving Titles and Degrees

This is to advise that BellSouth has developed a workaround process for situations when an end user makes a request for a title or a degree to be published with a directory listing, and that title or degree has not been updated in the BellSouth table of titles and degrees.

When a situation arises where a title or degree is not found in the BellSouth table of titles and degrees, the title or degree may be shown in the LNFN field of the Local Service Request (LSR). For example, if the listed name to be published in the directory were 'Jones, John SEd', the data to be shown in the LNFN field would be 'John SEd'.

BellSouth's table of titles and degrees for directory listings is updated periodically and can be found in the BellSouth Business Rules for Local Ordering (BBR-LO).

Please contact your BellSouth Local Support Manager with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services