BellSouth Interconnection Services
675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification
SN91083413

Date: November 1, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: Loop Qualification System (LQS) Enhancement

This is to advise that effective immediately, CLECs will have the ability to submit a "force refresh" on the qualification status of telephone numbers in LQS. With this enhancement, the new loop information will be reflected in LQS within 48 hours (or up to 72 hours depending on the workload).

The new "Forced Refresh Instructions" listed below will be included in the next revision of the DLEC/CLEC Job Aid for Loop Qualification System (LQS) posted to the BellSouth Interconnection Services web site.

1. For all LQS users, if LQS returns N, E6, an automatic refresh is initiated and LQS will return the most recent loop information associated with the telephone number within 48 hours.

2. If LQS returns "N" (not qualified) with an E2, E3, or E4 and the CLEC believes that the end-user recently moved to an ADSL qualified address while keeping the same phone number, or that the end-user recently made a change to their local voice service which should qualify their number for ADSL, the CLEC can initiate a "forced refresh" using LQS. A force refresh is initiated in LQS by inserting a minus sign (or dash) in front of the phone number and clicking "Get Status". LQS will return "N, R, Refresh Loop Data". Within 48 hours, the new loop information will be reflected in LQS. (Depending on workload, the update may take up to 72 hours).

Please call your Local Support Manager if you have any questions.

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix– Assistant Vice President
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