

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083330

Date: September 17, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECS – Emergency Maintenance Release 10.7b -- ENCORE Systems

This is to advise that the normal maintenance window scheduled for September 22, 2002, will be extended by 5 hours in order for BellSouth to perform emergency maintenance on the ENCORE Electronic Data Interchange (EDI) System to implement additional CPU processing capability.

The EDI, Local Exchange Navigation System (LENS) and Telecommunications Access Gateway (TAG) systems will be unavailable for Local Service Request (LSR) processing during the extended EDI maintenance window **beginning at 12:01 AM CDT until 10:00 AM CDT**, **Sunday, September 22, 2002**.

The purpose of this maintenance is to prevent performance degradation to CLEC processing as well as other BellSouth processing conducted on the EDI system.

Please contact your BellSouth Electronic Commerce Account Team with any questions.

Sincerely,

ORIGINAL SIGNED BY JERRY HENDRIX

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services