

#### **BellSouth Interconnection Services**

675 West Peachtree Street Atlanta, Georgia 30375

## Carrier Notification SN91083317

Date: October 3, 2002

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - Update to the Current Auto-Clarification Process on Partial Migration

REQTYP BB, ACT P or Q, Local Number Portability (LNP) Ports when BellSouth Asymmetrical Digital Subscriber Line (ADSL) Service is found on an Existing Account Telephone Number's (EATN) Customer Service Record (CSR) but not on

the Ported Telephone Number (TN)

This is to advise of an update to the current Auto-Clarification Process on **Partial Migration** LNP-- REQTYP BB, ACT P or Q, Local Service Requests (LSR), when BellSouth ADSL Service is found on an EATN's CSR but not on the Ported TN.

Please refer to the attachment to this letter for details of the Auto-Clarification Process on Partial Migration along with an Interim Process Instruction Sheet.

If you have any questions, please contact your BellSouth Local Support Manager.

Sincerely,

## **ORIGINAL SIGNED BY JERRY HENDRIX**

Jerry Hendrix – Assistant Vice President BellSouth Interconnection Services

Attachment

## **AUTO-CLARIFICATION PROCESS ON PARTIAL MIGRATION**

## **BACKGROUND:**

Auto-Clarifications are being returned electronically on <a href="Partial Migration">Partial Migration</a>, Local Number Portability (LNP)/REQTYP BB ACT P or Q, Local Service Requests (LSR) processed through the LNP Gateway when ADSL Uniform Service Order Codes (USOC) are found on the Existing Account Telephone Number (EATN), but not found on the Ported Telephone Number (TN). This results in a Clarification even if the requested number to be ported <a href="Moest to does not reflect">Moest to does not reflect</a> ADSL. This situation does not occur when a Directory Listing is being requested for the ported TN (when an ATN is populated). Four scenarios are the basis for this issue:

- The LNP Gateway was enhanced to Auto-Clarify in September 2001, when an LNP/ REQTYP BB is processed and ADSL service is present on the Customer Service Record (CSR).
- (2) BellSouth ports telephone numbers only, not services.
- (3) When an EATN is populated (which indicates a Directory Listing is being requested) on a partial migration, the LSR request processes business as usual with no clarification generated.
- (4) **If VER 01 or greater is received**, the Purchase Order Number (PON) must not be Clarified or held up **because of ADSL being present** on the account.

Since the LNP Gateway is clarifying for the presence of an ADSL service USOC found on the CSR, it has become an issue to the CLEC.

## **INTERIM PROCESS**:

Effective immediately, prior to sending a REQTYP BB, **ACT P** or **Q**, NPT = D LSR, where no Directory Listing is being requested for the telephone number(s) to be ported, the CLEC should:

- 1. Verify whether a Directory Listing will be requested for the Ported TN, and if not, Send a Manual (Faxed) LSR into the BellSouth Local Carrier Service Center (LCSC) and indicate in remarks, "Partial Migration, No Directory Listing, ADSL on account."
- 2. An BellSouth LCSC Service Representative will manually process the LSR and apply a **SOMEC** charge (electronic LSR charge) and issue orders appropriately for the partial migration.

The LNP/REQTYP BB ACT P or Q partial migration will be processed "business as usual."

## **FINAL RESOLUTION:**

A Change Request for the BellSouth LNP Gateway associated with CCP CR 0625 is currently scheduled for ENCORE Release 11.0 to update the Auto-Clarifying on an LNP/REQTYP BB LSR. When the work request has been implemented, the interim process will be discontinued. If the CLEC wishes to partially convert and port an account with ADSL service, the CLEC will submit a LNP/REQTYP BB ACT P or Q VER00. This version will continue to be clarified. The CLEC will treat this clarification as a reminder that the TN(s) has ADSL service present. If the CLEC still wishes to port the TN, the CLEC will then re-submit the LSR with incremented VER 01 and the LNP/REQTYP BB ACT P or Q will be allowed to process "business as usual."

Once the TNs are ported, the disconnect order will be processed.

## **INTERIM PROCESS INSTRUCTIONS**

## **BELLSOUTH LCSC:**

Effective immediately, when the BellSouth LCSC receives a Manual (Faxed) REQTYP BB, ACT P or Q with a RMKS entry stating "Partial Migration, No Directory Listing, ADSL on account." The Service Representative will manually process the LSR, apply a **SOMEC** charge (electronic LSR charge) and issue orders appropriately for the partial migration

The LNP/REQTYP BB ACT P or Q partial migration will be processed "business as usual."

## **CLEC RESPONSIBITIES:**

Prior to sending a Partial Migration, REQTYP BB, ACT P or Q, NPT D, the CLEC will determine: whether the Ported TN will require a Directory Listing.

# If Directory Listing is NOT being requested:

Submit a Manual (Faxed) LSR stating "Partial Migration, No Directory Listing, ADSL on account"

## If Directory Listing is being requested:

Populate the appropriate fields, ATN, ERL and Directory Information as appropriate (the LSR may be sent electronically if desired)

It is the responsibility of the CLEC to verify and discuss with the end user the intended disposition of the ADSL service. When the ADSL service is disconnected, if the end user wants the service reconnected, prior to porting, the end user will need to contact an ISP/NSP to negotiate an order for ADSL service on a line that is not converting. Applicable connection charges and due dates will apply.