

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083156

Date: June 14, 2002

To: All Independent Telephone Companies (ICO)

Subject: ICOs - Updates to the E911 Guide

This to advise that beginning June 24, 2002, all ICOs that send their E911 daily updates electronically to BellSouth and Intrado, the E911 data vendor, will receive their error reports electronically. The error reports will be delivered to the ICO's Intrado Connect Mailbox instead of being faxed.

In order to support the transition from manually faxed error reports to electronic reports, ICOs will receive both faxed and electronic error reports simultaneously for the first two weeks. After the two-week transition period, ICOs will be responsible for downloading the electronic error reports and, of course, correcting their errors in a timely manner.

This change will also allow the ICOs the option of correcting their errors electronically instead of faxing marked prints to Intrado for manual handling.

Tab 12 of the E911 Guide for ICOs has been updated to reflect these changes. The E911 Guide can be viewed at the BellSouth Interconnection Services' Web site located at the following address:

http://www.interconnection.bellsouth.com/main/ico.html

If you have any questions, please contact the BellSouth 911 Implementation Manager at 205-321-2951.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services