

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91083028

Date: May 7, 2002

To: Unbundled Network Elements (UNE) Competitive Local Exchange Carriers

(CLECs)

Subject: UNE CLECs - Line Loss Notification

The incremental line loss notifications for UNE CLECs, as identified on the BellSouth Web page at https://pmap.bellsouth.com for account activity from March 24 to April 15, 2002, may have been inaccurate. This inaccurate information pertains only to Single Change (C) orders issued during that period in Georgia, Florida, Louisiana and Mississippi. BellSouth has determined that when Unbundled Network Element-Platform (UNE-P) Conversion via a Single C order was implemented on March 24, 2002, the loss notification code was not changed to search for an Alternate Exchange Company Name (AECN) with an outward action code. Therefore, the loss notification may not have been generated and sent to the carrier. This was corrected on April 15, 2002.

A subsequent error occurred beginning April 15, 2002, regarding the capture of the Outward Alternate Exchange Company Name (OAECN) code on Disconnect (D) orders resulting in no loss notifications sent for these orders. The correction for this issue was implemented on May 6, 2002. Customers impacted are advised to contact the BellSouth E-Commerce Support to have a report provided for the omitted data.

Please direct any questions regarding this matter to your BellSouth Local Contract Manager.

Sincerely,

ORIGINAL SIGNED BY GREG BECK FOR JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services