

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082922

Date: March 14, 2002

To: All Interexchange Carriers (IXCs), Enhanced Service Providers, and Resellers

Subject: IXCs, Enhanced Service Providers, and Resellers - Circuit Provisioning Status

System - Trouble Administration Nightly System Backup

This is to advise that the Circuit Provisioning Status System - Trouble Administration (CPSS-TA) system has the following nightly schedule for backup and maintenance:

Monday - Saturday 2:00 AM to 6:15 AM EST Sunday 2:00 AM to 8:30 AM EST

During these times the carriers may call the appropriate center to inquire on status of orders and input trouble reports.

Effective April 15, 2002, with the implementation of Release 2.4, the downtime will be reduced with the following nightly schedule:

Monday – Saturday 4:30 AM – to 6:00 AM EST Sunday 4:30 AM – to 8:00 AM EST

For further information, please contact your BellSouth Account Team Representative or Don Tighe, BellSouth CPSS-TA Project Manager, at 404-532-2233.

Sincerely,

ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services