

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082896

Date: February 22, 2002

To: BellSouth Fast Packet Access Services Customers

Subject: BellSouth Fast Packet Access Services Customers – Packet Services Web site

Enhancement

BellSouth is pleased to announce an enhancement to the BellSouth Interconnection Services' Web site for the BellSouth Fast Packet services report. Real-time reports are now offered regarding outages within the BellSouth Fast Packet services network. The report can be viewed at the BellSouth Interconnection Services' Web site in the Products & Services/ATM and Frame Relay Section and then click on "Network Outages- BONS."

http://www.interconnection.bellsouth.com/products/frame_relay.html

To view this site it will be necessary to obtain a password from your BellSouth Account Team Representative.

If you have questions, please contact your BellSouth Account Team Representative.

Sincerely,

ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services