

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082833

Date: January 21, 2002

To: All BellSouth Interconnection Services' Customers

Subject: All BellSouth Interconnection Services' Customers - Change of BellSouth Voice Mail Service Access Number in the Chattanooga-Signal Mountain, Tennessee Central Office

This is to advise that due to the Signal Mountain, Tennessee Central Office Conversion, the BellSouth Voice Mail Service access number will be changed effective February 20, 2002. This will result in a change to your company's end users' BellSouth Voice Mail Service access number. (The number your company's end users call to retrieve messages). The new access number listed in the table below will be issued to all new end users beginning February 20, 2002. Existing end users can begin using the new access number at that time.

| Signal Mountain Central | Old Voice Mail Access | New Voice Mail Access |
|-------------------------|-----------------------|-----------------------|
| Office-NPA/NXXs | Number | Number |
| (423) 517, 883, 886 | (423) 843-9980 | (423) 886-1026 |

If you have questions, please contact your BellSouth Local Contract Manager.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services