

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082777

Date: December 20, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLEC – BellSouth Customer Wholesale Interconnection Network Services

(CWINS) to Assume Responsibilities for Frame Relay and Asynchronous Transfer

Mode (ATM) Services

This is to advise that effective February 4, 2002, the BellSouth CWINS will have a Service Activation Group (SAG) in operation to assume the responsibilities for Frame Relay and ATM services purchased for resale by CLECs. Creation of this group will enhance the service BellSouth provides to its CLEC customers.

The telephone number for the SAG beginning February 4, 2002 is as follows:

CWINS Telephone Number: (888) 461-0612

Please contact your BellSouth account team representative if you have questions.

Sincerely,

ORIGINAL SIGNED BY MATEO CAYMOL FOR JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services