

BellSouth Interconnection Services 675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082515

Date: July 23, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs - Free CLEC Workshops

BellSouth Professional Training Services is pleased to announce the introduction of FREE workshops for CLECs. The purpose of these workshops is to address areas of provisioning and completion of orders. Approximately one month prior to each workshop, a Carrier Notification Letter containing the workshop agenda will be posted on the BellSouth Interconnection Services' Web site:

http://www.interconnection.bellsouth.com/notifications

All workshops will be held at a BellSouth facility in Atlanta, Georgia, from 9:00 AM Eastern Time (ET) until 4:30 PM ET.

Please see the attached agenda for the August 20, 2001 Workshop for Complex Products Service Ordering.

To reserve a seat in a workshop, all participates must fill out a registration form and fax it to 404-927-4985. Please call (888) 404-9899 for questions regarding the workshops.

We look forward to seeing you!

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services

Attachment

August 20, 2001 Workshop – Complex Products Service Ordering

The workshop is designed to provide information on BellSouth voice and data communications products and services targeted at the business market.

- Understand how to fill out all appropriate service orders forms and an example of each complex order type:
 - o Frame Relay
 - BellSouth Synchronet Service
 - o BellSouth MegaLink Service
 - Basic Rate ISDN
 - Primary Rate ISDN

| LOCATION: | BellSouth Center |
|-----------|-------------------------|
| | Vail Auditorium |
| | 675 W. Peachtree Street |
| | Atlanta, GA 30375 |

AGENDA:

| TIME/Eastern Time | <u>SUBJECT</u> |
|--------------------|--------------------------------|
| 8:00 AM | Light Breakfast |
| 9:00 - 9:15 | Welcome |
| 9:15 - 10:00 | Course Objectives and Overview |
| 10:00 - 10:15 | Break |
| 10:15 - 12:00 Noon | Complex Ordering Examples |
| 12:00 - 1:00 PM | Light Lunch |
| 1:00 - 2:30 | Complex Ordering Examples |
| 2:30 - 2:45 | Break |
| 2:45 - 4:30 | Complex Ordering Examples |
| 4:30 | Closing and Evaluation |

The workshop schedule for the remainder of 2001 is as follows:

October 29, 2001 December 17, 2001