BellSouth Interconnection Services
675 West Peachtree Street
Atlanta, Georgia 30375

Carrier Notification
SN91082475

Date: October 17, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – **REVISED -** Electronic Interface System Downtime – ENCORE
               Release 9.4 (Originally posted on June 28, 2001, revised July 5, 2001,
               July 18, 2001, August 1, 2001, and August 16, 2001)

This is to advise that BellSouth deployed Release 9.4 on July 28, 2001. The Electronic Data
Interchange (EDI), Local Exchange Navigation System (LENS) and Telecommunications
Access Gateway (TAG) systems were unavailable for Local Service Request (LSR) processing
during that time.

In addition, BellSouth upgraded the formatting and enhanced the data retrieval response time
performance for the LENS Customer Service Record (CSR). The LENS CSR response times
will be greatly enhanced by changing the current Navigator© contract. The response time
metrics will be more comparable in both value and definition to the metrics from the BellSouth
Regional Ordering System (ROS) and Regional Negotiation System (RNS) applications.

At this time, CLECs are unable to view CSRs utilizing circuit information. Additionally, Billed To
Numbers (BTN), Pending Service Orders (PSO) nor the Local Service Freeze (LSF) indicators
can be viewed. BellSouth is continuing to analyze and develop solutions to outstanding CSR
issues.

BellSouth also implemented enhancement to due date calculations for Non-Complex Port/Loop,
a/k/a Unbundled Network Elements-Platform (UNE-P), residence/business combination orders
as a part of the 9.4 Release via the 7.6.1 TAG Application Program Interface (API). These
enhancements apply to the Telecommunications Industry Forum (TCIF) 9 versions of the
BellSouth interfaces. The modifications include providing a zero to one day due date on the
electronically generated LSRs. Likewise, Telecommunications Access Gateway (TAG) users
will receive an informational message on all supplemental LSRs to modify the due date or make
other changes to the existing LSR stating: "Estimated due date mm-dd-yyyy (calculated due
date) will be returned on the Firm Order Confirmation (FOC)." BellSouth is continuing to
analyze and develop solutions to the estimated due date messages and returns.

Please see the attached table for details on Release 9.4.

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Please contact your BellSouth account team representative with any questions.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director
BellSouth Interconnection Services

Attachment

ENCORE Release 9.4		
IMPLEMENTATION DATE	July 28, 2001	
SYSTEM DOWNTIMES	July 27, 2001 7:00 PM EDT through July 28, 2001 12:00 NOON EDT	
ASSOCIATED DOCUMENTATION	There is no associated documentation with this release.	
RELEASE SCOPE	CCP CR#	FEATURE
	0002	Pre-Order/Order Business Rule Discrepancies
	0322	Enhancements for Mechanized Line Sharing
	0092	Modify DFDT/CHC for Designed Loops
	0385	Spares not returned when POTS is used in Loops Service Change
	0445	Due Date calculations for Non-complex Port/Loop, a/k/a Unbundled Network Elements-Platform (UNE-P) orders