

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082403

Date: May 18, 2001

To: All BellSouth Interconnection Customers

Subject: ALL – Realignment of BellSouth Access Customer Advocate Center (ACAC) and

Interexchange Carrier Service Center (ICSC) located in Birmingham,

Alabama

This is to advise that in order to better serve our customers, effective June 18, 2001, the General Carrier ACAC and ICSC located in Birmingham, Alabama, will be realigned into two distinct districts.

The realignment enhances BellSouth's ability to meet the growing demands for the ordering, provisioning, and maintenance of Access Services.

The realignment of the centers will have no impact on the BellSouth ordering, provisioning, and maintenance procedures with the exception of a new contact telephone number for some of the Interexchange Carriers.

Companies will be notified by BellSouth no later than June 11, 2001, of the new contact telephone number. However, if your company has not received notification by June 11, please contact your account team representative.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services