

BellSouth Interconnection Services

675 West Peachtree Street Atlanta, Georgia 30375

Carrier Notification SN91082187

Date: June 7, 2001

To: Competitive Local Exchange Carriers (CLECs)

Subject: CLECs – **REVISED:** Flexible Call Forwarding Service No Longer Available –

Alternative Services for Flexible Call Forwarding (Originally posted on January 24,

2001 and revised on May 4, 2001)

On July 1, 2001, BellSouth will begin to eliminate Flexible Call Forwarding as a service offering. In Carrier Notification letter SN91082187 originally released on January 24, 2001, and revised on May 4, 2001, CLECs were advised of the alternative services available to replace Flexible Call Forwarding. BellSouth has revised the effective dates for submitting Local Service Requests (LSRs) and Removal State Date. Also, Florida has been combined into one area instead of three separate areas. Please review the revised table below for new dates. Therefore, it is important to begin notifying your company's customers that each must select an alternative service by the date specified in the table below. Should your customers fail to select an alternative service by the appropriate date, BellSouth will remove Flexible Call Forwarding from their account. CLECs must submit a Local Service Request (LSR) by the date specified in the revised table below.

REMOVAL OF FLEXIBLE CALL FORWARDING						
STATES	SUBMIT LSR BY REMOVAL START DATE					
MS	6/30/01	7/30/01				
TN	6/30/01	7/30/01				
LA	7/30/01	8/30/01				
AL	7/30/01	8/30/01				
SC	7/30/01	8/30/01				
FL	8/30/01	9/30/01				
GA	8/30/01	9/30/01				
KY	8/30/01	9/30/01				
NC	12/31/01	1/02/02				

The alternative service will be Remote Access to Call Forwarding. The Uniform Service Order Code (USOC) for Remote Access to Call Forwarding is GCZ.

The table below is a comparison of various Call Forwarding features to Flexible Call Forwarding:

Feature	FCF*	FCF w/ACN*	FCF Plus	FCF Plus w/CAN	CFV*	RACF*
Can subscriber forward from office location like Call Forward Variable (CFV)?	Yes	Yes	Yes	Yes	Yes	Yes
Can subscriber forward from remote location like Remote Access to Call Forwarding (RACF)?	Yes	Yes	Yes	Yes	No	Yes
Can subscriber access their service through a special number like RACF?	Yes	Yes	Yes	Yes	No	Yes
Can subscriber be reached at two different numbers?	Yes	Yes	Yes	Yes	No	No
Will subscriber hear the name or number of the incoming caller on their forward-to number?	No	Yes	No	Yes	No	No
Can subscriber redirect calls to a rescue number, such as voice mail or an answering machine?	Yes	Yes	Yes	Yes	No	No
Can subscriber forward calls until a specific hour within the next 24 hours?	Yes	Yes	Yes	Yes	No	No
Can subscriber choose the number of times the phone rings at their forward-to number?	Yes	Yes	Yes	Yes	No	No
Can subscriber provide a special code to customers so that they can always reach the subscriber at their forward-to number? (Consumer customers only!)	Yes	Yes	Yes	Yes	No	No
Does it Include RingMaster® service so that calls can be call-rescued back to the original forwarding location?	No	No	Yes	Yes	No	No

- * Flexible Call Forwarding (FCF)
- * Automatic Call Number (ACN)
- * Call Forwarding Variable (CFV)
- * Remote Access to Call Forwarding (RACF)

Should you have any questions, please contact your BellSouth account team representative.

Sincerely,

ORIGINAL SIGNED BY JIM BRINKLEY

Jim Brinkley – Senior Director BellSouth Interconnection Services