The purpose of this website is to provide an interactive aid in understanding bills for CLECs engaged in offering local telecommunications services. Upon procuring products and services, the CLEC will receive a bill that can vary depending on factors such as the type of CLEC (i.e, Reseller, Facility Based, Unbundled Network Elements) and the service or products purchased. This website is designed to help CLECs understand their bill by providing examples of the major types of bills provided and an explanation of their sections and charges.

For simplicity, the explanations provided in the body of this document will refer to just UNE-P, but the procedures will apply to both UNE-P and the commercially available wholesale version of this service, described as the Wholesale Local Platform Service.

Specifically, this website provides the following for CLECs:

- An example of a Customer Large User Bill (CLUB®), an explanation for each of its sections, and a high level explanation of charges.
- An example of a Carrier Access Billing System (CABS) Bill including specific explanations for all account types (A, C, N, S) and the CABS Customer Service Record. An explanation of the major sections in all bills and the CSR, as well as an explanation of charges.
- An example of the Unbundled Network Element (UNE) CABS Bill including specific explanations for both J and N Bills and their specific CSR. An explanation of the major sections in the bills and their CSR, as well as an explanation of charges.
- Detailed definitions of the major Billing Concepts and Billing Factors used by BellSouth to calculate and process bills.
- A high level explanation of how taxes are calculated.
- A detailed mapping <u>matrix</u> of UNE usage and instructions on how to read them. A link to the UNE call flows is also provided. These documents allow CLECs to determine which call types are associated with each rate element without having to go through the call flows themselves.

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For additional information on billing please refer to the **AT&T CLEC Billing Guide** at:

http://wholesale.att.com/guides/html/understanding_bill.html

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