

**INTERCONNECTION AGREEMENT  
UNDER SECTIONS 251 AND 252 OF THE  
TELECOMMUNICATIONS ACT OF 1996**

By and between

**SBC ILLINOIS**

And

**Cbeyond Communications, LLC**

11-13-03

**INTERCONNECTION AGREEMENT UNDER SECTIONS 251 AND 252 OF THE  
TELECOMMUNICATIONS ACT OF 1996**

This Agreement, which shall become effective as of the \_\_\_\_\_ day of \_\_\_\_\_, 2004, is entered into by and between CBEYOND COMMUNICATIONS, LLC, a Delaware corporation having an office at 320 Interstate North Parkway, Suite 300, Atlanta, GA 30339 (“CLEC”) and SBC ILLINOIS, with offices at 227 West Monroe Street, 13th Floor, Chicago, Illinois 60606 (“SBC-AMERITECH” or “Ameritech” or “SBC ILLINOIS” herein) through its authorized agent SBC Telecommunications, Inc.

**RECITALS**

A. SBC ILLINOIS is an Incumbent Local Exchange Carrier as defined by the Act, authorized to provide certain Telecommunications Services within Illinois.

B. SBC ILLINOIS is engaged in the business of providing, among other things, local Telephone Exchange Service within Illinois.

C. CLEC has been granted authority to provide certain local Telephone Exchange Services within Illinois and is a Local Exchange Carrier as defined by the Act.

D. The Parties are entering into this Agreement to set forth the respective obligations of the parties and the terms and conditions under which the Parties will Interconnect their networks and facilities and provide to each other Telecommunications Services as required by the Act as set forth herein.

**WHEREAS**, in entering into this MFN Agreement, SBC Illinois does not waive, but instead expressly reserves, all of its rights, remedies and arguments with respect to any orders, decisions, legislation or proceedings and any remands thereof and any other federal or state regulatory, legislative or judicial action(s), including, without limitation, its intervening law rights (including intervening law rights asserted by either Party via written notice as to the Separate Agreement) relating to the following actions, which the Parties have not yet fully incorporated into this MFN Agreement or which may be the subject of further government review: *Verizon v. FCC*, et. al, 535 U.S. 467 (2002); *USTA, et. al v. FCC*, 290 F.3d 415 (D.C. Cir. 2002) and following remand and appeal, *USTA v. FCC*, 359 F.3d 554 (D.C. Cir. 2004); the FCC’s Triennial Review Order, CC Docket Nos. 01-338, 96-98 and 98-147 (FCC 03-36) and the FCC’s Biennial Review Proceeding; the FCC’s Supplemental Order Clarification (FCC 00-183) (rel. June 2, 2000), in CC Docket 96-98; and the FCC’s Order on Remand and Report and Order in CC Dockets No. 96-98 and 99-68, 16 FCC Rcd 9151 (2001) (rel. April 27, 2001), which was remanded in *WorldCom, Inc. v. FCC*, 288 F.3d 429 (D.C. Cir. 2002), and as to the FCC’s Notice of Proposed Rulemaking as to Intercarrier Compensation, CC Docket 01-92 (Order No. 01-132) (rel. April 27, 2001) (collectively “Government Actions”).

Notwithstanding anything to the contrary in this MFN Agreement (including any amendments to this MFN Agreement), SBC Illinois shall have no obligation to provide UNEs, combinations of UNEs, combinations of UNE(s) and CLEC's own elements or UNEs in commingled arrangements beyond those required by the Act, including the lawful and effective FCC rules and associated FCC and judicial orders. Further, neither Party will argue or take the position before any state or federal regulatory commission or court that any provisions set forth in the MFN Agreement constitute an agreement or waiver relating to the appropriate routing, treatment and compensation for Voice Over Internet Protocol traffic and/or traffic utilizing in whole or part Internet Protocol technology; rather, each Party expressly reserves any rights, remedies, and arguments they may have as to such issues including but not limited, to any rights each may have as a result of the FCC's Order *In the Matter of Petition for Declaratory Ruling that AT&T's Phone-to-Phone IP Telephony Services are Exempt from Access Charges*, WC Docket No. 02-361 (rel. April 21, 2004). Notwithstanding anything to the contrary in this MFN Agreement and except to the extent that SBC Illinois has adopted the FCC ISP terminating compensation plan ("FCC Plan") in Illinois in which this MFN Agreement is effective, and the Parties have incorporated rates, terms and conditions associated with the FCC Plan into this MFN Agreement, these rights also include but are not limited to SBC Illinois' right to exercise its option at any time to adopt on a date specified by SBC Illinois the FCC Plan, after which date ISP-bound traffic will be subject to the FCC Plan's prescribed terminating compensation rates, and other terms and conditions, and seek conforming modifications to this MFN Agreement. It is SBC Illinois' position that this MFN Agreement is subject to the change of law provisions permitted under the Federal Rules except to the extent otherwise expressly provided in the MFN Agreement and also is subject to any appeals involving the MFN Agreement. If any action by any state or federal regulatory or legislative body or court of competent jurisdiction invalidates, modifies, or stays the enforcement of laws or regulations that were the basis or rationale for any rate(s), term(s) and/or condition(s) ("Provisions") of the MFN Agreement and/or otherwise affects the rights or obligations of either Party that are addressed by the MFN Agreement, specifically including but not limited to those arising with respect to the Government Actions, the affected Provision(s) shall be immediately invalidated, modified or stayed consistent with the action of the regulatory or legislative body or court of competent jurisdiction upon the written request of either Party ("Written Notice"). In such event, it is SBC Illinois' position and intent that the Parties immediately incorporate changes from the Separate Agreement, made as a result of any such action into this MFN Agreement. Where revised language is not immediately available, it is SBC Illinois' position and intent that the Parties shall expend diligent efforts to incorporate the results of any such action into this MFN Agreement on an interim basis, but shall conform this MFN Agreement to the Separate Agreement, once such changes are filed with the appropriate state commission. With respect to any Written Notices hereunder, any disputes between the Parties concerning the interpretations of the actions required or the provisions affected shall be handled under the Dispute Resolution Procedures set forth in this MFN Agreement.

**WHEREAS**, pursuant to Section 252(i) of the Act, for purposes of this Agreement, CLEC has adopted individual interconnection, network element and service arrangements

("Arrangements") from the AT&T Agreement for the State of Illinois, including any legitimately related terms, and the Parties have agreed to other provisions in the Agreement on a "negotiated" basis (e.g., including but not limited to the reciprocal compensation provisions);

WHEREAS, SBC Illinois notes that pursuant to the SBC/Ameritech Merger Conditions, approved by the FCC its Memorandum Opinion and Order, CC Docket 98-141, rel. (October 8, 1999), SBC/Ameritech was obligated to transition the provisioning of certain Advanced Services, as that term is defined in such Conditions, to one or more separate Advanced Services affiliates under certain conditions. Because SBC/Ameritech has transitioned such Advanced Services to its structurally separate affiliate(s), SBC Illinois has no further obligation to make available such Advanced Services for resale or to interconnect its Frame Relay network with CLEC and has no further obligation to make available such Advanced Services for resale or to provision Frame Relay interconnection under the rates, terms and conditions set forth in the MFN Agreement (to the extent applicable).

**WHEREAS**, it is SBC Illinois' position that its MFN Agreement (including all attachments thereto) and every interconnection, service and network element provided hereunder, is subject to all rates, terms and conditions contained in the MFN Agreement (including all attachments thereto) that are legitimately related to such interconnection, service or network element. Without limiting the general applicability of the foregoing, the General Terms and Conditions of this MFN Agreement are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each interconnection, service and network element provided under the MFN Agreement.

**NOW, THEREFORE**, in consideration of the mutual premises and the covenants contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, CLEC and SBC Illinois hereby agree as follows:

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**GENERAL TERMS AND CONDITIONS**

**1.1 Introduction**

- 1.1.1 This Agreement sets forth the terms, conditions and prices under which SBC ILLINOIS agrees to provide: (a) services for resale (hereinafter referred to as Resale services), (b) Unbundled Network Elements, or combinations of such Network Elements as set forth in Article 9 (Combinations), (c) Ancillary Functions, and (d) Interconnection to CLEC. This Agreement also sets forth the terms and conditions for the interconnection of CLEC's network to SBC ILLINOIS' network and reciprocal compensation for the transport and termination of telecommunications.
- 1.1.2 Subject to the terms and conditions of this Agreement, the Network Elements, Combinations or Resale services provided pursuant to this Agreement may be connected to other Network Elements, Combinations or Resale services provided by SBC ILLINOIS or to any network components provided by CLEC itself or by any other vendor. Subject to the requirements of this Agreement, CLEC may at any time add, delete, relocate or modify the Resale services, Network Elements or Combinations purchased hereunder.
- 1.1.3 Except as provided in this Agreement, during the term of this Agreement, SBC ILLINOIS will not discontinue, as to CLEC, any Network Element, Combination, or Ancillary Functions offered to CLEC hereunder. During the term of this Agreement, SBC ILLINOIS will not discontinue any Resale services or features offered to CLEC hereunder except as provided in this Agreement. This Section is not intended to impair SBC ILLINOIS' ability to make changes in its Network, so long as such changes are consistent with the Act and do not result in the discontinuance of the offerings of Network Elements, Combinations or Ancillary Functions made by SBC ILLINOIS to CLEC as set forth in and during the term of this Agreement.
- 1.1.4 SBC ILLINOIS may fulfill the requirements imposed upon it by this Agreement by itself or may cause its Affiliates to take such actions to fulfill the responsibilities.
- 1.1.5 This Agreement includes and incorporates herein the Articles and Schedules listed in the Table of Contents of this Agreement, and all accompanying Appendices, Addenda and Exhibits.
- 1.1.6 Unless otherwise provided in the Agreement, or as required by 47 U.S.C. §224, SBC ILLINOIS will perform all of its obligations concerning its offering of Resale services and Unbundled Network Elements under this Agreement throughout the entire service area in Illinois where SBC ILLINOIS is the incumbent local exchange carrier.

## 1.2 EFFECTIVE DATE, TERM, AND TERMINATION

- 1.2.1 The effective date of this Agreement (the “Effective Date”) shall be as follows: (i) unless this Agreement is a successor agreement to an effective interconnection agreement between the Parties under Sections 251/252 of the Act, then the Effective Date of this Agreement shall be ten (10) calendar days after the Illinois Commerce Commission (“ICC”) approves this Agreement under Section 252(e) of the Act or, absent such ICC approval, the date this Agreement is deemed approved under Section 252(e)(4) of the Act; or (ii) if this Agreement is a successor agreement to an effective interconnection agreement between the Parties under Sections 251/252, then the Effective Date shall be the date upon which the ICC approves the Agreement under the Act, or absent such ICC approval, the date this Agreement is deemed approved under Section 252(e)(4) of the Act.
- 1.2.2 The term of this Agreement shall expire on February 4, 2007 (the “Term”). Absent the receipt by one Party of written notice from the other Party not earlier than 180 calendar days prior to the expiration of the Term to the effect that such Party does not intend to extend the Term (Notice of Expiration), this Agreement shall remain in full force and effect on and after the expiration of the Term until terminated by either Party.
- 1.2.2.1 If either Party serves Notice of Expiration pursuant to Section 1.2.2, CLEC shall have twenty (20) calendar days to provide SBC ILLINOIS written confirmation if CLEC wishes to pursue a successor agreement with SBC ILLINOIS or alternatively, if CLEC wishes to allow the current Agreement to expire. If CLEC wishes to pursue a successor agreement with SBC ILLINOIS, CLEC shall attach to its written confirmation or Notice of Expiration, as applicable, a written request to commence negotiations with SBC ILLINOIS under Sections 251/252 of the Act. Upon receipt of CLEC’s Section 252(a)(1) request, the Parties shall commence good faith negotiations on a successor agreement.
- 1.2.2.1.1 If CLEC does not affirmatively state that it wishes to pursue a successor agreement with SBC ILLINOIS in its, as applicable, Notice of Expiration or the written confirmation required after receipt of SBC ILLINOIS’ Notice of Expiration, then the rates, terms and conditions of this Agreement shall continue in full force and effect until the later of: 1) the expiration of the Term of this Agreement, or 2) the expiration of ninety (90) calendar days after the date CLEC provided or received Notice of Expiration. Unless otherwise agreed by the Parties, if the Term of this Agreement has expired, on the ninety-first (91st) day following CLEC provided or received Notice of Expiration, the Parties shall have no further obligations under this Agreement except those described in Section 1.44 of this Agreement, including but not limited to the obligations described in Section 1.2.4, below.
- 1.2.3 The terms and conditions and rates and charges contained herein will continue to apply until the earlier of: (i) termination by either Party under the terms of this Agreement; (ii) the date a successor agreement becomes effective; or (iii) the date that is ten (10) months

after the date on which SBC ILLINOIS received CLEC's Section 252(a)(1) request, unless an arbitration petition has been filed by either Party, in which case (ii) applies.

- 1.2.4 CLEC may terminate this Agreement in whole or in part at any time for any reason upon sixty (60) days prior notice but its liabilities and obligations shall continue in accordance with Section 1.44 below.
- 1.2.5 Notwithstanding any other provision of this Agreement, either Party may terminate this Agreement and the provision of any Interconnection, Resale Services, Network Elements, functions, facilities, products or services provided pursuant to this Agreement, at the sole discretion of the terminating Party, in the event that the other Party fails to perform a material obligation or breaches a material term of this Agreement, other than as set forth in Section 10, and the other Party fails to cure such nonperformance or breach within forty-five (45) calendar days after written notice thereof. Any termination of this Agreement pursuant to this Section 1.2.5 shall take effect immediately upon delivery of written notice to the other Party that it failed to cure such nonperformance or breach within forty-five (45) calendar days after written notice thereof.
- 1.2.6 As long as a non-paying Party has disputed unpaid amounts in good faith and pursuant to the terms of this Agreement, non-payment is not to be deemed, nor should it be construed as, a material breach of this Agreement.
- 1.2.7 In the event of expiration or termination of this Agreement other than pursuant to Section 1.2.5, SBC ILLINOIS and CLEC shall cooperate in good faith to effect an orderly and timely transition of service under this Agreement to CLEC or to another vendor. So long as CLEC fulfills said obligation to effect an orderly and timely transition of service, SBC ILLINOIS shall not terminate service to CLEC's end users and such service shall be provided pursuant to the terms of the interconnection agreement during this transition period. SBC ILLINOIS and CLEC shall continue their responsibilities under the terms and conditions of the terminated or expired Agreement for any order submitted to SBC ILLINOIS in connection with this transition of service.

### **1.3 Changes in Law; Reservation of Rights**

The Parties acknowledge that the respective rights and obligations of each Party as set forth in this Agreement are based on the following, as they were on February 19, 2003: the Act, the Illinois Public Utilities Act (including but not limited to 220 ILCS Section 13-801) ("PUA"), the rules, regulations and orders promulgated under the Act and the PUA by the FCC and by the Commission, and judicial decisions by courts of competent jurisdiction interpreting and applying said statutes, rules, regulations and orders. In the event of any legally binding judicial decision by a court of competent jurisdiction, amendment of the Act or the PUA, or legislative, federal or state regulatory action, rule, regulation or other legal action that revises, reverses, modifies or clarifies the meaning of the Act, the PUA or any of said rules, regulations, orders, or judicial decisions that were the basis of the negotiations for this Agreement, or which otherwise affect any of the provisions set forth in this Agreement (individually and collectively a "Change in Law"), the Parties shall renegotiate the affected provisions in this Agreement in good faith and



amend this Agreement to reflect such Change in Law. The term “legally binding” means that such judicial decision, amendment of the Act or the PUA, or legislative, federal or state regulatory action, rule, regulation or other legal action has not been stayed, no request for a stay is pending, and if any deadline for requesting a stay is designated by statute or regulation, it has passed.

- 1.3.1 If any amendment to this Agreement pursuant to this Section 1.3 affects any rates or charges for the services provided hereunder, each Party reserves its rights and remedies with respect to the collection of such rates or charges on a retroactive basis. In the event that any renegotiation under this Section 1.3 is not concluded within ninety (90) days after one Party gives the other notice that it demands renegotiation pursuant to this provision, or if at any time during such ninety (90) day period the Parties shall have ceased to negotiate such terms for a continuous period of fifteen (15) business days, the dispute shall be resolved as provided in Section 1.9.1. This Section 1.3 sets forth terms and conditions for change in law events that are supplemental to the terms and conditions set forth in Section 1.30.4.
- 1.3.2 The Parties further acknowledge and agree that by executing this Agreement, neither Party waives any of its rights to participate in any proceedings regarding the proper interpretation and/or application of the Act, applicable rules and regulations or the PUA nor does it waive any rights, remedies, or arguments with respect to any provisions of this Agreement or any rules, regulations, orders or laws upon which it is based, including its right to seek legal review or a stay pending appeal.
- 1.3.3 During the pendency of any renegotiation or dispute resolution pursuant to Section 1.3 supra, the Parties shall continue to perform their obligations in accordance with the terms and conditions in this Agreement, except as otherwise provided in Section 1.3.

**1.4 Intentionally left blank**

**1.5 Assignment**

- 1.5.1 CLEC may assign or transfer this Agreement to its Affiliate(s) or a third party by providing SBC- ILLINOIS written notice sixty (60) calendar days' prior to such assignment or transfer; provided such assignment is not inconsistent with Applicable Law. As such, SBC ILLINOIS may not delay a transfer for any reason other than to make the determination of the affiliate’s or Third Party's ability to pay for the services provided. Notwithstanding the foregoing, CLEC may not assign or transfer this Agreement (or any rights or obligations hereunder) to its Affiliate(s) or any Third Party if that Affiliate(s) or Third Party is a party to a separate agreement with SBC ILLINOIS under Sections 251 and 252 of the Act., However the Affiliate or Third Party may opt into any effective and approved Agreement pursuant to Section 252(i) of the Act. Any attempted assignment or transfer of this Agreement by CLEC that is not expressly permitted or allowed shall be void.

- 1.5.2 Each Party will notify the other in writing not less than 60 days in advance of anticipated assignment.

**1.6 Confidentiality and Proprietary Information**

For the purposes of this Agreement, “Confidential Information” means confidential or proprietary technical or business Information given by one Party (the “Discloser”) to the other Party (the “Recipient”) and identified by the Discloser as Confidential Information in accordance with this Section 1.6. Additionally, such Confidential Information shall include any portion of any notes, analyses, data, compilations, studies, interpretations or other documents prepared by any Receiving Party to the extent the same contain, reflect, are derived from, or are based upon, any of the information described in this Section, unless such information contained or reflected in such notes, analyses, etc. is so commingled with the Receiving Party’s information that disclosure could not possibly disclose the underlying proprietary or confidential information (such portions of such notes, analyses, etc. referred to herein as “Derivative Information”).

- 1.6.1 All information which is to be treated as Confidential Information under this Agreement shall:

- (a) if in written, graphic, electromagnetic, or other tangible form, be marked as “Confidential Information”; and
- (b) if oral: (i) be identified by the Discloser at the time of disclosure to be “Confidential Information”, and (ii) be set forth in a written summary which identifies the information as “Confidential Information” and which is delivered by the Discloser to the Recipient within ten (10) days after the oral disclosure.

Each Party shall have the right to correct an inadvertent failure to identify information as Confidential Information by giving written notification within thirty (30) days after the information is disclosed. The Recipient shall, from that time forward, treat such information as Confidential Information.

- 1.6.2 In addition, by way of example and not limitation, information regarding orders for Resale Services, Network Elements or Combinations placed by CLEC pursuant to this Agreement, and information that would constitute Customer Proprietary Network Information of CLEC’s customers pursuant to the Act and the rules and regulations of the Federal Communications Commission (FCC), and Recorded Usage Data as described in Article 27 concerning Recorded Usage Data, whether disclosed by CLEC to SBC ILLINOIS or otherwise acquired by SBC ILLINOIS in the course of the performance of this Agreement, will be deemed Confidential Information of CLEC for all purposes under this Agreement.

- 1.6.3 For a period of five (5) years from the receipt of Confidential Information from the Discloser, except as otherwise specified in this Agreement, the Recipient agrees: (a) to

use it only for the purpose of performing under this Agreement, (b) to hold it in confidence and disclose it to no one other than its employees having a need to know for the purpose of performing under this Agreement, and (c) to safeguard it from unauthorized use or disclosure using at least the same degree of care with which the Recipient safeguards its own Confidential Information. If the Recipient wishes to disclose the Discloser's Confidential Information to a third-party agent or consultant, such disclosure must be agreed to in writing by the Discloser, and the agent or consultant must have executed a written agreement of nondisclosure and nonuse comparable in scope to the terms of this Section.

- 1.6.4 The Recipient may make copies of Confidential Information only as reasonably necessary to perform its obligations under this Agreement. All such copies will be subject to the same restrictions and protections as the original and will bear the same copyright and proprietary rights notices as are contained on the original.
- 1.6.5 The Recipient agrees to return all Confidential Information in tangible form received from the Discloser, including any copies made by the Recipient within thirty (30) days after a written request is delivered to the Recipient, or to destroy all such Confidential Information if directed to do so by Discloser except for Confidential Information that the Recipient reasonably requires to perform its obligations under this Agreement. If either Party loses or makes an unauthorized disclosure of the other Party's Confidential Information, it will notify such other party immediately and use reasonable efforts to retrieve the lost or wrongfully disclosed information.
- 1.6.6 The Recipient will have no obligation to safeguard Confidential Information: (a) which was in the possession of the Recipient free of restriction prior to its receipt from the Discloser, (b) after it becomes publicly known or available through no breach of this Agreement by the Recipient; (c) after it is rightfully acquired by the Recipient free of restrictions on its disclosure; or (d) after it is independently developed by personnel of the Recipient to whom the Discloser's Confidential Information had not been previously disclosed. In addition, either Party will have the right to disclose Confidential Information to any mediator, arbitrator, state, or federal regulatory body, or a court in the conduct of any mediation, arbitration or approval of this Agreement, so long as, in the absence of an applicable protective order, the Discloser has been promptly notified by the Recipient and so long as the Recipient undertakes all lawful measures to avoid disclosing such information until Discloser has had reasonable time to negotiate a protective order with any such mediator, arbitrator, state or regulatory body or a court, and complies with any protective order that covers the Confidential Information.
- 1.6.7 The Parties acknowledge that an individual end user may simultaneously seek to become or be a customer of both Parties. Nothing in this Agreement is intended to limit the ability of either Party to use customer specific information lawfully obtained from end users or sources other than the Disclosing Party.
- 1.6.8 Each Party's obligations to safeguard Confidential Information disclosed prior to expiration or termination of this Agreement will survive such expiration or termination.

1.6.9 Except as otherwise expressly provided elsewhere in this Agreement, no license is hereby granted under any patent, trademark, or copyright, nor is any such license implied solely by virtue of the disclosure of any Confidential Information.

1.6.10 Each Party agrees that the Discloser may be irreparably injured by a disclosure in breach of this Agreement by the Recipient or its representatives and the Discloser will be entitled to seek equitable relief, including injunctive relief and specific performance, in the event of any breach or threatened breach of the confidentiality provisions of this Agreement. Such remedies will not be deemed to be the exclusive remedies for a breach of this Agreement, but will be in addition to all other remedies available at law or in equity.

## **1.7 Liability, Indemnification, Intellectual Property and Insurance**

### **1.7.1 Limitation of Liabilities**

#### **1.7.1.1 Intentionally Left Blank.**

1.7.1.2 Except for 1) indemnity obligations expressly set forth herein, 2) obligations under the financial incentive or remedy provisions of any service quality plan required by the FCC or the ICC, 3) bill credit remedies and damages in connection with failure to provide adequate carrier-to-carrier service quality or to meet the carrier-to-carrier service quality standards (or “Performance Measurements”) as set forth in Article 32 to this Agreement, or 4) obligations otherwise expressly provided in specific appendices or attachments, each Party’s liability to the other Party for any Loss relating to or arising out of such Party’s performance under this Agreement, including any negligent act or inadvertent omission, whether in contract, tort or otherwise, including alleged breaches of this Agreement and causes of action alleged to arise from allegations that breach of this Agreement also constitute a violation of a statute, including the Act, shall not exceed in total the amount SBC ILLINOIS or CLEC has charged or would have charged to the other Party for the affected Interconnection, Resale Services, Network Elements, functions, facilities, products and service(s) that were not performed or were improperly performed. “Loss” is defined as any and all losses, costs (including court costs), claims, damages (including fines, penalties, and criminal or civil judgments and settlements), injuries, liabilities and expenses (including attorneys’ fees).

1.7.1.3 Except as otherwise provided below or in specific Articles or Schedules or other attachments to this Agreement, in the case of any loss alleged or claimed by a third party arising under the negligence or willful misconduct of both Parties, each Party shall bear, and its obligation under this section shall be limited to, that portion of the resulting expense caused by its own negligence or willful misconduct or that of its agents, servants, contractors, or others acting in aid or concert with it.

1.7.1.4 SBC ILLINOIS shall not be liable to CLEC for any loss arising out of the provision of E911 Service or any errors, interruptions, defects, failures or malfunctions of E911

Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after SBC ILLINOIS has been notified and has had reasonable time to repair, shall in no event exceed an amount equivalent to any charges made for the service affected for the period following notice from CLEC until service is restored.

1.7.1.5 In the event CLEC provides E911 Service to SBC ILLINOIS, CLEC shall not be liable to SBC ILLINOIS, its end Users or its E911 calling parties or any other parties or persons for any loss arising out of the provision of E911 Service or any errors, interruptions, defects, failures or malfunctions of E911 Service, including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after CLEC has been notified and has had reasonable time to repair, shall in no event exceed an amount equivalent to any charges made for the service affected for the period following notice from SBC ILLINOIS until service is restored.

1.7.2 No Consequential Damages

1.7.2.1 NEITHER CLEC NOR SBC ILLINOIS WILL BE LIABLE TO THE OTHER PARTY FOR ANY INDIRECT, INCIDENTAL CONSEQUENTIAL, RELIANCE, OR SPECIAL DAMAGES SUFFERED BY SUCH OTHER PARTY (INCLUDING WITHOUT LIMITATION DAMAGES FOR HARM TO BUSINESS, LOST REVENUES, LOST SAVINGS, OR LOST PROFITS SUFFERED BY SUCH OTHER PARTIES), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, WARRANTY, STRICT LIABILITY, OR TORT, INCLUDING WITHOUT LIMITATION, NEGLIGENCE OF ANY KIND WHETHER ACTIVE OR PASSIVE, AND REGARDLESS OF WHETHER THE PARTIES KNEW OF THE POSSIBILITY THAT SUCH DAMAGES COULD RESULT. EACH PARTY HEREBY RELEASES THE OTHER PARTY (AND SUCH OTHER PARTY'S SUBSIDIARIES AND AFFILIATES, AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS) FROM ANY SUCH CLAIM. NOTHING CONTAINED IN THIS SECTION WILL LIMIT SBC ILLINOIS' OR CLEC'S LIABILITY TO THE OTHER FOR: (i) WILLFUL OR INTENTIONAL MISCONDUCT (INCLUDING GROSS NEGLIGENCE); (ii) BODILY INJURY, DEATH, OR DAMAGE TO TANGIBLE REAL OR TANGIBLE PERSONAL PROPERTY PROXIMATELY CAUSED BY SBC ILLINOIS' OR CLEC'S NEGLIGENT ACT OR OMISSION OR THAT OF THEIR RESPECTIVE AGENTS, SUBCONTRACTORS OR EMPLOYEES, NOR WILL ANYTHING CONTAINED IN THIS SECTION LIMIT THE PARTIES INDEMNIFICATION OBLIGATIONS, AS SPECIFIED BELOW. **ADDITIONALLY, NOTHING CONTAINED IN THIS SECTION SHALL EXCLUDE OR LIMIT THE LIABILITY OF EITHER PARTY WITH RESPECT TO OBLIGATIONS UNDER THE FINANCIAL INCENTIVE OR REMEDY PROVISIONS OF ANY SERVICE QUALITY PLAN REQUIRED BY THE FCC OR THE ICC OR BILL CREDIT REMEDIES AND DAMAGES IN CONNECTION WITH FAILURE TO PROVIDE ADEQUATE CARRIER-TO-CARRIER SERVICE QUALITY OR TO MEET THE CARRIER-TO-CARRIER SERVICE QUALITY STANDARDS (OR**

**“PERFORMANCE MEASUREMENTS”) AS SET FORTH IN ARTICLE 32 TO THIS AGREEMENT.**

1.7.3 Obligation to Indemnify

1.7.3.1 Each Party will and hereby agrees to defend at the other's request, indemnify, and hold harmless the other Party and each of its officers, directors, employees, and agents (each, an Indemnitee) against and in respect of any loss, debt, liability, damage, obligation, claim, demand, judgment, or settlement of any nature or kind, known or unknown, liquidated or unliquidated, including without limitation all reasonable costs and expenses incurred (legal, account or otherwise) (collectively, Damages) arising out of, resulting from, or based upon any pending or threatened claim, action, proceeding or suit by any third party (a Claim): (i) alleging any omissions, breach of any representation, warranty, or covenant made by such indemnifying Party (the Indemnifying Party) in this Agreement, (ii) based upon injuries or damages to any person or property or the environment arising out of or in connection with this Agreement that are the result of the Indemnifying Party's actions, breach of Applicable Law, or the actions, omissions or status of its employees, agents, and subcontractors.

1.7.3.1.1 In the case of any loss alleged or made by an end user of either Party, the Party whose end user alleged or made such loss (Indemnifying Party) shall defend and indemnify the other Party (Indemnified Party) against any and all such claims or loss by its end users regardless of whether the underlying service was provided or unbundled element was provisioned by the Indemnified Party, unless the loss was caused by the gross negligence or intentional or willful misconduct or breach of applicable law of the other (Indemnified) Party.

1.7.3.2 Intellectual Property

1.7.3.2.1 CLEC acknowledges that its right under this Agreement to interconnect with SBC ILLINOIS' network and to unbundle and/or combine SBC ILLINOIS' network elements (including combining with CLEC's network elements) may be subject to or limited by Intellectual Property rights (including without limitation, patent, copyright, trade secret, trade mark, service mark, trade name and trade dress rights) and contract rights of third parties.

1.7.3.3 The Parties will abide by the April 27, 2000 FCC order in CC Docket No. 96-98 (File No. CCBPol. 97-4), *In the Matter of Petition of MCI for Declaratory Ruling*. The Parties further acknowledge and agree that by executing this Agreement, neither Party waives any of its rights, remedies, or arguments with respect to such decision and any remand thereof, including its right to seek legal review or a stay pending appeal of such decision.

1.7.3.3.1 SBC ILLINOIS agrees to use its best efforts to obtain co-extensive rights for CLEC, under commercially reasonable terms, for Intellectual Property rights to each

unbundled network element necessary for CLEC to use such unbundled network element in the same manner as SBC ILLINOIS.

- 1.7.3.3.2 SBC ILLINOIS shall have no obligation to attempt to obtain for CLEC any Intellectual Property right(s) that would permit CLEC to use any unbundled network element in a different manner than used by SBC ILLINOIS.
- 1.7.3.3.3 To the extent not prohibited by a contract with the vendor of the network element sought by CLEC that contains Intellectual Property licenses, SBC ILLINOIS shall reveal to CLEC the name of the vendor, the Intellectual Property rights licensed to SBC ILLINOIS under the vendor contract and the terms of the contract (excluding cost terms). SBC ILLINOIS shall, at CLEC's request, contact the vendor to attempt to obtain permission to reveal additional contract details to CLEC.
- 1.7.3.4 Except as may be required by state or federal law, nothing in this Agreement shall be construed as licenses to use such Intellectual Property rights or warranties, express or implied, concerning CLEC's (or any third party's) rights with respect to such Intellectual Property rights and contract rights, including whether such rights will be violated by such interconnection or unbundling and/or combining of network elements (including combining with CLEC's network elements) in SBC ILLINOIS' network or CLEC's use of other functions, facilities, products or services furnished under this Agreement. Any licenses or warranties for Intellectual Property rights associated with unbundled network elements are vendor licenses and warranties and are a part of the Intellectual Property rights SBC ILLINOIS agrees in Section 1.7.3.3.1 to use its best efforts to obtain.
- 1.7.3.5 Unless otherwise required by Applicable Law, neither Party shall have any obligation to defend, indemnify or hold harmless, or acquire any license or right for the benefit of, or owe any other obligation or have any liability to, the other Party or its Customers based on or arising from any claim, demand, or proceeding by any third party alleging or asserting that the use of any circuit, apparatus, or system, or the use of any software, or the performance of any service or method, or the provision of any facilities by either Party under this Agreement, alone or in combination with that of the other Party, constitutes direct, vicarious or contributory infringement or inducement to infringe, misuse or misappropriation of any patent, copyright, trademark, trade secret, or any other proprietary or intellectual property right of any Party or third party. Each Party, however, shall offer to the other reasonable cooperation and assistance in the defense of any such claim that arises out of, is caused by, or relates to CLEC's interconnection with SBC ILLINOIS' network and unbundling and/or combining SBC ILLINOIS' network elements (including combining with CLEC's network elements) or CLEC's use of other functions, facilities, products or services furnished under this Agreement. Any indemnities for Intellectual Property rights associated with unbundled network elements shall be vendor's indemnities and are a part of the Intellectual Property rights SBC ILLINOIS agrees in Section 1.7.3.3.1 to use its best efforts to obtain.
- 1.7.3.6 Intentionally not used.

1.7.3.7 CLEC acknowledges that services and facilities to be provided by SBC ILLINOIS hereunder may use or incorporate products, services or information proprietary to third party vendors and may be subject to third party intellectual property rights. In the event that proprietary rights restrictions in agreements with such third party vendors do not permit SBC ILLINOIS to provide to CLEC, without additional actions or costs, particular unbundled Network Element(s) otherwise required to be made available to CLEC under this Agreement, then, as may be required by applicable state or federal law:

- (a) SBC ILLINOIS agrees to provide written notification to CLEC, directly or through a third party, of such restrictions that extend beyond restrictions otherwise imposed under this Agreement or applicable Tariff restrictions; and
- (b) For any new agreements that SBC ILLINOIS enters into or existing agreements that it renews, SBC ILLINOIS shall use its best efforts to procure rights or licenses to allow SBC ILLINOIS to provide to CLEC the particular unbundled Network Element(s), on terms comparable to terms provided to SBC ILLINOIS, directly or on behalf of CLEC (“Additional Rights/Licenses”).
- (c) For any new agreements that SBC ILLINOIS enters into or existing agreements that it renews, in the event that SBC ILLINOIS, after using its best efforts, is unable to procure Additional Rights/Licenses for CLEC, SBC ILLINOIS will promptly provide written notification CLEC of the specific facilities or equipment (including software) that it is unable to provide pursuant to the license, as well as any and all related facilities or equipment; the extent to which it asserts CLEC's use has exceeded (or will exceed) the scope of the license; and the specific circumstances that prevented it from obtaining the revised provisions.
- (d) In the event CLEC provides in writing within thirty (30) calendar days of written notice in section (c) above that SBC ILLINOIS has not exercised such best efforts, CLEC may seek a determination through an expedited petition to the Illinois Commerce Commission as to whether SBC ILLINOIS has exercised such best efforts.
- (e) If and to the extent SBC ILLINOIS is unable to make all warranties required pursuant to this agreement without additional costs, including payment of additional fees, in renegotiating with its vendors or licensors, SBC ILLINOIS may seek recovery of such costs as are reasonable. Such additional costs shall be shared among all requesting carriers, including SBC ILLINOIS, provided, however, all costs associated with the extension of Intellectual Property rights to CLEC pursuant to Section 1.7.3.3.1, including the cost of the license extension itself and the costs associated with the effort to obtain the license, shall be a part of the cost of providing the unbundled network element to which the Intellectual Property rights relate and apportioned to all requesting carriers using that unbundled network element including SBC ILLINOIS.

1.7.3.8 Intentionally not used.



1.7.3.9 Both Parties agree to promptly inform the other of any pending or threatened Intellectual Property Claims of third parties that may arise in the performance of this Agreement.

1.7.4 Obligation to Defend; Notice; Cooperation

1.7.4.1 Whenever a Claim will arise for indemnification under this Section, the relevant Indemnitee, as appropriate, will promptly notify the Indemnifying party and request the Indemnifying Party to defend the same. Failure to so notify the Indemnifying Party will not relieve the Indemnifying Party of any liability that the Indemnifying Party might have, except to the extent that such failure prejudices the Indemnifying Party's ability to defend such Claim. The Indemnifying Party will have the right to defend against such liability or assertion in which event the Indemnifying Party will give written notice to the Indemnitee of acceptance of the defense of such Claim and the identity of counsel selected by the Indemnifying Party. Except as set forth below, such notice to the relevant Indemnitee will give the Indemnifying Party full authority to defend, adjust, compromise, or settle such Claim with respect to which such notice will have been given, except to the extent that any compromise or settlement might prejudice the Intellectual Property Rights of the relevant Indemnities. The Indemnifying Party will consult with the relevant Indemnitee prior to any compromise or settlement that would affect the Intellectual Property Rights or other rights of any Indemnitee, and the relevant Indemnitee will have the right to refuse such compromise or settlement and, at the refusing Party's cost, to take over such defense, provided that in such event the Indemnifying Party will not be responsible for, nor will it be obligated to indemnify the relevant Indemnitee against any cost or liability in excess of such refused compromise or settlement. With respect to any defense accepted by the Indemnifying Party, the relevant Indemnitee will be entitled to participate with the Indemnifying Party in such defense if the Claim requests equitable relief or other relief that could affect the rights of the Indemnitee and also will be entitled to employ separate counsel for such defense at such Indemnitee's expense. In the event the Indemnifying Party does not accept the defense of any indemnified Claim as provided above, the relevant Indemnitee will have the right to employ counsel for such defense at the expense of the Indemnifying Party. Each Party agrees to cooperate and to cause its employees and agents to cooperate with the other Party in the defense of any such Claim.

1.7.5 OSHA Statement

1.7.5.1 CLEC, in recognition of SBC ILLINOIS' status as an employer, agrees to abide by and to undertake the duty of compliance on behalf of SBC ILLINOIS with all federal, state and local laws, safety and health regulations relating to CLEC's activities concerning Collocated Space, and to indemnify and hold SBC ILLINOIS harmless for any judgments, citations, fines, or other penalties which are assessed against SBC ILLINOIS as the result solely of CLEC's failure to comply with any of the foregoing. SBC ILLINOIS, in its status as an employer, will comply with all federal, state and local laws, safety and health standards and regulations with respect to all other portions of the Premises, and agrees to indemnify and hold CLEC harmless for any judgments, citations,

finances or other penalties which are assessed against CLEC as a result solely of SBC ILLINOIS' failure to comply with any of the foregoing.

#### 1.7.6 OSS

1.7.6.1 CLEC shall be responsible for and indemnifies SBC ILLINOIS against any cost, expense or liability relating to any unauthorized entry or access into, or improper use or manipulation of SBC ILLINOIS' OSS by CLEC employees or persons using authorization granted to that person by CLEC to access SBC ILLINOIS' OSS and shall pay SBC ILLINOIS for any and all damages caused by such unauthorized entry, improper use or manipulation of SBC ILLINOIS' OSS.

1.7.7 Insurance. At all times during the term of this Agreement, each Party shall keep and maintain in force at its own expense the following minimum insurance coverage and limits and any additional insurance and/or bonds required by Applicable Law:

1.7.7.1 Workers' Compensation insurance with benefits afforded under the laws of each state covered by this Agreement and Employers Liability insurance with minimum limits of \$1,000,000 for Bodily Injury-each accident, \$500,000 for Bodily Injury by disease-policy limits and \$1,000,000 for Bodily Injury by disease-each employee.

1.7.7.2 Commercial General Liability and, if necessary, excess liability insurance with minimum limits of: \$10,000,000 General Aggregate limit; \$10,000,000 each occurrence sub-limit for bodily injury, property damage, Personal Injury, Advertising injury and a separate Products/Completed Operations Aggregate limit, with a \$5,000,000 each occurrence sub-limit for Products/Completed Operations. Fire Legal Liability sub-limits of \$2,500,000 are also required if this Agreement involves collocation. Each Party must be included as an Additional Insured on the other Party's Commercial General Liability policy, but only with respect to liability arising from the respective parties' operations for which they have assumed responsibility herein.

1.7.7.3 If use of an automobile is required, Automobile Liability insurance with minimum limits of \$1,000,000 combined single limits per occurrence for bodily injury and property damage, which coverage shall extend to all owned, hired and non-owned vehicles.

1.7.7.4 Each Party shall require primary contractors providing services under this Agreement to maintain in force the insurance coverage and limits required in this Section 1.7.7.

1.7.7.5 The Parties agree that companies affording the insurance coverages required under this Section 1.7.7 shall have a rating of A- or better and a Financial Size Category rating of VII or better, as rated in the A.M. Best Key Rating Guide for Property and Casualty Insurance Companies. Both at the time of execution of this Agreement and prior to the expiration of any insurance policy required herein, each Party shall provide to the other Party a certificate of insurance evidencing such insurance coverage. To the extent that one Party is afforded coverage under an insurance policy of the other Party, the other Party's insurance policy shall be primary and non-contributory. Each Party agrees to

provide the other with at least thirty (30) days advance written notice of cancellation, material reduction or non-renewal of any of the insurance policies required herein, except for cancellation due to non-payment of premium, for which such notice shall be ten (10) days.

#### 1.7.7.6 Intentionally Omitted.

1.7.7.7 Each Party agrees to accept the other Party's program of self-insurance in lieu of insurance coverage if certain requirements are met. These requirements are as follows:

1.7.7.7.1 The Party desiring to satisfy its Workers' Compensation and Employers Liability obligations through self-insurance shall submit to the other Party a copy of its Certificate of Authority to Self-Insure its Workers' Compensation obligations issued by each state covered by this Agreement or the employer's state of hire; and

1.7.7.7.2 The Party desiring to satisfy its automobile liability obligations through self-insurance shall submit to the other Party a copy of the state-issued letter approving self-insurance for automobile liability issued by each state covered by this Agreement; and

1.7.7.7.3 The Party desiring to satisfy its general liability and property insurance obligations through self-insurance must provide evidence acceptable to the other Party that it maintains at least an investment grade debt or credit rating as determined by a nationally recognized debt or credit rating agency such as Moody's, Standard and Poor's or Duff and Phelps.

1.7.7.8 For all locations other than those governed by 3D agreements between SBC ILLINOIS and CLEC, each Party shall maintain All Risk Property Insurance with limits covering the full replacement value of the building and contents, other than the contents belonging to the other Party, on either an agreed amount or 100% coinsurance basis. This policy shall include a waiver of subrogation in favor of the other Party, except with respect to loss arising from the other party's gross negligence or willful misconduct. Each Party shall have the right to self-insure this obligation, subject to providing proof of such insurance as set forth in Section 1.7.7.7, above, and agrees to waive any rights of recovery from the other Party, other than for gross negligence or willful misconduct.

## 1.8 Payment of Rates and Charges; Deposits

1.8.1 Except as otherwise specifically provided elsewhere in this Agreement, including but not limited to Section 1.8.5, the Parties will pay all rates and charges due and owing under this Agreement within thirty (30) days of the date of the invoice or within twenty (20) days of receipt of an invoice, whichever is later; provided, the paying Party shall advise the billing Party via fax or e-mail in the event the bill is received 10 or more days after the bill date. For the purposes of this Section 1.8.1, each Parties' respective billing contact information shall be as designated in Section 1.11 of this Article.

- 1.8.1.1 If the payment due date is a Sunday or is a Monday that has been designated a bank holiday by the JP Morgan Chase Bank (or such other bank as the Parties agree), payment will be made the next business day. If the payment due date is a Saturday or is on a Tuesday, Wednesday, Thursday or Friday that has been designated a bank holiday by the JP Morgan Chase Bank (or such other bank as the Parties agree), payment will be made on the preceding business day.
- 1.8.2 If either Party fails to remit payment for any charges for services by the applicable due date, or if a payment or any portion of a payment is received by the billing Party from the paying Party after the applicable due date, or if a payment or any portion of a payment is received in funds which are not immediately available to the billing Party as of the due date (individually and collectively, "Past Due"), then interest shall be assessed as follows in Section 1.8.2.1. No other late payment fee or charge applies to overdue amounts.
- 1.8.2.1 If any charge incurred under this Agreement is past due (including prior months' unpaid interest charges), such unpaid amounts shall bear interest from the applicable due date until paid. The interest rate applied to Past Due unpaid amounts billed out of any billing system shall be the lesser of (i) and one and one-half percent (1 ½ %) per month or (ii) the highest rate of interest that may be charged under applicable law, compounded daily from the applicable due date to and including the date that the payment is actually made and available.
- 1.8.3 Each Party shall make all Payments in U.S. Dollars to the other party via electronic funds credit transfers through the Automated Clearing House Association (ACH) network to the financial institution designated by Party receiving the payment. At least thirty (30) days prior to the first transmission of billing data and information for payment, SBC ILLINOIS will provide the name and address of its bank, its account and routing number and to whom billing payments should be made payable. If such banking information changes, each Party will provide the other Party at least sixty (60) days written notice of the change and such notice will include the new banking information. CLEC and SBC ILLINOIS shall abide by the National Automated Clearing House Association (NACHA) Rules and Regulations. Each ACH credit transfer shall be received by the billing Party no later than the applicable due date of each bill or interest will apply as provided in Section 1.8.2.1 above. The Party receiving payment shall not be liable for any delays in receipt of funds or errors in entries caused by the paying Party or third parties, including the paying Party's financial institution. The paying Party is responsible for its own banking fees. Each Party will provide the other Party with a contact person for the handling of billing payment questions or problems.
- 1.8.3.1 SBC ILLINOIS and CLEC shall provide each other with remittance advices, providing detailed account information for proper application of the payment made by the paying Party. The remittance advice shall be transmitted electronically by 1:00 A.M. Eastern Time on the date the payment is effective, via an 820 EDI process, or, if the Parties agree, through the ACH network. Such process shall be utilized by the Parties beginning no later than three (3) months after the Effective Date of this Agreement, unless otherwise agreed between the Parties.

1.8.3.2 In the event CLEC receives multiple and/or other bills from SBC ILLINOIS which are payable on the same date, CLEC may remit one payment for the sum of all such bills payable to SBC ILLINOIS' bank account designated pursuant to Section 1.8.3 and CLEC will provide SBC ILLINOIS with a payment advice pursuant to Section 1.8.3.1.

#### 1.8.4 Billing Disputes Related to Paid Amounts

1.8.4.1 In order for a Billed Party to dispute all or a portion of amounts it has paid, it must:

1.8.4.1.1 within eleven months of CLEC's receipt of the bill in question, give written notice to the Billing Party of the amounts it disputes ("Disputed Amounts") and include in such written notice the total amount disputed and the specific details and reasons for disputing each item (including, without limitation, and as applicable, the date of the bill in question, CBA/BAN number of the bill, the telephone number, customer code, circuit ID number or trunk number, and the USOC information questioned); and

1.8.4.1.2 follow the dispute resolution procedures set forth in Section 1.9, below.

1.8.4.2 If a Billed Party brings a dispute pursuant to this Section 1.8.4, and any portion of the dispute is resolved, at the conclusion of the applicable dispute resolution process pursuant to Section 1.9, in favor of the Billed Party, the Billing Party shall pay or credit the account of the Billed Party, as follows:

- (a) the Billing Party shall determine if the Billed Party has any undisputed amount Past Due (as defined under Section 1.8.2 of this Article) and owing to the Billing Party;
- (b) at the Billing Party's discretion, the amount determined through the dispute resolution process, plus interest computed in the manner specified under the dispute resolution process (or under Section 1.8.2, whichever is applicable), will be applied as a credit against the amount determined under subparagraph (a) preceding;
- (c) the amount so credited shall be reflected in the immediately next issued invoice with a breakout of the dispute resolution credit and accrued interest listed separately or other supplemental report with appropriate detail; and
- (d) to the extent the amount of dispute resolution exceeds the amount credited by the Billing Party in (a) then the Billing Party will issue a check to the Billed Party of that difference at the same time that the credit is issued pursuant to subparagraph (b).

The Parties also agree that the foregoing credit process will not apply to any significant settlements that the Parties enter into that expressly specify a reconciliation process, in which event the terms of such settlement agreement will govern the payment of the settlement amounts.

1.8.5 Billing Disputes Related to Unpaid Disputed Amounts; Escrow Requirements.

1.8.5.1 If any portion of an amount due to a Party (the “Billing Party”) under this Agreement is subject to a bona fide dispute between the Parties, the Party billed (the “Billed Party”) shall, five (5) business days prior to the applicable due date, advise the Billing Party in writing of the amounts it disputes (“Disputed Amounts”) and within ten (10) business days after the applicable due date give the Billed Party written notice of the amount disputed, specific details and reasons for disputing each item(including, without limitation, as applicable, the date of the bill in question, CBA/BAN number of the bill, the telephone number, customer code, circuit ID number or trunk number, the USOC information questioned), and pay to SBC ILLINOIS all undisputed unpaid charges by their applicable due date. All disputes must be in good faith and have a reasonable basis.

1.8.5.2 Intentionally left blank

1.8.5.3 The Billed Party shall pay (i) when due, all undisputed amounts to the Billing Party, and (ii) within thirty (30) days after its written notice of dispute, except as otherwise provided in Section 1.8.7 below, place all Disputed Amounts into an interest bearing escrow account with a third party escrow agent mutually agreed upon by the Parties. To be acceptable, the third party escrow agent must meet all of the following criteria:

1.8.5.3.1 The financial institution proposed as the third party escrow agent must be located within the continental United States;

1.8.5.3.2 The financial institution proposed as the third party escrow agent may not be an affiliate of either Party; and

1.8.5.3.3 The financial institution proposed as the third party escrow agent must be authorized to handle Automatic Clearing House (ACH) credit transactions transfers.

1.8.5.3.4 In addition to the foregoing requirements for the third party escrow agent, the disputing Party and the financial institution proposed as the third party escrow agent must agree that the escrow account will meet all of the following criteria:

1.8.5.3.5 The escrow account must be an interest bearing account;

1.8.5.3.6 All charges associated with opening and maintaining the escrow account will be borne by the disputing Party;

1.8.5.3.7 That none of the funds deposited into the escrow account or the interest earned thereon may be subjected to the financial institution’s charges for serving as the third party escrow agent;

1.8.5.3.8 All interest earned on deposits to the escrow account shall be disbursed to the Parties in the same proportion as the principal; and

- 1.8.5.3.9 Disbursements from the escrow account shall be limited to those:
  - 1.8.5.3.9.1 authorized in writing by both the disputing Party and the Billing Party (that is, signature(s) from representative(s) of the disputing Party only are not sufficient to properly authorize any disbursement); or
  - 1.8.5.3.9.2 made in accordance with the final, non-appealable order or award of an arbitrator appointed pursuant to the provisions of Sections 1.9.5.1 or 1.9.6.1; or
  - 1.8.5.3.9.3 made in accordance with the final, non-appealable order of the court that had jurisdiction to enter an arbitrator's award pursuant to Section 1.9.6.1.
- 1.8.5.4 Disputed Amounts in escrow shall be subject to interest as set forth in Section 1.8.2.1.
- 1.8.6 Intentionally left blank.
- 1.8.7 The Billed Party shall not be required to place Disputed Amounts in escrow, as required by Section 1.8.5, above, if: (i) the Billed Party does not have a proven history of late payments and has established a minimum of twelve consecutive (12) months good credit history with the Billing Party (prior to the date it notifies the Billing Party of its billing dispute); and (ii) the Billed Party has not filed more than three previous billing disputes within the twelve (12) months immediately preceding the date it notifies the Billing Party of its current billing dispute, which previous disputes were resolved in Billing Party's favor or, if the bill containing the disputed charges is not the first bill for a particular service to the Billed Party, the Billed Party's dispute does not involve 50% or more of the total amount of the previous bill out of the same billing system.
- 1.8.8 Issues related to Disputed Amounts shall be resolved in accordance with all of the applicable procedures identified in the Dispute Resolution provisions set forth in Section 1.9.
- 1.8.9 If the Billed Party disputes in accordance with Section 1.8.5, any charges and any portion of the dispute is resolved in favor of such Billed Party, the Parties shall cooperate to ensure that all of the following actions are taken:
  - 1.8.9.1 no later than the second bill date after the resolution of the dispute, the Billing Party shall credit the invoice of the Billed Party for that portion of the Disputed Amounts resolved in favor of the Billed Party, including a credit for any interest assessed or applied with respect to such portion of the Disputed Amounts;
  - 1.8.9.2 within fifteen (15) calendar days after resolution of the dispute, the portion of the escrowed Disputed Amounts, if any, resolved in favor of the Billed Party shall be released to the Billed Party, together with any accrued interest thereon, and any portion of the Disputed Amounts not in escrow and resolved in favor of the Billed Party shall be paid to Billed Party, together with any interest assessed or applied with respect thereto; and

1.8.9.3 within fifteen (15) calendar days after resolution of the dispute, any portion of the escrowed Disputed Amounts resolved in favor of the Billing Party shall be released to the Billing Party, together with any accrued interest thereon (and if the accrued interest does not equal any interest that would have been assessed pursuant to Section 1.8.2.1 had the Disputed Amounts remained undisputed and unpaid during the period of the Dispute, the Billed Party shall remit payment of the difference to the Billing Party within this same time period) and, as applicable, any portion of the Disputed Amounts not in escrow and resolved in favor of the Billing Party shall be paid to Billing Party, together with any interest assessed or applied with respect thereto.

1.8.10 Failure by the Billed Party to knowingly take all necessary actions to effect a release of escrowed Disputed Amounts determined at the conclusion of the applicable dispute resolution process to be owed to the Billing Party or to pay any charges determined to be owed to the Billing Party within the time specified in Section 1.8.9 shall be grounds for termination of this Agreement as specified in Section 1.10.1, following.

#### 1.8.11 Deposits

1.8.11.1 The deposit requirements set forth in this Section 1.8 apply to SBC ILLINOIS' providing the Resale Services and Network Elements and collocation (exclusive of interconnection facilities, collocation cage construction and reciprocal compensation) furnished under this Agreement. SBC ILLINOIS may, in order to safeguard its interests, require that CLEC, if it has a proven history of late payments or has not established a minimum of twelve consecutive months good credit history with SBC ILLINOIS, make a reasonable deposit to be held by SBC ILLINOIS as a guarantee of the payment of charges. For purposes of this provision, a Party shall not be deemed to have "a proven history of late payments" or "not established credit" based in whole or in part on the failure to pay amounts which such Party has properly disputed in good faith in accordance with all applicable provisions of Sections 1.8.5 through 1.8.10.

1.8.11.2 Intentionally not used.

1.8.11.3 Unless CLEC is not required to make a deposit payment as described in Section 1.8.11.1 above, CLEC shall remit an initial cash deposit within thirty (30) days after written request by SBC ILLINOIS. The deposit required by the previous sentence, if any, shall be determined as follows: (i) if, immediately prior to the Effective Date, CLEC was not operating as a local service provider in Illinois, the initial deposit shall be in the amount of \$17,000; or (ii) if, immediately prior to the Effective Date, CLEC was operating as a local service provider in Illinois, the deposit shall be in the amount calculated using the method set forth in Section 1.8.11.7 of this Agreement. This cash deposit will be held by SBC ILLINOIS as a guarantee of payment of charges billed to CLEC. If CLEC is not required to make a deposit payment as set forth in Section 1.8.11.1 above, SBC ILLINOIS shall not require an initial deposit requirement; provided, however, that the terms and conditions set forth in Section



- 1.8.11.1 and Sections 1.8.11.4 through Section 1.8.11.10 of this Agreement shall continue to apply for the term of this Agreement and any extension(s) hereof. In determining whether CLEC has established the minimum twelve (12) months good credit history, CLEC's payment record for the most recent twelve (12) months immediately prior to the Effective Date shall be considered.
- 1.8.11.4 So long as CLEC maintains timely compliance with its payment obligations, SBC ILLINOIS will not increase any deposit amount required. If CLEC fails to maintain timely compliance with its payment obligations, SBC ILLINOIS reserves the right to require additional deposit(s) determined in accordance with Section 1.8.11.5 and Section 1.8.11.6 through Section 1.8.11.10 of this Agreement.
- 1.8.11.5 If during the first six (6) months of operations under this Agreement, CLEC has been sent one valid delinquency notification letter (a letter notifying CLEC of charges that remain unpaid more than fifteen (15) days past their due date (30 days from the date of the invoice or 20 days from CLEC's receipt, whichever due date applies to the bill in question, pursuant to, Section 1.8.1, above) by SBC ILLINOIS, where at least a portion of the charges addressed by the delinquency notification letter are not the subject of a dispute under Section 1.8.5, the deposit amount for the service(s) subject to such delinquency notification letter shall be re-evaluated based upon CLEC's actual billing totals and shall be increased if CLEC's actual billing average for a two month period exceeds the deposit amount held.
- 1.8.11.6 Throughout the term of this Agreement and any extension(s) thereof, any time CLEC has been sent two (2) delinquency notification letters (letters notifying CLEC of charges that remain unpaid more than fifteen (15) days past their due date) by SBC ILLINOIS within the immediately preceding twelve (12) months, where at least a portion of the charges addressed by each delinquency notification letter are not the subject of a dispute under Section 1.8.5, the deposit amount for the service subject to such delinquency notification letters shall be re-evaluated based upon CLEC's actual billing totals and shall be increased if CLEC's actual billing average for a two month period exceeds the deposit amount held.
- 1.8.11.7 Whenever CLEC's deposit is re-evaluated as specified in Section 1.8.11.5 or Section 1.8.11.6, above, such deposit shall be calculated in an amount equal to the average billing to CLEC for Resale service and/or unbundled elements, as applicable, for a two month period. With respect to CLEC, the most recent three (3) months billing on all of CLEC's BANs or CBAS numbers, as applicable, for resale services or network elements shall be used to calculate CLEC's monthly average, which monthly average shall be multiplied by two (2) to arrive at the amount of deposit permitted by Sections 1.8.11.5 and 1.8.11.6.
- 1.8.11.8 Whenever a deposit is re-evaluated as specified in Section 1.8.11.5 and Section 1.8.11.6, above, CLEC shall remit the additional deposit amount to SBC ILLINOIS within thirty (30) calendar days of receipt of written notification SBC ILLINOIS requiring such deposit.

- 1.8.11.9 The deposit requirements of this Section 1.8.11 may be satisfied in whole or in part with an irrevocable bank letter of credit reasonably acceptable to SBC ILLINOIS. No interest shall be paid by SBC ILLINOIS for any portion of the deposit requirement satisfied by an irrevocable bank letter of credit.
- 1.8.11.10 The fact that SBC ILLINOIS holds a cash deposit or irrevocable bank letter of credit does not relieve CLEC from timely compliance with its payment obligations under this Agreement.
- 1.8.11.11 Any cash deposit held by SBC ILLINOIS shall be credited to CLEC's account during the month following the expiration of twelve (12) months after the cash deposit was remitted, so long as CLEC has not been sent more than one delinquency notification letter (as defined in Section 1.8.11.5) during the most recent twelve (12) months, in which case such cash deposit will be credited during the first rolling twelve (12) month period in which CLEC has been sent less than two delinquency notifications. For the purposes of this Section 1.8.11.11, interest will be applied from the date paid and calculated as defined in Section 1.8.2.1 above, and shall be credited to CLEC's account on an annual basis.
- 1.8.11.12 Any cash deposit shall be held by SBC ILLINOIS as a guarantee of payment of charges billed to CLEC, provided, however, SBC ILLINOIS may exercise its right to credit any cash deposit to CLEC's account upon the occurrence of any one of the following events:
- 1.8.11.12.1 when SBC ILLINOIS sends CLEC the second valid delinquency notification under this Agreement during the most recent twelve (12) months (provided that a delinquency notification shall be deemed valid if no dispute has been filed under Section 1.8.5 as to any amount covered by the delinquency notice); or
  - 1.8.11.12.2 when SBC ILLINOIS suspends CLEC's ability to process orders in accordance with Section 1.10.1.2; or
  - 1.8.11.12.3 when CLEC files for protection under the bankruptcy laws; or
  - 1.8.11.12.4 when an involuntary petition in bankruptcy is filed against CLEC and is not dismissed within sixty (60) days; or
  - 1.8.11.12.5 when this Agreement expires or terminates (provided, upon expiration or termination of this Agreement, any deposit monies not applied under this Agreement against charges payable by CLEC shall be refunded to CLEC by SBC ILLINOIS);
  - 1.8.11.12.6 during the month following the expiration of twelve (12) months after that cash deposit was remitted, SBC ILLINOIS shall credit any cash deposit to CLEC's account so long as SBC ILLINOIS has not sent to CLEC more than one

delinquency notification letter under this Agreement during the most recent twelve (12) months; or

1.8.11.12.7 upon mutual agreement of the Parties.

1.8.11.13 For the purposes of this Section 1.8.11.13, interest will be calculated as specified in Section 1.8.2 and shall be credited to CLEC's account at the time that the cash deposit is credited to CLEC's account.

1.8.12 Assuming that the previous payment and credit history of a Party (a "Requesting Party") justifies doing so, upon request the other Party (the "Acknowledging Party") will issue a written acknowledgement that the Requesting Party satisfies the condition that the Requesting Party does not have a proven history of late payments and that it has established a minimum of twelve consecutive months good credit history with the Acknowledging Party. Such an acknowledgement, whenever given, shall not be barred by Section 1.33, below, and shall be enforceable pursuant to its own terms. Such an acknowledgement shall not be required in order for a Party to meet the conditions necessary to avoid imposition of a deposit requirement under this Agreement, assuming it otherwise meets the conditions.

## **1.9 Dispute Resolution**

### **1.9.1 Finality of Disputes**

1.9.1.1 Except as otherwise specifically provided in this Agreement (for example, in Section 1.8.5.1, above), no claims will be brought for disputes arising from this Agreement more than 24 months from the date the occurrence which gives rise to the dispute is discovered or reasonably should have been discovered with the exercise of due care and attention.

1.9.1.2 During the pendency resolution of any dispute raised in accordance with this Section 1.9 of this Agreement, whether by settlement or by legally binding arbitration award, ruling, order or judgment, each Party shall continue to perform all of its obligations under this Agreement, and shall not, based upon an act or omission that is the subject of the dispute that is pending resolution, discontinue or cease to provide all or any portion of obligations pursuant to this Agreement, unless otherwise directed by the other Party. Legally binding means that such award, ruling, order or judgment has not been stayed, no request for a stay is pending, and if any deadline for requesting a stay is designated by statute or regulation, it has passed.

### **1.9.2 Alternative to Litigation**

1.9.2.1 Dispute resolution under the procedures provided in this Section 1.9 shall be the preferred, but not the exclusive, remedy for all disputes between SBC ILLINOIS and CLEC arising out of this Agreement or its breach. Each Party reserves its rights to resort to the Commission or to a court, agency, or regulatory authority of competent jurisdiction with respect to disputes as to which the Commission or such court, agency, or regulatory

authority specifies a particular remedy or procedure. However, except for an action seeking a temporary restraining order or an injunction related to the purposes of this Agreement, or suit to compel compliance with this Dispute Resolution process, no action or complaint may be filed in the Commission or a court, agency or regulatory authority of competent jurisdiction before the Informal Resolution of Disputes procedures set forth in Section 1.9.3 below have been followed, in good faith, by the Party commencing such action or complaint.

### 1.9.3 Informal Resolution of Disputes

1.9.3.1 Upon receipt by one Party of written notice of a dispute, including billing disputes, each Party will appoint a knowledgeable, responsible representative to meet and negotiate in good faith to resolve any dispute arising under this Agreement. The location, form, frequency, duration, and conclusion of these discussions will be left to the discretion of the representatives. Upon agreement, the representatives may utilize other alternative informal dispute resolution procedures such as mediation to assist in the negotiations. Discussions and the correspondence among the representatives for purposes of settlement are exempt from discovery and production and will not be admissible in the arbitration described below or in any lawsuit without the concurrence of both parties. Documents identified in or provided with such communications, which are not prepared for purposes of the negotiations, are not so exempted and, if otherwise admissible, may be admitted in evidence in the arbitration or lawsuit.

1.9.3.2 If the Parties are unable to resolve a dispute through the informal procedures described above, then either Party may invoke the Formal Resolution of Disputes or the Parties may agree to invoke Arbitration processes set forth below. Unless the Parties otherwise agree, Formal Resolution of Disputes processes, including arbitration or other procedures as appropriate, may be invoked not earlier than sixty (60) days after the date of the letter initiating informal dispute resolution under this Section 1.9.3.

1.9.3.3 Either Party may notify the other Party in writing at any time after the 60th day after the date of the letter initiating informal dispute resolution under this Section 1.9.3 that it considers the matter to be at impasse. Such notice shall be provided by any acceptable means under Section 1.11, below, other than via facsimile. If the other Party does not pursue additional dispute resolution measures pursuant to this Section 1.9 within 10 business days of the date of the notice letter, the notifying Party may exercise its rights to disconnection and termination in accordance with the processes set forth in Section 1.10.

1.9.4 If a bill closure process is mutually agreed to by the Parties, the procedures involved in such processes will not be deemed to place a particular billing item in dispute for purposes of this Section.

### 1.9.5 Formal Resolution of Disputes

1.9.5.1 Except as otherwise specifically set forth in this Agreement, for all disputes arising out of or pertaining to this Agreement, including but not limited to billing disputes and matters

not specifically addressed elsewhere in this Agreement which require clarification, renegotiation, modifications or additions to this Agreement, either Party may invoke dispute resolution procedures available pursuant to the dispute resolution rules, as amended from time to time, of the applicable commission. Also, upon mutual agreement, the Parties may seek commercial binding arbitration as specified in Section 1.9.6.

1.9.5.2 The Parties agree that the Dispute Resolution procedures set forth in this Agreement are not intended to conflict with applicable requirements of the Act or the state commission with regard to procedures for the resolution of disputes arising out of this Agreement.

1.9.5.3 Claims Not Subject to Commercial Arbitration. If the following claims are not resolved through informal Dispute Resolution, they will not be subject to commercial arbitration as provided in Section 1.9.6 below and must be resolved through any remedy available to a Party pursuant to law, equity or agency mechanism.

1.9.5.3.1 Actions seeking a temporary restraining order or an injunction related to the purposes of this Agreement.

1.9.5.3.2 Actions to compel compliance with the Dispute Resolution process.

1.9.5.3.3 All claims arising under federal or state statute(s), including antitrust claims.

1.9.6 Commercial Arbitration

1.9.6.1 When both Parties agree to binding commercial arbitration, disputes will be submitted to a single arbitrator pursuant to the Commercial Arbitration Rules of the American Arbitration Association for commercial disputes or pursuant to such other provider of arbitration services or rules as the Parties may agree. The place where each separate arbitration will be held will be Chicago, Illinois, unless the Parties agree otherwise. The arbitration hearing will be requested to commence within 60 days of the demand for arbitration. The arbitrator will control the scheduling so as to process the matter expeditiously. The Parties may submit written briefs upon a schedule determined by the arbitrator. The Parties will request that the arbitrator rule on the dispute by issuing a written opinion within 30 days after the close of hearings. The arbitrator has no authority to award punitive damages, exemplary damages, consequential damages, multiple damages, or any other damages not measured by the prevailing Party's actual damages, and may not, in any event, make any ruling, finding or award that does not conform to the terms and conditions of this Agreement. The times specified in this Section may be extended or shortened upon mutual agreement of the Parties or by the arbitrator upon a showing of good cause. Each Party will bear its own costs of these procedures. The Parties will equally split the fees of the arbitration and the arbitrator. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction.

**1.10 Non-payment and Procedures for Disconnection**

1.10.1 Either Party may terminate this Agreement in the event of a Party's refusal or failure to pay all or any portion of any amount required to be paid to the other Party as and when due and payable as provided except that:

(a) A Party may only terminate this Agreement and/or disconnect interconnection with the other Party's network upon obtaining an order from a governmental, administrative, or regulatory body or a court of competent jurisdiction approving such termination and/or disconnection;

(b) Notwithstanding Section 1.10.1(a), above, in the event of CLEC's refusal or failure to pay all or any portion of any amount required to be paid for Resale and/or UNE services as and when due and payable as provided in this Agreement, SBC ILLINOIS may cease providing and may disconnect such services only in accordance with the processes set forth below.

1.10.1.1 Where CLEC has refused or failed to pay all or any portion of any amount required to be paid to SBC ILLINOIS as and when due and payable and has not presented a dispute under Section 1.8.5 of this Agreement, the applicable procedures for notice and disconnection as set forth in Sections 1.10.3 through 1.10.11 below shall apply.

1.10.1.2 Where CLEC has refused or failed to pay all or any portion of any amount required to be paid to SBC ILLINOIS as and when due and payable and has presented a dispute as to those amounts (the "Previously Disputed Amounts") under Section 1.8.5 of this Agreement, but has not requested Formal Dispute Resolution under Section 1.9.5, above, within the later of 90 days of the date of the letter initiating informal dispute resolution under Section 1.9.3.1 or within 10 business days of receipt of notice under Section 1.9.3.3, then SBC ILLINOIS shall notify CLEC and the Commission that unless the Previously Disputed Amounts are paid within sixteen (16) calendar days, the resale services and/or network elements furnished to CLEC under this Agreement for which the Previously Disputed Amounts are outstanding (i.e. delinquent) shall be disconnected. On the same day it sends the notice letter required by this Section 1.10.1.2, SBC ILLINOIS will suspend acceptance of any order (other than a disconnect order) from CLEC for any resale service or network element that could be furnished under this Agreement. Furthermore, the provisions of Sections 1.10.5 through 1.10.11 shall apply, but Sections containing specific time periods relative to the obligations shall be modified as follows:

(i) In Section 1.10.5, the phrase "forty (40) calendar days past the due date of the undisputed Unpaid Charges" shall be modified to read "thirty-two (32) days past the expiration of the 90-day period;"

(ii) In Section 1.10.6, the phrase "forty-five (45) calendar days past the due date of such Unpaid Charges" shall be modified to read "thirty-seven (37) days past the expiration of the 90-day period;"

- (iii) Further, Sections 1.10.5 through 1.10.11 shall be modified to read “Previously Disputed Amounts” where the phrase “Unpaid Charges” is found.

1.10.1.3 Where CLEC has refused or failed to pay all or any portion of any amount required to be paid to SBC ILLINOIS as and when due and payable following the conclusion of any Formal Dispute Resolution process initiated by a Party or employed by the Parties pursuant to Sections 1.9.5 or 1.9.6 above, then, no sooner than fifteen (15) days after the Formal Dispute Resolution process has concluded, SBC ILLINOIS shall notify CLEC and the Commission that unless the amounts required to be paid to SBC ILLINOIS following the conclusion of the Formal Dispute Resolution process (“FDR Amounts”) are paid within sixteen (16) calendar days, the resale services and/or network elements furnished to CLEC under this Agreement for which the FDR Amounts are outstanding (i.e. delinquent) shall be disconnected. On the same day it sends the notice letter required by this Section 1.10.1.3, SBC ILLINOIS will suspend acceptance of any order (other than a disconnect order) from CLEC for any resale service or network element that could be furnished under this Agreement. For purposes of this Section 1.10.1.3, “conclusion” of the Formal Dispute Resolution process initiated by a Party or employed by the Parties pursuant to Sections 1.9.5 or 1.9.6 above shall occur on the day any ruling, order or award in that process becomes final and non-appealable. Furthermore, the provisions of Sections 1.10.5 through 1.10.11 shall apply, but Sections containing specific time periods relative to the obligations shall be modified as follows:

- (i) In Section 1.10.5, the phrase “forty (40) calendar days past the due date of the undisputed Unpaid Charges” shall be modified to read “thirty-two (32) days past the conclusion of the Formal Dispute Resolution process;”
- (ii) In Section 1.10.6, the phrase “forty-five (45) calendar days past the due date of such Unpaid Charges” shall be modified to read “thirty-seven (37) days past the conclusion of the Formal Dispute Resolution process;”
- (iii) Further, Sections 1.10.5 through 1.10.11 shall be modified to read “FDR Amounts” wherever the phrase “Unpaid Charges” is found.

1.10.2 Pending the resolution of any dispute raised in accordance with Section 1.9 of this Agreement, whether by settlement or by final and non-appealable arbitration award, ruling, order or judgment, each Party shall continue to perform all of its obligations under this Agreement, and shall not, based upon an act or omission that is the subject of the dispute that is pending resolution, exercise any right of termination or disconnection under this Section 1.10, unless otherwise directed by the other Party.

1.10.3 If CLEC fails to pay when due, any and all charges, including any applicable interest, that are billed to CLEC for resale services and network elements furnished under this Agreement and are not disputed under Section 1.8.5, above (“Unpaid Charges”), and any portion of such Unpaid Charges remain unpaid after the due date, SBC ILLINOIS shall provide written notification to CLEC’s billing department (with a copy to the address for

CLEC pursuant to Section 1.11 below) that in order to avoid having service disconnected, CLEC must remit all such Unpaid Charges to SBC ILLINOIS. With respect to resale services and network elements, SBC ILLINOIS will notify CLEC that such Unpaid Charges remain unpaid fifteen (15) calendar days after the due date and that CLEC must remit payment within fourteen (14) calendar days from the date CLEC's billing department receives SBC ILLINOIS' notice, except as otherwise provided in Sections 1.8.5 through 1.8.10, governing bona fide billing disputes. No payment made by CLEC following notice by SBC ILLINOIS as provided in this Section shall prejudice or otherwise adversely affect CLEC's right to dispute the Unpaid Charges, once paid, pursuant to Section 1.8.4, above. For the purposes of this Section 1.10.3, SBC ILLINOIS may give notice to CLEC billing department as follows, unless CLEC notifies SBC ILLINOIS otherwise:

Cbeyond Communications, LLC  
 320 Interstate North Parkway, Suite 300  
 Atlanta, GA 30339  
 Attn: Julia Strow

- 1.10.4 If any Unpaid Charges for resale services or network elements remain unpaid twenty-nine (29) calendar days past the due date of such Unpaid Charges, SBC ILLINOIS shall notify CLEC and the Commission that unless all such Unpaid Charges are paid within sixteen (16) calendar days, the resale services and network elements furnished to CLEC under this Agreement for which undisputed Unpaid Charges are outstanding (i.e., delinquent) shall be disconnected. On the same day that it sends the letter required by this Section 1.10.4, SBC ILLINOIS will suspend acceptance of any order (other than a disconnect order) from CLEC for any resale service or network element that could be furnished under this Agreement.



- 1.10.5 If any undisputed Unpaid Charges for resale services or network elements remain unpaid forty (40) calendar days past the due date of the undisputed Unpaid Charges, CLEC shall, at its sole expense, notify its end users and the Commission that the end users' service will be disconnected due to CLEC's failure to pay such Unpaid Charges, and that its end users must affirmatively select a new Local Service Provider within five (5) calendar days of the notice date.
- 1.10.6 If any undisputed Unpaid Charges for resale services or network elements furnished to CLEC under this Agreement remain unpaid forty-five (45) calendar days past the due date of such Unpaid Charges, SBC ILLINOIS shall disconnect the resale services or network elements for which such undisputed charges remain unpaid. Where CLEC is purchasing resale under SBC ILLINOIS' Resale tariff, SBC ILLINOIS shall transfer the Resale end users in accordance with the Illinois resale tariff ICC No. 19 Part 22 and ICC No. 20, Part 22. Provided however, nothing herein shall be interpreted to restrict SBC ILLINOIS' right to amend its tariff, including changes to provision on transfer of resale end users.
- 1.10.7 Intentionally not used.
- 1.10.8 Intentionally not used.
- 1.10.9 SBC ILLINOIS may discontinue service to CLEC as provided in Section 1.10.6 of this Agreement only after SBC ILLINOIS has sent all notices it is required to send as provided in Sections 1.9 and 1.10, and shall have no liability to CLEC or CLEC's end users in the event of such disconnection.
- 1.10.10 Intentionally not used.
- 1.10.11 Once all notices SBC ILLINOIS is required to send under Sections 1.9 and 1.10 have been sent, SBC ILLINOIS shall not be required to accept any order (other than a disconnect order) relating to resale services or network elements from CLEC until: (i) all undisputed Unpaid Charges for resale services and network elements under this Agreement are paid; and (ii) CLEC has furnished SBC ILLINOIS a deposit calculated pursuant to the terms and conditions of Section 1.8.11 of this Agreement.

## **1.11 Notices**

- 1.11.1 In the event any notices are required to be sent under the terms of this Agreement, they may be sent by mail via certified mail or first class U.S. Postal Service, with postage prepaid, and a return receipt requested and are deemed to have been given on the date received. Notice may also be effected by personal delivery or by overnight courier, and will be effective upon receipt. Notice may also be provided by facsimile, which will be effective on the next business day following the date of transmission; provided, however, notices to a Party's 24-hour maintenance contact number will be by telephone and/or facsimile and will be deemed to have been received on the date transmitted. The Parties

will provide the appropriate telephone and facsimile numbers to each other. Unless otherwise specifically provided in this Agreement, notice will be directed as follows:

1.11.2 If to CLEC:

**Billing Notices:**

**For SBC Notices Involving Billing by CLEC**

**US Postal Service or Overnight Delivery:**

Cbeyond Communications, LLC

Julia Strow

320 Interstate North Parkway, Suite 300

Atlanta, GA 30339

678-424-2500 (Fax); 678-424-2429 (Voice Contact)

**For SBC Notices Regarding Bills to CLEC**

**US Postal Service:**

Cbeyond Communications, LLC

Julia Strow

320 Interstate North Parkway, Suite 300

Atlanta, GA 30339

678-424-2500 (Fax); 678-424-2429 (Voice Contact)

**For SBC Notices Regarding Bills to CLEC**

**Overnight Delivery:**

Cbeyond Communications, LLC

Julia Strow

320 Interstate North Parkway, Suite 300

Atlanta, GA 30339

678-424-2500 (Fax); 678-424-2429 (Voice Contact)

**All Notices Other than Billing:**

Cbeyond Communications, LLC

Julia Strow

320 Interstate North Parkway, Suite 300

Atlanta, GA 30339

678-424-2500 (Fax); 678-424-2429 (Voice Contact)

1.11.3 If to SBC ILLINOIS:

SBC 13-State Contact

Contract Management

Attn: Notices Manager

311 S. Akard, 9th Floor

Dallas, TX 75202-5398

214-464-2006 (Fax); 214-464-1246 (Voice contact)

1.11.4 Either Party may unilaterally change its designated representative and/or address, telephone contact number or facsimile number for the receipt of notices by giving seven (7) days' prior written notice to the other Party in compliance with this Section. Any notice or other communication will be deemed given when received.

## 1.12 Taxes

1.12.1 Each Party purchasing Interconnection, Resale Services, Network Elements, functions, facilities, products and services under this Agreement shall pay or otherwise be responsible for all federal, state, or local sales, use, excise, gross receipts, municipal fees, transfer, transaction or similar taxes, fees, or surcharges (hereinafter "Tax") imposed on, or with respect to, the Interconnection, Resale Services, Network Elements, functions, facilities, products and services under this Agreement provided by or to such Party, except for: (a) any Tax on either party's corporate existence, status, or income; or (b) any corporate franchise Taxes. Whenever possible, these Taxes shall be billed as a separate item on the invoice.

1.12.2 With respect to any purchase of Interconnection, Resale Services, Network Elements, functions, facilities, products and services under this Agreement if any Tax is required or permitted by applicable law to be collected from the purchasing Party by the providing Party, then: (i) the providing Party shall bill the purchasing Party for such Tax; (ii) the purchasing Party shall remit such Tax to the providing Party; and (iii) the providing Party shall remit such collected Tax to the applicable taxing authority. The following provisions govern the backbilling of Taxes by the providing Party:

1.12.2.1 Taxes for which the purchasing Party is liable: with respect to Taxes for which the purchasing Party is liable, the providing Party shall use reasonable best efforts to bill the purchasing Party for such Tax simultaneously with the bill for service to which the Tax relates; however, the purchasing Party shall remain responsible for such Tax for the applicable statute of limitations period.

1.12.2.2 Taxes for which the providing Party is liable: With respect to Taxes for which the providing Party is liable, the providing Party may backbill the purchasing Party for any surcharges based on such Taxes and permitted by Applicable Law, subject to the same time limits that apply to the services to which the Taxes relate, as set forth in Section 27.2.3 of Article 27, (Comprehensive Billing).

1.12.2.3 Notwithstanding Section 1.12.2.2 above, if as a result of a notice of proposed adjustment by a taxing authority, the taxing authority imposes a Tax on the providing party, the providing party may back bill the Tax to the purchasing party for a period, not to exceed four years from the date of the notice of proposed adjustment. In order for the providing party to be permitted to backbill a tax under this Section, the purchasing party must be notified of the audit determination from which the surcharge results, within 30 days of the notice of proposed adjustment but in no event less than ten days before the last day, under applicable law, for the purchasing party to exercise any rights it might have to contest the notice of proposed adjustment.

- 1.12.3 With respect to any purchase hereunder of Interconnection, Resale Services, Network Elements, functions, facilities, products and services under this Agreement that are resold to a third party, if any Tax is imposed by applicable law on the End User in connection with any such purchase, then: (i) the purchasing Party shall be required to impose and/or collect such Tax from the End User; and (ii) the purchasing Party shall remit such Tax to the applicable taxing authority. The purchasing Party agrees to indemnify and hold harmless the providing Party for any costs incurred by the providing Party as a result of actions taken by the applicable taxing authority to collect the Tax from the providing Party due to the failure of the purchasing Party to pay or collect and remit such tax to such authority.
- 1.12.4 If the providing Party fails to bill or to collect any Tax as required herein, then, as between the providing Party and the purchasing Party: (i) the purchasing Party shall remain liable for such uncollected Tax to the extent provided in Section 1.12.2 above and all subsections thereunder; and (ii) the providing Party shall be liable for any penalty and interest assessed with respect to such uncollected Tax by such authority. However, if the purchasing Party fails to pay any Taxes properly billed, then, as between the providing Party and the purchasing Party, the purchasing Party will be solely responsible for payment of the Taxes, penalty and interest.
- 1.12.5 If the purchasing Party fails to impose and/or collect any Tax from End Users as required herein, then, as between the providing Party and the purchasing Party, the purchasing Party shall remain liable for such uncollected Tax and any interest and penalty assessed thereon with respect to the uncollected Tax by the applicable taxing authority. With respect to any Tax that the purchasing Party has agreed to pay or impose on and/or collect from End Users, the purchasing Party agrees to indemnify and hold harmless the providing Party for any costs incurred by the providing Party as a result of actions taken by the applicable taxing authority to collect the Tax from the providing Party due to the failure of the purchasing Party to pay or collect and remit such Tax to such authority.
- 1.12.6 If either Party is audited by a taxing authority or other governmental entity, the other Party agrees to reasonably cooperate with the Party being audited in order to respond to any audit inquiries in a proper and timely manner so that the audit and/or any resulting controversy may be resolved expeditiously.
- 1.12.7 To the extent a sale is claimed to be for resale tax exemption, the purchasing Party shall furnish the providing Party a proper resale tax exemption certificate as authorized or required by statute or regulation of the jurisdiction providing said resale tax exemption. Failure to timely provide said resale tax exemption certificate will result in no exemption being available to the purchasing Party for any period prior to the date that the purchasing Party presents a valid certificate. If applicable law excludes or exempts a purchase of Interconnection, Resale Services, Network Elements, functions, facilities, products and services under this Agreement from a Tax, but does not also provide an exemption procedure, then the providing Party will not collect such Tax if the purchasing Party: (a) furnishes the providing Party with a letter signed by an officer of the

purchasing Party claiming an exemption and identifying the applicable law that both allows such exemption and does not require an exemption certificate; and (b) supplies the providing Party with an indemnification agreement, reasonably acceptable to the providing Party, which holds the providing Party harmless from any tax, interest, penalties, loss, cost or expense with respect to forbearing to collect such Tax.

- 1.12.8 With respect to any Tax or Tax controversy covered by this Section 1.12, the purchasing Party is entitled to contest with the imposing jurisdiction, pursuant to applicable law and at its own expense, any a Tax that it previously billed, or was billed that it is ultimately obligated to pay or collect. The purchasing Party will ensure that no lien is attached to any asset of the providing Party as a result of any contest. The purchasing Party shall be entitled to the benefit of any refund or recovery of amounts that it had previously paid resulting from such a contest. Amounts previously paid by the providing Party shall be refunded to the providing Party. The providing Party will cooperate in any such contest.
- 1.12.9 All notices, affidavits, exemption certificates or other communications required or permitted to be given by either Party to the other under this Section 1.12 shall be sent in accordance with Section 1.11 hereof.

### **1.13 Force Majeure**

Except as otherwise specifically provided in this Agreement, neither Party will be liable for any delay or failure in performance of any part of this Agreement caused by a Force Majeure condition, including acts of the United States of America or any state, territory, or political subdivision thereof, acts of God or a public enemy, fires, floods, labor disputes such as strikes and lockouts, freight embargoes, earthquakes, volcanic actions, wars, civil disturbances, cable cuts, or other causes beyond the reasonable control of the Party claiming excusable delay or other failure to perform. Provided, Force Majeure will not include acts of any Governmental Authority relating to environmental, health, or safety conditions at work locations. If any Force Majeure condition occurs the Party whose performance fails or is delayed because of such Force Majeure conditions will give prompt notice to the other Party, and upon cessation of such Force Majeure condition, will give like notice and commence performance hereunder as promptly as reasonably practicable.

### **1.14 Publicity**

- 1.14.1 The Parties agree not to use in any advertising or sales promotion, press releases or other publicity matters, any endorsements, direct or indirect quotes or pictures implying endorsement by the other Party or any of its employees without such Party's prior written approval. The Parties will submit to each other for written approval, prior to publication, all such publicity endorsement matters that mention or display the other's name and/or marks or contain language from which a connection to said name and/or marks may be inferred or implied.

1.14.2 Neither Party will offer any services using the trademarks, service marks, trade names, brand names, logos, insignia, symbols or decorative designs of the other Party or its affiliates without the other Party's written authorization.

**1.15 Network Maintenance and Management**

1.15.1 The Parties will work cooperatively to implement this Agreement. The Parties will exchange appropriate information (e.g., maintenance contact numbers, network information, information required to comply with law enforcement and other security agencies of the Government, etc.) to achieve this desired reliability.

1.15.2 Each Party will provide a 24-hour contact number for Network Traffic Management issues to the other's surveillance management center. A facsimile (FAX) number must also be provided to facilitate event notifications for planned mass calling events. Additionally, both Parties agree that they will work cooperatively to ensure that all such events will attempt to be conducted in such a manner as to avoid disruption or loss of service to other end users. Each party will maintain the capability of respectively implementing basic protective controls such as "Cancel To" or "Call Gap."

1.15.3 Neither Party will use any service provided under this Agreement in a manner that impairs the quality of service to other carriers or to either Party's subscribers. Either Party will provide the other Party notice of said impairment at the earliest practicable time.

**1.16 Law Enforcement and Civil Process**

1.16.1 Intercept Devices

1.16.1.1 Local and federal law enforcement agencies periodically request information or assistance from local telephone service providers. When either Party receives a request associated with a customer of the other Party, the receiving Party will refer such request to the appropriate Party, unless the request directs the receiving Party to attach a pen register, trap-and-trace or form of intercept on the Party's own facilities, in which case that Party will comply with any valid request, to the extent the receiving party is able to do so; if such compliance requires the assistance of the other Party such assistance will be provided.

1.16.2 Subpoenas

1.16.2.1 If a Party receives a subpoena for information concerning an end user the Party knows to be an end user of the other Party, the receiving Party will refer the subpoena to the requesting entity with an indication that the other Party is the responsible company. Provided, however, if the subpoena requests records for a period of time during which the receiving Party was the end user's service provider, the receiving Party will respond to any valid request to the extent the receiving party is able to do

so; if response requires the assistance of the other party such assistance will be provided.

### 1.16.3 Law Enforcement Emergencies

- 1.16.3.1 If a Party receives a request from a law enforcement agency to implement at its switch a temporary number change, temporary disconnect, or one-way denial of outbound calls for an end user of the other Party, the receiving Party will comply so long as it is a valid emergency request. Neither Party will be held liable for any claims or damages arising from compliance with such requests, and the Party serving the end user agrees to indemnify and hold the other Party harmless against any and all such claims.

## 1.17 **Changes in Subscriber Carrier Selection**

- 1.17.1 Line sharing and line splitting are governed by Article 9 of this Agreement. With respect to Resale services Network Elements provided to end users, each Party must obtain end user authorization prior to requesting a change in the end users' provider of local exchange service (including ordering end user specific Network Elements) and must retain such authorizations pursuant to FCC and state rules. The Party submitting the change request assumes responsibility for applicable charges as specified in Subscriber Carrier Selection Changes at 47 CFR 64.1100 through 64.1170 and any applicable state regulations.
- 1.17.2 Intentionally Left Blank.
- 1.17.3 When an end user authorizes a change in his selection of local service provider or discontinues service, each party shall release the customer specific facilities. SBC ILLINOIS shall be free to connect the end user to any local service provider based upon the local service provider's request and assurance that proper end user authorization has been obtained. Further, when an end user abandons a premise (i.e., vacates a premise without disconnecting service), SBC ILLINOIS is free to reclaim the facilities for use by another customer and is free to issue service orders required to reclaim such facilities.
- 1.17.4 Neither Party shall be obligated by this Agreement to investigate any allegations of unauthorized changes in local exchange service ("slamming") on behalf of the other Party or a third party other than as required by federal or state law. At CLEC's written request, SBC ILLINOIS will investigate an alleged incidence of slamming involving CLEC, and only in such CLEC authorized instances shall SBC ILLINOIS charge CLEC; providing such charge shall be a cost-based or mutually agreed fee for providing the investigation.

## 1.18 Amendments or Waivers

1.18.1 Except as otherwise provided in this Agreement, no amendment or waiver of any provision of this Agreement and no consent to any default under this Agreement will be effective unless the same is in writing and signed by an officer of the Party against whom such amendment, waiver or consent is claimed. In addition, no course of dealing or failure of a Party strictly to enforce any term, right or condition of this Agreement will be construed as a waiver of such term, right, or condition.

### 1.18.2 Amendment Process.

1.18.2.1 In order to execute an amendment to this Agreement, a Party shall request such amendment in writing. Such request shall include details regarding the Section or Sections to be amended and shall include the proposed language changes.

1.18.2.2 Within 30 days from its receipt of the request, the other Party shall accept the proposed amendment in writing or shall deliver written notice to the other Party either rejecting the requested amendment in its entirety, or inviting the prompt commencement of good faith negotiations to arrive at mutually acceptable terms. If the non-requesting Party rejects the requested amendment in its entirety, the requesting Party may request the prompt commencement of good faith negotiations to arrive at mutually acceptable terms, but there shall be no obligation on either Party to continue such negotiations longer than a period of 45 days if the Parties cannot arrive at mutually acceptable amendment terms.

1.18.2.3 If mutually acceptable terms are not agreed upon within 45 days after the delivery of the written notice requesting the commencement of negotiations, or if at any time during this period (or a mutually agreed upon extension of this period), the Parties have ceased to negotiate (other than by mutual agreement) for a period of 10 consecutive days, the amendment shall be resolved in accordance with the Dispute Resolution provisions set forth in Section 1.9 of this Agreement. Neither Party may pursue dispute resolution pursuant to this Section 1.18.2.3 with respect to any matter that, if agreed to by the other Party, would have the effect of incorporating into the Agreement a provision that the Party proposing the amendment had unsuccessfully sought in any arbitration pursuant to Section 252 of the Act leading to the adoption of this Agreement. Further, neither Party may invoke the provisions of this Section 1.18.2.3 more than once during the term of the Agreement.

1.18.2.4 Nothing in this Section 1.18.2 shall affect the right of either Party to pursue an amendment to this Agreement pursuant to Section 1.3, (Intervening Law), or Section 252(i) of the Act.



**1.19 Authority**

1.19.1 Each person whose signature appears below represents and warrants that he or she has authority to bind the Party on whose behalf he or she has executed this Agreement.

**1.20 Binding Effect**

1.20.1 This Agreement will be binding on and inure to the benefit of the respective successors and permitted assigns of the Parties.

**1.21 Consent**

1.21.1 Where consent, approval, or mutual agreement is required of a Party, it will not be unreasonably withheld or delayed.

**1.22 Expenses**

1.22.1 Except as specifically set out in this Agreement, each party will be solely responsible for its own expenses involved in all activities related to the subject of this Agreement.

**1.23 Headings**

1.23.1 The headings in this Agreement are inserted for convenience and identification only and will not be considered in the interpretation of this Agreement.

**1.24 Relationship of Parties**

1.24.1 This Agreement will not establish, be interpreted as establishing, or be used by either party to establish or to represent their relationship as any form of agency, partnership or joint venture. Neither Party will have any authority to bind the other or to act as an agent for the other unless written authority, separate from this Agreement, is provided. Nothing in the Agreement will be construed as providing for the sharing of profits or losses arising out of the efforts of either or both of the Parties. Nothing herein will be construed as making either Party responsible or liable for the obligations and undertakings of the other Party.

**1.25 Conflict of Interest**

1.25.1 The Parties represent that no employee or agent of either Party has been or will be employed, retained, paid a fee, or otherwise received or will receive any personal compensation or consideration from the other Party, or any of the other Party's employees or agents in connection with the arranging or negotiation of this Agreement or associated documents.

**1.26 Multiple Counterparts**

1.26.1 This Agreement may be executed in multiple counterparts, each of which will be deemed an original but all of which will together constitute but one, and the same document.

**1.27 Third Party Beneficiaries**

1.27.1 Except as may be specifically set forth in this Agreement, this Agreement does not provide and will not be construed to provide third parties with any remedy, claim, liability, reimbursement, cause of action, or other privilege.

**1.28 Regulatory Approval**

1.28.1 Each Party agrees to cooperate with the other and with any regulatory agency to obtain regulatory approval. During the term of this Agreement, each Party agrees to continue to cooperate with each other and any regulatory agency so that the benefits of this Agreement may be achieved.

1.28.2 The Parties understand and agree that this Agreement will be filed with the Commission for approval by such Commission (or the FCC if the Commission fails to act) pursuant to Section 252 of the Act. Each Party agrees that this Agreement is satisfactory to them as an agreement under Sections 251 and 252 of the Act. If arbitrated, in whole or in part, each Party agrees that this Agreement conforms to the Order of the Commission approving the Agreement, and agrees to fully support approval of this Agreement by the Commission (or the FCC) under Section 252 of the Act without modification; provided, however, that each Party may exercise its right to judicial review under Section 252(e)(6) of the Act, or any other available remedy at law or equity, with respect to any matter included herein by arbitration under the Act. If the Commission, the FCC or any court rejects any portion of this Agreement, the Parties agree to meet and negotiate in good faith to arrive at a mutually acceptable modification of the rejected portion and related provisions; provided that such rejected portion shall not affect the validity of the remainder of this Agreement. The Parties acknowledge that nothing in this Agreement shall limit a Party's ability, independent of such Party's agreement to support and participate in the approval of this Agreement, to assert public policy issues relating to the Act.

**1.29 Trademarks and Trade Names**

1.29.1 Except as specifically set out in this Agreement, nothing in this Agreement will grant, suggest, or imply any authority for one Party to use the name, trademarks, service marks, or trade names of the other for any purpose whatsoever, absent written consent of the other Party.

**1.30 Regulatory Authority**

1.30.1 SBC ILLINOIS will be responsible for obtaining and keeping in effect all Federal Communications Commission, state regulatory commission, franchise authority and other

regulatory approvals that may be required in connection with the performance of its obligations under this Agreement. CLEC will be responsible for obtaining and keeping in effect all Federal Communications Commission, state regulatory commission, franchise authority and other regulatory approvals that may be required in connection with its offering of services to CLEC Customers contemplated by this Agreement. CLEC will reasonably cooperate with SBC ILLINOIS in obtaining and maintaining any required approvals for which SBC ILLINOIS is responsible, and SBC ILLINOIS will reasonably cooperate with CLEC in obtaining and maintaining any required approvals for which CLEC is responsible.

- 1.30.2 Except as provided in Section 1.30.4 below, the Parties agree that the rates, terms and conditions of this Agreement will not be superceded by the rates, terms and conditions of any tariff SBC may file, absent Commission order to the contrary. The Parties agree that CLEC is not precluded from ordering products and services available under any effective SBC tariff or any tariff that SBC may file in the future provided that CLEC satisfies all conditions contained in such tariff and provided that the products and services are not already available under this Agreement. (In which case CLEC may incorporate such products and services including legitimately related rates, terms and conditions by amendment into this Agreement). If CLEC chooses to order products or services under an SBC Illinois tariff, it is bound by all applicable terms and conditions of the tariff and shall not seek to apply terms and conditions of this Agreement to the items it orders from the tariff. CLEC is not precluded from amending the agreement to incorporate by reference individual and independent rates, terms and conditions available to other carriers through Agreement or tariff, even when such products or services are already available under this Agreement, provided such incorporation by reference must include material terms and conditions that are applicable and legitimately related to the requested product or services.
- 1.30.3 SBC will provide CLEC direct notice of any tariff or filing which concerns the subject matter of this Agreement whether or not SBC ILLINOIS makes a voluntary filing or is required by any governmental authority to file a tariff or make another similar filing in connection with the performance of any action that would otherwise be governed by this Agreement. The notice shall be served to CLEC concurrent with SBC ILLINOIS making the filing with the governmental authority.
- 1.30.4 The rates set forth in the Pricing Schedule to this Agreement are subject to change based upon the outcome of Illinois Commerce Commission proceedings affecting wholesale prices which are given general applicability by the Commerce Commission, including carrier-specific dockets that are given general applicability, where the outcome produces rates different than the rates set forth in the Pricing Schedule. Absent a stay of such an outcome, the affected rate(s) shall be modified consistent with the outcome via written amendment to the Agreement and/or its Pricing Schedule, as appropriate, within thirty (30) days after receipt of written notice by one Party from the other Party. Where such rate differences are accompanied by or are the result of changes to terms and conditions that are legitimately related to the item(s) associated with the affected rates, then the Parties shall include in their amendment conforming modifications to such terms and

conditions. If the Parties disagree as to the appropriate terms and conditions requiring modification due to a price change requested pursuant to this Section, either Party may seek resolution of the dispute in accordance with the provisions of Section 1.9 of this Article. The modified rates and any associated modified terms and conditions shall take effect upon the effective date set forth in the Commission order that approves the rate. If the order approving the rate is silent as to the effective date, then the rate would become effective upon the approval of the amendment by the Commission or within sixty (60) days after receipt of the written notice described above, whichever is sooner, unless otherwise agreed to by the parties. Nothing in this Section is intended to limit either Party's right to obtain modification of any rates in this Pricing Schedule or any associated terms and conditions in accordance with other terms of this Agreement, including but not limited to the Agreement's "Change in Law; Reservation of Rights" provision Section.

### **1.31 Intentionally Left Blank.**

### **1.32 Verification Reviews**

- 1.32.1 Subject to each Party's reasonable security requirements and except as may be otherwise specifically provided in this Agreement, either Billed (auditing) Party may audit the Billing Party's books, records and other documents once in each Contract Year for the purpose of evaluating the accuracy of the Billing (audited) Party's billing and invoicing. The Billing Party may audit the Billed Party's books, records and other documents once in each Contract Year for verification of the accuracy of information that the Billing (auditing) Party is entitled, under this Agreement, to rely on in billing and invoicing for services provided to the Billed (audited) Party hereunder. The Parties may employ other persons or firms for this purpose. Such audit will take place at a time and place agreed on by the Parties no later than thirty (30) days after notice thereof.
- 1.32.2 The Billing Party will promptly correct any billing error that is revealed in an audit, including making refund of any overpayment by the Billed Party in the form of a credit on the invoice for the first full billing cycle after the Parties have agreed upon the accuracy of the audit results. The credit shall include interest on the overpayment, which interest shall be computed in accordance with Section 1.8.2.1 of this Article. Any disputes concerning audit results will be resolved pursuant to the Dispute Resolution procedures described in Section 1.9 of this Article.
- 1.32.3 Each Party will cooperate fully in any audit performed pursuant to Section 1.32.1, providing reasonable access to any and all appropriate employees and books, records and other documents reasonably necessary to assess the accuracy of the Billing Party's bills. The audit will be conducted during normal business hours at an office designated by the Party being audited. The Parties agree to retain records of call detail for two years from when the calls were initially reported to the other Party.
- 1.32.4 Either Party may audit the other Party's books, records and documents more than once during any Contract Year if the audit pursuant to Section 1.32.1 found previously uncorrected net variances or errors in invoices in the other Party's favor with an

aggregate value of at least two percent (2%) of the amounts payable by the Billed Party for Resale services, Network Elements, Combinations or usage based charges provided during the period covered by the audit.

- 1.32.5 Except as may be otherwise provided in this Agreement, audits will be at the auditing Party's expense.
- 1.32.6 Intentionally not used.
- 1.32.7 Intentionally not used.
- 1.32.8 This Section 1.32 also applies to the audit by the Billing Party of the Billed Party's books, records, and other documents related to the development of the percent local usage (PLU) used to measure and settle jurisdictionally unidentified traffic, including but not limited to calls for which calling party number (CPN) is not transmitted, in connection with Article 21 Intercarrier Compensation. If the PLU is adjusted based upon the audit results, the adjusted PLU will apply for the remainder of current quarter and for the subsequent quarter following the completion of the audit. If the PLU is adjusted based upon the audit results, the Billing Party may audit the Billed Party again during the subsequent nine (9) month period, notwithstanding any other provisions in the Agreement. If as a result of the audit, either Party has overstated the PLU or underreported the call detail usage by twenty percent (20%) or more, that Party shall reimburse the auditing Party for the cost of the audit and will pay for the cost of the subsequent audit which is to happen within nine (9) months of the initial audit.
- 1.32.9 Information obtained or received by either Party in connection with Sections 1.32.1 through 1.32.6 and 1.32.8 will be subject to the confidentiality provisions of Section 1.6 of this Agreement.

**1.33 Complete Terms**

- 1.33.1 This Agreement constitutes the entire agreement between the parties concerning the subject matter hereof and supersedes any prior agreements, representations, statements, negotiations, understandings, proposals or undertakings, oral or written, with respect to the subject matter expressly set forth herein.
- 1.33.2 Neither Party will be bound by an amendment, modification or additional term unless it is reduced to writing signed by an authorized representative of the Party sought to be bound. Unless otherwise agreed by the Parties, the rates, terms and conditions contained in the amendment shall become effective upon approval of such amendment by the Commission.

**1.34 Cooperation on Preventing End User Fraud**

- 1.34.1 The Parties agree to cooperate with one another to investigate, minimize, and take corrective action in cases of fraud. The Parties' fraud minimization procedures are to be

cost-effective and implemented so as not to unduly burden or harm one Party as compared to the other.

- 1.34.2 In cases of suspected fraudulent activity by an end user, at a minimum, the cooperation referenced in the above Section will include providing to the other Party, upon request, information concerning end users who terminate services to that Party without paying all outstanding charges. The Party seeking such information is responsible for securing the end user's permission to obtain such information.

### **1.35 Notice of Network Changes/Notification of Other Information**

- 1.35.1 SBC ILLINOIS agrees to provide CLEC reasonable notice consistent with applicable FCC rules of changes in the information necessary for the transmission and routing of services using SBC ILLINOIS' facilities or networks, as well as other changes that affect the interoperability of those respective facilities and networks. This Agreement is not intended to limit SBC ILLINOIS' ability to upgrade its network through the incorporation of new equipment, new software or otherwise so long as such upgrades are not inconsistent with SBC ILLINOIS' obligations to CLEC under the terms of this Agreement.
- 1.35.2 SBC ILLINOIS communicates official information to competitive local exchange carriers via its Accessible Letter notification process. This process covers a variety of subjects, including updates on products/services promotions; deployment of new products/services; modifications and price changes to existing products/services; cancellation or retirement of existing products/services; and operational issues.
- 1.35.3 SBC ILLINOIS will provide CLEC Accessible Letter notification via electronic mail ("e-mail") distribution.
- 1.35.4 CLEC may designate a maximum of ten (10) recipients for SBC ILLINOIS Accessible Letter notification via e-mail.
- 1.35.5 CLEC shall submit a completed Notices / Accessible Letter Recipient Change Request Form (available on the applicable SBC ILLINOIS' CLEC Online website) to the SBC ILLINOIS individual specified on that form to designate in writing each individual (other than the CLEC contact designated in Section 1.11.2) to whom CLEC requests Accessible Letter notification be sent, via e-mail CLEC shall submit a completed Notices / Accessible Letter Recipient Change Request Form to add, remove or change recipient information for any CLEC recipient of Accessible Letters (other than the CLEC contact designated in Section 1.11.2). Any completed Notices / Accessible Letter Recipient Change Request Form shall be deemed effective ten (10) days following receipt by SBC ILLINOIS.

**1.36 Good Faith Performance**

1.36.1 In the performance of their obligations under this Agreement the Parties will act in good faith and consistently with the intent of the Act. Where notice, approval or similar action by a Party is permitted or required by any provision of this Agreement, (including, without limitation, the obligation of the parties to further negotiate the resolution of new or open issues under this Agreement) such action will not be unreasonably delayed, withheld or conditioned.

**1.37 Responsibility of Each Party**

1.37.1 Each Party is an independent contractor, and has and hereby retains the right to exercise full control of and supervision over its own performance of its obligations under this Agreement and retains full control over the employment, direction, compensation and discharge of its employees assisting in the performance of such obligations. Each Party will be solely responsible for all matters relating to payment of such employees, including compliance with social security taxes, withholding taxes and all other regulations governing such matters. Each party will be solely responsible for proper handling, storage, transport and disposal at its own expense of all: (i) substances or materials that it or its contractors or agents bring to, create or assume control over at Work Locations or, (ii) Waste resulting there from or otherwise generated in connection with its or its contractors' or agents' activities at the Work Locations. Subject to the limitations on liability and except as otherwise provided in this Agreement, each Party will be responsible for: (i) its own acts and performance of all obligations imposed by applicable law in connection with its activities, legal status and property, real or personal and, (ii) the acts of its own affiliates, employees, agents and contractors during the performance of the Party's obligations hereunder.

**1.38 Intentionally left blank.****1.39 Governmental Compliance**

1.39.1 CLEC and SBC ILLINOIS each will comply at its own expense with all applicable law (including, but not limited to, Part 64 of the rules of the Federal Communications Commission) related to: (i) its obligations under or activities in connection with this Agreement, or (ii) its activities undertaken at, in connection with or relating to Work Locations. CLEC and SBC ILLINOIS each agree to indemnify, defend (at the other Party's request) and save harmless the other, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from: (i) its failure or the failure of its contractors or agents to so comply, or (ii) any activity, duty or status of it or its contractors or agents that triggers any legal obligation to investigate or remediate environmental contamination. SBC ILLINOIS, at its own expense, will be solely responsible for obtaining from governmental authorities, building owners, other carriers, and any other persons or entities, all rights and privileges (including, but not

limited to, space and power), which are necessary for SBC ILLINOIS to provide the Network Elements and Resale services pursuant to this Agreement.

#### **1.40 Responsibility for Environmental Contamination**

- 1.40.1 Disclosure of Potential Hazards: When and if CLEC notifies SBC ILLINOIS that CLEC intends to enter or perform work pursuant to this Agreement in, on, or within the vicinity of any particular SBC ILLINOIS building, manhole, pole, duct, conduit, right-of-way, or other facility (hereinafter "Work Location"), SBC ILLINOIS shall timely notify CLEC of any Environmental Hazard at that Work Location of which SBC ILLINOIS has actual knowledge, except that this duty shall not apply to any Environmental Hazard: (i) of which CLEC already has actual knowledge, or (ii) was caused solely by CLEC, or (iii) would be obvious and apparent to anyone coming to the Work Location. For purposes of this Agreement, "Environmental Hazard" shall mean: (i) the presence of petroleum vapors or other gases in hazardous concentrations in a manhole or other confined space, or conditions reasonably likely to give rise to such concentrations; (ii) the presence of electrical cable in a conduit system; (iii) asbestos-containing materials; (iv) emergency exit routes and warning systems, if and to the extent owned or operated by SBC ILLINOIS; and (v) any potential hazard that would not be obvious to an individual entering the Work Location or detectable using work practices standard in the industry.
- 1.40.2 Evaluation of Potential Hazards: Without limiting the foregoing, after providing prior notice to SBC ILLINOIS, CLEC shall have the right to inspect, test, or monitor any Work Location for possible Environmental Hazards as necessary or appropriate to comply with law or to protect its employees, contractors or others from the possible effects of Environmental Hazards. CLEC shall be responsible for conducting such inspections, testing or monitoring in a way that does not unreasonably interfere with SBC ILLINOIS' business operations after consultation with SBC ILLINOIS, and shall return SBC ILLINOIS' property to substantially the same condition as it would have been without such inspections, testing or monitoring.
- 1.40.3 Managing Disturbed Materials and Media: If and to the extent that CLEC's activity at any Work Location involves the excavation, extraction, or removal of asbestos or other manmade materials or contaminated soil, groundwater, or other environmental media, then CLEC rather than SBC ILLINOIS shall be responsible in the first instance for the subsequent treatment, disposal, or other management of such materials and media.
- 1.40.4 Indemnification:
- 1.40.4.1 Each party shall indemnify, on request defend, and hold harmless the other party and each of its officers, directors and employees from any and all suits, claims, demands, losses, damages, liabilities, fines, penalties, or expenses, of every kind and character (including reasonable attorneys' fees), on account of or in connection with any injury, loss, or damage to any person or property, or to the environment, to the extent any of them arise out of or in connection with the violation or breach, by any employee of the indemnifying party or other person acting on the indemnifying party's behalf, of



this Section 1.40 or any federal, state, or local environmental statute, rule, regulation, ordinance, or other applicable law or provision of this agreement dealing with hazardous substances or protection of human health or the environment.

- 1.40.4.2 CLEC shall indemnify, on request defend, and hold harmless SBC ILLINOIS and each of its officers, directors and employees from any and all suits, claims, demands, losses, damages, liabilities, fines, penalties, or expenses, of every kind and character (including reasonable attorneys' fees), on account of or in connection with any injury, loss, or damage to any person or property, or to the environment, to the extent any of them arise out of or in connection with: (i) the release or discharge, onto any public or private property, of any hazardous substances, regardless of the source of such hazardous substances, by any employee of CLEC, or by any person acting on CLEC's behalf, while at a Work Location, or (ii) the removal or disposal of any hazardous substances by any employee of CLEC or by any person acting on CLEC's behalf, or the subsequent storage, processing or other handling of such hazardous substances by any person or entity, after such substances have thus been removed from a Work Location, or (iii) any environmental contamination or Environmental Hazard or release of a hazardous substance caused or created by CLEC or its contractors or agents.
- 1.40.4.3 SBC ILLINOIS shall indemnify, on request defend, and hold harmless CLEC and each of its officers, directors and employees from any and all suits, claims, demands, losses, damages, liabilities, fines, penalties, or expenses, of every kind and character (including reasonable attorneys' fees), asserted by any government agency or other third party on account of or in connection with any injury, loss, or damage to any person or property, or to the environment, to the extent any of them arise out of or in connection with: (i) the release or discharge, onto any public or private property, of any hazardous substances, regardless of the source of such hazardous substances, by any employee of SBC ILLINOIS or by any person acting on SBC ILLINOIS' behalf, at a Work Location, or (ii) the removal or disposal of any hazardous substances by any employee of SBC ILLINOIS or by any person acting on SBC ILLINOIS' behalf, or the subsequent storage, processing or other handling of such hazardous substances by any person or entity, after such substances have thus been removed from a Work Location, or (iii) any environmental contamination or Environmental Hazard or release of a hazardous substance either: (x) existing or occurring at any Work Location on or before the date of this agreement, or (y) caused or created by SBC ILLINOIS or its contractors or agents.

#### **1.41 Subcontracting**

- 1.41.1 If any obligation is performed through a subcontractor, each party will remain fully responsible for the performance of this Agreement in accordance with its terms, including any obligations either party performs through subcontractors, and each party will be solely responsible for payments due the party's subcontractors. No contract, subcontract or other Agreement entered into by either Party with any third party in connection with the provision of Resale services or Network Elements hereunder will provide for any

indemnity, guarantee or assumption of liability by, or other obligation of, the other Party to this Agreement with respect to such arrangement, except as consented to in writing by the other Party. No subcontractor will be deemed a third party beneficiary for any purposes under this Agreement. Any subcontractor who gains access to CPNI or Confidential Information covered by this Agreement will be required by the subcontracting Party to protect such CPNI or Confidential Information to the same extent the subcontracting Party is required to protect the same under the terms of this Agreement.

#### **1.42 Intentionally left blank.**

#### **1.43 Severability**

1.43.1 If any term, condition or provision of this Agreement is held to be invalid or unenforceable for any reason, such invalidity or unenforceability will not invalidate the entire Agreement, unless such construction would be unreasonable. The Agreement will be construed as if it did not contain the invalid or unenforceable provision or provisions, and the rights and obligations of each party will be construed and enforced accordingly; provided, however, that in the event such invalid or unenforceable provision or provisions are essential elements of this Agreement and substantially impair the rights or obligations of either Party, the Parties will promptly negotiate a replacement provision or provisions. If impasse is reached, the Parties will resolve said impasse under the dispute resolution procedures set forth in Section 1.9.5.

#### **1.44 Survival of Obligations**

1.44.1 Any liabilities or obligations of a Party for acts or omissions prior to the cancellation or termination of this Agreement, any obligation of a Party under the provisions regarding indemnification, Confidential Information, limitations on liability, and any other provisions of this Agreement which, by their terms, are contemplated to survive (or to be performed after) termination of this Agreement, will survive cancellation or termination thereof.

#### **1.45 Governing Law**

1.45.1 The validity of this Agreement, the construction and enforcement of its terms, and the interpretation of the rights and duties of the Parties will be governed by the laws of the State of Illinois other than as to conflicts of laws, except insofar as federal law may control any aspect of this Agreement, in which case federal law will govern such aspect. The Parties submit to personal jurisdiction in Chicago, Illinois and waive any and all objections to an Illinois venue.

#### **1.46 Performance Criteria**

1.46.1 Specific provisions governing failure to meet Performance Criteria are contained in Article 32, (Performance).

**1.47 Other Obligations of CLEC**

1.47.1 For the purposes of establishing service and providing efficient and consolidated billing to CLEC, CLEC is required to provide SBC ILLINOIS its authorized and nationally recognized Operating Company Number (OCN) for facilities-based (Interconnection and/or unbundled Network Elements) and a separate and distinct OCN for Resale Services. CLEC is responsible for costs of implementing any changes to its OCN/ACNA whether or not it involves a merger, consolidation, assignment or transfer of assets shall be determined through the BFR process set forth in ILL. C.C. No. 20, Part 19, Section 1.

**1.48 Dialing Parity**

1.48.1 SBC ILLINOIS will ensure that all CLEC Customers experience the same dialing parity as similarly-situated customers of SBC ILLINOIS services, such that, for all call types: (i) an CLEC Customer is not required to dial any greater number of digits than a similarly-situated SBC ILLINOIS customer; (ii) the post-dial delay (time elapsed between the last digit dialed and the first network response), call completion rate and transmission quality experienced by an CLEC Customer is at least equal in quality to that experienced by a similarly-situated SBC ILLINOIS customer; and (iii) the CLEC Customer may retain its local telephone number in accordance with the Number Portability Article.

**1.49 Branding**

1.49.1 Specific provisions concerning the branding of services provided to CLEC by SBC ILLINOIS under this Agreement are contained in the following Attachments and Appendices to this Agreement: Article 10, (Resale); Article 22, (Market Based OS/DA); and Schedule 9.2.9: (OS/DA as UNE).

**1.50 Customer Inquiries**

1.50.1 Each Party will use its best efforts to ensure that all of its representatives who receive inquiries regarding the other Party's services: (i) refer repair inquiries to the other Party at a telephone number provided by that Party; (ii) for other inquiries about the other Party's services or products, refer callers to telephone number(s) provided by that Party; and (iii) do not in any way disparage or discriminate against the other Party or its products or services.

**1.51 Disclaimer of Warranties**

1.51.1 TO THE EXTENT CONSISTENT WITH ITS OBLIGATIONS UNDER THE ACT, NO PARTY MAKES REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO SERVICES PROVIDED HEREUNDER.

**1.52 No Waiver**

1.52.1 Except as otherwise provided in this Agreement, no amendment or waiver of any provision of this Agreement and no consent to any default under this Agreement will be effective unless the same is in writing and duly executed on behalf of the Party against whom the waiver or consent is claimed. Waiver by either Party of any default by the other Party shall not be deemed a waiver of any other default. In addition, no course of dealing or failure of a Party strictly to enforce any term, right or condition of this Agreement will be construed as a waiver of such term, right, or condition. By entering into this Agreement neither Party waives any rights granted to them pursuant to the Act.

**1.53 Definitions**

1.53.1 Unless the context clearly indicates otherwise, any term defined or used in the singular will include the plural. The words "will" and "shall" are used interchangeably throughout this Agreement and the use of either connotes a mandatory requirement. The use of one or the other will not mean a different degree of right or obligation for either Party. A defined word intended to convey its special meaning is capitalized when used. Other terms that are capitalized and not defined in this Agreement will have the meaning in the Act.

**1.54 Resale**

1.54.1 At the request of CLEC, and pursuant to the requirements of the Act, any telecommunications service that SBC ILLINOIS currently provides or hereafter offers to any customer in the geographic area where SBC ILLINOIS is the incumbent LEC will be made available to CLEC by SBC ILLINOIS for Resale in accordance with the terms, conditions and prices set forth in this Agreement. Specific provisions concerning Resale are addressed in Article 10, (Resale), and other applicable Attachments.

**1.55 Unbundled Network Elements**

1.55.1 At the request of CLEC and pursuant to the requirements of the Act, SBC ILLINOIS will offer in the geographic area where SBC ILLINOIS is the incumbent LEC Network Elements to CLEC on an unbundled basis on rates, terms and conditions set forth in this Agreement that are just, reasonable, and non-discriminatory. Specific Provisions concerning Unbundled Network Elements are addressed in Article 9 and Schedules 9.2.1 through 9.5 and other applicable Attachments.

**1.56 Ordering and Provisioning, Maintenance, Connectivity Billing and Recording, and Provision of Customer Usage Data**

1.56.1 In connection with its Resale of services to CLEC, SBC ILLINOIS agrees to provide to CLEC Ordering and Provisioning Services, Maintenance services, Connectivity Billing and Recording services and Provision of Customer Usage Data services pursuant to the terms specified in this Agreement.

1.56.2 In connection with its furnishing Unbundled Networks Elements to CLEC, SBC ILLINOIS agrees to provide to CLEC Ordering and Provisioning Services, Maintenance services, Connectivity Billing and Recording services and Provision of Customer Usage Data services pursuant to the terms specified in this Agreement.

**1.57 This section intentionally not used.****1.58 Compensation for Delivery of Traffic**

1.58.1 The Parties agree to compensate each other for the transport and termination of traffic as provided in Article 21, (Reciprocal Compensation).

**1.59 Ancillary Functions**

1.59.1 Ancillary Functions may include, but are not limited to, Collocation, Rights-of-Way, Conduit and Pole Attachments. SBC ILLINOIS agrees to provide Ancillary Functions to CLEC as set forth in Articles 12, 16 and related Schedules.

**1.60 Other Requirements and Attachments**

- 1.60.1 This Agreement incorporates a number of listed Articles and Schedules which, together with their associated Appendices, Exhibits, and Addenda (collectively, “attachments” and individually, “an attachment”), constitute the entire Agreement between the Parties. It is understood that the titles of these attachments are for convenience of reference only, and are not intended to limit the applicability which any particular attachment may otherwise have.
- 1.60.2 Appended to this Agreement and incorporated herein are the Articles and Schedules listed in the Table of Contents. To the extent that any definitions, terms or conditions in any given attachment differ from those contained in the main body of this Agreement, those definitions, terms or conditions will supersede those contained in the main body of this Agreement, but only in regard to the services or activities listed in that particular attachment. In particular, if an attachment contains a term length that differs from the term length in the main body of this Agreement, the term length of that attachment will control the length of time that services or activities are to occur under the attachment, but will not affect the term length of the remainder of this Agreement, except as may be necessary to interpret the attachment.

**ARTICLE 2**  
**GENERAL SERVICE RELATED PROVISIONS**

**2.0 General Service Related Provisions.**

- 2.1 Interconnection Activation Date.** Subject to the terms and conditions of this Agreement, Interconnection of the Parties' facilities and equipment pursuant to Articles 3 and 4 for the transmission and routing of Telephone Exchange Service traffic and Exchange Access traffic, and Interconnection of the Parties' facilities and equipment to provide CLEC access to SBC ILLINOIS' unbundled Network Elements pursuant to Article 9, shall be established on or before the corresponding "Interconnection Activation Date" shown for each LATA and Wire Center in the trunking plans attached to the Notices of Interconnection and agreed to by the Parties. The Parties shall refine estimated Interconnection Activation Dates and identify additional Interconnection Activation Dates using the principles set forth in Article 3, Section 3.10.4. Trunking plans exchanged by the Parties may be revised and supplemented from time to time upon the mutual agreement of the Parties to reflect the Interconnection of additional LATAs and Wire Centers.
- 2.2 Bona Fide Request.** Any request by CLEC that is not otherwise provided by the terms of this Agreement or by order or rule of the Commission at the time of such request shall be made pursuant to the Bona Fide Request process set forth on Schedule 2.2.
- 2.3 Use of Services.** Subject to the requirements of this Agreement, the Act, the Commission and the FCC, CLEC may, subject to the payment to SBC ILLINOIS of all applicable charges, add to, delete from or change a purchased Resale Service or Network Element in the provision of service to its Customer.

**ARTICLE 3**  
**INTERCONNECTION PURSUANT TO SECTION 251(c)(2)**

**3.0 Interconnection Pursuant to Section 251(c)(2).**

**3.1 Scope.** Article 3 describes the physical architecture for Interconnection of the Parties' facilities and equipment for the transmission and routing of Telephone Exchange Service traffic and Exchange Access traffic between the respective business and residential Customers of the Parties pursuant to Section 251(c)(2) of the Act. Interconnection may not be used solely for the purpose of originating a Party's own interexchange traffic. Articles 4 and 5 prescribe the specific logical trunk groups (and traffic routing parameters) which will be configured over the physical Interconnections described in this Article 3 related to the transmission and routing of Telephone Exchange Service traffic and Exchange Access traffic, respectively. Other trunk groups, as described in this Agreement, may be configured using this architecture.

**3.2 Interconnection Points**

3.2.1 In each LATA where the Parties interconnect, CLEC and SBC ILLINOIS shall Interconnect their networks at the correspondingly identified SBC ILLINOIS Tandem Switch Center POIs and CLEC Switch Center POIs in such LATAs for the transmission and routing within that LATA of Telephone Exchange Service traffic and Exchange Access traffic pursuant to Section 251(c)(2) of the Act.

3.2.2 As provided in Section 251(c)(2) of the Act, CLEC, at its option, may request and SBC will provide Interconnection of its facilities and equipment to SBC ILLINOIS' network at any technically feasible point in SBC ILLINOIS' network, including a mid-span meet arrangement.

3.2.3 With respect to the POI selected for the delivery of traffic, each party may: (1) designate either a DS-1 or DS-3 interface at any POI location, (2) designate an OC-3, OC-12, OC-24 or OC-48 interface for any POI located at an SBC ILLINOIS tandem or facility hubbing location, or CLEC switching center, or (3), with the mutual agreement of the Parties, select another technically feasible interface. The interface will be commensurate with reasonable forecast of interconnection traffic at that POI.

3.2.4 Each Party shall: (i) provide trained personnel with adequate and compatible test equipment to work with each other's technicians, and (ii) provide maintenance and provisioning for their respective sides of the demarcation point.

3.2.5 Point of Interconnection (POIs): A Point of Interconnection (POI) is a point in the network where the Parties deliver Interconnection traffic to each other, and also serves



as a demarcation point between the facilities that each Party is responsible to provide. In many cases, multiple POI(s) may be necessary to increase operating efficiency for both parties. Both parties may negotiate the architecture in each location.

- 3.2.5.1 Where SBC ILLINOIS' end offices subtend another ILEC's tandem switch for local traffic and/or exchange access, CLEC may, at its discretion, interconnect with SBC ILLINOIS for local traffic and/or exchange access utilizing the other ILEC's tandem switch or at the SBC ILLINOIS end office. If CLEC elects interconnection via the third party tandem switch, it shall designate a POI within the operating territory of SBC ILLINOIS and deliver its originating traffic to SBC ILLINOIS at this POI. Each party is responsible for the facilities on its side of any POI(s) established under such conditions. Each party is responsible for ensuring that any facilities provided by a third party on its side of any POI in such an interconnection arrangement comply with the provisions of this interconnection agreement. In such circumstances, SBC ILLINOIS shall remain responsible to deliver its originating traffic to CLEC at CLEC's switch or such other mutually agreeable POI(s). However, such switch or POI(s), whichever is applicable, must be within the LATA and within SBC ILLINOIS' operating territory where the traffic originates.
- 3.2.5.2 Each Party is responsible for the facilities to its side of the POI(s). Each Party is responsible for the appropriate sizing, operation, and maintenance of the transport facility(ies) between its switch locations, and the applicable POI(s). The Parties agree to provide sufficient facilities for the Interconnection trunk groups for the exchange of traffic between CLEC and SBC ILLINOIS.
- 3.2.6 If CLEC elects Collocation as an Interconnection method or the Parties agree to a network architecture that requires SBC ILLINOIS to Interconnect with CLEC's facilities via Collocation, CLEC agrees to provide to SBC ILLINOIS Collocation for purposes of that Interconnection set forth in Section 3.4.2. CLEC agrees that the provisions in Section 3.4.2 and any future Interconnection methods are non-discriminatory and no less favorable than CLEC provides to other similarly situated Telecommunications Carriers. Any such future Interconnection methods shall be submitted in the form of an amendment to the Commission for approval.
- 3.2.7 In each LATA the Parties agree to provide, at a minimum, sufficient facilities so that a local Interconnection trunk group can be established from each CLEC Switch Center in the LATA to each, SBC ILLINOIS, combined local and Access Tandem or local Tandem, where CLEC originates or terminates local and/or toll traffic with SBC ILLINOIS.
- 3.2.8 CLEC is solely responsible for the facilities that carry OS/DA, 911 or mass calling, and Meet-Point trunk groups.
- 3.2.9 Either Party may combine originating local and intraLATA toll with exchange access traffic on Feature Group B and D exchange access trunks it obtains from the

other Party. CLEC will not send any Local traffic to an SBC ILLINOIS Tandem that has been designated by SBC ILLINOIS as an Access only Tandem. This traffic will be billed at access rates.

**3.3 CLEC Methods of Interconnection.** In addition to Collocation in SBC ILLINOIS' Switch Center or Fiber Meet as currently provided for in the Agreement, CLEC may interconnect with SBC ILLINOIS for purposes of delivering Local Traffic and IntraLATA Toll Traffic originating in CLEC's network for termination on SBC ILLINOIS' network by using the methods of Interconnection described below:

3.3.1 CLEC will transport Local Traffic and IntraLATA Toll Traffic to SBC ILLINOIS's Tandem Offices by using trunks (i.e., DS1's) on existing DS3 access facilities between CLEC's Switch Center POIs and the SBC ILLINOIS Tandem Office POI. Such facilities may be provided by SBC ILLINOIS, CLEC, other vendors used by CLEC or SBC ILLINOIS, or a combination thereof.

3.3.2 CLEC may obtain facility capacity for network interconnection trunking: (i) from SBC ILLINOIS under its access tariff, (ii) from SBC ILLINOIS under Article 9 of the Agreement, (iii) from CLEC's own facility inventory, or (iv) from an alternative access vendor.

3.3.3 Intra-building Interconnection. Where both parties have a presence within a central office building (e.g., condominium arrangement, point of presence or POP hotel) or between two adjacent central office buildings utilizing an intra-building cable.

The following terms and conditions will apply to intra-building connections:

3.3.3.1 CLEC may designate the use of either a fiber optic cable or coax (i.e., DS-3 ABAM) cable;

3.3.3.2 such cable will be installed via the shortest practical route between the SBC Illinois and CLEC's equipment;

3.3.3.3 CLEC will be responsible for the reasonably incurred installation and maintenance costs for such cable;

3.3.3.4 CLEC will have sole use of the cable unless the parties mutually agree to joint use and an allocation of financial responsibility and apportionment of the facility capacity of the cable; and

3.3.3.5 No other charges shall apply to CLEC's use of the facilities over such arrangement.

3.3.4 Physical Collocation Interconnection. When CLEC provides its own facilities or uses the facilities of a third party to an SBC ILLINOIS Tandem or, at CLEC's option, End Office and wishes to place its own transport terminating equipment at

that location, CLEC may Interconnect using the provisions of Physical Collocation as set forth in Article 12.

- 3.3.5 Virtual Collocation Interconnection. When CLEC provides its own facilities or uses the facilities of a third party to an SBC ILLINOIS Tandem or, at CLEC's option, End Office and wishes for SBC ILLINOIS to place transport terminating equipment at that location on CLEC's behalf, CLEC may Interconnect using the provisions of Virtual Collocation as set forth in Article 12 Virtual Collocation allows CLEC to choose the equipment vendor and does not require that CLEC be Physically Collocated.
- 3.3.6 Leased Facility Interconnection. Where facilities exist, either Party may lease facilities from the other Party as defined in Section 3.5 of this Article.
- 3.3.7 Third Party Facilities – Where the Party requesting interconnection utilizes the facilities provided by a source other than the Parties to this agreement. The Party utilizing this option shall comply with industry standards to maintain network integrity and will be solely responsible for any charges or fees assessed by the third party for use of its facilities.
- 3.3.8 Fiber Meet Interconnection as described in Section 3.8.
- 3.3.9 Any other technically feasible Interconnection method which is consistent with the Act.

**3.4 SBC ILLINOIS Methods of Interconnection.**

- 3.4.1 SBC ILLINOIS will Interconnect with CLEC for purposes of delivering Local Traffic and IntraLATA Toll Traffic originating in SBC ILLINOIS' network for termination on CLEC's network by using one of the following methods or such other methods as may be agreed upon by the Parties:
  - a) Subject to the mutual agreement of the Parties, in those CLEC Switches where SBC ILLINOIS does not have an existing LEC Access Equipment Room by terminating in space allocated for Interconnection in such CLEC Switches; the prices for such Interconnections shall be the same as for the method or interconnection described in Section 3.4.2, below, and the process for such Interconnection will be defined by an Operations Team consisting of representatives of the Parties;
  - b) Subject to the mutual agreement of the Parties, in those CLEC Switches where SBC ILLINOIS does have an existing LEC Access Equipment Room, Collocation in the LEC Access Equipment Room in CLEC's Switch Centers as described in Section 3.4.2 below;

- c) Subject to the mutual agreement of the Parties, leasing of DS1 facilities from CLEC as described in Section 3.6; or
- d) Leasing facilities from third parties' collocated in CLEC's space as described in Section 3.4.6.

3.4.2 Where SBC ILLINOIS has and or chooses a Space License in the LEC Access Equipment Room in CLEC's Switch Center, SBC ILLINOIS may transport Local Traffic and IntraLATA Toll Traffic to the designated POI in CLEC's Switches by using its self-provided facilities that are terminated in SBC ILLINOIS' equipment located in the LEC Access Equipment Room in CLEC's Switch Center used to provide Total Service Access for CLEC or in CLEC provided equipment (when both CLEC and SBC ILLINOIS are located in the same building).

3.4.2.1 A Space License will be furnished by CLEC under the same terms and conditions that it is provided today to SBC ILLINOIS for total service access terminal equipment. However, since these terms and conditions may vary from CLEC Switch Center to CLEC Switch Center, CLEC agrees that the terms and conditions described in Schedule 3.1 of the Agreement will apply. CLEC agrees to provide such Space License on a non-discriminatory basis in accordance with the requirements of Section 3.2.6 of the Agreement and Section 202(a) of the Act.

3.4.2.2 In order to accommodate this method of Interconnection, SBC ILLINOIS may utilize existing equipment installed for the purposes of providing total service access for CLEC's use or place additional equipment in the space.

3.4.2.3 SBC ILLINOIS will interconnect with CLEC at each CLEC Switch Center in the LATA from each SBC ILLINOIS Tandem Switch Center at which CLEC elects to interconnect with SBC ILLINOIS. In those LATAs where CLEC does not have a Switch or where CLEC has customers served by a Switch in another LATA, CLEC will designate a POI in the LATA where SBC ILLINOIS will interconnect with CLEC. Any transport of traffic beyond that POI will be CLEC's responsibility and at CLEC's cost. If CLEC has more than one local switch in the same building, the interconnection POI for all switches may be located in the same physical space.

3.4.2.4 SBC ILLINOIS must Interconnect with CLEC at a DS1 bandwidth. CLEC may allow Interconnection at other bandwidths where technically feasible and mutually agreeable at termination charges to be agreed upon by the Parties. DS1 Collocation Termination charges apply for the use of space provided for terminating Local Traffic and IntraLATA Toll Traffic as specified in the Pricing Schedule. If the facility is terminated to CLEC at a DS3 level, SBC ILLINOIS must purchase 28 DS1 Collocation Termination charges and DS3 to DS1 multiplexing from CLEC.

3.4.3 Intra-building Interconnection – where both Parties have constructed broadband facilities into a building (*e.g.*, a commercial building that is not a telephone central

office or a telephone central office condominium arrangement,) and agree to establish a POI at such location. Such arrangements will be subject to mutual agreement by both parties.

- 3.4.4 Fiber Meet Interconnection as described in Section 3.8.
- 3.4.5 Leased Facility Interconnection. Where facilities exist, either Party may lease facilities from the other Party as defined in Section 3.5 of this Article.
- 3.4.6 Third Party Facilities – Where the Party requesting interconnection utilizes the facilities provided by a source other than the Parties to this agreement. The Party utilizing this option shall comply with industry standards to maintain network integrity and will be solely responsible for any charges or fees assessed by the third party for use of its facilities.
- 3.4.7 Any other technically feasible Interconnection method which is consistent with the Act.

**3.5 Leasing of Facilities – Both Parties.**

- 3.5.1 SBC ILLINOIS offers leased facilities from the applicable Access Tariff.
- 3.5.2 Leasing of facilities from either Party for the above purposes and any future augmentations are subject to facility availability at the time of the written request.
- 3.5.3 In addition, either Party may lease facilities from the other Party upon mutual agreement. Leased facilities may be used as: (i) a permanent method of Interconnection, or (ii) an interim method of Interconnection if either Party does not have sufficient capacity on its transport equipment.

**3.6 SBC ILLINOIS Leasing of Facilities from CLEC.**

- 3.6.1 Where SBC ILLINOIS chooses to lease facilities from CLEC as the method of Interconnection, SBC ILLINOIS will transport traffic to the designated POI in CLEC's Switch Centers by using DS1 facilities furnished by CLEC. Such facilities will be used by SBC ILLINOIS solely for purposes of delivering Local Traffic and IntraLATA Toll Traffic originating in SBC ILLINOIS' network for termination on CLEC's local network. The POI will be established pursuant to the requirements of Section 3.2.
  - 3.6.1.1 If SBC ILLINOIS requests to lease CLEC provided facilities, CLEC will determine the availability of DS1 transport capacity between SBC ILLINOIS and CLEC in order to fulfill the Interconnection access request. If capacity is available, CLEC will notify SBC ILLINOIS and provide Connecting Facility Assignments (CFA). If DS1 capacity is not available from CLEC provided facilities, CLEC will notify

SBC ILLINOIS that CLEC will not fulfill the Interconnection access request. CLEC will have no obligation to add facilities to meet SBC ILLINOIS request.

- 3.6.1.2 If SBC ILLINOIS leases facilities from CLEC, such facilities will be provided pursuant to CLEC's standard terms and conditions for that service, except that the rates specified in the Pricing Schedule shall supersede the corresponding rates in such standard terms and conditions.
- 3.6.1.3 The standard interval for CLEC provided facilities is thirty-three (33) Business Days from the date of receipt of SBC ILLINOIS' ASR. However, the initial request for Interconnection at an CLEC Switch Center will be regarded as a project and therefore require negotiated intervals on an individual case basis.
- 3.6.2 Where SBC ILLINOIS elects to Interconnect with CLEC using the method described in Section 3.4.2 and does not have sufficient capacity on its transport equipment in the LEC Access Equipment Room in CLEC's Switch Center to meet the Interconnection traffic requirements, SBC ILLINOIS may use facilities leased from CLEC. CLEC will provide SBC ILLINOIS ninety (90) calendar days prior notice of its intent to begin accepting incoming traffic from SBC ILLINOIS. Interim facilities leased from CLEC will be provided by CLEC pursuant to the requirements of Section 3.6.1, subject to the following:
- 3.6.2.1 If SBC ILLINOIS elects to use CLEC provided DS1 facilities for an interim period, SBC ILLINOIS will pay CLEC the non-recurring charge and the monthly recurring charge for these facilities, subject to the discount described below.
- 3.6.2.2 No discounts shall apply if the additional equipment that SBC ILLINOIS must install can be added to existing bays in the space.
- 3.6.2.3 If SBC ILLINOIS elects the addition of a new bay to complete Interconnection via a Space License, and CLEC gives SBC ILLINOIS less than ninety (90) calendar days advance notice of its intention to accept incoming traffic, the DS1 rate will be reduced by one sixtieth (1/60) of the monthly recurring charge for each day less than such ninety (90) calendar days of the notification of intent to accept incoming traffic. The discounted rate will only be applicable for a period of no longer than one hundred and fifty (150) calendar days from the date CLEC informed SBC ILLINOIS of its intention to accept incoming traffic. At the one hundred and fifty first (151<sup>st</sup>) calendar day, the discounts will no longer apply. SBC ILLINOIS may use these facilities as a permanent method of Interconnection or to transition to physical a Space License as a method of Interconnection. If SBC ILLINOIS opts to transition to a Space License facilities, CLEC will waive additional non-recurring charges. If SBC ILLINOIS elects to keep leased facilities as a permanent method of Interconnection, CLEC will bill SBC ILLINOIS for, and SBC ILLINOIS will repay, the discounts that were applied in the interim period.

### 3.7 CLEC Leasing of Facilities from SBC.

- 3.7.1 CLEC will provide a written leased facility request that will specify the A- and Z-ends (CLLI codes, where known), equipment and multiplexing required and provide quantities requested. Requests for leasing of facilities for the purposes of Interconnection and any future augmentations are subject to facility availability at the time of the request. Applicable rates, terms and conditions will be determined at the time of the request.
- 3.7.2 Any request by CLEC for leased facilities where facilities, equipment, or riser cable do not exist will be considered by SBC ILLINOIS under the Bona Fide Request (“BFR”) Process set forth in Schedule 2.2 of the Agreement.

### 3.8 Fiber-Meet.

- 3.8.1 Fiber Meet Interconnection between SBC ILLINOIS and CLEC can occur at any mutually agreeable and technically feasible point between CLEC’s premises and an SBC ILLINOIS Tandem or End Office within each LATA.
- 3.8.2 Where the Parties Interconnect their networks pursuant to a Fiber-Meet, the Parties shall jointly engineer and operate a single point to point linear chain Synchronous Optical Network (“SONET”) transmission system.
- 3.8.3 The Parties shall, solely at their own expense, procure, install and maintain the agreed-upon Fiber Optic Terminal (“FOT”) equipment, multiplexing and fiber in each of their locations where the Parties establish a Fiber Meet for the purposes of interconnection, in capacity sufficient to provision and maintain all local and local/intralata toll trunk groups prescribed by Articles 3 and 4.
- 3.8.4 There are currently four basic Fiber Meet design options. They are:
- 3.8.4.1 Design One: CLEC’s fiber cable (four fibers) and SBC ILLINOIS’s fiber cable (four fibers) are connected at a technically feasible point between CLEC and SBC ILLINOIS locations. This Interconnection point would be at a mutually agreeable location approximately midway between the two. The Parties’ fiber cables would be terminated and then cross-connected on a fiber termination panel as discussed below under the Fiber Termination Point options section. Each Party would supply a fiber optic terminal at their respective end. The POI would be at the fiber termination panel at the mid-point meet.
- 3.8.4.2 Design Two: CLEC will provide fiber cable to the last entrance (or SBC ILLINOIS designated) manhole at the SBC ILLINOIS Tandem or End Office switch. SBC ILLINOIS shall make all necessary preparations to receive and to allow and enable CLEC to deliver fiber optic facilities into that manhole. CLEC will provide a sufficient length of Optical Fire Resistant (“OFR”) cable for SBC

ILLINOIS to pull the fiber cable through the SBC ILLINOIS cable vault and terminate on the SBC ILLINOIS fiber distribution frame (“FDF”) in SBC ILLINOIS’ office. CLEC shall deliver and maintain such strands wholly at its own expense up to the POI. SBC ILLINOIS shall take the fiber from the manhole and terminate it inside SBC ILLINOIS’ office on the FDF at SBC ILLINOIS’s expense. In this case the POI shall be at the SBC ILLINOIS designated manhole location.

- 3.8.4.3 Design Three: SBC ILLINOIS will provide fiber cable to the last entrance (or CLEC designated) manhole at CLEC location. CLEC shall make all necessary preparations to receive and to allow and enable SBC ILLINOIS to deliver fiber optic facilities into that manhole. SBC ILLINOIS will provide a sufficient length of Optical Fire Resistant (“OFR”) cable for CLEC to run the fiber cable from the manhole and terminate on CLEC fiber distribution frame (“FDF”) in CLEC’s location. SBC ILLINOIS shall deliver and maintain such strands wholly at its own expense up to the POI. CLEC shall take the fiber from the manhole and terminate it inside CLEC’s office on the FDF at CLEC’s expense. In this case the POI shall be at CLEC designated manhole location.
- 3.8.4.4 Design Four: Both CLEC and SBC ILLINOIS each provide two fibers between their locations. This design may only be considered where existing fibers are available and there is a mutual benefit to both Parties. SBC ILLINOIS will provide the fibers associated with the “working” side of the system. CLEC will provide the fibers associated with the “protection” side of the system. The Parties will work cooperatively to terminate each other’s fiber in order to provision this joint point-to-point linear chain SONET system. Both Parties will work cooperatively to determine the appropriate technical handoff for purposes of demarcation and fault isolation. The POI will be defined as being at the SBC ILLINOIS location.
- 3.8.5 Other design options that are technically feasible and consistent with the Act may be used by the Parties and implemented as mutually agreed to by the Parties.
- 3.8.6 Each Party shall use its best efforts to ensure that fiber received from the other Party will enter that Party's Switch Center through a point separate from that through which such Party's own fiber exited.
- 3.8.7 For Fiber-Meet arrangements, each Party will be responsible for: (i) providing its own transport facilities to the Fiber-Meet, and (ii) the cost to build-out its facilities to such Fiber-Meet.
- 3.8.8 Neither Party will be allowed to access the Data Communications Channel (“DCC”) of the other Party’s Fiber Optic Terminal (“FOT”) equipment. The Fiber Meet will be designed so that each Party may, as far as is technically feasible, independently select the transmission, multiplexing, and fiber terminating equipment to be used on its side of the POI(s). The Parties will work cooperatively to achieve equipment and vendor compatibility of the FOT equipment.



Requirements for such Interconnection specifications will be defined in joint engineering planning sessions between the Parties. The Parties will use good faith efforts to develop and agree on these facility arrangements within ninety (90) days of the determination by the Parties that such specifications shall be implemented, and in any case, prior to the establishment of any Fiber Meet arrangements between them.

- 3.8.9 Each Party shall provide its own, unique source for the synchronized timing of its FOT equipment. Each timing source must be Stratum-1 traceable and cannot be provided over DS0/DS1 facilities, via Line Timing; or via a Derived DS1 off of FOT equipment. Both Parties agree to establish separate and distinct timing sources that are not derived from the other, and meet the criteria identified above.
- 3.8.10 CLEC and SBC ILLINOIS will mutually agree on the capacity of the FOT(s) to be utilized based on equivalent DS1s or DS3s. Each Party will also agree upon the optical frequency and wavelength necessary to implement the Interconnection. The Parties will develop and agree upon methods for the capacity planning and management for these facilities, terms and conditions for over-provisioning facilities, and the necessary processes to implement facilities.

**3.9 Intentionally Left Blank**

**3.10 Interconnection in Additional LATAs.**

- 3.10.1 If CLEC determines to offer Telephone Exchange Service within SBC ILLINOIS' service areas in any additional LATA, CLEC shall provide written notice to SBC ILLINOIS of its need to establish Interconnection POI(s) within such LATA pursuant to this Agreement.
- 3.10.2 The notice provided in Section 3.10.1 shall include for each LATA a Network Information Sheet-NIS (See CLEC to SBC NETWORK INFORMATION SHEET Attachment # 1) and a Forecast. For a joint planning meeting to be convened, the NIS will be filled out with the following minimum information: (i) Roman Numeral I, Items 1, 2, and 5 completely filled out, and (ii) a non-binding forecast of CLEC's trunking requirements.
- 3.10.3 Unless otherwise agreed by the Parties, the Parties shall designate the CLEC Switch Center CLEC has identified as its initial Routing Point in the LATA as the ATIWC in that LATA and shall designate the SBC ILLINOIS Tandem(s) Office Wire Center within the LATA nearest to the ATIWC (as measured in airline miles utilizing the V&H coordinates method) as the SBC ILLINOIS Interconnection Wire Center AIWC in that LATA.
- 3.10.4 The Interconnection Activation Date in each new LATA shall be mutually established based on then-existing force and load, the scope and complexity of the

requested Interconnection and other relevant factors. The Parties acknowledge that, as of the Effective Date, the average interval to establish Interconnection via Collocation or Fiber-Meet is one hundred and fifty (150) calendar days. Unless otherwise agreed to by the Parties, the interconnection Activation Date in each new LATA or each new Interconnection Point within a LATA shall be the earlier of: (1) the date mutually agreed by the Parties which time shall be reasonably related to the actual time needed for activation, (2) the date that is a maximum of one-hundred and fifty (150) calendar days after the date on which CLEC delivered notice to SBC ILLINOIS pursuant to Section 3.10.1. The Parties acknowledge that circumstances may affect their ability to activate the interconnection within the 150 day period. Either Party may request that the 150 day period be expanded by giving notice to the other Party of a circumstance requiring expansion. Upon receipt of such notice, the Parties agree to meet and agree upon a modified activation due date. Within ten (10) business days of SBC ILLINOIS' receipt of CLEC's notice, SBC ILLINOIS and CLEC shall confirm the SBC ILLINOIS Interconnection Wire Center, the CLEC Interconnection Wire Center and the Interconnection Activation Date by mutually agreeing to a Trunk Plan.

**3.11 Additional Interconnection in Existing LATAs.** If CLEC deploys additional switches in a LATA after the Effective Date, or otherwise wishes to establish Interconnection with additional SBC ILLINOIS Tandem Switches, CLEC shall be entitled, upon written notice thereof to SBC ILLINOIS, to establish such Interconnection, and the terms and conditions of this Agreement shall apply to such Interconnection. If SBC ILLINOIS deploys additional switches in a LATA after the Effective Date, or otherwise wishes to establish Interconnection with additional CLEC Switch Centers, SBC ILLINOIS shall be entitled, upon written notice thereof to CLEC, to establish such Interconnection, and the terms and conditions of this Agreement shall apply to such Interconnection. If SBC ILLINOIS establishes an additional Tandem Switch or CLEC establishes an additional Switch Center in a given LATA, the Parties shall jointly determine the requirements regarding the establishment and maintenance of separate trunk group connections relating to Tandem Switches or Switch Centers that serve the other Party's Customers within the Exchange Areas served by such Tandem Switches or Switch Centers, as the case may be.

**3.12 Nondiscriminatory Interconnection.** Interconnection shall be equal in quality as provided in Section 251 (c)(2)(C) of the Act and on rates, terms and conditions consistent with Section 251(c)(2)(D) of the Act. If CLEC requests an Interconnection that is of a different quality than that provided by SBC ILLINOIS to itself or any subsidiary, Affiliate or other person, such request shall be treated as a Bona Fide Request and established upon rates, terms and conditions consistent with the Act.

**3.13 Network Management.**

- 3.13.1 CLEC and SBC ILLINOIS shall work cooperatively to install and maintain a reliable network. CLEC and SBC ILLINOIS shall exchange appropriate information (e.g., maintenance contact numbers, network information, information required to comply with law enforcement and other security agencies of the government and such other information as the Parties shall mutually agree) to achieve this desired reliability.
- 3.13.2 CLEC and SBC ILLINOIS shall work cooperatively to apply sound network management principles by invoking network management controls to alleviate or to prevent congestion. Routing of the respective Networks should be based on the routing outlined within the LERG, when technically feasible.
- 3.13.3 CLEC and SBC ILLINOIS shall participate in a joint engineering review of Trunk Usage Report data every six (6) months to identify changes needed in the trunking that exists between CLEC Switch Centers and SBC ILLINOIS Tandem Switches with the objectives of, (1) minimizing blocking, (2) optimizing trunk utilization, (3) identifying low trunk utilization, (4) identifying modifications to the existing trunk network to improve trunking efficiency.
- 3.13.4 Either Party may use protective network traffic management controls such as 7-digit and 10-digit code gaps set at appropriate levels on traffic toward each other's network, when required, to protect the public switched network from congestion due to facility failures, switch congestion, or failure or focused overload. CLEC and SBC ILLINOIS will immediately notify each other of any protective control action planned or executed.
- 3.13.5 Where the capability exists, originating or terminating traffic reroutes may be implemented by either Party to temporarily relieve network congestion due to facility failures or abnormal calling patterns. Reroutes will not be used to circumvent normal trunk servicing. Expansive controls will only be used when mutually agreed to by the Parties.
- 3.13.6 CLEC and SBC ILLINOIS shall cooperate and share pre-planning information regarding cross-network call-ins expected to generate large or focused temporary increases in call volumes.
- 3.13.7 Each Party will administer its network to ensure acceptable service levels to all users of its network services. Service levels are generally considered acceptable only when End Users are able to establish connections with little or no delay encountered in the network. Each Party will provide a 24-hour contact number for Network Traffic Management issues to the other's surveillance management center.

### 3.14 911 Service.

3.14.1 911 Arrangements are arrangements for routing 911 calls from CLEC Customers to the appropriate Public Safety Answering Point (“PSAP”), passing certain customer information for display at the PSAP answering station based on the class of 911 service (Basic 911 or E911) deployed in the area. SBC ILLINOIS shall provide 911 Arrangements to CLEC as described in this Section 3.14 in each exchange in which: (i) CLEC is authorized to provide local exchange services, and (ii) SBC ILLINOIS is the 911 service provider. The provisions in this Section 3.14 apply only to 911 Arrangements provided as Ancillary Functions. 911 functionality for Unbundled Network Element Combinations and for Local Service Resale shall be governed by provisions in Article 9 (Access to Unbundled Network Elements) and Article 10 (Resale at Wholesale Rates) of this Agreement. In providing 911 Arrangements to CLEC, SBC ILLINOIS shall comply with all laws, rules and regulations concerning emergency services.

#### 3.14.2 Service and Facilities Provided.

- (a) SBC ILLINOIS will provide CLEC with multiplexing at a designated SBC ILLINOIS Central Office at the rates set forth in the Pricing Schedule and pursuant to the terms and conditions in applicable tariffs. SBC ILLINOIS will also provide CLEC upon request with dedicated trunking from the SBC ILLINOIS Central Office to the designated SBC ILLINOIS Control Office(s) with sufficient capacity to route CLEC's originating 911 calls over Service Lines to the designated primary PSAP or to designated alternate locations. Trunks shall be established as CAMA MF trunks until SS7 connectivity is required by the applicable jurisdiction. Thereafter, trunks shall be established with SS7 signaling and both parties will cooperate to implement CCIS trunking. Such trunking will be provided at the rates set forth in the Pricing Schedule or applicable state tariff. If CLEC forwards the ANI information of the calling party to the Control Office, SBC ILLINOIS will forward that calling number and the associated street address to the PSAP for display. If no ANI is forwarded by CLEC, SBC ILLINOIS will display a Central Office identification code for display at the PSAP.
- (b) CLEC will provide a minimum of two (2) one-way outgoing channels per diverse path to route originating 911 traffic from CLEC's End Office(s) to the SBC ILLINOIS 911 Control Office(s). The points of Interconnection for primary and diverse routes are identified at Section 3.14.5. CLEC may, at its option, acquire such trunking from SBC ILLINOIS at rates, terms and conditions provided in SBC ILLINOIS' tariffed DS1 rates.
- (c) SBC ILLINOIS shall assure sufficient capacity at the 911 tandem or selective router to meet CLEC's requests for interconnection within twenty (20) business days after receipt of the request. When SBC ILLINOIS network

force and load conditions require a longer implementation timeframe, SBC ILLINOIS will notify CLEC within five (5) business days after receipt of the request and the timeframe will be agreed upon. Interconnection to the 911 tandem shall be established to provide path and route diversity when technically feasible.

- (d) SBC ILLINOIS shall provide the following information to CLEC, and shall promptly notify CLEC of any changes:
- (1) SBC ILLINOIS processes and requirements for ordering trunks for 911 service and interconnection to the 911 tandem or selective router.
  - (2) Trunk group specifications.
  - (3) E911 tandem CLLI codes, circuit IDs, point codes, LEC order number, and TS (Two Six) code and address.
  - (4) Description of SBC ILLINOIS' diversity for facility routing, where technically feasible.
  - (5) Maintenance procedures for 911 trunk groups, including, but not limited to, contact names and numbers, escalation lists, and the hours that maintenance is available.
  - (6) For SBC ILLINOIS only, the SBC ILLINOIS Trunk Group Design Guide (“**TGDG**”) will be provide to CLEC. The TGDG will provide specific information on SBC ILLINOIS Selective Routers for each rate center/NPA-NXX to assist CLEC in designing its 911 trunk groups.
  - (7) Lists of rate centers in which DMS Management and selective routing for E911 calls is provided by different entities for different portions of the same rate center. This information may be incorporated into the SBC ILLINOIS TGDG.
  - (8) ALI interface information and access to the DMS sufficient, when combined with other Unbundled Network Elements, to allow CLEC to provide services to its own End Users equivalent to the ALI services provided by SBC ILLINOIS for its End Users.
- (e) SBC ILLINOIS shall route E911 calls delivered by CLEC to SBC ILLINOIS' 911 tandems or selective routers to PSAPs. SBC ILLINOIS shall provide to the PSAPs and validate CLEC Customer information from the ALI/ANI database.

- (f) SBC ILLINOIS will provide to CLEC a complete copy of the Master Street Address Guide (“MSAG”) that will specify valid address ranges for Customers within the Exchange Areas served by CLEC. The MSAG will be provided in a media and format usable with personal computers, free of charge, once each year, and SBC ILLINOIS shall provide electronic updates monthly. SBC ILLINOIS shall cooperate with CLEC to ensure the accuracy of information about CLEC Customers in the MSAG and shall assist in resolving any errors. SBC ILLINOIS shall notify PSAPs of any errors in the MSAG concerning CLEC Customers. The MSAG will be provided by exchange rate center or community upon request.
- (g) SBC ILLINOIS will coordinate access to the SBC ILLINOIS ALI database for the initial loading and updating of CLEC Customer information. Access coordination will include:
  - (1) SBC ILLINOIS provided format requirements and a delivery address for CLEC to supply an electronic version of Customer telephone numbers, addresses and other information both for the initial load and, where applicable, daily updates. SBC ILLINOIS shall confirm receipt of this data as described in Section 3.14.2(n);
  - (2) Coordination of error resolution involving entry and update activity;
  - (3) Provisioning of specific 911 routing information on each access line;
  - (4) Providing CLEC with reference data required to ensure that CLEC's Customer will be routed to the correct Control Office when originating a 911 call.
- (h) SBC ILLINOIS shall provide an electronic interface to the ALI/DMS database, through which CLEC or its agent may provide a daily update of CLEC Customer Information. SBC ILLINOIS shall provide CLEC with the record input format, consistent with NENA-02-001 and subsequent NENA formats (NENA Recommended Formats for Data Exchange). SBC ILLINOIS shall provide error reports from the ALI/DMS database to CLEC within one (1) business day after CLEC or its agent enters information into the ALI/DMS database.
- (i) If an electronic interface to the ALI/DMS database is not available, SBC ILLINOIS shall establish interim processes and procedures to receive and process CLEC Customer information within one (1) business day.
- (j) SBC ILLINOIS shall provide CLEC query access to the ALI/DMS database to verify the accuracy of CLEC Customer information.

- (k) CLEC shall pay SBC ILLINOIS charges as set forth in the Pricing Schedule or in the applicable state tariff in states where 911 tariffs exist.
- (l) In the event of an SBC ILLINOIS or CLEC 911 trunk group failure, the Party that owns the trunk group will notify, on a priority basis, the other Party of such failure, which notification shall occur within two (2) hours of the occurrence or sooner if required under Applicable Law. The Parties will exchange a list containing the names and telephone numbers of the support center personnel responsible for maintaining the 911 Service between the Parties.
- (m) SBC ILLINOIS will provide the order number and circuit identification code in advance of the service due date.
- (n) CLEC or its third party agent will provide Automatic Location Identification (ALI) data to SBC ILLINOIS for use in entering the data into the 911 database. The initial ALI data will be provided to SBC ILLINOIS in a format prescribed by SBC ILLINOIS. CLEC is responsible for providing SBC ILLINOIS updates to the ALI data and error corrections which may occur during the entry of ALI data to the SBC ILLINOIS 911 Database System. CLEC shall reimburse SBC ILLINOIS for any additional database charges incurred by SBC ILLINOIS for errors in ALI data updates caused by CLEC or its third party agent. SBC ILLINOIS will confirm receipt of such data and corrections by the next Business Day by providing CLEC with a report of the number of items sent, the number of items entered correctly, and the number of errors.
- (o) CLEC will monitor the 911 circuits for the purpose of determining originating network traffic volumes. CLEC will notify SBC ILLINOIS if the traffic study information indicates that additional circuits are required to meet the current level of 911 call volumes.
- (p) Incoming trunks for 911 shall be engineered to assure minimum P.01 grade of service as measured using the “busy day/busy hour” criteria.

3.14.3 Compensation. In addition to the amounts specified in Section 3.14.2, CLEC shall compensate SBC ILLINOIS as set forth in the Pricing Schedule or based upon tariff pricing in States where 911 tariffs have been filed.

3.14.4 Additional Limitations of Liability Applicable to E911/911 Service.

- (a) SBC ILLINOIS is not liable for the accuracy and content of ALI data that CLEC delivers to SBC ILLINOIS. CLEC is responsible for maintaining the accuracy and content of that data as delivered.

- 3.14.5 911 Interconnection for Primary and Diverse Routes. CLEC's point of Interconnection for E911/911 Service can be at the SBC ILLINOIS Central Office, a Collocation point, or via a facility provisioned directly to the SBC ILLINOIS 911 Selective Router. CLEC shall pay tariff charges for Diverse routes. CLEC will be responsible for determining the proper quantity of trunks from its End Office(s) to the SBC ILLINOIS Central Office(s). Trunks between the SBC ILLINOIS Central Office and the SBC ILLINOIS Control Office shall be delivered by SBC ILLINOIS within twenty (20) business days after receipt of the request. When SBC ILLINOIS network force and load conditions require a longer implementation timeframe, SBC ILLINOIS will notify CLEC within five (5) business days after receipt of the request and the timeframe will be agreed upon. Following delivery, CLEC and SBC ILLINOIS will cooperate to promptly test all transport facilities between CLEC's network and the SBC ILLINOIS Control Office to assure proper functioning of the 911 service. CLEC will not turn-up live 911 traffic until successful testing is completed by both parties.
- 3.14.6 SBC ILLINOIS will not be responsible for submitting any applicable 911 surcharges to be assessed to the appropriate municipality where CLEC provides facility based local exchange service.
- 3.14.7 CLEC will be responsible for providing a separate 911 trunk group for each rate center, county or geographic area that it serves if such rate center, county or geographic area has a separate default routing condition. In addition, in the case of CAMA MF trunks, only one (1) NPA of traffic may be transmitted over a single 911-trunk group. When a unique default routing condition is present, CLEC shall provide sufficient trunking and facilities to accommodate those default PSAP requirements. CLEC is responsible for requesting facilities routed diversely for 911 interconnection.
- 3.14.8 CLEC will be responsible for determining the proper quantity of trunks and facilities from its switch(es) to the SBC ILLINOIS 911 Selective Router Office(s).
- 3.14.9 CLEC acknowledges that its End Users in a single local calling scope may be served by different SRs and CLEC shall be responsible for providing facilities to route calls from its End Users to the proper E911 SR.
- 3.14.10 CLEC will be responsible for the isolation, coordination and restoration of all 911 network maintenance problems to CLEC's demarcation (e.g. collocation). SBC ILLINOIS will be responsible for the coordination and restoration of all 911-network maintenance problems beyond the demarcation (e.g. collocation). CLEC is responsible for advising SBC ILLINOIS of the circuit identification when notifying SBC ILLINOIS of a failure or outage. The Parties agree to work cooperatively and expeditiously to resolve any 911 outage. SBC ILLINOIS will refer network trouble to CLEC if no defect is found in SBC



ILLINOIS's network. The Parties agree that 911-network problem resolution will be managed in an expeditious manner at all times.

- 3.14.11 Once E911 trunking has been established and tested between CLEC's End Office and appropriate SR, CLEC or its representatives shall be responsible for providing CLEC database records to SBC ILLINOIS for inclusion in SBC ILLINOIS's DBMS on a timely basis. SBC ILLINOIS and CLEC shall arrange for the automated input and periodic updating of the E911 database information related to CLEC End Users.
- 3.14.12 CLEC or its third party agent shall provide initial and ongoing updates of customer 911 records (i.e., telephone numbers, addresses, etc.) in electronic format based upon established NENA industry standards.
- 3.14.13 CLEC shall adopt use of a Company ID in accordance with NENA standards on all CLEC database records. The Company ID will be used to identify the carrier of record in facility configurations. CLEC data shall be validated against the MSAG via the DBMS.
- 3.14.14 CLEC shall be solely responsible for providing test records and conducting call-through testing on all new NPA/NXXs.

**CLEC to SBC NETWORK  
INFORMATION SHEET**

**NIS Attachment # 1 to Article 3**



## CLEC to SBC NETWORK INFORMATION SHEET

This Form is Provided by SBC to Competitive Local Exchange Providers and it is not for use or disclosure outside the SBC family of Companies except under written agreement.

### I. GENERAL

\* 1) Company Name:   
 Date Submitted:   
 ACNA:   
 OCN:   
 (AIT only) CIC Code:   
 Project ID:   
 Account Manager:   
 Communications Consultant/Service Representative:   
 (Local Service Center)

\* 2) Which **exchange** do you plan to serve (SWBT)?   
 Which **lata** do you plan to serve (P\*B/AIT)?   
 Network Ready Date?   
 Desired **In Service Date?**

3) Have you been certified as a **Competitive Local Exchange Carrier by the PUC for the state you propose to provide service?**  
 Yes or No:

Please provide **approval date** or the **anticipated approval date** of interconnection agreement.  

Date	
Yes	<input type="text"/>
No	<input type="text"/>

4) (SWBT only) Have you submitted the Exhibit I form and obtained **E911** Agency Approval?  

Yes	<input type="text"/>	<b>Approval Date</b>
No	<input type="text"/>	<b>Anticipated Approval Date</b>

(California only) Have you submitted the TD280-A form for **E911** approval?  
**PLEASE NOTE:** It is the CLEC's responsibility to build a test number in the appropriate databases for appropriate 911 testing.  

Yes	<input type="text"/>	<b>Approval Date</b>
No	<input type="text"/>	<b>Anticipated Approval Date</b>

\* 5) Please provide the following **Switch** information.

Switch CLLI	Switch Type	Switch Point Code	Physical Switch Address
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**Switch location:** (in relation to exchange/lata of this interconnection)

Within Lata (Y or N)	CLLI (PSL)	V & H	LRN
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
- OR -			
Outside Lata (Y or N)	CLLI (ACTL/POI)	V & H	LRN
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

6) Please list **all NXX's** assigned & associated information. Please include a **test number in that NXX** that provides answer supervision.

LERG DATE	NPA-NXX	Milliwatt/Announce #	Rate Center/District	FGD Tandem	IAL Tandem	LOC Tandem	Opt. Calling
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Last Update 08/22/02

**II. TRANSPORT FACILITY INTERCONNECTION**

1) Please provide the **8 or 11 character** CLLI for each **Point of Interface (POI)** within the SBC local calling scope/lata, by address.

In each SBC Local Calling Scope/Lata	
CLLI	Street, Suite, City, State, Zip

2) If you have plans to **lease facilities** please list providers below: (LOA will be required if other than SBC)

Type	Quantity	Provider's Name

3) **Interconnection architecture ?**

*(Please Check All That Apply)*

Physical Collocation		<i>Note: For Mid-span fiber meets, SBC's supplier of fiber optical terminal of equipment is Fujitsu.</i>  <i>(If part of interconnection agreement)</i> <i>(As mutually negotiated)</i>
Virtual Collocation		
Leased Facilities		
Mid-span Fiber Meet		
Access Facilities		
Other		

4) Desired **Facility Interface Level**, please indicate quantities:

	Quantity	
DS1		<i>SONET is only applicable to Mid-Span Fiber Meets</i>
DS3		
OC3		
OC12		
OC48		

**III. TRUNK INTERCONNECTION** (*NOTE: ASR issuance by CLEC is preferred.*)

\* 1) An AIT / NB / PB / SNET / SWBT - CLEC **Interconnection Trunk Forecast** form is required for this interconnection. Trunking requirements for all ancillary services being ordered via SBC should be included on this form. Has this form been completed?  (Yes or No)

	(1) or (2) way	
Local		(Exhibit 1 Form required in <b>SWBT</b> ; negotiated E911 diagram required in <b>PB &amp; NB</b> )  <b>MF only</b>
Intra LATA		
Combined Local/Intralata		
Inter LATA	(2) Way	
E911	(1) Way, MF <input type="checkbox"/> or SS7 <input type="checkbox"/>	
Choke	(1) Way	
OS/DA	(1) Way	
BLVI	(1) Way	

Remarks:


- 3) **Signaling System 7 (SS7) trunking is preferred.** Either 'A' or 'B' Link connectivity is available. The Signal Transfer Points (STP's), their point codes and their alias point codes should be listed below. If the interconnecting office is an Analog Office, all trunks will be 56 kbps, and will not be capable of 64kbps Clear Channel Signaling. *If interconnecting in SWBT with SS7 trunking, SS7 Activity Form is required.*

SS7 Provider Name		
STP CLLI	Point Code	Alias Point Code

Has SS7 Activity Form been completed? *(SWBT only)*

	(Yes or No)
	Date Submitted

If the SS7 provider is SBC, have you completed SS7 switch conformance testing with SBC? *(check one)*

Yes		If yes, date testing completed:	
No		If no, date testing scheduled:	

If the SS7 provider is CLEC or a 3rd party, please list the current SBC STP CLLIs to which provider is connected within lata to be served:

STP CLLI	Point Code	Alias Point Code

#### IV. NETWORK FEATURES

- 1) **Directory Assistance Provider** Name ?

**Operator Toll Provider** Name?

If SBC is Providing either Directory Assistance or Operator services, an Operator Service Questionaire is required.

**If Operator Service provider is other than SBC, is agreement in place for BLVI service? (Inward Appendix)**

Yes	
No	

- 2) Do you plan to provide **800 Service**? *(check one)*

**If yes,** do you plan to do your own **database dip**? *(check one)*

Yes	
No	

Yes	
No	

- 3) Your maintenance window for the network is:

From:	
Until:	
For:	days of the week

V. Form completed by:

Title:

Telephone Number:

Email Address:

VI. In order to receive **Design Layout Records (DLR's)** please fill out the following information:

Design Routing Code (DRC):	
Mailing Address:	
Design / Implementation Contact:	
Telephone Number:	

\_\_\_\_\_  
*(Street)*  
 \_\_\_\_\_  
*(City)*  
 \_\_\_\_\_  
*(State, Zip)*  
 \_\_\_\_\_  
*Person who receives DLR.*

**VII.** Coordination Contacts (An 800 number is preferred if available)

- 1) To **place orders for or request information** about trunks or facilities, SBC should call (**ASR/provisioning contact**):

Name:   
Telephone:   
FAX:   
Address:

For Escalation:   
Name:   
Telephone:

- 2) To **test and turn up facilities**, SBC should call:

Name:   
Telephone:   
FAX:   
Address:

For Escalation:   
Name:   
Telephone:

- 3) To **test and turn up trunks**, SBC should call:

Name:   
Telephone:   
FAX:   
Address:

For Escalation:   
Name:   
Telephone:

- 4) To **coordinate call-through testing**, SBC should call:

Name:   
Telephone:   
FAX:   
Address:

For Escalation:   
Name:   
Telephone:

- 5) To **report trouble with facilities**, SBC should call (**24x7 operations contact preferred**):

Name:   
Telephone:   
FAX:   
Address:

For Escalation:   
Name:   
Telephone:

- 6) To **report trouble with trunks**, SBC should call (**24x7 operations contact preferred**):

Name:   
Telephone:   
FAX:   
Address:

For Escalation:   
Name:   
Telephone:

- 7) **Trunk group service requests** (TGSRs) contact:

Name:   
Telephone:   
FAX:   
Address:   
Email Address:

For Escalation:   
Name:   
Telephone:

**ARTICLE 4  
TRANSMISSION AND ROUTING OF TELEPHONE EXCHANGE  
SERVICE TRAFFIC PURSUANT TO SECTION 251(c)(2)**

- 4.1 Scope of Traffic.** Article 4 prescribes parameters for trunk groups (the “Local/IntraLATA Trunks”) to be effected over the Interconnections specified in Article 3 for the transmission and routing of Local Traffic and IntraLATA Toll Traffic between the Parties’ respective Telephone Exchange Service Customers.
- 4.2 Limitations.** No Party shall terminate Exchange Access traffic or originate untranslated 800/888 traffic over Local/IntraLATA Interconnection Trunks.
- 4.3 Trunk Group Architecture and Traffic Routing.** The Parties shall jointly engineer and configure Local/IntraLATA Trunks over the physical Interconnection arrangements as follows:
- 4.3.1 Each Party shall provision and maintain its own one (1)-way trunks to deliver calls originating on its own network and routed to the other Party’s network. Each Party will be responsible (including financially) for providing all of the facilities and engineering on its respective side of each point of interconnection (“POI”) except as set forth in Section 4.3.2 below. CLEC must establish one or more POI(s) within the operating territory in the LATA where SBC operates as an incumbent LEC, and such POI(s) must be used by CLEC to originate CLEC Local/IntraLATA traffic in such LATA. SBC shall deliver its originating traffic to CLEC at CLEC’s switch or such other mutually agreeable POI(s) and such switch or POI(s), whichever is applicable, must be within the LATA and within SBC ILLINOIS’ operating territory where the traffic originates.
- 4.3.2 In a one (1) way trunking architecture, each Party originating Local/IntraLATA traffic (“Originating Party”) shall compensate the Party terminating such traffic (“Terminating Party”) for any transport that is used to carry such Originating Party’s Local/IntraLATA traffic between the POI and the Terminating Party’s switch serving the terminating end user or its designated Point of Presence (“POP”).
- 4.3.3 Intentionally Left Blank
- 4.3.4 A one-way trunk group for ancillary services (e.g. OS/DA, mass calling, 911) can be established between an CLEC Switch Center and an SBC ILLINOIS Tandem. These trunk groups will utilize Signaling System 7 (“SS7”) or multi-frequency (“MF”) signaling protocol. SS7 signaling is the preferred protocol with the exception of Mass calling choke trunks that will utilize MF signaling. CLEC will have administrative control of all one-way trunk groups from CLEC to SBC ILLINOIS.

- 4.3.5 Notwithstanding anything to the contrary contained in this Article 4, if CLEC originated traffic volumes on a one-way tandem trunk group exceeds the CCS busy hour equivalent of one (1) DS1 for 3 consecutive months to a certain SBC ILLINOIS end office, CLEC shall, within sixty (60) days after such occurrence, establish a new direct trunk group for such originating traffic to the applicable End Office(s) consistent with the grades of service and quality parameters set forth in the Plan. Upon request, SBC ILLINOIS will provide a DS-1 facility between an CLEC POI at an SBC ILLINOIS wire center and the applicable SBC ILLINOIS End Office(s) for CLEC's use in establishing the new direct trunk groups(s). SBC ILLINOIS will charge CLEC the SBC ILLINOIS' UNE DS-1 Interoffice Mileage Fixed and Per Mile rates listed in the Pricing Schedule for such DS-1 facility(ies). Also, should one Party choose to segregate onto a direct end office trunk group traffic that is equal to or greater than 500 busy hour CCS level, the other Party shall accept such trunk group. Should one Party choose to segregate onto a direct end office trunk group traffic that is less than a 500 busy hour CCS level, the other Party shall not unreasonably reject such trunk group.
- 4.3.6 Only those valid NXX codes served by an End Office or Tandem may be accessed through a direct connection to that End Office or Tandem.
- 4.3.7 Each Party shall, upon request of the other Party, provision, within thirty (30) days of such request, additional trunks for use in a pre-existing Interconnection arrangement.
- 4.3.8 Intentionally left blank
- 4.3.9 In all cases except a blocking situation, either Party upon receipt of a TGSR will issue an ASR to the other Party or will initiate a joint planning discussion:
- 4.3.9.1 Within twenty (20) business days after receipt of the TGSR, or
- 4.3.9.2 At any time as a result of either Party's own capacity management assessment, in order to begin the provisioning process, the intervals used for the provisioning process will be the same as those used for SBC ILLINOIS' Switched Access service.
- 4.3.10 Orders between the Parties to establish, add, change or disconnect trunks shall be processed by using an Access Service Request ("ASR"). CLEC will have administrative control for the purpose of issuing ASR's on all two-way trunk groups. In SBC ILLINOIS where one-way trunks are used (as discussed in Section 4.3.1), SBC ILLINOIS will issue ASRs for trunk groups for traffic that originates in SBC ILLINOIS and terminates to CLEC. CLEC will issue ASRs for trunk groups for traffic that originates in CLEC and terminates to SBC ILLINOIS. The Parties agree that neither Party shall alter trunk sizing without first conferring with the other party.



- 4.3.11 Both Parties will jointly manage the capacity of Local Interconnection Trunk Groups. Both Parties may send a Trunk Group Service Request (“TGSR”) to the other Party to trigger changes to the Local Interconnection Trunk Groups based on capacity assessment. The TGSR is a standard industry support interface developed by the Ordering and Billing Forum of the Carrier liaison Committee of the Alliance for Telecommunications Solutions (“ATIS”) organization. TELCORDIA TECHNOLOGIES Special Report STS000316 describes the format and use of the TGSR.
- 4.3.12 In a blocking final situation, a TGSR will be issued by either Party when additional capacity is required to reduce measured blocking to objective design blocking levels based upon analysis of trunk group data. Either Party upon receipt of a TGSR in a blocking situation will issue an ASR to the other Party within three (3) business days after receipt of the TGSR. The Party issuing the ASR will note “Service Affecting” on the ASR.
- 4.3.13 Underutilization of Interconnection trunks and facilities exists when provisioned capacity is greater than the current need. Those situations where underutilization of interconnection trunks and facilities exists will be handled in the following manner:
- 4.3.13.1 If a trunk group is under seventy five percent (75%) of CCS capacity on a monthly average basis, for any consecutive one-hundred thirty five (135) day period, either Party may request the issuance of an order to resize the trunk group, which shall be left with not less than twenty five percent (25%) excess capacity. The Parties will work cooperatively to resize underutilized trunk groups that have met the above criteria. In all cases grade of service objectives shall be maintained.
- 4.3.13.2 Either Party may send a TGSR to the other Party to trigger changes to the Local Interconnection Trunk Groups based on capacity assessment. Upon receipt of a TGSR, the receiving Party will issue an ASR to the other Party within twenty (20) business days after receipt of the TGSR.
- 4.3.13.3 Upon review of the TGSR, if a Party does not agree with the resizing, the Parties will schedule a joint planning discussion within twenty (20) business days. The Parties will meet to resolve and mutually agree to the disposition of the TGSR.
- 4.3.13.4 If SBC ILLINOIS does not receive an ASR, or if CLEC does not respond to the TGSR by scheduling a joint discussion within the twenty (20) business day period, SBC ILLINOIS will contact CLEC to schedule a joint planning discussion. If CLEC will not agree to meet within an additional five (5) business days and present adequate reason for keeping trunks operational and after appropriate escalation under Section 1.9.3 of Article 1, then SBC

ILLINOIS will invoke the formal Dispute Resolution procedures as outlined in Section 1.9.5 of Article 1.

- 4.3.14 Projects require the coordination and execution of multiple orders or related activities under single or multiple orders between and among SBC ILLINOIS and CLEC work groups, including but not limited to the initial establishment of Local Interconnection or Meet Point Trunk Groups and service in an area, NXX code moves, re-homes, facility grooming, or network rearrangements. Implementation of orders that comprise a Project, i.e., greater than four (4) DS-1s, shall be jointly planned and coordinated. Notwithstanding the preceding provision, the Parties agree that SBC ILLINOIS' daily turn-up commitment is up to 6 DS-1s per day.
- 4.3.15 Due dates for the installation of Local Interconnection Trunks covered by this Article shall be based on each of the SBC ILLINOIS' intrastate Switched Access intervals. If CLEC is unable to or not ready to perform Acceptance Tests, or is unable to accept the Local Interconnection service arrangement trunk(s) by the due date, CLEC will provide SBC ILLINOIS with a requested revised service due date that is no more than forty-five (45) calendar days beyond the original service due date. If CLEC requests a service due date change that exceeds the allowable service due date change period, the ASR must be canceled by CLEC. Should CLEC fail to cancel such ASR within ten (10) business days after notice to the Party specified in Section 1.9.3 of Article 1, SBC ILLINOIS shall treat that ASR as though it had been canceled.
- 4.3.16 Each Party agrees to service trunk groups to the foregoing blocking criteria in a timely manner when trunk groups exceed measured blocking thresholds on an average time consistent busy hour for a twenty (20) business day study period. The Parties agree that twenty (20) business days is the study period duration objective. However, a study period on occasion may be less than twenty (20) business days but at minimum must be at least five (5) business days to be utilized for engineering purposes, although with less statistical confidence.
- 4.3.17 Exchange of traffic data enables each Party to make accurate and independent assessments of trunk group service levels and requirements. Implementation shall be within three (3) months of the date, or such date as agreed upon, that the trunk groups begin passing live traffic. The traffic data to be exchanged will be the Originating Attempt Peg Count, Usage (measured in Hundred Call Seconds), Overflow Peg Count, and Maintenance Usage (measured in Hundred Call Seconds on a seven (7) day per week, twenty-four (24) hour per day, fifty-two (52) weeks per year basis. These reports shall be made available at a minimum on a semi-annual basis upon request. Exchange of data on one-way groups is optional.
- 4.3.18 In a one-way trunking architecture, if CLEC's originating transit traffic volumes exchanged between CLEC and a third-party carrier for three consecutive months exceed one (1) DS-1, CLEC will, within thirty (30) days, request and make

commercially reasonable efforts to enter into agreements with third-party carriers to connect directly. In a two-way trunking architecture, if the collective traffic exchanged between CLEC and a third-party carrier for three consecutive months exceed one (1) DS-1, CLEC will, within thirty (30) days, request and make commercially reasonable efforts to enter into agreements with third-party carriers to connect directly.

- 4.3.18.1 For the avoidance of any doubt, the provisions of this Section shall not restrict any right that CLEC has under Applicable Law to access to unbundled Network Elements to exchange traffic with third-party carriers.

**4.4 Grades of Service**

- 4.4.1 CLEC shall provide all SS7 signaling information including, without limitation, charge number and originating line information ("**OLI**"). For terminating FGD, SBC ILLINOIS will pass all SS7 signaling information including, without limitation, CPN if it receives CPN from FGD carriers. All privacy indicators will be honored. Where available, network signaling information such as transit network selection ("**TNS**") parameter, carrier identification codes ("**CIC**") (CCS platform) and CIC/OZZ information (non-SS7 environment) will be provided by CLEC wherever such information is needed for call routing or billing. The Parties will follow all OBF adopted standards pertaining to TNS and CIC/OZZ codes.

- 4.5 **Grades of Service.** The Parties shall initially engineer and shall jointly monitor and enhance all trunk groups consistent with this Agreement and the trunking plans agreed to by the Parties.

- 4.6 **Trunk Design Blocking Criteria.** Trunk requirements for forecasting and servicing shall be based on the blocking objectives shown in **Table 1**, below. Trunk requirements shall be based upon time consistent average busy season, busy hour twenty (20) day averaged loads applied to industry standard Neal-Wilkinson Trunk Group Capacity algorithms (use Medium day-to-day Variation and 1.0 Peakedness factor until actual traffic data is available).

**TABLE 1**

<u>Trunk Group Type</u>	<u>Design Blocking Objective</u>
Local Tandem	1%
Local Direct End Office (Primary High)	ECSS*
Local Direct End Office (Final)	1%
IntraLATA	1%
Local/IntraLATA	1%
InterLATA (Meet Point) Tandem	0.5%
911	1%
Operator Services (DA/DACC)	1%
Operator Services (0+, 0-)	1%
Busy Line Verification-Inward Only	1%

\*During implementation the Parties will mutually agree on an ECSS or some other means for the sizing of this trunk group.

**ARTICLE 5  
TRANSMISSION AND ROUTING OF EXCHANGE  
ACCESS TRAFFIC PURSUANT TO 251(c)(2)**

**5.1 Scope of Traffic.** Article 5 prescribes parameters for certain trunk groups (“**Access Toll Connecting Trunks**”) to be established over the Interconnections specified in Article 3 for the transmission and routing of Exchange Access traffic and 8YY traffic between CLEC Telephone Exchange Service Customers and Interexchange Carriers.

**5.2 Trunk Group Architecture and Traffic Routing.**

5.2.1 CLEC shall establish Access Toll Connecting Trunks in GR-394-Core format by which it will provide Tandem-transported Switched Exchange Access Services to Interexchange Carriers to enable such Interexchange Carriers to originate and terminate traffic from and to CLEC's Customers.

5.2.2 Access Toll Connecting Trunks shall be used solely for the transmission and routing of (Feature Group B and D) Exchange Access and 800/888 traffic to allow each Party's Customers to connect to or be connected to the interexchange trunks of any Interexchange Carrier which is connected to the other Party's access Tandem.

5.2.3 The Access Toll Connecting Trunks shall be two-way trunks connecting an End Office Switch that CLEC utilizes to provide Telephone Exchange Service and Switched Exchange Access Service in a given LATA to an access Tandem Switch SBC ILLINOIS utilizes to provide Exchange Access in such LATA. The Access Toll Connecting Trunks may, at CLEC's election, be 64 Kb Clear Channel trunks or 56Kb trunks. The parties agree that this Agreement does not limit CLEC from requesting other bandwidth levels or trunking parameters and SBC ILLINOIS agrees that its acceptance of such a request will not be unreasonably withheld.

5.2.4 In each LATA where the parties are interconnected, each CLEC Switch Center in that LATA shall subtend a SBC ILLINOIS access Tandem in that LATA.

5.2.5 Only those valid NXX codes served by an End Office may be accessed through a direct connection to that End Office.

**5.3 8YY Interconnection**

5.3.1 Trunk Ordering and Provisioning.

5.3.1.1 CLEC may order from SBC ILLINOIS and SBC ILLINOIS shall provide the trunking arrangements described in this Section 5.3 so that CLEC's customers may place outbound 8YY calls (i.e., 800, 888, 877 etc. prefix calls) to carriers other than CLEC and multi-carrier 8YY calls.

5.3.1.2 CLEC may order from SBC ILLINOIS and SBC ILLINOIS shall provision, separate 64 Kb Clear Channel trunk groups and will be in addition to any existing trunk groups currently in place between the Parties. All trunk groups shall be designated TCT groups.

5.3.1.3 CLEC and SBC ILLINOIS agree that CLEC may serve any CLEC customer using any CLEC Switch Center, including an CLEC Switch Center that is not physically located in the LATA where the CLEC customer and the SBC ILLINOIS Tandem are located.

5.3.2 Intentionally left blank.

5.3.3 8YY Interconnection Arrangement.

5.3.3.1 Under 8YY Interconnection Arrangement, CLEC shall submit and SBC ILLINOIS shall accept an ASR for trunk groups necessary for the transmission and routing of translated (i.e., “dipped”) 8YY traffic to SBC ILLINOIS from an CLEC or CLEC affiliate Switch Center (such as an 5ESS® or equivalent switch) that will perform the necessary Switching Service Point functions and queries to an Industry Toll-Free Database.

5.3.3.2 If the CLEC Switch is located in the same LATA as the serving SBC ILLINOIS Tandem, the existing two-way TCT trunk group will connect the CLEC Switch to the serving SBC ILLINOIS Tandem, or, in the case of a new interconnection, the two-way TCT trunks provisioned during the initial network turn-up would be used.

5.3.3.3 If the CLEC Switch Center performing Switching Service Point functions and queries to an Industry Toll-Free Database is not located in the same LATA as the serving SBC ILLINOIS Tandem, the TCT trunk group shall be provisioned from a POI in the LATA in which both the originating CLEC customer and the serving SBC ILLINOIS Tandem are located.

5.3.3.4 SBC ILLINOIS and CLEC agree to jointly engineer the 8YY Interconnection Arrangement trunk groups to be used solely for the transmission and routing of either Local Traffic or Exchange Access traffic (both of which includes translated 8YY traffic) to allow CLEC’s Customers to connect to or be connected to SBC ILLINOIS’ end user customers or the interexchange trunks of any Interexchange Carrier that is connected to an SBC ILLINOIS access Tandem or POI. CLEC added language is for clarity.

5.3.3.5 The 8YY Interconnection Arrangement trunk groups shall be jointly engineered as follows:

- (1) CLEC may elect (at its sole discretion) to send its customers' originating non-translated 8YY calls to an CLEC Switch Center that is located outside the LATA in which the CLEC customer is located to perform the necessary Switching Service Point functions and queries to an Industry Toll-Free Database. In such case, the Parties will provision one-way trunk groups between a POI in the LATA in which the CLEC customer is located and the SBC ILLINOIS Tandem switch in that LATA to allow these calls to be routed to those interexchange carriers connected to the SBC ILLINOIS Tandem switch.
- (2) Alternatively, CLEC may elect (at its sole discretion) to send its customers' non-translated 8YY calls to an CLEC Switch Center that is located within the LATA in which the CLEC customer is located to perform the necessary Switching Service Point functions and queries to an Industry Toll-Free Database. In such case, the parties will use the existing two-way 64 Kb TCT trunk groups between the CLEC Switch Center performing the necessary Switching Service Point functions and queries to an Industry Toll-Free Database and the SBC ILLINOIS Tandem to allow these calls to be routed to those interexchange carriers connected to the SBC ILLINOIS Tandem switch.

#### **5.4 InterLATA (Meet Point) Trunk Group.**

- 5.4.1 InterLATA traffic shall be transported between CLEC Switch Center and the SBC ILLINOIS Access or combined local/Access Tandem over a "meet point" trunk group separate from local and IntraLATA toll traffic. The InterLATA trunk group will be established for the transmission and routing of exchange access traffic between CLEC's End Users and inter exchange carriers via an CLEC switch or SBC ILLINOIS Access Tandem, as the case may be.
- 5.4.2 When SBC ILLINOIS has more than one Access Tandem in a local exchange area or LATA, CLEC shall establish a Meet Point Trunk Group to one or more of SBC ILLINOIS Access Tandems according to where CLEC has homed its NXX code(s). If the Access Tandems are in two different states, CLEC shall home its codes on tandems in the respective states. In all events codes shall be homed on at least one tandem within the LATA. CLEC will work with SBC tandem planning for NXX homing changes that may change tandem traffic volumes.
- 5.4.3 Should a tandem reach an exhaust condition such that traffic blocking becomes a possibility, CLEC shall work with SBC in rehomeing codes to help alleviate the exhaust condition.
- 5.4.4 If either Party uses its NXX Code to provide foreign exchange service to its customers outside of the geographic area assigned to such code, that Party shall be solely responsible to transport traffic between its foreign exchange service customer and such code's geographic area.

5.4.5 SBC ILLINOIS will not block switched access customer traffic delivered to any SBC ILLINOIS Tandem for completion on CLEC's network. SBC ILLINOIS shall have no responsibility to ensure that any switched access customer will accept traffic that CLEC directs to the switched access customer. SBC ILLINOIS also agrees to furnish CLEC, upon request, a list of those IXCs which also Interconnect with SBC ILLINOIS' Access Tandem(s).

**5.5 Signaling.**

5.5.1 The Parties will exchange SS7 signaling messages with one another, where and as available, to handle meet point billing traffic and transit traffic.

5.5.2 The Parties will provide all line information signaling parameters including, but not limited to, Calling Party Number, Charge Number (if it is different from calling party number), and originating line information ("OLI").

5.5.3 For terminating FGD, each Party will pass any CPN it receives from other carriers.

5.5.4 All privacy indicators will be honored.

5.5.5 Where available, network signaling information such as Transit Network Selection ("TNS") parameter (SS7 environment) will be provided by the Originating Party whenever such information is needed for call routing or billing. Where TNS information has not been provided by the Originating Party, the Tandem Party will route originating Switched Access traffic to the IXC using available translations. The Parties will follow all industry Ordering and Billing Forum ("OBF") adopted guidelines pertaining to TNS codes.

**5.6 High Volume Call In (HVCI) / Mass Calling (Choke) Trunk Group.** The Parties will cooperate to establish separate choke trunk groups for the completion of calls such as radio contest lines, etc., unless this is determined to be unnecessary by both parties because they have implemented "Call Gapping" software, or other call control measures. When completing a new interconnection in an existing LATA or a new interconnection in a new LATA, CLEC will establish a MF based choke trunk group if SBC ILLINOIS has a Choke NPA in that LATA.



**ARTICLE 6  
FRAUD CONTROL, NETWORK SECURITY AND LAW ENFORCEMENT**

**6.1 Protection of Service and Property.**

- 6.1.1 The Parties will exercise due care to prevent harm or damage to their respective employees, agents or customers, or their property. The Parties' employees, agents, or representatives agree to take reasonable and prudent steps to ensure the adequate protection of their respective property and services. In recognition of its obligation under this Article, SBC ILLINOIS agrees to take the following reasonable and prudent steps, including but not limited to:
- 6.1.2 Restricting access to CLEC equipment, support equipment, systems, tools and data, or spaces which contain or house CLEC equipment to the extent SBC ILLINOIS provides this protection to its own facilities. SBC ILLINOIS will provide access to CLEC employees and its agents based on CLEC providing a list of authorized personnel. CLEC employees and authorized agents must display identification required by SBC ILLINOIS.
- 6.1.3 SBC ILLINOIS will follow mutually agreed upon notification procedures in the event it becomes necessary for a SBC ILLINOIS employee to enter into the exclusive CLEC collocated space.
- 6.1.4 Each Party will comply at all times with the other Party's, i.e., the Landlord's, security and safety procedures and requirements, including but not limited to sign in and identification requirements while in spaces which house or contain the other Party's equipment or equipment enclosures.
- 6.1.5 Allowing CLEC to inspect or observe spaces which house or contain CLEC equipment or equipment enclosures after such time as SBC ILLINOIS has turned over the collocation area to CLEC and to furnish CLEC with all keys, entry codes, lock combinations, or other materials or information which may be needed to gain entry into any secured CLEC space.
- 6.1.6 Provide card access, coded locks or keyed locks providing security to the exclusive CLEC collocated space that is unique to that space.
- 6.1.7 Ensuring that the area which houses CLEC's equipment is adequately secured to prevent unauthorized entry to the same level as SBC ILLINOIS provides to itself.
- 6.1.8 Limiting the keys used in SBC ILLINOIS' keying systems for cages which contain or house CLEC equipment or equipment enclosures to SBC ILLINOIS' employees or required safety personnel (in compliance with governing building or fire codes)

for required access only. Any access required other than emergency will be coordinated with CLEC to allow escort opportunity. SBC ILLINOIS will change locks at CLEC's request. The expense will be borne by SBC ILLINOIS where a security breach is known or suspected and the breach is caused by SBC ILLINOIS.

- 6.1.9 Installing security studs in the hinge plates of doors having exposed hinges with removable pins that lead to spaces or equipment enclosures which house or contain CLEC equipment, provided CLEC has requested the installation of such security studs and has agreed to pay the full expense for such installation.
- 6.1.10 Controlling unauthorized access from passenger and freight elevators by continuous surveillance or by installing security partitions, security grills, locked gates or doors between elevator lobbies and spaces which contain or house CLEC equipment or equipment enclosures.
- 6.1.11 Providing notification to designated CLEC personnel to report any actual or attempted security breach involving CLEC's equipment or equipment enclosures as soon as reasonably practicable after SBC ILLINOIS has become aware of such actual or attempted security breach.
- 6.1.12 Each Party agrees to provide to the other Party its back-up and recovery plan for review and reasonable acceptance by the other Party to be used in the event of a security system failure or emergency.
- 6.1.13 In the event that Article 12 addresses any matter also covered by this Article, the provisions of Article 12 prevail.

## **6.2 Data and System Protection.**

### **6.2.1 Joint Security Requirements.**

6.2.1.1 Both Parties will maintain accurate and auditable records that monitor user authentication and machine integrity and confidentiality (e.g., password assignment and aging, chronological logs configured, system accounting data, etc.).

6.2.1.2 Both Parties shall maintain accurate and complete records detailing the individual data connections and systems to which they have granted the other Party access or interface privileges. These records will include, but are not limited to, user ID assignment, user request records, system configuration, and time limits of user access or system interfaces. These records should be kept until the termination of this Agreement or the termination of the requested access by the identified individual. Either Party may initiate a compliance review of the connection records to verify that only the agreed to connections are in place and that the connection records are accurate.

6.2.1.3 Each Party shall notify the other party immediately, upon termination of employment of an individual user with approved access to the other Party's network.

6.2.1.4 Both Parties shall use an industry standard virus detection software program at all times. The Parties shall immediately advise each other by telephone upon actual knowledge that a virus or other malicious code has been transmitted to the other Party.

6.2.1.5 All physical access to equipment and services required to transmit data will be in secured locations. Verification of authorization will be required for access to all such secured locations. A secured location is where walls and doors are constructed and arranged to serve as barriers and to provide uniform protection for all equipment used in the data connections which are made as a result of the user's access to either the CLEC or SBC ILLINOIS network. At a minimum, this shall include: access doors equipped with card reader control or an equivalent authentication procedure and/or device, and egress doors which generate a real-time alarm when opened and which are equipped with tamper resistant and panic hardware as required to meet building and safety standards.

6.2.1.6 Both Parties shall maintain accurate and complete records on the card access system or lock and key administration to the rooms housing the equipment utilized to make the connection(s) to the other Party's network. These records will include management of card or key issue, activation or distribution and deactivation.

## 6.2.2 Additional Responsibilities of Both Parties.

6.2.2.1 Modem/DSU Maintenance And Use Policy. To the extent the access provided hereunder involves the support and maintenance of CLEC equipment on SBC ILLINOIS' premises, such maintenance will be provided under terms agreed to by the Parties.

6.2.2.2 Monitoring. Each Party will monitor its own network relating to any user's access to the Party's networks, processing systems, and applications. This information may be collected, retained, and analyzed to identify potential security risks without notice. This information may include, but is not limited to, trace files, statistics, network addresses, and the actual data or screens accessed or transferred.

6.2.2.3 Each Party shall notify the other Party's security organization immediately upon initial discovery of actual or suspected unauthorized access to, misuse of, or other "at risk" conditions regarding the identified data facilities or information. Each Party shall provide a specified point of contact. If either Party suspects

unauthorized or inappropriate access, the Parties shall work together to isolate and resolve the problem.

6.2.2.4 In the event that one Party identifies inconsistencies or lapses in the other Party's adherence to the security provisions described herein, or a discrepancy is found, documented and delivered to the non-complying Party, a corrective action plan to address the identified vulnerabilities must be provided by the non-complying Party within thirty (30) calendar days of the date of the identified inconsistency. The corrective action plan must identify what will be done, the Party accountable/responsible, and the proposed compliance date. The non-complying Party must provide periodic status reports to the other Party's security organization on the implementation of the corrective action plan in order to track the work to completion.

6.2.2.5 In the event there are technological constraints or situations where either Party's corporate security requirements cannot be met, the Parties will institute mutually agreed upon alternative security controls and safeguards to mitigate risks.

6.2.2.6 All network-related problems will be managed to resolution by the respective organizations, CLEC or SBC ILLINOIS, as appropriate to the ownership of a failed component. As necessary, CLEC and SBC ILLINOIS will work together to resolve problems where the responsibility of either Party is not easily identified.

6.2.3 Information Security Policies And Guidelines For Access To Computers, Networks and Information By Non-Employee Personnel.

6.2.3.1 Information security policies and guidelines are designed to protect the integrity, confidentiality and availability of computer, networks and information resources. This summary provides a convenient reference for individuals who are not employees of the Party that provides the computer, network or information, but have authorized access to that Party's systems, networks or information. Questions should be referred to CLEC or SBC ILLINOIS, respectively, as the providers of the computer, network or information in question.

6.2.3.2 It is each Party's responsibility to notify its employees, contractors and vendors who will have access to the other Party's network, on the proper security responsibilities identified within this Article. Adherence to these policies is a requirement for continued access to the other Party's systems, networks or information. Exceptions to the policies must be requested in writing and approved by the other Party's information security organization.

6.2.4 General Policies.

- 6.2.4.1 Each Party's resources are for approved business purposes only.
- 6.2.4.2 Each Party may exercise at any time its right to inspect, record, and/or remove all information contained in its systems, and take appropriate action should unauthorized or improper usage be discovered.
- 6.2.4.3 Individuals will only be given access to resources that they are authorized to receive and which they need to perform their job duties. Users must not attempt to access resources for which they are not authorized.
- 6.2.4.4 Authorized users must not develop, copy or use any program or code which circumvents or bypasses system security or privilege mechanism or distorts accountability or audit mechanisms.
- 6.2.4.5 Actual or suspected unauthorized access events must be reported immediately to each Party's security organization or to an alternate contact identified by that Party. Each Party shall provide its respective security contact information to the other.
- 6.2.5 User Identification.
  - 6.2.5.1 Access to each Party's corporate resources will be based on identifying and authenticating individual users in order to maintain clear and personal accountability for each user's actions.
  - 6.2.5.2 User identification shall be accomplished by the assignment of a unique, permanent userid, and each userid shall have an associated identification number for security purposes.
  - 6.2.5.3 Userids will be revalidated pursuant to each Party's corporate policies.
- 6.2.6 User Authentication.
  - 6.2.6.1 Users will usually be authenticated by use of a password. Strong authentication methods (e.g. one-time passwords, digital signatures, etc.) may be required in the future.
  - 6.2.6.2 Passwords must not be stored in script files.
  - 6.2.6.3 Passwords must be entered by the user in real time.
  - 6.2.6.4 Passwords must be at least six to eight (6-8) characters in length, not blank or a repeat of the userid; contain at least one letter, and at least one number or special character must be in a position other than the first or last one. This

format will ensure that the password is hard to guess. Most systems are capable of being configured to automatically enforce these requirements. Where a system does not mechanically require this format, the users must manually follow the format.

6.2.6.5 Systems will require users to change their passwords regularly (usually every thirty-one (31) days).

6.2.6.6 Systems are to be configured to prevent users from reusing the same password for six (6) changes/months.

6.2.6.7 Personal passwords must not be shared. A user who has shared his password is responsible for any use made of the password.

6.2.7 Access and Session Control.

6.2.7.1 Destination restrictions will be enforced at remote access facilities used for access to OSS Interfaces. These connections must be approved by each Party's corporate security organization.

6.2.7.2 Terminals or other input devices must not be left unattended while they may be used for system access. Upon completion of each work session, terminals or workstations must be properly logged off.

6.2.8 User Authorization.

6.2.8.1 On the destination system, users are granted access to specific resources (e.g. databases, files, transactions, etc.). These permissions will usually be defined for an individual user (or user group) when a userid is approved for access to the system.

6.2.9 Software and Data Integrity.

6.2.9.1 Each Party shall use a comparable degree of care to protect the other Party's software and data from unauthorized access, additions, changes and deletions as it uses to protect its own similar software and data. This may be accomplished by physical security at the work location and by access control software on the workstation.

6.2.9.2 Untrusted software or data shall be scanned for viruses before use on a Party's corporate facilities that can be accessed through the direct connection or dial up access to OSS interfaces.

6.2.9.3 Unauthorized use of copyrighted software is prohibited on each Party's corporate systems that can be accessed through the direct connection or dial up access to OSS Interfaces.

6.2.9.4 Proprietary software or information (whether electronic or paper) of a Party shall not be given by the other Party to unauthorized individuals. When it is no longer needed, each Party's proprietary software or information shall be returned by the other Party or disposed of securely. Paper copies shall be shredded. Electronic copies shall be overwritten or degaussed.

6.2.10 Monitoring and Audit.

6.2.10.1 To deter unauthorized access events, a warning or no-trespassing message will be displayed at the point of initial entry (i.e., network entry or applications with direct entry points). Each Party should have several approved versions of this message. Users should expect to see a warning message similar to this one:

*"This is a (SBC ILLINOIS or CLEC) system restricted to Company official business and subject to being monitored at any time. Anyone using this system expressly consents to such monitoring and to any evidence of unauthorized access, use, or modification being used for criminal prosecution."*

6.2.10.2 After successful authentication, each session will display the last logon date/time and the number of unsuccessful logon attempts. The user is responsible for reporting discrepancies.

### **6.3 Revenue Protection.**

6.3.1 SBC ILLINOIS will make available to CLEC all present and future fraud prevention or revenue protection features, including prevention, detection, or control functionality to the same extent that SBC ILLINOIS provides such protection to itself. These features include, but are not limited to, screening codes and call blocking of international, 900 and 976 numbers. These features may include: (i) disallowance of call forwarding to international locations, (ii) coin originating ANI II digits, (iii) dial tone re-origination patches, (iv) terminating blocking of 800 and (v) 900/976 blocking.

6.3.2 SBC ILLINOIS will provide to CLEC the same procedures to detect and correct the accidental or malicious alteration of software underlying Network Elements or their subtending operational support systems by unauthorized third parties in the same manner it does so for itself.

6.3.3 SBC ILLINOIS will make a reasonable effort to protect and correct against unauthorized physical attachment, e.g. clip-on fraud, to loop facilities from the Main Distribution Frame up to and including the Network Interface Device.

6.3.4 The Parties shall work cooperatively to minimize fraud associated with third-number billed calls, calling card calls, and any other services related to this Agreement.

6.3.4.1 In the event of fraud associated with an CLEC End User's account, including 1+ IntraLATA toll, ported numbers and Alternatively Billed Service (ABS), the parties agree that liability should be determined based on the facts related to the incident of fraud. SBC ILLINOIS shall not be liable to CLEC for any fraud associated with CLEC's end user's account including 1+ IntraLATA toll, ported numbers and Alternatively Billed Service (ABS), unless such fraud is determined to have been committed by an employee or other person under the control of SBC ILLINOIS. Alternatively Billed Service ("ABS") is a service that allows End Users to bill calls to account(s) that might not be associated with the originating line. There are three types of ABS calls: calling card, collect, and third number billed calls.

6.3.4.2 SBC ILLINOIS shall use the Sleuth system to determine suspected occurrences of ABS-related fraud for CLEC customers, using the same criteria SBC ILLINOIS uses to monitor fraud on its own accounts. As used herein, "Sleuth" shall mean "Sleuth system or comparable fraud detection system."

6.3.4.2.1 SBC ILLINOIS will provide notification messages to CLEC on suspected occurrences of ABS-related fraud on CLEC accounts stored in the applicable LIDB. SBC ILLINOIS will provide these fraud notification messages ("alerts") to CLEC within two (2) hours of the Sleuth alert being generated. Subsequent to CLEC's investigation of the Sleuth alert, CLEC's Fraud Center will notify SBC ILLINOIS of any action that needs to be taken. SBC ILLINOIS will complete such action as requested by CLEC within two (2) hours of CLEC's request.

6.3.4.2.2 CLEC understands that Sleuth alerts only identify potential occurrences of fraud. CLEC understands and agrees that it will need to perform its own investigations to determine whether a fraud situation actually exists. CLEC understands and agrees that it will also need to determine what, if any, action should be taken as a result of a Sleuth alert.

6.3.4.2.3 The Parties will provide contact names and numbers to each other for the exchange of Sleuth alert notification information twenty-four (24) hours per day seven (7) days per week.

6.3.4.2.4 For each alert notification provided to CLEC, CLEC may request a corresponding thirty-day (30-day) historical report of ABS-related query processing. CLEC may request up to three reports per alert.

6.3.4.2.5 ABS-related alerts are provided to CLEC at no additional charge.



6.3.4.3 Within six (6) months of approval of this Agreement by the Commission, SBC ILLINOIS will provide CLEC with a direct, near real time, electronic transmission of LIDB requests for Alternatively Billed Services (Collect and/or Billed to Third Party calls billed to CLEC customers) in the same manner SBC ILLINOIS does so for itself.

6.3.5 The Parties agree that CLEC reserves the right to negotiate, as needed, the rates, terms and conditions of a 1+ IntraLATA toll fraud service provided by SBC ILLINOIS.

**6.4 Law Enforcement Interface.**

6.4.1 SBC ILLINOIS will provide CLEC with a SPOC with whom to interface on a twenty-four (24) hour, seven (7) day a week basis for situations involving immediate threat to life or at the request of law enforcement officials. Court orders authorizing surveillance of CLEC customers provisioned on SBC ILLINOIS facilities (CLEC Local and ALS Type II, as hereinafter defined) shall be served on both CLEC and SBC ILLINOIS. SBC ILLINOIS shall provide law enforcement with all necessary assistance, including plant information and local loop access, to facilitate implementation of such court orders. Once CLEC implements CALEA solutions in its switches, CLEC will assume full responsibility for the implementation of court-ordered surveillance on ALS Type II customers.

6.4.1.1 As used in this Article, the term ALS Type II shall mean customers connected to the CLEC network through SBC ILLINOIS-owned facilities. ALS Type II customers are located in a building which is connected to an SBC ILLINOIS Central Office by an SBC ILLINOIS-owned cable using customer's premise equipment connected to that cable. At the SBC ILLINOIS Central Office utilizing collocation arrangements, ALS Type II customer's circuit(s) are connected to an CLEC fiber-optic facility which transports traffic to and from an CLEC Central Office.

6.4.2 When the end-user to be tapped, traced, etc. is an CLEC Local or ALS Type II customer provisioned on SBC ILLINOIS facilities, SBC ILLINOIS shall advise the requesting law enforcement agency to name both CLEC and SBC ILLINOIS in the court order and serve both carriers. SBC ILLINOIS shall adhere to all terms of an applicable court order and, unless prohibited by the terms of such applicable court order, notify CLEC directly of the law enforcement agency request within one (1) business day of receiving the request. SBC ILLINOIS shall provide law enforcement with all necessary assistance, including plant information and access to the local loop, to facilitate implementation of such court orders. Once CLEC implements CALEA solutions in its switches, CLEC will assume full responsibility for the implementation of court-ordered surveillance on ALS Type II customers.

- 6.4.3 Each Party shall bill the appropriate law enforcement agency for these services under its customary practices. Where the law enforcement agency will not reimburse the Party for its compliance with a court order or other request for information, each Party shall be responsible for its own costs associated with compliance or assisting the other Party to comply.
- 6.4.4 SBC ILLINOIS and CLEC shall reasonably cooperate with the other Party in handling law enforcement requests as follows:
- 6.4.4.1 Intercept Devices. Should either Party receive a court order authorizing surveillance on the other Party's End User, the Party in receipt shall refer such order to the Party that serves the End User. Should a court order pertain to an CLEC Local customer (trap & trace, pen register or wiretap) or an ALS Type II customer (pen register or wiretap), the Party in receipt will request the issuing authority to amend the order, naming both Parties, and serve both Parties concurrently. SBC ILLINOIS shall provide law enforcement with all necessary assistance, including plant information and local loop access, to facilitate implementation of court orders pertaining to pen registers or wiretaps. Additionally, SBC ILLINOIS shall provision on its equipment trap & trace orders pertaining to CLEC Local customers. As specified in Section 6.4.3, above SBC ILLINOIS may bill the appropriate law enforcement agency for these services under its customary practices. Once CLEC implements CALEA solutions in its switches, CLEC will assume full responsibility for the implementation of court-ordered surveillance on ALS Type II customers.
- 6.4.4.2 Subpoenas. Should either Party receive a subpoena for subscriber information or billing records concerning the other Party's End User, it shall refer the subpoena back to the issuing authority. The referral shall indicate that the other Party is the responsible company, unless the subpoena requests records for a period of time during which the receiving Party was the End User's service provider, in which case that Party will respond to any valid request. Should the subpoena demand AMA records (call dump) for an CLEC Local customer, the Party in receipt will request the issuing authority to amend the order, naming both Parties, and serve both Parties concurrently. SBC ILLINOIS shall provide the issuing authority with the requested data. As specified in Section 6.4.3, above SBC ILLINOIS may bill the appropriate law enforcement agency for these services under its customary practices.
- 6.4.4.3 Emergencies. If a Party receives a request from a law enforcement agency for a temporary number change, temporary disconnect, or one-way denial of outbound calls by the receiving Party's switch for an End User of the other Party, that Receiving Party will comply with a valid emergency request. However, neither Party shall be held liable for any claims or Losses arising from compliance with such requests on behalf of the other Party's End User and

the Party serving such End User agrees to indemnify and hold the other Party harmless against any and all such claims or Losses.

- 6.4.5 Annoyance Calls. SBC ILLINOIS agrees to work cooperatively and jointly with CLEC in investigating annoyance/harassing calls to the CLEC customer where SBC ILLINOIS' cooperation, services, unbundled network elements (including operational support systems), facilities or information are needed to resolve the annoyance/harassing call(s) to the CLEC customer. The SBC ILLINOIS Annoyance Call Bureau will handle requests received from CLEC personnel on behalf of CLEC customers. SBC ILLINOIS will provide service to CLEC customers on annoyance/harassing calls that is at parity with the level of service SBC ILLINOIS provides its own customers.
- 6.4.6 CALEA. Each Party represents and warrants that any equipment, facilities or services provided to the other Party under this Agreement comply with the Communications Assistance for Law Enforcement Act of 1994 ("CALEA") as amended, including any final orders of the FCC, or final regulations promulgated by the Federal Bureau of Investigation, Department of Justice, or any other federal agency pursuant to CALEA.
  - 6.4.6.1 The Parties agree to work jointly, cooperatively and in good faith to allow each Party to comply with CALEA.
  - 6.4.6.2 Unless otherwise specified, each Party shall bear its own cost of complying with CALEA.
- 6.4.7 Soft Dial Tone. To the extent required by law and subject to such additional conditions as the Parties may require, SBC ILLINOIS shall provide soft dial tone to CLEC for the use of its customers.

**ARTICLE 7  
TRANSPORT AND TERMINATION  
OF OTHER TYPES OF TRAFFIC**

- 7.1 Information Services Traffic. As used in this Section 7, Information Services shall mean information provided by a business or a person to the public for money. Typically, the public accesses the service by using a touch-tone telephone and dialing an information provider's number with an area code of 700, 900, or an exchange code of 970 or 976, or similarly used codes. The information is typically selected by the caller through touch tones, delivered using voice processing equipment and transmitted over tariffed telephone lines. For purposes of this Section 7, Information Services does not include ISP-bound traffic.
- 7.2 CLEC shall block access to these numbers and when CLEC is purchasing the unbundled network elements from SBC ILLINOIS, SBC ILLINOIS shall provide call blocking services, when requested, for any information service call exchanges including but not limited to, 700, 900, 970, 976. These blocking services can be combined in blocking packages or individually, but in any case shall be in parity with what the ILEC provides its end users. CLEC will have no obligation to provide any assistance in the billing or collection of these calls.
- 7.3 BLV/BLVI Traffic.
- 7.3.1 CLEC may provide its own Operator Services, including BLV/BLVI or use the Operator Services of SBC ILLINOIS or a third party vendor. Each Party shall establish procedures whereby its operator bureau will coordinate with the operator bureau of the other Party in order to provide BLV/BLVI services on calls between their respective line side end users. These services are provided in Article 19 (Inward).
- 7.4 Transit Service
- 7.4.1 Although SBC ILLINOIS contends that it is not required to provide Transit Service (as defined below) under the Act, SBC ILLINOIS agrees that it shall provide CLEC Transit Service as provided in this Section 7.4.
- 7.4.2 "Transit Service" means the delivery of certain traffic between CLEC and a third party LEC or CMRS provider by SBC ILLINOIS over the Local/IntraLATA Trunks. Transit Service shall be provided only at SBC ILLINOIS' Tandem Switches, and not at any SBC ILLINOIS End Office. The following traffic types will be delivered: (i) Local Traffic and IntraLATA Toll Traffic originated from CLEC to such third party LEC or CMRS provider, and (ii) IntraLATA Toll Traffic originated from such third party LEC and terminated to CLEC where SBC

ILLINOIS carries such traffic pursuant to the Commission's primary toll carrier ("PTC") plan or other similar plan.

7.4.3 The Parties shall compensate each other for Transit Service as follows:

- (a) For Local Traffic and IntraLATA Toll Traffic originating from CLEC that is delivered over the Transit Service ("Transit Traffic"):
  - (1) CLEC shall:
    - (A) Pay to SBC ILLINOIS a Transit Service charge as agreed upon by the Parties and reflected in the Pricing Schedule; and
    - (B) When Ameritech provides reasonable notice of the imposition of charges, reimburse SBC ILLINOIS for any reasonable charges, including switched access charges, that a third party LEC or CMRS provider with whom SBC ILLINOIS does not have a Transit Service agreement similar to that set forth in this Section 7.4 imposes or levies on SBC ILLINOIS for delivery or termination of any such Transit Traffic.
  - (2) SBC ILLINOIS shall remit to CLEC any access charges SBC ILLINOIS receives from such third party LEC or CMRS provider in connection with the delivery of such Transit Traffic.
- (b) For Local Traffic and IntraLATA Toll Traffic that is to be terminated to CLEC from a third party LEC or CMRS provider: (i) that is not subject to PTC arrangements (regardless of whether SBC ILLINOIS is the PTC), and (ii) SBC ILLINOIS has a transiting arrangement with such third party LEC or CMRS provider which authorizes SBC ILLINOIS to deliver such traffic to CLEC ("Other Party Transit Agreement"), then SBC ILLINOIS shall deliver such Local Traffic and IntraLATA Toll Traffic to CLEC in accordance with the terms and conditions of such Other Party Transit Agreement and such third party LEC or CMRS provider (and not CLEC) shall be responsible to pay SBC ILLINOIS the applicable Transit Service charge.
- (c) For IntraLATA Toll Traffic that is subject to a PTC arrangement and where SBC ILLINOIS is the PTC, SBC ILLINOIS shall deliver such IntraLATA Toll Traffic to or from CLEC in accordance with the terms and conditions of such PTC arrangement.

7.4.4 SBC ILLINOIS expects that all networks involved in transit traffic will deliver each call to each involved network with CCIS and the appropriate Transactional Capabilities Application Part ("TCAP") message to facilitate full interoperability and billing functions and, to the extent such CCIS and TCAP messages are

delivered by the originating third party LEC or CMRS provider, SBC ILLINOIS will deliver such information to the terminating third party LEC or CMRS provider. In all cases, CLEC is responsible to follow the Exchange Message Record (“EMR”) standard and exchange records with both SBC ILLINOIS and the terminating LEC or CMRS provider to facilitate the billing process to the originating network.

**ARTICLE 8  
INSTALLATION, MAINTENANCE, TESTING AND REPAIR**

- 8.1 Operation and Maintenance.** Each Party shall be solely responsible for the installation, operation and maintenance of equipment and facilities provided by it for Interconnection. The parties shall conduct compatibility and cooperative testing, and overflow, call volume and trunk utilization monitoring and the specific operation and maintenance provisions for equipment and facilities used to provide Interconnection in a manner that is mutually agreeable to the parties. Operation and maintenance of equipment in Virtual Collocation shall be in accordance with the provisions of Article 12.
- 8.2 Installation, Maintenance, Testing and Repair.** The intervals for installations, maintenance, joint testing, and repair of its facilities and services associated with or used in conjunction with Interconnection will be determined in accordance with the requirements of Article 32 (Performance Measurements).

**ARTICLE 9**  
**ACCESS TO UNBUNDLED NETWORK ELEMENTS – SECTION 251(c)(3)**

- 9.1 Introduction - Access to Unbundled Network Elements.** This Article 9, Access to Unbundled Network Elements – Section 251(c)(3), sets forth the terms and conditions pursuant to which SBC ILLINOIS agrees to furnish CLEC with access to Network Elements on an unbundled basis and the terms under which SBC ILLINOIS agrees to provide Combinations of Unbundled Network Elements (“UNE Combinations or Combinations”) as more specifically defined in Section 9.3. CLEC shall not combine Unbundled Network Elements in a manner that will impair the ability of other Telecommunications Carriers to obtain access to Unbundled Network Elements or to interconnect with SBC ILLINOIS’ network.
- 9.1.1 SBC ILLINOIS shall provide CLEC nondiscriminatory access to Unbundled Network Elements, upon request, at any technically feasible point on just, reasonable and nondiscriminatory rates, terms and conditions to enable CLEC to provision any telecommunications services within the LATA, including, but not limited to, local exchange and exchange access, in accordance with the federal Telecommunications Act of 1996, applicable FCC orders, rules and regulations and, applicable state statutes, orders, rules and regulations. A “telecommunications service”, as used in this Agreement, shall be defined as “the provision or offering for rent, sale or lease, or in exchange for other value received, of the transmittal of information, by means of electromagnetic, including light, transmission with or without benefit of any closed transmission medium, including all instrumentalities, facilities, apparatus, and services (including the collection, storage, forwarding, switching, and delivery of such information) used to provide such transmission and includes access and interconnection arrangements and services.”
- 9.1.2 SBC ILLINOIS shall provide CLEC Unbundled Network Elements in a manner that allows CLEC to combine those network elements to provide a telecommunications service. Unbundled Network Elements are available to CLEC for use in the provision of any telecommunications service within the LATA to CLEC’s end users or payphone service providers pursuant to the Telecommunications Act of 1996 and the rules and regulations of the Federal Communications Commission and the rules and regulations of the Illinois Commerce Commission. SBC ILLINOIS shall provide CLEC with Combinations of Unbundled Network Elements that it “ordinarily combines” for itself pursuant to Section 9.3 herein. SBC ILLINOIS shall not place any restrictions or limitations on CLEC’s use of Network Elements or Unbundled Network Elements or Combinations of Unbundled Network Elements other than as set forth in this Agreement and other than those restrictions and limitations provided for by the Federal Telecommunications Act, the rules and regulations of the Federal Communications Commission and the Illinois Public Utilities Act and applicable state laws, rules, orders and regulations. CLEC may not use combinations of network elements to provide exchange access service to a customer unless it provides a “significant amount of local exchange service” to such customer in accordance with the requirements and definitions



contained in Paragraph 22 of the FCC's Supplemental Order Clarification and CC docket no. 96-98, FCC 00-0183.

- 9.1.3 Certain specific terms and conditions that apply to the Unbundled Network Elements and the Combinations of Unbundled Network Elements SBC ILLINOIS shall provide to CLEC are described herein and in the attached Schedules. Prices for UNEs and combinations are set forth in the attached Pricing Schedule. SBC ILLINOIS shall price each UNE separately, and shall offer each Unbundled Network Element individually, and in Combinations as defined in this Article 9. In no event shall SBC ILLINOIS require CLEC to purchase any Unbundled Network Element in conjunction with any other service or element.
- 9.1.4 When CLEC replaces any existing service with Network Elements (including Combinations), SBC ILLINOIS shall not physically disconnect, separate, alter or change in any other fashion equipment and facilities employed to provide the services being replaced, except at the request of CLEC.

## **9.2 Network Elements.**

- 9.2.1 "Network Element" shall mean "a facility or equipment used in the provision of a telecommunications service." "Network Element" shall also include "features, functions, and capabilities that are provided by means of the facility or equipment, including, but not limited to, subscriber numbers, databases, signaling systems, and information sufficient for billing and collection or used in the transmission, routing, or other provision of a telecommunications service."
- 9.2.2 SBC ILLINOIS will permit CLEC to interconnect CLEC's facilities or facilities provided by CLEC, SBC ILLINOIS or third parties with each of SBC ILLINOIS' UNEs or Combinations at any technically feasible point. Any request by CLEC to interconnect at a point not previously established: (i) in accordance with the terms of this Agreement (e.g., other than as set forth in the descriptions of UNEs and Combinations under the following provisions of this Article 9 and the Schedules attached to this Article 9), or (ii) under any arrangement SBC ILLINOIS may have with another Telecommunications Carrier, shall be subject to the Bona Fide Request process set forth in Schedule 2.2, BFR, of this Agreement.
- 9.2.3 At such time that CLEC provides SBC with an order for a particular Unbundled Network Element or Combination, CLEC may designate any technically feasible network interface that currently exists in the network, including without limitations DS0, DS1 and DS3 interfaces and any other interface described in the applicable Telcordia and any other industry standard technical references. Any such requested network interface shall be provided by SBC, unless SBC provides CLEC, within fifteen (15) days, with a written notice that it believes such a request is technically infeasible, including a detailed statement supporting such claim. Any such denial shall be resolved in accordance with the Alternative Dispute Resolution process set forth in Article (General Terms and

Conditions) of this Agreement. Unless otherwise specified, any reference to DS1 in this Article 9 shall mean, at CLEC's option, either DS1 AMI or XDSL facility.

- 9.2.4 CLEC may use one or more UNEs or Combinations to provide to itself, its affiliates and to CLEC End Users any feature, function, capability or service option that such UNE provided on an unbundled basis or Combination is technically capable of providing or any feature, function, capability or service option that is described in the applicable Telcordia and other industry standard technical references.
- 9.2.5 For individual network elements or Unbundled Network Elements ordered by CLEC, SBC Illinois shall provide a demarcation point that is agreed to by both parties and if necessary, access to such demarcation point, unless the demarcation point is located on SBC's MDF.
- 9.2.5.1 Where facilities and equipment are not "available", SBC ILLINOIS shall not be required to provide Unbundled Network Elements. A facility is available if it is located in an area presently served by SBC and otherwise meets the criteria established by the Illinois Commerce Commission in ICC Docket No. 99-0593. This definition of "available" does not require SBC to construct network elements for the sole purpose of unbundling those elements for CLECs.

However, CLEC may request and, to the extent required by law, SBC ILLINOIS shall agree to provide UNEs, through the Bona Fide Request ("BFR") process as set forth in Schedule 2.2, BFR of this Agreement.

- 9.2.6 Charges for migrating an existing telecommunications service(s) to a combination of Network Elements are priced at total element long-run incremental cost as set forth in the Pricing Schedule. Charges for the conversion of an end user's existing service to Unbundled Network Elements (including Combinations) shall be as set forth in the Pricing Schedule as per the applicable UNE or UNE Combination. Currently offered UNE combinations are set forth in Table 1 herein. Charges for conversions of combinations not included in Table 1 will be determined as part of the BFR or BFR-OC process, as appropriate.
- 9.2.7 This section includes the minimum set of Unbundled Network Elements to which SBC Illinois shall provide CLEC access under this Agreement. This minimum set of Unbundled Network Elements is described in detail in the Schedules attached hereto. CLEC and SBC ILLINOIS agree that the Unbundled Network Elements identified in Article 9 and the attached Schedules may not be exclusive. CLEC and SBC ILLINOIS also agree that CLEC may identify and request that SBC ILLINOIS furnish additional or revised unbundled network elements required by applicable federal and/or state laws pursuant to the Bona Fide Request process. Failure to list a network element herein shall not constitute a waiver by CLEC to request a network element identified by the FCC and/or by the Illinois Commerce Commission or Illinois General Assembly.

### 9.3 Combination of Unbundled Network Elements.

9.3.1 At the request of CLEC, SBC shall provide Unbundled Network Elements to CLEC in a manner that allows CLEC to combine those Network Elements to provide a telecommunications service. Subject to the provisions hereof and at the request of CLEC, SBC ILLINOIS shall also provide CLEC with all pre-existing combinations of Unbundled Network Elements. Pre-existing combinations of Unbundled Network Elements consist of those sequences of Unbundled Network Elements that are actually connected in SBC ILLINOIS' network, and include those combinations that are actually connected but for which dial tone is not currently being provided. Subject to the provisions hereof, at the request of CLEC, SBC ILLINOIS shall also combine for CLEC any sequence of Unbundled Network Elements that SBC ILLINOIS "ordinarily combines" for itself or its end users. SBC ILLINOIS shall be required to combine Unbundled Network Elements if the requested Unbundled Network Element combination is a type ordinarily used or functionally equivalent to that used by SBC ILLINOIS or SBC ILLINOIS' end users where SBC ILLINOIS provides local service. An Unbundled Network Element combination shall not be considered "ordinarily combined", and SBC Illinois will not have an obligation to provide the combination, if: (1) SBC ILLINOIS does not provide services using such a combination of unbundled network elements; (2) where SBC ILLINOIS does provide services using such combinations, such provisioning is extraordinary (i.e., a limited combination of network elements created in order to provide service to a customer under a unique and nonrecurring set of circumstances); or (3) the network element combination contains a network element that the Illinois Commerce Commission does not require SBC ILLINOIS to provide as an unbundled network element.

As required by Section 13-801(d)(4) of the Illinois Public Utilities Act and all Illinois Commerce Commission rules and orders interpreting Section 13-801(d)(4), CLEC may use a Network Elements platform consisting solely of combined Network Elements of SBC ILLINOIS to provide end-to-end telecommunications service for the provision of existing and new local exchange, interexchange that includes local, local toll, and intraLATA toll, and exchange access telecommunications services within the LATA to its end users or payphone service providers without CLEC's provision or use of any other facilities or functionalities.

9.3.1.1 When CLEC orders the UNE-Platform for its end user customers, the combination shall consist of the NID, the loop, local switching, and shared transport. When CLEC end user customers utilize the UNE-Platform, SBC ILLINOIS' signaling and call-related databases may be accessed in order to complete calls dialed by CLEC's end users. Calls dialed by CLEC's UNE-P end user customers may also use SBC ILLINOIS tandem switching and OS and DA. OS and DA may be provided by either SBC ILLINOIS or via customized routing where SBC ILLINOIS routes CLEC's OS and DA traffic to CLEC's OS/DA platform or the OS/DA platform of a third party. Custom routing in this instance is only available per the terms of this agreement.

9.3.1.2 When CLEC requests a network elements platform referred to in Section 9.3.1 above without the need for field work outside of the central office, for an end user that has existing local exchange telecommunications service provided by SBC or by another CLEC through SBC's network elements platform, unless otherwise agreed to by CLEC, SBC shall provide CLEC with the requested network elements platforms with any disruption to the end user's services reduced to a minimum or, where technically feasible given current systems and processes, no disruption should occur. Where disruption is unavoidable due to technical considerations, SBC shall accomplish such migrations to minimize any disruption detectable to the end user. Where necessary or appropriate, SBC Illinois shall coordinate it with CLEC's representatives to accomplish this goal. CLEC may order a UNE Platform using a single Local Service Request (LSR). It shall not be necessary for CLEC to collocate in an SBC Illinois central office in order to purchase the UNE-Platform. SBC Illinois shall provide network elements platforms, including the UNE-Platform to CLEC even if CLEC is collocated in the relevant central offices. If Unbundled Local Switching Shared Transport (ULS-ST) is used, SBC Illinois will be responsible for engineering provisioning and maintenance of these components to ensure they support the agreed upon grade of service.

9.3.1.3 Features of the UNE-Platform shall include, but shall not be limited to:

9.3.1.3.1 In accordance with Section 9.2.7.4.4 of Schedule 9.2.7 "inter-office transmission facilities" and 27.14.4 of Article 27 "comprehensive billing", SBC will provide the records to CLEC in an OBF EMI format and retain these records for one year. The OCN will be included in the EMI records according to industry standards.

9.3.1.3.2 CLEC's use of the UNE-Platform to provide service shall not in any way impair or deny CLEC's receipt of toll access revenues or reciprocal compensation associated with UNE-P switch ports that originate and terminate calls.

9.3.1.3.3 At CLEC's option, SBC ILLINOIS will route CLEC's intraLATA and interLATA toll traffic to CLEC via CLEC's Carrier Identification Code.

9.3.1.3.4 Other than as set forth in this Agreement, SBC Illinois shall not place any restrictions or limitations on CLEC's use of the UNE-Platform other than those restrictions and limitations set forth in this Agreement or provided for by the Federal Telecommunications Act, the rules and regulations of the Federal Communications Commission and the Illinois Public Utilities Act and applicable state laws, rules, orders and regulations.

9.3.1.3.5 UNE-P not to require any different pre-ordering processes where migrations to CLEC flow from SBC ILLINOIS or from another CLEC.

9.3.1.3.6 Operator services will, at CLEC's option, be provided to CLEC in conjunction with the UNE-P as described in Article 22 and Schedule 9.2.6. Collocation by CLEC shall not be required.

9.3.1.3.7 Directory assistance will, at CLEC’s option, be provided to CLEC in conjunction with the UNE-P as described in Article 22 and Schedule 9.2.6.

9.3.2 Additional terms and conditions related to Combinations are as follows:

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9.3.2.3 SBC ILLINOIS shall comply with 47 CFR § 51.315(b) by not separating CLEC-requested UNEs that are currently combined.

9.3.2.4 If CLEC requests a combination of network elements that are not ordinarily combined, CLEC shall submit a BFR, as set forth in Schedule 2.2, BFR. If CLEC requests a combination of network elements that are ordinarily combined, but not included on Table 1, CLEC shall submit a BFR-OC, as set forth in Schedule 2.2, BFR.

9.3.2.5 At the request of CLEC, SBC shall also provide Unbundled Network Elements to CLEC in a manner that allows CLEC to combine those Unbundled Network Elements to provide a telecommunications service. SBC shall permit CLEC to combine any Unbundled Network Element(s) obtained from SBC with Compatible Network Components provided by CLEC or provided by third parties to CLEC or combined any Unbundled Network Element(s) with other services (including access services) obtained from SBC Illinois in order to provide telecommunication services to CLEC, its end users and its affiliates as long as these combinations are consistent with FCC’s Supplemental Order Clarification in CC Docket No. 96-98, FCC 00-0183.

9.3.3 New Combinations involving UNEs (SBC ILLINOIS’)

9.3.3.1 For purposes of determining the proper application of non-recurring charges a “Pre-existing Combination” shall not be considered a new combination involving UNEs under this Section. A “Pre-existing Combination” means a combination of UNEs where no physical work is required by SBC ILLINOIS at an SBC ILLINOIS premises, an outside plant location, or a customer premises, in order to establish physical connections between the UNEs that constitute the UNE combination. A Pre-existing Combination includes the situation when CLEC orders all the SBC ILLINOIS UNEs required either:

- (1) to convert to a combinations of UNEs an SBC ILLINOIS End User customer, another carrier’s pre-existing End User customer served exclusively using UNEs, or CLEC’s or another carrier’s resale End User customer; or
- (2) if the Pre-Existing Combination includes a local loop UNE with unbundled local switching, to activate that Pre-Existing Combination for CLEC (a) without any change in features or functionality that was being provided at the time of the order, and/or (b) the only change needed to route the operator service and directory assistance (“OS/DA”) calls from the End User customer to be served by that Pre-

Existing Combination to CLEC's OS/DA platform via customized routing, and/or (c) with only changes needed in order to change a local switching feature resident and activated in the serving switch and available to the switch port class used to provide service, e.g., call waiting for residential local service, and/or (d) at the time of the order and when the order is worked by SBC ILLINOIS, the End User customer in question is not served by a line sharing arrangement as defined herein (or, if not so defined, by applicable FCC orders) or the technical equivalent, e.g., the loop facility is being used to provide both a voice service and also an xDSL service. (Section 9.3.3.1(2)(b) only applies to orders involving customized routing after customized routing has been established to CLEC's OS/DA platform from the relevant SBC ILLINOIS local switch, including CLEC's payment of all applicable charges to establish that routing.)

9.3.3.1.1 Reconfigurations of existing qualifying special access services to combinations of unbundled loop and transport upon terms and conditions consistent with the FCC's Supplemental Order Clarification, *In the Matter of the Local Competition Provisions of the Telecommunications Act of 1996*, CC Docket No. 96-98, FCC 00-183 (rel. June 2, 2000), shall not be considered a new combination involving UNEs hereunder.

9.3.3.2 The United States Supreme Court, in upholding FCC Rules 315(c)-(f) in *Verizon Comm. Inc.*, made reference to the distinction between an incumbent local exchange carrier such as SBC-13STATE being required to perform the functions necessary to combine UNEs and to combine UNEs with elements possessed by a requesting telecommunications carrier, as compared to an incumbent LEC being required to complete the actual combination. As of the Effective Date, there has been no further ruling or other guidance provided on that distinction and what functions constitute only those that are necessary to such combining. SBC-13STATE thus will continue to perform the actions necessary to also complete the actual physical combination for those new UNE combinations set forth in the Schedule(s) – UNE Combinations to this Article.

9.3.3.2.1 Section 9.3.3, including any acts taken pursuant thereto, shall not in any way prohibit, limit or otherwise affect, or act as a waiver by, either Party to this Agreement from pursuing any of its rights, remedies or arguments, including but not limited to those with respect to *Verizon Comm. Inc.*, the remand thereof, or any FCC or Commission or court proceeding, including its right to seek legal review or a stay of any decision regarding combinations involving UNEs. Such rights, remedies, and arguments are expressly reserved by either Party to this Agreement. Without affecting the foregoing, this Agreement does not in any way prohibit, limit, or otherwise affect either Party to this Agreement from taking any position with respect to combinations including UNEs or any issue or subject addressed or related thereto.

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9.3.3.4 For a new UNE combination listed on Table 1, CLEC shall issue appropriate service requests. These requests will be processed by SBC ILLINOIS, and CLEC will be charged pursuant to the Pricing Schedule.

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9.3.3.8 In addition to any other applicable charges, SBC may charge a Commission-approved TELRIC-based fee for any combining work that is required to be done by SBC ILLINOIS pursuant to a BFR or BFR-OC, as applicable, under Schedule 2.2 of this Agreement, BFR.

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9.3.3.11 Intentionally Left Blank.

9.3.3.12 Intentionally Left Blank.

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9.3.3.14 The UNE Combination known as an “enhanced extended loop” or “EEL” (a combination of a UNE loop and UNE dedicated transport, with appropriate Cross-Connects, and when needed, multiplexing) shall only be provided to CLEC to the extent that the EEL is used to provide a significant amount of local exchange service to a particular end user customer (this limitation is the same as the requirements set forth in the FCC’s Supplemental Order Clarification in CC Docket No. 96-98, FCC) -183 (rel. June 2, 2000));

9.3.4 Upon CLEC's request, SBC ILLINOIS shall perform the functions necessary to combine SBC ILLINOIS' Network Elements in any manner, even if those elements are not ordinarily combined in SBC ILLINOIS' network; provided that such combination is: (i) technically feasible, and (ii) would not impair the ability of other Telecommunications Carriers to obtain access to Network Elements on an unbundled basis or to Interconnect with SBC ILLINOIS' network. In addition, upon a request of CLEC that is consistent with the above criteria, SBC ILLINOIS shall perform the functions necessary to combine SBC ILLINOIS' Unbundled Network Elements with elements possessed by CLEC in any technically feasible manner.

9.3.5 A minimum set of Combinations is described in Table 1 of this Article 9 that CLEC and SBC ILLINOIS have identified as of the Effective Date of this Agreement. CLEC may request Table 1 combinations of the same type, going to the same location, on a single order.

- 9.3.6 When purchasing a Combination, CLEC will have access to all features, functions and capabilities of each individual Network Element that comprises such Combination and the specific technical and interface requirements for each of the Network Elements shall apply.
- 9.3.7 SBC ILLINOIS shall make available to CLEC the following Combinations as described in the table set forth:

**TABLE 1**

- 2-Wire Basic Analog Loop with Basic Line Port
- 2-Wire P.B.X. Ground Start Analog Loop with Ground Start line Port
- 2-Wire Basic Analog Loop with Analog DID Trunk Port
- 2-Wire Basic Analog Loop with Centrex Basic Line Port
- 2-Wire Electronic Key Line Analog Loop with Centrex EKL Line Port
- 2-Wire 160kbps (ISDN-BRI) Digital Loop with ISDN Direct Line Port
- 2-Wire 160kbps (ISDN-BRI) Digital Loop with Centrex ISDN Line Port
- 4-Wire Digital Loop with Digital Trunk Port
- 4-Wire Digital Loop with ISDN Prime Trunk Port
- 4-Wire Digital Loop with ULS DS1 Trunk Port
- 2-Wire Analog COPTS Coin Loop with COPTS-Coin Line Port
- 2-Wire Basic Analog Loop with Basic COPTS Line Port
- 2-Wire Analog Loop to DS1 or DS3 Unbundled Dedicated Transport facilities (EEL)
- 4-Wire Analog Loop to DS1 or DS3 Unbundled Dedicated Transport facilities (EEL)
- 2-Wire Digital Loop to DS1 or DS3 Unbundled Dedicated Transport facilities (EEL)
- 4-wire Digital Loop (DS1 Loop) to DS1 or DS3 Unbundled Dedicated Transport facilities (EEL)

**9.4 Nondiscriminatory Access to and Provision of Network Elements.**

- 9.4.1 Where technically feasible, the quality of a UNE, as well as the quality of the access to such UNE, that SBC ILLINOIS provides to CLEC hereunder shall be at least equal in quality to that which SBC ILLINOIS provides to itself, its subsidiaries, Affiliates and any other party.
- 9.4.2 SBC ILLINOIS shall provide CLEC access to UNEs and Operations Support Systems functions, including the time within which SBC ILLINOIS provisions such access to UNEs, on terms and conditions no less favorable than the terms and conditions under which SBC ILLINOIS provides such UNEs to itself, its subsidiaries, Affiliates and any other party except as may be provided by the Commission.

**9.5 Provisioning of Network Elements.**

- 9.5.1 SBC ILLINOIS shall provide CLEC UNEs as set forth in this Article 9, the Schedules attached hereto and as described in other relevant Articles relating to the provisioning of UNEs and UNE Combinations.



- 9.5.2 SBC ILLINOIS shall provide CLEC access to the functionalities for SBC ILLINOIS' pre-ordering, ordering, provisioning, maintenance and repair and billing functions of the Operations Support Systems functions that relate to the UNEs and UNE Combinations that CLEC purchases in accordance with Article 33 (OSS).
- 9.5.3 Where applicable, the parties shall apply the principles set forth in 47 C.F.R. § 64.1120 et seq.
- 9.5.4 Unless the Parties negotiate another arrangement, when a SBC ILLINOIS provided tariffed or resold service is replaced by CLEC's facility based service using any SBC ILLINOIS provided UNE(s), CLEC shall issue appropriate service requests, to both disconnect the existing service and connect new service to CLEC's End User. These requests will be processed by SBC ILLINOIS, and CLEC will be charged the applicable UNE service order charge(s), in addition to the recurring and nonrecurring charges for each individual UNE and cross connect ordered. Similarly, when an End User is served by one CLEC using SBC ILLINOIS provided UNEs is converted to a different CLEC's service which also uses any SBC ILLINOIS provided UNE, the requesting CLEC shall issue appropriate service requests to both disconnect the existing service and connect new service to the requesting CLEC's End User. These requests will be processed by SBC ILLINOIS and the CLEC will be charged the applicable service order charge(s), in addition to the recurring and nonrecurring charges for each individual UNE and cross connect ordered.
- 9.6 Availability of Additional or Different Quality Network Elements.** Any request by CLEC for access to a UNE or a Combination or a standard of quality thereof that is not otherwise provided by the terms of this Agreement at the time of such request shall be made pursuant to the Bona Fide Request process set forth in Schedule 2.2.
- 9.7 Pricing of Unbundled Network Elements and Combinations.** For Unbundled Network Elements defined in this Agreement, and for Combinations listed on Table 1, SBC ILLINOIS shall charge CLEC the UNE rates specified in the Pricing Schedule. Otherwise, pricing for UNEs and Combinations to be provided under this Agreement shall be established as set forth in this Article 9.
- 9.8 Billing.** SBC ILLINOIS shall bill CLEC for access to UNEs and Combinations pursuant to the requirements contained in Article 27 of this Agreement.
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**9.10 Standards of Performance.** SBC ILLINOIS shall provide to CLEC access to unbundled Network Elements as required by the Performance Standards set forth in Article 32 (Performance Standards, Measurements and Penalties). Upon 30 days written notice, SBC ILLINOIS may elect to conduct Central Office switch conversions for the improvement of its network. During such conversions, CLEC orders for unbundled network elements from that switch shall be suspended for a period of three days prior and one day after the conversion date, consistent with the suspension SBC ILLINOIS places on itself for orders from its customers.

**9.11 Access to UNE Connection Methods.**

9.11.1 SBC ILLINOIS will provide access to Network Elements on an unbundled basis and combinations of Unbundled Network Elements at any technically feasible point including at any point set forth in Article 12 (Collocation).

**9.12 Maintenance of Unbundled Network Elements.**

9.12.1 SBC ILLINOIS shall provide maintenance of UNEs and Combinations as set forth in Article 33 (OSS).

9.12.2 If trouble occurs with unbundled network elements provided by SBC ILLINOIS, CLEC will first determine whether the trouble is in CLEC's own equipment and/or facilities or those of the End User. If CLEC determines the trouble is in SBC ILLINOIS' equipment and/or facilities, CLEC will issue a trouble report to SBC ILLINOIS.

9.12.3 CLEC shall pay Time and Material charges (maintenance of service charges/additional labor charges) when CLEC reports a suspected failure of a network element and SBC ILLINOIS dispatches personnel to the End User's premises or a SBC ILLINOIS Central Office and trouble was not caused by SBC ILLINOIS' facilities or equipment. Time and Material charges will include all technicians dispatched, including technicians dispatched to other locations for purposes of testing. Rates of Time and Material charges will be billed at amounts equal to those contained in the applicable state tariffs.

9.12.4 CLEC shall pay Time and Material charges when SBC ILLINOIS dispatches personnel and the trouble is in equipment or communications systems provided an entity by other than SBC ILLINOIS or in detariffed CPE provided by SBC ILLINOIS, unless covered under a separate maintenance agreement.

9.12.5 CLEC shall pay Maintenance of Service charges when the trouble clearance did not otherwise require dispatch, but dispatch was requested for repair verification or cooperative testing, and the circuit did not exceed maintenance limits.

- 9.12.6 If CLEC issues a trouble report allowing SBC ILLINOIS access to the End User's premises and SBC ILLINOIS personnel are dispatched but denied access to the premises, then Time and Material charges will apply for the period of time that SBC ILLINOIS personnel are dispatched. Subsequently, if SBC ILLINOIS personnel are allowed access to the premises, these charges will still apply.
- 9.12.7 Time and Material charges apply on a first and additional basis for each half-hour or fraction thereof. If more than one technician is dispatched in conjunction with the same trouble report, the total time for all technicians dispatched will be aggregated prior to the distribution of time between the "First Half Hour or Fraction Thereof" and "Each Additional Half Hour or Fraction Thereof" rate categories. Basic Time is work-related efforts of SBC ILLINOIS performed during normally scheduled working hours on a normally scheduled workday. Overtime is work-related efforts of SBC ILLINOIS performed on a normally scheduled workday, but outside of normally scheduled working hours. Premium Time is work related efforts of SBC ILLINOIS performed other than on a normally scheduled workday.
- 9.12.8 If CLEC requests or approves a SBC ILLINOIS technician to perform services in excess of or not otherwise contemplated by the nonrecurring charges herein, CLEC will pay Time and Material charges for any additional work to perform such services, including requests for installation or conversion outside of normally scheduled working hours.

### **9.13 RECONFIGURATION**

- 9.13.1 SBC ILLINOIS will reconfigure existing qualifying special access services terminating at a Collocation Arrangement to combinations of unbundled loop and transport upon terms and conditions consistent with the Supplemental Order released by the FCC on November 24, 1999 and the Supplemental Order Clarification released by the FCC on June 2, 2000 *In the Matter of the Local Competition Provisions of the Telecommunications Act of 1996*, in CC Docket No. 96-98 (FCC 99-370).

**ARTICLE 10**  
**RESALE AT WHOLESALE RATES--SECTION 251(c)(4)**

- 10.1 Telecommunications Services Available for Resale at Wholesale Rates. SBC ILLINOIS makes available to CLEC for resale at wholesale rates those Telecommunications Services that SBC ILLINOIS provides, or may hereafter provide, at retail to subscribers who are not Telecommunications Carriers, as required in Section 251(c)(4) of the Act as set forth in the SBC Illinois Tariff 20, Part 22 “Resale Local Exchange Service”, including such other tariffs to which Part 22 may refer.

**ARTICLE 11  
NOTICE OF CHANGES -- SECTION 251(c)(5)**

- 11.1 Notice of Changes.** Nothing in this Agreement shall limit either Party's ability to upgrade its network through the incorporation of new equipment, new software or otherwise. SBC ILLINOIS agrees to comply with the Network Disclosure rules adopted by the FCC in CC Docket No. 96-98, Second Report and Order, codified at 47 C.F.R. 51.325 through 51.335, as such rules may be amended from time to time (the "**Network Disclosure Rules**").

In addition to notice of network changes required in Section 11.1, above, and in addition to notifying CLEC of changes in single points of contact and notice recipients pursuant to this Agreement, SBC ILLINOIS communicates information to CLECs via its Accessible Letter process. This process covers a variety of subjects, including updates on products/services promotions; deployment of new products/services; modifications and price changes to existing products/services; cancellation or retirement of existing products/services; and operational issues, hours of operation of SBC ILLINOIS centers, including LSC and LOC; closings of any such centers; holiday schedules of any such centers; and changes to processes of escalation relevant to CLEC orders, and billing questions.

## ARTICLE 12 COLLOCATION

- 12.1 SBC ILLINOIS will provide as set forth in the SBC ILLINOIS Tariff 20, Part 23, Section 4 entitled “Collocation Services”.
- 12.2 If CLEC requests, SBC ILLINOIS will provide virtual collocation consistent with the terms of the SBC ILLINOIS Virtual Collocation Services Tariff.

### **12.3 Intra-Office Wiring**

- 12.3.1 Whenever CLEC is responsible for either the installation, testing and/or maintenance of any intra-office wiring that connects the CLEC collocation space and the SBC-Ameritech Main Distribution Frame ("MDF"), CLEC has the option to request that its responsibility end at a location off the MDF, at a mutually acceptable location accessible to both CLEC and SBC. If CLEC opts for this reconfiguration, the parties will split the initial costs.

### **12.4 Inventory of Contents of SBC ILLINOIS Approved Storage Cabinet**

CLEC may purchase a storage cabinet and hire an SBC ILLINOIS-approved vendor to install a storage cabinet in a central office where it has requested or obtained virtual collocation pursuant to the terms and conditions set forth in SBC ILLINOIS' ILLINOIS Tariff 20, Part 23, Section 4. This offering is only available in central office(s) where SBC ILLINOIS is currently obligated under the referenced Tariff to maintain and/or repair CLEC's virtually collocated equipment. The storage cabinet dimensions must meet specifications as detailed in the CLEC Handbook by SBC ILLINOIS. The location of the storage cabinet in the central office will be designated by SBC ILLINOIS. Upon receipt of a virtual collocation application by CLEC for placement of a storage cabinet, SBC ILLINOIS will price the request on an ICB. Once a storage cabinet has been placed in a central office by CLEC's approved vendor, CLEC may request an inventory of such storage cabinet, as provided below.

- 12.4.1 CLEC may request an inventory of its SBC ILLINOIS approved storage cabinet(s) in an SBC ILLINOIS central office where CLEC is collocated. CLEC may only request SBC ILLINOIS to provide such an inventory where CLEC has requested virtual collocation under SBC-Ameritech ILLINOIS Tariff 20, Part 23, Section 4 entitled “Collocation Services,” pursuant to Section 12.1 of this Article 12, and where SBC ILLINOIS has the obligation to maintain and/or repair CLEC's collocated equipment, and is actually performing maintenance and repair of CLEC's collocated equipment. Such request shall be made on a “Priority 4 Ticket.” The Mean Time Response Interval (MTRI) for a Priority 4 Ticket is four (4) business days. SBC ILLINOIS' response interval for such a Ticket in this context is defined as the time from the receipt of the CLEC Storage Cabinet Inventory Request to the Local Operations Center (LOC) serving the geographic

area where subject storage cabinet is located, and the sending by a SBC ILLINOIS technician of an e-mail of the storage cabinet inventory report to the CLEC designated e-mail address.

12.4.2 The following information must be provided by CLEC on its Storage Cabinet Inventory Request to the Local Operations Center (LOC)

- CLEC’s Name
- Reference number (CLEC’s internal tracking number)
- CLEC’s 11 digit CLLI
- Collocation Circuit ID (if known by CLEC)
- CLEC’s Contact Name
- E-Mail address to send completed inventory form. CLEC will provide SBC ILLINOIS one E-mail address to send all completed storage cabinet inventory forms.
- Identification of *all* SBC ILLINOIS approved storage cabinets situated in central office(s) for which CLEC is requesting an inventory. All cabinets within the central office(s) will be inventoried with one request.

12.4.3 CLEC may request a storage cabinet inventory only once in a 12-month period, per central office. If an additional storage cabinet inventory request is received prior to 12 months elapsing since the last inventory was provided by SBC ILLINOIS for that central office, the request will be rejected and sent back to CLEC, and SBC ILLINOIS shall be entitled to charge time-sensitive charges, at the State-specific rate set forth in Section 12.4.4, below, to CLEC for the time spent by SBC ILLINOIS personnel on the rejected request.

12.4.4 If CLEC requests an inventory in a central office where it does not have an SBC ILLINOIS approved storage cabinet, the request will be rejected and sent back to CLEC, and SBC ILLINOIS shall be entitled to charge, at the ILLINOIS-specific rate set forth below, for time spent by SBC ILLINOIS personnel on the rejected request.

<b>ILLINOIS</b>	Communication Technician	\$26.14 *	<b>NRLJY</b>
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\*All billing in ½ hour increments, rounded up.

12.4.5 Charges to perform an inventory of the contents of an SBC ILLINOIS approved storage cabinet under pursuant to this section will be billed per the State-specific rates provided in Section 12.4.4, above. If CLEC has not supplied information requested by SBC ILLINOIS at the time SBC ILLINOIS technician is ready to begin work at a central office, SBC ILLINOIS will close out the ticket. CLEC must generate another trouble report to request the inventory and provide all requisite information.

**ARTICLE 13**  
**LOCATION ROUTING NUMBER –**  
**PERMANENT NUMBER PORTABILITY**

**13.1 Provision of Local Number Portability.** SBC ILLINOIS and CLEC shall provide to each other, on a reciprocal basis, number portability in accordance with requirements of the Act.

**13.2 Location Routing Number – Permanent Number Portability (LRN-PNP)**

13.2.1 Implementation of LRN-PNP.

13.2.1.1 SBC ILLINOIS and CLEC shall work to implement the LRN-PNP solution in accordance with the relevant FCC rulings, NANC (North American Numbering Council) guidelines, and other Industry guidelines as provided for in Section 13.2.2 of this Article.

13.2.1.2 SBC ILLINOIS and CLEC shall implement number portability in an end office upon the written request of the other Party in accordance with FCC timelines.

13.2.2 Requirements for LRN-PNP. The Parties agree that the industry has established local routing number (LRN) technology as the method by which permanent number portability (PNP) will be provided in response to FCC Orders in FCC 95-116 (i.e., First Report and Order and subsequent Orders issued to the date this agreement was signed). As such, the parties agree to provide PNP via LRN to each other as required by such FCC Orders or Industry agreed upon practices.

13.2.2.1 LRN-PNP employs an “N-1” Query Methodology.

13.2.2.1.1 For interLATA or intraLATA toll calls, the originating carrier will pass the call to the appropriate toll carrier who will perform a query to an external routing database and efficiently route the call to the appropriate terminating local carrier either directly or through an access tandem office. Where one carrier is the originating local service provider (LSP) and the other is the designated toll carrier, the originating LSP will not query toll calls delivered to the toll carrier or charge the toll carrier for such queries.

13.2.2.2 The N-1 carrier (N carrier is the responsible Party for terminating call to the End User) has the responsibility to determine if a query is required, to launch the query, and to route the call to the switch or network in which the telephone number resides.

13.2.2.3 If a Party chooses not to fulfill its N-1 carrier responsibility, The other party will perform queries on calls to telephone numbers with portable NXXs received from the N-1 carrier and route the call to the switch or network in which the telephone number resides.



- 13.2.2.4 The party not performing its N-1 responsibilities shall be responsible for payment of charges to the other party for any queries made on the N-1 carrier's behalf when one or more telephone numbers have been ported in the called telephone number's NXX.
- 13.2.2.5 On calls originating from a Party's network, the Party will populate, if technically feasible, the Jurisdiction Information Parameter (JIP) with the first six digits of the originating LRN in the Initial Address Message.

13.2.3 SMS Administration. SBC ILLINOIS and CLEC shall cooperate to facilitate the expeditious deployment of LRN-PNP based LNP through the process prescribed in the documents referenced in Section 13.2.1.1 of this Article including, but not limited to development of SMS, as well as SMS testing for effective procedures, electronic system interfaces, and overall readiness for use consistent with that specified for Provisioning in this Agreement.

13.2.4 Ordering

- 13.2.4.1 Porting of numbers with PNP will be initiated via Local Service Requests (LSR) based on Ordering and Billing Forum (OBF) recommendations.
- 13.2.4.2 When an LSR is sent to one Party by the other Party to initiate porting via LRN-PNP, the receiving Party shall return, at the appropriate time, a Firm Order Confirmation (FOC).
- 13.2.4.3 Intentionally left blank.
- 13.2.4.4 For the purposes of this Article, the parties may mutually agree to use a project management approach for the implementation of LSRs for large quantities of ported numbers or for complex porting processes. With regard to such managed projects, the parties may negotiate implementation details such as, but not limited to: Due Date, Cutover Intervals and Times, Coordination of Technical Resources, and Completion Notice.

**13.3 Requirements for PNP**

13.3.1 Cut-Over Process

- 13.3.1.1 SBC ILLINOIS and CLEC shall cooperate in the process of porting numbers to minimize ported subscriber out-of-service time. For cutover to LRN-PNP, both SBC ILLINOIS and CLEC agree to update their switch translations, where necessary, after notification that physical cut-over has been completed (or initiated), as close to the requested time as possible, not to exceed 59 minutes for non-coordinated orders or as otherwise agreed to by the parties for coordinated orders or on a project specific basis.

- 13.3.1.2 SBC ILLINOIS and CLEC shall cooperate in the process of porting numbers from one carrier to another so as to limit service outage for the ported subscriber. SBC ILLINOIS and CLEC will use their best efforts to update their respective Local Service Management Systems (LSMS) from the NPAC SMS data within 15 minutes after receipt of a download from the NPAC SMS (the current North American Numbering Council goal for such updating).
- 13.3.1.3 At the time of porting a number via LRN-PNP, the Party from which the number is being ported shall insure that the LIDB entry for that number is deprovisioned.
- 13.3.1.4 The Parties will remove (as close to the requested time as possible, not to exceed 59 minutes for non-coordinated orders or as otherwise agreed to by the parties for coordinated orders or on a project specific basis.) a ported number from the end office from which the number is being ported, as coordinated by the Parties' respective technicians. The 59 minute period shall commence upon the Frame Due Time (FDT) shown on the receiving party's LSR, or as otherwise negotiated by the parties on a project basis, unless the unconditional PNP (10-digit) trigger is set. The parties recognize that it is in the best interest of the consumer for this removal to be completed in the most expedient manner possible. Therefore, SBC ILLINOIS and CLEC agree that a 30-minute interval is a goal towards which both companies will work, however both CLEC and SBC ILLINOIS recognize that there will be instances where the interval may be up to 59 minutes. If the unconditional PNP trigger is set, the ported number must be removed at the same time that the unconditional PNP trigger is removed.
- 13.3.1.5 The Party from whom a number is porting will set the unconditional LRN-PNP trigger, when technically feasible, at the other Party's request, either on an individual customer basis or for all customers, at the option of the requesting Party.
- 13.3.1.6 Obligations of Parties
  - 13.3.1.6.1 When purchasing the SPNP Database Query, CLEC will access SBC ILLINOIS' facilities via an SS7 link: SBC ILLINOIS - Section 8 of FCC No. 2 Access Service Tariff, to the SBC ILLINOIS STP.
  - 13.3.1.6.2 When CLEC requests that an NXX in an LRN capable SBC ILLINOIS switch become portable, The Parties shall follow the industry standard LERG procedure.
  - 13.3.1.6.3 The Parties shall be certified by the Regional NPAC prior to scheduling Intercompany testing of PNP.
  - 13.3.1.6.4 The Parties shall adhere to SBC ILLINOIS' Local Service Request (LSR) format and PNP due date intervals.
- 13.3.2 Intentionally left blank.

13.3.3 Intentionally left blank.

13.3.4 Limitations of Service

13.3.4.1 Neither Party shall be required to provide number portability for excluded numbers defined by FCC orders, as updated from time to time, e.g., 500 NPAs, 900 NPAs, 950 and 976 NXX number services, OCS NXXs (i.e., numbers used internally by either Party for its business purposes), wireless NXXs, until the FCC mandates that those NXXs be portable, and others as excluded by FCC rulings issued from time to time under this Agreement. The term “Official Communications Service” (OCS) means the internal telephone numbers used by SBC ILLINOIS or CLEC.

13.3.4.2 Telephone numbers can be ported only within SBC ILLINOIS rate centers or rate districts, whichever is a smaller geographic area, as approved by the Illinois Commerce Commission.

13.3.4.3 Telephone numbers with NXXs dedicated to choke/High Volume Call-In (HVCI) networks are not portable via LRN. Choke numbers will be ported as described in this Article.

13.3.5 Both SWBT and CLEC are required to offer number portability of telephone numbers with “choke” (i.e. mass calling) NXXs in a manner that complies with the FCC’s criteria and the LNPA Working Group High Volume Call-In Report to the NANC of February 18, 1998 until such time as they may be modified by NANC or the FCC.

13.3.6 Operator Services, LIDB/LVAS and Directory Assistance

13.3.6.1 The Provisions of this Agreement pertaining to Operator Services, LIDB/LVAS and Directory Assistance shall also apply when LRN-PNP is in place.

13.3.6.2 If Integrated Services Digital Network User Part (ISUP) signaling is used, SBC ILLINOIS shall provide, if technically feasible, the Jurisdiction Information Parameter (JIP) in the SS7 Initial Address Message (IAM). (See ATIS, TRQ No. 1, Technical Requirements for Number Portability – Operator Services Switching Systems, April, 1999).

13.3.7 Porting of DID Block Numbers)

13.3.7.1 SBC ILLINOIS and CLEC shall offer number portability to customers for any portion of an existing DID block without being required to port the entire block of DID numbers.

13.3.7.2 SBC ILLINOIS and CLEC shall permit customers who port a portion of DID numbers to retain DID service on the remaining portion of the DID numbers, provided such is consistent with applicable tariffs; provided that the parties agree that nothing herein shall be deemed a waiver or estoppel of CLEC’s positions that: (1)

SBC ILLINOIS should permit customers who port a portion of a DID block to retain DID service on the remaining portion of the DID block; and (2) that SBC ILLINOIS should offer customers who port a portion of a DID block a discount that is proportional to the amount of the DID block that has been ported, nor shall CLEC be prejudiced in any present or future proceedings from asserting said positions.

13.3.8 Pricing

13.3.8.1 The Parties agree that FCC approved rates in SBC ILLINOIS - Section 6 of the FCC No. 2 Access Services Tariff are applicable to the pricing of PNP queries.

13.3.8.2 The parties agree not to charge for the ordering, provisioning, or conversion of ported telephone numbers as a means to recover the cost associated with LNP.

13.4 COORDINATED HOT CUTS (CHC)

13.4.1 A coordinated hot cut (“CHC”) is an optional service that permits CLEC to request that SBC ILLINOIS hold translations in the donor switch until CLEC gives verbal instruction to implement the porting. Where CHC is requested, both parties agree not to remove translations for the ported number until instructions are received from the requesting party. Upon notice from the requesting party to port the telephone number, both parties agree to release translations with the understanding that translations should be removed within 30 minutes, but that circumstances can sometimes require a greater interval of time.

13.4.2 When CLEC orders CHC service, SBC ILLINOIS shall charge and CLEC agrees to pay for CHC service at the “additional labor” rates set forth in the following applicable FCC Access Services Tariffs:

13.4.2.1 AMERITECH - FCC No. 2 Access Services Tariff, Section 13.2.6 (c)

13.4.3 CLEC requesting CHC must provide SBC ILLINOIS an access billing account number (BAN) to which charges can be applied.

13.5 Enhanced LNP process.

13.5.1 In the event that SBC ILLINOIS makes available new or enhanced LNP processes to CLECs that are not described in this Agreement, and CLEC desires to take advantage of such new or enhanced LNP processes, CLEC will notify SBC ILLINOIS in writing and the parties shall then negotiate appropriate terms and conditions to be embodied in an amendment to this Agreement.

**ARTICLE 14**  
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**ARTICLE 16  
ACCESS TO POLES, DUCTS, CONDUITS AND  
RIGHTS-OF-WAY – SECTIONS 251(b)(4) AND 224**

**16.1 Structure Availability.**

16.1.1 SBC ILLINOIS shall make available, to the extent it may lawfully do so, nondiscriminatory access to any pole, duct, conduit and rights-of-way (individually and collectively, “Structure”) along distribution networks owned or controlled by SBC ILLINOIS for placement of CLEC's telecommunications equipment and related facilities (“Attachments”), unless denied by SBC ILLINOIS for Insufficient Capacity (as defined in Section 16.1.2) or for reasons of safety, reliability and generally applicable engineering purposes within the meaning of Section 16.1.2 of this Agreement and 47 CFR Section 1.1403(a).

“Poles, ducts and conduits” include entrance facilities and conduit and riser space; controlled environmental vaults; manholes; telephone equipment closets; remote terminals; cross-connect cabinets, panels or boxes; equipment cabinets, pedestals, or terminals; and any other infrastructure used by SBC ILLINOIS to place telecommunications distribution facilities.

“Rights-of-way” are easements, licenses or any other right, whether based upon grant, reservation, contract, law or otherwise, to use property suitable for distribution facilities but does not include property owned or leased by SBC ILLINOIS which is not used or suitable for distribution facilities such as business offices or corporate offices.

The availability of SBC ILLINOIS Structure for CLEC's Attachments is subject to and dependent upon all rights, privileges, franchises or authorities granted by governmental entities with jurisdiction, existing and future agreements with other persons not inconsistent with Section 16.18, all interests in property granted by persons or entities public or private, and Applicable Law, and all terms, conditions and limitations of any or all of the foregoing, by which SBC ILLINOIS owns or controls Structure or interests therein. SBC ILLINOIS shall not prevent or delay any third party assignment of right-of-way to CLEC. Upon request, SBC ILLINOIS shall provide to CLEC, for review, any franchise, license, or other agreement SBC ILLINOIS has entered into with a municipality, utility, or other owner or interest holder of Poles, Conduit or Rights-of-way.

16.1.2 SBC ILLINOIS will not make Structure available: (1) where, after taking all reasonable steps to accommodate such request, there is Insufficient Capacity to accommodate the requested Attachment, and (2) an Attachment cannot be accommodated based upon nondiscriminatorily applied considerations of safety,



reliability or engineering principles. For purposes of this Article 16, "Insufficient Capacity" means the lack of existing available space on or in Structure and the inability to create the necessary space by taking all reasonable steps to do so. Before denying a request for access based upon Insufficient Capacity, SBC ILLINOIS will, in good faith, explore potential accommodations with CLEC, including modifications (as discussed in Section 16.3 below). If SBC ILLINOIS denies a request by CLEC for access to its Structure for Insufficient Capacity, safety, reliability or engineering reasons, SBC ILLINOIS will provide CLEC a detailed, written reason for such denial as soon as practicable but, in any event, within forty-five (45) days of the date of such request.

16.1.2.1 In the case of pole attachments, SBC ILLINOIS shall, consistent with prudent engineering and design standards and practices and subject to all applicable laws, ordinances, rules and regulations, take reasonable steps to make space available for CLEC's use without replacement of the pole whenever possible.

**16.2 Franchises, Permits and Consents.** CLEC shall be solely responsible to secure any necessary franchises, permits or consents from federal, state, county or municipal authorities and from the owners of private property, to construct and operate its Attachments at the location of the SBC ILLINOIS Structure it uses. CLEC shall indemnify SBC ILLINOIS against loss directly resulting from any actual lack of CLEC's lawful authority to occupy such Rights-of-way and construct its Attachments therein.

**16.3 Access and Modifications.** Where necessary to accommodate a request for access of CLEC, and provided SBC ILLINOIS has not denied access as described in Section 16.1.2, or because SBC ILLINOIS may not lawfully make the Structure available, SBC ILLINOIS will, as set forth below, if requested by CLEC, modify its Structure in order to accommodate the Attachments of CLEC. SBC ILLINOIS may permit CLEC to conduct Field Survey Work and Make Ready Work itself or through its own contractors in circumstances where SBC ILLINOIS is unable to complete such work in a reasonable time frame. If SBC Illinois is unable to meet the requested CLEC completion date, CLEC will have the option of performing Make Ready Work to meet the requested completion date.

For purposes of this Agreement, a "modification" shall mean any action that either adds future capacity to, or increases the existing capacity of, a given facility. By way of example, adding a bracket to a pole that is immediately utilized does not qualify as a "modification", while replacing poles, adding new ducts between existing manholes and rebuilding manholes, and adding innerduct to an existing duct to accommodate additional cables would qualify as a "modification."

16.3.1 Before commencing the work necessary to provide such additional capacity, SBC ILLINOIS will notify in writing all other parties having attachments on or in the Structure of the proposed modification to the Structure. The modification to

accommodate CLEC, may at SBC ILLINOIS' option, include modifications required to accommodate other attaching parties, including SBC ILLINOIS, that desire to modify their attachments at their own expense.

- 16.3.2 If CLEC requests access to an SBC ILLINOIS Rights-of-way where SBC ILLINOIS has no existing Structure, SBC ILLINOIS shall not be required to construct new poles, conduits or ducts, or to bury cable for CLEC but will be required to make the Rights-of-way available to CLEC to construct its own poles, conduits or ducts or to bury its own cable; provided, however, if SBC ILLINOIS desires to extend its own attachments, SBC ILLINOIS will construct Structure to accommodate CLEC's Attachments.
- 16.3.3 The costs of modifying a Structure to accommodate CLEC's request, the requests of another attaching party or the needs of SBC ILLINOIS shall be borne by CLEC, the other requesting party or SBC ILLINOIS, as the case may be. If another attaching party or SBC ILLINOIS obtains access to the Structure as a result of the modification, they shall share in the cost of modification proportionately with the party initiating the modification. An attaching party, including SBC ILLINOIS, with a pre-existing attachment to the Structure to be modified to accommodate CLEC shall be deemed to directly benefit from the modification if, after receiving notification of the modification, it adds to or modifies its attachment. If a party, including SBC ILLINOIS, uses the modification or make ready work to bring its Structure or attachments into compliance with applicable safety or other requirements, it shall be considered as sharing in the modification and shall bear its share of the costs of the modification attributable to its upgrade. Notwithstanding the foregoing, an attaching party or SBC ILLINOIS with a pre-existing attachment to the Structure shall not be required to bear any of the costs of rearranging or replacing its attachment if such rearrangement or replacement is necessitated solely as a result of an additional attachment or the modification of an existing attachment sought by another attaching party. If an attaching party, including SBC ILLINOIS, makes an attachment to the facility after the completion of the modification, such party shall share proportionately in the cost of the modification if such modification rendered the added attachment possible.
- 16.3.4 All modifications to SBC ILLINOIS' Structure will be owned by SBC ILLINOIS. CLEC and other parties, including SBC ILLINOIS, who contributed to the cost of a modification, may recover their proportionate share of the depreciated value of such modifications from parties subsequently seeking attachment to the modified structure.
- 16.3.5 When a party, including SBC ILLINOIS, subsequently seeks attachment to modified Structure, SBC ILLINOIS will notify in writing CLEC and any other parties who initially contributed to the cost of modification.

- 16.4 Installation and Maintenance Responsibility.** CLEC shall, at its own expense, install and maintain its Attachments in a safe condition and in thorough repair so as not to conflict with the use of the Structure by SBC ILLINOIS or by other attaching parties. Work performed by CLEC on, in or about SBC ILLINOIS' Structures shall be performed by properly trained, competent workmen skilled in the trade. SBC ILLINOIS will specify the location on the Structure where CLEC's Attachment shall be placed, which location shall be in accordance with the National Electrical Safety Code Standards and designated in a nondiscriminatory manner. CLEC shall construct each Attachment in conformance with the permit issued by SBC ILLINOIS for such Attachment. Other than routine maintenance and service wire Attachments, CLEC shall not modify, supplement or rearrange any Attachment without first obtaining a permit therefore. CLEC shall provide SBC ILLINOIS with notice before entering any Structure for construction or maintenance purposes.
- 16.5 Installation and Maintenance Standards.** CLEC's Attachments shall be installed and maintained in accordance with the rules, requirements and specifications of the National Electrical Code, National Electrical Safety Code, Bellcore Construction Practices, the Commission, the Occupational Safety & Health Act and the valid and lawful rules, requirements and specifications of any other governing authority having jurisdiction over the subject matter.
- 16.6 Access Requests.** Any request by CLEC for access to SBC ILLINOIS' Structure shall be in writing and submitted to SBC ILLINOIS' Structure Access Coordinator. SBC ILLINOIS may prescribe a reasonable process for orderly administration of such requests. CLEC's Attachment to SBC ILLINOIS' Structure shall be pursuant to a permit issued by SBC ILLINOIS for each request for access. The Structure Access Coordinator shall be responsible for processing requests for access to SBC ILLINOIS' Structure, administration of the process of delivery of access to SBC ILLINOIS' Structure and for all other matters relating to access to SBC ILLINOIS' Structure. CLEC shall provide SBC ILLINOIS with notice before entering any SBC ILLINOIS Structure, pursuant to the provisions of the Appendix to Article 16.
- 16.7 Unused Space.** Excepting maintenance ducts as provided in Section 16.8 and ducts which may be required to be reserved for use by municipalities, all useable but unused space on Structure owned or controlled by SBC ILLINOIS shall be available for the Attachments of CLEC, SBC ILLINOIS or other providers of Telecommunications Services or cable television systems. CLEC may not reserve space on SBC ILLINOIS Structure for its future needs. SBC ILLINOIS shall not reserve space on SBC ILLINOIS Structure for the future need of SBC ILLINOIS nor permit any other person to reserve such space. Notwithstanding the foregoing, CLEC may provide SBC ILLINOIS with a two (2)-year rolling forecast of its growth requirements for Structure that will be reviewed jointly on an annual basis.
- 16.8 Maintenance Ducts.** One duct and one inner-duct in each conduit section shall be kept vacant as a maintenance duct. If not currently available and additional ducts

are added, maintenance ducts will be established as part of the modification. Maintenance ducts shall be made available to CLEC for maintenance purposes if it has a corresponding Attachment.

- 16.9 Applicability.** The provisions of this Agreement shall apply to all SBC ILLINOIS Structure now occupied by CLEC except for structures covered in the provisions of CLEC - SBC ILLINOIS Easement or Condominium Agreements listed in Schedule 16.10.
- 16.10 Other Arrangements.** CLEC's use of SBC ILLINOIS Structure is subject to any valid, lawful and nondiscriminatory arrangements SBC ILLINOIS may now or hereafter have with others pertaining to the Structure.
- 16.11 Cost of Certain Modifications.** Notwithstanding Section 16.3, if SBC ILLINOIS is required by a governmental entity, court, Commission or property owner (provided such property owner has authority to require such modifications or CLEC agrees to such modifications) to move, replace or change the location, alignment or grade of its conduits or poles, each Party shall bear its own expenses of relocating its own equipment and facilities. However, if such alteration is required solely due to SBC ILLINOIS' negligence in originally installing the structure, SBC ILLINOIS shall be responsible for CLEC's expenses. If a move of CLEC's Attachment is required by SBC ILLINOIS or another attaching party, SBC ILLINOIS shall notify CLEC of the requested and CLEC shall either confirm in writing that it will move the Attachment within thirty (30) days of the date of SBC ILLINOIS' notice of the requested move, or notify SBC ILLINOIS that it desires SBC ILLINOIS to arrange for the move, both options to be at the expense of the party requesting such move. The written notice shall include sufficient engineering information to enable CLEC to move the Attachment or respond to the notice. If CLEC fails to notify SBC ILLINOIS within ten (10) days after the date of SBC ILLINOIS' notice of the requested move of its intention to move the Attachment or to allow SBC ILLINOIS to arrange for the move, CLEC will be deemed to have authorized SBC ILLINOIS to move such Attachment at CLEC's expense.
- 16.12 Maps and Records.** SBC ILLINOIS will provide CLEC, at CLEC's request and expense, with access to and copies of maps, records and additional information relating to its Structure which Ameritech has in its possession. Upon request, SBC ILLINOIS will meet with CLEC to clarify matters relating to maps, records or additional information. SBC ILLINOIS does not warrant the accuracy or completeness of information on any maps or records.
- 16.13 CLEC Access.** Except in case of emergency, CLEC shall provide SBC ILLINOIS with notice before entering any SBC ILLINOIS Structure.
- 16.14 Occupancy Permit.** Permit Termination. CLEC occupancy of Structure shall be pursuant to a permit issued by SBC ILLINOIS for each requested Attachment. Unless

otherwise provided herein, any such permit shall terminate upon 30 days prior written notice and opportunity to cure: (a) if a lawfully required franchise, consent or other authorization from federal, state, county or municipal entities or private property owners is terminated, (b) if CLEC has not placed and put into service its Attachments within one year from the date SBC ILLINOIS has notified CLEC that such Structure is available for CLEC's Attachments, (c) if CLEC ceases to use such Attachment for any period of one year, (d) if CLEC fails to comply with a material term or condition of this Article 16 and does not correct such noncompliance within sixty (60) days after receipt of notice thereof from SBC ILLINOIS or, (e) if SBC ILLINOIS ceases to have the right or authority to maintain its Structure, or any part thereof, to which CLEC has Attachments. If SBC ILLINOIS ceases to have the right or authority to maintain its Structure, or any part thereof, to which CLEC has Attachments, SBC ILLINOIS shall: (i) provide CLEC notice within ten (10) Business Days after SBC ILLINOIS has knowledge of such fact, and (ii) not require CLEC to remove its Attachments from such Structure prior to SBC ILLINOIS' removal of its own attachments. Subject to provisions herein related to dispute resolution, SBC ILLINOIS will provide CLEC with at least sixty (60) days' written notice prior to (x) terminating a permit for a breach of the provisions of this Article 16, (y) any increase in the rates for Attachments to SBC ILLINOIS' Structure permitted by the terms of this Agreement, or (z) any modification to SBC ILLINOIS' Structure to which CLEC has an Attachment, other than a modification associated with routine maintenance or as a result of an emergency. If CLEC surrenders its permit for any reason (including forfeiture under the terms of this Agreement), but fails to remove its Attachments from the Structure within one hundred and eighty (180) days after the event requiring CLEC to so surrender such permit, SBC ILLINOIS shall remove CLEC's Attachments at CLEC's expense. If SBC ILLINOIS discovers that CLEC has placed an Attachment on SBC ILLINOIS' Structure without a valid permit, SBC ILLINOIS shall notify CLEC in writing of the existence of such unauthorized Attachment and CLEC shall pay to SBC ILLINOIS within ten (10) Business Days after receipt of such notice an unauthorized Attachment fee equal to three (3) times the annual attachment fee for an authorized Attachment.

Within the foregoing period, CLEC shall also apply for an Occupancy Permit for the unauthorized Attachment.

In addition, CLEC shall go through the process of any Make Ready Work that may be required for the unauthorized Attachment.

If CLEC fails to pay the unauthorized Attachment fee or apply for the required Occupancy Permit within the foregoing period, SBC ILLINOIS shall have the right to remove such unauthorized Attachment from SBC ILLINOIS' Structure at CLEC's expense.

**16.15 Inspections.** SBC ILLINOIS may make periodic inspections of any part of the Attachments of CLEC located on SBC ILLINOIS Structures. Where reasonably

practicable to do so, SBC ILLINOIS shall provide prior written notice to CLEC of such inspections.

- 16.16 Damage to Attachments.** Both CLEC and SBC ILLINOIS will exercise precautions to avoid damaging the Attachments of the other or to any SBC ILLINOIS Structure to which CLEC obtains access hereunder. Subject to the limitations in Article 1, the Party damaging the Attachments of the other shall be responsible to the other therefor.
- 16.17 Charges and Billing.** SBC ILLINOIS' charges for Structure provided hereunder shall be determined in compliance with the regulations and orders of the FCC pursuant to Section 224 of the Act or pursuant to rulings or orders of the Illinois Commerce Commission. Prior to the establishment of such rates, SBC ILLINOIS' charges for Structure will be those of the lowest existing contract available to an attaching party in the State of Illinois, including any Affiliate of SBC ILLINOIS. Full Payment in advance shall be required for map preparation, make-ready surveys and Make-Ready Work. Billing by SBC ILLINOIS for charges pursuant to this Article shall include detail sufficient to allow a determination of accuracy, including but not limited to identification of the structure or work associated with each charge. SBC ILLINOIS reserves the right to adjust the charges for Structure provided hereunder consistent with the foregoing. Notwithstanding the foregoing, SBC ILLINOIS reserves the right to price on a case-by-case basis any Extraordinary Attachment to Structure. An "Extraordinary Attachment" is an attachment to a pole that occupies more than one (1) foot of space on the pole in addition to the primary cable or anything other than a standard, sealed splice enclosure in a manhole.
- 16.18 Nondiscrimination.** Access to SBC ILLINOIS-owned or -controlled Structure shall be provided to CLEC on a basis that is nondiscriminatory to that which SBC ILLINOIS provides to itself, its Affiliates, Customers, or any other person.
- 16.19 Interconnection.**

- 16.19.1 Upon request by CLEC, SBC ILLINOIS will permit the interconnection of ducts or conduits owned by CLEC in SBC ILLINOIS manholes.
- 16.19.2 Except where required herein, requests by CLEC for interconnection of CLEC's Attachments in or on SBC ILLINOIS Structure with the Attachments of other attaching parties in or on SBC ILLINOIS Structure will be considered on a case-by-case basis and permitted or denied based on the applicable standards set forth in this Article 16 for and reasons of insufficient Capacity, safety, reliability and engineering. SBC ILLINOIS will provide a written response to CLEC's request within forty-five (45) days of SBC ILLINOIS' receipt of such request.
- 16.19.3 CLEC shall be responsible for the costs of any Make-Ready Work required to accommodate any interconnection pursuant to Section 16.19.
- 16.20 Cost Imputation.** SBC ILLINOIS will impute costs consistent with the rules under Section 224(g) of the Act, and orders of the FCC and the Commission.
- 16.21 Structure Access Coordinator.** Requests for access to SBC ILLINOIS Structure shall be made through SBC ILLINOIS' Structure Access Coordinator, who shall be CLEC's single point of contact for all matters relating to CLEC's access to SBC ILLINOIS' Structure. The Structure Access Coordinator shall be responsible for processing requests for access to SBC ILLINOIS' Structure, administration of the process of delivery of access to SBC ILLINOIS' Structure and for all other matters relating to access to SBC ILLINOIS' Structure pursuant to guidelines as provided in the Appendix to Article 16. In the event of a conflict between the provisions of Article 16 and those of the Appendix to Article 16, the provisions of Article 16 shall prevail.
- 16.22 State Regulation.** The terms and conditions in this Article 16 shall be modified through negotiation between the Parties to comply with the regulations and orders of the state in which SBC ILLINOIS owns or controls Structure to which CLEC seeks access if such state meets the requirements of Section 224(c) of the Act for regulating rates, terms and conditions for pole attachments and so certifies to the FCC under Section 224(c) of the Act and the applicable FCC rules pertaining hereto. The terms and conditions of this Article 16 shall also be modified by negotiation between the Parties to comply with any applicable requirements regarding the application of state law set forth in applicable Commission rules, regulations and orders. Until the terms and conditions of this Article 16 are renegotiated, the rules, regulations and orders of such state so certifying shall supersede any provision herein inconsistent therewith.

**16.23 Abandonments, Sales or Dispositions.** SBC ILLINOIS shall notify CLEC of the proposed abandonment, sale, or other intended disposition of any Structure. In the event of a sale or other disposition of the conduit system or pole, SBC ILLINOIS shall condition the sale or other disposition subject to the rights granted to CLEC.

**16.24 Standards of Performance.** SBC ILLINOIS shall provide Structure to CLEC in accordance with Article 32 (Performance Measures) herein, as applicable.



**ARTICLE 17**  
**CONDOMINIUM ARRANGEMENTS**

- 17.1 If CLEC is Collocated in SBC ILLINOIS' Premises, and such Premises are located in the same building as CLEC Affiliate's POP pursuant to a Condo Arrangement listed on Schedule 16.10, then SBC ILLINOIS shall, upon CLEC's submission of a service order, permit CLEC to interconnect its network with that of its Affiliate by connecting its equipment Collocated in SBC ILLINOIS' Premises to its Affiliate's facilities located in such Affiliate's POP (such direct connection referred to as a "Condo Connection").
- 17.2 If CLEC orders a Condo Connection, such Condo Connection shall (i) be constructed by an SBC ILLINOIS approved vendor selected by and on behalf of CLEC, (ii) require CLEC to lease SBC ILLINOIS cable rack (or, if cable rack is not available within ninety (90) days after CLEC's order for a Condo Connection, CLEC may use conduit installed by CLEC) and/or, as applicable, riser space, to carry the connecting transport facility from CLEC's Collocated equipment to, as applicable, either the demarcation point between the SBC ILLINOIS Premises and the Affiliate's POP or the entry point into SBC ILLINOIS's Premises, (iii) traverse the path designated by SBC ILLINOIS (regardless of whether cable rack or conduit is used) and (iv) comply in all material respects with the same technical and engineering requirements that SBC ILLINOIS imposes on its provision of functionally similar connecting facilities within its Premises.
- 17.3 CLEC may order a Condo Connection from SBC ILLINOIS concurrent with or at any time after its request for Collocation in SBC ILLINOIS' Premises. CLEC may, for diversity purposes, request that SBC ILLINOIS designate two (2) paths within the SBC ILLINOIS Premises for Condo Connections.
- 17.4 SBC ILLINOIS shall charge, and CLEC agrees to pay, the rates for Condo Connection set forth in the Pricing Schedule; provided, however, that CLEC shall be responsible for any extraordinary charges incurred by SBC ILLINOIS to effectuate such Condo Connection, in which case extraordinary charges shall apply on a time and materials basis. When CLEC requests two (2) diverse paths, each path shall be assessed a Project Management Fee and appropriate recurring fees.
- 17.5 SBC ILLINOIS represents that the rates applicable to Condo Connection have been established in accordance with Section 252(d) of the Act. However, the Commission has neither approved nor opined on the actual rates contained in this Agreement for Condo Connection (the "CC Rates"). SBC ILLINOIS shall bill and CLEC shall pay SBC ILLINOIS for Condo Connection(s) at the CC Rates set forth in the Pricing Schedule. Notwithstanding anything to the contrary in this Agreement, if during the Term the Commission establishes or approves in an applicable proceeding rates different than the CC Rates (the "Final CC Rates"),

the Parties agree to substitute the existing CC Rates with the Final CC Rates and such Final CC Rates will apply on a prospective basis. In addition, the Parties shall retroactively “true-up” the amounts the Parties have previously paid and/or received such that each Party receives and/or pays the same level of compensation it would have received and/or paid had the Final CC Rates originally applied in lieu of the CC Rates. In addition, nothing in this Agreement shall preclude CLEC, on its own motion, to request the Commission to establish or approve Final CC Rates.

- 17.6 If CLEC provisions a Condo Connection, (i) SBC ILLINOIS will not accept any liability for the connecting transport facility or the connections unless damage to the connecting transport facility or connections is caused by the actions or inactions of SBC ILLINOIS, its Affiliates or SBC ILLINOIS’ authorized agents acting on SBC ILLINOIS’ behalf, (ii) SBC ILLINOIS will not inventory the connecting transport facility and, (iii) CLEC shall, in addition to its indemnity obligations set forth in Article 1, indemnify SBC ILLINOIS for any loss arising from CLEC’s installation, use, maintenance or removal of such Condo Connection to the extent such Loss is caused by the actions or inactions of CLEC, its Affiliates or its agents.
- 17.7 When CLEC and SBC ILLINOIS are located in a “condo” building, CLEC shall be allowed to locate, in CLEC Wire Centers, equipment that normally would have been collocated in SBC ILINOIS Wire Centers, to enable CLEC to access SBC ILLINOIS’ unbundled network elements. Such equipment will be connected to SBC ILLINOIS’ unbundled network element and/or local network through a mid-span meet arrangement at the DSO, DS1, DS3, OC3, OC12, OC48 and where available, STS-1 rates. Subject to any technical limitations on the distance between Wire Centers. CLEC will pay all costs (as defined in Section 252(d) of the Act) relating to any such mid-span meet arrangements and will also be responsible for the connection between CLEC’s Wire Center and SBC ILLINOIS’.

**ARTICLE 18**  
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## ARTICLE 19 INWARD ASSISTANCE OPERATOR SERVICES

### 19.1 INTRODUCTION

- 19.1.1 This Article sets forth terms and conditions for Inward Assistance Operator Services when provided by the Parties to each other. Either Party can decline to provide inward assistance to the other Party.
- 19.1.2 The prices at which SBC ILLINOIS agrees to provide CLEC Inward Assistance Operator Services are contained in the applicable Pricing Schedule and/or the applicable Commission ordered tariff where stated. SBC ILLINOIS pricing for Inward Assistance Operator Services shall be based on the rates specified in Pricing Schedule. The price set forth in Pricing Schedule is reciprocal and shall be the price SBC ILLINOIS will pay CLEC when SBC ILLINOIS operators utilize the Inward Assistance of CLEC's operator. For SNET, pricing for Inward Assistance Operator Services is non-reciprocal and is based on the rate specified in the applicable Pricing Schedule.

### 19.2 SERVICES

- 19.2.1 Where technically feasible and/or available, CLEC's and SBC ILLINOIS' Inward Assistance Operator will provide the following assistance or services when reached by an operator dialing the appropriate Toll Center Code in addition to the inward code.
- 19.2.1.1 General Assistance on calls where an attempt to connect the call is required by a local operator.
- 19.2.1.2 Busy Line Verification (BLV) service and Busy Line Verification/Interrupt (BLV/I) service.

### 19.3 DEFINITIONS

- 19.3.1 **“General Assistance”** - A service in which an operator calls the Inward Assistance operator seeking assistance in dialing a number. The assistance could be required, for example, for attempting to dial a number where a ‘no ring’ condition has been encountered.
- 19.3.2 **“Busy Line Verification”** - A service in which an operator asks the Inward Assistance operator to verify a conversation in progress.
- 19.3.3 **“Busy Line Verification/ Interrupt”** - A service in which an operator asks the Inward Assistance operator to interrupt a conversation in progress, to determine if one of the parties is willing to speak to the caller requesting the interrupt.

**19.4 RESPONSIBILITIES OF THE PARTIES**

19.4.1 To the extent that a Party elects, in its sole discretion, to interconnect with the other Party's Operator assistance switches, the Parties' responsibilities are described below:

19.4.1.1 It is the responsibility of CLEC to order the necessary facilities to interconnect with SBC ILLINOIS' Operator Assistance switch(es). It is the responsibility of SBC ILLINOIS to provide the necessary facilities to CLEC's point of presence in the local exchange area/LATA to interconnect with CLEC's Operator assistance switches.

19.4.1.2 CLEC will initiate an ASR for a one-way trunk group from its designated Operator assistance switch to the SBC ILLINOIS Operator assistance switch utilizing MF signaling. Likewise, SBC ILLINOIS will initiate an ASR for a one-way MF signaling trunk group from its Operator assistance switch to CLEC's designated Operator assistance switch.

19.4.2 The Parties will furnish requests for service in writing to each other, thirty calendar (30) days in advance of the date when the Inward Assistance Operator Services are to be undertaken, unless otherwise agreed to by the Parties. The Parties or their designated operator services providers shall submit Access Service Requests (ASRs) to each other to establish any new interconnection trunking arrangements.

19.4.3 The requester of this Inward Assistance Operator Services service agreement must provide one Carrier Identification Code (CIC) for its CLEC or Independent Exchange Carrier business operation and one for its InterExchange Carrier (IXC) business operation if the requesting company wishes to receive billing data in a format that separates the service provided to the two business operations.

**19.5 TOLL CENTER CODES**

19.5.1 Toll Center Codes will be used by SBC ILLINOIS' and CLEC's Operators for routing and connecting to each other's Operator assistance switches. These codes are specific to the various SBC ILLINOIS LATAs where the parties Operator Assistance switches are located.

19.5.2 The Parties Operator Services will require a Toll Center Code for the Parties Operator Services assistance switch. This code will be the routing code used for connecting the SBC ILLINOIS Operator to the CLEC Operator on an Inward basis.

19.5.3 If either Party requires establishment of a new Toll Center Code, the Party shall do so by referencing the Local Exchange Routing Guide (LERG).

**19.6 INTENTIONALLY LEFT BLANK**

**19.7 MONTHLY BILLING**

19.7.1 SBC ILLINOIS will render monthly billing statements to CLEC, and remittance in full will be due within thirty (30) days of receipt. CLEC will render monthly billing to SBC ILLINOIS and remittance in full will be due within thirty (30) days of receipt.

**19.8 LIABILITY**

19.8.1 The Parties agree to defend and hold harmless each other from any and all losses, damages, or other liability including attorneys' fees that the indemnified Party may incur as a result of claims, demands, wrongful death actions, or other suits brought by any party that arise out of the use by the indemnifying Party's operator of Inward Assistance Operator Services on the behalf of the such indemnified Party's end users. The indemnifying Party shall defend against all end user claims just as if the operator of the indemnifying Party had provided such service to its end user directly and shall assert its tariff limitation of liability for benefit of both Parties.

19.8.2 Each Party also agrees to release, defend and hold harmless the other Party from any claim, demand or suit that asserts any infringement or invasion of privacy or confidentiality of any person or persons caused or claimed to be caused, directly, or indirectly, by the employees and equipment of the Party associated with provision of the Inward Assistance Operator Services. This provision includes but is not limited to suits, claims, and demands arising from disclosure of the telephone number, address, or name associated with the telephone called.

**19.9 TERMS OF THIS ARTICLE**

19.9.1 This Article will continue in force for the length of the Interconnection Agreement, but no less than twelve (12) months. At the expiration of the term of the Interconnection Agreement to which this Article is attached or twelve (12) months, whichever occurs later, either Party may terminate this Article upon one hundred-twenty (120) calendar days written notice to the other Party.

19.9.2 If the Parties terminate this Article prior to the expiration of the term of this Appendix, the terminating Party shall pay the other Party, within thirty (30) days of the issuance of any bills by the other Party, all amounts due for actual services provided under this Article, plus estimated monthly charges for the remainder of the term. Estimated charges will be based on an average of the actual monthly amounts billed by the Parties pursuant to this Article prior to its termination.

19.9.3 The rates applicable for determining the amount(s) under the terms outlined in this Section are those specified in Pricing Schedule.

**EXHIBIT I**  
**SERVING AREA**

OPERATOR SERVICES PROVIDER LOCATION:

CLEC SWITCH SERVING LOCATIONS:

<u>CITY</u>	<u>NPA-NXX</u>	<u>LATA</u>

ADDITIONAL SHEETS SHOULD BE ADDED AS REQUIRED.

**ARTICLE 20**  
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**ARTICLE 21**  
**INTERCARRIER COMPENSATION**  
**(INCLUDING RECIPROCAL COMPENSATION)**

**21.1 Introduction**

21.1.1 This Article sets forth the terms and conditions for classification of traffic exchanged between CLEC and SBC ILLINOIS, and the related terms and conditions for mutual compensation. The provisions of this Article do not apply to traffic originated over services provided under local Resale service.

**21.2 Transmission And Routing Of Telephone Exchange Service Traffic Relevant To Compensation**

21.2.1 The Telecommunications traffic exchanged between CLEC and SBC ILLINOIS will be classified as Local Calls, Transit Traffic, FGA Traffic, Foreign Exchange (FX) Traffic, IntraLATA Toll Traffic, or interLATA Toll Traffic. Local Calls are defined in Section 21.2.7.

21.2.2 The Parties agree that this Article governs the exchange, routing and rating of all ISP-bound traffic between ILEC and CLEC in this state. The term "ISP-bound Traffic" shall be given the same meaning as found in the FCC's Order on Remand and Report and Order in CC Dockets No. 96-98 and 99-68, *In the Matter of the Local Competition Provisions in the Telecommunications Act of 1996; Intercarrier Compensation for ISP-bound Traffic* (the "FCC's Interim ISP Compensation Order") and the Telecommunications Act of 1996. For purposes of this Agreement, ISP-bound traffic will be compensated and billed in accordance with Section 21.5.

21.2.3 Subject to Section 21.3.6, below, the Parties' obligation to pay reciprocal compensation to each other shall commence on the date the Parties agree that the network is complete (i.e., each Party has established its originating trunks as well as any ancillary functions (e.g., 9-1-1)) and is capable of fully supporting originating and terminating End Users' (and not a Party's test) traffic.

21.2.4 The compensation arrangements for Section 251(b)(5), as defined in 47 C.F.R. § 51.701(b)(1) and subject to change in accordance therewith, are not applicable to (i) Exchange Access traffic, Information Access traffic, or Exchange Services for such access (ISP-bound Traffic shall be compensated and billed in accordance with Section 21.5 as agreed to by the parties) (ii) traffic originated by one Party on a number ported to its own network that terminates to another number ported on that same Party's network or (iii) any other type of traffic found to be exempt from reciprocal compensation by the FCC or the Commission and subject to the Change in Law provisions of this agreement Section 1.3 of Article 1, General Terms and Conditions. All Exchange Access traffic

shall continue to be governed by the terms and conditions of applicable state, federal and NECA tariffs.

21.2.5 Intentionally not used.

21.2.6 Intentionally not used.

21.2.7 "Local Calls," for purposes of intercarrier compensation, is traffic where all calls originate and terminate within the same common local and common mandatory local calling area, i.e., within the same or different Illinois ILEC Exchange(s) that participate in the same common local or common mandatory local calling area approved by the Illinois Commission. Local Calls must actually originate and actually terminate to End Users physically located within the same common local or common mandatory local calling area. The Parties agree that, notwithstanding the classification of traffic under this Article, either Party is free to define its own "local" calling area(s) for purposes of its provision of telecommunications services to its end users but as for reciprocal compensation purposes the local calling area is determined by state commission.

21.2.8 Calls delivered to or from numbers that are assigned to an exchange within a common mandatory local calling area within operating areas where SBC ILLINOIS is the ILEC but where the receiving or calling party is physically located outside the common mandatory local calling area of the exchange to which the number is assigned are either Feature Group A (FGA) or FX Traffic and are not Local Calls for intercarrier compensation and are not subject to local reciprocal compensation. The compensation arrangement for FX Traffic is "Bill and Keep". "Bill and Keep" refers to an arrangement in which neither Party charges the other for terminating traffic that originates on the other network. To the extent that ISP-bound Traffic is provisioned via a FX Traffic arrangement, such ISP-bound Traffic is subject to the compensation mechanism of Bill and Keep. "Foreign Exchange (FX) Traffic" shall refer to any and all traffic associated with FX Services. "FX Services" are retail offering(s) purchased by end users which allow such FX end users to obtain exchange service from a different mandatory local calling area within the same LATA other than the one where the FX customer is physically located in the same mandatory local calling area within the same LATA where the FX customer is physically located but outside of the operating areas where SBC ILLINOIS is the ILEC. FX Services enable particular end-user customers to avoid what might otherwise be IntraLATA toll charges between the FX customer's physical location and customers in the foreign exchange. FX Services also permit an end user physically located in one exchange to be assigned telephone numbers resident in a Central (or End) Office in another, "foreign," exchange, thereby creating a local presence in the "foreign" exchange. FX Telephone Numbers that deliver second dial tone and the ability for the calling party to enter access codes and an additional recipient telephone number remain classified as Feature Group A (FGA) calls, and are subject to the originating and terminating carrier's tariffed Switched Exchange rates (also known as "Meet Point Billed" compensation). FX Telephone Numbers" are those telephone numbers with different rating and routing points relative to a given a mandatory local calling area.

21.2.9 Private Line Services include private line-like and special access services and are not subject to local reciprocal compensation. Private Line Services are defined as dedicated Telecommunications channels provided between two points or switched among multiple points and are used for voice, data, audio or video transmission. Private Line services include, but are not limited to, WATS access lines.

### **21.3 Responsibilities Of The Parties**

21.3.1 Each Party to this Article will be responsible for the accuracy and quality of its data as submitted to the respective Parties involved.

21.3.2 Where SS7 connections exist, each Party will include in the information transmitted to the other for each call originated by one Party being terminated on the other's network, where available, the original and true Calling Party Number (CPN).

21.3.3 If one Party is passing CPN but the other Party is not properly receiving information, the Parties will work cooperatively to correct the problem.

21.3.4 Where SS7 connections exist, all local/intraLATA calls exchanged without CPN information will be billed as either Local Traffic or intraLATA Toll Traffic in direct proportion to the minutes of use (MOU) of calls exchanged with CPN information for the preceding quarter, utilizing a PLU factor determined in accordance with Section 21.15.1 of this Article. If the percentage of local/intraLATA calls passed with CPN is less than ninety percent (90%) for a given month, the terminating Party will inform the originating Party that the CPN percentage has fallen below the targeted 90%. The Parties will coordinate and exchange data as necessary to determine the cause of the failure and to assist in its correction. After notice is received, if the originating Party remains out of compliance for a period of 90 days or is unable to remain in compliance for 90 days, the terminating Party has the right to initiate a complaint with the Illinois Commerce Commission.

21.3.5 Where the Parties are performing a transiting function as defined in Section 6.1, the transiting Party will pass the original and true CPN if it is received from the originating third party. If the original and true CPN is not received from the originating third party, the Party performing the transiting function cannot forward the CPN and will not be billed as the default originator, however in the event either Party indicates to the other Party that unidentified transit traffic volume has become significant, the Parties agree to work together to explore alternatives and to devise a jointly agreed approach to minimizing the amount of unidentified transit traffic.

21.3.5.1 The type of originating calling party number transmitted depends on the protocol of the trunk signaling used for interconnection. Traditional toll protocol will be used with Multi-Frequency (MF) signaling, and Automatic Number Identification (ANI) will be sent either from the originating Parties end office switch to the terminating Parties tandem or end office switch.

21.3.6 Consistent with the requirements of the billing attachment of this Agreement, each Party will calculate reciprocal compensation minutes of use (MOU's) based on standard Automatic Message Accounting ("AMA") recordings made within each Party's network. Except as may otherwise be provided in this Agreement, these recordings will be the basis for each Party to generate bills to the other Party. MOUs for the rates contained herein will be measured in seconds by call type and accumulated each billing period into one (1) minute increments for billing purposes in accordance with industry rounding standards.

21.3.7 Intentionally Left Blank.

**21.4 Reciprocal Compensation** - Reciprocal Compensation pursuant to this Article applies for the transport and termination of local traffic billable by SBC ILLINOIS or CLEC for Local Calls terminated on their respective networks when both Parties are facilities-based providers. The rate elements described in Sections 21.4.1 – 21.4.4 below are applicable by SBC ILLINOIS for Local Calls originated on CLEC's network and terminated on SBC ILLINOIS' network. SBC Illinois has four applicable reciprocal compensation rate elements, i.e., End Office Local Termination, Tandem Switching, Tandem Transport Termination and Tandem Transport Facility Mileage. The rate element applicability by CLEC for Local Calls originated on SBC ILLINOIS' network and terminated on CLEC's network is as described in Section 21.4.5 below.

21.4.1 End Office Local Termination

- The End Office rate provides local end office switching and end user termination functions necessary to complete the transmission of switched communications to and from the end users served by the local end office.
- The End Office Local Termination rate element provides for local end office switching, i.e., the common switching functions (functions include transmission, reception, monitoring, routing and testing) associated with the various switching arrangements.
- The End Office Local Termination rate is assessed on a per minute of use basis to end office routed minutes.

21.4.2 Tandem Switching

- Tandem Switching is the facility that provides the function of connecting trunks to trunks for the purpose of completing interoffice calls.
- The Tandem Switching rate is assessed on a per minute basis for all switched minutes that are transported over tandem-switched transport services.

21.4.3 Tandem Transport Termination

- The Tandem Transport Termination rate element includes the non-distance sensitive portion of switched transport and is assessed on a per minute of use basis.

21.4.4 Tandem Transport Facility Mileage

- The Tandem Transport Facility Mileage rate includes the distance sensitive portion of switched transport and is assessed on a per minute of use per mile basis.

21.4.5 For Local Calls originated on SBC ILLINOIS' network and terminated on CLEC's network, the rate for End Office Local Termination shall be a single combined rate which includes the elements and associated rates described in Sections 21.4.1 – 21.4.4, above, assuming an average facility mileage of 10 miles.

21.4.6 Both SBC ILLINOIS and CLEC rates are as set forth in the Pricing Schedule. Any adjustment to SBC ILLINOIS' reciprocal compensation rates during the term of the Agreement will result in a concomitant adjustment to CLEC's combined rate.

**21.5 FCC Interim ISP Compensation Offer**

21.5.1 On or before August 10, 2003, SBC ILLINOIS made an offer to all telecommunications carriers in Illinois (the "Offer") to exchange on and after September 1, 2003 all Section 251 (b)(5) Traffic and all ISP-bound Traffic pursuant to the terms and conditions of the FCC terminating compensation plan of the FCC's Order on Remand and Report and Order in CC Dockets No. 96-98 and 99-68, *In the Matter of the Local Competition Provisions in the Telecommunications Act of 1996; Intercarrier Compensation for ISP-bound Traffic* (the "FCC's Interim ISP Compensation Order"). CLEC accepts SBC ILLINOIS' offer to exchange all Section 251(b)(5) Traffic and all ISP-bound Traffic. SBC ILLINOIS and CLEC hereby agree that the following rates, terms and conditions in Sections 21.5.2-21.5.8, below shall apply to the exchange of all ISP-bound traffic and all Section 251(b)(5) Traffic as of September 1, 2003 and for the remaining term of this Agreement. The term "ISP-bound Traffic" shall be given the same meaning as found in the FCC's Interim ISP Compensation Order and the Telecommunications Act of 1996.

21.5.2 Intercarrier Compensation for ISP-bound Traffic and Section 251(b)(5) Traffic (Reflects acceptance of offer to Exchange all ISP-bound Traffic and All Section 251(b)(5) Traffic at the FCC Interim ISP Terminating Compensation Plan Rate)

21.5.2.1 The rates, terms, conditions in Sections 21.5.2 through 21.5.8 apply to the termination of all ISP-bound Traffic, as defined in Section 21.5.1, and all Section 251(b)(5) Traffic, and all ISP-bound Traffic is subject to the growth caps and new market restrictions stated in Sections 21.5.3 and 21.5.4 below.

21.5.2.2 The Parties agree to compensate each other for the transport and termination of ISP-bound Traffic and Section 251(b)(5) Traffic on a minute of use basis, at \$.0007 per minute of use.

21.5.2.3 Payment of Intercarrier Compensation on ISP-bound Traffic and Section 251(b)(5) Traffic will not vary according to whether the traffic is routed through a tandem switch or directly to an end office switch.

21.5.3 ISP- bound Traffic Growth Cap

21.5.3.1 On a calendar year basis, as set forth below, each Party agrees to cap its overall ISP-bound Traffic minutes of use based upon the 1st Quarter 2001 ISP minutes for which that Party was entitled to compensation under its Interconnection Agreement(s) in existence for the 1st Quarter of 2001, on the following schedule:

Calendar Year 2001	1st Quarter 2001 compensable ISP-bound Traffic minutes, times 4, times 1.10
Calendar 2002	Year 2001 compensable ISP-bound Traffic minutes, times 1.10
Calendar Year 2003	Year 2002 compensable ISP-bound Traffic minutes
Calendar Year 2004 and thereafter	Year 2002 compensable ISP-bound Traffic minutes

21.5.3.2 Neither Party may fail to pay reciprocal compensation for ISP-bound Traffic to the other Party based on the application of the foregoing growth caps until the aggregate amount of ISP-bound Traffic billed by the other Party exceeds the applicable maximum number of minutes of ISP-bound Traffic that may be compensated for the entire year. Notwithstanding anything contrary herein, in Calendar Year 2003, the Parties agree that ISP-bound Traffic exchanged between the parties during the entire period from January 1, 2003 until December 31, 2003 shall be counted towards determining whether CLEC has exceeded the growth caps for Calendar Year 2003.

21.5.3.3 ISP-bound Traffic minutes that exceed the applied growth cap will be Bill and Keep. Bill and Keep refers to an arrangement in which neither of two interconnecting parties charges the other for terminating traffic that originates on the other party's network.

21.5.4 Bill and Keep for ISP-bound Traffic in New Markets

21.5.4.1 This Agreement is subject to the provisions of Paragraph 81 of the FCC's Interim ISP Compensation Order; provided, however, the Parties disagree what constitutes a market for purposes of the bill and keep provisions of Paragraph 81. CLEC specifically disputes that the new market restrictions of Paragraph 81 would ever apply to CLEC in the state of Illinois because, among other things, CLEC has a state-wide interconnection agreement for the state of Illinois. SBC ILLINOIS disagrees with CLEC's interpretation of Paragraph 81. To the extent that SBC ILLINOIS

believes that CLEC's ISP-bound Traffic is subject to bill and keep under Paragraph 81, SBC ILLINOIS shall notify CLEC and the Parties shall negotiate in good faith to reach agreement on the treatment of such ISP-bound Traffic within thirty (30) days of such notice. If the Parties are unable to reach agreement on the treatment of such traffic under Paragraph 81 within such thirty-day period, either Party may submit such dispute to the appropriate regulatory or judicial authority for determination. Both Parties reserve the right to advocate their respective positions relating to Paragraph 81 before state or federal commissions whether in bilateral complaint dockets, arbitrations under Section 252 of the Act, commission established rulemaking dockets, or before any judicial or legislative body.

21.5.5 Growth Cap and New Market Bill and Keep Arrangements

21.5.5.1 Wherever Bill and Keep for ISP-bound Traffic is the traffic termination arrangement between CLEC and SBC Illinois, both Parties shall segregate the Bill and Keep traffic from other compensable traffic either (a) by excluding the Bill and Keep minutes of use from other compensable minutes of use in the monthly billing invoices, or (b) by any other means mutually agreed upon by the Parties.

21.5.5.2 The Growth Cap and New Market Bill and Keep arrangement applies only to ISP-bound Traffic, and does not include Transit traffic, Optional Calling Area traffic, IntraLATA Interexchange traffic, or InterLATA Interexchange traffic.

21.5.6 ISP-bound Traffic Rebuttable Presumption

21.5.6.1 The Parties agree that the FCC established a rebuttable presumption that all minutes of use exceeding a 3:1 Terminating to Originating Ratio are ISP-bound Traffic subject to the compensation and growth cap terms in this Article 21, Section 5. Specifically, all 251(b)(5) Traffic (which includes traffic exchanged where CLEC is using unbundled local switching with shared transport (ULS-ST) provided by SBC ILLINOIS) and ISP-bound Traffic that is terminated by one Party for the other Party pursuant to this Agreement within any month in excess of an amount (measured by total minutes of use) that is three times the traffic that is terminated by the other Party pursuant to this Agreement within that month shall be presumed to be ISP-bound Traffic.

21.5.6.2 Either party has the right to rebut the 3:1 ISP presumption and determine actual ISP-bound traffic by any means mutually agreed by the Parties, or by any method approved by the applicable regulatory agency, including the Commission. If a Party seeking to rebut the presumption and the Commission approves such rebuttal, then that rebuttal shall be applied on a prospective basis as of the date of the Commission approval.

21.5.7 Billing

- 21.5.7.1 For purposes of this Section 21.5.7.1, all Section 251(b)(5) traffic and all ISP-bound Traffic shall be referred to as "Billable Traffic." The Party that transports and terminates more Billable Traffic ("Out-of-Balance Carrier") will, on a monthly basis, calculate (i) the amount of such traffic to be compensated at the FCC interim ISP terminating compensation rate set forth in Section 21.5.2.2 above and (ii) the amount of such traffic subject to Bill and Keep in accordance with Sections 21.5.3 and 21.5.4 above. The Out-of-Balance Carrier will invoice on a monthly basis the other Party in accordance with the provisions in this Article 21, Section 5 and the FCC interim ISP terminating compensation plan.
- 21.5.8 CLEC and SBC ILLINOIS agree that nothing in this Agreement is meant to affect or determine the appropriate treatment of Voice Over Internet Protocol (VOIP) traffic under this or future Interconnection Agreements. The Parties further agree that this Agreement shall not be construed against either party as a "meeting of the minds" that VOIP traffic is or is not 251 (b)(5) Traffic subject to reciprocal compensation. Both Parties reserve the right to advocate their respective positions before state or federal commissions whether in bilateral complaint dockets, arbitrations under Section 252 of the Act, commission established rulemaking dockets, or before any judicial or legislative body.

## **21.6 Transit Traffic Compensation**

- 21.6.1 The Transit Rate element applies when one Party sends Local or expanded local area traffic to a third party network through the other Party's tandem. The originating Party is responsible for payment of the Transit Rate. The Transit Rate element is only applicable when calls do not terminate to the other Party's End User. The Transit Rate is specified in the Pricing Schedule to this Agreement.
- 21.6.2 The Parties agree to request agreement with third party Telecommunications Carriers in accordance with Article 4, Section 4.3.18. In the event one Party originates traffic that transits the other Party's network to reach a third party telecommunications carrier with whom the originating Party does not have a traffic interexchange agreement, then the originating Party will indemnify the transiting Party against any lawful charges that any terminating third-party carrier imposes or levies on the transiting Party for the delivery or termination of such traffic. The terminating party and the tandem provider will bill their respective portions of the charges directly to the originating party, and neither the terminating party nor the tandem provider will be required to function as a billing intermediary, e.g. clearinghouse.
- 21.6.3 In the event CLEC indicates to SBC ILLINOIS that unidentified transit traffic volume has become significant, SBC ILLINOIS agrees to work with CLEC to explore alternatives and to devise a jointly agreed approach to minimizing the amount of unidentified transit traffic.
- 21.6.3.1 The transiting Party will pass the original and true CPN if it is received from the originating third party.



21.6.4 Meet-Point Billing compensation arrangements are specified at Section 27.9 of Article 27.

## **21.7 Segregating and Tracking FX Traffic**

21.7.1 In order to ensure that FX Traffic is being properly segregated from other types of intercarrier traffic, the Parties will assign a Percentage of FX Usage (PFX) which shall represent the estimated percentage of minutes of use that is attributable to all FX Traffic in a given usage month.

21.7.1.1 The PFX, and any adjustments thereto, must be agreed upon in writing prior to the usage month (or other applicable billing period) in which the PFX is to apply, and may only be adjusted once each quarter. The parties may agree to use traffic studies, retail sales of FX lines, or any other agreed method of estimating the FX Traffic to be assigned the PFX.

## **21.8 Intentionally left blank.**

## **21.9 INTRALATA 800 TRAFFIC**

21.9.1 Where an 8YY call originates from one Party and terminates on the network of the other Party (as the 8YY service provider) the Parties agree that the call will be treated as local or intraLATA toll, as applicable, for purposes of compensation pursuant to this Agreement.

21.9.2 The Parties shall provide to each other intraLATA 800 Access Detail Usage Data for End User billing and intraLATA 800 Copy Detail Usage Data for access billing in Exchange Message Interface (EMI) format. The Parties agree to provide this data to each other at no charge. In the event of errors, omissions, or inaccuracies in data received from either Party, the liability of the Party providing such data shall be limited to the provision of corrected data only. If the originating Party does not send an End User billable record to the terminating Party, the originating Party will not bill the terminating Party for this traffic.

21.9.3 Intentionally not used.

21.9.4 Traffic exchanged between the Parties pursuant to Section 21.9.1, and associated query charges are billed to and paid for by the called or terminating 800 Service Provider, regardless of which Party performs the 800 query.

## **21.10 Intentionally left blank.**

## **21.11 Intentionally left blank.**

## **21.12 IntraLATA Interexchange Traffic Compensation**

21.12.1 For intrastate intraLATA toll service traffic, compensation for termination of intercompany traffic will be at terminating access rates for Message Telephone Service (MTS) and originating access rates for 800 Service, including the Carrier Common Line (CCL) charge where applicable, as set forth in each Party's Intrastate Access Service Tariff, but not to exceed the compensation contained in an ILEC's tariff in whose exchange area the End User is located, unless CLEC's Intrastate Access Service Tariff are based on its documented actual costs for terminating toll traffic. CLEC is required to provide SBC ILLINOIS with 30 days notice of a proposed change in its access tariffs and to provide SBC ILLINOIS with the opportunity to have its cost experts inspect the documentation used to justify its rates. If SBC ILLINOIS does not request and perform a record inspection, the rates go into effect. If SBC ILLINOIS protests rates after inspecting CLEC's documentation, the issue will be resolved pursuant the dispute resolution provisions. For interstate intraLATA intercompany service traffic, compensation for termination of intercompany traffic will be at terminating access rates for MTS and originating access rates for 800 Service, including the CCL charge, as set forth in each Party's interstate Access Service Tariff, but not to exceed the compensation contained in an ILEC's tariff in whose exchange area the End User is located, unless CLEC's Intrastate Access Service Tariff are based on its documented actual costs for terminating toll traffic. CLEC is required to provide SBC ILLINOIS with 30 days notice of a proposed change in its access tariffs and to provide SBC ILLINOIS with the opportunity to have its cost experts inspect the documentation used to justify its rates. If SBC ILLINOIS does not request and perform a record inspection, the rates go into effect. If SBC ILLINOIS protests rates after inspecting CLEC's documentation, the issue will be resolved pursuant the dispute resolution provisions.

**21.13 Billing For Mutual Compensation**

21.13.1 The Parties shall bill each other reciprocal compensation in accordance with the standards set forth in Sections 21.2 and 21.3.6 above, and as provided for in Article 27 Comprehensive Billing of this Agreement.

**21.14 Intentionally Left Blank**

**21.15 Application Of Factors**

21.15.1 For usage based charges associated with local and intraLATA toll traffic carried over local interconnection trunks, the percentage of local usage (PLU) will be calculated by the traffic originating Party by dividing identifiable local MOU delivered to the other Party for termination by the total identifiable local and intraLATA toll MOU delivered to that Party for termination on the local interconnection trunks. Identifiable local and intraLATA toll MOU will be determined based on the originating Party's network AMA recordings for the preceding three month period. The calculation will be made and the PLU adjusted, if appropriate, on a quarterly basis utilizing those recordings or a statistically valid sample of recordings from that period. For purposes of this section, a statistically valid sample will be (i) any

mutually agreeable sampling method or (ii) a sample consisting of 100% of the traffic for all NPA-NXXs for a 24-hour period covering one Wednesday in the data quarter. The terminating Party will apply the PLU to terminating traffic carried over local interconnection trunks where CPN is not available until it is replaced by an adjusted PLU for the succeeding quarter, and subject to the requirements of Section 21.3.4 of this Article concerning CPN obligations. This factor calculation shall be subject to the audit provisions of Article 1, Section 32.8.

**ARTICLE 22**  
**OPERATOR SERVICES AND DIRECTORY SERVICES**

- 22.1 Operator Services & Directory Services.** CLEC may obtain Operator Services and Directory Assistance (OS/DA) from SBC ILLINOIS pursuant to this Agreement at the market-based terms and conditions set forth in Article 22. Should CLEC choose to use SBC ILLINOIS OS/DA services included in Article 22, the Parties will mutually agree to the rates for such services. For any OS/DA rate not set forth in the Pricing Schedule, until rates are agreed to, and the contract is updated to reflect those rates, CLEC shall not buy OS/DA services from Article 22.

Notwithstanding the provisions of Article 22, nothing in this Agreement shall derogate, limit or alter CLEC's right to purchase OS and/or DA at TELRIC rates pursuant to any SBC ILLINOIS tariff. The parties recognize that SBC ILLINOIS makes OS/DA available as UNEs at TELRIC rates pursuant to tariff as of the Effective Date.

In the event SBC ILLINOIS lawfully ceases to make OS/DA available as UNEs pursuant to tariff during the term of this Agreement but SBC ILLINOIS remains obligated by the Illinois Commerce Commission to make OS/DA available as UNEs pursuant to interconnection agreements, the parties shall treat this occurrence as a Change in Law event under Article 1, Section 1.3 of this Agreement and negotiate an appropriate amendment within 60 days. If CLEC is purchasing OS and DA as UNEs from an SBC ILLINOIS tariff at the time SBC lawfully ceases to make OS/DA available as UNEs pursuant to tariff during the term of this Agreement yet remains obligated to provide OS and DA as UNEs at Commission-approved TELRIC rates, SBC ILLINOIS shall continue to provide OS and DA to CLEC as UNEs at Commission-approved rates, terms and conditions until such time as the Illinois Commerce Commission approves the parties' amendment and such amendment becomes effective.

- 22.2 Operator Services.** Operator Services consist of the following services.

- 22.2.1 Manual Call Assistance - manual call processing with operator involvement for the following:
- (a) Calling card - the Customer dials 0+ or 0 - and provides operator with calling card number for billing purposes.
  - (b) Collect - the Customer dials 0+ or 0 - and asks the operator to bill the call to the called number, provided such billing is accepted by the called number.
  - (c) Third number billed - the Customer dials 0+ or 0- and asks the operator to bill the call to a different number than the calling or called number.

- (d) Operator assistance - providing local and intraLATA operator assistance for the purposes of:
  - (1) assisting Customers requesting help in completing calls or requesting information on how to place calls;
  - (2) handling emergency calls;
  - (3) handling person-to-person calls.
- (e) Operator Transfer Service (“OTS”) - calls in which the Customer dials “0”, is connected to an SBC ILLINOIS operator and then requests call routing to an IXC subscribing to OTS. The operator will key the IXC’s digit carrier identification code to route the Customer to the requested IXC’s point of termination.
- (f) BLV - Service in which operator verifies a busy condition on a line.
- (g) BLVI - service in which operator, after verifying a busy line, interrupts the call in progress.

22.2.2 Automated Call Assistance - mechanized call processing without operator involvement offered as Automated Alternate Billing Service (“AABS”). The Customer dials) and a telephone number and responds to prompts to process the call and complete the billing information.

22.2.3 Line Information Database (“LIDB”) Validation - mechanized queries to a LIDB for billing validation.

22.2.4 Intentionally left blank.

#### 22.2.5 CALL BRANDING

22.2.5.1 The procedure of identifying a provider’s name audibly and distinctly to the End User at the beginning of each OS call.

22.2.5.2 Where technically feasible and/or available, SBC ILLINOIS will brand OS in CLEC’s name based upon the criteria outlined below:

22.2.5.2.1 Where SBC ILLINOIS provides CLEC Operator Services (OS) and DA services via the same trunk, both the OS and DA calls will be branded with the same brand. Where SBC ILLINOIS is only providing OS on behalf of CLEC, the calls will be branded.

22.2.5.2.2 CLEC name used in branding calls may be subject to Commission regulations and should match the name in which CLEC is doing business.

22.2.5.2.3 SBC ILLINOIS – CLEC will provide written specifications of its company name to be used by SBC ILLINOIS to create CLEC’s specific branding announcement for its OS calls in accordance with the process outlined in the Operator Services OS/DA Questionnaire (OSQ).

22.2.5.2.4 CLEC purchasing SBC ILLINOIS unbundled local switching is responsible for maintaining CLEC’s End User customer records in SBC ILLINOIS Line Information Database (LIDB).

22.2.5.3 Branding Load Charges

22.2.5.3.1 SBC ILLINOIS – An initial non-recurring charge applies per brand, per Operator Assistance Switch, per trunk group for the establishment of CLEC specific branding. In addition, a per call charge applies for every OS call handled by SBC ILLINOIS on behalf of CLEC when such services are provided in conjunction with the purchase of SBC ILLINOIS unbundled local switching. An additional non-recurring charge applies per brand, per Operator assistance switch, per trunk group for each subsequent change to the branding announcement.

22.2.6 OPERATOR SERVICES (OS) REFERENCE/RATER INFORMATION

22.2.6.1 An SBC ILLINOIS database referenced by an SBC ILLINOIS Operator for CLEC OS specific Reference/Rater information based upon the criteria.

22.2.6.2 Where technically feasible and/or available, SBC ILLINOIS will provide CLEC OS Rate/Reference Information based upon the criteria outlined below:

22.2.6.2.1 CLEC will furnish OS Reference and Rater information in accordance with the process outlined in the Operator Services OS/DA Questionnaire (OSQ).

22.2.6.2.2 CLEC will inform SBC ILLINOIS, via the Operator Services OS/DA Questionnaire (OSQ) of any changes to be made to Reference/Rater information

22.2.6.2.3 An initial non-recurring charge will apply per state, per Operator assistance switch for loading of CLEC’s OS Reference/Rater information. An additional non-recurring charge will apply per state, per Operator assistance switch for each subsequent change to either CLEC’s OS Reference or Rater information.

22.2.6.2.4 When an SBC ILLINOIS Operator receives a rate request from an CLEC End User, SBC ILLINOIS will quote the applicable OS rates as provided by CLEC or as otherwise defined below.

**22.3 Directory Assistance.** Directory Assistance (“DA”) service shall consist of the following services.

22.3.1 Directory Assistance - those calls in which the Customer dial digits designated by CLEC to obtain Directory Assistance for local numbers located within his/her NPA. Two listings will be provided per call.

22.3.2 Branding:

22.3.2.1 The procedure of identifying a provider’s name audibly and distinctly to the End User at the beginning of each DA Services call.

22.3.2.2 Where technically feasible and/or available, SBC ILLINOIS will brand DA in CLEC’s name based upon the criteria outlined below:

22.3.2.2.1 Where SBC ILLINOIS provides CLEC Operator Services (OS) and DA services via the same trunk, both the OS and DA calls will be branded with the same brand. Where SBC ILLINOIS is only providing DA service on behalf of CLEC, the calls will be branded.

22.3.2.2.2 CLEC’s name used in branding calls may be subject to Commission regulations and should match the name in which CLEC is doing business.

22.3.2.2.3 CLEC will provide written specifications of its company name to be used by SBC ILLINOIS to create CLEC’s specific branding announcement for its DA calls in accordance with the process outlined in the Operator Services OS/DA Questionnaire (OSQ).

22.3.2.2.4 CLEC purchasing SBC ILLINOIS unbundled local switching is responsible for maintaining CLEC’s End User customer records via appropriate input methods in SBC ILLINOIS Line Information Database (LIDB) as described in Appendix LIDB. CLEC’s failure to properly administer customer records in LIDB may result in branding errors.

22.3.2.3 Branding Load Charges:

22.3.2.3.1 An initial non-recurring charge applies per brand, per Operator Assistance Switch, per trunk group for the establishment of CLEC specific branding. In addition, a per call charge applies for every DA call handled by SBC ILLINOIS on behalf of CLEC when such services are provided in conjunction with the purchase of SBC ILLINOIS unbundled local switching. An additional non-recurring charge applies per brand, per Operator assistance switch, per trunk group for each subsequent change to the branding announcement. If OS and DA branding are loaded at the same time, one initial charge applies to both.

**22.3.3 DIRECTORY ASSISTANCE (DA) REFERENCE/RATER INFORMATION**

22.3.3.1 An SBC ILLINOIS database referenced by an SBC ILLINOIS Operator for CLEC DA specific information as provided by CLEC such as it's business office, repair and DA rates.

22.3.3.2 Where technically feasible and/or available, SBC ILLINOIS will provide CLEC DA Reference/Rater information based upon the criteria outlined below:

22.3.3.2.1 CLEC will furnish DA Reference and Rater -information in accordance with the process outlined in the Operator Services OS/DA Questionnaire (OSQ).

22.3.3.2.2 CLEC will inform SBC ILLINOIS via the Operator Services OS/DA Questionnaire (OSQ) of any changes to be made to Reference/Rater information.

22.3.3.2.3 An initial non-recurring charge will apply per state, per Operator assistance switch for loading of CLEC's DA Reference/Rater information. An additional non-recurring charge will apply per state, per Operator assistance switch for each subsequent change to either CLEC's DA Services Reference or Rater -information.

22.3.3.2.4 Where technically feasible and/or available, when an SBC ILLINOIS Operator receives a rate request from an CLEC End User, SBC ILLINOIS will quote the applicable DA rates as provided by CLEC.

22.3.3.3 National Directory Assistance - A service in which listed telephone information (name, address, and telephone numbers) is provided for residential, business and government accounts throughout the 50 states to CLEC End Users.

22.3.3.4 Information Call Completion - provides a Customer who has accessed the DA service and has received a number from the Audio Response Unit ("ARU") the option of having an intraLATA call completed by pressing a specific digit on a touch tone telephone.

**22.4 REVERSE DIRECTORY ASSISTANCE (RDA)**

22.4.1 SBC ILLINOIS – An informational service. Consists of providing listed local and national name and address information associated with a telephone number that a CLEC End Users provides.

**22.5 Rate Application.** SBC ILLINOIS shall bill CLEC the applicable rates on a monthly basis, in accordance with the Pricing Schedule.

**22.6 LIABILITY**



- 22.6.1 The provisions set forth in the General Terms and Conditions of this Agreement, including but not limited to those relating to limitation of liability and indemnification, shall govern performance under this Appendix.
- 22.6.2 CLEC also agrees to release, defend, indemnify, and hold harmless SBC ILLINOIS from any claim, demand or suit that asserts any infringement or invasion of privacy or confidentiality of any person or persons caused or claimed to be caused, directly, or indirectly, by SBC ILLINOIS employees and equipment associated with provision of the OS and DA Services, including but is not limited to suits arising from disclosure of the telephone number, address, or name associated with the telephone called or the telephone used to call Operator Services and Directory Assistance.

**22.7 TERMS OF SCHEDULE**

- 22.7.1 If CLEC elects to have SBC ILLINOIS provide either OS service or DA service, CLEC agrees that due to quality of service and work force scheduling, SBC ILLINOIS will be the sole provider of OS or DA for CLEC's local serving area(s), during the agreed to contract terms specified in Section 22.7 of this Article. CLEC may choose SBC ILLINOIS to provide OS/DA service by individual SBC ILLINOIS Operator Services switch, or for all Operator Services switches in Illinois.
- 22.7.2 If CLEC chooses to use SBC ILLINOIS OS/DA services, CLEC must use such services for a minimum period of twelve (12) months. As of the effective date of this Agreement, if CLEC has already fulfilled its requirement to subscribe to SBC's OS/DA services for a twelve month period, or anytime after CLEC has met the twelve (12) month period, CLEC may terminate use of SBC ILLINOIS OS/DA services upon one hundred-twenty (120) days advance written notice to SBC ILLINOIS.
- 22.7.3 This Article will continue in force for the length of the Interconnection Agreement, but no less than twelve (12) months. Either Party may terminate this agreement upon one hundred-twenty (120) calendar days written notice to the other Party, once CLEC has subscribed to the service for a minimum of 12 months.
- 22.7.4 If CLEC terminates this Schedule prior to the expiration of the term of this Article, CLEC shall pay SBC ILLINOIS, within thirty (30) days of the issuance of any bills by SBC ILLINOIS, all amounts due for actual services provided under this Article, plus estimated monthly charges for the unexpired portion of the term. Estimated charges will be based on an average of the actual monthly service provided by SBC ILLINOIS pursuant to this Schedule prior to its termination. However, if CLEC has fulfilled the twelve (12) month minimum service requirement, and provides one hundred-twenty days notice, termination charges are not applicable.

**ARTICLE 23**  
**SS7**

**23.1 INTRODUCTION**

23.1.1 This Article sets forth the terms and conditions for non-discriminatory access to the Common Channel Signaling/Signaling System 7 (CCS/SS7) signaling network provided by the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) and CLEC. CCS/SS7 is composed of certain network elements, including Dedicated Signaling Links, Signaling Link Transport and Signaling Transfer Points (STP). In addition to such network elements, this Article provides for CCS/SS7 functionality and translations to support SS7 based services and applications.

**23.2 SERVICE DESCRIPTION**

23.2.1 SS7 Transport

23.2.1.1 SS7, as defined in this Article, provides for the transporting of call setup (i.e. ISUP) signaling to each end-office subtended from the tandem in the LATA in which the interconnection occurs as outlined in this Agreement. SS7 Transport of SS7 Global Access or SS7 Access as defined below outlines the requirements by for interLATA signaling.

23.2.1.2 In SBC ILLINOIS, due to the fact that state gateway STPs are not interconnected, SS7 Transport provides for the routing and screening of SS7 messages from a SBC ILLINOIS pair of designated Gateway STPs (i.e., a mated pair) to another SBC ILLINOIS pair of STPs within the same state only. The screening of messages provides for CLEC designation of signaling points associated with CLEC and controls which messages may be allowed by SBC ILLINOIS STP pairs. The routing of messages provides for the transfer of a complete message between signaling links, and for a Global Title Translation (GTT) of the message address, if needed.

23.2.1.3 SS7 Transport provides routing of messages for all parts of the SS7 protocol. These messages may support other applications and services such as, CLASS services, Message Waiting services, Toll Free Database services, Line Information Data Base (LIDB) Services, Calling Name (CNAM) Database services, Advanced Intelligent Network (AIN) services and Telecommunications Industry Association Interim Standard-41 (IS-41) services. SS7 Transport will route messages to the global title address or to the signaling point code address of the message based on the translation information of SBC ILLINOIS' STP.

23.2.2 Dedicated Signaling Links

23.2.2.1 Dedicated Signaling Links provide interconnection to SBC ILLINOIS' signaling network. Each signaling link is a set of dedicated 56Kbps (or higher speed)

transmission paths between CLEC STPs or switches and the SBC ILLINOIS STP mated pair. The CLEC designated Signaling Point of Interconnection (SPOI) is always collocated in the SBC ILLINOIS STP serving office. This means of collocation is required in SBC ILLINOIS for access to the SBC ILLINOIS STP. The links are fully dedicated to the use of CLEC and provide the screening and routing usage for the SBC ILLINOIS STP to which the link is connected. Dedicated Signaling Links are available to CLEC for its use in furnishing SS7-based services or applications to its end users or other users of SS7 signaling information.

23.2.3 Dedicated Signaling Links include the following elements:

23.2.3.1 SS7 Link Cross Connect

23.2.3.1.1 The SS7 Link Cross Connect provides a DS-0 or DS1 connection in the SBC ILLINOIS STP building and connects the STP Port Termination to the CLEC SPOI.

23.2.3.2 STP Port Termination

23.2.3.2.1 The STP Port Termination is the physical termination of the signaling link (i.e. 56 kbps circuit) at an SBC ILLINOIS STP. A STP Port Termination is used for each 56 kbps SS7 Link Cross Connect terminated at a SBC ILLINOIS STP.

23.2.3.3 STP Access Link

23.2.3.3.1 The STP Access Link provides a 56-kilobit per second digital facility when CLEC requires an interoffice facility to connect from the CLEC SPOI to the STP building location.

23.2.4 CLEC shall provide the portion of the signaling link from the CLEC premises within the LATA to the SBC ILLINOIS STP location or the CLEC SPOI. CLEC shall identify the DS1 or channel of a DS1 that will be used for the signaling link.

23.2.5 CLEC shall identify to SBC ILLINOIS the facility and channel to which the SS7 Link Cross Connect shall connect. If the facility does not terminate in the STP location SBC ILLINOIS shall provide a transport facility referred to as the STP Access Link. The STP Access Link will connect to the DS-0 cross connect at the STP location.

23.2.6 When CLEC uses an alternative DS1 facility or arranges, or agrees to allow, a physical degree of diversity or performance that is not in accordance with the specifications of Telcordia technical publication, GR-905-CORE, CLEC acknowledges that the performance and reliability of the SS7 protocol may be affected and the performance and reliability standards described in GR-905-CORE may be disqualified.

23.2.7 Dedicated Signaling Links are subject to SBC ILLINOIS compatibility testing and certification requirements pursuant to the Network Operations Forum Reference Document, GR-905-CORE. In SBC ILLINOIS, SBC-TP-000-000-001 SS7

Interconnection, will apply in addition to the document referenced above. Should SBC ILLINOIS make any changes to SBC-TP-000-000-001, SBC ILLINOIS will send the TP to CLEC 120 days prior to implementation of such changes for CLEC's review and comment. Each individual set of links from the CLEC switch to the SBC ILLINOIS STP will require a pre-ordering meeting to exchange information and schedule testing for certification by SBC ILLINOIS.

### 23.2.8 Dedicated Signaling Links Technical Requirements

23.2.8.1 Unbundled Dedicated Signaling Links will perform in the following two ways:

23.2.8.1.1 as an "A-link", which is a connection between a switch and a home signaling transfer point (STP) mated pair; and

23.2.8.1.2 as a "B-link" or "D-link," which is an interconnection between STPs in different signaling networks.

23.2.8.2 When CLEC provides its own switch or STP, CLEC will provide DS1 (1.544 Mbps) interfaces at the CLEC-designated SPOIs. DS1 transport to the SPOI can be provided for, as previously indicated, via existing transport facilities or through CLEC purchase of an SBC ILLINOIS dedicated transport facility, previously referred to as the "Access Connection". Each 56 Kbps transmission path will appear as a DS0 channel on the DS1 interface.

23.2.8.3 In each LATA in which CLEC desires Dedicated Signaling Links for interconnection to the SBC ILLINOIS SS7 Signaling Network, CLEC must purchase dedicated signaling links to each STP of a mated pair of STPs.

23.2.8.4 CLEC assumes the responsibility to ensure diverse routing of CLEC signaling links from CLEC switch to CLEC SPOI. SBC ILLINOIS will provide the same amount of diversity as it provides to itself in terms of diverse routing of interoffice facilities, should such facilities be necessary.

23.2.8.5 When CLEC requests that SBC ILLINOIS add a Signaling Point Code (SPC), CLEC will identify to SBC ILLINOIS the SPCs associated with the CLEC set of links and will pay a non-recurring charge per STP pair at the rates set forth in the Pricing Schedule.

23.2.8.6 CLEC will notify SBC ILLINOIS in writing thirty (30) days in advance of any material change in CLEC's use of such SS7 signaling network, including but not limited to any change in CLEC SS7 Dedicated Signaling Links, SS7 Transport and/or STP.

### 23.2.9 Signaling Transfer Points (STPs)

- 23.2.9.1 The STP element is a signaling network function that includes all of the capabilities provided by the STP switches which enable the exchange of SS7 messages between switching elements, database elements and signaling transfer point switches via associated signaling links. STP includes the associated link interfaces.
- 23.2.9.2 Intentionally left blank
- 23.2.9.3 SS7 Transport will apply to SS7 messages transported on behalf of CLEC. In SBC ILLINOIS this arrangement will only be provided for STPs located in the same state. In SBC ILLINOIS the Signal Switching and Signal Transport rates will apply to ISUP and TCAP messages.
- 23.2.9.4 Where available, Common Control Signaling or Common Channel Interoffice Signaling (“CCS/CCIS”) signaling shall be used by the Parties to set up calls between the Parties’ Telephone Exchange Service networks to handle local traffic and toll traffic. Each Party shall supply Calling Party Number (“CPN”) within the SS7 signaling message, if available.
- 23.2.10 STP Technical Requirements
  - 23.2.10.1 STPs will provide signaling connectivity to the following network elements connected to the SBC ILLINOIS SS7 network: SBC ILLINOIS Local Switching or Tandem Switching; SBC ILLINOIS Service Control Points/Call Related Databases; Third-Party local or tandem switching systems; and Third-party-provided STPs.
  - 23.2.10.2 The Parties will indicate to each other the signaling point codes and other screening parameters associated with each Link Set ordered by CLEC at the SBC ILLINOIS STPs, and where technically feasible, each Party will provision such link set in accordance with these parameters. CLEC may specify screening parameters so as to allow transient messages to cross the SBC ILLINOIS SS7 Network. The Parties will identify to each other the GTT type information for message routing.
- 23.2.11 Interface Requirements
  - 23.2.11.1 SBC ILLINOIS will provide STP interfaces to terminate A-links, B-links, and D-links.
  - 23.2.11.2 CLEC will designate the SPOI for each link. CLEC will provide a DS1 or higher rate transport interface at each SPOI. SBC ILLINOIS will provide intraoffice diversity to the same extent it provides itself such diversity between the SPOIs and the SBC ILLINOIS STPs.
  - 23.2.11.3 SBC ILLINOIS will provide intraoffice diversity to the same extent it provides itself such diversity between the SPOIs and the SBC ILLINOIS STPs.

### 23.3 MANNER OF PROVISIONING

23.3.1 The following describes the manner of provisioning for SS7 services. Each Party will work cooperatively with the other Party and will each provide knowledgeable personnel in order to provision, test and install SS7 Service in a timely fashion.

#### 23.3.2 SS7 Transport

23.3.2.1 CLEC shall use SS7 Transport subject to the screening and routing information of the SBC ILLINOIS STPs. SBC ILLINOIS shall provide information to CLEC on the routes and signaling point codes served by the SBC ILLINOIS STPs. SS7 Transport shall route ISUP messages for the purpose of establishing trunk voice paths between switching machines.

23.3.2.2 SS7 Transport shall route TCAP queries when feasible pursuant to the SS7 Protocol to the SBC ILLINOIS “regional” STP pair that directly serves the database of TCAP message. SS7 Transport shall route TCAP responses from an SBC ILLINOIS “regional” STP pair to another SBC ILLINOIS STP pair.

23.3.2.3 SS7 Transport provides a signaling route for messages only to signaling points to which SBC ILLINOIS has a route. SS7 Transport does not include the provision of a signaling route to every possible signaling point. When SBC ILLINOIS does establish a route to a signaling point in a mated pair of STPs, the route may not be available to other SBC ILLINOIS pairs of STPs, until ordered. When SBC ILLINOIS or CLEC, pursuant to a service order, arranges to establish a route to a signaling point, such route to the other signaling point or other signaling network will be used by all signaling points within, and connected to, the SBC ILLINOIS signaling network pursuant to the standard requirements of the SS7 protocol.

23.3.3 Disputes concerning the association of a signaling point among specific link sets associated with a SBC ILLINOIS mated STP will be resolved by consultation with the signaling point owner, as defined in the Local Exchange Routing Guide (LERG), Section 1, assignment of SPC.

#### 23.3.4 Dedicated Signaling Links

23.3.4.1 CLEC shall designate the signaling points and signaling point codes associated with CLEC. CLEC shall provide such information to SBC ILLINOIS to allow SBC ILLINOIS to translate SBC ILLINOIS STPs. The information shall define the screening and routing information for the signaling point codes of CLEC and may include global title address, translation type and subsystem designations as needed.

23.3.4.2 Signaling links from SBC ILLINOIS mated pairs of STPs shall connect to CLEC premises (including collocation locations) within the same LATA. A set of links can be either:

- 23.3.4.2.1 "A" Link Sets from CLEC's Signaling Point (SP)/Service Switching Point (SSP). A minimum of two links will be required, one from the SP/SSP to each STP; or,
- 23.3.4.2.2 "B" Link Sets from CLEC's STPs that are connected to SBC ILLINOIS' mated pair of STPs. A minimum of four links will be required (i.e. a "quad") between the two pairs of STPs. (This same arrangement is sometimes referred to as a set of "D" links.)
- 23.3.4.3 A STP Port Termination and SS7 Link Cross Connect is required for each 56-kbps access link utilized for the Service. STP locations are set forth in the National Exchange Carrier Association, Inc. (NECA) Tariff FCC No. 4.
- 23.3.4.4 A pre-order meeting will define the SBC ILLINOIS facility availability and the degree of diversity in both the SBC ILLINOIS physical network and the CLEC physical network from signaling point to signaling point for the link.
- 23.3.4.5 When CLEC requires a STP Access Link, CLEC and SBC ILLINOIS shall jointly negotiate the degree of diversity provided among and between multiple dedicated signaling links. The negotiation shall consider the requirements of the SS7 standard protocol, the degree of diversity available in each network and the possible alternatives.
- 23.3.4.6 All applicable signaling point codes for each signaling link must be installed at each of SBC ILLINOIS' interconnecting STPs.
- 23.3.4.7 Call set-up times may be adversely affected when CLEC, using SS7 signaling, employs Intermediate Access Tandems (IATs) in its network. SBC ILLINOIS makes no warranties with respect to call set-up times when multiple STP pairs are involved or when the signaling traffic is exchanged between two non-SBC ILLINOIS signaling points.
- 23.3.4.8 Provisioning of the SS7 Service is in accordance with SBC-TP-000-000-001 SS7 Interconnection and GR-905-CORE.

#### **23.4 RESPONSIBILITIES OF SBC ILLINOIS**

- 23.4.1 SBC ILLINOIS shall manage the network and, at its sole discretion, apply protective controls, provided that SBC ILLINOIS promptly notifies CLEC of the application of such controls. Protective controls include actions taken to control or minimize the effect of network failures or occurrences, which include, but are not limited to, failure or overload of SBC ILLINOIS or CLEC facilities, natural disasters, mass calling or national security demands.
- 23.4.2 SBC ILLINOIS shall determine the GTT route for messages routed to GTT, which are associated with SBC ILLINOIS signaling points.

23.4.3 SBC ILLINOIS shall define regional functions and local functions of its STPs. SBC ILLINOIS will route ISUP messages within the SBC ILLINOIS signaling network, subject to technical feasibility. Capacity limitations shall define a temporary technical infeasibility until the capacity limit can be resolved.

23.4.4 SBC ILLINOIS shall route messages generated by the action of CLEC throughout the SBC ILLINOIS signaling network as specified within this Article. The content of the messages is for the use of signaling points of origination and destination. SBC ILLINOIS will not use any information within messages for any purpose not required by or related to the use of the SBC ILLINOIS signaling network. SBC ILLINOIS will not divulge any message or any part of messages generated by CLEC to any other party, except as required to manage the SBC ILLINOIS signaling network or as may be required by law.

**23.5 RESPONSIBILITIES OF CLEC**

23.5.1 CLEC shall identify to SBC ILLINOIS the SPC(s) associated with the CLEC set of links.

23.5.2 CLEC shall identify to SBC ILLINOIS the GTT information for messages that route to CLEC.

23.5.3 When routing messages addressed to an SBC ILLINOIS Subsystem Number (SSN), CLEC shall use the SBC ILLINOIS defined SSN designation of the SBC ILLINOIS mated STP pair to which the message is routed.

23.5.4 CLEC shall transfer Calling Party Number Parameter information unchanged, including the “privacy indicator” information, when ISUP Initial Address Messages are interchanged with the SBC ILLINOIS signaling network.

23.5.5 CLEC shall furnish to SBC ILLINOIS, at the time the SS7 Service is ordered and annually thereafter, an updated three (3) year forecast of usage of the SS7 Signaling network. The forecast shall include total annual volume and busy hour busy month volume. SBC ILLINOIS shall utilize the forecast in its own efforts to project further facility requirements.

23.5.6 CLEC shall inform SBC ILLINOIS in writing thirty (30) days in advance of any change in CLEC’s use of such SS7 Service which alters by ten percent (10%) for any thirty (30) day period the volume of signaling transactions by individual SS7 service that are planned by CLEC to be forwarded to SBC ILLINOIS' network. CLEC shall provide in said notice the reason, by individual SS7 service, for the volume change

**23.6 BONAFIDE REQUEST PROCESS**

23.6.1 Any request for SS7 service not addressed within this Article may be submitted to SBC ILLINOIS via the Bonafide Request (“BFR”) process set forth in this Agreement.



## 23.7 DESCRIPTION OF RATE ELEMENTS SBC ILLINOIS

23.7.1 There are three types of charges that apply for SS7 Access. They are recurring, usage, and nonrecurring charges. Recurring and nonrecurring charges apply for each port that is established on a STP. Usage charges apply for each Initial Address Message (IAM) or TCAP (excluding LIDB Access Service, 800 Access Service TCAP messages and LNP Database Access Query TCAP messages) message that is switched by the local STP and transported to an SBC ILLINOIS end office or for each IAM and TCAP message that is switched by the local STP in a hubbing arrangement.

23.7.1.1 Peer-to Peer interconnection of SS7 networks requires, separate from any access arrangement, STP B-Link quad interfaces at the CLEC designated POI to each SBC ILLINOIS STP in each LATA for the Parties exchange of Local ISUP SS7 Signaling Messages associated with Local Calls. "Local ISUP SS7 Signaling Messages" means local traffic Calls between CLEC's local end users only and SBC ILLINOIS local end users that originate or terminate in the same local calling area.

23.7.1.2 If the Parties implement the SS7 Interconnection in this agreement exchanging Local ISUP SS7 Signaling Messages and CLEC owns a substantially similar SS7 network to SBC ILLINOIS SS7 network, that CLEC uses for such exchange, then each party will pay for all SS7 elements in their respective networks on their side of the POI. No additional compensation associated with SS7 signaling will apply. All compensation for transport and termination for local call setup for both parties network will be recovered in the reciprocal compensation section of this agreement. A "substantially similar SS7 network" means an SS7 network interconnected on a "B" link basis in each LATA, including, without limitation, signaling links, STPs, and signaling (originating and destination) points, all of which are combined to form a "signaling network" utilized to transfer signaling messages between a Party's switches and the switches of the other Party and one or more third parties. Signaling messages delivered to SBC ILLINOIS from CLEC must be associated with Authorized Services traffic originating on CLEC's network.

23.7.2 Nonrecurring charges apply for the establishment of Originating Point Codes (OPC) and Global Title Address (GTA) Translations. An OPC charge applies for each OPC established, as well as each OPC added or changed subsequent to the establishment of STP Access. The OPC charge applies on a per service basis. A GTA Translation charge applies for each service or application (excluding LIDB Access Service and 800 Carrier-ID-Only Service) that utilizes TCAP messages. A GTA Translation charge also applies for each service (excluding LIDB Access Service and 800 Carrier-ID-Only Service) added or changed subsequent to the initial establishment of STP Access.

### 23.7.3 Signal Formulation

23.7.3.1 An IAM Formulation usage charge will be assessed for each IAM message formulated at the SBC ILLINOIS tandem for CLEC to SBC ILLINOIS terminated calls

23.7.4 Signal Transport

23.7.4.1 An IAM Signal Transport usage charge will also be assessed for each IAM message that is transported from the local STP to the SBC ILLINOIS end office for terminating traffic. A TCAP Signal Transport usage charge will be assessed for each TCAP message that is transported from the local STP to the SBC ILLINOIS end office (excluding LIDB and 800 Access Service).

23.7.5 Signal Switching

23.7.5.1 An IAM Signal Switching usage charge will be assessed for each IAM message that is switched by the local STP for each IAM messages that is switched for direct routed terminating traffic. A TCAP Signal Switching usage charge will be assessed for each TCAP message that is switched by the local STP termination of non-call associated signaling messages (excluding LIDB and 800 Access Service).

23.7.6 Signal Tandem Switching

23.7.6.1 An IAM Signal Tandem Switching usage charge will be assessed for an IAM message that is switched by an SBC ILLINOIS STP and transported to an end office for tandem routed terminating traffic. When Signal Tandem Switching usage charges are assessed, Signal Switching and Signal Transport charges do not apply, except for SS7 Transport.

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**ARTICLE 27**  
**COMPREHENSIVE BILLING**

**27.1 Introduction**

- 27.1.1 This Article sets forth the terms and conditions on which the Parties shall bill all charges the Parties incur under the Interconnection Agreement. Article 27 (Comprehensive Billing) shall be added to the Agreement and, where the terms and conditions of this Article differ from provisions in the Agreement, the terms and conditions of this Article shall govern; provided, however that any differing provisions in other Article(s) of this Agreement pertaining to collocation and to access to and use of space on or in poles, conduits or rights-of-way shall govern over this Article for the charges, functions and/or services subject thereto.
- 27.1.2 Each Party will provide the other Party at no additional charge a contact person for the handling of any billing questions or problems, including those arising from the Official Bill, that may arise during the implementation and performance of the terms and conditions of this Article.
- 27.1.3 SBC ILLINOIS will bill in accordance with this Article those charges CLEC incurs under this Agreement; including charges for Resale services, Network Elements, Interconnection and other services, except as noted in Section 27.1.1 of this Article. CLEC will bill in accordance with this Article those charges SBC ILLINOIS incurs under this Agreement; including charges for Interconnection and other services. Those billing items that are billed today in CABS will remain in CABS unless the FCC or ICC rules that the billed item is no longer a UNE and the resultant service is altered in a manner which renders it incompatible with continued CABS billing. At that point, SBC ILLINOIS would make a determination on whether the item would remain in CABS billing system. The requirements for CABS billing under this Article are set forth in Section 27.3 of this Article. The requirements for resale billing and other charges billed by agreement of the Parties from SBC ILLINOIS' resale billing system are set forth at Section 27.4 of this Article.
- 27.1.4 The Billing Party shall bill the Billed Party for each Unbundled Network element, resold Service or Interconnection facilities, products or services supplied by the Billing Party to the Billed Party pursuant to this Agreement at the rates prescribed in the Pricing Schedule. The Billing Party will bill the Billed Party based on the actual charges incurred; provided, however, for those usage-based charges where actual charge information is not determinable by the Billing Party, the parties will jointly develop a process to determine the appropriate charges. When a factor process is determined to be appropriate by the Parties, the factor process shall be that prescribed in Article 21, Section 15. Measurement of usage-based charges shall be as set forth in Sections 27.3 or 27.4 of this Article.
- 27.1.5 Except as otherwise specified in this Agreement, each Party shall be responsible for: (a) all costs and expenses it incurs in complying with its obligations under this Agreement).

The Parties acknowledge that billing format changes will be determined by the OBF or the CLEC community in the CLEC forum, and not solely by the Parties.

27.1.6 Bills issued in accordance with this Article shall be payable according to the provisions of Section 8 of Article 1 of this Agreement. Any bill received on a Saturday, Sunday or a day designated as a holiday by the JP Morgan Chase Bank (or such other bank as the Parties may agree) will be deemed received the next business day.

## **27.2 Billing Information and Charges-General**

27.2.1 Official Bill is the bill sent by the billing Party in a mechanized format and paper bills are “official” only when the established billing for a service is not in a mechanized format. If there are no industry-standard billing formats for the billing of another service provided under this Agreement, the billing format for such service will be in a paper format, unless otherwise mutually agreed to by the Parties.

27.2.1.1 In the event either Party does not have Connect:Direct capabilities upon the effective date of this Agreement, such Party agrees to establish Connect:Direct transmission capabilities with the other Party within the time period mutually agreed and at the establishing Party’s expense. Until such time, the Parties will transmit billing information to each other via magnetic 18-track or 36-track tape or paper (as agreed to by CLEC and SBC ILLINOIS. Billing information and data contained on magnetic tapes or paper for payment will be sent to the Parties at the locations set forth in Section 5 of this Article, unless other locations are designated by the respective Party. The Parties acknowledge that all tapes will be transmitted to the other Party via US Mail or Overnight.

27.2.1.2 Unless otherwise agreed between the Parties, the Billing Party shall provide information on the paper invoices for each CLEC account number sufficient to enable the Billed Party to identify the services being billed, the type of service ordered and the usage to which the billed charges apply. There may be situations involving usage based charges where summarization of multiple accounts is adequate, but such determination must be made in advance by agreement of the Parties before issuance of any bills that combine accounts.

27.2.1.3 Intentionally not used.

27.2.1.4 If either Party requests one or more additional copies of a bill, the first copy will be provided to the requesting Party free of charge. Provided initial bill was received, additional copies, beyond one, may be subject to a reasonable fee to be paid by the requesting Party to the Billing Party. Any such fee will be negotiated by the Parties at the time of request.

27.2.2 The Billing Party will provide the Billed Party a monthly bill that includes any charges incurred by and credits and/or adjustments due to the Billed Party pursuant to this Agreement. Each bill provided by the Billing Party to the Billed Party will include the following types of charges: (1) all non-usage sensitive charges incurred for the period beginning with the day of the current bill date and extending to, but not including, the

next bill date, (2) any known unbilled non-usage sensitive charges for prior periods, providing they shall not exceed the periods set forth in Section 27.2.3, below, (3) unbilled usage sensitive charges for the period beginning with the day after the last bill date and extending up to the current bill date, (4) any previously unknown usage sensitive charges that are now known, for prior periods, providing they shall not exceed the periods set forth in Section 27.2.3, below, and (5) any known unbilled adjustments, providing they shall not exceed the periods set forth in Section 27.2.3 below.

27.2.3 SBC ILLINOIS may send bills to CLEC, or CLEC may send bills to SBC ILLINOIS, containing amounts found to be unbilled, or underbilled (“Backbill(s)”), as follows:

27.2.3.1 Except as provided in Section 27.2.3.5, below, for erroneous failure to bill or underbilling of any charges incurred by the billed Party under this Agreement, the billing Party may submit a Backbill to the billed Party for charges incurred by the billed Party up to one year prior to the Backbill date. For the purposes of this Section 27.2.3, charges shall be deemed incurred (i) for services charged on a usage-sensitive basis, upon the recording of such usage and (ii) for all other services, upon the first day of the billing cycle in which the Billed Party used such service; or,

27.2.3.2 For failure to bill or underbilling where data exchange with third party carriers is required, the billing Party may submit a Backbill to the billed Party for charges incurred by the billed Party up to one year prior to the Backbill date; or

27.2.3.3 Where SBC ILLINOIS or CLEC is required by regulatory agencies, arbitrators, courts, or legislatures to implement new pricing structures, SBC ILLINOIS may submit to CLEC, or CLEC may submit to SBC ILLINOIS, up to one year after the implementation date required in the regulatory action, the date of the final, non-appealable arbitration or order, or the effective date of the legislation or tariff (each such date hereinafter referred to as a “Governmental Requirement Date”), a Backbill for charges incurred by CLEC, or incurred by SBC ILLINOIS, as a result of, and since the applicable Governmental Requirement Date; or

27.2.3.4 SBC ILLINOIS and CLEC will exert best efforts not to send Backbills from any Non-CABs billing system, and each Party will use best efforts not to send Backbills for CABS/BOS-billed charges, outside the time periods defined in Section 27.2.3.1 through 27.2.3.3, above. In any event, except as provided in Section 27.2.3.5 below, neither CLEC nor SBC ILLINOIS will be liable for charges contained in Backbills that are sent outside the time periods defined in Section 27.2.3.1 through Section 27.2.3.3.

27.2.3.5 The billing Party may send Backbills outside of the time periods defined in Section 27.2.3.1 through Section 27.2.3.3, but otherwise subject to the limitations in this Agreement applicable to billing disputes, for charges incurred by the billed Party where the failure to bill or underbilling is caused solely by the acts, failure or refusal to act, errors or omissions of the billed Party, and the billed Party shall be liable for such Backbilled charges. Where such failure to bill or underbilling is caused in part by the billed Party and in part by the billing Party, the Parties may agree upon other time periods for Backbilling



### 27.3 Additional CABS Specific Billing Requirements

- 27.3.1 The Parties will issue all bills in accordance with the terms and conditions set forth in this Section. Each Party will establish monthly CABS billing dates (Bill Date) for each BAN, which Bill Date will be the same day month to month. Each BAN will be provided in 13 alpha/numeric characters and will remain constant from month to month, unless changed as agreed to by the Parties. A Billing Party which changes, adds or deletes a BAN, which change was not initiated by the billed party, will provide written notification to the Billed Party's billing notice contact within 7 business days of making such change, add, or delete of a BAN. Each Party will provide one invoice associated with each BAN. Each invoice must contain an invoice number (which will vary from month to month). All bills must be received by billed Party no later than ten (10) calendar days from Bill Date and at least twenty (20) calendar days prior to the payment due date (as described in Article 1, Section 8.1), whichever is earlier. If either Party fails to receive billing data and information within the time period specified above, the payment due date will be extended by the number of days the bill is late.
- 27.3.1.1 For CABS-billed services, SBC ILLINOIS will assign to CLEC a separate Billing Account Number (BAN) per each type of service (e.g., connectivity) per LATA.
- 27.3.1.2 For all of CLEC's end users, SBC SBC ILLINOIS shall recognize CLEC as the customer of record for all UNE-P services and will send all notices, bills and other pertinent information directly to CLEC, unless CLEC specifically requests otherwise.
- 27.3.2 The Billing Party shall provide information on the invoices for each Billing Account Number (BAN) sufficient to enable the Billed Party to identify Network Elements being billed, the type of service ordered and the usage to which the billed charges apply. Each CABS bill for Network Elements will set forth the quantity and description of each Network Element provided and will include a CSR. Each bill for Interconnection will set forth the usage and applicable rates billed for Reciprocal Compensation.
- 27.3.3 Minute of use sensitive charges associated with Unbundled Network Elements and facilities based interconnection services will be measured in actual conversation seconds. For purposes of billing charges, total conversation seconds, per each chargeable traffic type will be totaled for the entire monthly bill cycle and then rounded up to the next whole minute.
- 27.3.4 All bill in CABS format shall contain billing data and information in accordance with CABS Version 37 or such later versions of CABS as are published by Telcordia Technologies, Inc., or its successor.
- 27.3.5 Electronic Transmission for CABS bills
- 27.3.5.1 If SBC ILLINOIS transmits data in a mechanized format, SBC ILLINOIS will comply with the following specifications which are not contained in CABS guidelines but which are necessary for CLEC to process billing information and data:

- (a) The BAN will not contain embedded spaces or low values.
- (b) The Bill Date will not contain spaces or non-numeric values.
- (c) Each bill must contain at least one detail record.
- (d) Any "From" Date should be less than the associated "Thru" Date and neither date can contain spaces.
- (e) The invoice number must not have embedded spaces or low values

27.3.5.2 To avoid transmission failures or the receipt of billing information that cannot be processed, the Parties will provide each other with their respective process specifications and edit requirements. The Parties will provide one another reasonable (within 3 business days) notice if a billing transmission is received that does not meet the specifications in this Article. Such transmission will be corrected and resubmitted to the billed Party, at the billing Party's sole expense, in a form that meets the specifications. The payment due date for such resubmitted transmissions will be twenty (20) days from the date that the transmission is received in a form that can be processed and that meets the specifications set forth in this Article.

27.3.5.3 At CLEC's request, SBC ILLINOIS will transmit billing information and data via Connect:Direct (formerly known as Network Data Mover) to CLEC at the location specified by CLEC. The Parties agree that a T1.5 or 56kb circuit to Gateway for Connect:Direct is required.. If SBC ILLINOIS has an established Connect:Direct link with CLEC, that link can be used for data transmission if the location and applications are the same for the existing link. Otherwise, a new link for data transmission must be established. When electronic transmission is established by mutual agreement, SBC ILLINOIS must provide CLEC/Alpharetta its Connect:Direct Node ID and corresponding VTAM APPL ID before the first transmission of data via Connect:Direct. CLEC's Connect:Direct Node ID is "NDMATTA4" and VTAM APPL ID is "NDMATTA4" and is used by SBC ILLINOIS for transmission purposes. CLEC will supply to SBC ILLINOIS its RACF ID and password before the first transmission of data via Connect:Direct. Any changes to either Party's Connect:Direct Node ID must be sent to the other Party no later than twenty-one (21) calendar days before the changes take effect.

27.3.5.4 The following dataset format will be used as applicable for those charges transmitted via Connect:Direct in CABS format:

Production Dataset

AF25.AXXXXYYY.AZZZ.DDDEE	Production Dataset Name
AF25 =	Job Naming Convention
AXXXX =	Numeric Company Code
YYY =	SBC ILLINOIS Remote
AZZZ =	RAO (Revenue Accounting Office)
DDD =	BDT (Billing Data Tape with or without CSR) Or CSR (Customer Service Record)
EE =	thru 31 (Bill Period) (optional) Or GA (US Postal-State Code)

Test Dataset

AF25.ATEST.AXXXX.DDD	Test Dataset Name
AF25.ATEST =	Job Naming Convention
AXXXX =	Numeric Company Code
DDD =	BDT (Billing Data Tape with or without CSR) Or CSR (Customer Service Record)

**27.4 Additional Non -CABS Billing Requirements**

27.4.1 The Parties will bill each other in accordance with this Article those Resale Services and other RBS billed services charges incurred under this Agreement.

27.4.2 SBC SBC ILLINOIS shall recognize CLEC as the customer of record for all Resold Service and will send all notices, bills and other pertinent information directly to CLEC, unless CLEC specifically requests otherwise.

27.4.3 The Billing Party shall provide information on the resell billing system invoices for each CLEC account number sufficient to enable the Billed Party to identify the services being billed, the type of service ordered and the usage to which the billed charges apply. Until guidelines are established by the OBF or established OBF guidelines are operationalized in the SBC - SBC ILLINOIS connectivity billing process, charges will be rendered to CLEC on paper invoices containing summary level information consistent with the requirements detailed in Sections 27.4.3.1 and 27.4.3.2, below. Detail supporting the summary level information contained on the paper invoice will be made available by use of the electronic bill as provided by the Billing Party to the Billed party upon request.

27.4.3.1 For paper bills the Billing Party will identify billing dates (Bill Date) for each CLEC account number, which Bill Date will be the same day month to month. For paper bills, the Billing Party will provide one invoice associated with each CLEC account number. Each invoice must contain an invoice number (which will vary from month to month). All bills must be received by the Billed Party no later than ten (10) calendar days from Bill Date and at least twenty (20) calendar days prior to the

payment due date (as described in Article 1, Section 8.1), whichever is earlier. If either Party fails to receive billing data and information within the time period specified above, the payment due date will be extended by the number of days the bill is late.

27.4.3.2 When using paper bills, SBC will assign to CLEC a separate CLEC account number for each bill. Resale bills will be segmented by State and OCN.

27.4.3.3 The provisions of Section 27.4.3 through 27.4.3.2 do not relieve the Billing Party of the obligation to utilize CABS billing as required by Section 27.1.3 of this Article.

27.4.4 For bills sent by SBC ILLINOIS from its resell billing system pursuant to Section 27.4 above, the Parties will establish monthly billing dates and separate invoices for each account number, which Bill Date will be the same date month to month. Each account number will be provided by SBC ILLINOIS in 13 alpha/numeric characters and will remain constant from month to month, unless changed as agreed to by the Parties. Each invoice must contain an invoice number (which will vary from month to month.) All bills must be received by billed Party no later than ten (10) calendar days from Bill Date and at least twenty (20) calendar days prior to the payment due date (as described in this Article), whichever is earlier.

27.4.4.1 RESALE and Other RBS Services - SBC ILLINOIS will assign a separate account number to CLEC for each state and billing type.

27.4.4.2 Resold service shall be measured at the message level in conversation seconds. The conversation seconds will be rounded on a per message basis to whole minutes, then totaled for all messages in a monthly bill cycle.

27.4.5 All electronic bills will be in the AEBS450 file format or EDI file format, whichever the Billed Party specifies. EDI file format bills are delivered via Connect:Direct SBC ILLINOIS will transmit billing information from its resell biller system in AEBS450 format files via Connect: Direct or Dial-in FTP, whichever the Billed Party specifies.

27.4.5.1 The billed party may specify the dataset name for Connect:Direct AEBS450 format bills. For Dial-in FTP bills the dataset is a generation data group (GDG) file. The dataset name is as follows:

Resale: PGO0\*.AEBS.NDM.LOA

UNE-P:PGO0\*.UNB.AEBS.NDM.LOA

\* = state identifier (L = Illinois, M = Michigan, N = Indiana, O = Ohio, W = Wisconsin)

27.4.6 AEBS450 format files can be delivered via Reel Tape, Cartridge Tape, or CD-ROM. The specifications for tape transmission are set forth at Section 27.5 of this Article.

## **27.5 Tape Or Paper Transmissions**

For additional information for tape or paper transmission see CLEC Online, UBIG section. The UBIG is a technical resource and is not intended to countermand any terms

in the Agreement related to tape or paper transmissions. Nor is it intended to impose requirements on the Parties beyond those expressly stated in the Agreement.

27.5.1 The requirements of Sections 27.5.1 through 27.5.5 apply to all tape or paper transmissions. Further requirements specific to CABS tape transmissions are set forth in Sections 27.5.6.

	<b>TO CLEC</b>	<b>TO SBC ILLINOIS</b>
<b>Tape Transmissions via U.S. Mail:</b>	<b>Cbeyond Communications, LLC 320 Interstate North Parkway, Suite 300 Atlanta, GA 30339 Attn: Julia Strow</b>	<b>SBC/SBC ILLINOIS Tape Library 700 Bell Street Akron, OH 44307</b>
<b>Tape Transmissions via Overnight Delivery:</b>	<b>Cbeyond Communications, LLC 320 Interstate North Parkway, Suite 300 Atlanta, GA 30339 Attn: Julia Strow</b>	<b>UNE-P SBC/SBC ILLINOIS Tape Library 700 Bell Street Akron, OH 44307</b>
<b>Paper Transmissions via U.S. Mail:</b>	<b>Cbeyond Communications, LLC 320 Interstate North Parkway, Suite 300 Atlanta, GA 30339 Attn: Julia Strow</b>	<b>CLEC Reciprocal Compensation - SBC 10th Floor 722 North Broadway Milwaukee, WI 53202</b>
<b>Paper Transmissions via Overnight Delivery:</b>	<b>Cbeyond Communications, LLC 320 Interstate North Parkway, Suite 300 Atlanta, GA 30339 Attn: Julia Strow</b>	<b>CLEC Reciprocal Compensation - SBC 10th Floor 722 North Broadway Milwaukee, WI 53202</b>

27.5.2 Each Party will adhere to tape packaging practices that will prevent data damage.

27.5.3 All billing data transmitted via tape must be provided on a cartridge (cassette) tape and must be of high quality, conform to the Parties' record and label standards, 18-track or 36-track, odd parity, 6250 BPI, group coded recording mode and extended binary-coded decimal interchange code ("EBCDIC"). CLEC reserves the right to destroy a tape that has been determined to have unrecoverable errors. CLEC also reserves the right to replace a tape with one of equal or better quality.

27.5.4 A single 6-digit serial number must appear on the external (flat) surface of the tape for visual identification. This number shall also appear in the "dataset serial number field" of the first header record of the IBM standard tape label. This serial number shall consist of the character "V" followed by the reporting location's four digit Originating Company Code and a numeric character chosen by the sending company. The external and internal label shall be the same. The dataset name shall appear on the flat side of the reel and also

in the "data set name field" on the first header record of the IBM standard tape label. LEC's name, address, and contact shall appear on the flat side of the cartridge or reel.

27.5.5 Billing tape labels will conform to the following OBF standards, as the same may change from time to time. Tape labels shall conform to IBM OS/VS Operating System Standards contained in the IBM Standard Labels Manual (GC26-3795-3). IBM standard labels are 80-character records recorded in EBCDIC, odd parity. The first four characters identify the labels:

Volume 1	Volume label
HDR1 and HDR2	Data set header labels
EOV1 and EOV2	Data set trailer labels (end-of-volume for multi-reel files)
EOF1 and EOF2	Data set trailer labels (end-of-data-set)

The HDR1, EOV1, and EOF1 labels use the same format and the HDR2, EOV2, and EOF2 labels use the same format.

27.5.6 For CABS, billing data tapes shall have the following record and label standards. The dataset serial number on the first header record of an IBM standard tape label also shall have the following format:

	CABS BOS
Record Length	225 bytes (fixed length)
Blocking factor	84 records per block
Block size	18,900 bytes per block
Labels	Standard IBM Operating System

**27.6 Testing Requirements**

27.6.1 At least 90 days prior to either Party sending a mechanized CABS bill for the first time via electronic transmission, or tape; or at least 30 days prior to either party changing to a new CABS version; or at least 30 days prior to either party changing bill mediums (e.g., from paper to electronic), the billing Party will send bill data in the mechanized format according to this Attachment, for testing to ensure that the bills can be processed and that the bills comply with the requirements of this Attachment. SBC ILLINOIS shall also provide to CLEC's Company Manager, located at 600 North Point Parkway Alpharetta, Georgia 30302, the LEC's originating or state level company code so that it may be added to CLEC's internal tables at least thirty (30) calendar days prior to testing or a change in the LEC's originating or state level company code. CLEC will notify SBC ILLINOIS within the time period agreed to by the Parties if the billing test file fails to meet CABS/BOS specifications. SBC ILLINOIS shall make the necessary corrections within the time period agreed to with CLEC to ensure that the billing test file meets CABS/BOS specifications. SBC ILLINOIS shall not send CLEC a mechanized CABS bill for Network Elements (except for testing) until such bills meet CABS/BOS specifications.

27.6.2 After receipt of the test data the Party receiving the data will notify the Party sending the data if the billing test file meets testing specifications. If the billing test file fails to meet the agreed testing specifications, the Party sending the data will make the necessary corrections. At least three (3) sets of testing data must meet the mutually agreed testing specifications prior to either Party sending a mechanized production bill for the first time via electronic transmission or tape. Thereafter, the billing Party may begin sending the billed Party mechanized production bills on the next Bill Date, or within ten (10) days, whichever is later.

## **27.7 Additional Requirements**

27.7.1 RBS: For additional requirements information for Resale Services and other RBS billed services, see CLEC Online, UBIG section. The UBIG is a technical resource and is not intended to countermand any terms in the Agreement related to resale or other RBS billed services. Nor is it intended to impose requirements on the Parties beyond those expressly stated in the Agreement.

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## **27.9 Meet Point Billing – Facilities Based**

27.9.1 CLEC and SBC-13STATE will establish Meet Point Billing (MPB) arrangements in order to provide Switched Access via SBC SBC ILLINOIS' Access Tandem in accordance with the Meet Point Billing guidelines adopted by and contained in the OBF's MECAB documents, except as modified herein. Each Party will maintain provisions in its respective federal and state access tariffs, and/or provisions within the National Exchange Carrier Association (NECA) Tariff No. 4, or any successor tariff to reflect the MPB arrangements identified in this Agreement, including MPB percentages.

27.9.2 CLEC and SBC ILLINOIS will implement the Multiple Bill/Single Tariff option. As described in the MECAB document, each Party will render a bill in accordance with its own tariff for that portion of the service it provides.

27.9.2.1 The details of record exchange options available to CLEC from SBC ILLINOIS are set forth in Schedule 27.1 (Recording Appendix).

27.9.3 In the case of tandem routing, the tandem company will provide to the end office company the billing name, billing address, IXC billing contact telephone number, IXC type of service, IXC ACTL and carrier identification code (CIC) of the Interexchange Carriers (IXCs) in order to comply with the MPB Notification process as outlined in the MECAB document. Such information will be provided, on a one-time basis. In the event that the end office company is unable to ascertain the IXC to be billed, the tandem company will work with the end office company to identify the proper entity to be billed.

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27.9.5 Neither Party will compensate the other for any record exchange under Section 27.9 of this Article or under Schedule 27.1 (Recording Appendix).

27.9.6 The Official Recording Company will provide to the other Party the Switched Access Detail Usage Data (category 1101XX records) via such media as the Parties may agree to, on a daily basis within ten (10) business days after the usage occurs. The Official Recording Party will send such data to the location specified by the other Party.

27.9.6.1 Each Party will act as the Official Recording Company for Switched Access usage when it is jointly provided between the Parties. As described in the MECAB document, the Official Recording Company for tandem routed traffic is:

- (1) the end office company for originating traffic,
- (2) the tandem company for terminating tandem routed traffic, and
- (3) the SSP company for originating 800 traffic.

27.9.7 MPB shall also apply to all jointly provided MOU traffic bearing the 900, or toll free NPAs (e.g., 800, 877, 866, 888 NPAs, or any other non-geographic NPAs) which may likewise be designated for such traffic in the future where the responsible party is an IXC. The Party that performs the SSP function (launches the query to the 800 database) will bill the 800 Service Provider for this function.(comment new language that should be included.

27.9.8 Each Party agrees to provide the other Party with notification of any discovered errors in data within ten (10) business days of the discovery. The appropriate Party will correct the error within sixty (60) calendar days of notification and resubmit the data. In the event the errors cannot be corrected within the time period specified above, the erroneous data will be considered lost. If either Party fails to provide meet point billing data required under Section 27.9 of this Article due to loss, uncorrectable errors or otherwise, the provisions of Sections 5.3 and 5.4 of Schedule 27.1 (Recording Appendix) applicable to SBC ILLINOIS shall apply for the purposes of this Section, to the Party failing to provide the Meet Point Billing data, and shall govern that Party's liability for the lost, unrecorded, damaged or destroyed billing data. The foregoing shall not limit SBC ILLINOIS' obligations, if any, under the Attachments pertaining to performance measures/remedies.

27.9.9 Both Parties will provide the other a single point of contact to handle any MPB questions and will not charge for billing inquiries.

## **27.10 Mutual Compensation**

27.10.1 The Parties will bill each other reciprocal compensation in accordance with the standards and record exchange requirements set forth in this Agreement at Article 21, (Intercarrier Compensation Including Reciprocal Compensation) and in accordance with this Section 27.10.



- 27.10.2 Billing for mutual compensation will be provided in accordance with mutually agreed to CABS data content via current industry processes for mutual compensation. This is described in Section 27.3.2, preceding.
- 27.10.3 Where CLEC, as a facility-based provider, is using terminating recordings produced within its network to bill reciprocal compensation, SBC Illinois will provide a report to identify the UNE originating traffic and CLEC will bill the originating UNE carrier for the MOUs terminated on the CLEC network. SBC Illinois agrees the report will be replaced by identifying data transmission once an industry billing/recording forum determined a technically feasible method to do so.
  - 27.10.3.1 When CLEC has a billing dispute with a third party originating carrier who accessed through the SBC network and was terminated on CLEC's network, SBC will, upon written request, provide CLEC the third party originating carrier's OCN or other additional information. This will allow for CLEC to bill the proper carrier for terminations on its switches.

**27.11 Payment of Charges**

- 27.11.1 Each Party will pay bills applicable to this Agreement as set forth in Section 8 of Article 1, General Terms and Conditions. Sections 8 and 9 of the General Terms and Conditions shall apply to payment of charges, deposits, and billing, disputes. Billing disputes and any rights of termination or disconnection relevant to non-payment of charges shall be governed by Sections 8, 9 and 10 of the General Terms and Conditions.

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**27.13 Customer Usage Data – General Requirements**

- 27.13.1 Daily usage data will be provided by SBC ILLINOIS to CLEC via a daily usage file (DUF). The DUF will be provided when CLEC purchases unbundled network switching, Resale services and/or other services billed out of the resell biller system. SBC ILLINOIS will not provide usage data where customers have flat rate local services billed out of the resell biller system, but will provide usage data where customers have measured local services.
- 27.13.2 SBC ILLINOIS will provide all usage data for CLEC's customers using the SBC ILLINOIS-provided Network Element(s), Resale services and/or other services billed out of the resell billing system
- 27.13.3 SBC ILLINOIS will provide usage data for completed calls only for Network Elements that SBC ILLINOIS records (e.g., unbundled local switching, but not loops). SBC ILLINOIS will provide usage data for completed calls for Resale services and/or other services billed out of the resell billing system offerings that SBC ILLINOIS records for itself (e.g., Local Measured Service.)

27.13.4 SBC ILLINOIS will provide to CLEC Usage Data for CLEC customers only, which will include usage data for 3<sup>rd</sup> party originated calls. SBC ILLINOIS will not submit other local carrier usage data as part of the CLEC Usage Data.

27.13.5 SBC ILLINOIS will only provide daily usage files pursuant to this Section for services described in Section 27.13.1 and provided to CLEC under this Agreement.

**27.14 Customer Usage Data Format for Services Described in Section 27.13.1**

27.14.1 SBC ILLINOIS will provide usage data in the OBF Exchange Message Interface (EMI) format and by category, group and record type.

27.14.2 SBC ILLINOIS will include the Working Telephone Number (WTN) of the call originator as well as the terminating telephone number on each EMI call record. Parties agree to work together if industry problems prevent the delivery of this data.

27.14.3 All usage records will be in packs in accordance with current EMI standards, as those may change from time to time. The Parties agree that once CLEC informs SBC ILLINOIS the number of packs/invoices per state has reached 80, the Parties will begin work to increase the records contained in the packs.

27.14.4 SBC will include the OCN of the originating carrier in the usage records it provides for calls originated by third party carriers utilizing an SBC ULS Port that terminates to an CLEC ULS Port when technically feasible. SBC Illinois will begin providing this OCN after SBC Illinois completes its ULS Port OCN project which project is targeted for completion during first quarter of 2004.

27.14.5 SBC ILLINOIS will transmit formatted usage data to CLEC over Network Data Mover Network using CONNECT:DIRECT protocol, or otherwise agreed to by the Parties.

27.14.6 CLEC and SBC ILLINOIS will test and certify the CONNECT:DIRECT interface to ensure the accurate transmission of usage data.

27.14.7 SBC ILLINOIS will establish a single point of contact to respond to CLEC call usage, data error, and record transmission inquiries.

27.14.8 Changes to the DUF (Usage Data EMI format, content, and transmission processes) will be tested prior to implementation as mutually agreed by both parties and written notification will be provided to CLEC at least 60 days in advance to request Test data from SBC ILLINOIS.

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27.16.1 Alternately Billed Calls – UNE-P

Alternate Billed Service (“ABS”) is a service that allows end-users to bill calls to accounts that may not be associated with the originating line. There are three types of

ABS calls: calling card, collect and third number billed calls. The billing and compensation of UNE-P ABS calls exchanged between CLEC and SBC are governed by a separate 13-state UNE-P ABS Agreement (“ABS Agreement”). CLECs which adopt CLEC’s Interconnection Agreement pursuant to 252(i) of the Act, must also adopt the ABS Agreement which is legitimately related to CLEC’s Interconnection Agreement.

#### 27.16.2 Alternately Billed Calls - Resale Services

27.16.2.1 Calls that are placed using the services of SBC ILLINOIS or another LEC or LSP and billed to a Resale service line of CLEC are called "Incollects." Calls that are placed using a CLEC Resale service line and billed to a SBC ILLINOIS line or other LEC or LSP are called "Outcollects."

27.16.2.2 Outcollects: SBC ILLINOIS will provide to CLEC the unrated message detail that originates from an CLEC subscriber line but which is billed to a telephone number other than the originating number (e.g., calling card, bill-to-third number, etc.). SBC ILLINOIS has agreed to transmit such data on a daily basis. CLEC as the Local Service Provider (“LSP”) will be deemed the earning company and will be responsible for rating the message at CLEC tariffed rates and CLEC will be responsible for providing the billing message detail to the billing company for end user billing. CLEC will be compensated by the billing company for the revenue it is due. A per-message charge for SBC ILLINOIS' transmission of Outcollect messages to CLEC is applicable, and SBC ILLINOIS will bill CLEC for the transmission charge set forth in the Pricing Schedule. In addition, CLEC will compensate SBC ILLINOIS for the receipt of the IntraLATA toll message.

27.16.2.3 Incollects: For messages that originate from a number other than the billing number and that are billable to CLEC customers (“Incollects”), SBC ILLINOIS will provide the rated messages it receives from the CMDS1 network or which SBC ILLINOIS records (non-ICS) to CLEC for billing to CLEC's end-users. SBC ILLINOIS will transmit such data on a daily basis. SBC ILLINOIS will credit CLEC the Billing and Collection (“B&C”) fee set forth in the Pricing Schedule for billing the Incollects. CLEC and SBC ILLINOIS have stipulated that a per message charge for SBC ILLINOIS' transmission of Incollect messages to CLEC is applicable, and SBC ILLINOIS will bill CLEC for the transmission charge set forth in the Pricing Schedule.

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**ARTICLE 32**  
**PERFORMANCE MEASUREMENTS**

**32.1 INTRODUCTION**

- 32.1.1 SBC Communications Inc. (SBC) means the holding company which owns SBC ILLINOIS.
- 32.1.2 Intentionally Left Blank.
- 32.1.3 As used herein, Service Bureau Provider means a company which has been engaged by a Competitive Local Exchange Carrier (“CLEC”) to act as its agent for purposes of accessing SBC ILLINOIS’ OSS application-to-application interfaces.
- 32.1.4 The measurement data herein shall be collected, reported and used to calculate Remedy Payments on a per CLEC operating entity basis. The results of multiple CLEC affiliates shall not be combined for any purpose under this Article.
- 32.1.5 Neither the existence of any particular performance measure, nor the language describing that measure, shall constitute evidence that CLEC is entitled to any particular manner of access, nor is it evidence that SBC ILLINOIS is limited in the manner by which it may provide any particular manner of access. The parties agree that each and every of CLEC’s rights and obligations to such access are defined other than in this Article, such as, for example, relevant laws, FCC and state commission decisions/regulations, tariffs, and the interconnection agreement to which this Article is attached.

**32.2 REMEDY PLAN**

- 32.2.1 Subject to 32.2.2 below, the parties agree to accept and abide by the Performance Measurement Remedy Plan and Schedule, and the state-specific Business Rules, as ordered by the Illinois Commerce Commission (ICC), and as posted on SBC ILLINOIS’ Internet website as of the effective date of this agreement. SBC ILLINOIS agrees to maintain the website in accordance with the resolutions achieved within the Collaborative Process. The Parties shall abide by the opt-in and/or amendment procedures included in such plan or required by the ICC in the approval of such plan.
- 32.2.2 The parties agree that performance measurements, remedies and Business Rules may be revised by the Illinois Commerce Commission, and the parties agree to incorporate such changes when finalized. Each party reserves its rights, notwithstanding anything to the contrary, to seek appropriate legal and/or equitable review and relief from such state Commission order, and this Article does not in any way constitute a waiver by such party of its position with respect to such order, or of any rights and remedies it may have to seek review of such order or otherwise contest the applicability of the performance measures and remedy plan.



32.2.3 In addition to the exclusions described in the performance measures and remedy plans ordered by the Illinois Commerce Commission, SBC ILLINOIS shall not be obligated to pay liquidated damages, remedies or other assessments for noncompliance with a performance measurement to the extent that such noncompliance was the result of delays or other problems proximately caused by the actions of a Service Bureau Provider acting as CLEC's agent for connection to SBC-LEC's OSS, including Service Bureau Provider provided processes, services, systems or connectivity.

**ARTICLE 33  
OPERATIONS SUPPORT SYSTEMS (OSS)**

**33.1 Introduction**

33.1.1 This Article sets forth terms and conditions under which the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) will provide access to Operations Support Systems (OSS) interfaces and the related functions for pre-ordering, ordering, provisioning, maintenance/repair, billing, of customer usage data, and account maintenance.

33.1.2 SBC Communications Inc. (SBC) means the holding company which owns the following ILECs: Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Michigan Bell Telephone Company, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company, L.P. and/or Wisconsin Bell, Inc. d/b/a Ameritech Wisconsin.

SBC-13STATE - As used herein, SBC-13STATE means the applicable above listed ILEC(s) doing business in Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.

SBC-12STATE - As used herein, SBC-12STATE means the applicable above listed ILEC(s) doing business in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.

SBC-8STATE - As used herein, SBC-8STATE means an applicable above listed ILEC(s) doing business in Arkansas, California, Connecticut, Kansas, Missouri, Nevada, Oklahoma, and Texas.

SBC-7STATE - As used herein, SBC-7STATE means the applicable above listed ILEC(s) doing business in Arkansas, California, Kansas, Missouri, Nevada, Oklahoma, and Texas.

SBC-SWBT - As used herein, SBC-SWBT means the applicable above listed ILEC(s) doing business in Arkansas, Kansas, Missouri, Oklahoma, and Texas.

SBC-AMERITECH - As used herein, SBC-AMERITECH means the applicable above listed ILEC(s) doing business in Illinois, Indiana, Michigan, Ohio, and Wisconsin.

PACIFIC - As used herein, PACIFIC means the applicable above listed ILEC doing business in California.

NEVADA - As used herein, NEVADA means the applicable above listed ILEC doing business in Nevada.

SNET - As used herein, SNET means the applicable above listed ILEC doing business in Connecticut.

### **33.2 Definitions**

33.2.1 "LSC" means the Local Service Center (LSC) for SBC-12STATE and the Local Exchange Carrier Center (LECC) for SNET.

33.2.2 "LOC" means the Local Operations Center (LOC) for SBC-13STATE

33.2.3 "MCPSC" means the Mechanized Customer Production Support Center (MCPSC) for SBC-13STATE.

### **33.3 General Conditions**

33.3.1 For Resale services, UNEs, LNP and interconnection trunk orders not supported via an electronic interface for the preorder, ordering and provisioning processes, SBC-13STATE and CLEC will use manual processes. Should SBC-13STATE develop electronic interfaces for these functions for itself, SBC-13STATE will offer electronic access to CLEC within the specific region that the OSS is made available. In addition to the electronic Interfaces, SBC-13STATE shall provide manual processes available to other CLECs for preordering, ordering, provisioning, and billing functions via SBC-13STATE's LSC or LECC, and for repair and maintenance functions through SBC-13STATE's LOC. CLEC shall use electronic interfaces for OSS unless the electronic interfaces are temporarily unavailable or where a given order cannot be processed electronically or where CLEC provides a forecast for manual orders, provided, however, that the Parties agree to work together to develop a plan to migrate orders that CLEC has elected to submit via manual processes to electronic processes within 12 months. Should CLEC use manual processes, CLEC shall pay any State Commission-approved additional charges associated with these manual processes.

33.3.2 When SBC-13STATE introduces electronic interfaces, in accordance with the Change Management Process referenced in Section 33.3.10 below, those interfaces will be deemed automatically added to this Article, upon request of CLEC unless SBC-13STATE believes there are essential terms and conditions unique to the new interface that are not included in this Article. In such case, SBC-13STATE shall use its good faith reasonable efforts to notify CLEC and propose such additional terms and conditions in sufficient time that the Parties, negotiating in good faith, may reach agreement on the amendment and have it become effective no later than the date the new interface is made available for use by CLECs.

33.3.2.1 If the Parties have reached agreement on any necessary amendment, and have filed the amendment for Commission approval, but the amendment is not yet effective, then the Parties may agree to implement the amendment rates, terms, and conditions upon making available the OSS to CLEC. If, for any reason, the Parties are unable

to reach agreement on the amendment rates, terms, or conditions, in time for the amendment to become effective (under state Commission rules) on or before the date that the new interface is scheduled to be available for use by CLECs, then, at CLEC's option, CLEC may agree to SBC-13STATE 's proposed amendment rates, terms, and conditions on an interim basis with a retroactive true-up to the effective date of such interim amendment based upon the final amendment that subsequently becomes effective between the Parties.

33.3.2.2 SBC-13STATE shall use its good faith reasonable efforts to propose the essential terms and conditions as soon as such terms and conditions are defined, with a target of three (3) months prior to the scheduled release date for the new interface.

33.3.3 When SBC-13STATE retires Interfaces in accordance with the Change Management Process referenced in Section 33.3.10 below, those Interfaces will be deemed automatically deleted from this Article.

33.3.4 Proper Use of OSS interfaces:

33.3.4.1 For SBC-13STATE, CLEC agrees to utilize SBC-13STATE electronic interfaces, as described herein, only for the purposes of establishing and maintaining Resale Services, UNEs, local number portability and interconnection trunk orders from SBC-13STATE pursuant to this Agreement and applicable tariffs. Section 9 of the General Terms and Conditions shall apply to any disputes which arise under this Agreement, with the exception of disputes related to the improper use of or access to CPNI or any alleged non-compliance with SBC-13STATE's security guidelines.

33.3.4.2 In the event SBC-13STATE has good cause to believe that CLEC has used SBC-13STATE OSS in a way that conflicts with this Agreement or Applicable Law, SBC-13STATE shall give CLEC written notice describing the alleged misuse ("Notice of Misuse"). CLEC shall immediately refrain from the alleged misuse until such time that CLEC responds in writing to SBC-13STATE's Notice of Misuse, which shall be provided to SBC-13STATE within twenty (20) days after receipt of the Notice of Misuse. In the event CLEC agrees with SBC-13STATE's allegation of misuse, CLEC shall refrain from the alleged misuse during the term of this Agreement.

33.3.4.3 Section 1.9 of the General Terms and Conditions shall apply to any disputes which arise under this Article, including disputes related to the alleged improper use of or access to CPNI or any alleged non-compliance with SBC-13STATE's security guidelines. Except as otherwise set forth in this Article, CLEC's liability for improper or unauthorized use of or access to SBC-13STATE's OSS shall be governed by Section 1.7.6 of the General Terms and Conditions of the Agreement.

33.3.4.4 In the event CLEC does not agree that CLEC's use of SBC 13STATE's OSS is inconsistent with this Agreement or Applicable Law as alleged by SBC 13STATE, then the Parties agree to the following steps:

33.3.4.4.1 If such alleged misuse involves improper access of pre-order applications to obtain CPNI in violation of this Agreement, Applicable Law, or involves a violation of the security guidelines contained herein, or negatively affects another OSS user's ability to use OSS, CLEC shall continue to refrain from using the particular OSS functionality in the manner alleged by SBC to be improper, until CLEC has implemented a mutually agreeable remedy to the alleged misuse. SBC may invoke the dispute resolution process in Section 1.9 (General Terms and Conditions) to devise such remedy.

33.3.4.4.2 To remedy the alleged misuse for the balance of the Agreement, Parties will work together as necessary to mutually determine a permanent resolution for the balance of the term of the Agreement.

33.3.5 Upon notice and good cause shown, SBC-13STATE shall have the right to conduct an audit of CLEC's use of the SBC-13STATE OSS. As used in this Section, the term "good cause" means that a reasonable person would consider that an audit of CLEC's use of the SBC-13STATE OSS is justified under the circumstances that exist at the time SBC-13STATE elects to conduct such an audit. Such audit shall be limited to auditing those aspects of CLEC's use of the SBC 13STATE OSS that relate to SBC's allegation of misuse as set forth in the Notice of Misuse. SBC 13STATE shall give ten (10) days advance written notice of its intent to audit CLEC ("Audit Notice") under this Section, and shall identify the type of information needed for the audit. Such Audit Notice may not precede SBC 13STATE's Notice of Misuse. Within a reasonable time following the Audit Notice, but no less than fourteen (14) days after the date of the notice (unless otherwise agreed by the Parties), CLEC shall provide SBC 13STATE with access to the requested information in any reasonably requested format, at an appropriate CLEC location, unless otherwise agreed to by the Parties. The audit shall be at SBC 13STATE's expense. All information obtained through such an audit shall be deemed proprietary and/or confidential and subject to confidential treatment without necessity for marking such information confidential. SBC 13STATE agrees that it shall only use employees or outside parties to conduct the audit who do not have marketing, strategic analysis, competitive assessment or similar responsibilities within SBC 13STATE, or any SBC affiliate.

### 33.3.6 OSS Access to CPNI

33.3.6.1 Within SBC-13STATE regions, CLEC's access to pre-order functions described in Sections 33.4.2.2 and 33.4.3.2 will only be utilized to view Customer Proprietary Network Information (CPNI) of another carrier's end user where CLEC has obtained an authorization for release of CPNI from the end user in accordance with applicable law and has obtained an authorization to become the end user's local service provider.

33.3.6.2 This Section applies to PACIFIC ONLY. For residence end users, prior to accessing such information, CLEC shall, on its own behalf and on behalf of PACIFIC, comply

with all applicable requirements of Section 2891 of the California Public Utilities Code and 47 USC 222 (and implementing FCC decisions thereunder), and, where accessing such information via an electronic interface, CLEC shall have obtained an authorization to become local service provider of the end user. Accessing such information by CLEC shall constitute certification that CLEC is in compliance with applicable requirements of Section 2891 and Section 222 (and implementing FCC decisions thereunder) and has complied with the prior sentence. CLEC shall receive and retain such information in conformance with the requirements of 47 USC 222 (and implementing FCC decisions thereunder). CLEC agrees to indemnify, defend and hold harmless PACIFIC against any claim made by a residence end user or governmental entity against PACIFIC or CLEC under Section 2891 or Section 222 (and implementing FCC decisions thereunder) or for any breach by CLEC of this Section.

33.3.6.3 Throughout SBC-13STATE region, CLEC is solely responsible for determining whether proper authorization has been obtained and holds SBC-13STATE harmless from any loss on account of CLEC's failure to obtain proper CPNI consent from an End User.

33.3.7 SBC-13STATE will provide CLEC with access to the Interfaces during the hours of operation posted in the Handbook on the CLEC Online Website. Changes to hours of operation will be handled in accordance with the Change Management Process.

33.3.8 SBC-13STATE shall provide support for the Interfaces described in this Article. In accordance with the SBC 13STATE Change Management Process, CLEC will provide a single point of contact for issues related to the Interfaces. This point of interface is known as the CMP SPOC. Each Party shall also provide to the other Party telephone numbers for resolution of problems in connection with pre-ordering, ordering, provisioning and maintenance of the services. SBC-13STATE shall list the business days and hours for each call center in SBC-13STATE's CLEC Handbook (CLEC Online website) and notice any changes via Accessible Letter. Minimum hours of operation for each center shall be:

IS Call Center: 7 days per week, 24 hours per day

LSC, LECC, MCPSC: Monday through Friday, excluding Holidays, 8:00 AM to 5:00 PM (in each applicable timezone)

LOC– Maintenance: 7 days per week, 24 hours per day

LOC– Provisioning: Monday through Friday, excluding Holidays, 8:00 AM to 5:00 PM (in each applicable timezone)

The Parties shall ensure adequate coverage in its service centers during these minimum hours.

- 33.3.9 SBC-13STATE and CLEC will establish interface contingency plans and disaster recovery plans for the pre-order, ordering and provisioning of Resale services and UNE.
- 33.3.10 The Parties will follow the final adopted guidelines of Change Management as may be modified from time to time in accordance with the Change Management principles. Those guidelines (or any successor), as they may be modified from time to time, are incorporated into this Agreement by reference as if fully set forth herein.
- 33.3.11 Intentionally Left Blank
- 33.3.12 CLEC is responsible for obtaining operating system software and hardware to access SBC-13STATE OSS functions as specified in Sections 33.10 and 33.11 of this Article.
- 33.3.13 For all SBC states, the performance measures and remedy plans applicable to the OSS interfaces shall be as agreed between the parties in the relevant state-specific interconnection agreements, if any.
- 33.3.14 SBC-13 STATE will recognize CLEC as the customer of record for CLEC's local exchange line subscribers for all services ordered by CLEC under this agreement and will send all notices, invoices and pertinent information directly to CLEC. Except as otherwise specifically provided in this Agreement, CLEC shall be the single point of contact for all CLEC end users as to the services for which CLEC is the authorized service provider. Each Party shall refer all questions regarding the other Party's service or product directly to the other Party at a telephone number specified by the other Party. Each Party shall ensure that all their representatives who receive inquiries regarding the other Party's services: (i) provide such numbers to callers who inquire about the other Party's services or products; and (ii) do not in any way disparage or discriminate against the other Party, or its products or services.
- 33.3.15 Each Party will abide by applicable state or federal laws and regulations in obtaining end user authorization prior to changing the end user's local service provider to itself and in assuming responsibility for any applicable charges as specified in Section 258(b) of the Telecommunications Act of 1996. If an end user initiates a challenge to a change in its local exchange service provider, or if otherwise required by law or a regulatory authority, the Parties shall cooperate in providing each other information about the end user's authorization for the change.
- 33.3.16 For ease of administration, this multi-state Article contains certain specified rates, terms and conditions which apply only in a designated state ("state-specific terms"). To the extent that this Article contains specified rates, terms and conditions which apply only in a given state, such rates, terms and conditions shall not apply and shall have no effect in any other state(s) to which this Article is submitted for approval under Section 252(e) of the Act. State specific terms have been negotiated by the Parties only as to the states where this Article has been executed, filed and approved. When the parties negotiate an OSS Article for an additional state, neither Party shall

be precluded by any language in this Article from negotiating state-specific terms for the state in which they are to apply.

**33.4 Pre-Ordering**

33.4.1 SBC-13STATE will provide real time electronic access to pre-order functions to support CLEC's orders. The Parties acknowledge that ordering requirements necessitate the use of current, real time pre-order information to accurately build service orders. SBC-13STATE will make the following pre-order functions available to CLEC:

33.4.2 Pre-ordering functions for Resale Services and UNEs include:

33.4.2.1 Feature/Service Availability:

33.4.2.1.1 Feature Inquiry provides SBC-12STATE with feature and service availability by WTN, NPA/NXX, and CLLI Code (as applicable). For SNET, features will be available based on NPA-NXX.

33.4.2.1.2 Primary Interexchange Carrier (PIC) options for intraLATA toll and interLATA toll.

33.4.2.2 Customer Service Information - CSI Inquiry:

Access to SBC-13STATE retail or resold CPNI and account information for pre-ordering will include: billing name, service address, billing address, service and feature subscription, directory listing information, long distance carrier identity, and for SBC-12STATE, pending service order activity is included. CLEC agrees that CLEC's representatives will not access the information specified in this subsection until after the End User requests that his or her Local Service Provider be changed to CLEC, and an End User authorization for release of CPNI complies with conditions as described in Section 33.3.2 of this Article.

33.4.2.3 Telephone Number Inquiry:

SBC-13STATE provides a Telephone Number Reservation Inquiry and a Cancel Reservation function. With the rollout of the Uniform PreOrder Interfaces, SBC-AMERITECH also provides a Telephone Number Confirmation Inquiry function.

33.4.2.4 Scheduling Inquiry/Availability:

33.4.2.4.1 Due Date Inquiry provides next available dates for the End User (where available).

33.4.2.4.2 Dispatch Inquiry provides information to indicate whether dispatch is required.

33.4.2.5 Address Validation Inquiry: SBC-13STATE provides address validation function.

33.4.2.6 Loop Pre-Qualification and Loop Qualification Inquiry:



SBC-13STATE provides pre-order loop qualification information specific to DSL capable and Line Shared UNE loops consistent with the XDSL and Advanced Services OSS Plan of Record filed 4/3/00 and approved by FCC on 12/22/00.

- 33.4.2.7 Common Language Location Indicator (CLLI) Inquiry:  
Provided in SBC-12STATE. Will be available across SBC-13STATE with the Uniform POR Release of Pre-Order interfaces.
- 33.4.2.8 Connecting Facility Assignment (CFA) Inquiry:  
Provided in SBC-12STATE. Will be available across SBC-13STATE with the Uniform POR Release of Pre-Order interfaces.
- 33.4.2.9 Network Channel/Network Channel Interface (NC/NCI) Inquiry:  
Provided in SBC-12STATE. Will be available across SBC-13STATE with the Uniform POR Release of Pre-Order interfaces.
- 33.4.3 Intentionally Left Blank.
- 33.4.4 Electronic Access to Pre-Order Functions:
  - 33.4.4.1 SBC-SWBT Resale Services Pre-order System Availability: SBC-SWBT will provide CLEC access to one or more of the following systems:
    - 33.4.4.1.1 Consumer Easy Access Sales Environment (C-EASE):C-EASE is an ordering entry system through which SBC-SWBT provides CLEC access to the functions of pre-ordering to order SBC-SWBT residential Resale services.
    - 33.4.4.1.2 Business Easy Access Sales Environment (B-EASE): B-EASE is an ordering entry system through which SBC-SWBT provides CLEC access to the functions of pre-ordering to order SBC-SWBT business Resale services.
    - 33.4.4.1.3 Service Order Retrieval and Distribution (SORD) is available to order SBC-SWBT Resale service
  - 33.4.4.2 PACIFIC and NEVADA Resale Services Pre-Order System Availability: PACIFIC will provide CLEC access to the following system:
    - 33.4.4.2.1 Service Order Retrieval and Distribution (SORD) is available for the pre-order function of viewing the CPNI, when SORD is used to order PACIFIC Resale service.
  - 33.4.4.3 SNET Resale Service Pre-Order System Availability:  
SBC/SNET will provide CLEC access to the following applications through its proprietary W-CIWin interface.

33.4.4.3.1 W-SNAP is an order entry application through which SNET provides CLEC access to pre-ordering functionality embedded in the ordering tool.

33.4.4.3.2 CCTOOLS is a toolbar that provides icons for accessing pre-order GUI applications.

33.4.4.3.3 Electronic Forms (EF) is an automated workflow process for obtaining pre-order information for specific complex resale products.

33.4.4.4 SNET Resale Services, UNE, and LNP-Pre-Order System Availability: SNET will provide CLEC access to its MSAP:

33.4.4.4.1 MSAP is an Electronic Data Interchange (EDI) based interface which provides access to pre-order functions.

33.4.4.5 SBC-12STATE Resale Services, UNE and LNP Pre-Order System Availability: SBC-12STATE will provide CLEC access to the following system:

33.4.4.5.1 An industry standard EDI/CORBA Pre-ordering Gateway is also provided by SBC-12STATE. This pre-ordering gateway supports two structural protocols, EDI and CORBA, as recommended by the technical industry committees. EDI/CORBA is an application-to-application interface that can be integrated with the CLEC's own systems.

33.4.4.5.2 Enhanced VeriGate is a CLEC interface developed by SBC-12STATE that provides access to the pre-ordering functions. Enhanced VeriGate is accessible via the Web-Toolbar.

33.4.5 Other Pre-order Function Availability:

33.4.5.1 Where pre-ordering functions are not available electronically, CLEC will manually request this information from the LSC, dependent on operating region, for inclusion on the service order request.

33.4.5.2 Data Validation Files are available for the purpose of providing requesting CLECs with an alternate method of acquiring pre-ordering information that is considered relatively static. Upon request, SBC-12STATE will provide CLECs with any of the following Data Validation Files via Connect: Direct, CD-ROM, or downloadable via the pre-order GUI – Enhanced Verigate. Due to its size, the Street Address Guide (SAG) will be available only via Connect:Direct, and CD-ROM.

Data Validation Files:

- SAG (Street Address Guide)
- Feature/Service Availability by Switch
- Directory Names
- Class of Service Codes
- USOC (Universal Service Order Codes)

- Community Names
- Yellow Page Headings
- PIC/LPIC (InterLATA/IntraLATA)

### **33.5 Ordering/Provisioning**

33.5.1 SBC-13STATE provides access to ordering functions via one or more electronic interfaces pursuant to Section 33.3.1. CLEC will format the service request to identify what features, services, or elements it wishes SBC-13STATE to provision in accordance with applicable SBC-13STATE ordering requirements, (where currently available) and/or other ordering requirements which have been mutually agreed, and will be implemented pursuant to Section 33.3.10 (Change Management) of this Article.

33.5.2 SBC-13STATE will provide CLEC access to one or more of the following systems or interfaces:

#### **Resale Service Order Request and Provisioning System Availability:**

33.5.3 In SBC-SWBT:

33.5.3.1 R-EASE is available for the ordering of residential Resale services.

33.5.3.2 B-EASE is available for the ordering of business Resale services.

33.5.3.3 A file transmission may be provided to confirm order completions for R-EASE or B-EASE order processing. This file will provide service order information of all distributed and completed orders for CLEC.

33.5.3.4 SORD interface provides CLEC with the ability to create simple and complex Resale orders that cannot be ordered through Easy Access Sales Environment (EASE), Electronic Data Interchange (EDI) or Web Local Exchange (WebLEX). In addition, the SORD interface supports the modification of service orders submitted electronically by CLEC. The Parties agree that the following conditions are applicable to electronically generated service orders with errors corrected via SORD. If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call the LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above. For terms and conditions for service order error correction within SORD, see Section 33.5.3.5.

33.5.3.5 As detailed in Sections 33.5.3.4, 33.5.5.3, 33.5.9.1, 33.5.9.2, the Parties agree that the following timelines are applicable to electronically generated service orders with errors corrected via SORD:

Errors occurring between order generation and distribution must be corrected within five (5) hours for a simple order and within twenty-four (24) hours for a complex order;

Error Service Order Image (ESOI) errors must be corrected within three (3) business hours.

Service orders will be excluded from calculation of the results for all related performance measurements, described in Article 32 (Performance Measures) as applicable if CLEC fails to correct service order errors within the timeframes specified in this Section 33.5.3.5.

Additionally, service orders with errors that occur after order generation, but prior to distribution will not qualify for a SBC-SWBT issued FOC.

#### 33.5.4 In NEVADA only:

33.5.4.1 Pacific Bell Service Manager (PBSM) is available for ordering Centrex and ISDN Resale services.

33.5.4.2 When available, SORD system will support the ordering of all Resale Services.

#### 33.5.5 In PACIFIC only:

33.5.5.1 Intentionally left blank

33.5.5.2 Pacific Bell Service Manager (PBSM) is available for ordering Centrex and ISDN Resale services.

33.5.5.3 SORD system supports the ordering of all Resale Services in SBC-7STATES. If CLEC chooses to use SORD to issue orders in PACIFIC, any service order errors will be corrected by the LSC. CLEC will be given a list generated by the LSC of CLEC order errors, and CLEC will be responsible for contacting their customer when necessary to clear an error. With CLEC being the point of contact for their customer, CLEC agrees to respond timely to the LSC with correct information in order for LSC to complete the correction of the error and subsequent completion of the order. For terms and conditions for service order error correction within SORD, see Section 33.5.3.5.

33.5.6 This Section intentionally left blank.

33.5.7 In SNET, Resale ordering is supported by W-CIWin (SNET's proprietary GUI interface).

- 33.5.7.1 W-SNAP is made available for the ordering of non-complex Resale products and services.
- 33.5.7.2 Order Negotiation (as part of CCTOOLS) is made available for the ordering of complex Resale products and services.
- 33.5.7.3 Electronic Forms (EF) is an automated workflow process for ordering of specific complex Resale products and services.

**Resale and UNE Service and LNP Order Request and Provisioning System Availability:**

- 33.5.8 SBC-13STATE makes available to CLEC an Electronic Data Interchange (EDI) interface for transmission of SBC-13STATE ordering requirements via formats provided on the Local Service Request (LSR) as defined by the OBF and via EDI mapping as defined by TCIF. In ordering and provisioning Resale, CLEC and SBC-13STATE will utilize industry guidelines developed by OBF and TCIF EDI to transmit data based upon SBC-13STATE's Resale ordering requirements, dependent on operating region. In ordering and provisioning UNE, CLEC and SBC-13STATE will utilize industry guidelines developed by OBF and TCIF EDI to transmit data based upon SBC-13STATE's UNE ordering requirements dependent on operating region. In addition, Local Number Portability (LNP) and, where applicable, Interim Number Portability (INP), will be ordered consistent with the OBF LSR and EDI process.
- 33.5.9 For SBC-SWBT and PACIFIC regions, SORD interface provides CLECs with the ability to create simple and certain complex UNE orders that cannot be initiated through EASE, EDI or WebLEX.
  - 33.5.9.1 For SBC-SWBT, the SORD interface supports the modification of service orders submitted electronically by CLEC. The Parties agree that the following conditions are applicable to electronically generated service orders with errors corrected via SORD: If CLEC chooses to use SORD to issue orders, then CLEC becomes responsible for correction of all service order errors between order application and order completion that occur on mechanically generated service orders created or modified by CLEC. CLEC may need to call the LSC to obtain additional information. CLEC may also choose to clear service order errors, even though CLEC is not initiating service orders via SORD. CLEC would then become responsible for correction of all errors, as detailed above. For terms and conditions for service order error correction within SORD, see Section 33.5.3.5.
  - 33.5.9.2 In SBC-PACIFIC region, any service order errors will be corrected by the LSC. CLEC will be given a list generated by the LSC of CLEC order errors, and CLEC will be responsible for contacting their customer when necessary to clear an error. CLEC shall respond timely to the LSC with correct information regarding orders submitted to SORD in order for LSC to complete the correction of the error and subsequent completion of the order. For terms and conditions for service order error correction within SORD, see Section 33.5.3.5.

- 33.5.10 Intentionally left blank
- 33.5.11 In ordering and provisioning Unbundled Dedicated Transport and local interconnection trunks, CLEC and SBC will utilize SBC's ordering requirements which are based on industry ASR guidelines developed by OBF. SBC 13STATE support the ordering of Unbundled Dedicated Transport and local interconnection trunks for purposes of this Agreement via an ASR. These ASRs are transmitted to SBC-13STATE via NDM Direct Connect Extended Enhanced Loops/Links (EELs) (also known as Multi-Serving Wire Centers) shall be ordered via the procedures set forth on the CLEC Online website, consistent with the Uniform Plan of Record.
- 33.5.12 For SBC-12STATE, WebLEX is the new uniform ordering GUI interface that provides access to the uniform ordering functions for Resale Services, UNEs, and Local Number Portability. WebLEX is accessible via a Web Toolbar.
- 33.5.13 In SNET, MSAP (SBC 13STATE's EDI-based industry standard app-to-app interface) is available for the ordering of both complex and non-complex Resale Services, as well as the ordering of UNEs and Local Number Portability.
- 33.5.14 SBC-Ameritech will utilize industry guidelines to develop and implement the necessary changes to allow CLEC to send an LSR utilizing LSOG 5 (and future LSOG releases) for Unbundled Network Element Platform conversions without specifying the features or functionalities that were previously being provided by SBC-Ameritech or any CLEC using SBC-Ameritech resale or UNE-P services (i.e. a UNE-P "as-is" LSR utilizing an ACT of "W"). CLEC will compensate SBC for its share of OSS implementation costs necessary to accommodate the "as is" process for UNE-P.

### **33.6 Additional Terms For Provisioning**

#### 33.6.1 Provisioning for Resale Services and UNEs in SBC-13STATE:

- 33.6.1.1 Intentionally left blank
- 33.6.1.2 Intentionally left blank
- 33.6.1.3 When CLEC places an electronic order using SBC's LSOR based ordering system (e.g. EDI and WebLEX) or the ASR-based ordering system as described in [Section 33.5.11](#) above, SBC-13 STATE will provide CLEC with an electronic confirmation notice. The confirmation notice will follow industry-standard formats and contain the SBC-13 STATE due date for order completion. ("Due Date"). Upon completion of an LSR, SBC-13 STATE will provide CLEC with an electronic completion notice which follows industry-standard formats and which states when that order was completed.

- 33.6.1.4 When CLEC places an electronic order using SBC's LSOR based ordering system (e.g. EDI and WebLEX), SBC-13 STATE shall provide electronic jeopardy notification of any instances when SBC-13 STATE's due dates are in jeopardy of not being met by SBC-13 STATE. This notice is known as a jeopardy notice and will be used to notify the CLEC in any instance where a Firm Order Confirmation has been sent and the due date of the order is in jeopardy of being met for any reason. Jeopardy codes are sent at service order level. When CLEC places an electronic order using either SBC's LSOR-based ordering system (e.g. EDI and WebLEX) or the ASR based ordering system as described in Section 33.5.11 above, SBC-13 STATE shall provide electronic notification when an order contains rejections/errors in any of the data element(s) fields. This notice is known as a reject error notification and such notice will rarely be sent following a firm order confirmation. SBC-13 STATE shall give such notice as soon as it identifies the jeopardy or reject.
- 33.6.2 Provisioning for Resale Services and UNEs in SBC-12STATE: SBC-12STATE will provision Resale services and UNEs as detailed in CLEC service order requests. Access to order status on such requests will be provided via the following electronic interfaces:
- 33.6.2.1 For SBC-12STATE, Order Status and Provisioning Order Status functionality is provided through the Enhanced Verigate interface which will allow CLEC to check service order status. In addition, for SBC-SWBT pending orders can be viewed in SORD.
- 33.6.2.2 For SBC-12STATE, EDI also provides service order status functions, including order acknowledgement, Firm Order Confirmation (FOC), service completion, and, as available, other provisioning data and information.
- 33.6.2.3 For SBC-12STATE -EDI also provides service order status functions, including order acknowledgement, Firm Order Confirmation (FOC), service completion, and, as available, other provisioning data and information.
- 33.6.3 Provisioning for Resale services and UNEs in PACIFIC and NEVADA: PACIFIC and NEVADA will provision Resale services and UNE as detailed in CLEC order requests. Access to status on such orders is provided via the following electronic interfaces:
- 33.6.3.1 For SBC-PACIFIC and SBC-NEVADA, the Pacific Bell Order Dispatch (PBOD) functions via DataGate allows CLEC to check status of basic exchange service orders that require field work. PACIFIC and NEVADA also offers Provisioning order status to check the status of service orders.

### **33.7 Maintenance/Repair**

33.7.1 through 33.7.8 Intentionally left blank

- 33.7.9 SBC-13 STATE will provide CLEC access to the following electronic interfaces to place and check the status of trouble reports for Resale, UNEs and LNP:
- 33.7.9.1 In SBC-7STATE, Trouble Administration (TA) system access provides CLEC with SBC-7STATE software that allows CLEC to submit trouble reports and subsequently check status on trouble reports for CLEC End-Users. TA will provide the ability to review the maintenance history of a converted Resale CLEC account. TA is accessible via SBC-7STATE Classic Toolbar.
  - 33.7.9.2 In PACIFIC and NEVADA, Pacific Bell Service Manager (PBSM) allows CLEC to perform MLT, issue trouble tickets, view status, and view trouble history on-line.
  - 33.7.9.3 In SBC-12STATE, Electronic Bonding/Trouble Administration- Graphical User Interface (EBTA-GUI) allows CLEC to issue trouble tickets, view status, and view trouble history on-line.
  - 33.7.9.4 In SBC SNET the maintenance and repair functionality for Resale services and UNEs is available via the MSAP EDI interface. In addition, for Resale products and services, trouble history and trouble status functions are available via CCTOOLS.
  - 33.7.9.5 In SBC-12STATE, Electronic Bonding/Trouble Administration (EB/TA) is an application to application interface that is available for trouble report submission and status updates. EBTA conforms to ANSI guidelines T1:227:1995, T1.228:1995 and T1.262:1998, Electronic Communications Implementation Committee (ECIC) Trouble Report Format Definition (TRFD) Number 1 as defined in ECIC document ECIC/TRA/95-003, and all guidelines referenced within those documents, as mutually agreed upon by CLEC and SBC-12STATE. Functions currently implemented include Enter Trouble, Request Trouble Report Status, Add Trouble Information, Modify Trouble Report Attributes, Trouble Report Attribute Value Change Notification, and Cancel Trouble Report, as explained in 6 and 9 of ANSI T1.228:1995. CLEC and SBC-12STATE will exchange requests over a mutually agreeable X.25-based network.

### **33.8 Billing And Customer Usage**

- 33.8.1 SBC-13STATE will send associated billing information to CLEC as necessary to allow CLEC to perform billing functions. At minimum SBC-13STATE will provide CLEC billing information in a paper format or via 18 track magnetic tape, as agreed to between CLEC and SBC-13STATE. Such alternate bill media will be made available to CLEC consistent with the individual state tariff provisions.
  - 33.8.1.1 For Resale Services in PACIFIC, CLEC may elect to receive Custom Billing Disk/ CD Bill. Custom Billing Disk/ CD Bill provides an electronic bill with the same information as a paper bill along with various reporting options.
  - 33.8.1.2 For Resale Services in SBC-AMERITECH, CLEC may elect to receive its bill on



CD.

- 33.8.2 Electronic access to billing information for Resale services will also be available via the following interfaces:
  - 33.8.2.1 In SBC-SWBT, CLEC may receive Bill Plus™, an electronic version of its bill, as described in, and in accordance with, SBC-SWBT's Local Exchange Tariff.
  - 33.8.2.2 In SBC-SWBT, CLEC may also view billing information through the Bill Information interface. Bill Information will be accessible via SBC-SWBT Classic Toolbar.
  - 33.8.2.3 In SBC-13STATE, CLEC may receive a mechanized bill format via the EDI 811 transaction set.
  - 33.8.2.4 In SBC-12STATE, CLEC may receive electronically a Usage Extract Feed, or in SBC 13STATE, a Daily Usage Feed (DUF). On a daily basis, this feed provides information on the usage billed to its accounts for Resale services in the industry standardized EMR format.
  - 33.8.2.5 Intentionally left blank
  - 33.8.2.6 In SBC 13STATE, CLEC may receive a Billing Detail File on cartridge or 18 track magnetic tape.
  - 33.8.2.7 In SBC-AMERITECH, CLEC may receive a mechanized bill via the SBC-AMERITECH Electronic Billing System (AEBS) transaction set.
- 33.8.3 Electronic access to billing information for UNEs (and for LNP and interconnection trunks where noted below) will also be available via the following interfaces:
  - 33.8.3.1 For UNEs, LNP, and interconnection trunks, SBC-13STATE makes available to CLEC a local Bill Data Tape to receive data in an electronic format from its CABS database. The local Bill Data Tape contains the same information that would appear on CLEC's paper bill.
  - 33.8.3.2 In SBC-SWBT, CLEC may also view billing information through the Bill Information interface. Bill Information will be accessible via SBC-SWBT Classic Toolbar.
  - 33.8.3.3 In SBC-12STATE, CLEC will receive a Usage Extract Feed, or in SBC 13STATE, a Daily Usage Feed (DUF), electronically, on a daily basis, with information on the usage billed to its accounts for UNEs in the industry standardized Exchange Message Record (EMR) format.

### **33.9 Local Account Maintenance**

#### **Loss Notification**

33.9.1 SBC-13STATE will provide Loss Notifications. This notification alerts CLEC that a change requested by another Telecommunications Carrier (TC) has been completed and, as a result, the Local Service Provider associated with a given telephone number has been changed. It will be provided via the uniform ordering application to application interface using the EDI 836 transaction, and will also be available via the uniform ordering WebLEX GUI interface. The current loss notification processes via industry standard CARE record format and the “Local Disconnect Report”, where applicable in the SBC-8STATE region, will remain in effect until full implementation and testing of the new Loss Notification processes is completed.

#### **Change of Preferred InterLATA or IntraLATA Carrier**

33.9.2 SBC-13STATE shall accept and process the following types of preferred carrier changes sent by CLEC for end users subscribing to CLEC local service: (1) intraLATA toll and (2) interLATA toll.

33.9.3 When a CLEC end user authorizes a change of one of its preferred carrier designations, CLEC shall notify SBC-13STATE of this change using a Local Service Request (“LSR”) which it will send to SBC-13STATE over the ordering gateway for provisioning local service. SBC-13STATE will not accept requests to change the PIC on a Resale, UNE Port or UNE Loop with Port Combination service via the CARE process. SBC-13STATE will follow industry guidelines in rejecting requests received via the CARE process.

33.9.4 CLEC acknowledges that these orders shall be processed via LSR Change orders and not the industry-standard PIC change process which is used with retail accounts.

### **33.10 Remote Access Facility**

33.10.1 For the SBC-SWBT region, CLEC must access the following OSS interfaces via a SWBT Remote Access Facility (LRAF) located in Dallas, Texas: R-EASE; B-EASE; EDI-Ordering (via EDI Interactive Agent); EDI-PreOrdering (via EDI Interactive Agent or CORBA); SORD; Electronic Bonding/Trouble Administration “EB/TA”; Toolbar Trouble Administration; EBTA-GUI; Enhanced Verigate, WebLEX, and Bill Information. Connection to the LRAF will be established via a “port” either through dial-up or direct connection as described in Section 33.10.4.

33.10.2 In PACIFIC and NEVADA regions, CLEC must access the following OSS interfaces via a Pacific Remote Access Facility (PRAF) located in Fairfield, California: EDI-Ordering (via EDI/SSL); EDI-PreOrdering (via EDI/SSL or CORBA); SORD; Electronic Bonding/Trouble Administration (via EB/TA); Toolbar; Enhanced Verigate; WebLEX; and PBSM. Connection to the PRAF will

be established via a “port” either through dial-up or direct connection as described in Section 33.10.4; provided, however, that CLEC may, at its option, interface with PACIFIC’s EDI ordering application as described above through SBC’s Local Remote Access Facility (“LRAF”). If CLEC chooses to use the LRAF for electronic orders, all CLEC EDI orders must be transmitted to the LRAF and none may be sent via the PRAF.

- 33.10.3 In the Ameritech region, CLEC must access the following OSS interfaces via an Ameritech Remote Access Facility (ARAF) located in Chicago, Illinois. EDI-Ordering; Electronic Bonding/Trouble Administration (via EB/TA); Toolbar; Enhanced Verigate; and WebLEX. Connection to the ARAF will be established via a “port” either through dial-up or direct connection as described in Section 33.10.4; provided, however, that CLEC may, at its option, interface with Ameritech’s EDI ordering application as described above through SBC’s Local Remote Access Facility (“LRAF”). If CLEC chooses to use the LRAF for electronic orders, all CLEC EDI orders must be transmitted to the LRAF and none may be sent via the ARAF.
- 33.10.4 For SBC-13STATE, CLEC may use three types of access: Switched, Private Line, and Frame Relay. For Private Line and Frame Relay “Direct Connections,” CLEC shall provide its own router, circuit, and two Channel Service Units/Data Service Units (CSU/DSU). The demarcation point shall be the router interface at the RAF. Switched Access “Dial-up Connections” require CLEC to provide its own modems and connection to the SBCRAF. CLEC shall pay the cost of the call if Switched Access is used.
- 33.10.5 For SBC-13STATE, CLEC shall use TCP/IP to access SBC-13STATE OSS via an SBC RAF. In addition, CLEC shall have at least one unique public-registered Internet Protocol (IP) network address subnet per region. CLEC shall maintain a user-id / password unique to each individual for accessing an SBC-13STATE OSS on CLEC’s behalf. CLEC shall provide estimates regarding its volume of transactions, number of concurrent users, desired number of private line or dial-up (switched) connections, and length of a typical session.
- 33.10.6 For SBC-13STATE, CLEC shall attend and participate in implementation meetings to discuss CLEC RAF access plans in detail and schedule testing of such connections.
- 33.10.7 For SBC 13STATE region, CLEC may use a private line connection. CLEC shall provide and maintain own router and CSU/DSU.
- 33.10.8 For dedicated RAF locations (e.g. LRAF, PRAF, ARAF, and SRAF) if CLEC wants to establish connectivity for the first time, or if CLEC wants to upgrade their existing connection, then SBC-13STATE will provide specifications for connecting to the new dedicated RAF facility. CLEC connections to any other facility within the

SBC-13STATE service areas will become grandfathered and no new CLEC connections will be made to such non-dedicated facilities.

### **33.11 Data Connection Security Requirements**

- 33.11.1 CLEC agrees that interconnection of CLEC data facilities with SBC-13STATE data facilities for access to OSS will be in compliance with the applicable regional interconnection procedures: “SBC-13STATE Competitive Local Exchange Carrier (CLEC) Operations Support System Interconnection Procedures” document, current at the time of initial interconnection in each region for access to SBC-13STATE’s OSS. The following additional terms in this Section govern direct and dial up connections between CLEC and SBC-13STATE for access to OSS Interfaces
- 33.11.2 Joint Security Requirements.
- 33.11.2.1 Both Parties will maintain accurate and auditable records that monitor user authentication and machine integrity and confidentiality (e.g., password assignment and aging, chronological logs configured, system accounting data, etc.).
- 33.11.2.2 Both Parties shall maintain accurate and complete records detailing the individual data connections and systems to which they have granted the other Party access or interface privileges. These records will include, but are not limited to, userID assignment, user request records, system configuration, and time limits of user access or system interfaces. These records should be kept until the termination of this Agreement or the termination of the requested access by the identified individual. Either Party may initiate a compliance review of the connection records to verify that only the agreed to connections are in place and that the connection records are accurate.
- 33.11.2.3 Each Party shall notify the other party immediately, upon termination of employment of an individual user with approved access to the other Party’s network.
- 33.11.2.4 Both Parties shall use an industry standard virus detection software program at all times. The Parties shall immediately advise each other by telephone upon actual knowledge that a virus or other malicious code has been transmitted to the other Party.
- 33.11.2.5 All physical access to equipment and services required to transmit data will be in secured locations. Verification of authorization will be required for access to all such secured locations. A secured location is where walls and doors are constructed and arranged to serve as barriers and to provide uniform protection for all equipment used in the data connections which are made as a result of the user’s access to either CLEC or SBC-13STATE network. At a minimum, this shall include: access doors equipped with card reader control or an equivalent authentication procedure and/or device, and egress doors which generate a real-time alarm when opened and which

are equipped with tamper resistant and panic hardware as required to meet building and safety standards.

- 33.11.2.6 Both Parties shall maintain accurate and complete records on the card access system or lock and key administration to the rooms housing the equipment utilized to make the connection(s) to the other Party's network. These records will include management of card or key issue, activation or distribution and deactivation.
- 33.11.3 Additional Responsibilities of Both Parties.
- 33.11.3.1 Modem/DSU Maintenance And Use Policy: To the extent the access provided hereunder involves the support and maintenance of CLEC equipment on SBC-13STATE's premises, such maintenance will be provided under the terms of the Competitive Local Exchange Carrier (CLEC) Operations Support System Interconnection Procedures document cited above.
- 33.11.3.2 Monitoring: Each Party will monitor its own network relating to any user's access to the Party's networks, processing systems, and applications. This information may be collected, retained, and analyzed to identify potential security risks without notice. This information may include, but is not limited to, trace files, statistics, network addresses, and the actual data or screens accessed or transferred.
- 33.11.3.3 Each Party shall notify the other Party's security organization immediately upon initial discovery of actual or suspected unauthorized access to, misuse of, or other "at risk" conditions regarding the identified data facilities or information. Each Party shall provide a specified point of contact. If either Party suspects unauthorized or inappropriate access, the Parties shall work together to isolate and resolve the problem.
- 33.11.3.4 In the event that one Party identifies inconsistencies or lapses in the other Party's adherence to the security provisions described herein, or a discrepancy is found, documented, and delivered to the non-complying Party, a corrective action plan to address the identified vulnerabilities must be provided by the non-complying Party within thirty (30) calendar days of the date of the identified inconsistency. The corrective action plan must identify what will be done, the Party accountable/responsible, and the proposed compliance date. The non-complying Party must provide periodic status reports (minimally monthly) to the other Party's security organization on the implementation of the corrective action plan in order to track the work to completion.
- 33.11.3.5 In the event there are technological constraints or situations where either Party's corporate security requirements cannot be met, the Parties will institute mutually agreed upon alternative security controls and safeguards to mitigate risks.
- 33.11.3.6 All network-related problems will be managed to resolution by the respective organizations, CLEC or SBC-13STATE, as appropriate to the ownership of a failed

component. As necessary, CLEC and SBC-13STATE will work together to resolve problems where the responsibility of either Party is not easily identified.

33.11.4 Information Security Policies And Guidelines For Access To Computers, Networks and Information By Non-Employee Personnel:

33.11.4.1 Information security policies and guidelines are designed to protect the integrity, confidentiality and availability of computer, networks and information resources. Sections 33.11.5 – 33.11.11 summarize the general policies and principles for individuals who are not employees of the Party that provides the computer, network or information, but have authorized access to that Party’s systems, networks or information. Questions should be referred to CLEC or SBC-13STATE, respectively, as the providers of the computer, network or information in question.

33.11.4.2 It is each Party’s responsibility to notify its employees, contractors and vendors who will have access to the other Party’s network, on the proper security responsibilities identified within this Article. Adherence to these policies is a requirement for continued access to the other Party’s systems, networks or information. Exceptions to the policies must be requested in writing and approved by the other Party’s information security organization.

33.11.5 General Policies

33.11.5.1 Each Party’s resources are for approved business purposes only.

33.11.5.2 Each Party may exercise at any time its right to inspect, record, and/or remove all information contained in its systems, and take appropriate action should unauthorized or improper usage be discovered.

33.11.5.3 Individuals will only be given access to resources that they are authorized to receive and which they need to perform their job duties. Users must not attempt to access resources for which they are not authorized.

33.11.5.4 Authorized users must not develop, copy or use any program or code which circumvents or bypasses system security or privilege mechanism or distorts accountability or audit mechanisms.

33.11.5.5 Actual or suspected unauthorized access events must be reported immediately to each Party’s security organization or to an alternate contact identified by that Party. Each Party shall provide its respective security contact information to the other.

33.11.6 User Identification

33.11.6.1 Access to each Party’s corporate resources will be based on identifying and authenticating individual users in order to maintain clear and personal accountability for each user’s actions.

- 33.11.6.2 User identification shall be accomplished by the assignment of a unique, permanent userid, and each userid shall have an associated identification number for security purposes.
- 33.11.6.3 Userids will be revalidated on a monthly basis.
- 33.11.7 User Authentication
  - 33.11.7.1 Users will usually be authenticated by use of a password. Strong authentication methods (e.g. one time passwords, digital signatures, etc.) may be required in the future.
  - 33.11.7.2 Passwords must not be stored in script files.
  - 33.11.7.3 Passwords must be entered by the user in real time.
  - 33.11.7.4 Passwords must be at least 6-8 characters in length, not blank or a repeat of the userid; contain at least one letter, and at least one number or special character must be in a position other than the first or last one. This format will ensure that the password is hard to guess. Most systems are capable of being configured to automatically enforce these requirements. Where a system does not mechanically require this format, the users must manually follow the format.
  - 33.11.7.5 Systems will require users to change their passwords regularly (usually every 31 days).
  - 33.11.7.6 Systems are to be configured to prevent users from reusing the same password for 6 changes/months.
  - 33.11.7.7 Personal passwords must not be shared. A user who has shared his password is responsible for any use made of the password.
- 33.11.8 Access and Session Control
  - 33.11.8.1 Destination restrictions will be enforced at remote access facilities used for access to OSS Interfaces. These connections must be approved by each Party's corporate security organization.
  - 33.11.8.2 Terminals or other input devices must not be left unattended while they may be used for system access. Upon completion of each work session, terminals or workstations must be properly logged off.

33.11.9 User Authorization

On the destination system, users are granted access to specific resources (e.g. databases, files, transactions, etc.). These permissions will usually be defined for an individual user (or user group) when a user id is approved for access to the system.

33.11.10 Software And Data Integrity

33.11.10.1 Each Party shall use a comparable degree of care to protect the other Party's software and data from unauthorized access, additions, changes and deletions as it uses to protect its own similar software and data. This may be accomplished by physical security at the work location and by access control software on the workstation.

33.11.10.2 Untrusted software or data shall be scanned for viruses before use on a Party's corporate facilities that can be accessed through the direct connection or dial up access to OSS interfaces.

33.11.10.3 Unauthorized use of copyrighted software is prohibited on each Party's corporate systems that can be accessed through the direct connection or dial up access to OSS Interfaces.

33.11.10.4 Proprietary software or information (whether electronic or paper) of a Party shall not be given by the other Party to unauthorized individuals. When it is no longer needed, each Party's proprietary software or information shall be returned by the other Party or disposed of securely. Paper copies shall be shredded. Electronic copies shall be overwritten or degaussed.

33.11.11 Monitoring And Audit

33.11.11.1 To deter unauthorized access events, a warning or no trespassing message will be displayed at the point of initial entry (i.e., network entry or applications with direct entry points). Each Party should have several approved versions of this message. Users should expect to see a warning message similar to this one:

"This is a (SBC-13STATE or CLEC) system restricted to Company official business and subject to being monitored at any time. Anyone using this system expressly consents to such monitoring and to any evidence of unauthorized access, use, or modification being used for criminal prosecution."

33.11.11.2 After successful authentication, each session will display the last logon date/time and the number of unsuccessful logon attempts. The user is responsible for reporting discrepancies.

**33.12 Cooperative Testing And Training**



- 33.12.1 Prior to introduction of new applications or interfaces, or modifications of the same, the Parties shall conduct cooperative testing pursuant to a mutually agreed test plan.
- 33.12.2 Prior to live system usage, CLEC must complete user education classes for SBC-13STATE-provided interfaces that affect the SBC-13STATE network. Course descriptions for all available classes by region are posted on the CLEC website in the Customer Education Section. CLEC Training schedules by region are also available on the CLEC website and are subject to change, with class lengths varying. Classes are train-the-trainer format to enable CLEC to devise its own course work for its own employees. Charges as specified below will apply for each class:

Training Rates	5 day class	4.5 day class	4 day class	3.5 day class	3 day class	2.5 day class	2 day class	1.5 day class	1 day class	1/2 day class
1 to 5 students	\$4,050	\$3,650	\$3,240	\$2,835	\$2,430	\$2,025	\$1,620	\$1,215	\$810	\$405
6 students	\$4,860	\$4,380	\$3,890	\$3,402	\$2,915	\$2,430	\$1,945	\$1,455	\$970	\$490
7 students	\$5,670	\$5,100	\$4,535	\$3,969	\$3,400	\$2,835	\$2,270	\$1,705	\$1,135	\$570
8 students	\$6,480	\$5,830	\$5,185	\$4,536	\$3,890	\$3,240	\$2,590	\$1,950	\$1,300	\$650
9 students	\$7,290	\$6,570	\$5,830	\$5,103	\$4,375	\$3,645	\$2,915	\$2,190	\$1,460	\$730
10 students	\$8,100	\$7,300	\$6,480	\$5,670	\$4,860	\$4,050	\$3,240	\$2,430	\$1,620	\$810
11 students	\$8,910	\$8,030	\$7,130	\$6,237	\$5,345	\$4,455	\$3,565	\$2,670	\$1,780	\$890
12 students	\$9,720	\$8,760	\$7,780	\$6,804	\$5,830	\$4,860	\$3,890	\$2,920	\$1,945	\$970

- 33.12.3 Charges will apply for each class as set forth above. A separate registration form will be required as a commitment to pay for a specific number of CLEC students in each class. CLEC and SBC-13STATE agree that charges will be billed by SBC-13STATE and CLEC’s payment is due 30 days after receipt of the invoice. CLEC agrees to provide to SBC-13STATE completed registration forms for each student no later than one week prior to the scheduled training class. CLEC agrees to pay a cancellation fee for the full price noted in the separate agreement if CLEC cancels scheduled classes less than two weeks prior to the scheduled start date. Should SBC-13STATE cancel a class for which CLEC is registered less than two weeks prior to the scheduled start date of that class, SBC-13STATE will waive the charges for the rescheduled class of the registered students.
- 33.12.4 CLEC agrees that personnel from other competitive Local Service Providers may be scheduled into any class to fill any seats for which the CLEC has not contracted. Class availability is first-come, first served with priority given to CLECs who have not yet attended the specific class.
- 33.12.5 CLEC may request that classes be scheduled on particular dates. Class dates will be based upon CLEC request and SBC-13STATE availability, and will be coordinated among CLEC, CLEC’s SBC-13STATE Account Manager, and SBC-13STATE Industry Markets CLEC Training Product Management.

- 33.12.6 CLEC agrees that CLEC personnel attending classes are to utilize only training databases and training presented to them in class. Attempts to access any other SBC-13STATE system are strictly prohibited.
- 33.12.7 CLEC further agrees that training material, manuals and instructor guides can be duplicated only for internal use for the purpose of training employees to utilize the capabilities of SBC-13STATE's OSS in accordance with this Article and shall be deemed "Proprietary Information" and subject to the terms, conditions and limitations of Section 1.6 of the General Terms and Conditions.

### **33.13 Miscellaneous Charges**

- 33.13.1 There are no charges for access to SBC-13STATE's OSS systems. Any miscellaneous charges will be at the rates set forth in the Pricing Schedule. Subject to and in accordance with the commitments made by SBC in connection with the SBC-Ameritech merger, SBC-13STATE reserves its right to seek Commission approval for recovery of OSS costs, and CLEC reserves its right to challenge such recovery. Both Parties agree to comply with the resulting Commission decision, pending their rights to pursue any appeal that might be brought of such decision.
- 33.13.2 For SBC-SWBT region only, when CLEC requests Bill Plus<sup>TM</sup>, it agrees to pay applicable tariffed rate, less Resale discount.
- 33.13.3 For SBC-7STATE, when CLEC requests the billing function for Usage Billable Records, it agrees to pay established rates pursuant to Appendix Pricing UNE.
- 33.13.4 When CLEC requests the Local Disconnect Report via the CARE record format it agrees to pay \$0.003 per entry
- 33.13.5 For SBC-13STATE, should CLEC request custom development of an exclusive interface to support OSS functions, such development will be considered by SBC-13STATE on an Individual Case Basis (ICB) and priced as such.
- 33.13.6 SBC-SNET will charge for the Billing Detail File, Daily Usage Feed, and Loss Notification File at rates filed and approved by the Department of Public Utilities of Connecticut.

**ARTICLE 34**  
**ILLINOIS RECOURSE CREDITS**

**34.1 INTRODUCTION**

- 34.1.1 In accordance with Title 83 Ill. Admin. Code Section 732, SBC ILLINOIS and CLEC hereby agree to the following with respect to Recourse Credits under the interconnection agreement in Illinois.
- 34.1.2 As used herein, **Consequential Damages** shall mean indirect, special, consequential, incidental or punitive damages, including loss on anticipated profits or revenues or any other economic loss in connection with or arising under the Agreement.
- 34.1.3 As used herein, **Customer Credits** shall mean those credits that CLEC provides to its end users pursuant to 83 IL Admin Code. Part 732, Section 732.30 and Section 732.35 for violation of a Local Exchange Service Obligation. **Customer** is defined as any person, building owner, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with local exchange carrier telecommunications services as defined in Section 13-204 of the Illinois Public Utilities Act (“Act”) (220 ILCS 5/13-204).
- 34.1.4 As used herein, **Local Exchange Service Obligations** means those basic local exchange service quality standards that telecommunications carriers are expected to fulfill in accordance with 83 IL Admin. Code Part 732, Section 732.20.
- 34.1.5 As used herein, **Recourse Credits** shall mean those credits that SBC ILLINOIS is required to provide to CLEC pursuant to 83 IL Admin. Code Part 732, Section 732.35, to reimburse CLEC for those Customer Credits paid by CLEC in the event that CLEC’s violation of a Local Exchange Service Obligation is caused by SBC ILLINOIS.
- 34.1.6 As used herein, **Recourse Credit Claim Form** shall mean the form which is attached as Exhibit RC, or other mutually agreed to form, e.g., the excel spreadsheet currently in use, through mutual agreement by the Parties, completed by CLEC and submitted to SBC ILLINOIS to request and obtain Recourse Credits. Exhibit RC shall also be available on the SBC CLEC Online website: <https://clec.sbc.com>.
- 34.1.7 This Article implements an Illinois-specific requirement imposed by 83 Ill. Admin Code Part 732, and corresponds to the terms and conditions by which SBC ILLINOIS provides Recourse Credits to CLEC pursuant to 83 Ill. Admin. Code Part 732.and then only to the extent required by that regulation.

## 34.2 REQUEST FOR REIMBURSEMENT

- 34.2.1 CLEC shall submit a Recourse Credit Claim Form to SBC ILLINOIS' Local Service Center, via facsimile or email, by the 10<sup>th</sup> day of each month for which CLEC seeks Recourse Credits. The Recourse Credit Claim Form shall separately identify all Customer Credits made, paid or otherwise provided by CLEC to its end users that were required by IL Admin. Code Section 732.30 during the preceding calendar month for which reimbursement is requested from SBC ILLINOIS.
- 34.2.2 The Recourse Credit Claim Form may also include requests pertaining to Customer Credits made, paid or otherwise provided by CLEC to its end users in prior months and not previously requested by CLEC in an earlier Recourse Credit Claim Form, provided, however, that CLEC shall have a maximum of ninety (90) days from the date on which the Customer Credits were credited, paid or provided by CLEC to its end users to request a Recourse Credit from SBC ILLINOIS. Provided further, that CLEC shall have ninety (90) days from earliest of a) the effective date of 83 IL Admin. Code Section 732.30(d) or b) the effective date of this Article to request reimbursement for Customer Credits paid to end users from August 1, 2001 to such effective date of this Article.
- 34.2.3 By submitting a Recourse Credit Claim Form requesting a Recourse Credit, CLEC represents and warrants to SBC ILLINOIS that (i) at the time CLEC submits such a Recourse Credit Claim Form that the information contained within is a true and correct calculation of the credit claimed due to CLEC based on information known to CLEC and information received by CLEC from its customer and relied upon for substantiation under 83 IL Admin. Code Part 732, Section 732.30, and (ii) that a credit in an amount that is not less than the one sought from SBC ILLINOIS was actually made to CLEC's end user associated with alleged violation of a Local Exchange Service Obligation.
- 34.2.4 CLEC's Recourse Credit Claim Form shall include the following information with respect to each request for Recourse Credit:
- 34.2.4.1 The name and telephone number of CLEC's end user that was alleged affected;
- 34.2.4.2 The Carrier Billing Account Number(s) (BAN(s))
- 34.2.4.2.1 In order to expedite the processing of the Recourse Credit Requests, the Parties will mutually agreed upon the appropriate BAN(s), prior to CLEC's submission of its first Recourse Credit Request.
- 34.2.4.3 The specific Local Exchange Service Obligation that was violated;
- 34.2.4.4 Brief statement as to how the actions or inactions of SBC ILLINOIS, or failure or deficiency in any network element or service provided by SBC ILLINOIS to CLEC, caused the violation of the Local Exchange Service Obligation by CLEC;

34.2.4.5 Amount of Customer Credit made, paid or provided by CLEC to its end user (including the cost to CLEC of any alternative telephone service provided to end user) for which Recourse Credit is requested, and the date or dates on which the Customer Credit was provided.

34.2.4.6 The SBC ILLINOIS Circuit Identification that involved with the violation; and

34.2.4.7 The SBC ILLINOIS Trouble Ticket Number.

### **34.3 RESPONSE TO REQUESTS FOR REIMBURSEMENT**

34.3.1 SBC ILLINOIS shall have thirty (30) calendar days after receipt of CLEC’s Recourse Credit Claim Form to notify CLEC in writing if it disputes a request for a Recourse Credit. Such notice shall separately identify each request for Recourse Credit that is disputed, and the basis on which SBC ILLINOIS disputes the reimbursement. A request for a Recourse Credit which is not disputed in writing by SBC ILLINOIS within the thirty (30) calendar day period shall be reimbursed by SBC ILLINOIS, subject to SBC ILLINOIS’ right to seek recovery of credits pursuant to Section 34.6 of this Article.

34.3.2 For each request for Recourse Credit that is timely disputed by SBC ILLINOIS, the parties shall use the dispute resolution process set forth in the Agreement.

### **34.4 LIMITATION OF LIABILITY**

34.4.1 SBC ILLINOIS shall not be required to make, pay or otherwise provide any Recourse Credit unless CLEC: (i) is legally required to pay a Customer Credit to its end users under 83 IL Admin. Code Part 732, and (ii) actually makes, pays, or otherwise provides such Customer Credit. In no event shall any Recourse Credit include any amount attributable to any liquidated damages or Consequential Damages or any other damages that CLEC may have paid its end user in excess of those credits expressly required by 83 IL Admin. Code Part 732, Section 732.30 (a) – (c).

34.4.2 SBC ILLINOIS shall not be required to provide CLEC with Recourse Credits if a violation of a Local Exchange Service Obligations resulted from one or more of the occurrences described in 83 IL Admin. Code Part 732, Section 732.30 (e).

34.4.3 In the event that SBC ILLINOIS is not the sole cause of a CLEC violation of a Local Exchange Service Obligation, the Parties shall agree to a reduction of the Recourse Credit based upon a proper allocation of fault. If the Parties cannot agree to the proper allocation of fault, the Parties shall resolve the issue by following the dispute resolution process set forth in the Agreement.

### **34.5 METHOD AND TIMING OF REIMBURSEMENT**

- 34.5.1 Recourse Credits made under this Article shall be credited to CLEC on SBC ILLINOIS' invoice to CLEC for network elements or other services on the first billing date that is not less than thirty (30) Business Days after SBC ILLINOIS' receipt of the Recourse Credit Claim Form. Any Recourse Credit claims agreed to by SBC ILLINOIS after dispute resolution negotiations pursuant to Section 34.3.2 shall be credited to CLEC on SBC ILLINOIS' invoice to CLEC for network elements or other services on the first billing date that is not less than thirty (30) Business Days after dispute resolution negotiations conclude. Should dispute resolution fail, any request for Recourse Credits that SBC ILLINOIS is ordered to honor pursuant to an order by the Illinois Commerce Commission or court of competent jurisdiction shall be credited to CLEC on SBC ILLINOIS' invoice to CLEC for network elements or other services on the first billing date that is not less than thirty (30) Business Days after the effective date of such order.
- 34.5.2 Where reimbursement is to be made by credit on SBC ILLINOIS' invoice to the CLEC, the invoice shall show separately the credit and the reason for it.
- 34.5.3 Any disputed request for a Recourse Credit which SBC ILLINOIS is ordered to pay by the Commission as the result of a formal complaint proceeding initiated by CLEC or by a court, arbitration panel or other tribunal as a result of a proceeding initiated by CLEC, shall bear interest from the date the formal complaint proceeding or other proceeding was initiated by CLEC to the date of payment. Any disputed request for refund or repayment of a Recourse Credit previously provided by SBC ILLINOIS which CLEC is ordered to pay by the Commission as the result of a formal complaint proceeding initiated by SBC ILLINOIS or by a court, arbitration panel or other tribunal as a result of a proceeding initiated by SBC ILLINOIS, shall bear interest from the date the formal complaint proceeding or other proceeding was initiated by SBC ILLINOIS to the date of payment.

### **34.6 OBLIGATION TO UPDATE**

- 34.6.1 If CLEC becomes aware of any inaccuracy or omission in any information that it previously provided to SBC ILLINOIS to substantiate Recourse Credit claims, including if such inaccuracy or omission arises from events subsequent to the submission, CLEC shall notify SBC ILLINOIS of such inaccuracy or omission within five (5) Business Days of becoming aware of such inaccuracy or omission, and do so on a per-Claim basis. If in light of such inaccuracy or omission, SBC ILLINOIS believes that a Recourse Credit(s) made should not or would not have been made under this Part 732, in whole or in part (even if CLEC provided a Customer Credit to its customer), SBC shall notify CLEC within ten (10) business days after receiving notice of the inaccuracy or omission from CLEC. CLEC shall have ten business days to notify SBC ILLINOIS that CLEC disputes such notice, or CLEC shall be deemed to have agreed with SBC ILLINOIS' notice, in which case SBC may recover such inappropriate credits on SBC ILLINOIS' invoice to CLEC. If CLEC disputes SBC ILLINOIS' notice the Parties shall use the dispute resolution process set forth in this Agreement.

34.6.2 If SBC ILLINOIS denies a Recourse Credit request, in whole or in part, and becomes aware of any inaccuracy or omission in the facts that it relied upon for its decision for that denial, SBC ILLINOIS shall notify CLEC of such inaccuracy or omission within five (5) Business Days of becoming aware of such inaccuracy or omission on a per-Claim basis. If such inaccuracy or omission resulted in SBC ILLINOIS failing to pay Recourse Credits, in whole or in part, to CLEC that it otherwise should have paid, SBC ILLINOIS shall provide such Recourse Credit not less than thirty (30) Business Days after SBC ILLINOIS agrees that such Recourse Credit should have been paid.

#### **34.7 RESERVATION OF RIGHTS**

34.7.1 The Parties acknowledge and agree that this Article is the result of an Illinois law and Illinois Commerce Commission regulations imposing Illinois-specific requirements and is not entered into to fulfill any Section 251 or 252 requirement or obligation. SBC ILLINOIS is not admitting that this Article or any subject addressed herein is subject to Section 251 or 252, nor is it waiving its rights to take any position with respect to the application of the Section 251/252 process.

EXHIBIT RC

Illinois Recourse Credit Claim

Date Submitted: \_\_\_\_\_

CARRIER NAME: \_\_\_\_\_ END USER CUSTOMER AFFECTED NAME: \_\_\_\_\_

CARRIER Billing Account Number: \_\_\_\_\_ END USER CUSTOMER AFFECTED TEL. NO.: \_\_\_\_\_

Check Applicable Claim(s) Below and Provide Requested Information

\_\_\_ Service Interruption Recourse Credit Claim

Date/Time Interruption Reported to Company\* : \_\_\_\_\_
Ticket number: \_\_\_\_\_
Amount of Monthly Charge for Regulated Local Services Rendered Inoperative: \$ \_\_\_\_\_
Amount of Credit issued to end user Customer: \$ \_\_\_\_\_
Applicable Credit (Check/Circle One): Pro-Rata \_\_\_ 1/3 \_\_\_ 2/3 \_\_\_ 100% \_\_\_
Number of Additional Days \_\_\_ @ \$20/day \_\_\_ OR wireless phone \$ \_\_\_ /day
Requested Recourse Credit: \$ \_\_\_\_\_

\_\_\_ New Service Installation Charge Credit (Missed Interval)

Date/Time Carrier Received Application for New Service:
Requested Installation Date: \_\_\_\_\_
Date/Time Order Received by Company\* : \_\_\_\_\_ Date Installed: \_\_\_\_\_
Order number: \_\_\_\_\_
Amount of Regulated Installation Charge Actually Imposed on end-user Customer: \$ \_\_\_\_\_
Amount of Credit Issued to end-user Customer: \$ \_\_\_\_\_
Applicable Credit (Check/Circle One): 50% \_\_\_ 100% \_\_\_
Number of Additional Days \_\_\_ @ \$20/day \_\_\_ OR wireless phone \$ \_\_\_ /day
Requested Recourse Credit: \$ \_\_\_\_\_

\_\_\_ Missed Installation Appointment Recourse Credit

Date/Window of Missed Scheduled Appointment: \_\_\_ / \_\_\_ / \_\_\_ Time: AM \_\_\_ PM \_\_\_ All Day \_\_\_ (Check/Circle One)
Order number: \_\_\_\_\_
Amount of Credit Issued to end-user Customer: \$ \_\_\_\_\_
Requested Recourse Credit: \$ \_\_\_\_\_

\_\_\_ Missed Repair Appointment Recourse Credit

Date/Window of Missed Scheduled Appointment: \_\_\_ / \_\_\_ / \_\_\_ Time: AM \_\_\_ PM \_\_\_ All Day \_\_\_ (Check/Circle One)
Ticket number: \_\_\_\_\_
Amount of Credit Issued to end-user Customer: \$ \_\_\_\_\_
Requested Recourse Credit: \$ \_\_\_\_\_

\*\*Brief statement as to how Company\* caused the violation of the Local Exchange Service Obligation by the Carrier:

COMPANY\* RESOLUTION/RESPONSE

Company\* Contact:

Claim Accepted: \_\_\_\_\_ Recourse Credit Amount: \$ \_\_\_\_\_
Claim Partially Accepted: \_\_\_\_\_
Claim Rejected-Incomplete: \_\_\_\_\_
Claim Denied: \_\_\_\_\_

Explanation of Partially Accepted, Rejected-Incomplete, or Denied Claim:

BY SUBMITTING THIS CREDIT CLAIM TO THE COMPANY\*, CARRIER REPRESENTS AND WARRANTS THAT THE AMOUNT OF THE RECOURSE CREDIT DUE THE CARRIER IS ACCURATE AND COMPLETE, BASED ON INFORMATION KNOWN TO THE CARRIER AND INFORMATION THE CARRIER HAS RECEIVED FROM ITS END-USER CUSTOMER.

- "Company" refers to Ameritech



**ARTICLE 35  
ENTIRE AGREEMENT  
SIGNATURES**

**35.0 Entire Agreement.** The terms contained in this Agreement and any Schedules, Exhibits, tariffs and other documents or instruments referred to herein, which are incorporated into this Agreement by this reference, constitute the entire agreement between the Parties with respect to the subject matter hereof, superseding all prior understandings, proposals and other communications, oral or written. Neither Party shall be bound by any terms additional to or different from those in this Agreement that may appear subsequently in the other Party's form documents, purchase orders, quotations, acknowledgments, invoices or other communications.

IN WITNESS WHEREOF, the Parties have caused this Agreement to be executed as of this 20th day of May 2004.

**Cbeyond Communications, LLC**

**Illinois Bell Telephone Company d/b/a SBC  
Illinois by SBC Telecommunications, Inc., its  
authorized agent**

By: Julia Ostrom

By: M. Auinbauh

Name: Julia Ostrom

Name: Mike Auinbauh

Title: Vice President

Title: <sup>For/</sup> President - Industry Markets

Date: 5-14-04

Date: MAY 20 2004

**TABLE OF SCHEDULES  
AND  
APPENDICES**

Schedule 2.2 – Bona Fide Request

Schedule 3.1 – Space License  
NIS Attachment #1 to Article 3

Schedule 9.2.1 – Local Loops  
Schedule 9.2.2 – High Frequency Portion of the Loop  
Schedule 9.2.3 – Dark Fiber  
Schedule 9.2.4 – Unbundled Access to Network Interface Devices  
Schedule 9.2.5 – Sub Loop  
Schedule 9.2.6 – Switching  
Schedule 9.2.7 – Interoffice Transmission Facilities  
Schedule 9.2.8 – Signaling Networks  
Schedule 9.2.9 – Operator & Directory Services  
Schedule 9.2.10 – LIDB-AS  
Schedule 9.2.11 – CNAM  
Schedule 9.5 – Provisioning of Network Elements

Schedule 16.10 – 3D and Condo Agreements

Schedule 27.1 - APPENDIX: RECORDING - (Recording, Message Processing and Provision of Interexchange Carrier Transported Message Detail Attachment)

Schedule 33.1 – Additional Operational Support

Appendix to Article 16

Pricing Schedule

**SCHEDULE 2.2**  
**BONA FIDE REQUEST**

**2.2.1 Bona Fide Request.**

2.2.1.1 Unless another procedure or process is specifically prescribed elsewhere in this Agreement or by order of the Commission, this schedule shall govern the submission of requests by CLEC to SBC ILLINOIS for methods of interconnection, access to Unbundled Network Elements (including Combinations thereof), or customized services that are not otherwise addressed in this Agreement at the time of such request.

This Bona Fide Request (“**BFR**”) process applies to each Bona Fide Request submitted to SBC ILLINOIS.

2.2.1.2 SBC ILLINOIS shall promptly consider and analyze the submission of a Bona Fide Request from CLEC for: (a) a method of Interconnection or access to an unbundled Network Element (including Combinations thereof) not otherwise provided hereunder at the time of such request; (b) a method of Interconnection or access to an unbundled Network Element (including Combinations thereof) that is different in quality to that which SBC ILLINOIS provides itself at the time of such request; or (c) a customized service for features, capabilities, functionalities or an unbundled Network Element or Network Element Combination not otherwise provided hereunder at the time of such request. Items (a), (b) and (c) above may be referred to as a “BFR Item”.

2.2.1.3 A Bona Fide Request must be submitted with a BFR Application Form as that form is set forth on CLEC ONLINE. Included with the Application CLEC shall provide a technical description of each BFR Item, drawings when applicable, the location(s) where needed, the date required, and the projected quantity to be ordered with a non-binding three (3) year forecast.

2.2.1.4 CLEC may cancel a Bona Fide Request at any time by written notice to SBC ILLINOIS, but will pay SBC ILLINOIS, as specified below, for reasonable costs incurred by SBC in its preparation of the Preliminary Analysis or BFR Quote, up to the date of SBC ILLINOIS’ receipt of the cancellation.

2.2.1.4.1 CLEC is responsible for the reasonable costs incurred by SBC ILLINOIS to prepare the Preliminary Analysis of CLEC’s BFR. When submitting a BFR Application Form, CLEC has two options to compensate SBC ILLINOIS for its costs incurred to complete the Preliminary Analysis of the BFR:

2.2.1.4.1.1 Include with its BFR Application Form a Deposit, which Deposit will be in the amount of two thousand dollars (\$2,000), unless a different BFR deposit amount applicable to this Agreement has been established by the Commission, to cover SBC ILLINOIS’ preliminary evaluation costs, in

which case SBC ILLINOIS may not charge CLEC in excess of the Deposit to complete the Preliminary Analysis; or

- 2.2.1.4.1.2 Not make the Deposit in which case CLEC shall be responsible for all reasonable costs incurred by SBC ILLINOIS to complete the Preliminary Analysis (regardless of whether such costs are greater or less than the Deposit amount).
- 2.2.1.4.2 If CLEC submits a Deposit with its BFR, and SBC ILLINOIS is not able to process the BFR or determines that the BFR does not qualify for BFR treatment, then SBC ILLINOIS will return the Deposit to CLEC. Similarly, if the costs incurred to complete the Preliminary Analysis are less than the Deposit amount, the balance of the Deposit will, at the option of CLEC, either be refunded or credited toward additional developmental costs authorized by CLEC. If CLEC cancels the BFR prior to completion of the Preliminary Analysis and a Deposit has been made by CLEC, and the reasonable costs are less than the Deposit amount, the remaining balance of the Deposit will be returned to CLEC.
- 2.2.1.5 SBC ILLINOIS will promptly consider and analyze each BFR it receives. Within ten (10) Business Days of its receipt, SBC ILLINOIS shall acknowledge in writing or by facsimile receipt of the Bona Fide Request and in such acknowledgement advise CLEC of the need for any further information needed to process the Request. If deemed necessary by either of the Parties, a meeting will be convened within five (5) Business Days, or as otherwise mutually agreed, of CLEC's receipt of the BFR acknowledgement at which the Parties will come to agreement on all additional information needed to process the BFR. CLEC will provide an updated BFR application to include the additional information. CLEC acknowledges that the time intervals set forth in this Schedule begin once SBC ILLINOIS has received a complete and accurate BFR Application Form and, if applicable, the Deposit amount.
- 2.2.1.6 Within thirty (30) calendar days of its receipt of a complete and accurate Bona Fide Request, SBC ILLINOIS shall provide to CLEC a Preliminary Analysis of the BFR Item (the "**Preliminary Analysis**"). The Preliminary Analysis shall respond in one of the following ways:
  - 2.2.1.6.1 indicate that SBC ILLINOIS will provide the BFR Item; or
  - 2.2.1.6.2 provide a detailed explanation that access to such BFR Item is not technically feasible and/or that the request does not qualify as one that is required to be provided under the Act; or that the BFR is not the correct process for the request.
- 2.2.1.7 If the Preliminary Analysis indicates that SBC ILLINOIS will provide the BFR Item, CLEC may, at its discretion, provide written authorization for SBC

ILLINOIS to prepare a “**BFR Quote**”. The BFR Quote shall, as applicable, include: (i) the first date of availability, (ii) installation intervals, (iii) applicable rates (recurring, nonrecurring and other), (iv) BFR development and processing costs (v) terms and conditions by which the Request shall be made available, and (vi) any other information SBC ILLINOIS deems relevant to CLEC’s request for the BFR Item. CLEC’s written authorization to develop the BFR Quote must be received by SBC ILLINOIS within thirty (30) calendar days of CLEC’s receipt of the Preliminary Analysis. If no authorization to proceed is received within such thirty (30) calendar day period, the BFR will be deemed canceled, subject to CLEC’s obligation to pay SBC ILLINOIS’ reasonable costs incurred for the Preliminary Analysis as set forth in Section 2.2.1.4, above. Any request by CLEC for SBC ILLINOIS to proceed with the preparation of the BFR Quote received after the thirty (30) calendar day window will require CLEC to submit a new BFR.

- 2.2.1.8 As soon as feasible, but not more than ninety (90) calendar days after its receipt of authorization to prepare the BFR Quote, SBC ILLINOIS shall provide to CLEC a BFR Quote.
- 2.2.1.9 Within thirty (30) days of its receipt of the Bona Fide Request Quote, CLEC must either confirm its order for the BFR Item pursuant to the Bona Fide Request Quote or cancel the Bona Fide Request and reimburse SBC ILLINOIS for its reasonable costs incurred in the preparation of the BFR Quote. If CLEC believes SBC ILLINOIS’ BFR Quote is inconsistent with the requirements of the Act, it may exercise its rights under Article 1, Section 1.9, of the Agreement. If, SBC ILLINOIS does not receive notice of confirmation or cancellation of the BFR within such thirty (30) calendar day period, the BFR shall be deemed canceled and CLEC will reimburse SBC ILLINOIS for its reasonable costs incurred in preparing the BFR Quote.
- 2.2.1.10 Unless CLEC agrees otherwise, all prices and costs quoted or invoiced herein shall be consistent with the pricing principles of the Act, the FCC and/or the Commission.
- 2.2.1.11 If a Party to a Bona Fide Request believes that the other Party is not requesting, negotiating, or processing the Bona Fide Request in good faith, or disputes a determination, or price or cost quote, or is failing to act in accordance with the Act, such Party may exercise its rights under Article 1, Section 1.9, of this Agreement or may otherwise seek mediation by the Commission, including the use of any expedited procedures, pursuant to Section 252 of the Act, after giving the other Party written notice at least five (5) calendar days in advance of invoking Article 1, Section 1.9.

**2.2.2 BFR-OC Process**

- 2.2.2.1 In order to request unbundled network elements that are ordinarily combined and not provided for in Article 9, Table 1, the request should be made via the “Bona Fide Request for an Ordinarily Combined Combination” process (hereafter referred to as BFR-OC). The BFR-OC, as referenced herein, is a telecommunications carrier’s written request to the Company to provide an ordinarily combined combination of unbundled network elements not specifically identified in Article 9, Table 1.
- 2.2.2.2 A telecommunications carrier who submits a BFR-OC shall provide:
- (a) a technical description of each requested feature, capability, functionality or unbundled network element requested including specification of what UNEs the telecommunications carrier requests the Company to combine, or
  - (b) a service provided by the Company that the telecommunications carrier wishes to provide through an ordinarily combined combination of UNEs. This includes retail services provided by the Company that may be requested, on a UNE basis.
- 2.2.2.3 The Company will notify both the Commission and the requesting telecommunications carrier each time additional information is requested by the Company to establish a complete BFR-OC request. The notice will identify the information that is required. The telecommunications carrier is responsible for supplying the requested information and any related information needed to complete its BFR-OC request. None of the time periods shall begin to run until all BFR-OC information required by the Company is received.
- 2.2.2.4 For all requests submitted via the BFR-OC process, the Company will notify the requesting telecommunications carrier within 10 calendar days of receipt of the complete BFR-OC whether the Company will accept or reject the BFR-OC. The Company will acknowledge receipt of the BFR-OC to the Commission and the requesting telecommunications carrier within two calendar days of receipt of the complete BFR-OC, and will continue to notify the Commission and the requesting telecommunications carrier within two calendar days of the Company’s completion of each step in the handling of the BFR-OC. Notification will not be initiated until all BFR-OC information required by the Company is received.
- 2.2.2.5 For each complete BFR-OC accepted by the Company, the Company will provide the requesting telecommunications carrier within 30 calendar days of receipt of the BFR-OC a preliminary analysis (i.e., a high level estimate of the rate for the requested UNE combination), together with general terms and conditions that apply to the offering. If the requesting telecommunications carrier notifies the Company within 30 calendar days of receipt of the Company’s preliminary analysis that the requesting telecommunications carrier wants the Company to proceed with development of the “ordinarily combined” UNE, the Company will provide the

requesting telecommunications carrier a Final Quote within 60 calendar days of receipt of the notification to proceed. The Final Quote will include a price quote, a firm delivery date, and any necessary terms and conditions. Both the Commission and the requesting telecommunications carrier will be provided with a complete explanation of the grounds for any denial of any request within two days of the decision being reached. The notice should include at a minimum, the statutory grounds for denial, the factors that went into the decision that grounds for denial existed and the person or persons who participated in reaching the decision to deny the request, including an indication of who the ultimate decision maker was. If the BFR-OC is rejected, the telecommunications carrier may, at its option, resubmit the request as a standard BFR, according to the provisions set forth herein. The Company will waive its standard fees associated with the costs in the case of a BFR-OC.

- 2.2.2.6 If the requesting telecommunications carrier notifies the Company within 30 calendar days of receipt of the Company's Preliminary Analysis that the requesting telecommunications carrier wants the Company to proceed with development of the BFR, the Company will provide both the Commission and the requesting telecommunications carrier a Final Quote within 90 calendar days of receipt of the requesting telecommunications carrier's written notification to proceed with the Final Quote. The Final Quote will include a price quote, a firm delivery date, and any necessary terms and conditions. The Company will provide both the Commission and the requesting telecommunications carrier with a complete explanation of the grounds for any denial of any BFR within 30 days of receipt of a complete BFR.

**SCHEDULE 3.1**  
**SPACE LICENSE**

- 3.1.1 CLEC, at its sole discretion, may license SBC ILLINOIS to situate SBC ILLINOIS equipment in the CLEC CO and to utilize CLEC site support services in the CLEC CO such as power, heating, ventilation, air conditioning and security for such equipment, for the sole purpose of delivering I-Traffic to CLEC for completion in accordance with Article 3 (Interconnection Pursuant to Section 251(c)(2)). Such licenses and site support services are referred to herein collectively as a “Space License.”
- 3.1.2 The only allowable network interfaces under a Space License are DS1 and DS3.
- 3.1.3 Space Licenses are available at CLEC’s sole discretion and are further subject to the availability of space and site support services in each CLEC CO. To establish a Space License, SBC ILLINOIS must complete and submit a questionnaire providing requested information to support new space and site support services or to provide additional capacity for existing arrangements.
- 3.1.3.1 Among the information to be provided in the questionnaire, SBC ILLINOIS must identify the quantity, manufacturer, type and model of any equipment to be installed; the quantity, type and specifications of any transmission cable to be installed (collectively “Licensed Facilities”). The space in the CLEC CO in which SBC ILLINOIS’ equipment is or is to be located is referred to herein as the “Equipment Space.”
- 3.1.3.2 The SBC ILLINOIS is responsible for the installation of Licensed Facilities in accordance with CLEC’s installation processes and procedures.
- 3.1.3.3 If SBC ILLINOIS desires to modify its request, prior to notification from CLEC regarding availability, SBC ILLINOIS may do so by requesting that CLEC cancel the original request providing a new questionnaire to CLEC to process.
- 3.1.4 Following receipt of the questionnaire, CLEC will determine whether there is sufficient CLEC CO space and site support services to meet the request contained in SBC ILLINOIS’ questionnaire. CLEC will notify SBC ILLINOIS in writing whether there is sufficient CLEC CO space available for each such request.
- 3.1.5 Upon receiving written notification of the availability of CLEC CO space from CLEC, SBC ILLINOIS will provide written verification that it still requires such CLEC CO space. This written notification is SBC ILLINOIS’s firm order for each CLEC CO space requested, and will constitute an executed Space License under the terms of this Agreement.
- 3.1.6 The rates and charges payable by SBC ILLINOIS under this Space License are set forth in the Pricing Schedule.
- 3.1.7 CLEC agrees to provide site support services as follows:



- 3.1.7.1 CLEC will design, engineer, furnish, install, and maintain cable racks for SBC ILLINOIS' use.
- 3.1.7.2 CLEC will design, engineer, furnish, install, and maintain a battery distribution fuse board (BDFB) from which CLEC will supply DC power to SBC ILLINOIS.
- 3.1.7.3 CLEC will provide common use convenience outlets (120V) as required for test equipment, etc. within Equipment Space.
- 3.1.7.4 CLEC will maintain temperature and humidity conditions for the Equipment Space within substantially the same ranges that CLEC maintains for its own similar equipment.
- 3.1.8 CLEC will specify the location and dimensions of the Equipment Space and at its sole discretion will specify any physical or space separation requirements.
- 3.1.9 SBC ILLINOIS will use the Space Licenses for the solely for the purpose of delivering its I-Traffic to CLEC, so that CLEC may complete such calls in accordance with this Schedule. SBC ILLINOIS agrees not to make any other use of the Space Licenses without the advance written consent of CLEC.
- 3.1.10 Upon reasonable advance notice and for the limited purpose of performing work for which SBC ILLINOIS is responsible under this Agreement, CLEC licenses SBC ILLINOIS to enter and exit the Equipment Space through portions of the CLEC CO as designated by CLEC. Unless a service outage is occurring or appears to be imminent, SBC ILLINOIS shall perform its work in the CLEC CO during regular business hours as designated from time to time by CLEC.
- 3.1.11 SBC ILLINOIS shall either furnish to CLEC, and keep current, a written list of all SBC ILLINOIS' employees and CLEC approved contractors authorized to enter the Equipment Space, or provide a 24-hour local or toll-free telephone number which CLEC can use to verify the authority of such persons. SBC ILLINOIS shall also furnish to CLEC, and keep current, samples of the identifying credentials to be carried by such persons. CLEC will permit entry to the Equipment Space by persons named on such then-current lists or verified by means of the local or toll-free telephone number, and bearing such identifying credentials. Notwithstanding any other provision of this Agreement, SBC ILLINOIS hereby releases CLEC, CLEC's Affiliates and their officers, directors, employees, agents, contractors, and suppliers from liabilities arising from the acts or omissions of any such persons whom CLEC has admitted in good faith to the CLEC CO.
- 3.1.12 While in the CLEC CO, employees of SBC ILLINOIS and its contractors must comply at all times with CLEC's security and safety procedures and requirements. CLEC may refuse entry to, or require the departure of, any person who is disorderly or who has failed to comply with CLEC's procedures and requirements after being notified of them.
- 3.1.13 SBC ILLINOIS will be responsible for selecting its contractors and causing their

compliance with this Agreement.

- 3.1.14 Each party shall cause its employees and contractors to act in a careful and workmanlike manner to avoid damage to the other party's property and the property of others in and around CLEC's CO.
- 3.1.15 SBC ILLINOIS' employees and contractors shall refrain from using any Licensed Facilities, equipment, tools, materials, or methods that, in CLEC's sole judgment, might cause damage to or otherwise interfere with CLEC's operations. CLEC reserves the right to take any reasonable action to prevent potential harm to the services, personnel, or property of CLEC (and its affiliates, vendors, and customers).
- 3.1.16 In addition to the Licensed Facilities, SBC ILLINOIS may bring into the Equipment Space the small tools and portable test equipment needed for the work for which SBC ILLINOIS is responsible. SBC ILLINOIS will be responsible for the care and safeguarding of all such items. SBC ILLINOIS may not bring any other items into the CLEC CO without CLEC's prior written consent. In particular, and without limiting the foregoing, SBC ILLINOIS may not bring into the CLEC CO any of the following: wet cell batteries, explosives, flammable liquids or gases, alcohol, controlled substances, weapons, cameras, tape recorders, and similar items.
- 3.1.17 CLEC and its designees may inspect or observe the Equipment Space, the space designated by CLEC for SBC ILLINOIS transmission cable, the Licensed Facilities, and any work performed by or behalf of SBC ILLINOIS in the CLEC CO, at any time. If the Equipment Space is surrounded by a security enclosure, SBC ILLINOIS shall furnish CLEC with all mechanisms and information needed for entry to the Equipment Space.
- 3.1.18 CLEC and SBC ILLINOIS intend that the Licensed Facilities, whether or not physically affixed to the CLEC CO, shall not be construed to be fixtures. SBC ILLINOIS (or the lessor of SBC ILLINOIS equipment, if applicable) will report the Licensed Facilities as its personal property wherever required by applicable laws, and will pay all taxes levied upon the Licensed Facilities.
- 3.1.19 SBC ILLINOIS agrees not to sell, convey, or lease SBC ILLINOIS transmission cable under any circumstances, except for a conveyance of SBC ILLINOIS transmission cable to CLEC upon termination of the applicable Space License. SBC ILLINOIS further agrees not to cause, suffer, or permit SBC ILLINOIS transmission cable to become encumbered by a lien, trust, pledge, or security interest as a result of rights granted by SBC ILLINOIS or any act or omission of SBC ILLINOIS. If SBC ILLINOIS transmission cable becomes so encumbered, SBC ILLINOIS agrees to discharge the obligation within thirty (30) days after receiving notice of the encumbrance.
- 3.1.20 The licenses granted by this Agreement are non-exclusive personal privileges allowing SBC ILLINOIS to situate the Licensed Facilities in the locations indicated by CLEC. These licenses and the payments by SBC ILLINOIS under this Agreement do not create or vest in SBC ILLINOIS (or in any other person) any property right or interest of any nature in any part of the CLEC CO.

- 3.1.21 The licenses granted to SBC ILLINOIS under this Agreement shall be subordinate to any mortgages or deeds of trust that may now exist or may in the future be placed upon any CLEC CO; to any and all advances to be made under such mortgages or deeds of trust; and to the interest thereon and all renewals, replacements, or extensions thereof.
- 3.1.22 CLEC may relocate the licensed space, or the CLEC CO, or both upon thirty (30) days prior written notice to SBC ILLINOIS. If relocation of Licensed Facilities is required, the party that originally installed such Licensed Facilities will be responsible for relocating them. Any such relocation work that is CLEC's responsibility and is performed by CLEC will be without charge to SBC ILLINOIS. CLEC will reimburse SBC ILLINOIS for the reasonable cost of such relocation work performed by SBC ILLINOIS, and CLEC will provide at its own expense any additional or replacement cable racks and SBC ILLINOIS transmission cable needed to accommodate the relocation of the installation. CLEC and SBC ILLINOIS will work together in good faith to minimize any disruption of service in connection with such relocation.
- 3.1.23 Licensed Facilities will be furnished, installed and maintained in accordance with the following:
- 3.1.23.1 SBC ILLINOIS agrees to furnish all Licensed Facilities.
- 3.1.23.2 SBC ILLINOIS agrees to install the Licensed Facilities. SBC ILLINOIS agrees to comply with specifications and processes furnished by CLEC for installation performed by SBC ILLINOIS.
- 3.1.23.3 SBC ILLINOIS agrees to install the DC power supply and single circuit (battery and ground) from its fuse panel located in SBC ILLINOIS' frame to the designated CLEC power source. SBC ILLINOIS will distribute the power among its equipment within the Equipment Space.
- 3.1.23.4 SBC ILLINOIS agrees to maintain in good working order all SBC ILLINOIS equipment in Equipment Space. CLEC agrees to repair SBC ILLINOIS transmission cable. SBC ILLINOIS is not permitted to repair installed SBC ILLINOIS transmission cable in order to avoid possible harm to other transmission cables.
- 3.1.23.5 SBC ILLINOIS may use contractors to perform installation and maintenance for which SBC ILLINOIS is responsible. CLEC consents to use of those contractors listed on a then current CLEC approved list of SBC ILLINOIS submitted contractors. Use of any other contractors shall require CLEC's prior written consent, which shall not be unreasonably withheld.
- 3.1.23.6 SBC ILLINOIS may, at its own discretion and expense, choose to install its equipment in locked cabinets, provided that space and configuration will permit such. If SBC ILLINOIS chooses to install its equipment in locked cabinets, SBC ILLINOIS shall leave the appropriate keys with CLEC and agrees to allow CLEC the right of entry to such cabinets.

- 3.1.24 Under the Space Licenses, CLEC performs no communications services, provides no goods except for short lengths of wire or cable and small parts incidental to the services furnished by CLEC, and provides no maintenance for any SBC ILLINOIS equipment in Equipment Space. CLEC warrants that the services provided under this Agreement will be performed in a workmanlike manner and in accordance with CLEC technical specifications and that the incidental material provided by CLEC shall be free from defects. CLEC MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY DISCLAIMS ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- 3.1.25 In addition to any other rights or remedies that CLEC may have under this Agreement or at law, CLEC may terminate the applicable Space License if any of the following events occurs and is not corrected within thirty (30) days after written notice to cure:
- 3.1.25.1 SBC ILLINOIS fails to pay charges due or fails to comply with any of the terms or conditions of this Schedule.
- 3.1.25.2 SBC ILLINOIS fails to utilize the Licensed Facilities for the authorized purpose described in this Schedule.
- 3.1.25.3 SBC ILLINOIS fails to comply with applicable laws or is in any way prevented by the order or action of any court, or other governmental entity from performing any of its obligations under this Schedule.
- 3.1.26 In the event that a Space License is terminated for any reason, the Parties will act in accordance with the following:
- 3.1.26.1 Within thirty (30) days after termination of a Space License, SBC ILLINOIS will, at its sole expense, remove all SBC ILLINOIS equipment in Equipment Space and restore the Equipment Space to its previous condition, normal wear and tear excepted. If SBC ILLINOIS fails to complete such removal and restoration within thirty (30) days after termination of the applicable Space License, CLEC may, at its option, upon ten (10) days written notice to SBC ILLINOIS, perform the removal and restoration at SBC ILLINOIS' sole risk and expense.
- 3.1.26.2 Because removal of installed SBC ILLINOIS transmission cable may cause damage to other cables or fiber, SBC ILLINOIS agrees to relinquish its transmission cable to CLEC in lieu of removal. Upon termination of the applicable Space License, all SBC ILLINOIS transmission cable will be automatically conveyed to CLEC, thereby becoming the property of CLEC, free of any interest or lien of any kind by SBC ILLINOIS (or by any person claiming through SBC ILLINOIS). At CLEC's request, SBC ILLINOIS will promptly execute and deliver to CLEC a bill of conveyance or such other assurances as may be requisite to confirm or perfect the transfer of SBC ILLINOIS transmission cable to CLEC.

- 3.1.26.3 If no monies are owed by SBC ILLINOIS to CLEC under this Agreement, CLEC agrees to deliver such removed equipment to SBC ILLINOIS' last known business address or to a domestic location designated by SBC ILLINOIS, at SBC ILLINOIS' sole risk and expense. If monies are so owed, SBC ILLINOIS agrees that CLEC may either take ownership free of any interest or lien by SBC ILLINOIS (or those claiming through SBC ILLINOIS) or treat such equipment as abandoned by SBC ILLINOIS.

**SCHEDULE 9.2.1  
LOCAL LOOPS**

**9.2.1 Local Loops.**

**9.2.1.1 Definition.** The Loop to be provided on an unbundled basis pursuant to this Agreement is defined as set forth in FCC Rule 51.319. Without limiting the foregoing it includes a transmission facility between a distribution frame (or its equivalent) in a SBC ILLINOIS Central Office and the Loop demarcation point at an End User premises. Where applicable, the local loop includes all wire within multiple dwelling and tenant buildings and campuses that provides access to End User premises wiring, provided such wire is owned and controlled (or controlled) by SBC ILLINOIS. The local loop network element includes all features, functions and capabilities of the transmission facility, including dark fiber (as set forth in Schedule 9.2.3) attached electronics (except those electronics used for the provision of advanced services, such as Digital Subscriber Line Access Multiplexers), and line conditioning. In addition, the local loop network element includes DS1, DS3, and fiber. To the extent required by applicable law, the local loop network element includes other high capacity loops. CLEC agrees to operate each loop type within the technical descriptions and parameters accepted within the industry. In the event SBC ILLINOIS moves existing loop facilities to new spare or otherwise maintain facilities, SBC ILLINOIS will make commercially reasonable efforts to terminate the new facility at the same Network Interface Device location, obviating the need for inside wire re-arrangements on behalf of CLEC. If SBC ILLINOIS intends to move the new Facility it will give CLEC reasonable prior notice pursuant to the written contract instructions provided by CLEC. The demarcation point is that point where SBC ILLINOIS' control of the loop facility ceases, and the subscriber's control (or, in the case of some multiunit premises, the landlord's control) of the wire begins. The demarcation point is defined by control; it is a point where SBC ILLINOIS' and a property owner's responsibilities meet. The loop shall include the use of all test access functionality including without limitation for both voice and data, for example, smart jacks for DS1 loops. In this Schedule 9.2.1 to Article 9 any reference to SD-1 shall mean, at CLEC's option, either DS-1 AMI or xDSL facility.

**9.2.1.2 Loop Requirements.** SBC ILLINOIS must offer unbundled access to Loops. The actual Loop transmission facilities used to provide a Loop may utilize any of several technologies.

9.2.1.2.1 Pursuant to the Illinois Commerce Commission's Orders in Docket No. 00-0393, SBC ILLINOIS shall provide to CLEC the End-to-End Broadband UNE ("Broadband Offering") as tariffed in Illinois ILL C.C. No. 20, Part 24 ("Tariff") by SBC ILLINOIS, as such Tariff may be modified from time to time, in those areas where SBC ILLINOIS' Project Pronto facilities exist, for so long as such Tariff is offered by SBC ILLINOIS. To the extent SBC ILLINOIS' end-to-end Broadband UNE is no longer tariffed but SBC ILLINOIS is obligated by any appropriate judicial or regulatory authority with jurisdiction over the parties and subject matter of the claim to continue to make available the Broadband Offering UNE pursuant to applicable

law, SBC ILLINOIS will, upon request by CLEC, enter into negotiations to establish rates, terms, and conditions for such Broadband Offering.

**9.2.1.3 Unbundled Loop Types.** SBC ILLINOIS shall allow CLEC to access the following Loop types unbundled from local switching and transport (in addition to those Loops available under applicable tariffs) or in combination (as set forth in [Article 9](#)).

9.2.1.3.1 “2-Wire Analog Voice Grade Loop” or “Analog 2W,” which supports analog transmission of 300-3000 Hz, repeat loop start, loop reverse battery, or ground start seizure and disconnect in one direction (toward the End Office Switch), and repeat ringing in the other direction (toward the Customer) and terminates in a 2-Wire interface at both the central office MDF and the customer premises. Analog 2W includes Loops sufficient for the provision of PBX trunks, pay telephone lines and electronic key system lines. Analog 2W will be provided in accordance with the specifications, interfaces, and parameters described in Technical Reference AM-TR-TMO-000122, SBC ILLINOIS Unbundled Analog Loops.

9.2.1.3.2 “4-Wire Analog Voice Grade Loop” or “Analog 4W,” which supports transmission of voice grade signals using separate transmit and receive paths and terminates in a 4-wire electrical interface at both ends. Analog 4W will be provided in accordance with the specifications, interfaces, and parameters described in Technical Reference AM-TR-TMO-000122, SBC ILLINOIS Unbundled Analog Loops.

9.2.1.3.3 “2-Wire ISDN 160 Kbps Digital Loop” or “BRI-ISDN” which supports digital transmission of two 64 Kbps bearer channels and one 16 Kbps data channel (2B+D). BRI-ISDN is a 2B+D Basic Rate Interface-Integrated Services Digital Network (BRI-ISDN) Loop which will meet national ISDN standards and conform to Technical Reference AM-TR-TMO-000123, SBC ILLINOIS Unbundled Digital Loops (including ISDN).

9.2.1.3.4 “xDSL capable Loop”. xDSL Capable Loop” is a loop that a CLEC may use to deploy xDSL technologies and is provided as set forth in [Schedule 9.2.2](#).

9.2.1.3.4.1 SBC ILLINOIS shall provide CLEC with the ability to specify, at a minimum PSD masks 1-7 when CLEC orders an xDSL capable loop from SBC ILLINOIS.

9.2.1.3.5 “4-Wire 1.544 Mbps Digital Loop” or “1.544 Mbps Digital” is a transmission path which supports transmission of digital signals of up to a maximum binary information rate of 1.544 Mbps and terminates in a 4-Wire electrical interface at the Customer premises and on the DSX frame in SBC ILLINOIS' Central Office. 1.544 Mbps Digital will be provided in accordance with the specifications, interfaces and parameters described in AM-TR-TMO-00023.

9.2.1.3.6 DS3 Digital Loop. The DS3 loop provides a digital, 45 Mbps transmission facility from the SBC ILLINOIS Central Office to the loop demarcation point at the end user premises. Unbundled DS1 or DS3 loops may be employed in combination with

transport facilities to replace special access services or facilities in accordance with the Supplemental Order released and adopted by the FCC on November 24, 1999 in Docket No. 96-98 (“In the Matter of the Implementation of the Local Competition Provisions of the Telecommunications Act of 1996”), as clarified by the Order Clarifying Supplemental Order released and adopted by the FCC on June 2, 2000.

**9.2.1.4 Intentionally left blank.**

**9.2.1.5 Access to Unbundled Loops Currently Provided Over Integrated Digital Loop Carrier Systems (IDLC).** SBC ILLINOIS shall provide CLEC access to its unbundled Loops at each of SBC ILLINOIS’ Wire Centers. In addition, if CLEC requests one or more Loops serviced by an Integrated Digital Loop Carrier or Remote Switching technology deployed as a Loop concentrator, SBC ILLINOIS shall, where available either move the requested Loop(s) to a spare, existing physical Loop at no charge to CLEC or move the Loop(s) involved to a Universal Digital Loop Carrier (UDLC) facility. CLEC may request other options including employing equipment in the remote terminal location or in the central office that permits CLEC to service the retail customer in a non-discriminatory manner. SBC ILLINOIS shall provide such options on a Bona Fide Request (“BFR”) basis as set forth in Article 2 where technically feasible. If, however, no spare physical Loop is available, SBC ILLINOIS shall notify CLEC of the lack of available facilities. CLEC may then at its discretion make a Bona Fide Request (“BFR”) for SBC ILLINOIS to provide the unbundled Loop and to the extent required by law, SBC ILLINOIS may agree to provide such UNEs through the BFR process. Notwithstanding anything to the contrary in this Agreement, the provisioning intervals set forth in this Agreement and the SBC ILLINOIS Network Element Performance Benchmarks set forth in Article 32 (Performance Measurements) of this Agreement shall not apply to unbundled Loops provided under this Section 9.2.1.5.

**9.2.1.6 High Frequency Spectrum.** Schedule 9.2.2 (xDSL) of this Agreement contains the requirements associated with SBC ILLINOIS Line Sharing and access to the High Frequency Spectrum of a loop.

**9.2.1.7 Spectrum Management**

9.2.1.7.1 A request by CLEC for an xDSL capable and/or an xDSL-equipped Loop will be treated in a non-discriminatory manner and provided consistent with Schedule 9.2.2.



**SCHEDULE 9.2.2**  
**XDSL AND HIGH FREQUENCY PORTION OF THE LOOP**

**9.2.2. High Frequency Portion of the Loop.**

**9.2.2.1 Introduction.**

- 9.2.2.1.1 This Schedule sets forth terms and conditions for providing xDSL and the High Frequency Portion of the Loop (“HFPL”) by SBC ILLINOIS and CLEC. Nothing in this Schedule 9.2.2 shall obligate SBC ILLINOIS to provide a splitter (defined in Section 9.2.2.2.9, below) to CLEC for purposes of line sharing or line splitting.
- 9.2.2.1.2 The prices at which SBC ILLINOIS agrees to provide CLEC with xDSL-capable loops and HFPL are contained in the Pricing Schedule.
- 9.2.2.1.3 SBC ILLINOIS shall provide CLEC with access to UNEs to provide combinations of voice services, data services, or voice and data services.
- 9.2.2.1.4 SBC ILLINOIS agrees to provide CLEC with access to UNEs (including HFPL loop offerings) in accordance with the rates, terms and conditions set forth in this Schedule 9.2.2 (HFPL) and the general terms and conditions applicable to UNEs under Article 9, for CLEC to use in conjunction with its desired xDSL technologies and equipment to provide xDSL services to its end user customers.

**9.2.2.2 Definitions.**

- 9.2.2.2.1 SBC ILLINOIS Line Sharing is defined as use of the High Frequency Portion of the local copper loop (“HFPL”) by CLEC (or a third party CLEC) to provide Advanced Services to customers that obtain retail local voice service from SBC ILLINOIS on the same local copper loop, as addressed in In the Matter of Wireline Services Offering Advanced Telecommunications Capability and Implementation of the Local Competition Provisions of the Telecommunications Act of 1996, Third Report and Order on Reconsideration in Docket 98-147, rel. December 9, 1999 and Fourth Report and Order on Reconsideration in CC Docket No. 96-98, rel. December 9, 1999 (together the “Line Sharing Order”), Third Further Notice of Proposed Rulemaking in CC Docket No. 98-147, Sixth Further Notice of Proposed Rulemaking in CC Docket No. 96-98 (rel. January 19, 2001) (“Line Sharing Reconsideration Order”) and other applicable law. This provision does not in anyway limit CLEC's ability referenced under Section 9.2.1.2.1.
- 9.2.2.2.2 Line Splitting is an arrangement in which a single CLEC, or two CLECs partnering together, utilize a CLEC-owned splitter and DSLAM equipment to provide both voice and data over the same copper loop facility leased from SBC ILLINOIS. This provision does not in anyway limit CLEC's ability referenced under Section 9.2.1.2.1 of Schedule 9.2.1.

- 9.2.2.2.3 For purposes of this Schedule, a “loop” is defined as a transmission facility between a distribution frame (or its equivalent) in a central office and the loop demarcation point at an end user customer premises.
- 9.2.2.2.4 For purposes of this Schedule, a “subloop” is defined as any portion of the loop from SBC ILLINOIS’ F1/F2 interface to the demarcation point at the customer premise that can be accessed at a terminal in SBC ILLINOIS’ outside plant. An accessible terminal is a point on the loop where technicians can access the wire or fiber within the cable without removing a splice closure to reach the wire within. The Parties recognize that this is only one form of subloop (defined as the F1/F2 interface to the customer premise) as set forth in the FCC’s Third Report and Order and Fourth Further Notice of Proposed Rulemaking in CC Docket No. 96-96 (FCC 99-238), including the FCC’s Supplemental Order issued In the Matter of the Local Competition Provisions of the Telecommunications Act of 1996, in CC Docket No. 96-98 (FCC 99-370) (rel. November 24, 1999) (“the UNE Remand Order”). Additional subloop types may be negotiated and agreed to by the Parties consistent with the UNE Remand Order.
- 9.2.2.2.5 The term “Digital Subscriber Line” (“DSL”) describes various technologies and services. The “x” in “xDSL” is a place holder for the various types of DSL services, including, but not limited to ADSL (Asymmetric Digital Subscriber Line), HDSL (High-Speed Digital Subscriber Line), IDSL (ISDN Digital Subscriber Line), SDSL (Symmetrical Digital Subscriber Line), UDSL (Universal Digital Subscriber Line), VDSL (Very High-Speed Digital Subscriber Line), and RADSL (Rate-Adaptive Digital Subscriber Line).
- 9.2.2.2.6 Intentionally left blank.
- 9.2.2.2.7 A loop technology that is “presumed acceptable for deployment” is one that either complies with existing industry standards, has been successfully deployed by another carrier in any state without significantly degrading the performance of other services, or has been approved by the FCC, any state commission, or an industry standards body.
- 9.2.2.2.8 A “non-standard xDSL-based technology” is a loop technology that is not presumed acceptable for deployment under Section 9.2.2.2.7, above of this Schedule.
- 9.2.2.2.9 A “splitter” is a passive device used to separate the voice and data concurrently traversing a copper xDSL capable loop.
- 9.2.2.2.10 “Digital Subscriber Line Access Multiplexer” (DSLAM) is a piece of equipment that combines end-user DSL connections to a single high-speed signal for connection to a packet switch, typically ATM or IP.

- 9.2.2.2.11 “2-Wire xDSL Loop”: A 2-Wire xDSL Loop for purposes of this Schedule 9.2.2, is a copper loop over which CLEC may provision various DSL technologies. A copper loop used for such purposes will meet basic electrical standards such as metallic connectivity and capacitive and resistive balance, and will not include load coils, mid-span repeaters or excessive bridged tap (bridged tap in excess of 2,500 feet total length or 2,000 feet single length). However, any loop exceeding 12,000 feet, removal of load coils, repeaters or excessive bridged tap on an existing loop is optional, subject to conditioning charges, and will be only performed at CLEC’s request. Removal of items for loops under 12,000 feet is free of charge. The rates set forth in the Pricing Schedule shall apply to this 2-Wire xDSL Loop.
- 9.2.2.2.12 “2-Wire Digital Loop” (e.g. ISDN/IDSL): A 2-Wire Digital Loop for purposes of this Schedule 9.2.2 is 160 Kbps and supports Basic Rate ISDN (BRI) digital exchange services. The terms and conditions for the 2-Wire Digital Loop are set forth in Schedule 9.2.1 and the rates in the Pricing Schedule.
- 9.2.2.2.13 4-Wire xDSL Loop”: A 4-Wire xDSL Loop for purposes of this Schedule 9.2.2, is a copper loop over which CLEC may provision DSL technologies. A copper loop used for such purposes will meet basic electrical standards such as metallic connectivity and capacitive and resistive balance, and will not include load coils, mid-span repeaters or excessive bridged tap (bridged tap in excess of 2,500 feet total length or 2,000 feet single length). However, removal of load coils, repeaters or excessive bridged tap on an existing loop is optional and will be performed at CLEC’s request. The rates set forth in the Pricing Schedule shall apply to this 4-Wire xDSL Loop.
- 9.2.2.2.14 “IDSL Loop”: An IDSL Loop for purposes of this Schedule 9.2.2, is a 2-Wire Digital Loop transmission facility which supports IDSL services. The terms and conditions for the 2-Wire Digital Loop are set forth in Schedule 9.2.1, and the rates in the Pricing Schedule. This loop also includes additional acceptance testing to insure the IDSL technology is compatible with the underlying Digital Loop Carrier system if present. IDSL is not compatible with all Digital Loop Carrier Systems and therefore this offering may not be available in all areas. The rates set forth in the Pricing Schedule shall apply to this IDSL Loop.

**9.2.2.3 General Terms And Conditions Relating to the High Frequency Portion of the Loop.**

- 9.2.2.3.1 SBC ILLINOIS will provide an HFPL loop for CLEC to deploy xDSL technologies presumed acceptable for deployment or non-standard xDSL technologies as defined in this Schedule. SBC ILLINOIS will not impose limitations on the transmission speeds of xDSL services; provided, however, SBC ILLINOIS does not guarantee transmission speeds, available bandwidth nor imply any service level. Consistent with the Line Sharing Order, CLEC may only deploy xDSL technologies on the HFPL loops that do not cause significant degradation with analog voice band transmission.

- 9.2.2.3.2 SBC ILLINOIS shall not deny CLEC’s request to deploy any xDSL technology over the HFPL that is presumed acceptable for deployment pursuant to state or federal rules unless SBC ILLINOIS has demonstrated to the state commission in accordance with FCC orders that CLEC’s deployment of the specific technology will significantly degrade the performance of other advanced services or traditional voice band services.
- 9.2.2.3.3 In the event CLEC wishes to introduce a technology on the HFPL that has been successfully deployed by any carrier elsewhere but not otherwise approved by an industry standards body, the Federal Communications Commission or any state commission, CLEC will provide documentation describing that action to SBC ILLINOIS and the state commission before or at the time of its request to deploy such technology within SBC ILLINOIS.
- 9.2.2.3.4 In the event CLEC wishes to introduce a technology on the HFPL loop that does not conform to existing industry standards and has not been approved by an industry standards body, the FCC, or a state commission, the burden is on CLEC to demonstrate that its proposed deployment meets the threshold for a presumption of acceptability and will not, in fact, significantly degrade the performance of other advanced services or traditional voice band services.
- 9.2.2.3.5 SBC ILLINOIS shall provide CLEC a order process that will enable CLEC to change from an existing line sharing arrangement to a line splitting arrangement using SBC ILLINOIS provided UNEs, where CLEC or partnering CLEC is providing the existing data service. Where CLEC, or partnering CLEC, does not specify a change of splitter assignments for CLEC provided splitter, SBC ILLINOIS will not cause a disruption of service during a transition. Where CLEC is currently engaging in line splitting over an xDSL capable loop using SBC ILLINOIS provided unbundled local switching or CLEC provided switching, and requires a change in splitter assignment, the disruption required to fulfill CLEC’s request will be kept to a minimum, or as documented, in advance, within mutually agreeable provisioning procedures.
- 9.2.2.3.6 Intentionally left blank.
- 9.2.2.3.7 Whenever CLEC provides service utilizing an unbundled xDSL-capable loop, either alone or utilized by CLEC in conjunction with other UNEs CLEC shall control the entire loop spectrum. In addition, CLEC has the right to offer services with the HFPL of the UNE loop, either by itself or via an authorized High Bandwidth Service Supplier (“HBSS”) (as further defined below).
- 9.2.2.4 Intentionally left blank.**
- 9.2.2.5 Use of High Bandwidth Service Suppliers.**
  - 9.2.2.5.1 Use of High Bandwidth Services Supplier. CLEC may identify one or more CLECs as an authorized High Bandwidth Service Supplier (“HBSS”), authorized by CLEC to

- add, change or delete High Bandwidth Services capabilities on a xDSL-capable Loop employed or ordered by CLEC. If CLEC chooses to utilize HBSSs under this section, the orders issued by the HBSS must appear, in all ways, as if the orders were submitted by CLEC. For orders submitted under this Schedule 9.2.2, SBC ILLINOIS will treat the order in exactly the same manner as if CLEC, and not a third party, submitted the order. SBC Illinois' will make the LSP Authorization Method , available by March 13, 2004.
- 9.2.2.5.2 HBSSs authorized by CLEC under this Schedule 9.2.2 must be independently qualified and certified pursuant to all applicable federal and state laws and regulations to provide services using the UNE loop employed or ordered by CLEC under this Agreement, and in submitting written notice to SBC ILLINOIS authorizing an HBSS, CLEC represents and warrants that such qualification and certification has been obtained.
- 9.2.2.5.3 Notwithstanding CLEC's authorization of one or more HBSSs to add, change or delete advanced services capabilities on CLEC UNE loops, CLEC shall remain primarily obligated to SBC ILLINOIS under this Agreement for all charges and liabilities, including indemnification obligations, relevant to the ordering and use of the UNE loops. Further, CLEC shall be liable for any and all negligence or willful acts by such authorized HBSSs that result in property damage or personal injury to SBC ILLINOIS or any third party, and shall defend and indemnify SBC ILLINOIS against such damage pursuant to the GT&C Article's Indemnification section. Further, CLEC hereby releases SBC ILLINOIS from any and all liability for property damage or personal injury resulting, in whole or in part, from SBC ILLINOIS' reliance on CLEC's authorization of an HBSS to add, change or delete advanced services capabilities on CLEC UNE loops under this Section.
- 9.2.2.6 Advanced Notification.** To the extent SBC ILLINOIS provides advanced notification to any CLEC including an affiliate that identifies when xDSL qualified loops and/or electronic loop qualification information access will be made available in a particular central office, SBC ILLINOIS will provide such notification to CLEC on the same basis and at the same time.
- 9.2.2.7 Advanced Services Equipment Deployment.**
- 9.2.2.7.1 CLEC may directly deploy, (or deploy through an HBSS), any advanced services equipment that operates within the Power Spectral Density ("PSD") mask parameters set forth in T1.413 or conforms to other generally recognized and applicable industry standards.
- 9.2.2.8 Unbundled xDSL-Capable Loop Offerings.**
- 9.2.2.8.1 DSL-Capable Loops: For each of the loop types described in Sections 9.2.2.8.1.1 – 9.2.2.8.1.2, below, CLEC will, at the time of ordering, notify SBC ILLINOIS as to the Power Spectral Density (PSD) mask of the technology CLEC the will deploy.

- 9.2.2.8.1.1 2-Wire xDSL Loop: A 2-wire xDSL loop for purposes of this section, is a copper loop over which a CLEC may provision various DSL technologies. A copper loop used for such purposes will meet basic electrical standards such as metallic connectivity and capacitive and resistive balance, and will not include load coils, mid-span repeaters or excessive bridged tap (bridged tap in excess of 2,500 feet total length, or 2,000 feet single length). However removal of load coils, repeaters or excessive bridged tap on an existing loop is subject to conditioning charges (except as provided in Section 9.2.2.12.4.1 below), and will be performed at CLEC's request. The rates set forth in Pricing Schedule shall apply to this 2-Wire xDSL Loop.
- 9.2.2.8.1.2 Sub-Loop: In locations where SBC ILLINOIS has deployed: (1) Digital Loop Carrier systems and an uninterrupted copper loop is replaced with a fiber segment or shared copper in the distribution section of the loop; (2) Digital Added Main Line ("DAML") technology to derive multiple voice-grade POTS circuits from a single copper pair; or (3) entirely fiber optic facilities to the end user, SBC ILLINOIS will make the following options available to CLEC.
- 9.2.2.8.1.2.1 Where spare copper facilities are available, and the facilities meet the necessary technical requirements for the provisioning of DSL, CLEC has the option of requesting SBC ILLINOIS to make copper facilities available (subject to Section 9.2.2.8.1.6, below).
- 9.2.2.8.1.2.2 CLEC has the option of collocating a DSLAM in SBC ILLINOIS' Remote Terminal ("RT") at the fiber/copper interface point, pursuant to collocation terms and conditions. When CLEC collocates its DSLAM at SBC ILLINOIS RTs, SBC ILLINOIS will provide CLEC with unbundled access to subloops to allow CLEC to access the copper wire portion of the loop.
- 9.2.2.8.1.2.3 Where CLEC is unable to obtain spare copper loops necessary to provision a DSL service, and SBC ILLINOIS has placed a DSLAM in the RT, SBC ILLINOIS must unbundle and provide access to its packet switching, only if all the conditions set forth in Section 9.2.6.5 of Schedule 9.2.6 are satisfied. If the conditions are satisfied as to the RT, the Parties shall negotiate rates, terms and conditions for unbundled packet switching to include in this Agreement. The rates set forth in the Pricing Schedule for the copper sub-loop shall apply to CLEC's copper sub-loop access.
- 9.2.2.8.1.3 xDSL technologies may only reside in the higher frequency ranges, preserving a "buffer zone" to ensure the integrity of voice band traffic.
- 9.2.2.8.1.4 When SBC ILLINOIS traditional retail POTS services are disconnected SBC ILLINOIS will notify CLEC that the POTS is being disconnected via the Loss Notification Process set forth on CLEC Online. CLEC will determine whether the Line Sharing Circuit will be converted to a full stand alone UNE loop or

disconnected. All appropriate charges for the rearrangement and or disconnect shall apply, as set forth in the Pricing Schedule.

9.2.2.8.1.5 SBC ILLINOIS shall be under no obligation to provide multi-carrier or multi-service line sharing arrangements as referenced in FCC 99-35, paragraphs 74 & 75. SBC ILLINOIS shall, however, permit line splitting, where CLEC or its designated agents access UNE loops per the FCC's Line Sharing Reconsideration Order, paragraph 17, and the FCC's Memorandum Opinion and Order in the Matter of Application of SBC Communications Inc., et al, Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in Texas, FCC 00-238, CC Docket No. 00-65, rel. June 30, 2000, paragraphs 323-329.

9.2.2.8.1.6 SBC ILLINOIS shall be under no obligation to provision xDSL capable loops in any instance where physical facilities do not exist. SBC ILLINOIS shall be under no obligation to provide line sharing where SBC ILLINOIS is not the existing retail provider of the traditional, analog voice service (POTS). SBC ILLINOIS will, however, permit line splitting by CLEC, when CLEC uses its own splitter or the splitter of a third party. This shall not apply where physical facilities exist, but conditioning is required. In that event, CLEC will be given the opportunity to evaluate the parameters of the xDSL service to be provided, and determine whether and what type of conditioning should be performed at its request. CLEC shall pay SBC ILLINOIS for any conditioning performed per Section 9.2.2.12.1 and 9.2.2.12.2, below.

9.2.2.8.1.7 For each loop (including the HFPL), CLEC shall at the time of ordering, notify SBC ILLINOIS as to the PSD mask of the technology the CLEC intends to deploy on the loop. If and when a change in PSD mask is made, CLEC will notify SBC ILLINOIS. Likewise, SBC ILLINOIS will disclose to CLEC upon request information with respect to the number of loops using advanced services technology within the binder and type of technology deployed on those loops. SBC ILLINOIS will use this information for the sole purpose of maintaining an inventory of advanced services present in the cable sheath. If the technology does not fit within a national standard PSD mask (but still remains in the HFPL only), CLEC shall provide SBC ILLINOIS with a technical description of the technology (including power mask) for inventory purposes.

9.2.2.8.1.8 SBC ILLINOIS shall not impose its own standards for provisioning xDSL services, all parties must abide by commission or FCC approved standards. SBC ILLINOIS will publish non-binding Technical Publications to communicate current standards and their application as set forth in Paragraph 72 of FCC Order 99-48 (rel. March 31, 1999), FCC Docket 98-147.

### **9.2.2.9 HFPL: Splitter Ownership and Standards**

9.2.2.9.1 Splitter ownership:

9.2.2.9.1.1 CLEC will own and have sole responsibility to forecast, purchase, install, inventory, provision and maintain its own splitters. Such splitters may be of a type other than that offered by SBC ILLINOIS. When physically collocating, splitters shall be installed in CLEC's collocation arrangement area (whether caged or cageless) consistent with SBC ILLINOIS' standard collocation practices and procedure. When virtually collocated, SBC ILLINOIS will install, provision and maintain CLEC-owned splitters under the terms of virtual collocation.

9.2.2.9.2 Splitter technology will adhere to established industry standards for technical, test access, common size, configurations and shelf arrangements.

9.2.2.9.3 All splitter equipment must be compliant with applicable national standards and NEBS Level 1.

**9.2.2.10 Operational Support Systems Loop Makeup Information and Ordering.**

9.2.2.10.1 General: In accordance with the FCC's UNE Remand Order, CLEC will be given nondiscriminatory access to the same loop makeup information that SBC ILLINOIS is providing to any other CLEC and/or SBC ILLINOIS' retail operations or its advanced services affiliate.

9.2.2.10.2 SBC ILLINOIS shall provide CLEC or its authorized agent with electronic access to all loop make-up information that is currently or subsequently made available on an electronic basis to any employees of the SBC ILLINOIS or SBC ILLINOIS affiliate(s). SBC ILLINOIS will offer training for CLEC personnel that is no less complete and timely as that provided to other CLECs, personnel of the SBC ILLINOIS or SBC ILLINOIS affiliates who utilize the loop qualification information. To the extent CLEC requires additional loop qualification information that is not available electronically from SBC ILLINOIS, but is maintained in manual records, SBC ILLINOIS shall make such information available within the same time frame that the information is available to the SBC ILLINOIS' own personnel or that of the SBC ILLINOIS' subsidiary, and CLEC will be charged the same fee as that charged to SBC ILLINOIS subsidiaries for the manual retrieval of such information in accordance with the terms and conditions specified in Section 9.2.2.10.3.2.

9.2.2.10.2.1 SBC ILLINOIS, within thirty (30) days of the effective date of this Agreement, shall disclose to CLEC all loop qualification data that it will make available for understanding the transmission characteristic of a loop, regardless of whether or not the retail operations of SBC ILLINOIS, or the advanced services affiliate of SBC ILLINOIS, currently utilizes such information. SBC ILLINOIS shall, at the same time, identify what information is maintained in electronic versus hard copy media. To the extent multiple sources of the same information exist, SBC ILLINOIS shall identify the most reliable source. For example, to the extent SBC ILLINOIS keeps records that may permit CLEC to understand the quality of the loop, even if it is subjective in nature such records must be identified.



- 9.2.2.10.2.2 SBC ILLINOIS shall provide CLEC with any loop makeup information currently available or subsequently made available directly or indirectly to its retail operation and/or affiliates. Such information includes any assessment of what specific variant of xDSL capability a loop can support and whether such support is contingent upon utilization of particular brand(s) or model(s) of network equipment or premises deployed equipment.
- 9.2.2.10.3 Loop Qualification: SBC ILLINOIS will develop and deploy enhancements to its existing DataGate and EDI interfaces that will allow CLECs, as well as SBC ILLINOIS' retail operations or its advanced services affiliate, to have near real time electronic access as a preordering function to the loop makeup information.
- 9.2.2.10.3.1 Mechanized loop qualification includes data that is available electronically and provided via an electronic system. Electronic access to loop makeup data through the OSS enhancements described in Section 9.2.2.10.3 above will return information including but not limited to, as described in SBC's Plan of Record when such information is contained in SBC ILLINOIS' electronic databases. CLEC will be billed a mechanized loop qualification charge for each xDSL capable loop ordered at the rates set forth in the Pricing Schedule.
- 9.2.2.10.3.2 Manual loop qualification requires the manual look-up of data that is not contained in an electronic database. Manual loop makeup data includes the following: (a) the actual loop length; (b) the length by gauge; (c) the presence of repeaters, load coils, bridged taps; and shall include, if noted on the individual loop record, (d) the total length of bridged taps; (e) the presence of pair gain devices, DLC, and/or DAML, and (f) the presence of disturbers in the same and/or adjacent binder groups. CLEC will be billed a manual loop qualification charge for each manual loop qualification requested at the rates set forth in the Pricing Schedule, as long as the prices do not exceed what SBC ILLINOIS charges its own subsidiary.
- 9.2.2.10.4 All categories of loop qualification are subject to the following:
- 9.2.2.10.4.1 If load coils, repeaters, or excessive bridged tap are present on a loop under 12,000 feet in length, conditioning to remove these elements will be performed without request and at no charge to CLEC.
- 9.2.2.10.4.2 If CLEC elects to have SBC ILLINOIS provide loop makeup through a manual process for information not available electronically, then the loop qualification interval will be 3-5 business days, or the interval provided to CLECs in the Performance Measurements that were adopted in the Michigan Collaboration or to SBC ILLINOIS' affiliate, whichever is less.
- 9.2.2.10.4.3 If the results of the loop qualification indicate that conditioning may be required, CLEC may request that SBC ILLINOIS perform conditioning at charges set forth

in the Pricing Schedule. CLEC may order the loop without conditioning or with partial conditioning if desired.

- 9.2.2.10.4.4 For the HFPL, if CLEC’s requested conditioning would degrade the customer’s analog voice service, SBC ILLINOIS is not required to condition the loop. However, should SBC ILLINOIS refuse CLEC’s request to condition a loop, SBC ILLINOIS will make an affirmative showing to the relevant state commission that conditioning the specific loop in question will significantly degrade voice band services.

**9.2.2.11 Intentionally left blank.**

**9.2.2.12 Provisioning.**

- 9.2.2.12.1 Provisioning: SBC ILLINOIS will not guarantee that the local loop(s) ordered will perform as desired by CLEC for xDSL-based, HFPL, or other advanced services, but will guarantee metallic loop parameters, including continuity and pair balance rates. On loops where CLEC has requested that no conditioning be performed, SBC ILLINOIS’ maintenance will be limited to verifying loop suitability based on the loop makeup. For loops having had partial or extensive conditioning performed at CLEC’s request, SBC ILLINOIS will verify continuity, the completion of all requested conditioning, and will repair at no charge to CLEC any defects which would be unacceptable based on current POTS design criteria and which do not result from the loop’s modified design. For loops less than 12,000 feet, SBC ILLINOIS will remove load coils, repeaters, and excessive bridged taps (i.e., total bridge tap and single bridge tap parameters that meet industry guidelines) at no charge to CLEC.

- 9.2.2.12.1.1 For purposes of this Schedule 9.2.2, “continuity” shall be defined as a single, uninterrupted path along a circuit, from the Minimum Point of Entry (MPOE) or other demarcation point to the Point of Interface (POI) located on the horizontal side of the Main Distribution Frame (MDF).

- 9.2.2.12.1.2 For purposes of this Schedule 9.2.2, “proof of continuity” shall be determined by performing a physical fault test from the MPOE or other demarcation point to the POI located on the horizontal side of the MDF by providing a short across the circuit on the tip and ring, and registering whether it can be received at the far end.

- 9.2.2.12.2 Subject to Section 9.2.2.10.4.4, above, CLEC shall designate, at CLEC’s sole option, what loop conditioning SBC ILLINOIS is to perform in provisioning the xDSL loop(s), subloop(s), or HFPL on the loop order. Conditioning may be ordered on loop(s), subloop(s), or HFPL of any length at the Loop conditioning rates set forth in the Pricing Schedule. The loop, subloop, or HFPL will be provisioned to meet the basic metallic and electrical characteristics.

- 9.2.2.12.3 The provisioning intervals are applicable to every xDSL loop and the HFPL regardless of the loop length.
- 9.2.2.12.3.1 The provisioning and installation interval for xDSL capable loops and HFPL, where no conditioning is requested (including outside plant rearrangements that involve moving a working service to an alternate pair as the only possible solution to provide a DSL capable loop or the HFPL), on orders for 1-20 loops per order or per end-user location, will be 5 business days, or the provisioning and installation interval applicable to SBC ILLINOIS' tariffed xDSL-based services, or its affiliate's, whichever is less.
- 9.2.2.12.3.2 The provisioning and installation intervals for xDSL-capable loops and the HFPL where conditioning is requested or outside plant rearrangements are necessary, as defined above, on orders for 1-20 loops per order or per end-user customer location, will be ten (10) business days, or the provisioning and installation interval applicable to SBC ILLINOIS' tariffed xDSL-based services or to its affiliate's xDSL-based services where conditioning is required, whichever is less. For HFPL orders, intervals are contingent upon the CLEC's customer's release of the voice grade circuit during normal working hours. In the event the end user customer should require conditioning during non-working hours, the due date may be adjusted consistent with end user release of the voice grade circuit and out-of-hours charges may apply.
- 9.2.2.12.3.3 Orders for more than 20 loops per order or per end user location, where no conditioning is requested will have a provisioning and installation interval of 15 business days, or as agreed upon by the Parties. For HFPL orders, intervals are contingent upon end user release during normal working hours. In the event CLEC's end user customers require conditioning during non-working hours, the due date may be adjusted consistent with end user release of circuit and out-of-hours charges may apply.
- 9.2.2.12.3.4 Orders for more than 20 loops per order which require conditioning will have a provisioning and installation interval agreed by the Parties in each instance.
- 9.2.2.12.3.5 Subsequent to the initial order for an xDSL-capable loop, subloop or the HFPL, additional conditioning may be requested on such loop(s) at the rates set forth in the Pricing Schedule and the applicable service order charges will apply; provided, however, when requests to add or modify conditioning are received for a pending HFPL order(s), no additional service order charges shall be assessed, but the due date may be adjusted if necessary to meet standard provisioning intervals. The provisioning interval for additional requests for conditioning pursuant to this subsection will be the same as set forth above.
- 9.2.2.12.3.6 CLEC, at its sole option, may request shielded cross-connects for central office wiring for use with 2-wire xDSL loop or HFPL when used to provision ADSL

over a DSL-capable Loop or HFPL provided for herein at the rates set forth in the Pricing Schedule.

9.2.2.12.3.7 When provisioning a migration from UNE-P to line splitting SBC ILLINOIS shall not introduce a greater degree of service interruption or service degradation than that experienced when provisioning HFPL for line sharing.

9.2.2.12.3.8 Intentionally left blank.

9.2.2.12.4 Maintenance.

9.2.2.12.4.1 SBC ILLINOIS will provide CLEC remote test access capability at parity with SBC ILLINOIS' data affiliate. SBC- AMERITECH must either provide physical test access at the test access point on the splitter or provide a mutually agreeable remote test access alternative (i.e., MLT or equivalent) SBC ILLINOIS shall be responsible for maintenance and repair of any equipment or facilities that it deploys including, but not limited to, the loop facility on the end user side of the splitter, any splitter that SBC ILLINOIS has deployed, and all intra-office wiring that SBC ILLINOIS has provided. SBC ILLINOIS shall cooperate with CLEC (and any CLEC authorized HBSS as set forth in Section 9.2.2.5) for the purposes of sectionalizing, diagnosing and otherwise resolving trouble reported or detected on these facilities.

9.2.2.12.5 Billing. Any chargeable activities initiated by CLEC or its HBSS, as provided for in this section, shall be billed by SBC ILLINOIS to CLEC pursuant to CLEC's interconnection agreement.

9.2.2.12.6 Performance Measurement and Consequences. SBC ILLINOIS shall provide xDSL Service to CLEC in accordance with the Performance Standards, Measurements and Penalties detailed in this Agreement.

**9.2.2.13 xDSL Acceptance Testing and Cooperative Testing.**

9.2.2.13.1 SBC ILLINOIS and CLEC agree to implement Acceptance Testing during the provisioning cycle for xDSL loop delivery.

9.2.2.13.1.1 Should CLEC desire Acceptance Testing, it shall request such testing on a per xDSL loop basis upon issuance of the Local Service Request (LSR). Acceptance Testing will be conducted at the time of installation of the service request.

9.2.2.13.1.2 If the LSR was placed without a request for Acceptance Testing, and CLEC should determine that it is desired or needed during any subsequent phase of provisioning, the request may be added at any time; however, this may cause a new standard due date to be calculated for the service order.

9.2.2.13.2 Acceptance Testing Procedure.

- 9.2.2.13.2.1 Upon delivery of a loop to/for CLEC, SBC ILLINOIS' field technician will call the LOC and the LOC tester will call a toll free number provided by CLEC to initiate performance of a series of Acceptance Tests.
- 9.2.2.13.2.1.1 For 2-wire xDSL capable loops that are not provisioned through repeaters or digital loop carriers, the SBC ILLINOIS field technician will provide a solid short across the tip and ring of the circuit and then open the loop circuit.
- 9.2.2.13.2.1.2 For 2-wire xDSL capable loops that are provisioned through repeaters or Digital Loop Carrier, the SBC ILLINOIS field technician will not perform a short or open circuit due to technical limitations.
- 9.2.2.13.2.1.3 If the loop passes the "Proof of Continuity" parameters, as defined by Schedule 9.2.2 for xDSL capable loops, CLEC will provide SBC ILLINOIS with a confirmation number and SBC ILLINOIS will complete the order. CLEC will be billed for the Acceptance Test as specified below under Acceptance Testing Billing at the applicable rates as set forth in the Pricing Schedule.
- 9.2.2.13.2.1.4 If the Acceptance Test fails the loop Continuity Test parameters, as defined by Schedule 9.2.2 for xDSL-capable loops, the LOC technician will take any or all reasonable steps to immediately resolve the problem with CLEC on the line, including, but not limited to, calling the central office to perform work or troubleshooting for physical faults. If the problem cannot be resolved in an expedient manner, the technician will release the CLEC representative, and perform the work necessary to correct the situation. Once the loop is correctly provisioned, SBC ILLINOIS will re-contact CLEC's representative to repeat the Acceptance Test. When the aforementioned test parameters are met, CLEC will provide SBC ILLINOIS with a confirmation number and SBC ILLINOIS will complete the order. If CLEC's xDSL service does not function as desired, yet test parameters are met, SBC ILLINOIS will still close the order. SBC ILLINOIS will not complete an order that fails Acceptance Testing.
- 9.2.2.13.2.1.5 Intentionally left blank.
- 9.2.2.13.2.1.6 SBC ILLINOIS will be relieved of the obligation to perform Acceptance Testing on a particular loop and will assume acceptance of the loop by CLEC when CLEC cannot provide a "live" representative (through no answer or placement on hold) for over ten (10) minutes. SBC ILLINOIS may then close the order utilizing existing procedures, document the time and reason, and may bill CLEC as if the Acceptance Test had been completed and the loop accepted, subject to Section 9.2.2.13.2.4 below.
- 9.2.2.13.2.1.7 If, however, a trouble ticket is opened on the loop within 24 hours and the trouble resulted from SBC ILLINOIS error as determined through standard testing procedures, CLEC will be credited for the cost of the Acceptance Test.

Additionally, CLEC may request SBC ILLINOIS to re-perform the Acceptance Test at the conclusion of the repair phase again at no charge.

9.2.2.13.2.1.8 Intentionally left blank.

9.2.2.13.2.1.9 Intentionally left blank.

9.2.2.13.2.1.10 Acceptance Testing Billing

9.2.2.13.2.1.10.1 CLEC will be billed for Acceptance Testing for loops that are installed correctly.

9.2.2.13.2.2 Cooperative Testing:

REGION	TARIFF
Ameritech	FCC No. 2; Sec. 13.3.4 (C)(1)(a)

9.2.2.13.2.2.1 SBC ILLINOIS and CLEC agree to implement Cooperative Testing during the repair and maintenance cycle of xDSL capable loops delivery.

9.2.2.13.2.2.2 Should CLEC desire Cooperative Testing, it shall request such testing on a trouble ticket on each xDSL capable loop upon issuance of the trouble ticket.

9.2.2.13.2.2.3 If the trouble ticket was opened without a request for Cooperative Testing, and CLEC should determine that it is desired or needed during any subsequent phase of maintenance and repair, the request may be added; however, a new due date will be calculated to account for the additional work.

9.2.2.13.2.3 Cooperative Testing Procedure: The SBC ILLINOIS field technician will call the LOC and the LOC will contact CLEC for test and resolution of the trouble ticket and to verify basic metallic loop parameters including proof of continuity and pair balance.

9.2.2.13.2.3.1 If the loop passes the “Proof of Continuity” parameters, as defined by Schedule 9.2.2 for DSL capable loops, both Parties agree to close out the trouble report and the LOC will bill for the cooperative testing.

9.2.2.13.2.3.2 If the Cooperative testing fails “Proof of Continuity” parameters, as defined by Schedule 9.2.2 for DSL capable loops, the LOC technician will take any reasonable steps to immediately resolve the problem with CLEC on the line including, but not limited to, calling the central office to perform work or troubleshooting for physical faults. If the problem cannot be resolved in an expedient manner, the technician will release the CLEC representative, and perform the work reasonably necessary to bring the loop to standard continuity parameters as defined by Schedule 9.2.2 for xDSL capable loops. When the

aforementioned test parameters are met, the LOC will contact CLEC for another cooperative testing.

- 9.2.2.13.2.3.3 SBC ILLINOIS will be relieved of the obligation to perform Cooperative Testing on a particular loop and will assume acceptance of the test by CLEC when CLEC cannot provide a “live” representative (through no answer or placement on hold) for over ten (10) minutes. SBC ILLINOIS may then close the trouble ticket, document the time and reason, and may bill CLEC as if the Cooperative Test had been completed.
- 9.2.2.13.2.4 The charges for Acceptance and Cooperative Testing are provided in the Pricing Schedule and/or the applicable tariff.
- 9.2.2.13.2.4.1 If requested by CLEC, Overtime or Premium time charges will apply for Acceptance Testing requests in off-hours at overtime time charges calculated at one and one half times the standard price and premium time being calculated at two times the standard price.
- 9.2.2.13.2.5 Line Sharing Turn-Up Testing Procedures:
  - 9.2.2.13.2.5.1 The Line Sharing Turn-Up Test will be performed only on HFPL orders. Line Sharing Turn-Up Test is comprised of several work steps to be completed by SBC ILLINOIS’ central office technician to ensure that no loads are present on the loop, cross-connects are verified, and the correct telephone number is verified on the cable pair leaving the central office.
  - 9.2.2.13.2.5.2 Line Sharing Turn-Up Test will be completed by close of business one (1) day prior to due date.
  - 9.2.2.13.2.5.3 Detailed procedures of this Line Sharing Turn-Up Test can be located in SBC’s CLEC Handbook. CLECs will not be billed for the Line Sharing Turn-Up Test.

**9.2.2.14 Maintenance/Service Assurance.**

- 9.2.2.14.1 If requested by either Party, the Parties will negotiate in good faith to arrive at terms and conditions for Acceptance Testing on repairs.
- 9.2.2.14.2 Narrowband/voice service. If the narrowband, or voice, portion of the loop becomes significantly degraded due to the broadband or high frequency portion of the loop, certain procedures as detailed below will be followed to restore the narrowband, or voice service. Should only the narrowband or voice service be reported as significantly degraded or out of service, SBC ILLINOIS shall repair the narrowband of the loop without disturbing the broadband portion of the loop if possible. In any case, SBC ILLINOIS shall notify CLEC, and CLEC will determine whether it will notify its end user, any time SBC ILLINOIS' repair effort has the potential of affecting service on the broadband portion of the loop SBC ILLINOIS may proceed with repair of the voice circuit if unable to reach the end user after a reasonable attempt to do so has been made. When connected facility assignment (CFA/APOT) change is required due to trouble, the pair change will be completed during the standard repair interval.
- 9.2.2.14.3 SBC ILLINOIS will clear trouble reports referred by CLEC and proven to be in the wiring or physically tested and found to be in the Central office or in the loop at parity with clearing times SBC ILLINOIS provides its advanced data affiliate.
- 9.2.2.14.4 SBC ILLINOIS will provide resolution of CLEC-referred trouble tickets for the HFPL in parity with repair intervals SBC ILLINOIS provides its advanced services affiliates for the HFPL.
- 9.2.2.14.4.1 If CLEC opens a trouble ticket for the HFPL portion of the loop to SBC ILLINOIS and the problem is determined to be in CLEC's network, CLEC will pay SBC ILLINOIS the applicable commissioned-ordered tariffed rate for trouble isolation, (as specified in Section 9.2.2.13.2.2 above) upon closing the trouble ticket. CLEC shall be responsible for maintenance and repair of problems in its own network. If the problem occurs in an CLEC virtual collocation arrangement and SBC is responsible for maintenance and repair, CLEC will pay SBC ILLINOIS the applicable commission-ordered tariffed rate for trouble isolation (as specified in Section 9.2.2.13.2.2 above), maintenance and repair upon closing the trouble ticket.
- 9.2.2.14.4.2 CLEC-owned splitters: If SBC ILLINOIS isolates a trouble (causing significant degradation or out of service condition to the POTS service) caused by CLEC data equipment or splitter, SBC ILLINOIS will notify CLEC and request a trouble ticket and committed restoration time for clearing the reported trouble (no longer than 24 hours). The end user will have the option of restoring the POTS service if the end user is not satisfied with the repair interval provided by CLEC. If the end user chooses to have the POTS service restored before the HFPL problem can be



corrected and notifies either CLEC or SBC ILLINOIS, the contacted Party will notify the other and provide contact names prior to SBC ILLINOIS “cutting around” the POTS Splitter/DSLAM equipment to restore POTS. When CLEC resolves the trouble condition in its equipment, CLEC will contact SBC ILLINOIS to restore the HFPL. In the event the trouble is identified and corrected in the CLEC equipment, SBC ILLINOIS will charge CLEC the applicable commissioned-ordered tariffed rate for trouble isolation, (as specified in Section 9.2.2.13.2.2 above) upon closing the trouble ticket. If the problem occurs in an CLEC virtual collocation arrangement and SBC is responsible for maintenance and repair, CLEC will pay SBC ILLINOIS the applicable commission-ordered tariffed rate for trouble isolation (as specified in Section 9.2.2.13.2.2 above), maintenance and repair upon closing the trouble ticket.

- 9.2.2.14.5 Maintenance, other than assuring loop continuity and balance on unconditioned or partially conditioned loops greater than 12,000 feet, will only be provided on a time and material basis. On loops where CLEC has requested recommended conditioning not be performed, SBC ILLINOIS’ maintenance will be limited to verifying loop suitability for POTS. For loops having had partial or extensive conditioning performed at CLEC’s request, SBC ILLINOIS will verify continuity and the completion of all requested conditioning, and will repair at no charge to CLEC any gross defects which would be unacceptable for POTS and which do not result from the loop’s modified design. For loops under 12,000 feet, SBC ILLINOIS will remove load coils, repeaters and excessive bridge tap at no charge.
- 9.2.2.14.6 SBC ILLINOIS will provide CLECs access to its Mechanized Loop Testing (MLT) system and its inherent testing functions. Prior to a CLEC utilizing MLT intrusive test scripts, CLEC must have established data service on that loop and have specifically informed the customer that service testing will interrupt both the data and voice telephone services served by that line. CLEC may perform intrusive testing by having first obtained the express permission of the end user customer and the name of the person providing such permission. CLEC shall make a note on the applicable screen space of the name of the end user customer providing permission for such testing before initializing an MLT test or so note such information on CLEC’s trouble documentation for non-mechanized tests.
- 9.2.2.14.7 SBC ILLINOIS will not guarantee that the local loop(s) ordered will perform as desired by CLEC for xDSL-based or other advanced services, but will guarantee basic metallic loop parameters, including continuity and pair balance. CLEC-requested testing by SBC ILLINOIS beyond these parameters will be billed on time and material basis as set forth in the tariff rates listed above.
- 9.2.2.14.8 CLEC shall not rearrange or modify the retail POTS within its equipment in any way without first coordinating with SBC ILLINOIS beyond the original HFPL service.

**9.2.2.15 Spectrum Management.**

- 9.2.2.15.1 CLEC will advise SBC ILLINOIS of the PSD mask approved or proposed by T1.E1 that reflect the service performance parameters of the technology to be used. CLEC, at its option, may provide any service compliant with that PSD mask so long as it stays within the allowed service performance parameters. At the time of ordering a xDSL-capable loop, CLEC will notify SBC ILLINOIS as to the type of PSD mask CLEC intends to use on the ordering form, and if and when a change in PSD mask is made, CLEC will notify SBC ILLINOIS. CLEC will abide by standards pertinent for the designated PSD mask type.
- 9.2.2.15.2 SBC ILLINOIS agrees that, as part of spectrum management, it will maintain an inventory of the existing services provisioned on the cable. SBC ILLINOIS may not segregate xDSL technologies into designated binder groups without Commission review and approval, or approved industry standard. SBC ILLINOIS shall not deny CLEC a loop based upon spectrum management issues, subject to Section 9.2.2.15.3 below. In all cases, SBC ILLINOIS will manage the spectrum in a competitively neutral manner consistent with all relevant industry standards regardless of whether the service is provided by CLEC or by SBC ILLINOIS, as well as competitively neutral as between different xDSL services. Where disputes arise, SBC ILLINOIS and CLEC will put forth a good faith effort to resolve such disputes in a timely manner. As a part of the dispute resolution process, SBC ILLINOIS will, upon request from CLEC, disclose within 3-5 business days information with respect to the number of loops using advanced services technology within the binder group and the type of technology deployed on those loops so that the involved parties may examine the deployment of services within the affected loop plant.
- 9.2.2.15.3 In the event that the FCC or the industry establishes long-term standards and practices and policies relating to spectrum compatibility and spectrum management that differ from those established in this Schedule, SBC ILLINOIS and CLEC agree to comply with the FCC and/or industry standards, practices and policies and will establish a mutually agreeable transition plan and timeframe for achieving and implementing such industry standards, practices and policies.
- 9.2.2.15.4 Within thirty (30) days after general availability of equipment conforming to applicable industry standards or the mutually agreed upon standards developed by the industry in conjunction with the Commission or FCC, then SBC ILLINOIS and/or CLEC must begin the process of bringing its deployed xDSL technologies and equipment into compliance with such standards at its own expense.

**SCHEDULE 9.2.3  
DARK FIBER**

**9.2.3 Dark Fiber.**

**9.2.3.1 Definition.** Dark Fiber shall be provided on an unbundled basis as set forth in FCC 99-238. Dark Fiber is deployed unlit fiber optic cable that connects two points within SBC ILLINOIS' network. Dark Fiber is spare fiber that has not been activated through connection to the electronics that "light" that fiber, and thereby rendering it capable of carrying telecommunications services. Spare dark fiber is fiber that is spliced in all segments from end to end and would provide continuity or "light" end to end.

**9.2.3.2 Interoffice Dark Fiber.** SBC ILLINOIS will provide dark fiber in the interoffice transport segment of the network as a network element to be provided on an unbundled basis. Interoffice dark fiber is between two different SBC ILLINOIS Central Offices and terminates on a fiber distribution frame, or equivalent, in the Central Offices.

**9.2.3.3 Loop Dark Fiber.**

9.2.3.3.1 SBC ILLINOIS will provide loop dark fiber as a network element to be provided on an unbundled basis. Loop dark fiber is a segment between a serving SBC ILLINOIS central office and an end user customer premise.

9.2.3.3.2 SBC ILLINOIS will provide sub-loop dark fiber as an unbundled network element. Sub-loop dark fiber includes the following segments:

9.2.3.3.2.1 the serving SBC ILLINOIS central office and a remote terminal/CEV/Hut; or

9.2.3.3.2.2 a remote terminal/CEV/Hut and an end user customer premise.

9.2.3.3.3 At COs, the dark fiber terminates on a distribution frame or equivalent, in the CO. CLEC's access is provided through the same arrangements as for other forms of loop. At remote terminals, CEVs, and huts, CLEC's access to the dark fiber will be provided through the same arrangements as for other forms of sub loops. CLEC must have collocation arrangements at the COs or remote terminals (including CEVs and huts), on both ends of the dark fiber facility.

9.2.3.3.4 At remote terminals, CEVs and Huts, CLEC's access to the dark fiber may be provided via the network demarcation point at the end user customer premises and via a fiber distribution frame at the remote terminal/CEV/Hut.

**9.2.3.4 Spare Fiber Inventory Availability.** CLEC's request for dark fiber to be provided on an unbundled basis shall be provided by SBC ILLINOIS consistent with FCC rules and applicable state law. SBC ILLINOIS will provide dark fiber consistent with applicable FCC orders and regulations and state law. Available spare dark fiber does

not include maintenance spares, fibers set aside and documented for SBC ILLINOIS forecasted growth, defective fibers, or fibers subscribed to by other carriers. CLEC may not obtain any more than 25% of the spare dark fiber contained in the requested segment. All available spare dark fiber will be provided as is. No conditioning will be offered.

**9.2.3.5 Determining Spare Fibers.**

9.2.3.5.1 SBC ILLINOIS will inventory spare dark fibers. Spare fibers do not include the following as set forth IL Tariff 20 Part 19:

1. Maintenance fibers.
2. Defective fibers.
3. Growth fibers. Fibers documented as reserved by SBC ILLINOIS for utilization for growth within the 12 month-period following the carrier's request.

9.2.3.5.2 The appropriate SBC ILLINOIS engineering organization will maintain records on each fiber optic cable for which CLEC requests dark fiber.

9.2.3.5.3 Defective fibers, if any, will be deducted from the total number of spare fibers that would otherwise be available to CLEC for use under this Agreement.

**9.2.3.6 Quantities and Time Frames for Ordering Dark Fiber.**

9.2.3.6.1 The minimum number of fiber strands that CLEC can order is one unless it is not technically feasible. Fiber strands must be ordered on a strand-by-strand basis. The maximum number of fiber strands that CLEC can order is no greater than 25% of the spare facilities in the segment requested. Should spare fiber fall below 8 strands in a given location, SBC ILLINOIS will provide the remaining spares in one strand at a time and no more than a quantity of 2 strands.

9.2.3.6.2 If CLEC wishes to request dark fiber, it must submit a dark fiber facility inquiry, providing CLEC's specific point to point (A to Z) dark fiber requirements. When CLEC submits a dark fiber facility inquiry, appropriate rates for the inquiry will be charged as outlined in the Pricing Schedule. If spare dark fiber is available, as determined under this Agreement, SBC ILLINOIS will notify CLEC and CLEC may place an Access Service Request (“ASR”) for the dark fiber. SBC ILLINOIS will respond to a dark fiber facilities inquiry from CLEC as per the SBC CLEC Online Handbook.

9.2.3.6.3 Dark fiber will be assigned to CLEC only when an ASR is processed. ASRs will be processed on a first-come-first-served basis. Inquiry facility checks do not serve to reserve dark fiber. When CLEC submits the ASR, the ASR will be processed and the dark fiber facilities assigned for the charges set forth in the Pricing Schedule.

9.2.3.6.4 Right of Revocation of Access to Dark Fiber

9.2.3.6.4.1 Should CLEC not utilize the fiber strand(s) subscribed to within the 12-month period following the date SBC ILLINOIS provided the fiber(s), SBC ILLINOIS reserves the right to revoke CLEC's access to the dark fiber and recover those fiber facilities and return them to SBC ILLINOIS' inventory. SBC ILLINOIS may invoke this right by providing 10 days written notice to CLEC that SBC ILLINOIS is reclaiming the fibers.

9.2.3.6.4.2 SBC ILLINOIS may reclaim from CLEC the right to use dark fiber, whether or not the dark fiber is being utilized by CLEC, upon twelve (12) months' written notice to CLEC. SBC ILLINOIS will provide an alternative facility for CLEC with the same bandwidth CLEC was using prior to reclaiming the facility. SBC ILLINOIS must also demonstrate to CLEC that the dark fiber will be needed to meet SBC ILLINOIS' bandwidth requirements within the 12 months following the revocation. If the reclamation of dark fiber is contested, CLEC may file a dispute with the Commission after all means to resolve a dispute among the parties have been exhausted with SBC ILLINOIS. SBC ILLINOIS will not reclaim the noticed dark fiber until the dispute is resolved by the Commission provided that CLEC files a dispute with the Commission within 120 days of SBC ILLINOIS' written notice of intent to reclaim dark fiber.

**9.2.3.7 Access Methods Specific to Dark Fiber.** The demarcation point for dark fiber at central offices, remote terminals and customer premises will be in an SBC ILLINOIS approved splitter shelf. This arrangement allows for non-intrusive testing.

**9.2.3.8 Installation and Maintenance for Dark Fiber.** SBC ILLINOIS will install demarcations and place the fiber jumpers from the fiber optic terminals to the demarcation point. CLEC will run its fiber jumpers from the demarcation point (1x2, 90-10 optical splitter) to the CLEC equipment.

**SCHEDULE 9.2.4**  
**UNBUNDLED ACCESS TO NETWORK INTERFACE DEVICES**

**9.2.4 Unbundled Access to Network Interface Devices.**

**9.2.4.1 Definition.** The Network Interface Device (NID) to be provided on an unbundled basis pursuant to this Agreement is defined as set forth in FCC Rule 51.319. Without limiting the foregoing, it includes all features, functions and capabilities of the facilities used to connect the loop to the non-telephone company wiring. The NID is any means of interconnection of End User customer premises wiring to SBC ILLINOIS' distribution loop facilities, such as a cross connect device used for that purpose. Maintenance and control of the End User's inside wiring (on the End User's side of the demarcation point) is under the control of the End User. Conflicts between telephone service providers for access to the End User's inside wire must be resolved by the End User. Pursuant to applicable FCC rules, SBC ILLINOIS offers nondiscriminatory access to the NID on an unbundled basis to any requesting telecommunications carrier. CLEC access to the NID is offered as specified below.

**9.2.4.2 Access to NID.** The SBC ILLINOIS NIDs, that CLEC uses under this Agreement will be existing NIDs installed by SBC ILLINOIS to serve its End Users. SBC ILLINOIS shall permit CLEC to connect CLEC's Loop to the inside wiring of a subscriber's premises through SBC ILLINOIS' NID in the manner set forth below or at any other technically feasible point.

9.2.4.2.1 CLEC, at its option, may select the method for its access to the Customer's inside wire by any of the following means:

- (a) CLEC may connect to the End User's premises wiring through the SBC ILLINOIS NID, or at any other technically feasible point.
- (b) With respect to multiple dwelling units or multiple-unit business premises, CLEC will connect directly with the End User's premises wire, or may connect with the End User's premises wire via SBC ILLINOIS' NID.
- (c) Where an adequate length of inside wire is present and environmental conditions permit, CLEC may remove the inside wire from SBC ILLINOIS' NID and connect that wire to CLEC's NID;
- (d) CLEC may enter the Customer access chamber or "side" of "dual chamber" NID enclosures for the purpose of extending a connecterized or spliced jumper wire from the inside wire through a suitable "punch-out" hole of such NID enclosures;

9.2.4.2.2 Intentionally left blank.

- 9.2.4.2.3 In no case shall CLEC remove or disconnect SBC ILLINOIS' loop facilities from SBC ILLINOIS' NIDs, enclosures, or protectors. Neither Party will cut the other Party's wiring.
- 9.2.4.2.4 In no case shall CLEC remove or disconnect ground wires from SBC ILLINOIS' NIDs, enclosures, or protectors.
- 9.2.4.2.5 In no case shall either Party remove or disconnect NID modules, protectors or terminals from the other party's NIDs, enclosures or protectors.

**SCHEDULE 9.2.5  
SUBLOOP**

**9.2.5 SubLoop.**

**9.2.5.1 Definition.** The Subloop to be provided on an unbundled basis pursuant to this Agreement is defined as set forth in FCC Rule 51.319(a)(2) and UNE Remand, para. 174 and UNE Remand fn. 292. Without limiting the foregoing it includes the portions of the loop that CLEC can access at any accessible terminal in SBC ILLINOIS’ outside plant. Any point on the loop where technicians can access the wire or fiber within the cable without removing a splice case to reach the wire or fiber is considered an accessible terminal for the purposes of this Agreement. Accessible terminals for subloops may be located at technically feasible points including:

- a. near the customer premises, such as the pole or pedestal, the NID or the minimum point of entry to the customer premises (MPOE).
- b. at the feeder distribution interface (FDI), where the trunk line, or “feeder,” leading back to the central office, and the “distribution” plant, branching out to the subscribers, meet, and “interface.”
- c. at the main distribution frame in the incumbent’s central office.
- d. at the Remote Terminal (RT) only where access to the wire or fiber within the cable without removing a splice case, or RT cover, is available at RT and technically feasible, the Serving Area Interface (SAI), and Terminal (underground or aerial).

**9.2.5.2 Subloop Element - Components and Functionality.**

The subloop segments for which CLEC may request access include the following:

FROM:	THROUGH:
1. Main Distributing Frame	Remote Terminal-DS1, DS3, DSO may be available if cross connect feature is available
2. Main Distributing Frame	Serving Area Interface or Feeder Distribution Interface
3. Main Distributing Frame	Terminal
4. Remote Terminal	Serving Area Interface or Feeder Distribution Interface-DS1 only DSO may be available if cross connect feature is available
5. Remote Terminal	Network Interface Device-DS1, DS3, DSO may



be available if cross connect feature is available

- |  |                          |
|--|--------------------------|
| 6. Serving Area Interface or Feeder Distribution Interface | Terminal                 |
| 7. Serving Area Interface or Feeder Distribution Interface | Network Interface Device |
| 8. Terminal  | Network Interface Device |

9.2.5.2.1. A Loop may be comprised of the following sub-components:

9.2.5.2.1.1 Loop Feeder

9.2.5.2.1.1.1 CLEC may request SBC ILLINOIS to provide unbundled Loop Feeder in an area where copper twisted pair Loop Feeder is deployed. If available, SBC ILLINOIS shall provide Loop Feeder as ordered by CLEC. CLEC must have the same opportunity as SBC ILLINOIS to order either loaded or unloaded cable pairs. If CLEC does not have any unloaded cable pairs available, upon specific request, SBC ILLINOIS will provide unbundled Loop Feeder, which is unfettered by any intervening equipment (e.g., filters, load coils, and range extenders). CLEC will reimburse SBC ILLINOIS for actual work performed to remove any bridge taps or load coils in accordance with the time and material rates set forth in the Pricing Schedule.

9.2.5.2.1.1.2 CLEC may request that the Loop Feeder be conditioned to transport a DS1 signal.

9.2.5.2.1.1.3 Where available, CLEC may request unbundling of Loop Feeder that includes DS1, DS3, fiber, and other high capacity feeder loops in deployed applications in SBC ILLINOIS' network which will transport DS3 and OC-n (where n is defined in the industry standard technical reference). The requirements for such transport are set forth in industry standard technical references.

9.2.5.2.1.1.4 Interface Requirements

9.2.5.2.1.1.4.1 If CLEC desires access to unbundled Loop Feeder in a SBC ILLINOIS Central Office, the Loop Feeder point of termination (POT) within a SBC ILLINOIS central office will be as follows:

9.2.5.2.1.1.4.2 Copper twisted pairs shall terminate on a frame;

9.2.5.2.1.1.4.3 DS1 Loop Feeder shall terminate on a suitably equipped DSX-1 patch panel;

9.2.5.2.1.1.4.4 Fiber Optic cable shall terminate on a LGX, or equivalent, patch panel.

9.2.5.2.1.1.4.5 Depending on the type of Loop Feeder equipment and facilities deployed in SBC

ILLINOIS' network at the requested location, the Loop Feeder shall be provisioned in accordance with the relevant and applicable interface requirements set forth in the industry standard technical reference.

#### 9.2.5.2.1.2 Loop Distribution

9.2.5.2.1.2.1 Loop Distribution is a sub-loop Network Element that is composed of two distinct component parts: Distribution Media and a Network Interface Device (NID) or Minimum Point of Entry (MPOE). Each component part is defined in detail below.

9.2.5.2.1.2.2 Distribution Media provides connectivity between the NID and the terminal block on the subscriber-side of an FDI. The FDI is a device that terminates both the Distribution Media and the Loop Feeder. The Loop and feeder facilities are cross-connected at the FDI to create a bundled Loop (i.e., a continuous transmission path between the NID and a telephone company central office MDF). The FDI in the interfaced design typically makes use of a manual cross-connection, and may be housed inside an outside plant cabinet, hut or remote terminal ("green box"), in a vault (commonly known as a controlled environment Vault – CEV), or utility room in a multi-dwelling unit.

9.2.5.2.1.2.3 The Distribution Media may be copper twisted pair, coax cable, or fiber optic cable. A combination that includes two or more of these media may also be possible.

9.2.5.2.1.2.3.1 SBC ILLINOIS will provide Loop distribution in response to specific CLEC requests for such access.

#### 9.2.5.2.1.2.4 Requirements for All Distribution

9.2.5.2.1.2.4.1 Unbundled Distribution shall be capable of transmitting signals for the following services if provided (as requested by CLEC):

9.2.5.2.1.2.4.1.1 Two-wire and four-wire analog voice grade Loops, and/or;

9.2.5.2.1.2.4.1.2 Two-wire and four-wire Loops that are conditioned to transmit the digital signals needed to provided services such as ISDN, or transmit xDSL, and DS1-level signals. If available facilities contain bridge taps or load coils, SBC ILLINOIS will remove them at CLEC's request, and CLEC will be responsible to reimburse SBC ILLINOIS for any reasonably incurred costs at either time and material or the conditioning rate set forth in the Pricing Schedule.

9.2.5.2.1.2.5 SBC ILLINOIS shall support functions associated with provisioning, maintenance and testing of the unbundled Distribution Media, as well as provide necessary access to provisioning, maintenance and testing functions for Network Elements

to which Distribution is associated at parity with what SBC ILLINOIS provides to itself.

- 9.2.5.2.1.2.6 Where technically feasible, SBC ILLINOIS shall provide performance monitoring of the Distribution Media, as well as provide necessary access for performance monitoring for Network Elements to which Distribution is associated.
- 9.2.5.2.1.2.7 SBC ILLINOIS shall provide Unbundled Distribution in conformance with the relevant and applicable requirements set forth in the industry standard technical reference.
- 9.2.5.2.1.2.8 SBC ILLINOIS shall provide CLEC with nondiscriminatory access to unbundled Distribution.
- 9.2.5.2.1.2.9 SBC ILLINOIS shall offer unbundled Distribution together with, and separately from the NID component of Loop Distribution. Where CLEC requests such Distribution without the SBC ILLINOIS NID, CLEC will provide a suitable NID in accordance with the relevant and applicable standards listed in the industry standard technical reference.
- 9.2.5.2.1.2.10 CLEC may request that unbundled Distribution be provided as copper twisted pairs, which are unfettered by any intervening equipment (e.g., filters, load coils, range extenders). Upon CLEC's request, SBC ILLINOIS will provide unbundled copper Distribution free of bridge taps or load coils to meet CLEC's desired path if technically feasible. Where unfettered loops do not exist, CLEC, at its sole option, may request the loop distribution be conditioned and agrees to pay associated conditioning charges.
- 9.2.5.2.1.2.11 If CLEC purchases a Sub-loop at the NID, the Sub-loop will include the functionality of the NID for the Sub-loop portion purchased in accordance with ¶ 235 of the FCC's *UNE Remand Order*.

**9.2.5.3 Loop Concentration/Multiplexing Functionality.**

- 9.2.5.3.1 Loop Concentration and Multiplexing Functionality will be included in Subloops where loop concentration or multiplexing is necessary to the Loops being provided on a subloop element basis to the extent technically feasible.
- 9.2.5.3.2 The Loop Concentration/Multiplexing Functionality:
  - (i) aggregates lower bit rate or bandwidth signals to higher bit rate or bandwidth signals (multiplexing); (ii) disaggregates higher bit rate or bandwidth signals to lower bit rate or bandwidth signals (demultiplexing); (iii) aggregates a specified number of (signals or channels to fewer channels (concentrating); (iv) performs signal conversion, including encoding of signals (e.g., analog to digital and digital to analog signal

- conversion); and (v) in some instances performs electrical to optical (E/O) conversions.
- 9.2.5.3.3 Loop Concentration/Multiplexing Functionality may be provided by using equipment at which traffic is encoded and decoded, multiplexed and demultiplexed, or concentrated.
- 9.2.5.4 Subloop Purchase.** At its option, CLEC may purchase from SBC ILLINOIS on an unbundled basis the entire Loop and NID in combination, or any Subloop element, (i.e., Loop Feeder, Loop Concentration/Multiplexing Functionality and Loop Distribution); to the extent technically feasible in response to a specific CLEC request, subloop elements shall be available to CLEC through the standard ordering process, and the BFR Process shall not apply to such order.
- 9.2.5.5 Subloop Provisioning.** Subloops will be provided to CLEC with all features and functions that exist within the subloop at the time CLEC orders such subloop unless CLEC requests loop conditioning on xDSL Compatible Subloops for the purpose of offering advanced services. XDSL compatible subloop conditioning will be provided as set forth in Schedule 9.2.2.
- 9.2.5.6 Subloop Mechanized Testing.** The Parties acknowledge that by separating feeder plant from distribution plant, the ability to perform mechanized testing and monitoring of the subloop from the SBC ILLINOIS switch may be lost.
- 9.2.5.7 Subloop Technical Features.** Access to subloop will include at a minimum two-wire and four-wire analog voice-grade subloops, two-wire and four-wire DSL-capable subloop, two-wire digital (ISDN) subloop, four-wire DS1 subloop, DS3 subloops and OCN subloops. Each of the listed subloops will be similar to the related existing unbundled loop product offering. The subloop unbundled network elements will be provided at TELRIC based prices. Prices are included in the Pricing Schedule.
- 9.2.5.8 Applicable Law.** Unbundled DS1 and DS3 subloops shall be utilized in accordance with applicable federal and state laws and orders.
- 9.2.5.9 Maintenance:**
- 9.2.5.9.1 CLEC shall isolate trouble to the SBC ILLINOIS Subloop portion of CLEC's service before reporting trouble to SBC ILLINOIS
- 9.2.5.9.2 SBC ILLINOIS shall charge CLEC a Maintenance of Service Charge (MSC) when CLEC dispatches SBC ILLINOIS on a trouble report and the fault is determined to be in CLEC's portion of the loop. Such charges may be found in the Pricing Schedule or tariffs.

9.2.5.9.3 In the event of Catastrophic Damage to the RT, SAI/FDI, Terminal, or NID where CLEC has a Subloop Access Arrangement (SAA), SBC ILLINOIS repair forces will restore service in a non-discriminatory manner, which will allow the greatest number of all customers to be restored in the least amount of time. Should CLEC cable require replacement, SBC ILLINOIS will provide prompt notification to CLEC for CLEC to provide the replacement cable to be terminated as necessary.

#### **9.2.5.10 Subloop Access Arrangements.**

9.2.5.10.1 Prior to ordering subloop facilities, CLEC will establish Collocation using Collocation process as set forth in Article 12, or will establish a Subloop Access Arrangement (SAA) utilizing the Special Construction Arrangement (SCA), either of which are necessary to interconnect to the SBC ILLINOIS subloop network.

9.2.5.10.2 The space available for collocating or obtaining various Subloop Access Arrangements will vary depending on the existing plant at a particular location. CLEC will initiate an SCA by submitting a Subloop Access Arrangement Application.

9.2.5.10.3 Upon receipt of a complete and correct application, SBC ILLINOIS will provide to CLEC within 30 days a written estimate for the actual construction, labor, materials, and related provisioning costs incurred to fulfill the SCA on a time and materials basis. When CLEC submits a request to provide a written estimate for subloop(s) access, the appropriate rates for the engineering and other associated costs performed will be charged.

9.2.5.10.4 The assignment of subloop facilities will incorporate reasonable practices used to administer outside plant loop facilities. For example, where SAI/FDI interfaces are currently administered in 25 pair cable complements, this will continue to be the practice in assigning and administering subloop facilities.

9.2.5.10.5 Subloop inquiries do not serve to reserve subloop(s).

9.2.5.10.6 Several options exist for Collocation or Subloop Access Arrangements at technically feasible points. Sound engineering judgement will be utilized to ensure network security and integrity. Each situation will be analyzed on a case-by-case basis.

9.2.5.10.7 CLEC will be responsible for obtaining rights of way from owners of property where SBC ILLINOIS has placed the equipment necessary for the SAA prior to submitting the request for SCA.

9.2.5.10.8 Prior to submitting the Subloop Access Arrangement Application for the SCA, CLEC should have "Collocation" and "Poles, Conduit and Row" terms and conditions in the Agreement to provide guidelines for both CLEC and SBC ILLINOIS to successfully implement subloops should collocation, access to poles/conduits or rights of way be required.

- 9.2.5.10.9 Except as set forth below in this Section, construction of the Subloop Access Arrangement shall be completed within 90 days of CLEC submitting to SBC ILLINOIS written approval and payment of not less than 50% of the total estimated construction costs and related provisioning costs after an estimate has been accepted by the carrier and before construction begins, with the balance payable upon completion. SBC ILLINOIS will not begin any construction under the SCA until CLEC has provided proof that it has obtained necessary rights of way. In the event CLEC disputes the estimate for an SAA in accordance with the dispute resolution procedures set forth in Article 1, (General Terms and Conditions), of this Agreement, SBC ILLINOIS will proceed with construction of the SAA upon receipt from CLEC of notice of the dispute and not less than fifty percent (50%) of the total estimated costs, with the balance payable by CLEC upon completion of the SAA. Such payments may be subject to any “true-up”, if applicable, upon resolution of the dispute in accordance with the Dispute Resolution procedures.
- 9.2.5.10.10 Upon completion of the construction activity, CLEC will be allowed to test the installation with a SBC ILLINOIS technician. If CLEC desires test access to the SAA, CLEC should place its own test point in its cable prior to cable entry into SBC ILLINOIS’ interconnection point.
- 9.2.5.10.11 A non-binding CLEC forecast shall be required as a part of the request for SAA, identifying the subloops required for line-shared and non line-shared arrangements to each subtending SAI. This will allow SBC ILLINOIS to properly engineer access to each SAI and to ensure SBC ILLINOIS does not provide more available terminations than CLEC expects to use.
- 9.2.5.10.12 In order to maximize the availability of terminations for all CLECs, CLEC shall provide CFA for its subloop pairs utilizing the same 25-pair binder group. CLEC would begin utilizing the second 25-pair binder group once the first 25-pair binder group reached its capacity.
- 9.2.5.10.13 When facility demands exceed spare capacity at SAI/FDI, CLEC terminations (in normal splicing increments such as 25-pair at a SAI/FDI) which have remained unused for a period of one year after the completion of construction, shall be subject to removal at CLEC expense. Prior to any removal, SBC ILLINOIS will provide 30 days written notice to CLEC.
- 9.2.5.10.14 In the event CLEC elects to discontinue use of an existing SAA, or abandons such arrangement, CLEC shall pay SBC ILLINOIS for removal of CLEC’s facilities from the SAA, if the cost of removal of the SAA was not included in the installation price.

**9.2.5.11 Subloop Access Arrangement (SAA) Access Points:**

- 9.2.5.11.1 SAI/FDI or Terminal

- 9.2.5.11.1.1 CLEC cable to be terminated in a SBC ILLINOIS SAI/FDI, or Terminal, shall consist of 22 or 24-gauge copper twisted pair cable bonded and grounded to the power company Multi Grounded Neutral (MGN). Cable may be filled if buried or buried to aerial riser cable. CLEC's Aerial cables should be aircore.
- 9.2.5.11.1.2 CLEC may elect to place its cable to within 3 feet of the SAA site and coil up an amount of cable, defined by the engineer in the design phase, that SBC ILLINOIS will terminate on available binding posts in the SAI/FDI or Terminal.
- 9.2.5.11.1.3 CLEC may "stub" up a cable at a prearranged meet point, defined during the engineering site visit, and SBC ILLINOIS will stub out a cable from the SAI/FDI or Terminal, which SBC ILLINOIS will splice to CLEC cable at the meet point.
- 9.2.5.11.1.4 Dead counts will be offered as long as SBC ILLINOIS has not placed them for its own expansion purposes that are planned within the 12-month period beginning on the date of the LSR inquiry.
- 9.2.5.11.1.5 Exhausted termination points in a SAI/FDI - When a SAI/FDI's termination points are all terminated to assignable cable pairs, SBC ILLINOIS may choose to increase capacity of the SAI/FDI by the method of its choice, for which CLEC will be charged a portion of the expense to be determined with the engineer, for the purpose of allowing CLEC to terminate its cable at the SAI/FDI.
- 9.2.5.11.1.6 Exhausted Termination Points in a Terminal - When the terminal's termination points all terminate to assignable cable pairs, at CLEC's request, SBC ILLINOIS will either increase the capacity of the Terminal, or construct an adjacent termination facility to accommodate CLEC request for facilities. CLEC will be charged for the entire subloop access that CLEC requests.
- 9.2.5.12 The following sections apply for requests by CLEC or government entities for relocation of existing ILEC/CLEC facilities involved in a SAA at a RT, SAI/FDI, Terminal or NID:
  - 9.2.5.12.1 SBC ILLINOIS shall notify CLEC of pending relocation as soon as SBC ILLINOIS receives such notice.
  - 9.2.5.12.2 CLEC shall notify SBC ILLINOIS of its intentions to remain, or not, in the SAA by way of a new Subloop Access Arrangement Application for a new SCA.
  - 9.2.5.12.3 SBC ILLINOIS shall then provide CLEC an estimate to terminate their facilities as part of the relocation of the site including the applicable SAA. This process may require a site visit with CLEC and SBC ILLINOIS engineer.
  - 9.2.5.12.4 CLEC shall notify SBC ILLINOIS of acceptance or rejection of the new SCA within 10 business days of its receipt of SBC ILLINOIS' estimate.

- 9.2.5.12.5 Upon acceptance of the SBC ILLINOIS estimate, CLEC shall pay at least 50% of the relocation costs at the same time as they notify SBC ILLINOIS of their acceptance of estimate costs.
- 9.2.5.12.6 Should CLEC decide not to continue the SAA, CLEC will notify SBC ILLINOIS as to the date that SBC ILLINOIS may remove CLEC's facilities from that SAA. CLEC will pay SBC ILLINOIS for all costs associated with the removal of CLEC's SAA.
- 9.2.5.12.7 In the event that CLEC does not respond to SBC ILLINOIS in time to have their facilities relocated, SBC ILLINOIS shall move CLEC facilities and submit a bill for payment to CLEC for the costs associated with the relocation. Should CLEC elect not pay this bill, then CLEC facilities will be removed from the site upon 30 days notice to CLEC.



**9.2.5.13 RT (for DS3 Subloop):**

- 9.1.5.13.1 CLEC may elect to place their cable (fiber or coax) to within 3 feet of the RT and coil up an amount of cable, defined by the engineer in the design phase that SBC ILLINOIS will terminate on a fiber/coax interconnection block to be constructed in the RT.
- 9.2.5.13.2 CLEC may “stub” up a cable (fiber or coax) at a prearranged meet point, defined during the engineering site visit, and SBC ILLINOIS will stub out a cable from the RT, which SBC ILLINOIS will splice to CLEC cable at the meet point.

**SCHEDULE 9.2.6  
SWITCHING**

**9.2.6 Switching.**

**9.2.6.1 Definition.** The local switching capability to be provided on an unbundled basis pursuant to this Agreement is defined as set forth in FCC Rule 51.319. Pursuant to that Rule, ULS includes:

- 9.2.6.1.1 line-side facilities, which include the connection between a Loop and or Collocation termination at the Main Distribution Frame and a switch line card;
- 9.2.6.1.2 trunk-side facilities, which include the connection between trunk termination at a trunk-side cross- connect panel and a switch trunk card; and
- 9.2.6.1.3 all features, functions, and capabilities of the switch available from the specific port type (line side or trunk side port), which include:
  - 9.2.6.1.3.1 the basic switching function of connecting lines to lines, lines to trunks, trunks to lines, and trunks to trunks, as well as the same basic capabilities made available to ILEC customers, such as a telephone number, white page listing, and dial tone;
  - 9.2.6.1.3.2 access to OS/DA and 9-1-1; and
  - 9.2.6.1.3.3 The local switching element includes all vertical features that the switch is capable of providing, including customized routing functions, CLASS features, Centrex and any technically feasible customized routing functions.
  - 9.2.6.1.3.4 CLEC may order and SBC ILLINOIS shall provision features (switch based) that the switch is capable of providing. SBC ILLINOIS will provide CLEC with access to SBC ILLINOIS' service creation environment to allow CLEC to design its own AIN-based services. CLEC will request such access using the negotiation process found in 9.2.8.21.
- 9.2.6.1.4 Remote Switching Module functionality is included in the Local Switching function. The switching capabilities used will be based on the line side and trunk side features the Remote Switching Module supports, including all features that the remote module obtains from the host. The features that the remote terminal provides are based on the host switch capabilities.
- 9.2.6.1.5 Local Switching will also be capable of routing, (originating or terminating but not transporting) local, intraLATA, interLATA calls, and providing call features (e.g., call forwarding) and Centrex capabilities.

9.2.6.1.6 Local Switching also includes the ability to perform Customized Routing to enable CLEC’s local Operator Service (OS) and/or Directory Assistance (DA), as well as CLEC’s PIC’d toll traffic in a 2-PIC environment to be routed, at CLEC’s option, from SBC ILLINOIS’ local end office to an alternate OS/DA platform designated by CLEC. CLEC will pay the appropriate customized routing charges.

9.2.6.1.7 Customized routing supplied by SBC ILLINOIS shall provide CLEC with the capability of directing CLEC’s local OS and DA traffic to its own operators and/or directory assistance agents or to those of a third party vendor SBC ILLINOIS will evaluate additional methods of customized routing of local and/or OS/DA traffic (including, but not limited to existing Feature Group D) trunks on a BFR basis. In any event, if local traffic is routed to CLEC facilities obtained through SBC ILLINOIS Access Tariffs, CLEC will continue to pay full access rates for these facilities. SBC ILLINOIS will provide the functionality and features within its local switch (LS) to route all CLEC customer dialed 0+ local and 0- calls to the CLEC designated trunk groups utilizing Modified Operator Service Signaling (MOSS). For Customized Routing, SBC ILLINOIS shall allow CLEC the option of directing its customers’ local inter-switch traffic on a per switch basis to a Port or Ports other than the standard routing used by SBC ILLINOIS.

9.2.6.1.7.1 Where physical network trunking rearrangement work is performed in the process of establishing customized routing trunk groups for migrating Operator and DA services to CLEC, SBC ILLINOIS shall charge for performing the trunk rearrangements. Additional charges may be applicable for SBC to recover its costs in providing the customized routing for CLEC, e.g. performing translation work and building routing tables specific to CLEC's request. Charges under this Section shall be calculated pursuant to 252(d)(1).

9.2.6.1.7.2 CLEC may order custom routing from SBC ILLINOIS and SBC ILLINOIS will deploy custom routing within ten (10) business days after CLEC's order for a particular switch is received. CLEC may order custom routing with a maximum of fifty (50) switches per order. SBC ILLINOIS will implement all valid switch requests ("CLLIs") and reject the invalid requests on an individual CLI basis.

SBC ILLINOIS will implement custom routing for an individual switch according to the following schedule:

1-48 trunks	38 business days
49-96 trunks	40 business days
97-144 trunks	42 business days
145-193 trunks	48 business days

In any event, SBC ILLINOIS will complete the custom routing order no later than 60 business days from receipt of a valid order unless mutually agreed by the Parties.

- 9.2.6.1.8 CLEC will be solely responsible for specifying the required custom routing (including code conversions and number translations) as well as the design of any dedicated transport associated with customized routing as it relates to customized routing as described in Section 9.2.6.1.7. SBC ILLINOIS will remain solely responsible for implementing the custom routing at SBC ILLINOIS' central offices, and for the design and engineering of any SBC ILLINOIS provided shared transport.
- 9.2.6.1.9 Dedicated transport may be purchased from SBC ILLINOIS or CLEC may provide its own.
- 9.2.6.1.10 SBC ILLINOIS shall not impose any additional or other restrictions on CLEC regarding the use of the unbundled local switching it purchases from SBC ILLINOIS provided such use does not result in demonstrable harm to either SBC ILLINOIS network or personnel, or service or other offerings, or those of any other telecommunications carrier.
- 9.2.6.1.11 Intentionally left blank
- 9.2.6.1.12 Vertical features, CLASS features, and other features resident in the ILEC switch providing the ULS port are available under ULS. Any features resident in the switch but not offered and priced in this Agreement may be requested on a Bona Fide Request basis.

**9.2.6.2 Technical Requirements.**

- 9.2.6.2.1 SBC ILLINOIS shall route local and toll calls to the appropriate trunk ports or line ports for call origination or termination utilizing SBC ILLINOIS' shared transport network, and at CLEC's option SBC ILLINOIS will offer customized routing for unbundled switch line ports. All interexchange traffic will be routed to the interLATA (PIC) or intraLATA toll (LPIC) Interexchange Carrier, or via shared transport, selected for that ULS port. Customized routing will include but not be limited to the customized routing of inter-switch traffic on per switch basis to a Trunk port or ports other than the standard routing used by SBC ILLINOIS, and to the customized routing of local OS and DA calls, as well as CLEC's PIC'ed/LPIC toll traffic in a 2-PIC environment as specified by CLEC.
- 9.2.6.2.2 Intentionally Left Blank
- 9.2.6.2.3 SBC ILLINOIS shall provide custom routing at rates as identified in the Pricing Schedule.
- 9.2.6.2.4 Intentionally Left Blank
- 9.2.6.2.5 At CLEC's option, SBC ILLINOIS shall route all local Directory Assistance calls dialed via 411 or 555-1212 by CLEC Customers to the CLEC Network. Otherwise, SBC ILLINOIS shall handle these calls on behalf of CLEC and route the calls to SBC

ILLINOIS' directory assistance platform under the terms and conditions of the OS/DA Schedule in this agreement.

- 9.2.6.2.6 SBC ILLINOIS shall route all toll and InterLATA Directory Assistance dialed via (NPA) 555-1212, by CLEC Customers, to the customer's PIC'ed carrier for toll and interLATA service respectively.
- 9.2.6.2.7 Intentionally Left Blank
- 9.2.6.2.8 Subject to CLEC's BFR, SBC ILLINOIS shall perform code conversions to route all CLEC customer dialed local and toll Directory Assistance calls to an CLEC designated telephone number (i.e., xxx-xxx-xxxx) prior to delivery to the CLEC Network. In the event that SBC ILLINOIS cannot perform this custom routing for any reason, SBC ILLINOIS will either place unconverted dialed calls on the CLEC designated trunk group, or continue to provide CLEC with unbundled Operator Services at CLEC's request.
- 9.2.6.2.9 If customized routing is established, dialing capabilities described herein shall permit CLEC Customers to dial the same telephone numbers to reach CLEC Directory Assistance, or an CLEC Operator that similarly-situated SBC ILLINOIS customers dial for reaching equivalent SBC ILLINOIS Directory Assistance and SBC ILLINOIS operators.
- 9.2.6.2.10 Intentionally Left Blank
- 9.2.6.2.11 Intentionally Left Blank
- 9.2.6.2.12 Where CLEC purchases unbundled switching and SBC ILLINOIS provides CLEC with access to SBC ILLINOIS' electronic interfaces to perform routine testing (e.g. Mechanized Loop Tests (MLT)), CLEC will be allowed to perform MLT, issue trouble tickets, view status, and view trouble history on-line.  
  
Where CLEC purchases unbundled switching and SBC ILLINOIS does not provide CLEC with access to SBC ILLINOIS' electronic interfaces to perform routing testing (e.g. MLT), SBC ILLINOIS will perform such testing for CLEC and additionally will issue trouble tickets, provide status, and provide trouble history to CLEC.
- 9.2.6.2.13 SBC ILLINOIS shall repair, restore and maintain SBC ILLINOIS provided equipment that has produced trouble conditions using the same methods, procedures and timeframes used to restore similar SBC ILLINOIS equipment in a non-discriminatory manner.
- 9.2.6.2.14 SBC ILLINOIS shall control congestion points such as mass calling events, and network routing abnormalities, using appropriate network capabilities.

9.2.6.2.15 SBC ILLINOIS shall record potentially billable events, as applicable, involving usage of the Network Element, and send the appropriate recording data to CLEC as outlined in Article 27 (Billing and Recording) of this Agreement.

9.2.6.2.16 Unbundled local switching will include 911 access in a nondiscriminatory manner.

9.2.6.2.17 SBC ILLINOIS shall provide nondiscriminatory access to switching service point (SSP) capabilities and signaling software to interconnect the signaling links destined to SBC ILLINOIS STPs.

9.2.6.2.18 CLEC may request and SBC ILLINOIS will provide call blocking options (e.g., 900, 976) at parity with those provided to SBC ILLINOIS' own customers

**9.2.6.3 Interface Requirements.**

9.2.6.3.1 SBC ILLINOIS shall provide at a minimum the following unbundled Local Switching ports:

Analog basic (POTS)	line side, Loop start or ground start signaling
Analog Centrex	line side, Loop start or ground start signaling.
Analog PBX	line side, Loop start, or ground start signaling
Analog DID	trunk side, Loop signaling, associated with a PBX
DS1 (DID)	trunk side, associated with a PBX
DS1	trunk side
ISDN BRI	two circuit-switched b-channels (64 Kbits/s each) and one D-channel (16 Kbits/s)
ISDN PRI	twenty three circuit-switched b-channels (64 Kbits/s each) and one D-channel (64 Kbits/s)

9.2.6.3.2 Additional interfaces may be requested in accordance with the BFR Process, as set forth in Schedule 2.2 of this Agreement.

**9.2.6.4 Tandem Switching.**

9.2.6.4.1 Definition. Tandem Switching is defined as:

9.2.6.4.1.1 trunk-connect facilities, including but not limited to the connection between trunk termination at a cross-connect panel and a switch trunk card,

- 9.2.6.4.1.2 the basic switching function of connecting trunks to trunks; and
- 9.2.6.4.1.3 all technically feasible functions that are centralized in tandem switches (as distinguished from separate end-office switches), including but not limited to call recording, the routing of calls to operator services, and signaling conversion features.
- 9.2.6.4.2 The charges for Tandem Switching are reflected in the Pricing Schedule.
- 9.2.6.4.3 Technical Requirements
  - 9.2.6.4.3.1 Tandem Switching shall have the same capabilities or equivalent capabilities as those described Telecordia GR-962-CORE. Where a capability is desired by CLEC but is not specified by this TR, is not currently deployed in the SBC ILLINOIS Tandem (as a switch vendor orderable feature), or is not specifically identified in this Schedule, CLEC will submit a custom request using the BFR process. As described in this TR, the requirements for Tandem Switching include, but are not limited to the following:
    - 9.2.6.4.3.1.1 Tandem Switching shall provide signaling including MF, SS7 and any signaling conversions between these signaling formats to establish a tandem connection;
    - 9.2.6.4.3.1.2 Tandem Switching shall provide screening and routing. Requests for screening or routing not currently deployed in the SBC ILLINOIS Tandem, CLEC may submit a request in accordance with the BFR process;
    - 9.2.6.4.3.1.3 Tandem Switching shall provide recording, where available, of billable events as described in the above-cited Technical Reference;
    - 9.2.6.4.3.1.4 Tandem Switching shall provide access to Toll Free number portability database as described in Section 9.2.6.4.3.1 above;
    - 9.2.6.4.3.1.5 Tandem Switching (if the Tandem is so equipped) shall accept all trunk interconnections discussed in (Physical Network Interconnection) Section of this Agreement (e.g., SS7, MF, DTMF, Dial Pulse, PRI-ISDN, DID, and CAMA-ANI (if appropriate for 911)). If the Tandem is not equipped with the capability desired, then CLEC will request such capacity via the BFR process.
  - 9.2.6.4.3.2 Intentionally left blank.
  - 9.2.6.4.3.3 Tandem Switching shall preserve CLASS/LASS features and Caller ID as traffic is processed. Additional signaling information and requirements are provided in the Signaling and Signaling System 7 Sections of this Agreement.
  - 9.2.6.4.3.4 Tandem Switching shall record billable events and send them to the destination supplied by CLEC on the CLEC Profile. Billing requirements are specified in Article 27 (Billing and Recording) of this Agreement.

9.2.6.4.3.5 SBC ILLINOIS shall perform routine testing and fault isolation on the underlying switch that is providing Tandem Switching and all its interconnections. When requested by CLEC, the results and reports of the testing shall be made immediately available to CLEC.

9.2.6.4.3.6 SBC ILLINOIS shall maintain CLEC's trunks and interconnections associated with Tandem Switching at least at parity to its own trunks and interconnections.

9.2.6.4.3.7 When requested by CLEC, on a case-by-case basis, SBC ILLINOIS shall provide performance data regarding traffic characteristics or other measurable elements to CLEC for review.

9.2.6.4.3.8 Tandem Switching shall control congestion using capabilities such as Automatic Congestion Control and Network Routing Overflow. Congestion control provided or imposed on CLEC traffic shall be at parity with controls being provided or imposed on SBC ILLINOIS traffic (e.g., SBC ILLINOIS shall not block CLEC traffic and leave its traffic unaffected or less affected).

9.2.6.4.3.9 The Local Switching and Tandem Switching functions may be combined in an office. If this is done, both Local Switching and Tandem switching shall provide all of the functionality required of each of those Network Elements in this Agreement.

#### 9.2.6.4.4 Interface Requirements

9.2.6.4.4.1 SBC ILLINOIS shall provide all signaling necessary to provide Tandem Switching with no loss of feature functionality.

9.2.6.4.4.2 Tandem Switching shall accept trunks from CLEC's switch for traffic that is originating from or terminating to an CLEC end user that is transiting via SBC ILLINOIS network to interLATA or intraLATA carriers.

### 9.2.6.5 Packet Switching

9.2.6.5.1 Definition. Packet Switching is defined as the packet switching capability network element, as set forth in F.C.C Rule 51.319. Without limiting the foregoing, it includes the following. Packet Switching is defined as the basic packet switching function of routing or forwarding packets, frames, cells or other data units based on address or other routing information contained in the packets, frames, cells or other data units. Packet Switching also includes the Digital Subscriber Line Access Multiplexers (DSLAMs) functionality, including but not limited to:

- (i) the ability to terminate copper customer loops (which included both a low band voice channel and a high-band data channel, or solely a data channel);
- (ii) the ability to forward the voice channels, if present, to a circuit switch or multiple circuit switches;



- (iii) the ability to extract data units from the data channels on the loops; and
- (iv) the ability to combine data units from multiple loops onto one or more trunks connecting to a packet switch or packet switches.

9.2.6.5.2 SBC ILLINOIS shall be required to provide nondiscriminatory access to unbundled Packet Switching capability for use with unbundled Loops within the service area of an SBC ILLINOIS central office (a “Service Area”) only where each of the following conditions apply:

- (i) SBC ILLINOIS has deployed digital loop carrier systems, including but not limited to, integrated digital loop carrier or universal digital loop carrier systems anywhere within such Service Area; or has deployed any other system that does not enable CLEC to obtain a continuous copper facility between the retail customer’s premises and SBC ILLINOIS central office; and
- (ii) There are no spare copper loops capable of supporting the xDSL services CLEC seeks to offer; and
- (iii) SBC ILLINOIS has not permitted a requesting carrier to deploy a Digital Subscriber Line Access Multiplexer (DSLAM) at the remote terminal, pedestal or environmentally controlled vault or other interconnection point, nor has the requesting carrier obtained a virtual collocation arrangement at these subloop interconnection points as defined by 47 CFR 51.319(b); and
- (iv) SBC ILLINOIS has deployed packet switching capability for its own use.

9.2.6.5.3 All disputes arising under these provisions shall be resolved in accordance with the General Terms and Conditions – Dispute Resolution.

**SCHEDULE 9.2.7**  
**INTEROFFICE TRANSMISSION FACILITIES**

**9.2.7 Interoffice Transmission Facilities.** Interoffice Transmission Facilities are SBC ILLINOIS transmission facilities dedicated to a particular CLEC carrier, or shared by more than one Customer or carrier, used to provide Telecommunications Services between Wire Centers owned by SBC ILLINOIS or CLEC, or between Switches owned by SBC ILLINOIS or CLEC.

**9.2.7.1 Shared Transport**

9.2.7.1.1 Definition. Shared Transport is defined as set forth in FCC Rule 51.319 and in the Third Order on Reconsideration and Further Notice of Proposed Rulemaking, *Implementation of the Local Competition Provisions in the Telecommunications Act of 1996*, 12 FCC Rcd 12460 (1997), as described in Paragraph 56 of Attachment 1 in the August 27, 1999 *ex parte* to the FCC in the Matter of the SBC/Ameritech Merger, CC Docket No. 98-141 (“FCC Conditions”). The charges for Shared Transport are reflected in the Pricing Schedule.

9.2.7.1.1.1 Notwithstanding anything in this agreement to the contrary, SBC ILLINOIS provides access to unbundled shared transport only when purchased in conjunction with a ULS port.

9.2.7.1.1.2 Unbundled Local Switching is provided under Schedule 9.2.6.

9.2.7.1.1.3 “ULS-ST” refers to Unbundled Local Switching with Unbundled Shared Transport in SBC ILLINOIS. ULS-ST is provided on a per ULS port basis.

9.2.7.1.2 Technical Requirements.

9.2.7.1.2.1 Shared Transport shall, at a minimum, meet the performance requirements including, availability, jitter, and delay requirements specified for Central Office to Central Office (“CO to CO”) connections in the applicable industry standard technical references, but in no event less than the quality of service applicable to SBC ILLINOIS’ own traffic.

9.2.7.1.2.2 SBC ILLINOIS shall be responsible for the engineering, provisioning, and maintenance of the underlying equipment and facilities that are used to provide Shared Transport.

9.2.7.1.3 ULS-ST permits CLEC to access the interoffice network of SBC ILLINOIS for the origination from and completion to the associated ULS port of End User local traffic to and from SBC ILLINOIS switches or third-party switches.

ULS-ST also permits access to that network, using Common Transport and Tandem Switching, for the origination from and completion to the associated ULS port of End User toll traffic where a PIC'd/LPIC'd Interexchange Carrier for that ULS port is not directly connected to the SBC ILLINOIS switch providing that ULS port. SBC ILLINOIS will not require use of dedicated transport or customized routing to complete calls when using ULS-ST.

- 9.2.7.1.4 Unless custom routed, All CLEC's local traffic between SBC ILLINOIS switches will use Shared Transport and all local CLEC's traffic to non-SBC ILLINOIS switches will use the transit function of Shared Transport (with this transit function being referred to as "Shared Transport-Transit"). All interexchange traffic will be routed to the interLATA (PIC) or intraLATA toll (LPIC) Interexchange Carrier, as appropriate, selected for that ULS port.
- 9.2.7.1.5 The Unbundled Shared Transport rate set forth in this agreement is a blend of Shared Transport and Shared Transport-Transit.
- 9.2.7.1.6 In providing ULS-ST, SBC ILLINOIS will use the existing SBC ILLINOIS routing tables contained in SBC ILLINOIS switches, as SBC ILLINOIS may change those tables from time to time including after CLEC purchases ULS-ST.
- 9.2.7.1.7 SBC ILLINOIS will provide SS7 signaling on interswitch calls originating from an ULS port. CLEC will be charged for the use of the SBC ILLINOIS signaling on a per- message basis.

#### **9.2.7.2 Custom Routing of OS/DA with ULS-ST**

- 9.2.7.2.1 CLEC can only mix ULS-ST and custom routing within a SBC ILLINOIS end office switch where CLEC chooses to custom route a specific class of service of its OS and/or all of its DA (OS/DA) traffic for its End Users served by SBC ILLINOIS' ULS-ST ports in that SBC ILLINOIS end office switch. If this custom routing for OS/DA is chosen in a given SBC ILLINOIS end office switch, then for a specific class of service all End Users served via ULS-ST ports in that switch will have their OS/DA traffic routed over the same custom route designated by CLEC.
- 9.2.7.2.2 CLEC must provide SBC ILLINOIS routing instructions necessary to establish such custom routing of OS/DA traffic in those end offices where CLEC has End Users served via ULS-ST ports. CLEC will be charged by SBC ILLINOIS for the establishment of each custom route for OS or DA traffic in an end office switch.
- 9.2.7.2.3 SBC ILLINOIS will direct all custom routed local OS and/or local DA to a specific trunk group associated with an ULS Trunk Port or over an existing dedicated trunk group designated by CLEC.

9.2.7.2.4 CLEC will request custom OS/DA routing for use with ULS-ST described in the CLEC Hand book via the OS/DA Questionnaire process. For all other custom routing request not described in the CLEC Hand Book CLEC will utilize the BFR Process.

**9.2.7.3 ULS-ST Usage-Sensitive Rating**

9.2.7.3.1 SBC ILLINOIS will charge CLEC using SBC ILLINOIS' Shared Transport a usage-sensitive Blended Transport rate. The Blended Transport rate is based upon a blend of direct and tandem-routed local traffic to/from either an SBC ILLINOIS end office or to/from a non-SBC ILLINOIS end office.

9.2.7.3.2 The charges for ULS-ST, Shared Transport are reflected in the Pricing Schedule.

**9.2.7.4 Reciprocal Compensation associated with ULS-ST**

9.2.7.4.1 For purposes of this Agreement, the Parties agree that for interswitch local traffic originated from a ULS-ST port and terminated to a SBC ILLINOIS end office and for interswitch local traffic originated from a SBC ILLINOIS end office and terminated to an ULS-ST port is the traffic to which reciprocal compensation applies and is subject to the reciprocal compensation provisions in Article 21 – Intercarrier Compensation of this Agreement.

9.2.7.4.2 Intentionally Left Blank

9.2.7.4.3 Intentionally Left Blank

9.2.7.4.4 SBC ILLINOIS will include the OCN of the originating carrier in the usage records it provides for calls originated by third party carriers utilizing an SBC Illinois ULS Port that terminates to an CLEC ULS Port, where technically feasible. If SBC ILLINOIS fails to provide the OCN of the originating carriers in the usage records it provides for CLEC, CLEC will request again the OCN of the third party originating carrier. If SBC ILLINOIS fails to provide the information of the originating OCN, then CLEC will treat it as though it was originated by SBC ILLINOIS in accordance with the terms of Schedule 9.2.7 of this agreement.

**9.2.7.5 IntraLATA and InterLATA Toll Rate Application.** When ULS-ST is used to make or receive interLATA (including PIC) or intraLATA (including LPIC) toll traffic and that traffic is routed through SBC ILLINOIS tandem switch(es) and transmission facilities, SBC ILLINOIS will charge usage-sensitive Common Transport and Tandem Switching Rates in addition to other applicable ULS-ST charges. However, when that traffic is routed to and/or from an Interexchange

Carrier directly connected at the SBC ILLINOIS end office providing that ULS port, the Common Transport and Tandem Switching rates will not apply to such traffic. The following rate elements could apply depending on type of call:

ULS-ST Blended Transport Usage

Reciprocal Compensation – Call Set Up

Reciprocal Compensation – Call Duration

ULS-ST SS7 Signaling Transport

**9.2.7.6 Interswitch Calls** – calls not originating and terminating in the same switch, i.e., not the same 11-digit Common Language Location Identifier (CLLI) end office:

9.2.7.6.1 Local Calls

9.2.7.6.1.1 General Principles

9.2.7.6.1.1.1 When a call originates from an CLEC ULS-ST port, CLEC will be charged SS7 signaling charges. If the call routes over SBC ILLINOIS’ shared transport network, CLEC will pay charges for Blended Transport usage charges.

9.2.7.6.1.1.2 The Parties agree that, for local calls originated over ULS-ST, SBC ILLINOIS will not be required to record and will not bill actual tandem switching usage. Rather, CLEC will be charged the rate shown in the Pricing Schedule, labeled “ULS-ST Blended Transport”, for each minute of use, whether or not the call actually traverses the tandem switch.

9.2.7.6.2 IntraLATA and InterLATA Toll Calls

9.2.7.6.2.1 General Principles

9.2.7.6.2.1.1 “1+” intraLATA calls from CLEC ULS-ST ports will be routed to the originating End User’s IntraLATA Primary Interexchange Carrier (LPIC) choice. When a “1+” interLATA call is initiated from an ULS-ST port, it will be routed to the End User’s interLATA (PIC) choice.

9.2.7.6.2.1.2 When an intraLATA or interLATA toll call originates from an CLEC ULS-ST port, SBC ILLINOIS will not charge originating access charges to CLEC or the IXC except that SBC ILLINOIS may bill the IXC for the access transport (FGD), in accordance with its access tariff, in cases where the IXC has chosen SBC ILLINOIS as its transport provider.

- 9.2.7.6.2.1.3 When an intraLATA or interLATA toll call terminates to a CLEC ULS-ST port, SBC ILLINOIS will not charge terminating access to CLEC or the IXC except that SBC ILLINOIS may bill the IXC for the access transport (FGD), in accordance with its access tariff, in cases where the IXC has chosen SBC ILLINOIS as its transport provider

**9.2.7.7 Dedicated Transport**

9.2.7.7.1 Definition. Dedicated Transport is defined as set forth in FCC Rule 51.319.

9.2.7.7.2 SBC ILLINOIS agrees that it will provide Dedicated Transport as a point to point circuit to CLEC at the following speeds: DS1, (1.544 Mbps), DS3 (44,736 Mbps), OC3 (155,52 Mbps), OC12 (622,08 Mbps), and OC48 (2488.32 Mbps). SBC ILLINOIS will provide higher speeds to CLEC as they are deployed in the SBC ILLINOIS network.

9.2.7.7.3 Where Dedicated Transport is provided it shall include (as appropriate) Multiplexing and DCS Functionality that is provided to IXC. CLEC may order multiplexing and/or DCS functionality as an option in conjunction with the use of dedicated transport. CLEC may order multiplexing and/or DCS at the same times as UDT. Multiplexing is an option ordered in conjunction with dedicated transport which converts a circuit from higher to lower bandwidth, or from digital to voice grade.

9.2.7.7.4 When Dedicated Transport is provided it shall include suitable transmission facilities and equipment, operated in parity with SBC ILLINOIS' normal operations.

9.2.7.7.5 The following optional features are available if requested by CLEC, at an additional cost:

9.2.7.7.5.1 Clear Channel Capability per 1.544 Mbps (DS1) bit stream.

9.2.7.7.5.2 SBC ILLINOIS provided Central office multiplexing:

- (a) DS3 to DS1 multiplexing; and
- (b) DS0 to DS1

9.2.7.7.6 If requested by CLEC, the following are available at additional cost:

9.2.7.7.6.1 1+1 Protection for OC3, OC12 and OC48.

9.2.7.7.6.2 1+1 Protection with Cable Survivability for OC3, OC12 and OC48.

9.2.7.7.6.3 1+1 Protection with Route Survivability for OC3, OC12 and OC48.

**9.2.7.8 Technical Requirements**

9.2.7.8.1 This Section sets forth technical requirements for all Interoffice Transmission Facilities:

- 9.2.7.8.1.1 When SBC ILLINOIS provides Dedicated Transport as a circuit, the entire designated transmission facility (e.g., DS1, DS3, and where available, STS-1) shall be dedicated to CLEC designated traffic as set forth in Supplemental Order Clarification released by the FCC on June 2, 2000 *In the Matter of the Local Competition Provisions of the Telecommunications Act of 1996*, in CC Docket No. 96-98 (FCC 99-370).
- 9.2.7.8.1.2 SBC ILLINOIS shall offer Dedicated Transport in all then currently available technologies including DS1 and DS3 transport systems, at all available transmission bit rates, except subrate services, where and when available. Where SBC ILLINOIS provides unbundled Dedicated Transport via circuits utilizing SONET technology, CLEC may purchase such Dedicated Transport; provided, nothing in this Agreement shall require SBC ILLINOIS to provide access to SONET rings for purposes of unbundled interoffice transport.
- 9.2.7.8.1.3 For DS1 facilities, Dedicated Transport shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for Customer Interface to Central Office (“CI to CO”) connections that are at least equal to or better than the performance levels SBC ILLINOIS provides to itself.
- 9.2.7.8.1.4 For DS3 and, where available, STS-1 facilities and higher rate facilities, Dedicated Transport shall, at a minimum, meet the performance, availability, jitter, and delay requirements specified for Customer Interface to Central Office (“CI to CO”) connections that are at least equal to or better than the performance levels SBC ILLINOIS provides to itself.
- 9.2.7.8.1.5 When requested by CLEC, Dedicated Transport shall provide physical diversity. Physical diversity means that two circuits are provisioned in such a way that no single failure of facilities or equipment will cause a failure on both circuits.
- 9.2.7.8.1.6 When physical diversity is requested by CLEC, Ameritech shall provide the maximum feasible physical separation between inter-office transmission paths (unless otherwise agreed by CLEC).
- 9.2.7.8.1.7 Any request by CLEC for diversity shall be subject to additional charges.
- 9.2.7.8.1.8 SBC ILLINOIS shall offer the following interface transmission rates for Dedicated Transport:
- 9.2.7.8.1.8.1 DS1 (Extended SuperFrame - ESF, D4, and unframed applications (if unframed application used by SBC ILLINOIS));
- 9.2.7.8.1.8.2 DS3 (C-bit Parity and M13 and unframed applications (if unframed application used by SBC ILLINOIS) shall be provided);



9.2.7.8.1.8.3 SONET standard interface rates in accordance with the applicable ANSI technical references set forth under Dedicated in the Technical Reference Schedule. In particular, where STS-1 is available, VT1.5 based STS-1s will be the interface at an CLEC service node.

**9.2.7.9 Digital Cross-Connect System (DCS)**

9.2.7.9.1 SBC ILLINOIS will offer Digital Cross-Connect System as part of the unbundled dedicated transport element with the same functionality that is offered to interexchange carriers. DCS requested by CLEC shall be subject to additional charges, as set forth in the Pricing Schedule.

9.2.7.9.2 SBC ILLINOIS will offer reconfiguration service as part of the UDT element with the same functionality that is offered to interexchange carriers or as otherwise agreed to by the Parties. Reconfiguration service requested by CLEC shall be subject to additional charges as outlined in the Pricing Schedule.

**SCHEDULE 9.2.8**  
**SIGNALING NETWORKS AND CALL-RELATED DATABASES**

**9.2.8 Signaling Network and Call-Related Databases.**

**9.2.8.1** SBC ILLINOIS will make available interconnection to its SS7 signaling network to enable signaling necessary for call routing and completion. SBC ILLINOIS will also make available unbundled nondiscriminatory access to SS7 signaling links and SBC ILLINOIS' Signaling Transfer Points (STPs).

9.2.8.1.1 Signaling Transfer Points. A Signaling Transfer Point (STP) is a signaling network function that includes all of the capabilities provided by the signaling transfer point switches (STPSs) and their associated signaling links that enable the exchange of SS7 messages among and between switching elements, database elements and signaling transfer point switches.

**9.2.8.2 Technical Requirements.**

9.2.8.2.1 SBC ILLINOIS STPs shall provide access to all other SBC ILLINOIS Network Elements connected to SBC ILLINOIS SS7 network. These include:

9.2.8.2.1.1 SBC ILLINOIS Unbundled Local Switching or Tandem Switching;

9.2.8.2.1.2 SBC ILLINOIS Service Control Points/Databases;

9.2.8.2.1.3 Third-party local or tandem switching systems; and

9.2.8.2.1.4 Third-party-provided STPs.

9.2.8.2.2 The connectivity provided by SBC ILLINOIS STPs shall support the signaling functionalities of all Network Elements connected to the SBC ILLINOIS SS7 network. This explicitly includes the use of the SBC ILLINOIS SS7 network to convey messages which neither originate nor terminate at a Signaling End Point directly connected to the SBC ILLINOIS SS7 network (i.e., transient messages). When the SBC ILLINOIS SS7 network is used to convey transient messages, there shall be no alteration of the Integrated Services Digital Network User Part (ISDNUP) or Transaction Capabilities Application Part (TCAP) user data that constitutes the content of the message.

9.2.8.2.3 If an SBC ILLINOIS Tandem Switch routes calling traffic, based on dialed or translated digits, on SS7 trunks between an CLEC local switch and third party local switch, the SBC ILLINOIS SS7 network shall convey the TCAP messages that are necessary to provide Call Management features (Automatic Callback, Automatic Recall, and Screening List Editing) between the CLEC STPSs and the STPSs that provide connectivity with the third party local switch, even if the third party local switch is not

directly connected to the SBC ILLINOIS STPSs, based upon the routing instruction provided in each message.

9.2.8.2.4 STPs shall provide all functions of the MTP as specified in ANSI T1.111. This includes:

9.2.8.2.4.1 Signaling Data Link functions, as specified in ANSI T1.111.2:

9.2.8.2.4.2 Signaling Link functions, as specified in ANSI T1.111.3; and

9.2.8.2.4.3 Signaling Network Management functions, as specified in ANSI T1.111.4.

9.2.8.2.5 STPs shall provide all functions of the SCCP necessary for Class 0 (basic connectionless) service, as specified in ANSI T1.112. In particular, this includes Global Title Translation (GTT) and SCCP Management procedures, as specified in T1.112.4. In cases where the destination signaling point is an SBC ILLINOIS local or tandem switching system or database, or is an CLEC or third party local or tandem switching system directly connected to the SBC ILLINOIS SS7 network, STPs shall perform final GTT of messages to the destination and SCCP Subsystem Management of the destination. In all other cases, STPs shall perform intermediate GTT of messages to a gateway pair of STPSs in an SS7 network connected with the SBC ILLINOIS SS7 network, and shall not perform SCCP Subsystem Management of the destination.

9.2.8.2.6 STPs shall also provide the capability to route SCCP messages based on ISNI, as specified in ANSI T1.118, when this capability becomes available on SBC ILLINOIS STPSs.

9.2.8.2.7 Signaling Transfer Points (STPs)

9.2.8.2.7.1 The STP element is a signaling network function that includes all of the capabilities provided by the STP switches which enable the exchange of SS7 messages between switching elements, database elements and signaling transfer point switches via associated signaling links. STP includes the associated link interfaces.

9.2.8.2.7.2 SS7 Transport will apply to SS7 messages transported on behalf of CLEC from a SBC ILLINOIS designated STP pair to a SBC ILLINOIS STP pair located in a different LATA. In SBC ILLINOIS this arrangement will only be provided for STPs located in the same state. The Signal Switching and Signal Transport rates will apply to ISUP and TCAP messages.

9.2.8.2.7.3 In such instance as CLEC utilizes SBC ILLINOIS' Local Switching Network Element, CLEC does not separately order SS7 signaling under this method. CLEC will be charged for the use of the SBC ILLINOIS SS7 signaling according to the Pricing Schedule.

9.2.8.2.8 STP Technical Requirements

9.2.8.2.8.1 STPs will provide signaling connectivity to the following network elements connected to the SBC ILLINOIS SS7 network: SBC ILLINOIS Local Switching or Tandem Switching; SBC ILLINOIS Service Control Points/Call Related Databases; Third-Party local or tandem switching systems; and Third-party-provided STPs.

9.2.8.2.8.2 The Parties will indicate to each other the signaling point codes and other screening parameters associated with each Link Set ordered by CLEC at the SBC ILLINOIS STPs, and where technically feasible, each Party will provision such link set in accordance with these parameters. CLEC may specify screening parameters so as to allow transient messages to cross the SBC ILLINOIS SS7 Network. The Parties will identify to each other the GTT type information for message routing. CLEC will pay a non-recurring charge when CLEC requests SBC ILLINOIS add GTT type information for message routing, in connection with its use of unbundled signaling.

9.2.8.2.9 Interface Requirements

9.2.8.2.9.1 SBC ILLINOIS will provide STP interfaces to terminate A-links, B-links, and D-links. At CLEC's option, CLEC may connect its switches to SBC ILLINOIS' mated pairs of STPs by means of "A" link access and may connect CLEC STPs to SBC ILLINOIS' mated pairs of STPs by means of "D" link access. SBC ILLINOIS will designate the STP pair for interconnection, and CLEC will then designate the Signaling point of interconnection (SPOI) for the the STP pair.

9.2.8.2.9.2 CLEC will designate the SPOI for each link. CLEC will provide a DS1 or higher rate transport interface at each SPOI. SBC ILLINOIS will provide intra-office diversity to the same extent it provides itself such diversity between the SPOIs and the SBC ILLINOIS STPs.

9.2.8.2.9.3 SBC ILLINOIS will provide intra-office diversity to the same extent it provides itself such diversity between the SPOIs and the SBC ILLINOIS STPs.

9.2.8.2.10 STPs shall provide all functions of the OMAP commonly provided by STPSs. This includes:

9.2.8.2.10.1 MTP Routing Verification Test (MRVT); and

9.2.8.2.10.2 SCCP Routing Verification Test (SRVT).

9.2.8.2.11 In cases where the destination signaling point is an SBC ILLINOIS local or tandem switching system or database, or is an CLEC or third party local or tandem switching system directly connected to the SBC ILLINOIS SS7 network, STPs shall perform MRVT and SRVT to the destination signaling point. In all other cases, STPs shall perform MRVT and SRVT to a gateway pair of STPSs in an SS7 network connected

with the SBC ILLINOIS SS7 network. This requirement shall be superseded by the specifications for Inter-network MRVT and SRVT if and when these become approved ANSI standards and available capabilities of SBC ILLINOIS STPSs.

9.2.8.2.12 STPs shall operate in accordance with the following requirements:

9.2.8.2.12.1 MTP Performance, as specified in ANSI T1.111.6; and

9.2.8.2.12.2 SCCP Performance, as specified in ANSI T1.112.5.

### **9.2.8.3 SS7 Transport.**

9.2.8.3.1 Definition. Signaling Link Transport is a set of two (2) or four (4) dedicated 56 Kbps circuits between CLEC-designated Signaling Points of Interconnection (SPOI) that provides appropriate physical diversity.

9.2.8.3.2 In SBC ILLINOIS, due to the fact that state gateway STPs are not interconnected, SS7 Transport provides for the routing and screening of SS7 messages from a SBC ILLINOIS pair of designated Gateway STPs (i.e., a mated pair) to another SBC ILLINOIS pair of STPs within the same state only. The screening of messages provides for CLEC designation of signaling points associated with CLEC and controls which messages may be allowed by the SBC ILLINOIS STP pairs. The routing of messages provides for the transfer of a complete message between signaling links, and for a Global Title Translation (GTT) of the message address, if needed.

9.2.8.3.3 SS7 Transport provides routing of messages for all parts of the SS7 protocol. These messages may support other applications and services such as, for example, CLASS services, Message Waiting services, Toll Free Database services, Line Information Data Base (LIDB) Services, Calling Name (CNAM) Database services, Advanced Intelligent Network (AIN) services and Telecommunications Industry Association Interim Standard-41 (IS-41) services. SS7 Transport will route messages to the global title address or to the signaling point code address of the message based on the translation information of SBC ILLINOIS' STP.

9.2.8.3.4 A signaling link layer shall satisfy interoffice and intra-office diversity of facilities and equipment, such that:

- a) No single failure of facilities or equipment causes the failure of both links in an A-link layer (i.e., the links should be provided on a minimum of two (2) separate physical paths end-to-end); and
- b) No two (2) concurrent failures of facilities or equipment shall cause the failure of all four (4) links in a D-link layer (i.e., the links should be provided on a minimum of three (3) separate physical paths end-to-end).

**9.2.8.4 Dedicated Signaling Links.**

9.2.8.4.1 Each signaling link is a set of dedicated 56Kbps (or higher speed) circuits between CLEC STPs or switches and the SBC ILLINOIS STP mated pair. The CLEC designated Signaling Points of Interconnection (SPOI) are always collocated in the SBC ILLINOIS STP serving office. This means of collocation is required in the SBC ILLINOIS for access to the SBC ILLINOIS STP. The links are fully dedicated to the use of CLEC and provide the screening and routing usage for the SBC ILLINOIS STP to which the link is connected. Dedicated Signaling Links are available to CLEC for its use in furnishing SS7-based services or applications to their end users or other users of SS7 signaling information.

9.2.8.4.2 Dedicated Signaling Links include the following elements:

9.2.8.4.2.1 SS7 Link Cross Connect. The SS7 Link Cross Connect provides a DS-0 or DS1 connection in the SBC ILLINOIS STP building and connects the STP Port Termination to the CLEC SPOI.

9.2.8.4.2.2 STP Port Termination. The STP Port Termination is the physical termination of the signaling link (i.e. 56 kbps circuit) at an SBC ILLINOIS STP. A STP Port Termination is used for each 56 kbps SS7 Link Cross Connect terminated at a SBC ILLINOIS STP.

9.2.8.4.2.3 STP Access Link. The STP Access Link provides a 56-kilobit per second digital facility when CLEC requires an interoffice facility to connect from the CLEC SPOI to the STP location.

9.2.8.4.3 CLEC shall provide, or order from SBC ILLINOIS, the portion of the signaling link from the CLEC premises within the LATA to the SBC ILLINOIS STP location or the CLEC SPOI. CLEC shall identify the DS1 or channel of a DS1 that will be used for the signaling link.

9.2.8.4.4 CLEC shall identify to SBC ILLINOIS the facility and channel to which the SS7 Link Cross Connect shall connect. If the facility does not terminate in the STP location, SBC ILLINOIS shall provide a transport facility referred to as the STP Access Link. The STP Access Link will connect to the DS-0 cross connect at the STP location.

9.2.8.4.5 When CLEC uses an alternative DS1 facility or arranges, or agrees to allow, a physical degree of diversity or performance that is not in accordance with the specifications of Telcordia technical publication, GR-905-CORE, CLEC acknowledges that the performance and reliability of the SS7 protocol may be affected and the performance and reliability standards described in GR-905-CORE may be disqualified.

- 9.2.8.4.6 Dedicated Signaling Links are subject to SBC ILLINOIS compatibility testing and certification requirements pursuant to the Network Operations Forum Reference Document, GR-905-CORE.
- 9.2.8.4.7 Technical Requirements.
- 9.2.8.4.7.1 Dedicated Signaling Link shall consist of full duplex mode 56 Kbps transmission paths.
- 9.2.8.4.7.2 Dedicated Signaling Link shall perform in the following two (2) ways:
- a) As an “A-link” which is a connection between a switch or SCP and a Signaling Transfer Point Switch (STPS) pair; and
  - b) As a “D-link” which is a connection between two (2) STP mated pairs in different company networks (e.g., between two (2) STPS pairs for two Competitive Local Exchange Carriers (CLECs)).
- 9.2.8.4.7.3 When CLEC provides its own switch or STP, CLEC will provide, or order from SBC ILLINOIS, DS1 (1.544 Mbps) interfaces at the CLEC-designated SPOIs. DS1 transport to the SPOI can be provided for, as previously indicated, via existing transport facilities, CLEC-provided facilities or through CLEC purchase of an SBC ILLINOIS dedicated transport facility, previously referred to as the “Access Connection”. Each 56 Kbps transmission path will appear as a DS0 channel on the DS1 interface.
- 9.2.8.4.7.4 In each LATA in which CLEC desires Dedicated Signaling Links for interconnection to the SBC ILLINOIS SS7 Signaling Network, CLEC may purchase dedicated signaling links to each STP of a mated pair of STPs.
- 9.2.8.4.7.5 CLEC assumes the responsibility to ensure diverse routing of CLEC signaling links from CLEC switch to CLEC SPOI. SBC ILLINOIS will provide the same amount of diversity as it provides to itself in terms of diverse routing of interoffice facilities, should such facilities be necessary.
- 9.2.8.4.7.6 When CLEC requests that SBC ILLINOIS add a Signaling Point Code (SPC), CLEC will identify to SBC ILLINOIS the SPCs associated with the CLEC set of links and will pay a non-recurring charge per STP pair at the rates set forth in the Pricing Schedule (UNE pricing - “Point Code Addition”).
- 9.2.8.4.7.7 CLEC will notify SBC ILLINOIS in writing thirty (30) days in advance of any material change in CLEC’s use of such SS7 signaling network, including but not limited to any change in CLEC SS7 Dedicated Signaling Links, SS7 Transport and/or STP.

9.2.8.4.7.8 Interface Requirements. There shall be a DS1 (1.544 Mbps) interface at the CLEC-designated SPOI. Each 56 Kbps circuit shall appear as a DS0 channel within the DS1 interface.

### **9.2.8.5 Manner of Provisioning.**

9.2.8.5.1 The following describes the manner of provisioning for SS7 services. Each Party will work cooperatively with the other Party. Each Party will provide knowledgeable personnel in order to provision, test, and install SS7 Service.

#### 9.2.8.5.2 SS7 Transport

9.2.8.5.2.1 CLEC shall use SS7 Transport subject to the screening and routing information of the SBC ILLINOIS STPs, as provided in this Section 9.8.5.2.1. SBC ILLINOIS shall provide information to CLEC on the routes and signaling point codes served by the SBC ILLINOIS STPs. SS7 Transport shall route ISUP messages for the purpose of establishing trunk voice paths between switching machines.

9.2.8.5.2.2 SS7 Transport shall route TCAP queries when feasible pursuant to the SS7 Protocol to the SBC ILLINOIS “regional” STP pair that directly serves the database of TCAP message. SS7 Transport shall route TCAP responses from a SBC ILLINOIS “regional” STP pair to another SBC ILLINOIS STP pair.

9.2.8.5.2.3 SS7 Transport provides a signaling route for messages only to signaling points to which SBC ILLINOIS has a route. SS7 Transport does not include the provision of a signaling route to every possible signaling point. When SBC ILLINOIS does establish a route to a signaling point in a mated pair of STPs, the route may not be available to other SBC ILLINOIS pairs of STPs, until ordered. When SBC ILLINOIS or CLEC, pursuant to a service order, arranges to establish a route to a signaling point, such route to the other signaling point or other signaling network will be used by all signaling points within, and connected to, the SBC ILLINOIS signaling network pursuant to the standard requirements of the SS7 protocol.

9.2.8.5.3 Disputes concerning the association of a signaling point among specific link sets associated with a SBC ILLINOIS mated STP will be resolved by consultation with the signaling point owner, as defined in the Local Exchange Routing Guide (LERG), Section 1, assignment of SPC.

#### 9.2.8.5.4 Dedicated Signaling Links

9.2.8.5.4.1 CLEC shall designate the signaling points and signaling point codes associated with CLEC. CLEC shall provide such information to SBC ILLINOIS to allow SBC ILLINOIS to translate SBC ILLINOIS STPs. The information shall define the screening and routing information for the signaling point codes of CLEC and may include global title address, translation type and subsystem designations as needed.



9.2.8.5.4.2 Signaling links from SBC ILLINOIS mated pairs of STPs shall connect to CLEC premises (including collocation locations) within the same LATA. A set of links can be either:

9.2.8.5.4.2.1 "A" Link Sets from CLEC's Signaling Point (SP)/Service Switching Point (SSP). A minimum of two links will be required, one from the SP/SSP to each STP; or,

9.2.8.5.4.2.2 "B" Link Sets from CLEC's STPs that are connected to SBC ILLINOIS' mated pair of STPs. A minimum of four links will be required (i.e. a "quad") between the two pairs of STPs. (This same arrangement is sometimes referred to as a set of "D" links.)

9.2.8.5.4.3 A STP Port Termination and SS7 Link Cross Connect is required for each 56-kbps access link utilized for the Service. STP locations are set forth in the National Exchange Carrier Association, Inc. (NECA) Tariff FCC No. 4.

9.2.8.5.4.4 A pre-order meeting will define the SBC ILLINOIS facility availability and the degree of diversity in both the SBC ILLINOIS physical network and the CLEC physical network from signaling point to signaling point for the link.

9.2.8.5.4.5 All applicable signaling point codes for each signaling link must be installed at each of SBC ILLINOIS' interconnecting STPs.

9.2.8.5.4.6 Call set-up times may be adversely affected when CLEC, using SS7 signaling, employs Intermediate Access Tandems (IATs) in its network. SBC ILLINOIS makes no warranties with respect to call set-up times when multiple STP pairs are involved or when the signaling traffic is exchanged between two non-SBC ILLINOIS signaling points.

9.2.8.5.5 Use of the STP. When CLEC orders SBC ILLINOIS unbundled Local Switching, the use of the STP shall apply. No order or provisioning by CLEC is needed. The SBC ILLINOIS Local Switch will use the SBC ILLINOIS SS7 signaling network.

#### **9.2.8.6 Responsibilities of SBC ILLINOIS.**

9.2.8.6.1 SBC ILLINOIS shall manage the network and, at its sole discretion, apply protective controls, provided that SBC ILLINOIS promptly notify CLEC of the application of such controls. Protective controls include actions taken to control or minimize the effect of network failures or occurrences, which include, but are not limited to, failure or overload of SBC ILLINOIS or CLEC facilities, natural disasters, mass calling or national security demands.

9.2.8.6.2 SBC ILLINOIS shall determine the GTT route for messages routed to GTT, which are associated with SBC ILLINOIS signaling points.

- 9.2.8.6.3 SBC ILLINOIS shall define regional functions and local functions of its STPs. SBC ILLINOIS will route ISUP messages within the SBC ILLINOIS signaling network, subject to technical feasibility. Capacity limitations shall define a temporary technical infeasibility until the capacity limit can be resolved.
- 9.2.8.6.4 SBC ILLINOIS shall route messages generated by the action of CLEC throughout the SBC ILLINOIS signaling network as specified within this Schedule. The content of the messages is for the use of signaling points of origination and destination. SBC ILLINOIS will not use any information within messages for any purpose not required by or related to the use of the SBC ILLINOIS signaling network. SBC ILLINOIS will not divulge any message or any part of messages generated by CLEC to any other party, except as required to manage the SBC ILLINOIS signaling network or as may be required by law.
- 9.2.8.7 Responsibilities of CLEC.**
- 9.2.8.7.1 When CLEC self provisions the signaling links at CLEC's premises and from CLEC's premises to SBC ILLINOIS' STP location, it will provision links in a diverse, reliable and technically feasible manner. CLEC shall identify to SBC ILLINOIS the SPC(s) associated with the CLEC set of links.
- 9.2.8.7.2 When CLEC orders the signaling links from SBC ILLINOIS, from CLEC's premises to SBC ILLINOIS' STP location, it will provision links in a diverse, reliable and technically feasible manner. SBC ILLINOIS shall identify to CLEC the SPC(s) associated with the CLEC set of links.
- 9.2.8.7.3 When routing messages addressed to an SBC ILLINOIS Subsystem Number (SSN), CLEC shall use the SBC ILLINOIS defined SSN designation of the SBC ILLINOIS mated STP pair to which the message is routed.
- 9.2.8.7.4 CLEC shall transfer Calling Party Number Parameter information unchanged, including the "privacy indicator" information, when ISUP Initial Address Messages are interchanged with the SBC ILLINOIS signaling network.
- 9.2.8.7.5 When CLEC is connecting its switch to SBC ILLINOIS SS7 network, CLEC shall furnish to SBC ILLINOIS, at the time the SS7 Service is ordered and annually thereafter, an updated three year forecast of usage of the SS7 Signaling network. The forecast shall include total annual volume and busy hour busy month volume. SBC ILLINOIS shall utilize the forecast in its own efforts to project further facility requirements.
- 9.2.8.7.6 CLEC shall inform SBC ILLINOIS in writing thirty (30) days in advance of any change in CLEC's use of such SS7 Service which alters by ten percent (10%) for any thirty (30) day period the volume of signaling transactions by individual SS7 service that are planned by CLEC to be forwarded to SBC ILLINOIS' network. CLEC shall provide in said notice the reason, by individual SS7 service, for the volume change.

**9.2.8.8 Description of Rate Elements SBC ILLINOIS.**

- 9.2.8.8.1 There are three types of charges that apply for SS7 Access. They are recurring, usage and nonrecurring charges. Recurring and nonrecurring charges apply for each port that is established on a STP. Usage charges apply for each Initial Address Message (IAM) or TCAP (excluding LIDB Access Service, 800 Access Service TCAP messages and LNP Database Access Query TCAP messages) message that is switched by the local STP and transported to an SBC ILLINOIS end office or for each IAM and TCAP message that is switched by the local STP in a hubbing arrangement.
- 9.2.8.8.2 Nonrecurring charges apply for the establishment of Originating Point Codes (OPC) and Global Title Address (GTA) Translations. An OPC charge applies for each OPC established, as well as each OPC added or changed subsequent to the establishment of STP Access. The OPC charge applies on a per service basis. A GTA Translation charge applies for each service or application (excluding LIDB Access Service and 800 Carrier-ID-Only Service) that utilizes TCAP messages. A GTA Translation charge also applies for each service (excluding LIDB Access Service and 800 Carrier-ID-Only Service) added or changed subsequent to the initial establishment of STP Access.
- 9.2.8.8.3 Signal Formulation. An IAM Formulation usage charge will be assessed for each IAM message formulated at the SBC ILLINOIS tandem for CLEC to SBC ILLINOIS terminated calls.
- 9.2.8.8.4 Signal Transport. An IAM Signal Transport usage charge will also be assessed for each IAM message that is transported from the local STP to the SBC ILLINOIS end office for terminating traffic. A TCAP Signal Transport usage charge will be assessed for each TCAP message that is transported from the local STP to the SBC ILLINOIS end office (excluding LIDB and 800 Access Service).
- 9.2.8.8.5 Signal Switching. An IAM Signal Switching usage charge will be assessed for each IAM message that is switched by the local STP for each IAM messages that is switched for direct routed terminating traffic. A TCAP Signal Switching usage charge will be assessed for each TCAP message that is switched by the local STP termination of non-call associated signaling messages (excluding LIDB and 800 Access Service).
- 9.2.8.8.6 Signal Tandem Switching. An IAM Signal Tandem Switching usage charge will be assessed for an IAM message that is switched by an SBC ILLINOIS STP and transported to an end office for tandem routed terminating traffic. When Signal Tandem Switching usage charges are assessed, Signal Switching and Signal Transport charges do not apply, except for SS7 Transport.

**9.2.8.9 Database Services.**

9.2.8.9.1 Definition. Call related databases are defined as set forth in FCC Rule 51.319. Without limiting the foregoing it includes Call related Network Elements that provide the functionality for storage of, and access to, information required to route and complete a particular call. Call related databases include LIDB, CNAM, toll free number database, and AIN databases.

9.2.8.9.2 Technical Requirements for Call Related Databases.

9.2.8.9.2.1 Requirements for call related databases within this section address storage of information, access to information (e.g., signaling protocols, response times), and administration of information (e.g., provisioning, administration, and maintenance). All call related databases shall be provided to CLEC in accordance with the following requirements, except where such a requirement is superseded by specific requirements set forth in this Schedule.

9.2.8.9.2.2 SBC ILLINOIS shall provide physical interconnection to SCPs through the SS7 network and protocols, as specified in Section 9.2.8.3 (Signaling and Signaling System 7) of this Agreement, with TCAP as the application layer protocol.

9.2.8.9.2.3 SBC ILLINOIS shall provide physical interconnection to databases via existing interfaces and industry standard interfaces and protocols.

9.2.8.9.2.4 The reliability of interconnection options shall be consistent with requirements for diversity and survivability as specified in the industry standard technical reference (which applies to both SS7 and non-SS7 interfaces).

9.2.8.9.2.5 Call related database functionality shall be available at parity.

9.2.8.9.3 Toll Free Service Database.

9.2.8.9.3.1 The Toll Free Service Database provides for the identification of the carrier to whom a call is to be routed when a toll-free (i.e., 1+8YY-NXX-XXXX) call is originated by Customer. This function uses the dialed digits to identify the appropriate carrier and is done by screening the full ten digits of the dialed number. The Toll Free Service Database may be provided in conjunction with a Customer's local, interLATA or intraLATA Service.

9.2.8.9.3.2 When Toll Free Routing Service is provided, an originating call is suspended at the first switching office equipped with a Service Switching Point (SSP) component of the SSC/SS7 Network. The SSP launches a query over signaling links (A-links) to the Signal Transfer Point (STP), and from there to the SCP. The SCP returns a message containing the identification of the carrier to whom the call should be routed and the call is processed.

- 9.2.8.9.3.3 SBC ILLINOIS SS7 network is used to transport the query to the SBC ILLINOIS SSP then to the SBC ILLINOIS SCP. Once CLEC's identification is provided, CLEC may use the information to route the toll-free traffic over its network. In these cases, SBC ILLINOIS Switched Access services are not used to deliver a call to CLEC. The toll-free carrier ID data may not be stored for CLEC's future use.
- 9.2.8.9.4 Routing Options. In addition to the toll-free service database offerings, new routing options are offered. These options are purchased by toll-free service providers to allow their clients to define complex routing requirements on their toll-free service. Toll-free routing options allow the service provider's Customer to route its toll-free calls to alternate carriers and/or destinations based on time of day, day of week, specific dates or other criteria. These routing options are in addition to the basic toll-free call routing requirements that would include the toll-free number, the intraLATA carrier, the interLATA carrier and the Area of Service (AOS).
- 9.2.8.9.5 Carrier Identification. CLEC may choose the 800 Carrier Identification service to obtain toll-free number screening. With this service, CLEC will launch a query to the SBC ILLINOIS database using its own Service Switching Points (SSPs) network. In contrast to the Call Routing Service described in Section 9.2.8.9.3 above, with the 800 Carrier Identification service, no routing is performed.
- 9.2.8.9.6 Number Administration. CLEC, at its option, may elect to use SBC ILLINOIS' toll-free Service which includes toll-free Number Administration Service (NAS). With this service, SBC ILLINOIS will perform the Responsible Organization service, which involves interacting with the national Service Management System (SMS/800), on behalf of the Customer. Responsible Organization services include activating, deactivating and maintaining 800/888 number records as well as trouble referral and clearance. If CLEC does not select NAS, CLEC will perform the Responsible Organization service.
- 9.2.8.9.7 The signaling interface between the CLEC or other local switch and the toll free number database shall use the TCAP protocol as specified in Section 9.2.8.3 (SS7 Transport) of this Schedule.
- 9.2.8.10 LIDB Database Service.**
- 9.2.8.10.1 LIDB is a transaction-oriented database system that functions as a centralized repository for data storage and retrieval. LIDB is accessible through CCS networks. LIDB contains records associated with End User line numbers and special billing numbers. LIDB accepts queries from other network elements and CLEC's network, and provides return result, return error, and return reject responses as appropriate. Examples of information that Account Owners might store in LIDB and in their Line Records are: ABS Validation Data, Originating Line Number Screening (OLNS) data, and ZIP Code data. The query originator need not be the owner of LIDB data.

9.2.8.10.2 SBC ILLINOIS will provide LIDB Service to CLEC with certain line information that CLEC may use to facilitate completion of calls or services. SBC ILLINOIS provides CNAM Query, LIDB Service Validation, and Originating Line Number Screening (OLNS) Queries pursuant to the terms and conditions specified in this Schedule. SBC ILLINOIS will provide CLEC with access to SBC ILLINOIS' LIDB for any new query type based on negotiated terms and conditions when they become available.

**9.2.8.11 Calling Card Validation.**

9.2.8.11.1 SBC ILLINOIS shall permit CLEC to access SBC ILLINOIS' LIDB to validate calling card numbers and requests for bill-to-third party or collect billing. SBC ILLINOIS shall provide LIDB access in a non-discriminatory manner by a SS7 formatted data query to determine the validity of the billing method requested by the caller.

9.2.8.11.2 Technical Requirements.

9.2.8.11.2.1 SBC ILLINOIS shall enable CLEC to store in SBC ILLINOIS' LIDB any subscriber line number or special billing number record, whether ported or not, for which the NPA-NXX or NXX-0/1XX group is supported by that LIDB.

9.2.8.11.2.2 SBC ILLINOIS shall perform the following LIDB functions for CLEC's subscriber records in LIDB:

9.2.8.11.2.2.1 Billed number screening (provides information such as whether the billed number may accept collect or third number billing calls); and

**9.2.8.12 Intentionally left blank.**

**9.2.8.13 Price and Payment.**

9.2.8.13.1 CLEC will pay SBC ILLINOIS a per-Query rate for each Query initiated into SBC ILLINOIS' LIDB Database. CLEC will also pay SBC ILLINOIS a per-Query Transport Rate for each Validation and OLNS Query initiated into SBC ILLINOIS' LIDB. These rates are set forth in Pricing Schedule.

9.2.8.13.2 CLEC will pay a Service Establishment Nonrecurring Charge for each point code CLEC requests to activate, change, rearrange, or modify for its LIDB Service. These rates are set forth in the Pricing Schedule. This nonrecurring charge applies per point code.

9.2.8.13.3 CLEC will also pay a Service Order Nonrecurring Charge for each request for service order activity to establish, change, rearrange, or modify LIDB Service, LIDB Service Application. The Service Order Nonrecurring Charge is set forth in the Pricing Schedule.

- 9.2.8.13.4 CLEC will make payment to SBC ILLINOIS for LIDB Database Service based upon the rates set forth in the Pricing Schedule.
- 9.2.8.13.5 SBC ILLINOIS will record usage information for CLEC's LIDB Service Queries terminating to SBC ILLINOIS' LIDB. SBC ILLINOIS will use its SCPs as the source of usage data.
- 9.2.8.13.6 If there is a dispute associated with a monthly bill, the disputing Party will notify the other in writing within ninety (90) calendar days of the date of said monthly bill or the dispute shall be waived. Each Party agrees that any amount of any monthly bill that that Party disputes will be addressed as set forth in Article 27 of this Agreement.
- 9.2.8.13.7 CLEC will notify SBC ILLINOIS when CLEC discontinues use of an OPC used to Query LIDB Database.
- 9.2.8.13.8 SBC ILLINOIS will apply all applicable Nonrecurring Charges to changes in previously established OPCs (other than disconnects of OPCs) as set forth in Sections 9.2.8.13.2 and 9.2.8.13.3.
- 9.2.8.13.9 Both Parties understand and agree that when CLEC uses a single OPC to originate Queries to SBC ILLINOIS' LIDB Database, neither Party can identify to the other, at the time the Query and/or Response takes place, when such Queries support CLEC's operations within SBC ILLINOIS' incumbent serving areas and when such Queries support other uses of CLEC's service platforms.
- 9.2.8.13.10 If CLEC operates in more than one (1) State in SBC ILLINOIS' incumbent region, SBC ILLINOIS will apply company-level rates to the LIDB Database Services provided to CLEC under this Agreement. SBC ILLINOIS will develop these company-level rates based upon the rates established in the relevant States in its incumbent region and an analysis of comparative usage of each state's LIDB Database information.
- 9.2.8.14 Ownership of Information.**
- 9.2.8.14.1 Telecommunications companies depositing information in SBC ILLINOIS' LIDB (i.e., Data Owners) retain full and complete ownership and control over such information. CLEC obtains no ownership interest by virtue of this Schedule.
- 9.2.8.14.2 Unless expressly authorized in writing by parties, CLEC will not use LIDB Service for purposes other than those described in this Schedule. CLEC may use LIDB Service for such authorized purposes only on a call-by-call basis. Data accessed on LIDB may not be stored by CLEC elsewhere for future use.
- 9.2.8.14.3 Proprietary information residing in SBC ILLINOIS' LIDB is protected from unauthorized access and CLEC may not store such information in any table or database for any reason. All information that is related to alternate billing service is proprietary. Examples of proprietary information are as follows:

- 9.2.8.14.3.1 Billed (Line/Regional Accounting Office (RAO)) Number
- 9.2.8.14.3.2 PIN Number(s)
- 9.2.8.14.3.3 Billed Number Screening (BNS) indicators
- 9.2.8.14.3.4 Class of Service (also referred to as Service or Equipment)
- 9.2.8.14.3.5 Reports on LIDB usage
- 9.2.8.14.3.6 Information related to billing for LIDB usage
- 9.2.8.14.3.7 LIDB usage statistics
- 9.2.8.14.4 CLEC will not copy, store, maintain, or create any table or database of any kind based upon information it received in a Response from SBC ILLINOIS' LIDB.
- 9.2.8.14.5 If CLEC acts on behalf of other carriers, CLEC will prohibit its Query-originating carrier customers from copying, storing, maintaining, or creating any table or database of any kind based upon information they receive in a Response from SBC ILLINOIS' LIDB.

**9.2.8.15 Limitation of Liability.**

- 9.2.8.15.1 A Party's sole and exclusive remedy against the other Party for injury, loss or damage caused by or arising from anything said, omitted or done in connection with this Schedule regardless of the form of action, whether in contract or in tort (including negligence or strict liability) shall be the amount of actual direct damages not to exceed the amount paid for LIDB Database Service.
- 9.2.8.15.2 The remedies as set forth above in this Schedule shall be exclusive of all other remedies against a Party, its affiliates, subsidiaries or parent corporation, (including their directors, officers, employees or agents).
- 9.2.8.15.3 In no event shall SBC ILLINOIS have any liability for system outage or inaccessibility, or for losses arising from the unauthorized use of the data by LIDB Database Service purchasers.
- 9.2.8.15.4 SBC ILLINOIS is furnishing access to its LIDB Database to facilitate CLEC's provision of services to its End Users, but not to insure against the risk of non-completion of any call. While SBC ILLINOIS agrees to make every reasonable attempt to provide accurate LIDB Database information, the Parties acknowledge that Line Record Database information is the product of routine business service order activity and/or fraud investigations. CLEC acknowledges that SBC ILLINOIS can furnish Line Record Database information only as accurate and current as the information has been provided to SBC ILLINOIS for inclusion in its LIDB.



Therefore, SBC ILLINOIS, in addition to the limitations of liability set forth, is not liable for inaccuracies in Line Record Database information provided to CLEC or to CLEC's Query originating carrier customers except for such inaccuracies caused by SBC ILLINOIS' willful misconduct or gross negligence.

**9.2.8.16 Communication and Notices.** Ordering and billing inquiries for the services described herein from SBC ILLINOIS shall be directed to the Local Service Center (LSC).

**9.2.8.17 Confidentiality.** The Parties' Proprietary Information is subject to the terms and conditions of Article 1 of this Agreement.

**9.2.8.18 Mutuality.** CLEC agrees to make its Line Record Information available to SBC ILLINOIS. Should CLEC store its Line Record information in a database other than SBC ILLINOIS', CLEC will make such Information available to SBC ILLINOIS through an industry standard technical interface and on terms and conditions set forth by applicable tariff or by a separate agreement between SBC ILLINOIS and the database provider. SBC ILLINOIS agrees to negotiate in good faith to reach such an agreement. If SBC ILLINOIS is unable to reach such agreement, chooses not to enter into an agreement with such a database provider, or chooses to discontinue using the services of such database provider, CLEC acknowledges that such CLEC Line Record information will be unavailable to any customer, including any CLEC's customer, that is served by SBC ILLINOIS' service platforms (e.g., Operator Service Systems, Signaling Transfer Points, and/or switches).

#### **9.2.8.19 MANNER OF PROVISIONING**

9.2.8.19.1 As defined in LIDB-AS, SBC ILLINOIS will input information provided by CLEC into LIDB for CLEC accounts where CLEC uses SBC ILLINOIS' unbundled local switch ports. SBC ILLINOIS will not administer the LIDB database for CLEC where CLEC does not use SBC Illinois' unbundled local switch ports. Terms and conditions for SBC ILLINOIS to administer the LIDB database for CLEC where CLEC does not use SBC ILLINOIS' unbundled local switch ports have not been negotiated and remain to be determined.

9.2.8.19.2 CLEC will provide LIDB records for all working line numbers, not just line numbers associated with calling card PIN or Toll Billing Exceptions (TBE) via the LSR.

9.2.8.19.3 CLEC will be responsible for all Line Records that contain CLEC's Account Owner identifiers. This information includes all data, data administration, and Line Records that CLEC creates, Line Records that SBC ILLINOIS creates on CLEC's behalf, and Line Records that are transferred to CLEC.

9.2.8.19.4 If CLEC resells the services associated with its Line Records to a third party, and those Line Records remain in SBC ILLINOIS' LIDB, CLEC will administer those

records through direct unbundled interfaces as defined in Schedule 9.2.10 LIDB and CNAM-AS.

- 9.2.8.19.5 Both SBC ILLINOIS and CLEC will work diligently to provide correct account information to the LIDB database. CLEC and SBC ILLINOIS will administer their respective data in such a manner that the accuracy of response information and consistency of available data are not adversely impacted by or to either Party or any other party that queries the LIDB.
- 9.2.8.19.6 Both SBC ILLINOIS and CLEC shall adopt and comply with industry standard operating methods and procedures, and Ameritech practices and procedures, and shall observe the rules and regulations that cover the administration of the LIDB-AS and Fraud Monitoring as set forth in SBC ILLINOIS practices. These practices may change from time to time based on changes to industry guidelines.
- 9.2.8.19.7 SBC ILLINOIS shall be responsible for administration of the SCP on which SBC ILLINOIS' LIDB resides and any system or query processing logic that applies to all data resident on SBC ILLINOIS' LIDB. SBC ILLINOIS, in its role as system administrator, may need to access any record in LIDB, including any such records of CLEC. SBC ILLINOIS will limit such access to those actions necessary to ensure the successful operation and administration of SBC ILLINOIS' SCP and LIDB.
- 9.2.8.19.8 When SBC ILLINOIS allows a query originator to access SBC ILLINOIS' data in SBC ILLINOIS' LIDB, such query originators will also have access to CLEC's data that is also stored in SBC ILLINOIS' LIDB.

**9.2.8.20 BILLING**

- 9.2.8.20.1 If CLEC stores its validation information in SBC ILLINOIS' LIDB, CLEC will be responsible for any third party company settlements using CLEC's validation information.
- 9.2.8.20.2 When SBC ILLINOIS or a third party queries CLEC's data in LIDB and receives a response verifying the End User's willingness to accept charges for the service being provided, CLEC will provide for billing as follows:
  - 9.2.8.20.2.1 CLEC will bill the appropriate charges to its End Users, on behalf of SBC ILLINOIS or a third party.
  - 9.2.8.20.2.2 CLEC will provide to SBC ILLINOIS or the third party all necessary billing information needed by SBC ILLINOIS or the third party to bill the End User directly.
  - 9.2.8.20.2.3 SBC ILLINOIS advises that if CLEC chooses the option set forth in Section 9.2.8.20.2.2 of this Schedule, that third parties may choose to deny services utilizing LIDB queries to CLEC's subscribers. This clause would include SBC

ILLINOIS if the data exchange agreement between the parties is terminated for any reason.

- 9.2.8.21 Upon request by CLEC, and where technically feasible, SBC-Illinois will provide CLEC with access to SBC-Illinois' Advanced Intelligent Network (AIN) platform, AIN Service Creation Environment (SCE) and AIN Service Management System (SMS) as set forth below:
  - 9.2.8.21.1 Access to the Service Creation Environment ("SCE") of the AIN Database
    - 9.2.8.21.1.1 General Description and Specifications of the Unbundled Element
      - 9.2.8.21.1.1.2 SBC-ILLINOIS will provide CLEC access to SBC ILLINOIS' AIN Service Creation Environment ("SCE") for the creation and modification of CLEC AIN services. The Parties will mutually agree to the rates, terms, and conditions applicable to such access.
      - 9.2.8.21.1.1.3 All AIN services to be deployed in SBC ILLINOIS network will require field testing and testing in SBC ILLINOIS AIN laboratory prior to deployment into the network. Testing will evaluate compatibility with SBC ILLINOIS' network, including proper integration with any needed support systems and appropriate interaction with non-CLEC end users and existing services. An CLEC AIN service shall not be deployed in SBC ILLINOIS' network if it does not successfully complete such lab and field testing. The Parties will mutually agree to the rates, terms, and conditions applicable to testing, design and deployment.
    - 9.2.8.21.1.2 Form of Access. SBC ILLINOIS will provide to CLEC the following forms of access to SCE and any other forms of access mutually agreed upon:
      - 9.2.8.21.1.2.1 Under Option 1, CLEC personnel will operate SBC ILLINOIS' SCE terminals themselves.
      - 9.2.8.21.1.2.2 Under Option 2, CLEC will develop service logic using an CLEC SCE platform that is compatible with SBC ILLINOIS' systems and will transfer the file to SBC ILLINOIS for testing and deployment.
    - 9.2.8.21.1.3 Either party may initiate Alternate Dispute Resolution to resolve disputes regarding AIN.
  - 9.2.8.21.2 Access to the Service Management System ("SMS") of the AIN Database
    - 9.2.8.21.2.1 General Description and Specifications of the Unbundled Element. SMS for AIN will allow CLEC to update CLEC AIN customer data residing in SBC ILLINOIS' AIN network for use on CLEC lines.

9.2.8.21.3 Form of Access. SBC ILLINOIS will provide CLEC access to SBC ILLINOIS' AIN service management system ("SMS") for the purpose of administering CLEC's customer data associated with CLEC-developed AIN services residing on SBC ILLINOIS' SCP. SBC ILLINOIS will provide, at CLEC's request, electronic access to an AIN SMS system when available.

9.2.8.21.4 The Parties will mutually agree to the rates, terms and conditions for such access.

**SCHEDULE 9.2.9**  
**OPERATOR SERVICES AND DIRECTORY SERVICES**

- 9.2.9.1 CLEC may obtain Operator Services and Directory Assistance (OS/DA) from SBC ILLINOIS pursuant to this Agreement at the market-based terms and conditions set forth in Article 22. Should CLEC choose to use SBC ILLINOIS OS/DA services included in Article 22, the Parties will mutually agree to the rates for such services. For any OS/DA rate not set forth in the Pricing Schedule, until rates are agreed to, and the contract is updated to reflect those rates, CLEC shall not buy OS/DA services from Article 22.
- 9.2.9.2 Notwithstanding the provisions of Article 22, nothing in this Agreement shall derogate, limit or alter CLEC's right to purchase OS and/or DA at TELRIC rates pursuant to any SBC ILLINOIS tariff. The parties recognize that SBC ILLINOIS makes OS/DA available as UNEs at TELRIC rates pursuant to tariff as of the Effective Date.
- 9.2.9.3 In the event SBC ILLINOIS lawfully ceases to make OS/DA available as UNEs pursuant to tariff during the term of this Agreement but SBC ILLINOIS remains obligated by the Illinois Commerce Commission to make OS/DA available as UNEs pursuant to interconnection agreements, the parties shall treat this occurrence as a Change in Law event under Article 1, Section 1.3, of this Agreement and negotiate an appropriate amendment within 60 days. If CLEC is purchasing OS and DA as UNEs from an SBC ILLINOIS tariff at the time SBC ILLINOIS lawfully ceases to make OS/DA available as UNEs pursuant to tariff during the term of this Agreement yet remains obligated to provide OS and DA as UNEs at Commission-approved TELRIC rates, SBC ILLINOIS shall continue to provide OS and DA to CLEC as UNEs at Commission-approved rates, terms and conditions until such time as the Illinois Commerce Commission approves the parties' amendment and such amendment becomes effective.

**SCHEDULE 9.2.10**  
**APPENDIX LIDB and CNAM – AS**

**9.2.10.1 INTRODUCTION**

- 9.2.10.1.1 This Appendix sets forth the terms and conditions for storage and administration of data in the Line Information Data Base (LIDB) provided by the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) and CLEC.
- 9.2.10.1.2 SBC MIDWEST REGION 5-STATE, SBC SNET, and NEVADA do not own a LIDB. Additionally, SBC SNET does not own a Calling Name (CNAM) Database. Both SBC MIDWEST REGION 5-STATE and SBC SNET obtain data storage and administration for these Databases from SBC SNET Diversified Group (SBC SNET DG). SBC SNET DG is a third-party Database provider of LIDB and CNAM Database Services, which also provides Database storage for other carriers not a party to this Agreement. The terms, conditions, and prices for LIDB and/or CNAM Database data storage and administration in this Agreement will apply to CLEC's data storage and administration of CLEC's Line Records for accounts provided using SBC MIDWEST REGION 5-STATE's and/or SBC SNET's unbundled local switch ports as well as to accounts provided by CLEC's own switches pursuant to an Interconnection Agreement between CLEC and SBC MIDWEST REGION 5-STATE and/or SBC SNET. Data storage and administration for all other data on SBC SNET DG's LIDB and CNAM Database must be obtained pursuant to a separate agreement between CLEC and SBC SNET DG.
- 9.2.10.1.3 NEVADA obtains data storage and administration for LIDB and CNAM Database from SBC-2STATE, which also provides Database storage and administration for other carriers not a party to this Agreement. The terms, condition's and prices for LIDB and/or CNAM data storage and administration in this Agreement will apply to CLEC's data storage and administration of CLEC's Line Records for accounts provided using NEVADA's unbundled local switch ports as well as to accounts provided by CLEC's own switches and connected to NEVADA's network pursuant to an Interconnection Agreement between Nevada and CLEC. Data storage and administration for all other data on SBC-2STATE's LIDB and CNAM Database must be obtained pursuant to a separate agreement between CLEC and SBC-2STATE.
- 9.2.10.1.4 Any use of the possessive in this Agreement as applied to SBC MIDWEST REGION 5-STATE, SBC SNET, and NEVADA will not indicate ownership but shall have the relationship described in this Section 9.2.10.1.4.
- 9.2.10.1.5 SBC Communications Inc. (SBC) means the holding company which owns the following ILECs: Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Michigan Bell Telephone Company d/b/a SBC MICHIGAN, Nevada Bell Telephone Company d/b/a SBC Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company d/b/a SBC CALIFORNIA, The

Southern New England Telephone Company, Southwestern Bell Telephone, L.P. d/b/a Southwestern Bell Telephone Company and/or Wisconsin Bell, Inc. d/b/a WISCONSIN.

- 9.2.10.1.6 As used herein, SBC-13STATE means the applicable above listed ILECs doing business in Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin.
- 9.2.10.1.7 As used herein, SBC-12STATE means the applicable above listed ILECs doing business in Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Ohio, Oklahoma, Texas, and Wisconsin.
- 9.2.10.1.8 As used herein, SBC SOUTHWEST REGION 5-STATE means the applicable above listed ILECs doing business in Arkansas, Kansas, Missouri, Oklahoma, and Texas.
- 9.2.10.1.9 As used herein, SBC MIDWEST REGION 5-STATE means the applicable above listed ILECs doing business in Illinois, Indiana, Michigan, Ohio, and Wisconsin.
- 9.2.10.1.10 As used herein, SBC-2STATE means the applicable above listed ILECs doing business in California.
- 9.2.10.1.11 As used herein, SBC SNET means the applicable above listed ILECs doing business in Connecticut.

## **9.2.10.2 DEFINITIONS**

- 9.2.10.2.1 “Billing Clearinghouse” means a billing and collection service bureau for Interexchange Carriers and other telecommunication companies which become members and wish to arrange for the billing and collection of services provided to End Users.
- 9.2.10.2.2 “Account Owner” means a telecommunications company, including SBC-13STATE that provides an End User’s local service and such company stores and/or administers the End User’s associated Line Record Information and/or Group Record Information in a Party’s LIDB and/or Calling Name Database.
- 9.2.10.2.3 “Administer or Administration” means, for the purpose of this Appendix, the ability of an Account Owner to create, modify, update, or delete its Line Record information in LIDB through interfaces agreed to between the Parties.
- 9.2.10.2.4 “Assignment Authority” means a nine- to thirty-digit code-set that identifies an authorization hierarchy (also known as an object identifier). The format of the nine-digit code set is A-B-CCCC-DDD where “A” represents an international standards body, “B” represents a national standards body, “CCCC” represents a network operator, and “DDD” represents a local assignment. For code-sets from ten to thirty digits, the “DDD” section of the code is expanded to include the extra digits. An

Assignment Authority plus a Custom ID comprise the unique identifier of a LIDB Custom Data Element.

- 9.2.10.2.5 “Complete Screen” means that the Query-originator was denied access to all of the information it requested in its Query.
- 9.2.10.2.6 “Custom Data Element” means a Data Element that applies to a specific LIDB or to a specific Account Owner on a specific LIDB. Custom Data Elements do not have a Transaction Capabilities Application Part (TCAP) ID. Instead, they have a unique combination of Assignment Authority and Custom ID. Custom Data Elements are not defined by Telcordia Technologies’ Generic Requirements. Validation, Originating Line Number Screening (OLNS), and CNAM Queries cannot retrieve custom Data Elements.
- 9.2.10.2.7 “Custom ID” means a unique two- to five-digit code-set assigned by a LIDB owner to each Custom Data Element stored in a LIDB. A Custom ID plus an Assignment Authority comprise the unique identifier of a LIDB Custom Data Element.
- 9.2.10.2.8 “Data Clearinghouse” means a service bureau for companies that arrange for the collection of data from various sources to arrange for the billing and/or provisioning of services that require data from multiple sources, including LIDB.
- 9.2.10.2.9 “Data Element” means a Line Record informational component that has a unique identifier. Data Elements are identified either as Custom Data Elements or as Standard Elements depending on the type of unique identifier.
- 9.2.10.2.10 “Data Screening (or LIDB Data Screening)” means a security capability administered by a LIDB owner that gives LIDB the ability to allow, deny, or limit the information returned to a Query-originator.
- 9.2.10.2.11 “Database (or Data Base)” means an integrated collection of related data. In the case of LIDB, the database is the line number and related line information as well as the service logic that provides the transactional processing capability.
- 9.2.10.2.12 “GetData” means the capability of a LIDB owner to process and respond to GetData Queries as well as to create Custom Data Elements and Standard Data Elements accessible via GetData Query processing logic.
- 9.2.10.2.13 “GetData Query” means a specific LIDB Query-type transmitted over the CCS/SS7 network that allows a Query-originator to invoke LIDB GetData query processing logic and thereby extract data from LIDB.
- 9.2.10.2.14 “Level 1 Data Screening” means a security capability administered by a LIDB owner that gives LIDB the ability to allow, deny, or limit the information it returns to a Query-originator on a per Data Element, per Query-Type, and per LIDB basis.



- 9.2.10.2.15 “Level 2 Data Screening” means a security capability that is Administered by a LIDB owner at the direction or request of an Account Owner or Query Originator. This capability gives LIDB the ability to allow, deny, or limit the information it returns to a Query-originator on a per Data Element, per Query-Type, per Account Owner, and per LIDB basis.
- 9.2.10.2.16 “Originating Line Number Screening (OLNS)” means a specific LIDB Query-type that requests the originating call processing, billing, and service profiles of an telephone number.
- 9.2.10.2.17 “Originating Point Code (OPC)” means a 9-digit code that identifies the Service Platform from which a Query originates and to which a Response is returned.
- 9.2.10.2.18 “Partial Screen” means that the Query-originator, as identified in the appropriate layer of the query/message, is denied access to some of the information it requested in its Query.
- 9.2.10.2.19 “Personal Identification Number” (PIN) means a confidential four-digit code number provided to a calling card customer to prevent unauthorized use of his/her calling card number. LIDB and/or the LIDB administrative system can store a PIN for those line numbers that have an associated calling card.
- 9.2.10.2.20 “Query” means a message that represents a request to a Database for information.
- 9.2.10.2.21 “Query Transport Rate” means a per-query usage rate that applies to certain Queries transported from an SBC-12STATE STP to the SCP where LIDB resides and back.
- 9.2.10.2.22 “Response” means a message that, when appropriately interpreted, represents an answer to a Query.
- 9.2.10.2.23 “Standard Data Element” means a data element in LIDB that has a unique Transaction Capabilities Application Part (TCAP) ID and is defined in Telcordia Technologies’ Generic Requirements documentation.
- 9.2.10.2.24 “Terminating Point Code” means a 9-digit code that identifies the network node that will receive a Query or a Response.
- 9.2.10.2.25 “Service Platform” means the physical platform that generates GetData Queries and is identified to LIDB by an Originating Point Code contained in the Query. A service platform may be a telephony switch, an SCP, or any other platform capable of correctly formatting and launching GetData Queries and receiving the associated Response.
- 9.2.10.2.26 “Validation Information” means an Account Owner’s records of all of its Calling Card Service and Toll Billing Exception Service.

9.2.10.2.27 “Validation Query” means collectively both Calling Card Query and Billed Number Screening (BNS) Query.

### **9.2.10.3 GENERAL DESCRIPTION**

9.2.10.3.1 SBC-12STATE’s LIDB is connected directly to a Service Management System (SMS) and a database editor (i.e., LIDB Editor) that provide SBC-12STATE with the capability of creating, modifying, changing, or deleting, Line Records in LIDB. SBC-12STATE’s LIDB is also connected directly to an adjunct fraud monitoring system.

9.2.10.3.2 From time-to-time, SBC-12STATE enhances its LIDB to create new services and/or LIDB capabilities. Such enhancements may involve the creation of new line-level or group-level data elements in LIDB. Both Parties understand and agree that some LIDB enhancements will require CLEC to update its Line Records with new or different information. Nothing herein shall require SBC-12STATE to make any enhancements to its LIDB except at its sole discretion.

### **9.2.10.4 SERVICE DESCRIPTION**

9.2.10.4.1 Unbundled electronic access to the LIDB SMS provides CLEC with the capability to access and Administer CLEC’s Line Record Information in LIDB. Unbundled electronic access to the LIDB SMS is required for CLEC accounts associated with End Users that CLEC services from non-SBC end office switches and is optional for CLEC’s accounts associated with unbundled local switch ports.

9.2.10.4.2 CLEC cannot use any of the unbundled, electronic interfaces SBC-12STATE provides under this Appendix to access any Line Records CLEC might have in SBC-12STATE’s LIDB that are Administered by a company other than CLEC or that CLEC Administers through the Local Service Request (LSR) Process (as that term is discussed in Section 4.7).

9.2.10.4.3 Electronic Interfaces - Where available, SBC-12STATE has two unbundled electronic interfaces. These interfaces are the Service Order Entry Interface and the Interactive Interface.

#### **9.2.10.4.3.1 Service Order Entry Interface**

9.2.10.4.3.1.1 The Service Order Entry Interface provides switch-based CLECs with unbundled access to SBC-12STATE’s LIDB SMS that is equivalent to SBC-12STATE’s own service order entry process. Service Order Entry Interface allows CLEC to electronically transmit properly formatted records from CLEC’s service order process or other data source into the LIDB SMS. SBC SOUTHWEST REGION 5-STATE also provides the Service Order Entry Interface to requesting CLECs that use SBC SOUTHWEST REGION 5-STATE’s UNE local switch ports. SBC-2STATE, SBC MIDWEST REGION 5-STATE, and SBC SNET will also provide the Service Order Entry Interface to requesting CLECs that use those ILEC’s UNE local switch

ports within one hundred eighty days (180) upon request unless otherwise offered earlier.

9.2.10.4.3.1.2 CLEC will access the Service Order Entry Interface through a remote access facility (RAF). The RAF will provide SBC-12STATE with a security gateway for CLEC's access to the Service Order Entry Interface. The RAF will verify the validity of CLEC's transmissions and limit CLEC's access to SBC-12STATE's Service Order Entry Interface. CLEC does not gain access to any other interface, database, operations support system, or other SMS.

9.2.10.4.3.1.3 SBC-12STATE will provide CLEC with the file transfer protocol specifications CLEC will use to Administer CLEC's data over the Service Order Entry Interface. CLEC acknowledges that transmission in such specified protocol is necessary for SBC-12STATE to provide CLEC with Data Base administration and storage.

9.2.10.4.3.1.4 CLEC can choose the Service Order Entry Interface as its only unbundled electronic interface to a SBC-12STATE's LIDB SMS or CLEC can choose to use this interface in conjunction with the Interactive Interface that SBC-12STATE provides under this Appendix. CLEC understands that if it chooses to use only the Service Order Entry Interface, CLEC will not have access to any data Administration capabilities available solely to the Interactive Interface that CLEC has chosen not to use (e.g., the ability to view Line Records in the SMS).

9.2.10.4.3.1.5 CLEC understands and agrees that its access to SBC-12STATE's LIDB SMS through the Service Order Entry Interface will be limited to its subscribers' Line Records that are not assigned to SBC-12STATE for Administration through the LSR Process.

#### 9.2.10.4.3.2 Interactive Interface

9.2.10.4.3.2.1 The Interactive Interface provides CLEC with unbundled access to SBC-2STATE's and SBC SOUTHWEST REGION 5-STATE's LIDB SMS that is equivalent to SBC-2STATE's and SBC SOUTHWEST REGION 5-STATE's access at its LIDB Data Base Administration Center (DBAC). Interactive Interface provides CLEC with the ability to have its own personnel access CLEC's records via an application screen that is presented on a computer monitor. Once CLEC has accessed one of its Line Records, CLEC can perform all of the data Administration tasks SBC-2STATE's and/or SBC SOUTHWEST REGION 5-STATE's LIDB DBAC personnel can perform on SBC-2STATE's and/or SBC SOUTHWEST REGION 5-STATE's own Line Records. SBC MIDWEST REGION 5-STATE and SBC SNET will provide CLEC with an Interactive Interface within one hundred twenty days (120) upon request unless otherwise offered earlier.

9.2.10.4.3.2.2 CLEC's access to the LIDB SMS through the Interactive Interface will be limited to CLEC's subscribers' Line Records that are not Administered through the LSR Process.

- 9.2.10.4.3.2.3 CLEC's access to the Interactive Interface will be through a remote access facility (RAF). The RAF will provide a security gateway for CLEC's access to the Interactive Interface. The RAF will verify the validity of CLEC's transmissions and limit CLEC's access to the Interactive Interface and the LIDB SMS. CLEC does not gain access to any other interface, database, operations support system, or other SMS through this Appendix.
- 9.2.10.4.3.2.4 CLEC will use hardware and software that is compatible with the LIDB administrative system CLEC will access through the Interactive Interface.
- 9.2.10.4.3.2.5 CLEC can choose to request the Interactive Interface as its only unbundled electronic interface to a LIDB SMS or CLEC can choose to use this interface in conjunction with the Service Order Entry Interface that SBC-12STATE provides under this Appendix. CLEC understands and agrees that if it chooses to use only the Interactive Interface, CLEC will not have access to any data Administration capabilities available solely to the Service Order Entry Interface that CLEC has chosen not to use.
- 9.2.10.4.4 Data Migration Interface
- 9.2.10.4.4.1 The Data Migration Interface provides CLEC the ability to migrate its entire data store from SBC-12STATE to another LIDB and/or CNAM Database provider.
- 9.2.10.4.4.2 Data Migration Interface is available for Line Records associated with switch-based CLECs that have electronic unbundled access to SBC-12STATE's LIDB SMS.
- 9.2.10.4.4.3 When CLEC is migrating its Line Record information to another LIDB and/or CNAM Database provider, CLEC will coordinate its move with the new Database provider.
- 9.2.10.4.4.3.1 CLEC will coordinate a meeting between its new Database provider and SBC-12STATE's LIDB system administrators to establish all dates for the exchange of Line Record information. CLEC is responsible for initiating all updates to network routing information such as the Calling Name Access Routing Guide (CNARG), LIDB Access Routing Guide (LARG), and Number Portability Administration Center (NPAC).
- 9.2.10.4.4.3.2 CLEC will use its electronic unbundled interface(s) to delete all Line Records from SBC-12STATE's LIDB and/or CNAM Database according to the schedule established by its new Database provider. Alternatively, CLEC may request SBC-12STATE to delete its records, however, such requests must be made in writing and may require CLEC to provide a complete list of all telephone numbers to be deleted.

- 9.2.10.4.4.3.3 In SBC SOUTHWEST REGION 5-STATE only, CLEC will update its LIDB Ballot to indicate that Line Records associated with conversion activity will result in the deletion of the Line Record from SBC SOUTHWEST REGION 5-STATE's LIDB.
- 9.2.10.4.4.3.4 SBC-12STATE will provide Data Migration information to CLEC's new LIDB and/or CNAM Database provider formatted as set forth in GR-2992-CORE, using a medium agreed to between SBC-12STATE and CLEC's new LIDB and/or CNAM Database provider.
- 9.2.10.4.4.4 When CLEC is migrating its LIDB and/or CNAM Line Record information to SBC-12STATE, SBC-12STATE will coordinate with CLEC to establish all dates for the exchange of Line Record information as well as updates to network routing information such as the Calling Name Access Routing Guide (CNARG) and the LIDB Access Routing Guide (LARG). CLEC is responsible for all updates to the Number Portability Administration Center (NPAC) that will support its data migration.
- 9.2.10.4.4.5 SBC-12STATE will accept Data Migration information from CLEC's previous LIDB and/or CNAM Database provider in a format set forth in GR-2992-CORE using a medium agreed to between SBC-12STATE and CLEC's previous LIDB and/or CNAM Database provider.
- 9.2.10.4.4.6 CLEC is responsible for arranging for the deletion of its Line Record information from its prior LIDB and/or CNAM Database.
- 9.2.10.4.5 LIDB Editor Interface
- 9.2.10.4.5.1 LIDB Editor Interface provides CLEC with unbundled access to SBC-12STATE's LIDB Editor that is equivalent to SBC-12STATE's manner of access. LIDB Editor provides CLEC with emergency access to LIDB when a LIDB SMS is unable to access LIDB or is otherwise inoperable. SBC-12STATE will also provide CLEC with access to LIDB Editor if the remote access facility is inoperable or otherwise unable to allow CLEC to communicate with a LIDB SMS.
- 9.2.10.4.5.2 LIDB Editor Interface is not an interface to a LIDB SMS. LIDB Editor is an SCP tool accessible only by authorized SBC-12STATE employees. CLEC will have access to such SBC-12STATE employees only for the same purposes that SBC-12STATE has access to LIDB Editor.
- 9.2.10.4.5.3 SBC-12STATE limits the use of LIDB Editor Interface to emergency updates of Validation Information. Emergency updates involve Line Record updates to deny ABS requests due to fraud.
- 9.2.10.4.5.4 CLEC understands that its record access through the LIDB Editor Interface is limited to its subscribers' Line Records.

- 9.2.10.4.5.5 When CLEC uses the LIDB Editor Interface, CLEC agrees to complete all necessary documentation confirming its emergency update requests and submitting such documentation to SBC-12STATE at the time CLEC makes its update request. CLEC and SBC-12STATE will use such documentation to resolve any update disputes regarding CLEC's use of the LIDB Editor Interface.
- 9.2.10.4.5.6 LIDB Editor Interface bypasses LIDB system administration. This bypass results in discrepancies between LIDB SMS data and LIDB data. CLEC agrees that it will confirm all LIDB Editor Interface updates over the administrative interface it uses to Administer its Line Records once SMS update capability is restored. CLEC understands that if it does not confirm such updates its updates might become reversed during audit processing.
- 9.2.10.4.4 Audits
- 9.2.10.4.6.1 LIDB Audit
- 9.2.10.4.6.1.1 This audit is between the LIDB SMS and LIDB. This audit verifies that the LIDB SMS records match LIDB records. The LIDB Audit is against all Line Records and Group Record information in the LIDB SMS and LIDB, regardless of account ownership.
- 9.2.10.4.6.1.2 SBC-12STATE will run the LIDB audit on a daily basis.
- 9.2.10.4.6.1.3 The Parties will investigate accounts they administer when such accounts fail the LIDB audit. The Parties will correct any discrepancies within fourteen (14) days after the discrepancy is identified. The Parties will use their interfaces to the LIDB administrative system to correct such discrepancies.
- 9.2.10.4.6.2 Source Audit
- 9.2.10.4.6.2.1 This audit verifies that an Account Owner's Line Records in the LIDB SMS match the source of the Account Owner's Line Records.
- 9.2.10.4.6.2.2 For purposes of this audit, the source of CLEC's Line Records Administered through the LSR Process will be the SBC-12STATE's billing system that contains the LIDB data for such Account Owners.
- 9.2.10.4.6.2.3 For purposes of this audit, the source of CLEC's Line Records Administered through direct unbundled electronic interfaces shall be CLEC's system or process as identified by CLEC.
- 9.2.10.4.6.2.4 SBC-12STATE will provide CLEC with a file containing all of CLEC's Line Records in LIDB that CLEC Administers through unbundled electronic interface(s). SBC-12STATE will deliver such file(s) to CLEC electronically over the Service Order Entry Interface.

- 9.2.10.4.6.2.5 CLEC will use the file SBC-12STATE provides in Section 9.2.10.4.6.2.4 to audit CLEC's LIDB accounts against CLEC's data source and correct any discrepancies within fourteen (14) days from receipt of the audit file. CLEC will correct all discrepancies using the unbundled electronic interface(s) CLEC has requested under this Appendix.
- 9.2.10.4.6.2.6 SBC-12STATE will provide CLEC with scheduled and unscheduled Source Audits as set forth following: (i) SBC-12STATE will provide CLEC with a source audit file once per year. Such audit files will represent CLEC's entire data store of Line Records to which CLEC has administrative access. CLEC is responsible for initiating all requests for Source Audits. The Parties will mutually agree upon the dates such audit files will be provided; (ii) CLEC can request additional source audit files and SBC-12STATE will work cooperatively to accommodate all reasonable CLEC requests for such additional source audit files.
- 9.2.10.4.6.3 Data Screening Verification
- 9.2.10.4.6.3.1 SBC 12STATE will accept CLEC requests for verification of its Level 2 Data Screening requests only from CLEC's authorized source, as identified through passwords or other authorization process(es) designated by SBC-12STATE which the Parties agree SBC-12STATE may change from time to time.
- 9.2.10.4.7 LSR Process
- 9.2.10.4.7.1 The LSR Process allows CLEC to create and Administer CLEC's data through a bundled SBC-12STATE's service order flow. The LSR Process is only available to CLEC when CLEC is providing service to End Users using SBC-12STATE's UNE local switch ports.
- 9.2.10.4.7.2 The LSR Process is not an interface to the LIDB SMS. CLEC can obtain access to SBC-12STATE's LIDB SMS only through the electronic unbundled interfaces SBC-12STATE offers in Section 9.2.10.4.3 of this Appendix.
- 9.2.10.4.7.3 CLEC will not have direct access to any of its records in the LIDB administrative system that CLEC Administers through the LSR Process.
- 9.2.10.4.7.4 CLEC will provide complete information in its LSR to SBC-12STATE so that the LSR Interface can populate CLEC's line record completely, accurately, and in a timely manner. If CLEC's LSR does not contain information needed to populate a Standard Data Element in LIDB, SBC-12STATE will populate such Data Element with SBC-12STATE-defined default information. Such default derivation will apply to all CLECs using the LSR Process that also omit such Standard Data Element(s). Use of default information does not relieve CLEC of its responsibility for providing SBC-12STATE complete and accurate information. In the event SBC-12STATE populates CLEC's Line Records with default information under this paragraph, SBC-

12STATE will not be responsible for any claim or damage resulting from the use of such default information, except in the event of SBC-12STATE's gross negligence or willful misconduct.

- 9.2.10.4.7.5 CLEC will provide to SBC-12STATE during the development process to create and Administer CLEC's Custom Data Element(s) what actions the LIDB SMS will take if CLEC omits Custom Data Element information from its LSR.
- 9.2.10.4.7.6 The following applies only to SBC SOUTHWEST REGION 5-STATE.
- 9.2.10.4.7.6.1 SBC SOUTHWEST REGION 5-STATE will transfer LIDB Line Records between local service providers (including SBC SOUTHWEST REGION 5-STATE) based on conversion activity either with changes to End User information or without changes to End User information. An example of non-End User information is the Account Owner field.
- 9.2.10.4.7.6.2 CLEC will identify through a registration form or ballot that SBC SOUTHWEST REGION 5-STATE will make available to CLEC, how CLEC's Line Records will be created, transferred, or administered.
- 9.2.10.4.7.6.3 New Connect Activity. If CLEC has operational unbundled electronic interfaces, CLEC can identify whether SBC SOUTHWEST REGION 5-STATE will create LIDB Line Records based on an LSR for new connect activity or CLEC will create such Line Records.
- 9.2.10.4.7.6.4 Conversion Activity. CLEC will identify whether SBC SOUTHWEST REGION 5-STATE will convert LIDB Line Records from a previous local service provider (including SBC SOUTHWEST REGION 5-STATE) to CLEC with changes to End User information or without changes to End User information. If CLEC has operational, unbundled electronic interfaces and CLEC so desires, CLEC can choose to have SBC SOUTHWEST REGION 5-STATE delete LIDB Line Records rather than transfer such records to CLEC from the previous local service provider (including SBC SOUTHWEST REGION 5-STATE).
- 9.2.10.4.7.6.5 Ongoing Administration. CLEC will identify whether ongoing administration of its Line Records will be done by CLEC directly through its unbundled electronic interface or through the LSR Process.
- 9.2.10.4.8 Fraud Monitoring
- 9.2.10.4.8.1 SBC-12STATE's fraud monitoring system(s) provides CLEC with alert messages. Alert messages indicate potential incidences of ABS-related fraud for investigation. SBC-12STATE will provide CLEC with an alert as set forth in Article 6, Fraud Control, Network Security, and Law Enforcement.
- 9.2.10.4.9 LIDB Data Screening



- 9.2.10.4.9.1 LIDB Data Screening is a security application that provides CLEC with the capability of allowing, denying, or limiting a Query originator's access to CLEC's data that is stored on SBC-12STATE's LIDB(s). CLEC can apply such security application on a per-Originating Point Code, per-Query type, per-Data Element, and LIDB basis.
- 9.2.10.4.9.2 The ability to allow or limit Query originators to CLEC's data provides CLEC with the ability to use LIDB to create proprietary or custom services such as proprietary calling cards or other services based upon LIDB data.
- 9.2.10.4.9.3 SBC-12STATE will not share with CLEC the Level 2 Data Screening decisions of any other Account Owner in LIDB. However, SBC-12STATE will work cooperatively with CLEC to implement and manage CLEC's Data Screening needs.

### 9.2.10.5 MANNER OF PROVISIONING

- 9.2.10.5.1 SBC-12STATE will provide to CLEC, on request, SBC-12STATE-specific documentation regarding record formatting and associated hardware requirements of the interfaces SBC-12STATE provides for LIDB data Administration when CLEC chooses to use such interfaces.
- 9.2.10.5.2 CLEC will obtain, at its own expense, all necessary documentation, including documentation regarding record formatting and associated hardware requirements.
- 9.2.10.5.3 SBC-12STATE will input information provided by CLEC into LIDB for the NPA-NXXs and/or NXX-0/1XXs that CLEC will store in SBC-12STATE's LIDB. CLEC shall provide all information needed by SBC-12STATE to fully and accurately populate all Standard Data Elements in a LIDB Line Record. This information may include, but is not limited to, Calling Card Service information, Toll Bill Exception information (such as restrictions on collect and third number billing), class of service information, Originating Line Number Screening information, ZIP code information, and Calling Name Information, depending on the LIDB.
- 9.2.10.5.4 Forecasts
- 9.2.10.5.4.1 CLEC will furnish, prior to the initial load of CLEC's data, and as requested by SBC-12STATE thereafter, the following forecast data:
- 9.2.10.5.4.1.1 the number of working lines per account group;
- 9.2.10.5.4.1.2 the number of working line numbers to be established;
- 9.2.10.5.4.1.3 the average number of monthly changes to these records;
- 9.2.10.5.4.1.4 the number of busy hour queries, by query type; and

- 9.2.10.5.4.1.5 the number of annual queries by query type.
- 9.2.10.5.4.2 CLEC will furnish, prior to any development CLEC will undertake to create any Custom Data Element, the following forecast information:
- 9.2.10.5.4.2.1 The size of the Data Element in terms of bytes;
- 9.2.10.5.4.2.2 The frequency of updates on a per-Custom Data Element Basis;
- 9.2.10.5.4.2.3 The number of Line Records to which the Custom Data Element will apply; and
- 9.2.10.5.4.2.4 The number of monthly busy hour queries that will request the new Custom Data Element(s).
- 9.2.10.5.4.3 If SBC-12STATE, at its sole discretion, determines that it lacks adequate storage or processing capability, prior to the initial loading of CLEC information, SBC-12STATE will notify CLEC of SBC-12STATE's inability to provide the Custom Data Element until such time as SBC-12STATE gains adequate SMS and/or LIDB data storage and Administration and/or processing capability. Customer will request such additional data storage and Administration and/or processing capability through the Bona Fide Request (BFR) process and SBC-12STATE will have no liability to CLEC while SBC-12STATE gains such needed data storage and administration and/or processing capability.
- 9.2.10.5.5 CLEC may submit updated or changed forecasts due to unforeseen events at any time and SBC-12STATE encourages CLEC to submit such forecasts as soon as practical. SBC-12STATE may request revised forecasts, but no more frequently than every six (6) months and then only if SBC-12STATE has reason to believe there may be significant error in CLEC's latest forecast.
- 9.2.10.5.6 CLEC will furnish all Line Records and Group Records in a format required by SBC-12STATE to establish records in LIDB for all working line numbers, not just line numbers associated with calling card PIN or Toll Billing Exceptions (TBE).
- 9.2.10.5.7 CLEC is solely responsible for all Line Records for which CLEC is the Account Owner. This includes all data, data Administration, Line Records that CLEC creates, Line Records that SBC-12STATE creates on CLEC's behalf, or Line Records that are transferred to CLEC as a result of CLEC becoming the provider of local service to the End User(s) associated with such Line Records.
- 9.2.10.5.8 The unbundled electronic interfaces offered in this Appendix are the sole means through which CLEC can directly administer its Line Records in SBC-12STATE's LIDB.

- 9.2.10.5.9 CLEC will Administer its data in SBC-12STATE's LIDB in such a manner that accuracy of response information and consistency of available data contained within the LIDB are not adversely impacted. CLEC's Administrative responsibility includes, but is not limited to:
- 9.2.10.5.9.1 Populating all Standard Data Elements defined for SBC-12STATE's LIDB.
- 9.2.10.5.9.2 Deleting Line Records from SBC-12STATE's LIDB when CLEC migrates Line Record from an SBC-12STATE's LIDB to another LIDB or LIDB-like Database unless CLEC otherwise arrange with SBC-12STATE to delete such records on CLEC's behalf.
- 9.2.10.5.9.3 Deleting Line Records from SBC-12STATE's LIDB associated with End Users that disconnect from or otherwise leave CLEC's service.
- 9.2.10.5.9.4 If CLEC resells the services associated with its Line Records to a third party, and those Line Records remain in an SBC-12STATE's LIDB, CLEC will administer those records through the unbundled electronic interfaces SBC-12STATE offers in Sections 4.3 through 4.3.2.5 of this Appendix, so that companies that query the SBC-12STATE's LIDB will receive correct and current information regarding the reseller's identity and the services the reseller provides to its subscribers.
- 9.2.10.5.9.5 If CLEC has operational unbundled electronic interfaces and CLEC has chosen to create its own records in LIDB, CLEC will create its records within twenty-four (24) hours of SBC-12STATE's deletion of any previous Line Record or, if there is no previous Line Record, within twenty-four (24) hours of providing the End-User with dial tone.
- 9.2.10.5.9.6 If CLEC administers its Line Records directly through unbundled electronic interfaces and CLEC does not provide service using an SBC-12STATE's UNE local switching port, CLEC will delete its LIDB Line Records associated with an End-User disconnecting telecommunications service. CLEC will delete such Line Records within twenty-four (24) hours of the End User's disconnection.
- 9.2.10.5.10 CLEC will use either the LSR Process or an unbundled electronic interface(s) for all accounts that use the same NECA, Inc. company code.
- 9.2.10.5.11 If CLEC begins providing local services before CLEC completes and returns to SBC SOUTHWEST REGION 5-STATE its LSR Process registration form, SBC SOUTHWEST REGION 5-STATE will treat CLEC's LSRs as if CLEC has elected to Administer all activity on its Line Records directly through an unbundled electronic interface.
- 9.2.10.5.12 SBC-12STATE will provide the capability needed to perform query/response functions on a call-by-call basis for CLEC's Line Records residing in an SBC-12STATE LIDB.

- 9.2.10.5.13 With respect to all matters covered by this Appendix, each Party shall adopt and comply with SBC-12STATE's standard operating methods and procedures and shall observe the rules and regulations that cover the Administration of the LIDB SMS and the fraud monitoring system, as set forth in SBC-12STATE practices. The Parties acknowledge that SBC-12STATE may change those practices from time to time.
- 9.2.10.5.14 Administration of the SCP on which LIDB resides, as well as any system or Query processing logic that applies to all data resident on an SBC-12STATE's LIDB is the responsibility of SBC-12STATE. CLEC acknowledges and agrees that SBC-12STATE, in its role as system administrator, may need to access any record in LIDB, including any such records administered by CLEC over unbundled electronic interfaces. SBC-12STATE will limit such access to those actions necessary, in its reasonable judgement, to ensure the successful operation and Administration of SBC-12STATE's SCP and LIDB.
- 9.2.10.5.15 If CLEC creates its Line Records directly through unbundled electronic interfaces, CLEC will not have to provide on its LSR its end-user marketing and/or service information for LIDB on new connect and conversion activity LSRs. CLEC will also not have to provide its end-user marketing and/or service information for LIDB on an LSR if CLEC will perform ongoing Administration of its Line Records directly through unbundled electronic interfaces.
- 9.2.10.5.16 SBC-12STATE will, at its sole discretion, allow or negotiate any access to an SBC-12STATE's LIDB. CLEC does not gain any ability, by virtue of this Appendix, to determine what companies are allowed to access information in an SBC-12STATE's LIDB. CLEC acknowledges that when SBC-12STATE allows an entity to access SBC-12STATE's LIDB, such Query originators will also have access to CLEC's data that is also stored in such SBC-12STATE's LIDB unless CLEC otherwise invokes Level 2 Data Screening.
- 9.2.10.5.17 The following applies only to SBC SOUTHWEST REGION 5-STATE
- 9.2.10.5.17.1 SBC SOUTHWEST REGION 5-STATE will identify Line Records it transfers to CLEC's ownership without changes in end-user information by setting the record status indicator of the Line Record to a transitional value. CLEC must confirm that it provides the same services to the End-User as did the previous local service provider by changing the record status indicator back to a value of stable. If CLEC does not make its confirmation within seven (7) days, of the transfer, SBC SOUTHWEST REGION 5-STATE will convert all billing indicators of said Line Record to a denial value. If such Line Record continues to remain in transitional status, SBC SOUTHWEST REGION 5-STATE will consider the Line Record abandoned by CLEC and delete such Line Record on the twenty-first (21) day after the record's creation. For purposes of calculating the seventh and twenty-first day, SBC SOUTHWEST REGION 5-STATE will count the day of the record's creation as zero (0). SBC SOUTHWEST REGION 5-STATE's ability to delete such Line

Records does not relieve CLEC of its responsibility to Administer its records accurately and in a timely manner.

- 9.2.10.5.17.1 If CLEC elects to have SBC SOUTHWEST REGION 5-STATE transfer ownership of LIDB Line Records to CLEC as a result of routine LSR activity, and CLEC elects to have such records transferred without changes to end-user data, SBC SOUTHWEST REGION 5-STATE will transfer all pre-existing end-user information, including calling card information, to CLEC's ownership. However, such transfers will result in changes to record ownership information such as Account Owner and Revenue Accounting Office (RAO) data as such information is entered by CLEC on its LSR, or default information created from a lack of CLEC's entry of data.
- 9.2.10.5.17.2 If CLEC elects to have SBC SOUTHWEST REGION 5-STATE transfer ownership of LIDB Line Records to CLEC as a result of routine LSR activity and CLEC elects to have such records transferred with changes to end-user data, SBC SOUTHWEST REGION 5-STATE will change every data element in the LIDB Line Record as part of the transfer of ownership. However, SBC SOUTHWEST REGION 5-STATE will not mark such records as transitional. SBC SOUTHWEST REGION 5-STATE will change all LIDB Line Record Data Elements based on CLEC's LSR that initiated the Line Record's transfer of ownership. If CLEC did not populate all LIDB Standard Data Elements on its LSR, SBC SOUTHWEST REGION 5-STATE will create default values for the Data Elements or derive the values for those Data Elements based on other LSR entries.
- 9.2.10.5.18 LIDB Data Screening
- 9.2.10.5.18.1 SBC-12STATE is solely responsible for initiating, modifying, or deactivating Level 1 Data screening. CLEC is solely responsible for initiating, modifying, or deactivating Level 2 Data Screening.
- 9.2.10.5.18.2 CLEC understands that requests to allow, deny, or limit a Query originator's access to CLEC's data will apply to the point code associated with the service platform that launches the LIDB Query. As such, all entities that Query LIDB through a single originating point code will be affected by CLEC's Level 2 Data Screening decisions regarding such Originating Point Code.
- 9.2.10.5.18.3 CLEC will use an interface designated by SBC-12STATE to notify SBC-12STATE of CLEC's Level 2 Data Screening requests. SBC-12STATE will accept such blocking requests from CLEC only from CLEC's authorized source, as identified through passwords or other authorization process(es) designated by SBC-12STATE. CLEC will provide such Level 2 Data Screening requests according to time frames set forth in SBC-12STATE's operating procedures, which the Parties agree SBC-12STATE may change from time to time at its sole discretion. SBC-12STATE shall not be responsible for any claims related to untimely or incorrect blocking requests.

- 9.2.10.5.18.4 CLEC will Administer its LIDB Data Screening Requests according to methods and procedures developed by SBC-12STATE which the Parties agree SBC-12STATE may change from time to time at its sole discretion. The Parties will work cooperatively to administer CLEC's Level 2 Data Screening in a timely and efficient manner.
- 9.2.10.5.18.5 If an entity with appropriate jurisdictional authority determines that SBC-12STATE cannot offer Level 2 Data Screening and/or determines that SBC-12STATE cannot comply with CLEC's request for Level 2 Data Screening, the Parties agree that SBC-12STATE will not abide by CLEC's requests for such Data Screening and SBC-12STATE will not have any liability to CLEC for not providing such Data Screening.
- 9.2.10.5.18.6 If CLEC, or CLEC's affiliate(s), also originate queries to SBC-12STATE's LIDB(s) and CLEC and/or CLEC's affiliate(s) has obtained a ruling from a regulatory or judicial entity having appropriate authority, that its Queries cannot be screened from the data of any or all Account Owner(s) in SBC-12STATE's LIDB, CLEC may not request Level 2 Data Screening to limit or restrict its data to any or all Query originators. If CLEC has already obtained Level 2 Data Screening prior to its or its affiliate obtaining such regulatory or judicial ban, the Parties agree that SBC-12STATE can remove any prior Level 2 Data Screening requests that CLEC has made in accordance with such jurisdictional or regulatory directive.
- 9.2.10.5.18.7 CLEC understands that LIDB Data Screening is a capability of a LIDB and can apply only to CNAM information when such information is part of a LIDB rather than a stand-alone CNAM Database.
- 9.2.10.5.18.8 CLEC understands that decisions to limit or deny its data to Query originators might result in denial of service or impairment of service to its End Users when such End Users attempt to use services provided by the Query originator and those services rely on LIDB data.
- 9.2.10.5.18.9 CLEC is responsible for resolving all disputes regarding its decision to deploy or not deploy Level 2 Data Screening with Query originators. CLEC agrees that, based upon a request from a Query originator, SBC-12STATE will identify to such Query originator the presence of Level 2 Data Screening.
- 9.2.10.5.18.10 CLEC understands that SBC may offer a reverse form of LIDB Data Screening to Query originators that allow such originators to limit or deny the data they receive from SBC-12STATE's LIDB on an Account Owner basis. CLEC further understands that where available, SBC-12STATE will honor such requests from Query originators.

9.2.10.5.19 Custom Data Elements

- 9.2.10.5.19.1 The Parties will work together for the creation of Custom Data Elements that are specific to CLEC's Line Records as set forth following:
- 9.2.10.5.19.2 SBC-12STATE will establish all Assignment Authorities and Custom Ids for all Account Owners for all Custom Data Elements.
- 9.2.10.5.19.3 The Parties will work cooperatively to develop Custom Data Elements in an efficient manner.
- 9.2.10.5.19.4 CLEC will confirm to SBC-12STATE's SMS administrators that CLEC has established processes or procedures that will maintain the accuracy, consistency, and timeliness of the Custom Data Elements CLEC requests to create. SBC-12STATE will, upon request, work with CLEC to recommend processes and procedures that may assist CLEC in its efforts. To the extent that any new process or procedure will result in changes to SBC-12STATE's SMS or its interfaces, including the LSR process, such changes will be done pursuant to the BFR Process.
- 9.2.10.5.19.5 Requests to create Custom Data Elements that require the addition of hardware and/or software on SBC-12STATE's LIDB and/or LIDB SMS will be provided pursuant to the BFR Process.
- 9.2.10.5.19.6 CLEC will abide by SBC-12STATE methods and procedures for creating Custom Data Elements.
- 9.2.10.5.19.7 CLEC will Administer all Custom Data Elements it creates through the same data administration interface it uses to administer its Standard Data Elements.
- 9.2.10.5.19.8 If CLEC uses the LSR Process to administer its data and CLEC requests creation of Custom Data Elements, CLEC is responsible for initiating, through Change Management, the needed changes to the LSR and Operations Support Systems that are needed, including audit processes, to support such data administration. All such changes will be made pursuant to the BFR Process.
- 9.2.10.5.19.9 The Parties agree that all Custom Data Elements are the proprietary property of the Account Owner associated with the Custom Data Element. CLEC will not ask for, and SBC-12STATE will not provide, CLEC with a list of other Account Owners' Custom Data Elements.
- 9.2.10.5.19.10 CLEC is responsible for identifying to SBC-12STATE, through a process or procedure established by SBC-12STATE what Originating Point Codes are allowed and/or not allowed, to access CLEC's Custom Data Elements.
- 9.2.10.5.19.11 CLEC will not create a Custom Data Element when a Standard Data Element has already been deployed on SBC-12STATE's LIDB. If CLEC has created a Custom

Data Element and a Standard Data Element is subsequently deployed on SBC-12STATE's LIDB for the same Data Element, CLEC will convert its Custom Data Element to a Standard Data Element. The Parties will work cooperatively to effect such conversion as quickly as possible.

**9.2.10.6 BILLING**

9.2.10.6.1 When SBC-13STATE or a third party queries CLEC's data in LIDB and receives a response verifying the End User's willingness to accept charges for the service being provided, CLEC will provide for billing as set forth in either Section 9.2.10.6.1.1 or 9.2.10.6.1.2 of this Appendix.

9.2.10.6.1.1 CLEC will bill the appropriate charges to its End Users, on behalf of SBC-13STATE or a third party.

9.2.10.6.1.2 CLEC will provide to SBC-13STATE or the third party all necessary billing information needed by SBC-13STATE or the third party to bill the End User directly.

9.2.10.6.2 CLEC understands that if CLEC chooses the option set forth in Section 6.1.2 of this Appendix, other providers, including SBC-13STATE, may choose to deny services to CLEC's subscribers.

9.2.10.6.3 SBC SNET will charge CLEC a One-Time Administrative Fee Charge ("One Time Charge") as set forth in Appendix Pricing. Additional Administrative Fee Charges ("Additional Charges"), approved in writing by CLEC and incurred by SBC SNET during Service set up shall be passed on to CLEC on an individual case basis. CLEC shall pay such One Time Charge upon execution of this Appendix and any approved Additional Charges at the time such charges are incurred by SBC SNET and billed to CLEC, in accordance with SBC SNET's invoice.

**9.2.10.7 PRICE AND PAYMENT**

9.2.10.7.1 SBC MIDWEST REGION 5-STATE will charge CLEC \$2.00 for every Line Record update it accepts from CLEC via a manual fax. The foregoing notwithstanding, nothing in this Agreement requires SBC MIDWEST REGION 5-STATE to accept a faxed request for Line Record updates. All requests for faxed updates will be negotiated in advance between CLEC and SBC MIDWEST REGION 5-STATE. SBC MIDWEST REGION 5-STATE will not accept a fax for any Line Record associated with accounts provided on CLEC's own switches or accounts administered through CLEC's unbundled electronic interface(s).

**9.2.10.8 CONFIDENTIALITY**

8.1 The Parties' Proprietary Information is subject to the terms and conditions of Section 20 of the General Terms and Conditions of this Agreement.



**9.2.10.9 LIABILITY**

- 9.2.10.9.1 In addition to any other limitations of liability set forth in this Agreement, SBC-12STATE will not be liable for any losses or damages arising out of errors, interruptions, defects, failures, or malfunctions of a LIDB administrative system, including any and all associated equipment and data processing systems, except such losses or damages caused by the willful misconduct or gross negligence of SBC-12STATE. Any such losses or damages for which SBC-12STATE is held liable under this Appendix shall be limited to actual direct damages, and shall in no event exceed the amount of charges incurred for a LIDB administrative system during the period beginning at the time SBC-12STATE receives notice of the error, interruption, defect, failure or malfunction to the time service is restored.
- 9.2.10.9.2 In addition to any other limitations of liability set forth in this Agreement, SBC-12STATE will not be liable for any losses or damages arising out of SBC-12STATE's administration of fraud monitoring or Automatic Fraud Monitoring systems.
- 9.2.10.9.3 In addition to any other indemnity obligations set forth in this Agreement, CLEC agrees to release, indemnify, defend, and hold harmless SBC-12STATE from any and all claims, demands, or suits brought by a third party against SBC-12STATE, directly or indirectly, arising out of SBC-12STATE's provision of service under this Appendix. This provision shall not apply to any losses, damages or other liability for which SBC-12STATE is found liable as a result of its sole negligence.
- 9.2.10.9.4 In addition to any other indemnity obligations set forth in this Agreement, CLEC further agrees to release, indemnify, defend, and hold harmless SBC-12STATE from any and all claims, demands, or suits brought by a third party against SBC-12STATE, directly or indirectly arising out of SBC-12STATE's administration of SBC-12STATE's fraud monitoring systems, including claims of invasion of privacy, defamation, slander, libel, or false prosecution. This provision shall not apply to any losses, damages, or other liability for which SBC-12STATE is found liable as a result of its gross negligence or willful misconduct.
- 9.2.10.9.5 In addition to any other indemnity obligations set forth in this Agreement, CLEC further agrees to release, indemnify, defend, and hold harmless SBC-12STATE from any and all claims, demands, or suits brought by a third party against SBC-12STATE, directly or indirectly, arising out of CLEC's administration of its data or failure to administer its data under this Appendix.
- 9.2.10.9.6 In addition to any other indemnity obligations set forth in this Agreement, CLEC further agrees to release, indemnify, defend and hold harmless SBC-12STATE from any and all claims, demands, or suits brought by a third party against SBC-12STATE, directly or indirectly, arising out of CLEC's refusal to provide billing as set forth in Section 9.2.10.6.1.2 of this Appendix.

**9.2.10.10 DISCLAIMER OF WARRANTIES**

9.2.10.10.1 SBC-12STATE MAKES NO REPRESENTATIONS OR WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR INTENDED OR PARTICULAR PURPOSE WITH RESPECT TO LIDB, LIDB ADMINISTRATIVE SYSTEM, THE FRAUD MONITORING SYSTEM, THE AUTOMATIC FRAUD MONITORING SYSTEM, OR ANY INTERFACES REFERENCED IN THIS APPENDIX. ADDITIONALLY, SBC-12STATE ASSUMES NO RESPONSIBILITY WITH REGARD TO THE CORRECTNESS OF THE DATA SUPPLIED BY CLEC WHEN THIS DATA IS ACCESSED AND USED BY A THIRD PARTY.

**9.2.10.11 APPLICABILITY OF OTHER RATES, TERMS AND CONDITIONS**

9.2.10.11.1 Every interconnection, service and network element provided hereunder, shall be subject to all rates, terms and conditions contained in this Agreement which are legitimately related to such interconnection, service or network element. Without limiting the general applicability of the foregoing, the following terms and conditions of the General Terms and Conditions are specifically agreed by the Parties to be legitimately related to, and to be applicable to, each interconnection, service and network element provided hereunder: definitions; interpretation, construction and severability; notice of changes; general responsibilities of the Parties; effective date, term and termination; fraud; deposits; billing and payment of charges; non-payment and procedures for disconnection; dispute resolution; audits; disclaimer of representations and warranties; limitation of liability; indemnification; remedies; intellectual property; publicity and use of trademarks or service marks; no license; confidentiality; intervening law; governing law; regulatory approval; changes in End User local exchange service provider selection; compliance and certification; law enforcement; no third party beneficiaries; disclaimer of agency; relationship of the Parties/independent contractor; subcontracting; assignment; responsibility for environmental contamination; force majeure; taxes; non-waiver; network maintenance and management; signaling; transmission of traffic to third parties; customer inquiries; expenses; conflicts of interest; survival; scope of agreement; amendments and modifications; and entire agreement.

**SCHEDULE 9.2.11**  
**CNAM DATABASE SERVICE**

**9.2.11 CNAM Database Service**

**9.2.11.1 General**

9.2.11.1.1 SBC ILLINOIS will provide CLEC with access to SBC ILLINOIS' Calling Name Database for CNAM Query. CNAM Query allows CLEC to retrieve the name associated with a calling number for use in CLEC's Calling Name Delivery Service (CNDS). All CLEC queries to SBC ILLINOIS' CNAM Database shall use a translations type of 005 and a subsystem number in the calling party address field that is mutually agreed upon by the Parties. CLEC acknowledges that such subsystem number and translation type values are necessary for SBC ILLINOIS to properly process queries to its CNAM Database.

9.2.11.1.2 SBC ILLINOIS shall charge CLEC for the CNAM Query as set forth in the Pricing Schedule.

9.2.11.1.3 SBC ILLINOIS provides CNAM Service Query as set forth in this Schedule only as such service is used for CLEC's local service provider activities on behalf of its Illinois local service customers where SBC ILLINOIS is the incumbent local exchange carrier. The pricing associated with providing this service, as set forth in the Pricing Schedule, is applicable only to queries from CLEC's switches that are located within the SBC ILLINOIS serving area.

**9.2.11.2 Definitions**

9.2.11.2.1 "Account Owner" means a telecommunications company, including but not limited to SBC ILLINOIS and CLEC, which stores and/or administers Line Record Information and/or Group Record Information in a Party's Calling Name Database.

9.2.11.2.2 "Calling Name Database" means a database containing current Calling Name Information, including the Calling Name Information of any telecommunications company participating in that Party's Calling Name Database. A Calling Name Database may be part of, or separate from, a LIDB.

9.2.11.2.3 "Calling Number Delivery" is a feature that enables an end user to view the directory number of the calling party on a display unit.

9.2.11.2.4 "Calling Name Delivery Service" or "CNDS" means a service that enables a terminating End User to identify the calling party by a displayed name before a call is answered. The calling party's name is retrieved from a Calling Name Database and delivered to the customer's premises between the first and second ring for display on compatible customer premises equipment.

9.2.11.2.5 “Calling Name Information” means a telecommunications company’s records of its subscribers’ names associated with one or more of its subscribers’ assigned ten-digit telephone numbers.

9.2.11.2.6 “CNAM Query” means a SBC ILLINOIS Service that allows CLEC to query a Calling Name Database for Calling Name Information in order to deliver that information to CLEC’s local CNDS subscribers.

9.2.11.2.7 “CNAM Query Rate” means a rate that applies to each CNAM Query received at the SCP where the Calling Name Database resides.

**9.2.11.3 Price and Payment**

9.2.11.3.1 CLEC will make payment to SBC ILLINOIS for CNAM Database Service based upon the rates set forth in the Pricing Schedule.

9.2.11.3.2 CLEC will pay SBC ILLINOIS a per-Query rate for each Query initiated into SBC ILLINOIS’ CNAM Database. This rate is set forth in the Pricing Schedule.

9.2.11.3.3 CLEC will pay a Service Establishment Nonrecurring Charge for each point code CLEC requests to activate, change, rearrange, or modify for its CNAM Query, except as provided for in Section 9.2.11.3.5, below. These rates are set forth in the Pricing Schedule. This nonrecurring charge applies per point code.

9.2.11.3.4 CLEC will also pay a Service Order Nonrecurring Charge for each request for service order activity to establish, change, rearrange, or modify CNAM Query, except as provided for in Section 9.2.11.3.5, below. The Service Order Nonrecurring Charge is set forth in the Pricing Schedule.

9.2.11.3.5 SBC ILLINOIS will waive non-recurring charges for the initial order establishing CNAM Query. Additional non-recurring charges for point code activation and service order activity shall be applicable for all such activity after the initial service order and initial point code activation. The applicable non-recurring charges shall be those set forth in the Pricing Schedule.

9.2.11.3.6 SBC ILLINOIS will record usage information for CLEC’s CNAM Database Service Queries terminating to SBC ILLINOIS’ CNAM Database.

9.2.11.3.7 If there is a dispute associated with a monthly bill, the disputing Party will notify the other in writing within ninety (90) calendar days of the date of said monthly bill or the dispute shall be waived. Each Party agrees that any amount of any monthly bill that such Party disputes will be addressed as set forth in Section 8 of the General Terms and Conditions of the Agreement. The following provisions will be substituted solely with respect to billing disputes arising from CNAM related charges:

- If there is a dispute associated with a monthly bill, the disputing Party shall notify the other in writing within (90) calendar days of the date of said monthly bill or the dispute shall be waived. CLEC agrees that any amount of any monthly bill that CLEC disputes will be paid by CLEC by the Bill Due Date, according to the terms of this Agreement. Any adjustments relating to a disputed amount shall be reflected on the next monthly bill issued after resolution. Any credit issued upon resolution of any dispute shall bear interest, payable on and as of the date the credit is issued. Parties shall work cooperatively and use their best efforts to resolve any disputes as quickly as possible.
- 9.2.11.3.8 The billing Party may bill the billed Party for charges incurred by the billed Party up to (but no more than) ninety (90) days prior to the back-bill date. For purposes of this paragraph, the Parties shall deem charges to be incurred as of the first day of the billing cycle in which the billed Party used the service. A billing Party may bill the billed Party for charges outside of the time period defined in this paragraph for charges incurred by the billed Party when: a) the failure to bill or underbilling is caused by the acts, failure, or refusal to act, errors or omissions of the billed Party; b) where a billing Party is required by regulatory agencies, arbitrators, courts or legislatures to implement new pricing structures or change its billing system, in which case the billing Party may submit to the billed Party charges required by the regulatory action, the date of final non-appealable arbitration order, or as of the effective date of the legislation or tariff (each such date hereinafter referred to as a “Governmental Requirement Date”), in a backbill for charges incurred by the billed Party as a result of, and since the applicable Governmental Requirements Date; provided, however, that if such Governmental Requirements Date more than 270 days prior to the back-bill date, then the back-bill shall include only such charges as were incurred no more than 270 days prior to the back-bill date; or c) failure to bill or underbilling where data exchange with third party carriers is required, in which case the billing Party may submit a backbill to the billed Party for charges incurred by the billed Party up to ninety (90) days prior to the backbill date.
- 9.2.11.3.9 Although SBC ILLINOIS will exert reasonable effort to generate mechanized bills to CLEC, nothing in this Schedule requires mechanized billing.
- 9.2.11.3.10 CLEC will notify SBC ILLINOIS when CLEC discontinues use of an Originating Point Code (“OPC”) used to Query the CNAM Database.
- 9.2.11.3.11 SBC ILLINOIS will apply all applicable Nonrecurring Charges to changes in previously established OPCs (other than disconnects of OPCs) as set forth above.
- 9.2.11.3.12 Both Parties understand and agree that when CLEC uses a single OPC to originate Queries to SBC ILLINOIS’ CNAM Database, neither Party can identify to the other, at the time the Query and/or Response takes place, when such Queries support CLEC operations within SBC ILLINOIS’ incumbent serving areas and when such Queries support other uses of CLEC’s service platforms.

9.2.11.3.13 If CLEC operates in more than one (1) State in SBC ILLINOIS' incumbent region, SBC ILLINOIS will apply company-level rates to the CNAM Database Service provided to CLEC under this Schedule.

**9.2.11.4 Intentionally left blank.**

**9.2.11.5 Ownership of Information**

9.2.11.5.1 Account Owners depositing information in SBC ILLINOIS' CNAM Database retain full and complete ownership and control over such information. CLEC obtains no ownership interest by virtue of this Schedule.

9.2.11.5.2 Unless expressly authorized in writing between the Parties, CLEC will use CNAM Query only for the purpose of delivery of Calling Name Information by CLEC to CLEC's CNDS subscribers. CLEC may use CNAM Query for such authorized purpose only on a call-by-call basis. CLEC may not store for future use any non-CLEC data that CLEC accesses from SBC ILLINOIS' Calling Name Database. SBC ILLINOIS agrees that CLEC may use reports on Calling Name Database usage and Calling Name Database usage statistics and information similar to Calling Name Database usage statistics to bill its carrier customers and to estimate CLEC's facilities usage needs, and for engineering, capacity, and network planning. CLEC agrees that SBC ILLINOIS may use statistics for the same purposes. CLEC may aggregate individual Calling Name Database statistics regarding the number of CLEC's CNAM Queries and similar type of information during a specified time period, such as a month or a year. CLEC will only publish such statistics in aggregate form and will ensure that all non-CLEC names are redacted and cannot reasonably be identified from the published materials.

9.2.11.5.3 CLEC will not copy, store, maintain, or create any table or database of any kind based upon information CLEC receives in a Response from SBC ILLINOIS' Calling Name Database.

9.2.11.5.4 If CLEC acts on behalf of other carriers, CLEC will prohibit its local Query-originating local carrier customers from copying, storing, maintaining, or creating any table or database of any kind based upon information they receive in a Response from SBC ILLINOIS' Calling Name Database.

9.2.11.5.5 In any agreement or tariff in which CLEC provides CNDS, CLEC will prohibit its subscribers from maintaining or creating any table or database from any Response from SBC ILLINOIS' Database and providing such table or database to third parties.

9.2.11.5.6 In addition to any other remedies available at law or in equity, if CLEC or CLEC's Query-originating local carrier customer(s) use CNAM Query and/or Response Information for any purpose not specifically authorized under this Schedule and continues such unauthorized use for a period of ten (10) days following written notice from SBC ILLINOIS demanding the cessation of such unauthorized use, SBC

ILLINOIS may terminate this Schedule after the ten day notice period and stop providing access to SBC ILLINOIS' CNAM Database without liability to CLEC or CLEC's Query-originating local carrier customer(s) or end users. In the event of such termination, CLEC will remain obligated to pay SBC ILLINOIS any unpaid incurred amounts under this Schedule.

#### **9.2.11.6 Liability Provisions Applicable to CNAM Database**

- 9.2.11.6.1 A Party's sole and exclusive remedy against the other Party for injury, loss or damage caused by or arising from anything said, omitted or done in connection with this Amendment regardless of the form of action, whether in contract or in tort (including negligence or strict liability) shall be the amount of actual direct damages not to exceed the amount paid for CNAM Database Service.
- 9.2.11.6.2 The remedies as set forth above shall be exclusive of all other remedies against a Party, its affiliates, subsidiaries or parent corporation, (including their directors, officers, employees or agents).
- 9.2.11.6.3 In no event shall SBC ILLINOIS have any liability for system outage or inaccessibility, or for losses arising from the unauthorized use of the data by CNAM Database Service purchasers.
- 9.2.11.6.4 SBC ILLINOIS is furnishing access to its CNAM Database to facilitate CLEC's provision of services to its End Users, but not to insure against the risk of non-completion of any call. While SBC ILLINOIS agrees to make every reasonable attempt to provide accurate CNAM Database information, the Parties acknowledge that CNAM Database information is the product of routine business service order activity and/or fraud investigations. CLEC acknowledges that SBC ILLINOIS can furnish CNAM Database information only as accurate and current as the information has been provided to SBC ILLINOIS for inclusion in its CNAM Database. Therefore, SBC ILLINOIS, in addition to the limitations of liability set forth, is not liable for inaccuracies in CNAM Database information provided to CLEC or to CLEC's Query originating local carrier customers except for such inaccuracies caused by SBC ILLINOIS' willful misconduct or gross negligence.
- 9.2.11.6.5 CALLING NAME INFORMATION PROVIDED TO CLEC BY SBC ILLINOIS HEREUNDER SHALL BE PROVIDED "AS IS". SBC ILLINOIS MAKES NO WARRANTY, EXPRESS OR IMPLIED, REGARDING THE ACCURACY OR COMPLETENESS OF THE CALLING NAME INFORMATION REGARDLESS OF WHOSE CALLING NAME INFORMATION IS PROVIDED. SBC ILLINOIS, IN ADDITION TO ANY OTHER LIMITATIONS OF LIABILITY SET FORTH IN THE AGREEMENT, SHALL NOT BE HELD LIABLE FOR ANY LIABILITY, CLAIMS, DAMAGES OR ACTIONS INCLUDING ATTORNEYS' FEES, RESULTING DIRECTLY OR INDIRECTLY FROM ACTS OR OMISSIONS IN CONNECTION WITH CLEC'S OR CLEC'S END USERS' USE OF THE CALLING NAME INFORMATION.

- 9.2.11.6.6 CLEC acknowledges that SBC ILLINOIS' Calling Name Database limits the Calling Name Information length to fifteen (15) characters. As a result, the Calling Name Information provided in a Response to a Query may not reflect a subscriber's full name. Name records of residential local telephone subscribers will generally be stored in the form of last name followed by first name (separated by a comma or space) to a maximum of fifteen (15) characters. Name records of business local telephone subscribers will generally be stored in the form of the first fifteen (15) characters of the listed business name that in some cases may include abbreviations. CLEC also acknowledges that certain local telephone service subscribers may require their name information to be restricted, altered, or rendered unavailable. Therefore, SBC ILLINOIS, in addition to any other limitations of liability set forth in the Agreement, is not liable for any liability, claims, damages or actions including attorney's fees, resulting directly or indirectly from the content of any Calling Name Information contained in SBC ILLINOIS' Calling Name Database and provided to CLEC or CLEC's query-originating carrier customers, except for such content related claims, damages, or actions resulting from SBC ILLINOIS' willful misconduct or gross negligence.
- 9.2.11.6.7 CLEC acknowledges that certain federal and/or state regulations require that local exchange telephone companies make available to their subscribers the ability to block the delivery of their telephone number and/or name information to the terminating telephone when the subscriber originates a telephone call. This blocking can either be on a call-by-call basis or on an every call basis. Similarly, a party utilizing blocking services can unblock on a call-by-call or every call basis.
- 9.2.11.6.8 CLEC acknowledges its responsibility to, and agrees that it will abide by, the blocking/unblocking information it receives in SS7 protocol during call set-up. CLEC agrees not to attempt to obtain the caller's name information by originating a Query to SBC ILLINOIS' Calling Name Database when call set-up information indicates that the caller has requested blocking of the delivery of his or her name and/or number. CLEC also agrees not to block delivery of Calling Name Information on calls from blocked lines when the caller has requested unblocking. Therefore, SBC ILLINOIS, in addition to the limitations of liability set forth in the Agreement is not liable for any failure by CLEC or CLEC's Query-originating carrier customers to abide by the caller's desire to block or unblock delivery of Calling Name Information, and CLEC agrees, in addition to any other indemnity obligations set forth in the Agreement, to hold SBC ILLINOIS harmless from and defend and indemnify SBC ILLINOIS for any and all liability, claims, damages, actions, costs losses, or expenses, including attorney's fees, resulting directly or indirectly from CLEC's or CLEC's Query-originating carrier customers' failure to block or unblock delivery of the Calling Name Information when appropriate indication is provided, except for such privacy-related claims, damages or actions caused by SBC ILLINOIS' willful misconduct or gross negligence.

#### **9.2.11.7 Communication and Notices**



9.2.11.7.1 Ordering and billing inquiries for the services described herein from SBC ILLINOIS shall be directed to the Local Service Center (LSC).

**SCHEDULE 9.5  
PROVISIONING OF NETWORK ELEMENTS**

**9.5 Provision of Network Elements.**

Provision of Network Elements is in accordance with Article 33 and Schedule 33.1.

**SCHEDULE 16.10**  
**3D AND CONDO AGREEMENTS**

- 16.10.1 Easement and Building Operating Agreement between Illinois Bell Telephone Co. and Vertex Broadband Corporation and associated agreements for the 1000 Commerce Drive Building, Oak Brook, Illinois.
- 16.10.2 Declaration of Condominium, Ownership, Bylaws, Easements, Restrictions and Covenants between Illinois Bell Telephone Co. and Vertex Broadband Corporation for the 10 South Canal Street Condominium, Chicago, Illinois.

**SCHEDULE 27.1**  
**APPENDIX: RECORDING**  
**(Recording, Message Processing and Provision Of Interexchange**  
**Carrier Transported**  
**Message Detail Attachment)**

**27.1.1**     **Introduction**

27.1.1.1    This Appendix sets forth the terms and conditions under which SBC ILLINOIS will provide recording, message processing and message detail services as described in **Exhibit I** and **Exhibit II**; Exhibits I and II are part of this Appendix by reference.

**27.1.2**     **Definitions**

27.1.2.1    **“Access Usage Record (AUR)”** - a message record which contains the usage measurement reflecting the service feature group, CIC code, from and to numbers and duration and time of day for a message and is subsequently used to bill access to Interexchange Carriers (IXCs).

27.1.2.2    **“Assembly and Editing”** - the aggregation of recorded customer message details to create individual message records and the verification that all necessary information required ensuring all individual message records meet industry specifications is present.

27.1.2.3    **“Billing Company”** - the company that bills End Users for the charges incurred in originating and terminating IXC transported calls.

27.1.2.4    **“Billable Message”** - a message record containing details of a completed IXC transported call which is used to bill an end user.

27.1.2.5    **“Centralized Message Distribution System (CMDS)”** - the national network of private line facilities used to exchange Exchange Message Records (EMR) formatted billing data between SBC ILLINOIS and the Billing Company.

27.1.2.6    **“Data Transmission”** - the forwarding by SBC ILLINOIS of IXC transported toll message detail and/or access usage record detail in EMR format over data lines or on magnetic tapes to the appropriate Billing Company.

27.1.2.7    **“Exchange Message Record (EMR)”** - Industry standard message format as described in accordance with the Telcordia Practice BR010-200-010 developed for the interexchange of telecommunications message information.

27.1.2.8    **“Interexchange Carrier (IXC)”** - A third party transmission provider that carries long distance voice and non-voice traffic between user locations for a related recurring fee. IXCs provide service interstate and intrastate. In some states IXCs are permitted to operate within a LATA.

- 27.1.2.9 **“Interexchange Carrier Transported”** - telecommunications services provided by an IXC or traffic transported by facilities belonging to an IXC.
- 27.1.2.10 **“Local Access and Transport Area (LATA)”** - service areas defined in FCC Docket 78-72.
- 27.1.2.11 **“Message Processing”** - the creation of individual EMR formatted billable message detail records from individual recordings that reflect specific billing detail for use in billing the End User and/or access usage records from individual recordings that reflect the service feature group, duration and time of day for a message, Carrier Identification Code, among other fields, for use in billing access to the Interexchange Carriers. Message Processing includes performing CMDS online edits required to ensure message detail and access usage records are consistent with CMDS specifications.
- 27.1.2.12 **“Originating Local Exchange Carrier Company”** - the company whose local exchange telephone network is used to originate calls thereby providing originating exchange access to IXCs.
- 27.1.2.13 **“Provision of Message Detail”** - the sorting of all billable message detail and access usage record detail by Revenue Accounting Office, Operating Company Number or Service Bureau, splitting of data into packs for invoicing, and loading of data into files for data transmission to CLEC for those records created internally or received from other Local Exchange Carrier Companies or Interexchange Carriers through SBC ILLINOIS’ internal network or national CMDS.
- 27.1.2.14 **“Record”** - a logical grouping of information as described in the programs that process information and create the magnetic tapes or data files.
- 27.1.2.15 **“Recording”** - the creation and storage on magnetic tape or other medium of the basic billing details of a message in Automatic Message Accounting (AMA) format.
- 27.1.2.16 **“Service Switching Point (SSP)”** - a signaling point that can launch queries to databases and receive/interpret responses used to provide specific customer services.
- 27.1.2.17 **“Recording Company”** - the company that performs the functions of recording and message processing of Interexchange Carrier (IXC) transported messages and the provision of message detail.
- 27.1.2.18 **“Switching Control Point (SCP)”** - the real time database system that contains routing instructions for 800 calls. In addition to basic routing instructions, the SCP may also provide vertical feature translations, i.e., time of day, day of week routing, out of area screening and/or translation of the dialed 800 number to its assigned working telephone number.

- 27.1.2.19 **“800 SCP Carrier Access Usage Summary Record (SCP Record)”** - a summary record which contains information concerning the quantity and types of queries launched to a SBC ILLINOIS SCP. In those situations where charges are applicable for the production and delivery of SCP records, such charges will be those specified in Exhibit II pertaining to the production and forwarding of AUR data.
- 27.1.2.20 **“Terminating Local Exchange Carrier Company”** - the company whose local exchange telephone network is used to terminate calls thereby providing terminating exchange access to IXCs.

### **27.1.3 Responsibilities Of The Parties**

- 27.1.3.1 SBC ILLINOIS will record all IXC transported messages for CLEC carried over all Feature Group Switched Access Services that are available to SBC ILLINOIS provided recording equipment or operators. Unavailable messages (i.e., certain operator messages that are not accessible by SBC ILLINOIS-provided equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by SBC ILLINOIS.
- 27.1.3.2 SBC ILLINOIS will perform assembly and editing, message processing and provision of applicable access usage record detail for IXC transported messages. .
- 27.1.3.3 SBC ILLINOIS will provide access usage records that are generated by SBC ILLINOIS.
- 27.1.3.4 Assembly and editing will be performed on all IXC transported messages recorded by SBC ILLINOIS, during the billing period established by SBC ILLINOIS and selected by CLEC.
- 27.1.3.5 Standard EMR record formats for the provision of billable message detail and access usage record detail will be established by SBC ILLINOIS and provided to CLEC.
- 27.1.3.6 Recorded billable message detail and access usage record detail will not be sorted to furnish detail by specific end users, by specific groups of end users, by office, by feature group or by location.
- 27.1.3.7 SBC ILLINOIS will provide message detail to CLEC in data files, via data lines (normally a File Transfer Protocol), utilizing an 800 dial up or the Internet to receive and deliver messages or a network data mover facility, using software and hardware acceptable to both parties.
- 27.1.3.8 In **Exhibit II**, CLEC will identify separately the location where the data transmissions should be sent (as applicable) and the number of times each month the information should be provided. SBC ILLINOIS reserves the right to limit the frequency of transmission to existing SBC ILLINOIS processing and work schedules, holidays, etc.

- 27.1.3.9 SBC ILLINOIS will determine the number data files required to provide the access usage record detail to CLEC.
- 27.1.3.10 Recorded billable message detail and/or access usage record detail previously provided CLEC and lost or destroyed through no fault of SBC ILLINOIS will not be recovered and made available to CLEC except on an individual case basis at a cost determined by SBC ILLINOIS.
- 27.1.3.11 When SBC ILLINOIS receives rated billable messages from an IXC or another Local Exchange Carrier (LEC) that are to be billed by CLEC, SBC ILLINOIS will forward those messages to CLEC.
- 27.1.3.12 SBC ILLINOIS will record the applicable detail necessary to generate access usage records and forward them to CLEC for its use in billing access to the IXC.

**27.1.4 Basis Of Compensation**

- 27.1.4.1 The Parties agree that the provision of records by SBC-Ameritech/CLEC shall be at no charge to either party and shall otherwise be conducted according to the guidelines and specifications contained in the most current Multiple Exchange Carrier Access Billing (MECAB) document published as effective by OBF.

**27.1.5 Liability**

- 27.1.5.1 Except as otherwise provided herein, neither Party shall be liable to the other for any special, indirect, or consequential damage of any kind whatsoever. A Party shall not be liable for its inability to meet the terms of this Agreement where such inability is caused by failure of the first Party to comply with the obligations stated herein. Each Party is obliged to use its best efforts to mitigate damages.
- 27.1.5.2 When SBC ILLINOIS is notified that, due to error or omission, incomplete data has been provided to CLEC, SBC ILLINOIS will make reasonable efforts to locate and/or recover the data and provide it to CLEC at no additional charge. Such requests to recover the data must be made within sixty (60) calendar days from the date the details initially were made available to CLEC. If written notification is not received within sixty (60) calendar days, SBC ILLINOIS shall have no further obligation to recover the data and shall have no further liability to CLEC.

- 27.1.5.3 If, despite timely notification by CLEC, message detail is lost and unrecoverable as a direct result of SBC ILLINOIS having lost or damaged tapes or incurred system outages while performing recording, assembly and editing, rating, message processing, and/or transmission of message detail, SBC ILLINOIS will estimate the volume of lost messages and associated revenue based on information available to it concerning the average revenue per minute for the average interstate and/or intrastate call. In such events, SBC ILLINOIS' liability to CLEC shall be limited to one (1) of the following two (2) alternatives from which CLEC may choose: 1) the granting of a credit adjusting amounts otherwise due from it equal to the estimated net lost revenue associated with the lost message detail, or 2) a direct reimbursement for such amount of estimated net lost revenue.
- 27.1.5.4 SBC ILLINOIS will not be liable for any costs incurred by CLEC when CLEC is transmitting data files via data lines and a transmission failure results in the non-receipt of data by SBC ILLINOIS.
- 27.1.5.5 SBC ILLINOIS makes no representations or warranties, express or implied, including but not limited to any warranty as to merchantability or fitness for intended or particular purpose with respect to services provided hereunder. Additionally, SBC ILLINOIS assumes no responsibility with regard to the correctness of the data supplied by CLEC when this data is accessed and used by a third party.



**EXHIBIT I  
SERVICES**

The attached pages of this Exhibit show the service options that are offered under this Agreement.

**EXPLANATION OF SERVICE OPTIONS**

**ORIGINATING 1+ DDD RECORDINGS - IXC TRANSPORTED MESSAGE DETAIL  
AND ACCESS USAGE RECORDS**

**Option #1:** This option has been withdrawn.

**Option #2:** The Recording Company performs recording, assembly and editing of the billable message detail and extracts that detail to the IXC for all 1+ IXC transported messages originating from CLEC end office. The Recording Company creates Access Usage Records for this traffic and forwards those AUR records to CLEC.

**Option #3:** The Interexchange Carriers do own billable message recording for their 1+ IXC transported messages originating from CLEC end office. The Recording Company performs recording for Access purposes only, assembles and edits this data, creates AURs and forwards the AUR records to CLEC.

**ORIGINATING OPERATOR RECORDINGS - IXC TRANSPORTED MESSAGE  
DETAIL AND ACCESS USAGE RECORDS**

**Option #4:** CLEC Non-Equal Access End Office - The Interexchange Carriers do own billable message recording. The Recording Company performs local and intraLATA operator services for CLEC. The Recording Company performs recording at the operator switch for all 0+, 0-, Coin Sent Paid, CAMA and International IXC transported messages. The Recording Company assembles and edits this data, creates AURs and forwards the AUR records to CLEC.

**Option #5:** CLEC Equal Access End Office - The Interexchange Carriers do own billable message recording. The Recording Company performs local and intraLATA operator services for CLEC. The Recording Company performs recording at the operator switch for 0- only IXC transported messages. The Recording Company assembles and edits this data, creates AURs and forwards the AUR records to CLEC.

**Option #6:** This option has been withdrawn.

**Option #7:** This option has been withdrawn.

**800 RECORDINGS - IXC TRANSPORTED MESSAGE DETAIL**

**Option #8:** Recording Company performs SSP function for CLEC end office and bills query charge to the appropriate Interexchange Carrier. The Recording Company performs recording for Access purposes only, assembles and edits this data, creates AURs and forwards AUR records to CLEC.

**800 RECORDINGS - IXC TRANSPORTED MESSAGE DETAIL (Continued)**

**Option #9:** This option has been withdrawn.

**Option #10:** Recording Company performs SCP function for CLEC. The Recording Company performs recording at the SCP, assembles and edits this data, creates SCP records and forwards SCP records to CLEC.

**TERMINATING RECORDINGS - IXC TRANSPORTED ACCESS USAGE RECORDS**

**Option #11:** Recording Company provides tandem function for CLEC. CLEC requests Recording Company to provide all Feature Group B, Feature Group C and Feature Group D terminating usage recordings including Feature Group B over D and Feature Group C over D. Recording Company creates terminating AURs for this data and forwards AUR records to CLEC.

**Option #12:** Recording Company provides tandem function for CLEC. CLEC requests Recording Company to provide all Feature Group B terminating usage recordings excluding B over D. Recording Company creates terminating AURs for this data and forwards AUR records to CLEC.

**Option #13:** Recording Company provides tandem function for CLEC. CLEC requests Recording Company to provide all Feature Group B terminating usage recordings including Feature Group B over D. Recording Company creates terminating AURs for this data and forwards AUR records to CLEC.

**Option #14:** Recording Company provides tandem function for CLEC. CLEC requests Recording Company to provide all Feature Group D terminating usage recordings including B over D and C over D. Recording Company creates terminating AURs for this data and forwards AUR records to CLEC.

**Option #15:** Recording Company provides tandem function for CLEC. CLEC requests Recording Company to provide all Feature Group D terminating usage recordings including B over D. Recording Company creates terminating AURs for this data and forwards AUR records to CLEC.

**MESSAGE PROVISIONING**

**Option #16:** The Recording Company will forward all IXC transported message detail records or access usage records to CLEC generated internally within the Recording Company system or received via CMDS from an Interexchange Carrier or another Local Exchange Carrier telephone company. CLEC forwards rated IXC transported message detail or access usage detail to Recording Company for distribution to the appropriate billing company through SBC ILLINOIS' internal network or using the CMDS network.

Form SW-1773-I

**EXHIBIT II**

**INVOICE DESIGNATION**

Effective January 1, 1999

**COMPANY NAME:**

**EXCHANGE COMPANY I.D. NUMBER (OCN):**

**BILLABLE INVOICE INTERVAL:**

**Check One:**

**Daily (Full Status RAO Companies will receive billable messages daily.)**

**Bill period (A maximum of five dates may be chosen.) A file is created five workdays from each bill period date, and three additional days should be allowed for distribution. Circle a maximum of five bill period dates:**

**1 3 5 7 9 11 13 15 17 19 21 23 25 27 29**

**AUR INVOICE INTERVAL:**

**Check One:**

**Daily (Full Status RAO Companies will receive AURs daily.)**

**Bill period (A maximum of five dates may be chosen.) A file is created five workdays from each bill period date, and three additional days should be allowed for distribution. Circle a maximum of five bill period dates:**

**1 3 5 7 9 11 13 15 17 19 21 23 25 27 29**

**SCHEDULE 33.1  
ADDITIONAL OPERATIONAL SUPPORT**

**33.1.1 Introduction**

- 33.1.1.1 This Schedule sets forth terms and conditions under which the applicable SBC Communications Inc. (SBC) owned Incumbent Local Exchange Carrier (ILEC) will provide access to Operations Support Systems (OSS) interfaces and the related functions for pre-ordering, ordering, provisioning, maintenance/repair, billing, of customer usage data, and account maintenance.
- 33.1.1.2 SBC Communications Inc. (SBC) means the holding company which owns the following ILECs: Illinois Bell Telephone Company, Indiana Bell Telephone Company Incorporated, Michigan Bell Telephone Company, Nevada Bell Telephone Company, The Ohio Bell Telephone Company, Pacific Bell Telephone Company, The Southern New England Telephone Company, Southwestern Bell Telephone Company and/or Wisconsin Bell, Inc. d/b/a Ameritech Wisconsin.
- 33.1.1.2.1 SBC ILLINOIS - As used herein, SBC ILLINOIS means the applicable above listed ILEC(s) doing business in Illinois.

**33.1.2 Contiguous Connection of Unbundled Network Elements**

- 33.1.2.1 Intentionally Left Blank.
- 33.1.2.2 Intentionally Left Blank.

**33.1.3 Additional Terms For Provisioning**

- 33.1.3.1 Provisioning for Resale Services and UNEs in SBC ILLINOIS:
- 33.1.3.1.1 SBC ILLINOIS shall provide all provisioning services to CLEC during the same business hours SBC ILLINOIS provisions similar services for its end user customers but at a minimum Monday-Friday, 8:00 a.m. to 5:00 p.m., excluding Holidays and where an accessible letter has notified CLEC of a central office freeze. SBC ILLINOIS will provision non-coordinated standalone number portability-only cutovers on Saturdays, 8:00 a.m. to 5:00 p.m. and on Sundays from 8:00 a.m. to 5:00 p.m., except during hours on Sundays when the Regional Service Management System (RSMS) is unavailable due to update or maintenance activity. Provisioning of non-coordinated standalone number portability cutovers on Sundays is subject to CLEC obtaining industry agreement that all carriers will conduct their Local Service Management Systems (LSMS) update or maintenance activity on Sundays during the same maintenance window as the RSMS. Recurring charges for Sunday provisioning of non-coordinated standalone number portability cutovers will be determined via the Bona Fide Request process and CLEC agrees to reimburse SBC

ILLINOIS for reasonable costs incurred in developing the capability for Sunday provisioning of non-coordinated standalone LNP cutovers, as provided in the applicable Bona Fide Request process. Such charges shall be paid, and reimbursed when applicable, as provided in the Bona Fide Request process. If CLEC requests that SBC ILLINOIS perform provisioning services or complete service requests at times or on days other than as required in the preceding sentences, SBC ILLINOIS shall provide such services at the rates, if any, as provided in the Bona Fide Request process.

- 33.1.3.1.2 When an end user changes from one Party to the other Party and does not retain its original telephone number, the Party formerly providing service to the end user will provide a referral announcement on the abandoned telephone number. These arrangements will be provided for the same period of time and under the same terms and conditions as such Party provides such arrangements to its existing end users, but must be requested on the LSR. Custom messages, extensions in duration, or other special requests are subject to each Party's applicable tariffs.
- 33.1.3.1.3 At CLEC's request, SBC ILLINOIS will perform acceptance testing to the circuit demarc with CLEC (including trouble shooting to isolate any problems) to test UNE T1 and UNE T3 services purchased by CLEC in order to identify any performance problems at turn-up of the service. Other acceptance testing is provided as set forth in the Agreement.
- 33.1.3.1.4 Where SBC ILLINOIS provides installation on behalf of CLEC, SBC ILLINOIS shall advise CLEC's end user to notify CLEC if the CLEC end user requests a service change at the time of installation.
- 33.1.3.2 Provisioning of CHC and FDT Orders:
  - 33.1.3.2.1 SBC ILLINOIS agrees that CLEC may use SBC ILLINOIS Frame Due Time (FDT) process or Coordinated Hot Cut (CHC) process for migration requests on unbundled 2-wire Loops with LNP.
  - 33.1.3.2.2 CLEC shall order these services from SBC ILLINOIS by delivering to SBC ILLINOIS a valid Local Service Request (LSR), and SBC ILLINOIS shall provide CLEC with a Firm Order Confirmation (FOC) and other response notifications as provided for in this Attachment.
  - 33.1.3.2.3 When submitting the LSR CLEC will specify a desired date and time (the "Desired Frame Due Time") for the coordinated hot cut. If SBC ILLINOIS cannot comply with the request, in its FOC, SBC ILLINOIS will designate a due date that SBC ILLINOIS commits to meet.
  - 33.1.3.2.4 CLEC shall establish its dial tone on service extended to the CLEC side of the Expanded Interconnection Cross Connect no later than 48 hours before the desired cut time.

- 33.1.3.2.5 SBC ILLINOIS shall test for dial tone and ANI supplied by the CLEC switch to the designated pair assignment by testing through the tie cable provisioned between SBC ILLINOIS main distribution frame and the CLEC expanded interconnection cross connect. Such pre-testing shall be completed by SBC ILLINOIS no later than 24 hours prior to the cut. If SBC ILLINOIS finds problems during pre-testing, SBC ILLINOIS shall notify CLEC of this finding and work cooperatively with CLEC to rectify the problem.
- 33.1.3.2.6 For CHC orders, CLEC shall call SBC ILLINOIS to initiate the cut not sooner than 10 minutes prior to the scheduled cut time or 30 minutes after the scheduled cut time. If CLEC does not call within these timeframes, CLEC will be required submit a supplemental LSR in a timely manner.
- 33.1.3.2.7 Except as otherwise agreed by the Parties, the time interval for the hot cut shall be monitored and shall conform to the performance standards and consequences for failure to meet the specified standards as reflected in the performance measurements incorporated by reference into Article 32 of this Agreement.

#### **33.1.4 Maintenance/Repair**

- 33.1.4.1 SBC ILLINOIS shall provide maintenance and repair functions (including testing and surveillance for applicable services) for Resale Services, UNE, and number portability purchased by CLEC, and shall provide electronic Interfaces to permit CLEC to place trouble reports and receive maintenance status updates. Each Party shall make maintenance progress reports and status of repair efforts available to the other Party.
- 33.1.4.2 In the event SBC ILLINOIS misses a scheduled repair appointment on behalf of CLEC, SBC ILLINOIS will notify CLEC via the electronic Interface used to place the trouble report, in parity with notice provided to its own retail end users.
- 33.1.4.3 SBC ILLINOIS shall provide repair services to CLEC for CLEC end users that are equal in quality to that which it provides to its own retail end users. Trouble calls from CLEC shall receive response time priority that is at least equal in quality to that of SBC ILLINOIS retail end users and shall be handled on a “first come first served” basis regardless of whether the end user is a CLEC end user or a SBC ILLINOIS end user.
- 33.1.4.4 For Resale Services and UNEs provided to CLEC under this Agreement, SBC ILLINOIS shall provide CLEC with the same scheduled and non-scheduled maintenance, including, without limitation, required and recommended maintenance intervals and procedures that SBC ILLINOIS currently provides for the maintenance of its own network. SBC ILLINOIS shall provide CLEC at least ten (10) business days advance notice of any scheduled maintenance activity which will impact CLEC end users. Scheduled maintenance shall include, without limitation, such activities as switch software retrofits, power tests, and major equipment replacements.



Nothing in this Agreement shall limit either Party's ability to upgrade its network through the incorporation of new equipment, new software or otherwise.

- 33.1.4.5 For Resale Services and UNEs provided to CLEC under this Agreement, SBC ILLINOIS shall advise CLEC of non-scheduled maintenance, testing, monitoring, and surveillance activity to be performed by SBC ILLINOIS on any service, including, without limitation, any hardware, equipment, software, or system providing service functionality which may potentially impact CLEC end users. SBC ILLINOIS shall provide the maximum advance notice of such non-scheduled maintenance and testing activity possible, under the circumstances; provided, however, that SBC ILLINOIS shall provide emergency maintenance as promptly as possible to maintain or restore service and shall advise CLEC promptly of any such actions it takes.
- 33.1.4.6 SBC ILLINOIS shall provide CLEC with a detailed description of any and all emergency restoration plans and disaster recovery plans, however denominated, which are in place during the term of this Agreement. Such plans shall include, at a minimum, the following: (i) procedures for prompt notification to CLEC of the existence, location, and source of any emergency network outage potentially affecting an CLEC end user; (ii) establishment of a single point of contact responsible for initiating and coordinating the restoration of all services; (iii) methods and procedures to provide CLEC with real-time access to information relating to the status of restoration efforts and problem resolution during the restoration process; (iv) in the event that temporary restoration methods are employed to restore service under an emergency condition, SBC ILLINOIS will advise CLEC on what methods and procedures will be utilized for a permanent resolution; (v) equal priority, as between CLEC end users and SBC ILLINOIS end users, for restoration efforts, consistent with FCC service restoration guidelines, including, without limitation, deployment of repair personnel, and access to spare parts and components; and (vi) a mutually agreeable process for escalation of maintenance problems, including a complete, up-to-date list of responsible contacts, each available twenty-four (24) hours per day, seven (7) days per week. Said plans shall be modified and updated as needed.
- 33.1.4.7 Each Party shall establish mutually acceptable methods and procedures for referring callers to the Toll Free number supplied by the other Party for purposes of receiving misdirected calls from customers requesting repair
- 33.1.4.8 Maintenance charges for premises visits by SBC ILLINOIS technicians shall be billed by SBC ILLINOIS to CLEC and not by SBC ILLINOIS to CLEC's end user. All forms, business cards or other materials furnished by SBC ILLINOIS technicians to CLEC end users will contain no brand. If the CLEC end user is not at home when the SBC ILLINOIS technician arrives, the SBC ILLINOIS technician shall leave on the premises "not-at-home" cards that are unbranded but include the contact number for CLEC. The SBC ILLINOIS technician will not leave on the premises a SBC ILLINOIS-branded "not-at-home" card.

**33.1.5 Local Account Maintenance**

- 33.1.5.1 SBC ILLINOIS shall make account local service provider freezes available for CLEC's end users (for which CLEC purchases resale services from SBC ILLINOIS) on a basis that is at least equal in kind and quality to the local service provider freezes it provides to its end users.

**33.1.6 Change in Service Provider**

- 33.1.6.1 If an end user notifies SBC ILLINOIS or CLEC that the end user requests local exchange service from such Party, the Party receiving such request shall be free to immediately provide service to such end user and to use any CPNI of such end user in its possession to provide such service. The currently serving Party shall release customer-specific facilities in accordance with the end user's direction or that of the end user's authorized agent.
- 33.1.6.2 When a CLEC end user (for which CLEC purchases resale services or UNEs from SBC ILLINOIS) changes or withdraws authorization to provide service, CLEC shall provide, upon request by SBC ILLINOIS, necessary pre-order information to facilitate the prompt release of end user-specific facilities in accordance with the end user's direction. If the account has a local freeze, CLEC will release the preorder information to a new service provider or an end user's authorized agent upon the removal of the freeze by the end user. Such pre-order information, provided via CLEC Customer Service Record or some other mutually agreed-upon method, shall include the SBC ILLINOIS telephone number (or, if none, the end user's circuit ID), SBC ILLINOIS billing account number and any services or features, including listings. The Party or other agent authorized to commence service for such end user shall be free to re-use the facilities and issue service orders or Local Service Requests ("LSRs") as required to commence such service and discontinue prior service.

**Appendix to Article 16**

**Structures**

This appendix contains guidelines that further define the processes by which CLEC will obtain access to poles, ducts, conduits, and rights of way (individually and collectively referred to as “Structure”) as agreed to in Article 16 of the *Interconnection Agreement*. Terms used herein shall have the same meaning as defined in Article 16.

Except as otherwise permitted by applicable law, access to all SBC ILLINOIS-owned or SBC ILLINOIS-controlled Structure shall be provided to CLEC on a basis that is nondiscriminatory to that which SBC ILLINOIS provides to itself, its Affiliates, Customers, or any other person.

### **1.1 Role of the SBC ILLINOIS Structure Access Coordinator**

The role of the SBC ILLINOIS Structure Access Coordinator (ASAC) is to be a single point of contact for CLEC. The ASAC shall:

- (a) provide single point of contact for structure access
- (b) coordinate the queuing requests of attaching parties for access to SBC ILLINOIS Structure
- (c) answer questions of CLEC pertaining to obtaining access to Structure
- (d) coordinate the following processes for CLEC:
  - (i) access to maps, records and additional information regarding Structure (hereafter referred to as “Structure Records”)
  - (ii) field survey to determine availability of Structure
  - (iii) Make Ready Work (which, in some cases, may include Modification Work)
  - (iv) CLEC construction activities
- (e) interpret SBC ILLINOIS methods and procedures
- (f) receive and process CLEC’s application for access to Structure
- (g) intentionally left blank
- (h) negotiate scope and delivery of Make Ready Work due dates
- (i) provide notification of and corrective action to eliminate disputes between attaching parties
- (j) provide CLEC with written documentation of the determinations of Structure availability
- (k) issue occupancy permits to CLEC

### **1.2 Role of CLEC**

CLEC shall:

- (a) Request access to SBC ILLINOIS Structure Records from the ASAC.
  - (i) Issue Billing Authorization - Billing Authorization equates to or accompanies a Structure Access Request. For purposes of these Guidelines, Billing Authorization shall be defined as CLEC’s paying any required deposit and CLEC’s written authorization (on the forms identified in this Section) permitting SBC ILLINOIS to bill CLEC for work identified on these forms. There will be a true up of costs. The true-up process for any structure-related billing items is described in Section 1.14 in this Appendix.
- (b) Make written request for access to SBC ILLINOIS Structure through ASAC-prescribed forms. (See Section 1.20 - Exhibits for Forms.)
- (c) Provide stick map or route map showing locations of the SBC ILLINOIS Structure requested for access.
- (d) Provide detailed descriptions of the requested location of all proposed attachments to SBC ILLINOIS Structure.
- (e) Authorize the ASAC to schedule a Field Survey.
  - (i) Issue Billing Authority, as defined herein, for SBC ILLINOIS to perform Field Survey by CLEC submitting appropriate C-1 form.
  - (ii) Provide innerduct identification tags.
- (f) Approve SBC ILLINOIS to perform Make Ready Work (in some cases, may include Modification Work).

- (i) Issue Billing Authorization for SBC ILLINOIS to perform Make Ready Work by CLEC submitting appropriate A-1 form.
- (ii) Provide innerduct identification tags.
- (g) Receive Occupancy Permit from ASAC as provided in Sections 1.6.21, 1.7.20, and 1.8.6 of this Appendix.
- (h) Schedule attachment installation (cable placement) with ASAC
- (i) Complete attachment installation within one year from date Occupancy Permit is received from SBC ILLINOIS.
- (j) Be solely responsible to secure any necessary franchises, permits or consents from federal, state, county or municipal authorities and from the owners of private property, to construct and operate CLEC's attachments at the location of the Structure CLEC uses.

### **1.3 Information Request**

CLEC may request access to SBC ILLINOIS Structure Records in one of two ways:

- (a) Request for CLEC to view SBC ILLINOIS Structure Records
- (b) Request to have SBC ILLINOIS perform a records check for CLEC

CLEC shall submit the request on form RC-1 with a stick map and/or a description containing sufficient information for SBC ILLINOIS personnel to determine which records are required. If the request is to view the records, the request must include a deposit on the estimated cost to assemble records for viewing and/or for map preparation and issuance. If the request is for SBC ILLINOIS to perform the records check, a \$400 advance payment is required to perform the records check and appropriate billing authorization will be issued as described in Section 1.2 of this Appendix. (See also Section 1.14 on Fees).

#### **1.3.1 Type of Information to be Supplied**

SBC ILLINOIS will provide to CLEC information (with respect to all Structure that SBC ILLINOIS owns or controls) currently available on SBC ILLINOIS's Structure Records, which includes (to the extent available) the following:

- (a) location of the structure, street addresses for manholes, as shown on SBC ILLINOIS maps
- (b) footage between manholes or lateral ducts lengths, as shown on SBC ILLINOIS maps
- (c) intentionally left blank
- (d) total capacity
- (e) available capacity
- (f) Rights of Way records

#### **1.3.2 Exception Involving Confidential Information**

When SBC ILLINOIS maps and/or records to be viewed contain confidential and/or proprietary information:

SBC ILLINOIS will expunge confidential and or proprietary information in accordance with the proprietary language in Article 1- General Terms and Conditions section 6. The confidential and propretary information that will be expunged includes all information related to the facilities of third parties and to the cable and equipment facilities of SBC ILLINOIS, but SBC ILLINOIS will not expunge information relating the physical descriptions, capacity or utilitization of the structures to which CLEC seeks access. SBC ILLINOIS will expunge this language before CLEC is provided access to view the document and/or issue copies.

#### **1.3.3 Viewing Room**

- (a) Within two (2) business days after CLEC submits Billing Authorization to the ASAC, the ASAC will notify CLEC of the place and time that CLEC may view the Structure Records.
- (b) If the requested Structure Records do not contain confidential and proprietary information, access to the records will be provided within 13 business days after ASAC notifies CLEC in accordance with paragraph (a), above.

- (c) If the requested Structure Records contain confidential or proprietary information which must be expunged, the time when CLEC will be provided with access will be determined on a case by case basis, based upon size and complexity of the request, and will be identified in the above notice, but such access shall be provided within 13 business days after ASAC notifies CLEC, in accordance with paragraph 1.3.3(a) above, unless otherwise mutually agreed to by SBC ILLINOIS and CLEC.
- (d) The viewing room must be reserved for a minimum of two (2) hours. CLEC may request additional time prior to the viewing date. SBC ILLINOIS may not be able to provide CLEC with unscheduled additional time for viewing SBC ILLINOIS' Structure Records on the viewing date, but if unable will state the reason in writing to CLEC and immediately make alternative arrangements that are mutually acceptable. for the viewing of records as soon thereafter as possible
- (e) SBC ILLINOIS will make available an SBC ILLINOIS representative with sufficient knowledge about SBC ILLINOIS Structure Records to clarify matters relating to such Structure Records and to assist CLEC during their viewing.

### **1.3.4 Copies of Structure Records**

- (a) Copies will be provided per Article 16 section 16.12.

### **1.3.5 Limitations of Structure Records Review**

The completion of a review of Structure Records does not imply that the ASAC has approved a Structure Occupancy Permit for CLEC.

## **1.4 Capacity Reservation**

### **1.4.1 Capacity Reservation**

No party, including SBC ILLINOIS, will be allowed to reserve space in or on SBC ILLINOIS' Structure for future needs. Notwithstanding the foregoing, CLEC may provide SBC ILLINOIS with a two (2) year rolling forecast of its growth requirements for Structure that will be reviewed jointly on an annual basis.

## **1.5 Priority Queue**

(First in Time - First in Right)

### **1.5.1 Determination of Priority**

The priority for right of access to existing capacity in SBC ILLINOIS' Structure will be determined by the actual time that CLEC's written Structure Access Request, in accordance with Sections 1.6.6, 1.7.4, and 1.8.1 below, is received by the ASAC. Structure Access Requests for all parties including SBC ILLINOIS will be treated in a non-discriminatory manner.

### **1.5.2 Maintaining Position in Queue**

- (a) Position is based on the date and time stamp on the written Structure Access Request.
- (b) Position remains as long as CLEC continues processing of the request for access, including Field Survey, Make Ready Construction and facilities placement in accordance with the time frames set forth in this appendix.
- (c) If CLEC does not process its requests for access in accordance with the time frames set forth in these Guidelines, CLEC's request shall be considered expired.
- (d) Any change to a Structure Access Request (as defined in Sections 1.6.6 and 1.8.1 below) will be deemed a new request for purposes of position in the queue, and a new date and time stamp will be affixed to the Request. CLEC will be notified if this occurs.
- (e) If at any time in the processing of a request a conflict arises concerning priority rights, the ASAC will use the written Structure Access Requests with date and time stamps to resolve the issue.

## **1.6 Access to Ducts and Conduit**

“Ducts” and “Conduit” have the meaning assigned to them in the applicable *Interconnection Agreement*.

### **1.6.1 Information Access - Ducts and Conduit**

CLEC will be provided access to review SBC ILLINOIS Structure Records for ducts and conduit, as defined in Section 1.3.

### **1.6.2 Determination of Space Availability**

The apparent availability of spare capacity indicated by the review of SBC ILLINOIS Structure Records does not guarantee the actual availability or structural integrity of ducts and conduit. Space availability of SBC ILLINOIS ducts and conduit is determined during the Field Survey and integrity is determined by the completion of the SBC ILLINOIS Make Ready work.

### **1.6.3 Presumption of Request for Innerduct Occupancy**

It is presumed that a request for occupancy of conduit is for occupancy of an innerduct. If due to the size of CLEC’s cable, a whole duct is required, CLEC’s request will be based on a whole duct. A whole duct may not be used for a cable that can be accommodated in an innerduct. If innerduct does not exist in the requested conduit, and if the conduit is of the size that accommodates more than one innerduct, SBC ILLINOIS will place innerduct, at CLEC’s cost (refer to Make Ready Work/Billing Authorization).

### **1.6.4 Available Capacity**

Unoccupied conduit, duct and/or innerduct space is assumed available for use by an attaching party, excluding the conduit, ducts and/or innerducts reserved for the universal maintenance spare or which are subject to the pending, prior request of another attaching party. With respect to ducts which are apparently vacant and available but cannot be occupied due to blockage, SBC ILLINOIS will take all reasonable steps to create the necessary space in such blocked ducts, at CLEC’s cost (refer to Make Ready Work/Billing Authorization). If CLEC ceases to use Attachments for any period of one year, such Attachments are presumed to be usable for attachments of other attaching parties, but require a sixty (60) day notice to the attachment owner before removal.

### **1.6.5 Universal Maintenance Spare**

A universal maintenance spare is one full duct. The universal maintenance spare in each manhole is available to all existing attaching parties (and SBC ILLINOIS) that have existing working cables in the conduit system, for maintenance purposes. Only one party at any time may occupy the maintenance spare. Any party utilizing the maintenance spare must vacate the maintenance spare within sixty (60) days after placing its facilities in the universal maintenance spare. Access to a Universal Maintenance Spare must be requested through the ASAC and the ASAC must grant access to CLEC within five (5) business days of the request. This Section (1.6.5) applies to routine maintenance. For emergency situations, Section 1.12.3, below, applies.

### **1.6.6 Structure Access Request - Ducts and Conduit**

- (a) To request access to ducts and conduit, CLEC shall submit:
  - (i) Forms C1 & C2 (conduit)..
  - (ii) Associated maps and/or written descriptions for each request (which shall include the number, type and size of facility CLEC plans to attach to the SBC ILLINOIS structure and if available all the locations at which CLEC proposes to interconnect its ducts with SBC ILLINOIS manholes and all manhole locations where an entrance or exit to SBC ILLINOIS’ conduit structure will be required).
- (b) The ASAC will enter CLEC’s request for access to SBC ILLINOIS Structure into its proper place in the Queue as identified in the Queue Process set forth in Section 1.5.)

### **1.6.7 Field Survey by SBC ILLINOIS - Ducts and Conduit**

- (a) The ASAC will provide to CLEC a fixed cost for the Field Survey. This will be on Form C1.



- (b) CLEC will pay any required fee and sign the appropriate form as Billing Authorization to proceed with the Field Survey.
- (c) SBC ILLINOIS will complete the Field Survey in accordance with intervals as agreed to. See Section 1.6.13.
- (d) CLEC may have a representative participate in the field survey.
- (e) SBC ILLINOIS personnel will notify CLEC within twenty-four (24) hours prior to beginning the Field Survey, if CLEC wishes to have a representative present.

### **1.6.8 Field Survey assisted by CLEC - Ducts and Conduit**

If, after receipt of the Structure Access Request, SBC ILLINOIS determines it will be unable to complete Field Survey work in accordance with standard intervals as defined in 1.6.13 SBC ILLINOIS may suggest or CLEC may request that CLEC be allowed to have CLEC or CLEC's contractor perform certain work associated with the Field Survey. SBC ILLINOIS shall respond to CLEC within 10 business days from receiving CLEC's request. The following apply:

- (a) CLEC or its SBC ILLINOIS approved contractor may prepare manholes for entry (open, test, ventilate, pump, etc.).
- (b) An SBC ILLINOIS representative will perform the Field Survey work with an CLEC representative present, and the SBC ILLINOIS representative will specify locations of attachments.
- (c) All standards and conditions specified in Section 1.9 will be followed.
- (d) CLEC will not be allowed to perform any Field Survey work that is required to be performed by SBC ILLINOIS employees pursuant to SBC ILLINOIS collective bargaining agreements

### **1.6.9 Field Survey Definition**

A Field Survey is a physical check of the locations requested by CLEC to enter, exit, and place equipment in SBC ILLINOIS ducts and conduit and includes (to the extent available) the following:

- (a) availability of space within existing lateral knockouts,
- (b) availability of space for cable maintenance loops,
- (c) availability of space for splice cases,
- (d) availability of space for cable racking,
- (e) availability of space for manhole core bores,
- (f) availability of actual vacant conduit/innerduct,
- (g) preliminary investigation of potential modifications if no available capacity exists.

### **1.6.10 Innerduct Identification Tags**

CLEC must supply innerduct identification tags to the SBC ILLINOIS representative onsite or prior to the Field Survey. The identification tags must include:

- (a) CLEC's name and
- (b) a space for the date of the Field Survey.

### **1.6.11 Preferred Entrances and Exits**

The preferred entrances and exits of SBC ILLINOIS' conduit system for attaching parties is at established openings. These openings are building entrances, points at which cable enters SBC ILLINOIS' underground conduit facilities, stubbed-off ducts and pre-formed manhole lateral knockouts. If the preferred entrances or exits are not available, entrance to an SBC ILLINOIS manhole may be created by core boring of the manhole wall, unless such engineered access to the manhole is denied by SBC ILLINOIS for reasons of Insufficient Capacity, safety, reliability or engineering (as defined in the applicable Interconnection Agreement and as allowed by law).

### 1.6.12 Limitations of Field Survey

A Field Survey does not guarantee the integrity of the ducts and conduit to accommodate the requested access. The Field Survey does not authorize CLEC to occupy SBC ILLINOIS ducts and conduit. Such authorization is granted once the Occupancy Permit has been issued. Intervals will be adjusted due to changes in requests or delays caused by CLEC.

### 1.6.13 Ducts and Conduit Field Survey Intervals

The standard interval for Field Survey work for Ducts and Conduit that is to be performed by SBC ILLINOIS is 25 business days for the first 10 manholes and an additional 2 business days for each additional 5 manholes. Intervals will be adjusted due to changes in requests or delays caused by CLEC. The clock for the standard interval starts when the ASAC receives properly completed (accurate and with all necessary details) Forms C-1 and C-2. The clock stops when the ASAC sends a Form A-1 to CLEC to notify of the estimated Make Ready work. If SBC ILLINOIS claims that the Form C-1 or Form C-2 is not properly completed, the ASAC must within one business day of receipt of the form notify CLEC that the form was not properly completed, and specify each and every particular way in which it is not properly completed. In the absence of such a notice from SBC ILLINOIS, the form shall be deemed to be properly completed.

### 1.6.14 Denial of Access

Based on the information from Structure Records and the completed Field Survey, the ASAC will determine if the requested access to SBC ILLINOIS' Structure can be provided to CLEC.

- (a) SBC ILLINOIS will not make Structure available in the following cases:
  - (i) Where, after taking all reasonable steps to accommodate such request, there is Insufficient Capacity (as defined in Article 16 of the Interconnection Agreement) to accommodate the requested Attachment; or,
  - (ii) Where an Attachment cannot be accommodated based upon non-discriminatorily applied consideration of safety, reliability, or engineering principles.
- (b) If the ASAC proposes to deny CLEC access to the requested SBC ILLINOIS Structure, the ASAC will provide a detailed, written reason for denial within forty-five (45) days of the date of such request pursuant to applicable Article 16 of the Interconnection Agreement.
- (c) If additional information is discovered while performing CLEC's Make Ready work which would require the ASAC to deny CLEC access to its Structure, the ASAC will provide to CLEC a detailed, written reason for denial within five (5) business days of discovery.
- (d) If a denial is proposed to be made for any reason, SBC ILLINOIS will offer to meet with CLEC and explore in good faith reasonable alternatives to accommodate the proposed Attachment. The ASAC will schedule the meeting to take place within ten (10) business days of receipt of CLEC's written request for a meeting.

### 1.6.15 Cost Estimate - Ducts and Conduit

If it is determined from the records and Field Survey that access to ducts and conduit is possible by appropriate Make Ready Work, SBC ILLINOIS will:

- (a) notify others parties of any proposed modification to ducts and conduit they occupy if a notification is required (see 1.15)
- (b) provide to CLEC an estimate of cost for the Make Ready Work (if other occupying parties must be notified, the provision of the cost estimate will be delayed for at least the 60 days they have to reply)

### 1.6.16 Return of Billing Authorization

- (a) CLEC shall return a Billing Authorization to the ASAC to perform the necessary Make Ready Work within forty-five (45) days of receiving the SBC ILLINOIS estimated cost for the proposed Make Ready Work from the ASAC. If CLEC has not returned the ASAC Billing Authorization to the ASAC within the forty-five (45) days, CLEC's request shall be considered expired. (See Queue Process in Section 1.5).
- (b) The ASAC shall provide CLEC an estimated completion date, as defined in 1.6.20 below, within seven (7) business days (of receiving the Billing Authorization (for both routine and non-routine).

- (c) If SBC ILLINOIS determines it will be unable to complete Make Ready work in accordance with standard intervals as defined in 1.6.20, SBC ILLINOIS may suggest or CLEC may request that CLEC be allowed to have CLEC or CLEC's contractor perform certain work associated with Make Ready.

### **1.6.17 Definition of SBC ILLINOIS Make Ready Work**

SBC ILLINOIS Make Ready Work is any construction that is required to be performed by SBC ILLINOIS to prepare the SBC ILLINOIS ducts and conduit for occupancy by CLEC. The following lists are not necessarily all-inclusive, but are indications of types of Make Ready work.

#### **Routine Make Ready Work**

- (a) verifying the integrity of the SBC ILLINOIS conduit/innerduct (rodding).
- (b) placing innerduct
- (c) tagging innerduct assigned for CLEC use (CLEC to supply innerduct identification tags which must have (I) CLEC name, and (ii) space for a date)
- (d) placing innerduct couplers

#### **Non-routine Make Ready Work**

- (e) core boring manhole walls
- (f) repairing or clearing broken or blocked conduit
- (g) constructing additional conduit (includes placing innerduct and tagging)
- (h) rebuilding or replacing manholes

The following applies:

- (a) When CLEC is allowed to perform certain Make Ready Work, all standards and conditions specified in Section 1.9 will be followed.

### **1.6.18 Force Majeure**

SBC ILLINOIS will not be responsible for any Make Ready Work delays due to pull tapes breaking and/or innerduct couplers failing, local conditions, inability to obtain permits or due to Force Majeure as defined in the Interconnection Agreement in Article 1, Section 1.13.

### **1.6.19 Limitation on SBC ILLINOIS Obligations**

SBC ILLINOIS is not required to construct ducts or conduit in locations where these items do not currently exist, in order to provide ducts, or conduit occupancy to CLEC. Upon request by CLEC, SBC ILLINOIS may consider constructing such duct or conduit extensions. SBC ILLINOIS is required to make the SBC ILLINOIS-owned Right-of-Way available to CLEC for CLEC to use to construct CLEC poles, conduits or ducts, or to bury CLEC's own cable as required in Section 16.1.1 of the Interconnection Agreement.

### **1.6.20 Duct and Conduit Make Ready Intervals**

#### **Routine Make Ready Work**

The standard interval for Routine Make Ready work (as defined in 1.6.17) for Ducts and Conduit that is to be performed by SBC ILLINOIS is 25 business days for the first 10 manholes and an additional 2 business days for each additional 5 manholes as measured from receipt BY SBC ILLINOIS of CLEC'S billing authorization and payment. There will be no limits on engineering requests per office. Intervals will be adjusted due to changes in requests or delays caused by CLEC.

The clock for the standard interval starts when the ASAC receives billing authorization (Form A-1). The clock stops when the ASAC issues an occupancy permit.

**Non-Routine Make Ready Work**

Because of the variable nature of Non-Routine Make Ready work, completion intervals will be negotiated after Field Survey work is complete. SBC ILLINOIS will provide to CLEC an estimated completion interval for Non-Routine Make Ready work within seven (7) days of SBC ILLINOIS receiving a completed Form A-1 from CLEC, if no other parties occupying the conduit must be notified.

**All Make Ready Work**

If the Make Ready Work requires that other Attaching Parties be notified, the interval will be extended by an additional 60 days. If SBC ILLINOIS is unable to complete Make Ready Work in a reasonable time frame, CLEC may be allowed to perform certain Make Ready work in accordance with 1.6.17. CLEC believes this language should be normalized. SBC Agrees

- (a) Once the completion date is established the work will start within 10 business days
- (b) If SBC ILLINOIS cannot meet CLEC's requested completion date, CLEC will have the option of performing the Make Ready Work to meet the requested completion date.

**1.6.21 Occupancy Permit**

- (a) Within five (5) business days after notification of successful completion of all Make Ready Work associated with the Structure Request (including Make Ready Work by other attaching parties), SBC ILLINOIS will issue an Occupancy Permit to CLEC.
- (b) In accordance with Article 16, Section 16.14, of the Interconnection Agreement, the Occupancy Permit shall expire if CLEC has not placed and put into service its Attachments within one year from the date CLEC receives Occupancy Permit. Conduit rental will begin upon issuance of the Occupancy Permit.

**1.7 Access to Poles**

"Poles" means poles owned or controlled in whole or in part by SBC ILLINOIS.

**1.7.1 Intentionally left blank**

**1.7.2 Definition of Available Pole Capacity**

Available pole capacity is unoccupied but usable space on a pole, that complies with Section 1.9, CLEC Installation and Maintenance Standards of this document, excluding space which is subject to a pending request of another attaching party. The availability of poles for attachments, and attachment types and practices, may depend upon the policies, practices, and contractual rights of parties, generally electric power companies, with whom SBC ILLINOIS has joint use or joint ownership arrangements regarding such poles. If SBC ILLINOIS claims that a pole is not available, it will provide CLEC in writing with the basis for the claim and copies of relevant documentation.

**1.7.3 Limitations of Records**

SBC ILLINOIS pole maps and/or records provide information only on the existence of poles owned or controlled in whole or in part, by SBC ILLINOIS, but do not contain information regarding available pole capacity. Available pole capacity can be determined only during a Field Survey.

**1.7.4 Structure Access Request (Poles)**

- (a) To request access to poles, CLEC shall submit:
  - (i) Forms P1 & P2 (poles)

- (ii) The associated maps and written description for each request. CLEC shall include the number of, type, size e.g. (need both circumference for space requirement and weight for storm loading, placement of slack loops and is strand separate from cable) and location of the attachments it proposes to install on the Form P2.
- (b) The ASAC will enter CLEC's request into the Queue in accordance with the process set forth in Section 1.5 herein.
- (c) CLEC may choose to perform the Field Survey, CLEC may request SBC ILLINOIS to perform the field survey, or joint agreements between SBC ILLINOIS and power companies may require SBC ILLINOIS and CLEC to participate in a joint field survey (if the latter a copy of the document containing the requirement shall be provided to CLEC).

### **1.7.5 Field Survey - Definition/Limitation**

- (a) A Field Survey is a physical check of each pole to identify availability of space for attachments and any required Make Ready Work.

The field survey includes (where available):

- (i) availability of space for power supplies
- (ii) availability of space for cables
- (iii) availability of space for terminals
- (iv) availability of space for laterals
- (v) proper bonding and grounding
- (vi) availability of space for splice cases and slack cable
- (vii) availability of space for guy wires and other necessary support structure

A Field Survey does not guarantee available pole capacity. Also, the Field Survey does not imply that the ASAC has approved pole attachments for CLEC. An SBC ILLINOIS occupancy permit will indicate SBC ILLINOIS' approval for pole attachment.

### **1.7.6 Field Survey by SBC ILLINOIS - Poles**

- (a) Where power company practices under applicable joint use or joint ownership agreements require SBC ILLINOIS to perform the Field Survey, SBC ILLINOIS will notify CLEC of such requirement within five (5) business days of CLEC's Structure Access request
- (b) Intentionally left blank
- (c) CLEC will provide Billing Authorization (Form A1) for SBC ILLINOIS to proceed with the Field Survey
- (d) SBC ILLINOIS will complete the Field Survey in accordance with intervals as detailed in 1.7.8
- (e) CLEC, the electric company and all other parties with attachments may have a representative attend the Field Survey.
- (f) SBC ILLINOIS or a qualified contractor will inspect each pole to determine available capacity for an additional attachment.
- (g) SBC ILLINOIS will notify CLEC within twenty four (24) hours prior to beginning the Field Survey to enable CLEC to have a representative attend the Field Survey.

### **1.7.7 Field Survey Without SBC ILLINOIS**

Where CLEC may perform the survey without the accompaniment personnel, CLEC will be responsible for providing SBC ILLINOIS with information on any Make Ready Work required for any existing party attached to the pole.

### **1.7.8 Pole Field Survey Intervals**

The standard interval for Field Survey work for Poles that is to be performed by SBC ILLINOIS is 25 business days for the first 25 poles and an additional 2 business days for each additional 25 poles. Intervals will be adjusted due to changes in requests or delays caused by CLEC.

The clock for the standard interval starts when the ASAC receives properly completed (accurate and with all necessary details) Forms P-1 and P-2.

The clock stops when the ASAC sends a Form A-1 to CLEC notifying CLEC of the estimated Make Ready Work.

### **1.7.9 Denial of Access**

SBC ILLINOIS will determine if access to poles can be provided to CLEC as detailed in Section 1.7.8.

### **1.7.10 Cost Estimate (Poles)**

If it is determined from the Field Survey, that CLEC may have access to SBC ILLINOIS Structure, the ASAC will:

- (a) notify other parties of proposed modifications to Structure to which they are attached if a notification is required (See Section 1.15)
- (b) provide to CLEC an estimated cost for the SBC ILLINOIS Make Ready Work (defined in 1.7.12 below).

### **1.7.11 Return of Billing Authorization**

- (a) CLEC shall return a Billing Authorization (Form A-1) to the ASAC within forty-five (45) days of receiving SBC ILLINOIS' cost estimate for proposed SBC ILLINOIS Make Ready Work. If CLEC has not returned the Billing Authorization to the ASAC within the forty-five (45) days of receipt of the billing authorization, CLEC's request shall be considered expired.
- (b) The ASAC shall provide CLEC an estimated completion date, as defined in 1.7.16 below.

### **1.7.12 Definition of SBC ILLINOIS Make Ready Work**

SBC ILLINOIS Make Ready Work:

- (a) is any work that is required to be performed by SBC ILLINOIS to make poles ready for CLEC's attachment.
- (b) does not include any work regarding the facilities or attachments of other parties with attachment to the pole necessary to accommodate CLEC's attachment.

The following applies:

- (a) CLEC will be allowed to perform Make Ready Work when SBC ILLINOIS cannot meet the CLEC requested completion date.

### **1.7.13 Force Majeure**

SBC ILLINOIS is not responsible for Make Ready Work delays caused by local conditions, inability to obtain permits or Force Majeure as defined in Article 1, Section 1.13.

### **1.7.14 Limitation on SBC ILLINOIS Obligations (Poles)**

SBC ILLINOIS is not required to construct or acquire additional poles in locations where SBC ILLINOIS poles do not currently exist in order to provide pole attachments to CLEC. Upon request by CLEC, SBC ILLINOIS may consider constructing or acquiring such additional poles. SBC ILLINOIS is required to make SBC ILLINOIS Right-of-Way available to CLEC to construct CLEC's own poles as defined in Articles 16.1.1 and 16.3.2 of Article 16.

### **1.7.15 Successful Completion of Make Ready Work**

Successful completion of SBC ILLINOIS Make Ready Work and that of other parties with attachments will determine pole space availability for attachments. The successful completion of Make Ready Work does not imply that SBC ILLINOIS has approved pole attachments for CLEC. An SBC ILLINOIS Occupancy Permit will indicate approval of the pole attachment.

### **1.7.16 Pole Make Ready Work Intervals**

Because of the variable nature of Make Ready Work, completion intervals will be negotiated after Field Survey work is complete. SBC ILLINOIS will provide to CLEC an estimated completion interval for Make Ready work within seven (7) business days of SBC ILLINOIS receiving completed Form A-1 from CLEC, if no other Attaching Parties must be notified. If the Make Ready work requires that other Attaching Parties be notified, the interval will be extended by an additional 60 days.

### **1.7.17 Locations of Attachments**

Possible locations for Attachments are:

- (a) "Overbuild Space" is defined herein as the location on the pole available for attachments a minimum of twelve inches (12") above the highest existing communications attachment and below the bottom of neutral space.
- (b) "Underbuild Space" defined herein as the location on the pole available for attachments a minimum of twelve inches (12") below the lowest existing communications attachment but adhering to the minimum NESC ground clearance requirements.
- (c) On a "Standoff Bracket" used to add capacity and to attach an additional attachment on an existing pole.
- (d) Overlashing - is defined as attaching a cable to an existing cable

Use of Overbuild Space, Underbuild Space, a Standoff Bracket, or Overlashing may not be permitted on poles which SBC ILLINOIS has a joint use or joint ownership agreement with a power company and may be dependent upon the power company policies and practices prohibiting such uses.

### **1.7.18 Selection of Pole Attachment Location**

CLEC will recommend a location and t upon consideration of that recommendation SBC ILLINOIS will select the location of the poles for CLEC's attachments. The selection will be based on safety, reliability or general engineering principles and will be applied in a nondiscriminatory fashion.

### **1.7.19 Construction Guidelines**

Once a pole attachment location is chosen, it should be maintained throughout the area of construction if at all possible. Exceptions will be subject to review by the ASAC and denied only for safety, reliability or engineering principles.

### **1.7.20 Occupancy Permit**

- (a) Within five (5) business days after notification of successful completion of all SBC ILLINOIS Make Ready Work associated with the structure request (including Make Ready Work by other attaching parties), SBC ILLINOIS will issue an Occupancy Permit to CLEC.
- (b) In accordance with Article 16, Section 16.14, of the Interconnection Agreement, the Occupancy Permit shall expire if CLEC has not placed and put into service its Attachments within one year from the date SBC ILLINOIS has issued the Occupancy Permit to CLEC. Pole rental charges will commence upon issuance of the Occupancy Permit.

## **1.8 Access to Rights of Way**

"SBC ILLINOIS Rights of Way" are rights of way owned or controlled by SBC ILLINOIS as defined in the applicable Interconnection Agreement.

### **1.8.1 Structure Access Request (ROW)**

- (a) To request access to SBC ILLINOIS Rights of Way (ROW), CLEC will submit to the ASAC:
  - (i) an R1 form
  - (ii) a drawing and description of the proposed ROW that is requested to be occupied

- (iii) a print detailing the proposed location of the right of way sought to be used and nature of CLEC's proposed use thereof (i.e. buried cables, terminals, equipment nodes sites, controlled environmental vaults, etc.).
- (iv) a deposit as calculated on the R1 form.
- (b) The ASAC will enter CLEC's request in the Queue in accordance with the Queue process set forth in Section 1.5 herein.
- (c) If CLEC requests access to SBC ILLINOIS ROW where SBC ILLINOIS does not have existing ROW, SBC ILLINOIS shall not be required acquire new Row.

### **1.8.2 Records Review**

Within ten (10) business days of the Structure Access Request to access ROW, SBC ILLINOIS will perform an internal SBC ILLINOIS ROW records review. The ROW records review will not determine space availability. Space availability for ROW can only be determined by performing a Field Survey.

### **1.8.3 Field Survey**

- (a) the ASAC shall notify CLEC.
- (b) If needed, CLEC may perform a Field Survey or request the ASAC to arrange for Field Survey to be scheduled within seven (7) business days of receiving the Billing Authorization from CLEC.
- (c) If CLEC performs the Field Survey, CLEC will have locates performed to identify existing subsurface facilities in the requested SBC ILLINOIS ROW.
- (d) During the Field Survey, any necessary Make Ready Work will be identified
- (e) CLEC will select the location it wishes to use within the SBC ILLINOIS rights-of-way subject to approval by the ASAC. Approval will be denied only if necessary for safety, reliability or to meet general engineering principles.

### **1.8.4 Denial of Access**

SBC ILLINOIS will determine if access to ROW can be provided to CLEC and provide notification as detailed in Section 1.6.14.

### **1.8.5 Make Ready Work**

- (a) If it is determined from the Field Survey or otherwise that CLEC may have access to SBC ILLINOIS ROW, the ASAC will provide a cost estimate for the Make Ready Work to CLEC to form A1.
- (b) CLEC shall return the Billing Authorization (Form A1) to the ASAC within forty-five (45) days of receiving the SBC ILLINOIS cost estimate for the proposed Make Ready Work. If CLEC has not returned the Billing Authorization to the ASAC within the forty-five (45) days, CLEC's request shall be considered expired and CLEC will lose its position in the Queue if there are other parties in the Queue wishing to use the same rights of way, all as provided for in the Process for Queue set forth in Section 1.5 herein.
- (c) SBC ILLINOIS shall provide CLEC a date by which the ROW Make Ready Work shall be completed within seven (7) business days of receiving the CLEC Billing Authorization.

### **1.8.6 Occupancy Permit**

- (a) Within five (5) business days after completion of the Make Ready Work, SBC ILLINOIS will issue an Occupancy Permit (Form R1) to CLEC.
- (b) In accordance with Article 16, Section 16.14, of the Interconnection Agreement, the Occupancy Permit shall expire if CLEC has not placed and put into service its Attachments within one year from the date CLEC receives the Occupancy Permit from SBC ILLINOIS.

## **1.9 CLEC Installation and Maintenance Standards**



### 1.9.1 General

CLEC workers or contractors may have occasion to work in, on or near SBC ILLINOIS Structure in various circumstances:

- (a) When installing or maintaining CLEC facilities
- (b) Performing Field Survey work per Sections 1.6.8, 1.7.7, or 1.8.3
- (c) Performing Make Ready work per Sections 1.6.16, 1.7.12 or 1.8.5

In all cases :

- (a) SBC ILLINOIS must have a designated representative on the job whenever CLEC or its contractors are working in ducts and conduit
- (b) When CLEC is going to perform installation, Field Survey, Make Ready, or routine maintenance work, SBC ILLINOIS must be notified 5 business days in advance of CLEC's start date to provide a representative.
- (c) Intentionally left blank
- (d) CLEC workers or contractors must be fully trained and it is CLEC's responsibility to insure they follow all applicable safety rules and construction standards as listed below.
- (e) CLEC will be solely responsible at its own expense for the proper handling, storage, transport, treatment, disposal and use of all Hazardous Substances encountered by CLEC and its contractors and agents. "Hazardous Substances" includes those substances (i) included within the definition of hazardous substance, hazardous waste, hazardous material, toxic substance, solid waste or pollutant or contaminant under any Applicable Law and (ii) listed by any governmental agency as a hazardous substance.
- (f) When CLEC is allowed to perform Field Survey work, CLEC may subcontract the work to contractors approved by SBC ILLINOIS. Approval of such subcontractors by SBC ILLINOIS shall be based on the same criteria it uses in approving contractors for its own purposes.
- (g) The SBC ILLINOIS representative shall have full authority, but not responsibility, to stop any work operations that do not conform to the applicable rules and standards
- (h) CLEC shall be responsible to obtain any and all work or construction permits necessary to perform work they will perform

### 1.9.2 Safety

While working on or in SBC ILLINOIS Structure, all CLEC employees, agents, contractors and representatives must abide by the rules and regulations of the Occupational Safety and Health Act (OSHA) and any governing authority having jurisdiction over the subject matter. CLEC shall be responsible to insure its workers abide by all such applicable safety rules, and the SBC ILLINOIS Representative assigned to the job shall have authority, but not the responsibility, to enforce all such safety rules.

The following list, which is not all inclusive, highlights some specifics:

- (a) All workers must wear appropriate attire whenever doing work in or near SBC ILLINOIS manholes to include safety vests, hard hats, etc.
- (b) All manholes must undergo air monitoring and proper ventilation before and during manhole entries
- (c) Manhole guards must be present at all times while the manhole is open
- (d) No smoking is allowed within the vicinity of an open manhole
- (e) No open torches are allowed inside or near a manhole
- (f) All governmental rules and regulations for traffic control are to be followed
- (g) Water must be pumped in a manner to minimize its effect on traffic. Always pump to the nearest drain, and salt should be placed where water touches pavement during freezing temperatures

### **1.9.3 Protection of Existing Cable Facilities**

Whenever working in or near SBC ILLINOIS Structure, all workers are to take all necessary precautions to prevent any damage to any existing cable facilities that are already attached to the Structure. Some common precautions to take are:

- (a) Workers shall not step/stand on any communications facilities
- (b) Workers shall carry their own ladder (12 to 16 feet is often appropriate) for instances where none is available in the manhole
- (c) CLEC will work only on Structure assigned to CLEC.
- (d) When any innerduct is opened, it should not be assumed the innerduct is vacant. It must be opened carefully in such a manner to insure any potential cable inside is not damaged in the process.
- (e) Should workers encounter air leaks, missing / broken ladders, or other inappropriate manhole situations, these items shall be communicated to the SBC ILLINOIS Representative immediately.
- (f) If damage to another party's facilities should occur, the owner of the facility and the SBC ILLINOIS representative are to be immediately notified and all possible arrangements made to allow the facility to be repaired as soon as possible. The party causing the damage will be responsible for all costs to repair the facility.

### **1.9.4 Installation Standards**

CLEC's attachments shall be placed and maintained in accordance with the requirements and specifications of the latest editions of the:

National Electrical Code (NEC)

National Electrical Safety Code (NESC),

Bellcore - Blue Book, Manual of Construction Procedures, (SR-1421, Dec., 1996, Iss. 2)

(call Bellcore Customer Service - (800)521-2673 to order Blue Book)

## **1.10 CLEC Attachment Placement - Conduit**

### **1.10.1 SBC ILLINOIS Job Site Representation**

An SBC ILLINOIS representative must be on the job site when CLEC is placing or removing its attachments, in SBC ILLINOIS' conduit structure. SBC ILLINOIS must be given a five (5) business day notice in order to provide a representative (at CLEC's expense) on site by CLEC's construction start date. Reasonable and actual charges will be billed to CLEC. SBC ILLINOIS' rates shall be as specified in Article 16 Section 16.17 of this Agreement.

### **1.10.2 Additional Requirement for CLEC**

CLEC must maintain its attachments in accordance with Section 1.9 CLEC Installation and Maintenance Standards of this document.

### **1.10.3 Modification**

Any modification, other than routine maintenance, of CLEC's attachments will require a new Occupancy Permit.

## **1.11 CLEC Attachment Placement - Poles**

CLEC shall obtain an approved Occupancy Permit (Form P1) from the ASAC before placing its attachments on SBC ILLINOIS poles.

### **1.11.1 Additional Requirement for CLEC**

CLEC:

- (a) may place only those attachments approved in the Occupancy Permit.

### 1.11.2

Any modification of the attachment, other than routine maintenance, of the attachment will require a new Occupancy Permit.

### 1.11.3 Service Wire, Splice and Terminal Mounting

CLEC's service wires, splices, and terminals must be strand-mounted. Service wire attachments do not require an Occupancy Permit.

SBC ILLINOIS will consider a request from CLEC to mount terminals on SBC ILLINOIS poles in a non-discriminatory manner with other attaching parties.

## 1.12 Maintenance

### 1.12.1 Maintenance of Conduit

- (a) CLEC will be allowed to enter an SBC ILLINOIS Structure with an SBC ILLINOIS representative present, after providing forty-eight (48) hours written notification to SBC ILLINOIS, for scheduling purposes (facsimiles are acceptable), which includes:
  - (i) manholes to be entered and locations of each manhole
  - (ii) nature of the proposed work
  - (iii) and time required for proposed work
- (b) In the event of an emergency, that is a service outage, CLEC will be allowed to enter an SBC ILLINOIS structure, provided CLEC notifies SBC ILLINOIS within 12 hours of entering the structure. CLEC will provide details on the nature of emergency, the location, and nature of worked performed.
- (c) Reasonable and actual charges for the SBC ILLINOIS representative will be billed to CLEC. SBC ILLINOIS' rates will be set forth as specified in Article 16, Section 16.17 of this Agreement.

### 1.12.2 Poles

CLEC may place (after obtaining an occupancy permit), remove and maintain its pole attachments without the SBC ILLINOIS Representative present, however, CLEC must notify the ASAC prior to entering any structure.

### 1.12.3 Disaster Recovery - Structures (Fiber, Conduit, Manholes, Pole Attachments, etc.)

**For additional information on Structures, the following is included:**

The way in which cable and fiber facility restoration activity is prioritized has been by the utilization of the TSP (Telecommunication Service Priority) system. This system was put in place by the 1988 Presidential Executive Order establishing the TSP system. The TSP system is in effect and used for restoration, and will be used in all cases where it applies. TSP services will not pre-empt any Telecommunication Carriers circuits and services required to maintain, monitor, or control, the public switched network (PSN), it's facilities, or other vital assets such as order wires, monitoring and control channels. These circuits and services are the only ones which receive higher priority treatment than TSP. SBC ILLINOIS will in good faith accommodate all involved TC's personnel in simultaneous restorations of out of service circuits. Many activities to restore critical services will occur simultaneously. However, if simultaneous restoration cannot be accommodated the following priority/ranking sequence for access to facilities requiring restoration will be followed:

**The TSP system uses the following 10 priorities:**

- 1st** Restoration of official services which are vital to the ability of the Telecommunication Carrier to respond to the emergency.
- 2nd** Restoration of essential NSEP services identified with a TSP restoration code of 1.
- 3rd** Restoration of emergency NSEP services identified with a TSP restoration code of "E".
- 4th** Restoration of essential NSEP services identified with a TSP restoration code of 2, 3, 4, and 5; in order.

- 5th** Services without TSP which are considered to be essential, including federal, state, and local government circuits, police, fire, hospital.
- 6th** Interoffice services for communities which are isolated.
- 7th** Services for customers highly dependent on telecommunication.
- 8th** Other Business services.
- 9th** Residential services.
- 10th** Unassigned Circuits.

The first party to arrive on site (SBC ILLINOIS or CLEC or another TC) should use the following damage site assessment sequence for all cases

- (a) Assess the extent of damage.
- (b) Determine required work groups.
- (c) Determine tools and materials.
- (d) Ascertain damaging party information, as indicated on SBC ILLINOIS' form 1140, including photographs if possible.
- (e) Document any other pertinent information.
- (f) SBC ILLINOIS form 1140 must be submitted to the SBC ILLINOIS Claims Organization within 48 hours of occurrence.
- (g) Protect the Public as appropriate.

Once the above facts are gathered, repairs on the cable should begin. Critical situations may require restorations to start prior to all details being gathered.

The method of restoration will be determined by the most practical way to restore all of the involved cables. Generally, in a conduit system, for example, the fibers or cable at the bottom of the group will be restored first. This is a common practice. However, the technicians on site during the assessment phase will be in the best position to determine the MOP (method of procedures) to be followed for restoration.

In all cases, equal access will be provided to SBC ILLINOIS, CLEC and any other TCs whose cables are involved in any restoration activity.

Any parties causing damage will be responsible for all restoration costs. Restoration will be completed according to the TSP priorities, if appropriate.

## **1.13 Unauthorized Attachments**

### **1.13.1 Unauthorized Attachments**

If any of CLEC's communications facilities shall be found attached to SBC ILLINOIS' poles or in SBC ILLINOIS' ducts or conduits for which no Occupancy Permit was issued, SBC ILLINOIS will provide notice to CLEC in writing and CLEC must correct such noncompliance within ninety (90) days of receipt of such notice.

### **1.13.2 Determination of Applicable Charges**

See Article 16, Section 16.14.

### **1.13.3 No Ratification or Waiver**

No act or failure to act by SBC ILLINOIS with regard to said unauthorized use shall be deemed as a ratification or the permitting of the unauthorized use; and if any permit should be subsequently issued, said permit shall not operate

retroactively or constitute a waiver by SBC ILLINOIS of any of its rights or privileges under this Agreement or otherwise; provided, however, that CLEC shall be subject to all liabilities, obligations and responsibilities of this Agreement in regards to said unauthorized use from its inception.

## **1.14 Fees**

### **1.14.1 Cost Recovery**

CLEC will reimburse SBC ILLINOIS for all costs associated with CLEC-related Information Access, Field Survey, Make Ready and Inspection work. Charges will be billed either on an actual cost basis or a fixed charge basis as agreed upon by SBC ILLINOIS and CLEC.

### **1.14.2 SBC ILLINOIS Cost Estimate**

SBC ILLINOIS personnel will estimate the cost to perform any SBC ILLINOIS Structure Records preparation work, Field Survey, and/or Make Ready Work required to process CLEC's access request. These estimates shall include the engineering time, construction time, contractor cost, material cost and overheads and loadings. CLEC must submit a Billing Authorization prior to the ASAC initiation of any map preparation, Engineering Field Survey or Make Ready Work.

### **1.14.3 Attachment Rental Fees**

In addition to the above, CLEC shall pay any applicable attachment rental fees per the Interconnection Agreement.

### **1.14.4 Structure Bill True-Up**

- (a) If billing is a fixed charge, any extras to the original estimate due to requests from CLEC or unforeseen circumstances will be approved by CLEC before they are added to the bill.
- (b) If billing is initiated on an actual cost basis, a deposit will normally be required. Therefore, if the deposit exceeds the actual charges, CLEC will be refunded the difference at job completion. If the actual charges exceed the deposit, CLEC will be billed the difference.
- (c) If there are questions on any bills, CLEC will send written questions to the ASAC. The ASAC will coordinate with the SBC ILLINOIS departments involved to provide answers to CLEC to resolve the issues.

## **1.15 Modifications Which Add Capacity to Structure**

Part of the Make Ready pursuant to a Structure Access Request, may include modifications to SBC ILLINOIS' Structure which add capacity to the Structure (*Need to agree and define "adding capacity" - Open Issue*). All terms surrounding Modification work apply equally to all attaching parties including SBC ILLINOIS. Refer to Issue in Dispute 7-1, Modifications Cost Recovery.

### **1.15.1 Notification of a Modifications**

If a Structure Access Request results in SBC ILLINOIS making modifications that add capacity to SBC ILLINOIS Structure, pursuant to the applicable Interconnection Agreement:

- (a) SBC ILLINOIS shall notify all parties who are currently attached to the structure.
- (b) These parties will have sixty (60) days to indicate if they wish to participate in the modification.

## **1.16 Limitations on Structure Access Requests**

The availability of SBC ILLINOIS' Structure per CLEC's attachments is subject to Articles 16.1 and 16.3 of Article 16.

### **1.16.1 Timing of Requests**

Requests received after 12:00 p.m. noon, Eastern time will be considered received the following business day for purposes of the Queue.

**1.16.2 Limitations of Estimated Intervals**

The standard estimated intervals contained herein are based on normal SBC ILLINOIS work loads and do *not* apply to the extent they must be extended due to acts of governmental agencies, strikes and labor action, or Force Majeure as defined in Article 1, Section 1.13.

**1.16.3 Limitation of Scope**

There will be no limits on engineering requests per office.

**1.17 Additional Structure Planning**

**1.17.1 Meeting to Review Growth Forecast**

At the reasonable request of CLEC, the ASAC will meet with CLEC to review a two (2) year forecast of growth requirements for attachments to SBC ILLINOIS Structure.

**1.18 Points of Contact**

All questions and concerns regarding Structure should be directed to the following contacts:

**CLEC/SBC ILLINOIS Contact List**

CLEC	SBC ILLINOIS
Julia Strow Cbeyond Communications, LLC Atlanta GA 30339 Phone: (678) 424-2429 Fax: (678) 424-2500	Betty May SBC ILLINOIS Structure Leasing Coordinator 23500 Northwestern Highway Room E230 Southfield, MI 48075 phone (248) 424-0110 fax (248) 424-0111 [All states]
Julia Strow Cbeyond Communications, LLC Atlanta GA 30339 Phone: (678) 424-2429 Fax: (678) 424-2500	ASAC Manager Mike Welch 23500 Northwestern Highway Room E230 Southfield, MI 48075 phone: (248) 424-1370 fax: (248) 424-0111

**1.19**

**Responsibility**

Forms used by SBC ILLINOIS Structure Access Center as a means to communicate between SBC ILLINOIS and CLEC can be found at SBC ILLINOIS' web site at ASAC.SBC ILLINOIS.com.

**PRICING SCHEDULE**

SBC / Cbeyond Communications, LLC  
ILLINOIS  
ICA PRICING SCHEDULE

Pricing Schedule

ILLINOIS		SBC	
		RECURRING	SBC
		Monthly	Nonrecurring
<b>UNBUNDLED NETWORK ELEMENTS</b>			
<b>Unbundled Loops</b>			
	2-Wire Analog - Access Area A	\$ 2.59	See NRC prices below
	2-Wire Analog - Access Area B	\$ 7.07	See NRC prices below
	2-Wire Analog - Access Area C	\$ 11.40	See NRC prices below
	4-Wire Analog - Access Area A	\$ 4.08	See NRC prices below
	4-Wire Analog - Access Area B	\$ 16.82	See NRC prices below
	4-Wire Analog - Access Area C	\$ 26.63	See NRC prices below
	PBX Ground Start- Access Area A	\$ 2.64	See NRC prices below
	PBX Ground Start-Access Area B	\$ 7.84	See NRC prices below
	PBX Ground Start-Access Area C	\$ 12.38	See NRC prices below
	COPTS-Coin Line-Access Area A	\$ 2.67	See NRC prices below
	COPTS-Coin Line-Access Area B	\$ 8.09	See NRC prices below
	COPTS-Coin Line-Access Area C	\$ 12.72	See NRC prices below
	Electronic Key Line (EKL) Interface-Access Area A	\$ 2.95	See NRC prices below
	Electronic Key Line (EKL) Interface-Access Area B	\$ 12.18	See NRC prices below
	Electronic Key Line (EKL) Interface-Access Area C	\$ 17.92	See NRC prices below
	2-Wire Digital 160 Kbps (ISDN-BRI) - Access Area A	\$ 2.71	See NRC prices below
	2-Wire Digital 160 Kbps (ISDN-BRI) - Access Area B	\$ 8.88	See NRC prices below
	2-Wire Digital 160 Kbps (ISDN-BRI) - Access Area C	\$ 13.68	See NRC prices below
	4-Wire Digital 1.544 Mbps - Access Area A	\$ 73.46	See NRC prices below
	4-Wire Digital 1.544 Mbps - Access Area B	\$ 61.45	See NRC prices below
	4-Wire Digital 1.544 Mbps - Access Area C	\$ 61.56	See NRC prices below
	DS3 Loop - Access Area A	\$ 539.75	See NRC prices below
	DS3 Loop - Access Area B	\$ 886.89	See NRC prices below
	DS3 Loop - Access Area C	\$ 893.25	See NRC prices below
<b>DSL Capable Loops</b>			
	2-Wire Digital Loop ISDN/IDSL		
	PSD #1 - 2-Wire Digital Loop ISDN/IDSL Access Area A	\$ 2.71	See NRC prices below
	PSD #1 - 2-Wire Digital Loop ISDN/IDSL Access Area B	\$ 8.88	See NRC prices below
	PSD #1 - 2-Wire Digital Loop ISDN/IDSL Access Area C	\$ 13.68	See NRC prices below
	2-Wire xDSL Loop (ADSL/HDSL Compatible Interface)		
	PSD #1 - 2-Wire xDSL Loop Access Area A	\$ 2.59	See NRC prices below
	PSD #1 - 2-Wire xDSL Loop Access Area B	\$ 7.07	See NRC prices below
	PSD #1 - 2-Wire xDSL Loop Access Area C	\$ 11.40	See NRC prices below
	PSD #2 - 2-Wire xDSL Loop Access Area A	\$ 2.59	See NRC prices below
	PSD #2 - 2-Wire xDSL Loop Access Area B	\$ 7.07	See NRC prices below
	PSD #2 - 2-Wire xDSL Loop Access Area C	\$ 11.40	See NRC prices below
	PSD #3 - 2-Wire xDSL Loop Access Area A	\$ 2.59	See NRC prices below
	PSD #3 - 2-Wire xDSL Loop Access Area B	\$ 7.07	See NRC prices below
	PSD #3 - 2-Wire xDSL Loop Access Area C	\$ 11.40	See NRC prices below
	PSD #4 - 2-Wire xDSL Loop Access Area A	\$ 2.59	See NRC prices below
	PSD #4 - 2-Wire xDSL Loop Access Area B	\$ 7.07	See NRC prices below
	PSD #4 - 2-Wire xDSL Loop Access Area C	\$ 11.40	See NRC prices below
	PSD #5 - 2-Wire xDSL Loop Access Area A	\$ 2.59	See NRC prices below
	PSD #5 - 2-Wire xDSL Loop Access Area B	\$ 7.07	See NRC prices below
	PSD #5 - 2-Wire xDSL Loop Access Area C	\$ 11.40	See NRC prices below
	PSD #7 - 2-Wire xDSL Loop Access Area A	\$ 2.59	See NRC prices below
	PSD #7 - 2-Wire xDSL Loop Access Area B	\$ 7.07	See NRC prices below
	PSD #7 - 2-Wire xDSL Loop Access Area C	\$ 11.40	See NRC prices below
	4-Wire xDSL Loop (HDSL Compatible Interface)		
	PSD #3 - 4-Wire xDSL Loop Access Area A	\$ 4.08	See NRC prices below
	PSD #3 - 4-Wire xDSL Loop Access Area B	\$ 16.82	See NRC prices below
	PSD #3 - 4-Wire xDSL Loop Access Area C	\$ 26.63	See NRC prices below
	HFPL Loop		
	HFPL Loop - Access Area A	\$ -	See NRC prices below
	HFPL Loop - Access Area B	\$ -	See NRC prices below
	HFPL Loop - Access Area C	\$ -	See NRC prices below

TBD - To be determined  
BFR - Bona Fide Request  
ICB - Individual Case Base

NA - Not Applicable  
(-) - Not Available as of Effective Date

INTERCONNECTION AGREEMENT  
11/13/03



**SBC / Cbeyond Communications, LLC  
ILLINOIS  
ICA PRICING SCHEDULE**

Pricing Schedule

ILLINOIS		SBC	
		RECURRING Monthly	SBC Nonrecurring
Loop Qualification Process			
	Loop Qualification Process - Mechanized		\$ -
	Loop Qualification Process - Manual		\$ -
HFPL Cross Connect Configuration Charge			
	SBC Owned Splitter - Installation		\$ 78.40
	Carrier Owned Splitter - Installation (Integrated / Non-Integrated)		\$ 64.37
xDSL Loop & HFPL Conditioning Charges - For Loop Facilities			
	Removal of Repeater (s)		\$ 21.49
	Removal Bridged Tap (s)		\$ 14.00
	Removal of Load Coil (s)		\$ 14.08
<b>Analog, 2-Wire Digital, xDSL Capable &amp; HFPL Loop Non-Recurring Charges</b>			
	Service Order - Initial, per occasion		\$ 2.58
	Service Order - Subsequent, per occasion		\$ 1.71
	Service Order - Record Work Only		\$ 1.02
	Loop Connection Charge, Analog Loop, per termination		\$ 20.21
	HFPL - OSS Modification Charge	\$ -	
	HFPL - Cross Connect Configuration Charge SBC Owned (Non-Integrated)	\$ 0.56	
	HFPL - Cross Connect Configuration Charge CLEC Owned (Integrated/Non-Int.)	\$ 0.56	
	HFPL - Line-at-a-time SBC Owned Splitter	\$ 1.32	
<b>Digital Loop Non-Recurring Charges</b>			
	DS0 Administrative Charge		\$ 91.88
	DS0 Design & Central Office Connection Charge		\$ 127.86
	DS0 Carrier Connection Charge		\$ 121.94
	DS1 Administrative Charge		\$ 142.93
	DS1 Design & Central Office Connection Charge		\$ 332.61
	DS1 Carrier Connection Charge		\$ 185.48
	DS3 Administrative Charge		\$ 207.41
	DS3 Design & Central Office Connection Charge		\$ 659.30
	DS3 Carrier Connection Charge		\$ 228.36
	<b>Service Coordination Fee, per carrier bill, per central office</b>	\$ 1.15	
<b>SUB-LOOPS</b>			
Pursuant to the Order in Docket 01-0662, the rates are interim and subject to true-up from February 6, 2003, to when permanent rates are established.			
	MDF or CO to RT Sub-Loop		
	DS3 Sub-Loop - area A	\$ 537.15	See NRC prices below
	DS3 Sub-Loop - area B	\$ 865.98	See NRC prices below
	DS3 Sub-Loop - area C	\$ 871.00	See NRC prices below
	MDF or CO to SAI/FDI Sub-Loop		
	2 Wire Analog - area A	\$ 1.13	See NRC prices below
	2 Wire Analog - area B	\$ 3.08	See NRC prices below
	2 Wire Analog - area C	\$ 4.97	See NRC prices below
	4 Wire Analog - area A	\$ 2.24	See NRC prices below
	4 Wire Analog - area B	\$ 9.24	See NRC prices below
	4 Wire Analog - area C	\$ 14.64	See NRC prices below
	2 Wire xDSL - area A	\$ 1.23	See NRC prices below
	2 Wire xDSL - area B	\$ 3.35	See NRC prices below
	2 Wire xDSL - area C	\$ 5.40	See NRC prices below
	4 Wire xDSL - area A	\$ 1.38	See NRC prices below
	4 Wire xDSL - area B	\$ 5.71	See NRC prices below
	4 Wire xDSL - area C	\$ 9.04	See NRC prices below
	2 Wire 160 Kbps (ISDN-BRI) - area A	\$ 4.52	See NRC prices below
	2 Wire 160 Kbps (ISDN-BRI) - area B	\$ 11.36	See NRC prices below
	2 Wire 160 Kbps (ISDN-BRI) - area C	\$ 13.82	See NRC prices below
	4 Wire DS1 (1.544 Mbps) - area A	\$ 27.60	See NRC prices below
	4 Wire DS1 (1.544 Mbps) - area B	\$ 57.76	See NRC prices below
	4 Wire DS1 (1.544 Mbps) - area C	\$ 62.26	See NRC prices below
	MDF or CO to Terminal Sub-Loop		
	2 Wire Analog - area A	\$ 2.56	See NRC prices below
	2 Wire Analog - area B	\$ 6.98	See NRC prices below
	2 Wire Analog - area C	\$ 11.25	See NRC prices below
	4 Wire Analog - area A	\$ 3.52	See NRC prices below

TBD - To be determined

BFR - Bona Fide Request

ICB - Individual Case Base

NA - Not Applicable

(-) - Not Available as of Effective Date

SBC / Cbeyond Communications, LLC  
ILLINOIS  
ICA PRICING SCHEDULE

Pricing Schedule

ILLINOIS		SBC	
		RECURRING	SBC
		Monthly	Nonrecurring
	4 Wire Analog - area B	\$ 14.51	See NRC prices below
	4 Wire Analog - area C	\$ 22.97	See NRC prices below
	2 Wire xDSL - area A	\$ 1.61	See NRC prices below
	2 Wire xDSL - area B	\$ 4.39	See NRC prices below
	2 Wire xDSL - area C	\$ 7.08	See NRC prices below
	4 Wire xDSL - area A	\$ 2.13	See NRC prices below
	4 Wire xDSL - area B	\$ 8.77	See NRC prices below
	4 Wire xDSL - area C	\$ 13.88	See NRC prices below
	2 Wire 160 Kbps (ISDN-BRI) - area A	\$ 4.51	See NRC prices below
	2 Wire 160 Kbps (ISDN-BRI) - area B	\$ 15.65	See NRC prices below
	2 Wire 160 Kbps (ISDN-BRI) - area C	\$ 22.50	See NRC prices below
	4 Wire DS1 (1.544 Mbps) - area A	\$ 28.44	See NRC prices below
	4 Wire DS1 (1.544 Mbps) - area B	\$ 73.52	See NRC prices below
	4 Wire DS1 (1.544 Mbps) - area C	\$ 86.50	See NRC prices below
	<b>SAI/FDI to Terminal Sub-Loop</b>		
	2 Wire Analog - area A	\$ 1.28	See NRC prices below
	2 Wire Analog - area B	\$ 3.50	See NRC prices below
	2 Wire Analog - area C	\$ 5.65	See NRC prices below
	4 Wire Analog - area A	\$ 1.43	See NRC prices below
	4 Wire Analog - area B	\$ 5.90	See NRC prices below
	4 Wire Analog - area C	\$ 9.34	See NRC prices below
	2 Wire xDSL - area A	\$ 1.14	See NRC prices below
	2 Wire xDSL - area B	\$ 3.12	See NRC prices below
	2 Wire xDSL - area C	\$ 5.65	See NRC prices below
	4 Wire xDSL - area A	\$ 1.43	See NRC prices below
	4 Wire xDSL - area B	\$ 5.90	See NRC prices below
	4 Wire xDSL - area C	\$ 9.34	See NRC prices below
	<b>SAI/FDI to Demarcation Point</b>		
	2 Wire Analog - area A	\$ 1.67	See NRC prices below
	2 Wire Analog - area B	\$ 4.67	See NRC prices below
	2 Wire Analog - area C	\$ 7.66	See NRC prices below
	4 Wire Analog - area A	\$ 2.14	See NRC prices below
	4 Wire Analog - area B	\$ 8.81	See NRC prices below
	4 Wire Analog - area C	\$ 13.94	See NRC prices below
	2 Wire xDSL - area A	\$ 1.38	See NRC prices below
	2 Wire xDSL - area B	\$ 3.61	See NRC prices below
	2 Wire xDSL - area C	\$ 7.66	See NRC prices below
	4 Wire xDSL - area A	\$ 2.14	See NRC prices below
	4 Wire xDSL - area B	\$ 8.63	See NRC prices below
	4 Wire xDSL - area C	\$ 13.94	See NRC prices below
	<b>Terminal to Demarcation Point</b>		
	2 Wire Analog - area A	\$ 0.42	See NRC prices below
	2 Wire Analog - area B	\$ 1.01	See NRC prices below
	2 Wire Analog - area C	\$ 1.10	See NRC prices below
	4 Wire Analog - area A	\$ 0.62	See NRC prices below
	4 Wire Analog - area B	\$ 2.21	See NRC prices below
	4 Wire Analog - area C	\$ 2.42	See NRC prices below
	2 Wire xDSL - area A	\$ 0.35	See NRC prices below
	2 Wire xDSL - area B	\$ 0.78	See NRC prices below
	2 Wire xDSL - area C	\$ 0.97	See NRC prices below
	4 Wire xDSL - area A	\$ 0.56	See NRC prices below
	4 Wire xDSL - area B	\$ 1.89	See NRC prices below
	4 Wire xDSL - area C	\$ 2.28	See NRC prices below
	<b>Sub-Loop Nonrecurring Line Connection Charge</b>		
	2-Wire Analog Sub-Loop	\$	220.28
	4-Wire Analog Sub-Loop	\$	239.27
	2-Wire xDSL Digital Sub-Loop	\$	220.28
	4-Wire xDSL Digital Sub-Loop	\$	279.25
	2-Wire ISDN Digital Sub-Loop	\$	305.92
	4-Wire DS-1 (1.544 Mbps) Digital Sub-Loop	\$	513.73
	DS3 Sub-Loop	\$	677.02
	<b>Sub-Loop Service Order Charge</b>		
	Analog and 2-Wire Digital Sub-Loops - Initial, per occasion	\$	2.58
	Analog and 2-Wire Digital Sub-Loops - Subsequent, per occasion	\$	1.71
	Analog and 2-Wire Sub-Loop - Record Work Only	\$	1.02
	DS-0 Administration Charge (offering not yet available)	\$	91.88

TBD - To be determined

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**SBC / Cbeyond Communications, LLC  
ILLINOIS  
ICA PRICING SCHEDULE**

Pricing Schedule

ILLINOIS		SBC	
		RECURRING Monthly	SBC Nonrecurring
	DS-0 Design and Central Office Connection Charge (offering not yet available)		\$ 127.86
	DS-0 Carrier Connection Charge (offering not yet available)		\$ 121.94
	DS-1 Administration Charge		\$ 142.93
	DS-1 Design and Central Office Connection Charge		\$ 332.61
	DS-1 Carrier Connection Charge		\$ 185.48
<b>Sub-Loop Conditioning Charge (xDSL Only)</b>			
Pursuant to the Order in Docket 01-0662, the rates are interim and subject to true-up from February 6, 2003, to when permanent rates are established.			
Sub-Loop Facilities			
	Removal of Bridged Tap (s)		\$ 14.00
	Removal of Repeater (s)		\$ 21.49
	Removal of Load Coil (s)		\$ 14.08
<b>Local Switching (ULS Usage)</b>			
	ULS Usage Per MOU (Originating or Terminating)	\$ -	
	Customized Routing per New Line Class Code, per LCC, per switch		\$ 232.00
	Customized Routing per New Routing, per route, per switch		TBD
	Custom Routing of OS and/or DA via AIN (use with ULS-ST), per carrier, per switch, per route		\$ 108.46
<b>Port Charges</b>			
	Analog Line Port	\$ 2.18	
	Analog Line Port - Install		\$ 53.01
	Ground Start Port	\$ 2.18	
	Ground Start Port - Install		\$ 53.01
	Analog DID Trunk Port	\$ 20.65	
	Analog DID Trunk Port - Install		\$ 53.01
	Analog DID Trunk Port, per port, per telephone number	\$ 0.06	
	Analog DID Trunk Port, add/rearrange each termination - Install		\$ 29.17
	Basic COPTS Port, per port ***	\$ 2.18	
	Basic COPTS Port, per port - Install		\$ 53.01
	COPTS-Coin Line Port, per port ***	\$ 2.18	
	COPTS-Coin Line Port, per port - Install		\$ 53.01
	ISDN Direct BRI Port	\$ 6.11	
	ISDN Direct BRI Port - Install		\$ 53.01
	ISDN Direct BRI Port, per port, per telephone number	\$ 0.06	
	ISDN Prime PRI Port	\$ 158.57	
	ISDN Prime PRI Port, per port, per telephone number	\$ 0.06	
	ISDN Prime PRI Port - Install		\$ 778.06
	ISDN Prime PRI Port, add/rearrange channels - Install		\$ 29.17
	Digital Trunking Trunk Port	\$ 145.58	
	Digital Trunking Trunk Port - Install		\$ 778.06
	ULS Trunk Port, per port	\$ 145.56	
	ULS Trunk Port, per port - Install		\$ 778.06
	Centrex Basic Line Port, per port	\$ 2.18	
	Centrex Basic Line Port, per port - Install		\$ 53.01
	Centrex ISDN BRI Port, per port	\$ 6.11	
	Centrex ISDN BRI Port, per port - Install		\$ 53.01
	Centrex EKL Line Port, per port	\$ 4.92	
	Centrex EKL Line Port, per port - Install		\$ 53.01
	Centrex Attendant Console Line Port, per port	\$ 4.75	
	Centrex Attendant Console Line Port, per port - Install		\$ 106.01
	Centrex System Features, per common block	\$ 378.58	
	Common Block, establishment, each - Install		\$ 491.38
	System features change or rearrangement, per feature, per occasion		\$ 68.93
	System features activation, per feature, per occasion		\$ 288.22
	System features activation, per feature, per occasion - Install		\$ 218.52
	*** Pursuant to the ICC Interim Order in Docket No. 01-0609 & Order in Docket No. 00-0700, an interim rate of \$2.18 is established for Basic COPTS & COPTS Coin Line Ports.		
<b>Port Nonrecurring Charges</b>			
	Initial - Service Order Charges		
	- Basic Port, per occasion		\$ 2.35
	- Complex Port, per occasion		\$ 27.60
	- ULS Trunk Port, per occasion		\$ 26.79

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Pricing Schedule

ILLINOIS		SBC	
		RECURRING	SBC
		Monthly	Nonrecurring
Subsequent - Service Order Charges			
	- Basic Port, per occasion		\$ 1.02
	- Complex Port, per occasion		\$ 1.02
	- ULS Trunk Port, per occasion		\$ 1.02
Record Order - Service Order Charges			
	- Basic Port, per occasion		\$ 1.02
	- Complex Port, per occasion		\$ 1.02
	- ULS Trunk Port, per occasion		\$ 1.02
	Conversion Charge, change from one type of line-port to another, per each changed		\$ 1.08
	Subsequent Training, per SBC person, per hour		\$ 82.10
	ULS Usage Billing and Trunk Order Development Charge		\$ 136.76
<b>Unbundled Network Element Combinations</b>			
Existing UNE-P Migration Charges			\$ 1.02
<b>New UNE-P Combinations</b>			
<b>(Nonrecurring charges/rates for new UNE-P combinations are interim subjected to a proceeding to establish permanent rates)</b>			
2-Wire Basic Analog Loop with Basic Line Port			
	- UNE-P Record Work Only Charge, per order		\$ 1.02
	- Line Connection Charge - Loop		\$ 20.21
	- Basic Line Port Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
2-Wire P.B.X. Ground Start Analog Loop with Ground Start Line Port			
	- UNE-P Record Work Only Charge, per order		\$ 1.02
	- Line Connection Charge - Loop		\$ 20.21
	- Ground Start Line Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
2-Wire Basic Analog Loop with Basic COPTS Line Port			
	- UNE-P Record Work Only Charge, per order		\$ 1.02
	- Line Connection Charge - Loop		\$ 20.21
	- Basic COPTS Line Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
2-Wire Analog COPTS Coin Loop with Basic COPTS Coin-Line Port			
	- UNE-P Record Work Only Charge, per order		\$ 1.02
	- Line Connection Charge - Loop		\$ 20.21
	- Basic COPTS Coin-Line Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
2-Wire Basic Analog Loop with Analog DID Trunk Port			
	- UNE-P Record Work Only Charge, per order		\$ 1.02
	- Line Connection Charge - Loop		\$ 20.21
	- DID Trunk Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
2-Wire Basic Analog Loop with Centrex Basic Line Port			
	- UNE-P Record Work Only Charge, per order		\$ 1.02
	- Line Connection Charge - Loop		\$ 20.21
	- Centrex Basic Line Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- Common Block Establishment, if required		\$ 491.38
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46

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**SBC / Cbeyond Communications, LLC  
ILLINOIS  
ICA PRICING SCHEDULE**

Pricing Schedule

ILLINOIS		SBC	
		RECURRING	SBC
		Monthly	Nonrecurring
<b>2-Wire Electronic Key Line with Centrex EKL Line Port</b>			
	- UNE-P Complex Port Charge, per order		\$ 27.60
	- Line Connection Charge - Loop		\$ 20.21
	- Centrex EKL Line Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- Common Block Establishment, if required		\$ 491.38
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
<b>2-Wire 160 Kbps (ISDN-BRI) Digital Loop with ISDN Direct Line Port</b>			
	- UNE-P Complex Port Charge, per order		\$ 27.60
	- Line Connection Charge - Loop		\$ 20.21
	- ISDN Direct Line Port Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
<b>2-Wire 160 Kbps (ISDN-BRI) Digital Loop with Centrex ISDN Line Port</b>			
	- UNE-P Complex Port Charge, per order		\$ 27.60
	- Line Connection Charge - Loop		\$ 20.21
	- Centrex ISDN Direct Line Port Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- Common Block Establishment, if required		\$ 491.38
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
<b>4-Wire Digital (DS1 Loop) with Digital Trunk Port</b>			
	- UNE-P Digital Trunking Trunk Port Charge, per order		\$ 26.79
	- Design & CO Connection Charge, per digital loop		\$ 332.61
	- Carrier Connection Charge		\$ 185.48
	- Digital Trunk Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
<b>4-Wire Digital (DS1 Loop) with ISDN Prime Trunk Port</b>			
	- UNE-P Digital Trunking Trunk Port Charge, per order		\$ 26.79
	- Design & CO Connection Charge, per digital loop		\$ 332.61
	- Carrier Connection Charge		\$ 185.48
	- ISDN Prime Trunk Port Connection Charge		\$ -
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
<b>4-Wire Digital (DS1 Loop) with ULS Trunk Port</b>			
	- UNE-P Digital Trunking Trunk Port Charge, per order		\$ 26.79
	- Design & CO Connection Charge, per digital loop		\$ 332.61
	- Carrier Connection Charge		\$ 185.48
	- ULS Billing Establishment Charge, if applicable, per carrier, per switch		\$ 136.76
	- New LCC, per LCC, per switch		\$ 232.00
	- New Network Routing, per route, per switch		TBD
	- New Custom Routing OS or DA via AIN(use with ULS-ST), per carrier, per switch, per route		\$ 108.46
<b>Enhanced Extended Loop (EEL) Combinations</b>			
<b>(Rates are subject to true-up when the cost of SA to EEL conversions are determined by the ICC)</b>			
<b>EEL (2-Wire Analog Loop to DS1 or DS3, Dedicated Transport) Combination</b>			
	- Service Order Charge, per order		\$ 2.58
	- Line Connection Charge, per termination		\$ 20.21
<b>For DS1 Interoffice Transport or DS1 Entrance Facility</b>			
	- Administration Charge, per order		\$ 406.61
	- Design & CO Connection Charge, per circuit		\$ 632.71
	- Carrier Connection Charge, per termination		\$ 585.51
	- Clear Channel Capability, per 1.544 Mbps circuit arranged		\$ 443.18
<b>For DS3 Interoffice Transport or DS3 Entrance Facility</b>			
	- Administration Charge, per order		\$ 308.22
	- Design & CO Connection Charge, per circuit		\$ 671.16
	- Carrier Connection Charge, per termination		\$ 377.25

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ILLINOIS  
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Pricing Schedule

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<b>EEL (4-Wire Analog Loop to DS1 or DS3, Dedicated Transport) Combination</b>		
- Service Order Charge, per order		\$ 2.58
- Line Connection Charge, per termination		\$ 20.21
For DS1 Interoffice Transport or DS1 Entrance Facility		
- Administration Charge, per order		\$ 406.61
- Design & CO Connection Charge, per circuit		\$ 632.71
- Carrier Connection Charge, per termination		\$ 585.51
- Clear Channel Capability, per 1.544 Mbps circuit arranged		\$ 443.18
For DS3 Interoffice Transport or DS3 Entrance Facility		
- Administration Charge, per order		\$ 308.22
- Design & CO Connection Charge, per circuit		\$ 671.16
- Carrier Connection Charge, per termination		\$ 377.25
<b>EEL (2-Wire Digital Loop to DS1 or DS3, Dedicated Transport) Combination</b>		
- Service Order Charge, per order		\$ 2.58
- Line Connection Charge, per termination		\$ 20.21
For DS1 Interoffice Transport or DS1 Entrance Facility		
- Administration Charge, per order		\$ 406.61
- Design & CO Connection Charge, per circuit		\$ 632.71
- Carrier Connection Charge, per termination		\$ 585.51
- Clear Channel Capability, per 1.544 Mbps circuit arranged		\$ 443.18
For DS3 Interoffice Transport or DS3 Entrance Facility		
- Administration Charge, per order		\$ 308.22
- Design & CO Connection Charge, per circuit		\$ 671.16
- Carrier Connection Charge, per termination		\$ 377.25
<b>EEL (4-Wire Digital Loop to DS1 or DS3, Dedicated Transport) Combination</b>		
- Administration Charge, per order		\$ 142.93
- Design & CO Connection Charge, per circuit		\$ 332.61
- Carrier Connection Charge, per termination		\$ 185.48
For DS1 Interoffice Transport or DS1 Entrance Facility		
- Administration Charge, per order		\$ 406.61
- Design & CO Connection Charge, per circuit		\$ 632.71
- Carrier Connection Charge, per termination		\$ 585.51
- Clear Channel Capability, per 1.544 Mbps circuit arranged		\$ 443.18
For DS3 Interoffice Transport or DS3 Entrance Facility		
- Administration Charge, per order		\$ 308.22
- Design & CO Connection Charge, per circuit		\$ 671.16
- Carrier Connection Charge, per termination		\$ 377.25
<b>Speical Access to UNE (2 or 4 Wire Analog or 2 or 4 Wire Digital Loop to DS1 or DS3, Dedicated Transport) Combination Reconfigurations</b>		
		\$ 1.02
<b>(Rate subject to true-up when cost of SA to EEL conversion is determined by ICC)</b>		
<b>Daily Usage Feed, per message (DUF)</b>		
	\$	0.000459
<b>Cross Connects (Loops, Ports, Sub Loops, Dedicated Transport, Tandem Switching)</b>		
2-Wire	\$	0.14
4-Wire	\$	0.31
6-Wire	\$	0.45
8-Wire	\$	0.62
DS1/LT1	\$	0.43
DS3/LT3	\$	0.76
OC3	\$	76.83
OC12	\$	405.01
OC48	\$	981.34
<b>Unbundled Tandem Switching</b>		
per minute of use (without Tandem Trunks)	\$	0.000569
Unbundled Tandem Switch Port(DS1) with features (per port)	\$	122.79
Unbundled Tandem Switch Port(DS1) with features (per port) - Installation	\$	780.07
Service Order Charge (per order) Installation	\$	410.30
Subsequent Changes (per trunk group) Installation	\$	29.15

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<b>Unbundled Switching with Shared Transport (ULS-ST)</b>			
	ULS Usage (for ULS-ST)	\$ -	per MOU
	ULS-ST Blended Transport Usage	\$ 0.000415	per MOU
	ULS-ST Common Transport Usage	\$ 0.000304	per MOU
	ULS-ST Tandem Switching Usage	\$ 0.000215	per MOU
	ULS-ST SS7 Signaling Transport	\$ 0.000176	per Message
	ULS-Intercarrier Compensation For Termination of Local Traffic		
	Set up charge, per call		\$0.00
	Duration charge, per FCC 01-131, per MOU		\$0.0007
<b>Unbundled Interoffice Transport</b>			
	Entrance Facility - per point of termination		
DS1	Zone 1	\$ 73.46	
	Zone 2	\$ 61.45	
	Zone 3	\$ 61.56	
DS3	Zone 1	\$ 686.47	
	Zone 2	\$ 768.77	
	Zone 3	\$ 752.87	
OC3	All Zones	\$ 311.34	
OC12	All Zones	\$ 547.79	
OC48	All Zones	\$ 2,418.86	
	Interoffice Transport:		
DS1	Interoffice Mileage Termination - Per Point of Termination - All Zones	\$ 17.35	
	Interoffice Mileage - Per Mile - All Zones	\$ 1.88	
DS3	Interoffice Mileage Termination - Per Point of Termination - All Zones	\$ 146.93	
	Interoffice Mileage - Per Mile - All Zones	\$ 29.81	
OC3	Interoffice Mileage Termination - Per Point of Termination - All Zones	\$ 342.69	
	Interoffice Mileage - Per Mile - All Zones	\$ 208.80	
OC12	Interoffice Mileage Termination - Per Point of Termination - All Zones	\$ 571.38	
	Interoffice Mileage - Per Mile - All Zones	\$ 376.16	
OC48	Interoffice Mileage Termination - Per Point of Termination - All Zones	\$ 1,269.31	
	Interoffice Mileage - Per Mile - All Zones	\$ 320.69	
<b>Multiplexing</b>			
	DS1 to Voice Grade	\$ 275.34	
	DS3 to DS1	\$ 404.30	
OC3	Add/Drop Multiplexing - Per Arrangement	\$ 542.03	
	Add/Drop Function		
	- Per DS3 Add or Drop	\$ 105.15	
	- Per DS1 Add or Drop	\$ 32.48	
OC12	Add/Drop Multiplexing - Per Arrangement	\$ 637.78	
	Add/Drop Function		
	- Per OC3 Add or Drop	\$ 146.47	
	- Per DS3 Add or Drop	\$ 31.77	
OC48	Add/Drop Multiplexing - Per Arrangement	\$ 724.77	
	Add/Drop Function		
	- Per OC12 Add or Drop	\$ 317.08	
	- Per OC3 Add or Drop	\$ 146.91	
	- Per DS3 Add or Drop	\$ 49.90	
<b>Unbundled Interoffice Transport Optional Features &amp; Functions</b>			
DS1	Clear Channel Capability - Per 1.544 Mbps Circuit Arranged - Installation		\$ 443.18
OC3	1+1 Protection - Per OC3 Entrance Facility	\$ 41.59	
	1+1 Protection with Cable Survivability - Per OC3 Entrance Facility	\$ 41.59	\$ 2,819.25
	1+1 Protection with Route Survivability (1 & 2 below apply)		
	- (1) Per OC3 Entrance Facility	\$ 41.59	
	- (2) Per Quarter Route Mile	\$ 62.34	
OC12	1+1 Protection - Per OC12 Entrance Facility	\$ 205.74	
	1+1 Protection with Cable Survivability - Per OC12 Entrance Facility	\$ 205.74	\$ 2,819.25
	1+1 Protection with Route Survivability (1 & 2 below apply)		
	- (1) Per OC12 Entrance Facility	\$ 205.74	
	- (2) Per Quarter Route Mile	\$ 54.20	
OC48	1+1 Protection - Per OC48 Entrance Facility	\$ 848.18	
	1+1 Protection with Cable Survivability - Per OC48 Entrance Facility	\$ 848.18	\$ 2,819.25
	1+1 Protection with Route Survivability (1 & 2 below apply)		
	- (1) Per OC48 Entrance Facility	\$ 848.18	

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	- (2) Per Quarter Route Mile	\$	96.65
<b>Unbundled Interoffice Transport Installation &amp; Rearrangement Charges</b>			
DS1	Administration Charge - Per Order	\$	406.61
	Design & Central Office Connection Charge - Per Circuit	\$	632.71
	Carrier Connection Charge - Per Termination	\$	585.51
DS3	Administration Charge - Per Order	\$	308.22
	Design & Central Office Connection Charge - Per Circuit	\$	671.16
	Carrier Connection Charge - Per Termination	\$	377.25
OC3	Administration Charge - Per Order	\$	123.65
	Design & Central Office Connection Charge - Per Circuit	\$	564.71
	Carrier Connection Charge - Per Termination	\$	875.11
OC12	Administration Charge - Per Order	\$	123.65
	Design & Central Office Connection Charge - Per Circuit	\$	564.71
	Carrier Connection Charge - Per Termination	\$	875.11
OC48	Administration Charge - Per Order	\$	123.65
	Design & Central Office Connection Charge - Per Circuit	\$	564.71
	Carrier Connection Charge - Per Termination	\$	875.11
<b>Unbundled Interoffice Transport Cross Connects</b>			
DS1		\$	0.43
DS3		\$	0.76
OC3		\$	76.83
OC12		\$	405.01
OC48		\$	981.34
<b>Digital Cross-Connect System</b>			
	DCS Port Charge	ICB	ICB
DS1		ICB	ICB
DS3		ICB	ICB
	DCS Establishment Charge	ICB	ICB
	Database Modification Charge	ICB	ICB
	Reconfiguration Charge	ICB	ICB
<b>Dark Fiber</b>			
	Interoffice Dark Fiber		
	Interoffice Inquiry Charge - per request		\$ 325.28
	Interoffice Administration Charge - per order Install		\$ 28.63
	Interoffice Connection Charge - per strand Install		\$ 612.88
	Interoffice Mileage Termination - per Fiber per termination	\$	16.24
	Interoffice Mileage - per fiber per foot	\$	0.00179
	Interoffice Cross Connect - per cross connect	\$	3.43
	Loop/Sub-Loop Dark Fiber		
	Loop/Sub-Loop Inquiry Charge - per request		\$ 78.29
	Loop/Sub-Loop Administration Charge - per order Install		\$ 28.63
	Loop Connection Charge - CO to RT/CEV/HUT; CO to Premise, per strand Install		\$ 510.47
	Sub-Loop Connection Charge - RT/CEV/HUT to Premises, per strand Install		\$ 531.56
	Loop/Sub-Loop Mileage Termination - per fiber per termination	\$	13.02
	Loop/Sub-Loop Mileage Termination - per fiber per foot	\$	0.00208
	Loop/Sub-Loop Cross Connect	\$	2.71
<b>Line Information Database - LIDB per query</b>		<b>Usage</b>	
	LIDB Validation Query -Regional and Local	\$	0.016151 (per query)
	LIDB Validation Transport	\$	0.000020 (per query)
	CNAM Database Query	\$	0.0080000 (per query)
	LIDB Data Storage & Administration		
	Manual Update - per update		\$ 2.00
<b>800 Database - per query</b>		<b>Usage</b>	
	Unbundled Local Switching Interconnection		
	Call-Routing Query	\$	0.002314 (per query)
	Routing Options Query	\$	0.000615 (per query)
	Local STP Interconnection		
	Carrier ID Only Query	\$	0.001237 (per query)
	Routing Options	\$	0.000234 (per query)
	Regional STP Interconnection		
	Carrier ID Only Query	\$	0.001129 (per query)

TBD - To be determined  
BFR - Bona Fide Request  
ICB - Individual Case Base  
NA - Not Applicable  
(-) - Not Available as of Effective Date



ILLINOIS		SBC	
		RECURRING	SBC
		Monthly	Nonrecurring
	Routing Options Query	\$ 0.000125	(per query)
<b>SS7</b>			
	SS7 Links - Cross Connects		
	STP to Collocators Cage - DS0	See Dedicated Transport	
	STP to Collocators Cage - DS1	See Dedicated Transport	
	STP to SBC MDF - DS0	See Dedicated Transport	
	STP to SBC DSX Frame - DS1	See Dedicated Transport	
	SS7 Links		
	STP Access Connection - 1.544 Mbps	See Dedicated Transport	
	STP Access Line 56 Kbps	See Dedicated Transport	
	SS7 Signalling	<b>Usage</b>	
	Signal Switching/IAM msg (ISUP)	\$ 0.000133	
	Signal Transport/IAM msg (ISUP)	\$ 0.000084	
	Signal Formulation/IAM msg (ISUP)	\$ 0.000451	
	Signal Tandem Switching/IAM msg (ISUP)	\$ 0.000299	
	Signal Switching/TCAP msg	\$ 0.000108	
	Signal Transport/TCAP msg	\$ 0.000057	
	Signal Formulation/TCAP msg	\$ 0.000324	
	Originating Point Code, per service, add or change, per STP pair installation		\$ 24.75
	Global Title Translation Addition or Change, per STP pair installation		\$ 13.31
	Signal Transfer Point (STP)	\$ 263.19	
	Signal Transfer Point (STP) - installation		\$ 714.11
	<b>Unbundled Access to AIN - AIN Database Query</b>	BFR	
<b>OTHER</b>			
<b>Emergency Number Services Access**</b>			
<b>**Emergency 9-1-1 pricing is interim until an Illinois specific approved cost study is completed. The new rates will become effective automatically on the effective date of the approved cost study</b>			
9-1-1 Selective Router Interconnection			
	Digital DS1 Interface	\$ 205.16	\$ 572.39
	Each DS0 Installed	NA	\$ 319.30
	Analog Channel Interface	\$ 19.81	\$ 496.18
ANI/ALI/SR and Database Management			
	Per 100 Records	\$ 3.93	\$ -
ANI Databases			
	AIN Database Query	BFR	
9-1-1 Selective Router Switch Administration			
	Per Selective Router	\$ 5.06	\$ 233.32
Universal Emergency Number 9-1-1/Telecommunications Service Tariff			
		Tariff 20R, Part 8, Section 3	
Ameritech DS1 Service			
	Exchange Circuit	Unregulated Service	
	Access Service	Tariff FCC No. 2, Section 7	
Analog Channel (3002 Channel)			
	Exchange Circuit	Unregulated Service	
	Access Circuit	Tariff FCC No. 2, Section 7	
<b>Directory Assistance</b>			
	Directory Assistance - per call	\$ 0.258	
	Directory Assistance - 12 month term	\$ 0.255	
	Directory Assistance - 24 month term	\$ 0.250	
	Directory Assistance - 36 month term	\$ 0.245	
	Directory Assistance Call Completion (DACC) - per call	\$ 0.021	
	National Directory Assistance - per call UNE-P	\$ 0.65	
	Facility Based DA, NDA, Reverse DA - per call	\$ 0.35	

TBD - To be determined

BFR - Bona Fide Request

ICB - Individual Case Base

NA - Not Applicable

(-) - Not Available as of Effective Date

SBC / Cbeyond Communications, LLC  
ILLINOIS  
ICA PRICING SCHEDULE

Pricing Schedule

ILLINOIS		SBC	SBC
		RECURRING Monthly	Nonrecurring
Branding			
	- Per Trunk Group		\$ 299.73
	- Per Call	\$ 0.025	
	- Initial/Subsequent Load		\$ 1,800.00
Directory Assistance - Facilities Based Rate Reference			
	- Initial Load		\$ 2,200.00
	- Subsequent Rater Load or Reference Load		\$ 1,000.00
DA Listings			
DA Listings Liscense			
Option #1 Full File (all states inclusive) Non-Billable Release (no query charges)			
	- per listing for initial load		\$ 0.04
	- per listing for subsequent updates		\$ 0.06
Option #2 Full File (all states inclusive) Billable Release			
	- per listing for initial load		\$ 0.02
	- per listing for subsequent updates		\$ 0.03
	- per usage / query		\$ 0.02
Option #3 Pick & Choose (by state) Non-Billable Release (no query charges)			
	- per listing for initial load		\$ 0.05
	- per listing for subsequent updates		\$ 0.06
Option #3 Pick & Choose (by state) Billable Release			
	- per listing for initial load		\$ 0.02
	- per listing for subsequent updates		\$ 0.03
	- per usage / query		\$ 0.02
<b>Structure Access - Poles &amp; Ducts</b>		Annually	
	Pole Attachment Fee	\$ 1.69	
	Conduit Attachment Fee - per foot of innerduct		
	- with two or fewer innerducts	\$ 0.38	
	- with three innerducts	\$ 0.26	
	- with four innerducts	\$ 0.19	
	Application Fee		\$ 200.00
<b>Operator Services</b>			
	Manual Call Assistance - per occurrence	\$ 0.364	
	Automated Call Assistance - per occurrence	\$ 0.018	
	Busy Line Verification, per occurrence	\$ 0.936	
	Busy Line Verification Interrupt, per occurrence	\$ 1.094	
Branding			
	- Per Trunk group		\$ 299.73
	- Per Call	\$ 0.025	
	- Initial/Subsequent Load		\$ 1,800.00
Operator Services - Facilities Based Rate Reference			
	- Initial Load		\$ 2,200.00
	- Subsequent Rater Load or Reference Load		\$ 1,000.00
<b>INTERCARRIER COMPENSATION</b>			
	Rate for All ISP-Bound and Section 251(b)(5) Traffic as per FCC 01-131, per MOU	\$ 0.000700	
<b>TRANSIT SERVICE</b>			
	Tandem Switching, per minute of use	\$ 0.004836	
	Tandem Termination, per minute of use	\$ 0.000189	
	Tandem Facility, per minute of use	\$ 0.000093	
<b>Space License Pricing - Charges Assessed from AT&amp;T to SBC</b>			
	DS1 Collocation Termination Charges per DS1		

TBD - To be determined  
BFR - Bona Fide Request  
ICB - Individual Case Base  
NA - Not Applicable  
(-) - Not Available as of Effective Date



**ICC JUNE 9, 2004 ORDER AMENDMENT  
TO THE INTERCONNECTION AGREEMENT UNDER  
SECTIONS 251 AND 252 OF THE TELECOMMUNICATIONS ACT OF 1996**

This ICC June 9, 2004 Order Amendment to the Interconnection Agreement under Sections 251 and 252 of the Telecommunications Act of 1996 (the "Amendment") is being entered into by and between Illinois Bell Telephone Company d/b/a SBC Illinois ("SBC Illinois")<sup>1</sup> and Cbeyond Communications, LLC ("CLEC").

**WHEREAS**, SBC Illinois and CLEC are parties to an interconnection agreement that was previously submitted to the Illinois Commerce Commission ("ICC") for approval, and may have been amended prior to this Amendment (the "Agreement");

**WHEREAS**, the ICC issued an order ("Order") in Docket No. 02-0864, on June 9, 2004, approving certain Illinois-specific prices and other requirements pertaining to unbundled network elements ("UNEs") that are included in the Agreement;

**WHEREAS**, provisions of the Agreement require the incorporation into the Agreement of new prices such as those established by the Order; and

**WHEREAS**, based on the foregoing and except as may be otherwise expressly noted, the Parties are entering into this Amendment to incorporate pricing changes into the Agreement, subject to the reservation of rights and other provisions hereof.

**NOW, THEREFORE**, in consideration of the mutual promises contained herein, the Parties agree as follows:

**1. INTRODUCTION**

1.1 Unless otherwise defined herein, capitalized terms shall have the meanings assigned to such terms in the Agreement.

1.2 To the extent there is a conflict or inconsistency between the provisions of this Amendment and the provisions of the Agreement (including all incorporated or accompanying Appendices, Addenda and Exhibits to the Agreement), the provisions of this Amendment shall control and apply but only to the extent of such conflict or inconsistency.

**2. AMENDMENT TO THE AGREEMENT**

2.1 On and after the Amendment Effective Date (as defined in Section 3 of this Amendment), the Agreement is hereby amended by referencing and incorporating the following:

2.1.1 Solely to conform the Agreement to effectuate certain pricing changes established by the Commission, the Agreement is amended to add the attached pricing schedule labeled Attachment A (which is incorporated herein).

2.1.2 Subject to Section 2.3, and except to the extent otherwise specified in Attachment A, the new rates and rate structures shall begin to apply on June 25, 2004.

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<sup>1</sup>Illinois Bell Telephone Company (previously referred to as "Illinois Bell") is a wholly-owned subsidiary of Ameritech Corporation that offers telecommunications services, and now operates under the name "SBC Illinois" pursuant to an assumed name filing with the State of Illinois. Ameritech Corporation is a wholly-owned subsidiary of SBC Communications Inc.

- 2.2 This Amendment is provided as a means by which the Parties, which have an interconnection agreement under Sections 251 and 252 of the Telecommunications Act of 1996, can obtain the rights and obligations under ICC orders. Nothing in this Amendment expands, contracts, or otherwise affects either Party's rights or obligations under the Agreement beyond the express provisions of this Amendment.
- 2.3 Notwithstanding anything to the contrary, including anything in the Agreement or this Amendment (including Section 2.1.2 hereof), in no event shall this Amendment result in the retroactive application of any rate or rate structure back to any date earlier than the most recent of the following: (i) the actual date that the Agreement became effective between CLEC and SBC Illinois following ICC approval or, if absent such ICC approval, the date such Agreement is deemed approved by operation of law, or (ii) June 25, 2004. By way of example only and without limiting the foregoing, if CLEC adopted the Agreement (including, as applicable, this Amendment and any other amendment) ("Adopting CLEC") pursuant to 47 U.S.C. § 252(i) after June 25, 2004, the rate changes implemented by this Amendment could only apply under that Agreement prospectively beginning from the date that Agreement (including, as applicable, this Amendment and any other amendment) became effective between the Adopting CLEC and SBC Illinois following the ICC's order approving the adopting CLEC's Section 252(i) adoption or, if absent such ICC approval, the date such Agreement is deemed approved by operation of law ("Section 252(i) Effective Date"), and that rate changes could not in any manner apply retroactively prior to the Section 252(i) Effective Date.
- 2.4 To the extent the underlying Agreement does not contain terms and conditions for UNE(s) listed in Attachment A to this Amendment, this Amendment does not provide CLEC with the ability to obtain and/or order such UNEs. Rather, CLEC must negotiate a separate amendment incorporating the appropriate terms and conditions into the underlying Agreement before ordering and/or obtaining any such UNE(s) under this Agreement.

### **3. AMENDMENT EFFECTIVE DATE**

- 3.1 The effective date of this Amendment shall be immediate upon approval of this Amendment by the ICC under Section 252(e) of the Act or, absent such ICC approval, the date this Amendment is filed under Section 252(e)(4) of the Act ("Amendment Effective Date"); provided, however, that the rates contained herein shall be applied in accordance with Sections 2.1.2 and 2.3 of this Amendment. In the event that all or any portion of this Amendment as agreed-to and submitted is rejected and/or modified by the ICC, this Amendment shall be automatically suspended and, unless otherwise mutually agreed, the Parties shall expend diligent efforts to arrive at mutually acceptable new provisions to replace those rejected and/or modified by the ICC; provided, however, that failure to reach such mutually acceptable new provisions within ten (10) days after such suspension shall permit either party to terminate this Amendment upon five (5) days' written notice to the other.

### **4. TERM OF AMENDMENT**

- 4.1 EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED. This Amendment will become effective as of the Amendment Effective Date, and will terminate on the termination or expiration of the Agreement; provided, however, this Amendment, in whole or in part, may terminate or expire earlier pursuant to other provisions of this Amendment, including Section 6. This Amendment does not extend the term of the Agreement.

### **5. APPLICATION OF FEDERAL REQUIREMENTS AND OBLIGATIONS**

- 5.1 The Parties acknowledge and agree that this Amendment is the result of ICC rate orders and solely addresses pricing. Accordingly, the Parties further acknowledge and agree that no aspect of this Amendment qualifies for portability into any other state under any state or federal statute, regulation, order or legal obligation (collectively "Law"), if any. The Parties also acknowledge that the entirety of this Amendment and its provisions are non-severable, and are "legitimately related" as that phrase is understood under Section 252(i) of Title 47, United States Code.

## 6. RESERVATIONS OF RIGHTS

- 6.1 In entering into this Amendment, neither Party is waiving, and each Party hereby expressly reserves, any of the rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, including, without limitation, the following actions, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further government review: *Verizon v. FCC, et. al*, 535 U.S. 467 (2002); *USTA, et. al v. FCC*, 290 F.3d 415 (D.C. Cir. 2002) and following remand and appeal, *USTA v. FCC*, 359 F.3d 554 (D.C. Cir. 2004); the FCC's Triennial Review Order (rel. Aug. 21, 2003); and the FCC's Order on Remand and Report and Order in CC Dockets No. 96-98 and 99-68, 16 FCC Rcd 9151 (2001), (rel. April 27, 2001), which was remanded in *WorldCom, Inc. v. FCC*, 288 F.3d 429 (D.C. Cir. 2002).
- 6.2 This Amendment does not in any way prohibit, limit, or otherwise affect either Party from taking any position with respect to the Order or any other ICC order or any issue or subject addressed or implicated therein, or from raising and pursuing its rights and abilities with respect to the Order or any other ICC order or any issue or subject addressed or implicated therein, or any legislative, regulatory, administrative or judicial action with respect to any of the foregoing.
- 6.3 Notwithstanding this Amendment and without limiting Section 6.3, SBC Illinois (and its affiliates) is not waiving its rights, abilities, remedies or arguments with respect to the non-applicability of, and interaction between, the Telecommunications Act of 1996 (including Sections 251 and 252) to the Order or any other ICC order (including the Illinois-specific requirements regarding wholesale subject matters addressed therein). SBC Illinois (and its affiliates) fully reserves its rights to raise and take any position with respect thereto, and to pursue such rights, abilities, remedies and arguments.

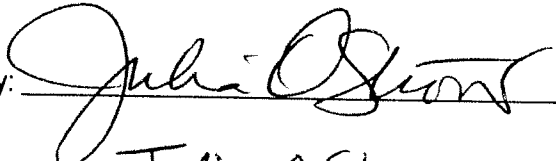
## 7. MISCELLANEOUS

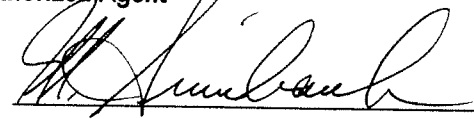
- 7.1 On and from the Amendment Effective Date, reference to the Agreement in any notices, requests, orders, certificates and other documents shall be deemed to include this Amendment, whether or not reference is made to this Amendment, unless the context shall be otherwise specifically noted.
- 7.2 This Amendment may be executed in counterparts, each of which shall be deemed an original but all of which when taken together shall constitute a single agreement.
- 7.3 This Amendment constitutes the entire amendment of the Agreement and supersedes all previous proposals, both verbal and written.
- 7.4 The Parties acknowledge that in no event shall any provision of this Amendment apply prior to the "Amendment Effective Date"; provided, however, that the rates contained herein shall be applied in accordance with Sections 2.1.2 and 2.3 of this Amendment.

IN WITNESS WHEREOF, each Party has caused this Amendment to be executed by its duly authorized representative.

Cbeyond Communications, LLC

Illinois Bell Telephone Company Incorporated d/b/a  
SBC Illinois by SBC Telecommunications, Inc., its  
Authorized Agent

By: 

By: 

Printed: Julia Ostrin

Printed: Mike Auinbauh

Title: Vice President

Title: For/AVP-Local Interconnection Marketing

Date: 2-25-05

Date: MAR 01 2005

FACILITIES-BASED OCN # 2491

ACNA BYG

# ATTACHMENT A

Line	ILLINOIS	SBC Generic Rates	USOC	Recurring	Non-Recurring	Footnote
2		<u>NETWORK ELEMENTS</u>				
3		<u>Loops</u>				
4		2-Wire Analog - Metro (Access Area A)	U2HXA	\$ 5.17	See NRC prices below	
5		2-Wire Analog - Suburban (Access Area B)	U2HXB	\$ 12.40	See NRC prices below	
6		2-Wire Analog -Rural (Access Area C)	U2HXC	\$ 14.91	See NRC prices below	
7		2-Wire Ground Start, PBX-Metro (Access Area A)	U2JXA	\$ 4.11	See NRC prices below	
8		2-Wire Ground Start, PBX-Suburban (Access Area B)	U2JXB	\$ 13.13	See NRC prices below	
9		2-Wire Ground Start, PBX-Rural (Access Area C)	U2JXC	\$ 16.71	See NRC prices below	
10		2-Wire COPTS Coin-Metro(Access Area A)	U2CXA	\$ 4.11	See NRC prices below	
11		2-Wire COPTS Coin-Suburban(Access Area B)	U2CXB	\$ 13.28	See NRC prices below	
12		2-Wire COPTS Coin-Rural(Access Area C)	U2CXC	\$ 16.94	See NRC prices below	
13		2-Wire EKL-Metro(Access Area A)	U2KXA	\$ 4.24	See NRC prices below	
14		2-Wire EKL-Suburban(Access Area B)	U2KXB	\$ 16.30	See NRC prices below	
15		2-Wire EKL--Rural(Access Area C)	U2KXC	\$ 21.62	See NRC prices below	
16		Conditioning for dB Loss		NA	See NRC prices below	
17		4-Wire Analog - Metro Access Area A)	U4HXA	\$ 8.27	See NRC prices below	
18		4-Wire Analog - Suburban (Access Area B)	U4HXB	\$ 27.25	See NRC prices below	
19		4-Wire Analog - Rural (Access Area C)	U4XHC	\$ 34.97	See NRC prices below	
20		2-Wire Digital - Metro (Access Area A)	U2QXA	\$ 5.44	See NRC prices below	
21		2-Wire Digital - Suburban (Access Area B)	U2QXB	\$ 17.76	See NRC prices below	
22		2-Wire Digital - Rural (Access Area C)	U2QXC	\$ 22.24	See NRC prices below	
23		4-Wire Digital - Metro (Access Area A)	4U1XA	\$ 27.72	See NRC prices below	
24		4-Wire Digital - Digital - Suburban (Access Area B)	4U1XB	\$ 40.49	See NRC prices below	
25		4-Wire Digital - Rural (Access Area C)	4U1XC	\$ 53.82	See NRC prices below	
26		DS3 Loop - Metro (Access Area A)	U4D3A	\$ 335.73	See NRC prices below	
27		DS3 Loop - Suburban (Access Area B)	U4D3B	\$ 405.76	See NRC prices below	
28		DS3 Loop - Rural (Access Area C)	U4D3C	\$ 528.15	See NRC prices below	
29						
30		<u>DSL Capable Loops</u>				
31		2-Wire xDSL Loop				
32		PSD #1 - 2-Wire xDSL Loop Access Area A- Metro	2SLA1	\$ 5.09	See NRC prices below	
33		PSD #1 - 2-Wire xDSL Loop Access Area B- Suburban	2SLA2	\$ 11.57	See NRC prices below	
34		PSD #1 - 2-Wire xDSL Loop Access Area C- Rural	2SLA3	\$ 17.81	See NRC prices below	
35						
36		PSD #2 - 2-Wire xDSL Loop Access Area A- Metro	2SLC1	\$ 5.09	See NRC prices below	
37		PSD #2 - 2-Wire xDSL Loop Access Area B- Suburban	2SLC2	\$ 11.57	See NRC prices below	
38		PSD #2 - 2-Wire xDSL Loop Access Area C- Rural	2SLC3	\$ 17.81	See NRC prices below	
39						
40		PSD #3 - 2-Wire xDSL Loop Access Area A- Metro	2SLB1	\$ 5.09	See NRC prices below	
41		PSD #3 - 2-Wire xDSL Loop Access Area B- Suburban	2SLB2	\$ 11.57	See NRC prices below	
42		PSD #3 - 2-Wire xDSL Loop Access Area C- Rural	2SLB3	\$ 17.81	See NRC prices below	
43						
44		PSD #4 - 2-Wire xDSL Loop Access Area A- Metro	2SLD1	\$ 5.09	See NRC prices below	
45		PSD #4 - 2-Wire xDSL Loop Access Area B- Suburban	2SLD2	\$ 11.57	See NRC prices below	



# ATTACHMENT A

46		PSD #4 - 2-Wire xDSL Loop Access Area C- Rural	2SLD3	\$	17.81	See NRC prices below	
47							
48		PSD #5 - 2-Wire xDSL Loop Access Area A- Metro	UWRA1	\$	5.09	See NRC prices below	
49		PSD #5 - 2-Wire xDSL Loop Access Area B- Suburban	UWRA2	\$	11.57	See NRC prices below	
50		PSD #5 - 2-Wire xDSL Loop Access Area C- Rural	UWRA3	\$	17.81	See NRC prices below	
51							
52		PSD #7 - 2-Wire xDSL Loop Access Area A- Metro	2SLF1	\$	5.09	See NRC prices below	
53		PSD #7 - 2-Wire xDSL Loop Access Area B- Suburban	2SLF2	\$	11.57	See NRC prices below	
54		PSD #7 - 2-Wire xDSL Loop Access Area C- Rural	2SLF3	\$	17.81	See NRC prices below	
55							
56		4-Wire xDSL Loop					
57		PSD #3 - 4-Wire xDSL Loop Access Area A- Metro	4SL11	\$	7.93	See NRC prices below	
58		PSD #3 - 4-Wire xDSL Loop Access Area B- Suburban	4SL12	\$	20.93	See NRC prices below	
59		PSD #3 - 4-Wire xDSL Loop Access Area C- Rural	4SL13	\$	33.59	See NRC prices below	
60							
61		<u>IDSL Capable Loop</u>					
62		IDSL Loop Access Area A - Metro	UY5FA	\$	5.44	See NRC prices below	
63		IDSL Loop Access Area B - Suburban	UY5FB	\$	17.76	See NRC prices below	
64		IDSL Loop Access Area C - Rural	UY5FC	\$	22.24	See NRC prices below	
65							
66		<u>Loop Non-Recurring Charges</u>					
67		Service Ordering Charge - Analog Loops - Initial - Per Occasion (Connect + Discon	SEPUP	\$	11.27	/1/	
68	*	Service Order - Initial (Connect)	PENDING	NA	\$ 6.76	/2/	
69		Service Order - (Disconnect)	PENDING	\$	6.36	/2/	
70	*	Service Ordering Charge - Analog Loops - Subsequent - Per Occasion	REAH9	NA	\$ 6.76		
71	*	Service Ordering Charge - Analog Loops - Record Work Only - Per Occasion	NR9UP	NA	\$ 5.78		
72	*	Line Connection charge - analog Loop - Per Termination (connect + disconnect)	SEPUC	NA	\$ 50.13	/1/	
73		Line Connection (Connection)	PENDING	\$	43.97	/2/	
74		Line Connection (Initial)	PENDING	\$	49.00	/2/	
75		Line Connection (Additional)	PENDING	\$	33.92	/2/	
76		Line Connection (Disconnect)	PENDING	\$	8.68	/2/	
77		Line Connection (Disconnect- Initial)	PENDING	\$	9.50	/2/	
78		Line Connection (Disconnect- Additional)	PENDING	\$	7.03	/2/	
79		Service Ordering -(DS1) - Administrative Charge (Connect + Disconnect)	NR90R	\$	16.74	/1/	
80		Service Ordering -(DS1) - Administrative Charge (Connect)	PENDING	\$	10.64	/2/	
81	*	Service Ordering -(DS1) - Administrative Charge (Disconnect)	PENDING	NA	\$ 8.60	/2/	
82		Service Provisioning (DS1) (Connect + Disconnect)	NR90U	\$	206.06	/1/	
83	*	DS1 - Design & Central Office (connect- Initial)	PENDING	NA	\$ 200.75	/2/	
84		DS1 - Design & Central Office (connect- Additional)	PENDING	\$	100.57	/2/	
85		DS1 - Design & Central Office (Disconnect Initial)	PENDING	\$	7.49	/2/	
86		DS1 - Design & Central Office (Disconnect Additional)	PENDING	\$	5.83	/2/	
87		Service Ordering -(DS3) - Administrative Charge (Connect + Disconnect)	NR90Y	\$	16.74	/1/	
88	*	DS3 - Administrative (Connection)	PENDING	N/A	\$ 10.64	/2/	
89		DS3 - Administrative (Disconnect)	PENDING	\$	8.60	/2/	
90		Service Provisioning (DS3) (Connect + Disconnect)	NR901	\$	89.95	/1/	
91		Connection	PENDING	\$	84.49	/2/	
92		Initial	PENDING	\$	84.49	/2/	
93		Additional	PENDING	\$	28.79	/2/	
94		Disconnection	PENDING	\$	7.68	/2/	

# ATTACHMENT A

95	Initial	PENDING		\$	7.68	/2/
96	Additional	PENDING		\$	6.02	/2/
97						
98	Enhanced Extended Loop (EEL) Service Order per LSR					
99	Analog Loop Service Order Charge, per ASR or LSR					
100	Electronic Establish (Connection + Disconnection)	PENDING		\$	16.61	/1/
101	Connection	PENDING		\$	10.48	/2/
102	Disconnection	PENDING		\$	8.63	/2/
103	Electronic Subsequent	PENDING		\$	10.04	
104	Manual Establish (Connection + Disconnection)	PENDING		\$	93.25	/1/
105	Connection	PENDING		\$	63.12	/2/
106	Disconnection	PENDING		\$	42.47	/2/
107	Manual Subsequent	PENDING		\$	59.18	/1/
108						
109	2-Wire Digital Loop Service Order Charge					
110	Electronic Establish (Connection + Disconnection)	PENDING		\$	16.61	/1/
111	Connection	PENDING		\$	10.48	/2/
112	Disconnection	PENDING		\$	8.63	/2/
113	Electronic Subsequent	PENDING		\$	10.04	
114	Manual Establish (Connection + Disconnection)	PENDING		\$	93.25	/1/
115	Connection	PENDING		\$	63.12	/2/
116	Disconnection	PENDING		\$	42.47	/2/
117	Manual Subsequent	PENDING		\$	59.18	/1/
118						
119	DS1 Loop Service Order Charge per ASR or LSR					
120	Electronic Establish (Connection + Disconnection)	PENDING		\$	17.27	/1/
121	Connection	PENDING		\$	11.14	/2/
122	Disconnection	PENDING		\$	8.63	/2/
123	Electronic Subsequent	PENDING		\$	10.04	
124	Manual Establish (Connection + Disconnection)	PENDING		\$	99.88	/1/
125	Connection	PENDING		\$	69.74	/2/
126	Disconnection	PENDING		\$	42.47	/2/
127	Manual Subsequent	PENDING		\$	59.18	/1/
128						
129	DS1 Transport Service Order Charge per ASR or LSR					
130	Electronic Establish (Connection + Disconnection)	PENDING		\$	17.56	/1/
131	Connection	PENDING		\$	11.44	/2/
132	Disconnection	PENDING		\$	8.63	/2/
133	Manual Establish (Connection + Disconnection)	PENDING		\$	102.83	/1/
134	Connection	PENDING		\$	72.70	/2/
135	Disconnection	PENDING		\$	42.47	/2/
136						
137	DS3 Transport Service Order Charge per ASR or LSR					
138	Electronic Establish (Connection + Disconnection)	PENDING		\$	17.56	/1/
139	Connection	PENDING		\$	11.44	/2/
140	Disconnection	PENDING		\$	8.63	/2/
141	Manual Establish (Connection + Disconnection)	PENDING		\$	102.83	/1/
142	Connection	PENDING		\$	72.70	/2/

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143	Disconnection		PENDING	\$	42.47	/2/
144						

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145	Central Office DS1 to Voice Mux Service Order				
146	Electronic Establish (Connection + Disconnection)	PENDING		\$	17.56 /1/
147	Connection	PENDING		\$	11.44 /2/
148	Disconnection	PENDING		\$	8.63 /2/
149	Manual Establish (Connection + Disconnection)	PENDING		\$	102.83 /1/
150	Connection	PENDING		\$	72.70 /2/
151	Disconnection	PENDING		\$	42.47 /2/
152					
153	Non-Channelized DS1 EEL Service Order				
154	Electronic Establish (Connection + Disconnection)	PENDING		\$	17.27 /1/
155	Connection	PENDING		\$	11.14 /2/
156	Disconnection	PENDING		\$	8.63 /2/
157	Manual Establish (Connection + Disconnection)	PENDING		\$	101.64 /1/
158	Connection	PENDING		\$	69.74 /2/
159	Disconnection	PENDING		\$	42.47 /2/
160					
161	<u>Provisioning</u>				
162	2-Wire Analog Loop Connection - Initial (Connection + Disconnection)	PENDING		\$	56.18 /1/
163	Connection	PENDING		\$	49.44 /2/
164	Disconnection	PENDING		\$	9.50 /2/
165	2-Wire Analog Loop Connection - Additional (Connection + Disconnection)	PENDING		\$	38.85 /1/
166	Connection	PENDING		\$	33.86 /2/
167	Disconnection	PENDING		\$	7.03 /2/
168	4-Wire Analog Loop Connection - Initial (Connection + Disconnection)	PENDING		\$	56.18 /1/
169	Connection	PENDING		\$	49.44 /2/
170	Disconnection	PENDING		\$	9.50 /2/
171	4-Wire Analog Loop Connection - Additional (Connection + Disconnection)	PENDING		\$	38.85 /1/
172	Connection	PENDING		\$	33.86 /2/
173	Disconnection	PENDING		\$	7.03 /2/
174	2-Wire Digital Loop Connection - Initial (Connection + Disconnection)	PENDING		\$	72.50 /1/
175	Connection	PENDING		\$	65.76 /2/
176	Disconnection	PENDING		\$	9.50 /2/
177	2-Wire Digital Loop Connection - Additional (Connection + Disconnection)	PENDING		\$	35.44 /1/
178	Connection	PENDING		\$	30.46 /2/
179	Disconnection	PENDING		\$	7.03 /2/
180	4-Wire DS1 Digital Loop Connection - Initial (Connection + Disconnection)	PENDING		\$	256.71 /1/
181	Connection	PENDING		\$	248.22 /2/
182	Disconnection	PENDING		\$	11.97 /2/
183	4-Wire DS1 Digital Loop Connection - Additional (Connection + Disconnection)	PENDING		\$	141.01 /1/
184	Connection	PENDING		\$	135.15 /2/
185	Disconnection	PENDING		\$	8.25 /2/
186	Central Office Multiplexing DS1 to Voice - Initial (Connection + Disconnection)	PENDING		\$	72.39 /1/
187	Connection	PENDING		\$	66.78 /2/
188	Disconnection	PENDING		\$	7.92 /2/
189	Central Office Multiplexing DS1 to Voice - Additional (Connection + Disconnection)	PENDING		\$	39.58 /1/
190	Connection	PENDING		\$	36.59 /2/
191	Disconnection	PENDING		\$	4.20 /2/
192	DS1 Interoffice UDT - Collocated - Initial (Connection + Disconnection)	PENDING		\$	104.45 /1/
193	Connection	PENDING		\$	95.69 /2/

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194	Disconnection	PENDING		\$	12.35	/2/
195	DS1 Interoffice UDT - Collocated - Additional (Connection + Disconnection)	PENDING		\$	67.78	/1/
196	Connection	PENDING		\$	61.65	/2/
197	Disconnection	PENDING		\$	8.64	/2/
198						
199	DS1 Interoffice UDT - Non-collocated - Initial (Connection + Disconnection)	PENDING		\$	292.42	/1/
200	Connection	PENDING		\$	280.21	/2/
201	Disconnection	PENDING		\$	17.20	/2/
202	DS1 Interoffice UDT - Non-collocated - Additional (Connection + Disconnection)	PENDING		\$	155.12	/1/
203	Connection	PENDING		\$	146.51	/2/
204	Disconnection	PENDING		\$	12.13	/2/
205	4-Wire DS1 Digital Loop to DS1 Interoffice Ded. Trnspt. Collocated - Initial (Connection + Disconnection)	PENDING		\$	292.84	/1/
206	Connection	PENDING		\$	280.64	/2/
207	Disconnection	PENDING		\$	17.20	/2/
208	4-Wire DS1 Digital Loop to DS1 Interoffice Ded. Trnspt. Collocated - Additional (Connection + Disconnection)	PENDING		\$	155.01	/1/
209	Connection	PENDING		\$	146.40	/2/
210	Disconnection	PENDING		\$	12.13	/2/
211	4-Wire DS1 Digital Loop to DS1 Ded. Trnspt. Non-Collocated - Initial (Connection + Disconnection)	PENDING		\$	368.40	/1/
212	Connection	PENDING		\$	356.20	/2/
213	Disconnection	PENDING		\$	17.20	/2/
214	4-Wire DS1 Digital Loop to DS1 Ded. Trnspt. Non-Collocated - Additional (Connection + Disconnection)	PENDING		\$	236.90	/1/
215	Connection	PENDING		\$	228.29	/2/
216	Disconnection	PENDING		\$	12.13	/2/
217	DS3 Interoffice UDT - Collocated - Initial (Connection + Disconnection)	PENDING		\$	151.91	/1/
218	Connection	PENDING		\$	139.71	/2/
219	Disconnection	PENDING		\$	17.20	/2/
220	DS3 Interoffice UDT - Collocated - Additional (Connection + Disconnection)	PENDING		\$	57.39	/1/
221	Connection	PENDING		\$	48.78	/2/
222	Disconnection	PENDING		\$	12.13	/2/
223	DS3 Interoffice UDT - Non-collocated - Initial (Connection + Disconnection)	PENDING		\$	177.23	/1/
224	Connection	PENDING		\$	165.03	/2/
225	Disconnection	PENDING		\$	17.20	/2/
226	DS3 Interoffice UDT - Non-collocated - Additional (Connection + Disconnection)	PENDING		\$	64.05	/1/
227	Connection	PENDING		\$	55.44	/2/
228	Disconnection	PENDING		\$	12.13	/2/
229	Clear Channel Capability - Initial	PENDING		\$	70.32	
230	Clear Channel Capability - Additional	PENDING		\$	8.87	
231						
232	SA2UNE (NRCs)					
233	Project Administrative Charge, per service order	NRMEZ		\$	25.57	
234						
235	Private Line to UNE Conversion	NRMEZ		\$	25.57	
236						
237	Custom Routing, via LCC - New LCC, per LCC, per switch	UROPW	N/A	\$	256.29	
238	Custom Routing, via LCC - New Network Routing, per route, per switch	NR9N6	N/A	\$	59.02	/1/
239	Connection	PENDING		\$	33.94	/2/
240	Disconnection	PENDING		\$	35.36	/2/
241	Custom Routing, via AIN, of OS / DA per route, per switch	UROAN		\$	119.24	/1/

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242	Connection	PENDING		\$	72.22	/2/
243	Disconnection	PENDING		\$	66.29	/2/
244	ULS-ST Billing Establishment, per carrier (when applicable)	NHCCQ		\$	2,718.64	
245						
246	<b>Port Charge, per Month, per Port</b>					
247	Add / Rearrange each Termination	REAJG	N/A	\$	48.48	
248	ISDN Prime - Add/Rearrange Channels	REAKB		\$	54.39	
249						
250	<b>Basic Line Port</b>					
251	Service Order - Subsequent	NR9UV	NA	\$	5.40	
252	Service Order - Record Work Only	NR9F6	NA	\$	5.11	
253						
254	<b>Complex Line Port</b>					
255	Service Order - Subsequent	PENDING	NA	\$	11.58	
256	Service Order - Record Work Only	NR9F7	NA	\$	5.11	
257						
258	<b>ULS Trunk Port</b>					
259	Service Order - Subsequent	PENDING	NA	\$	11.58	
260	Service Order - Record Work Only	NR9F8	NA	\$	5.11	
261						
262						
263						
264						
265	New UNE - P Line Connection Charge					
266	Analog Loop Line Connection- Per Termination (Connection + Disconnection) /1/	SEPUC		\$	26.81	/1/
267	Connection	PENDING		\$	26.64	/2/
268	Initial	PENDING		\$	35.97	/2/
269	Additional	PENDING		\$	20.41	/2/
270	Disconnection	PENDING		\$	0.24	/2/
271	Initial	PENDING		\$	0.28	/2/
272	Additional	PENDING		\$	0.22	/2/
273	4 Wire Digital Loop (DS1) Service Provisioning (Connection + Disconnection)	NR9OW		\$	208.24	/1/
274	Connection	PENDING		\$	200.75	/2/
275	Initial	PENDING		\$	200.75	/2/
276	Additional	PENDING		\$	100.57	/2/
277	Disconnection	PENDING		\$	7.49	/2/
278	Initial	PENDING		\$	7.49	/2/
279	Additional	PENDING		\$	5.83	/2/
280						
281	UNE - P Service Order Charge					
282	Electronic POTS (Connection + Disconnection)	NHCHG		\$	4.43	/1/
283	Connection	PENDING		\$	3.08	/2/
284	Disconnection	PENDING		\$	1.91	/2/
285	Manual POTS (Connection + Disconnection)	Pending		\$	42.37	/1/
286	Connection	PENDING		\$	31.31	/2/
287	Disconnection	PENDING		\$	15.59	/2/
288	Electronic Non-POTS (Connection + Disconnection)	NHCHH		\$	9.76	/1/

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289	Connection	PENDING		\$	7.19	/2/
290	Disconnection	PENDING		\$	3.61	/2/

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291	Manual Non-POTS (Connection + Disconnection)	PENDING		\$	62.09	/1/
292	Connection	PENDING		\$	47.65	/2/
293	Disconnection	PENDING		\$	20.35	/2/
294						
295	New UNE - P Port Connection Charge					
296	Basic Line Port (Connection + Disconnection)	UPC		\$	1.20	/1/
297	Connection	PENDING		\$	0.71	/2/
298	Disconnection	PENDING		\$	0.70	/2/
299	Ground Start Line Port (Connection + Disconnection)	UPZ		\$	1.20	/1/
300	Connection	PENDING		\$	0.71	/2/
301	Disconnection	PENDING		\$	0.70	/2/
302	ISDN Direct Port (Connection + Disconnection)	U2P		\$	16.50	/1/
303	Connection	PENDING		\$	9.66	/2/
304	Disconnection	PENDING		\$	9.66	/2/
305	ISDN Prime Port (Connection + Disconnection)	UZPZD, UZQZD		\$	246.04	/1/
306	Connection	PENDING		\$	183.26	/2/
307	Disconnection	PENDING		\$	88.49	/2/
308	Direct Inward Dialing (DID) Trunk Port (Connection + Disconnection)	UPR		\$	18.35	/1/
309	Connection	PENDING		\$	12.80	/2/
310	Disconnection	PENDING		\$	7.81	/2/
311	Digital Trunking Trunk Port (Connection + Disconnection)	U9Z		\$	108.88	/1/
312	Connection	PENDING		\$	84.17	/2/
313	Disconnection	PENDING		\$	34.81	/2/
314	ULS Trunk Port (Connection + Disconnection)	UROPT		\$	108.88	/1/
315	Connection	PENDING		\$	84.17	/2/
316	Disconnection	PENDING		\$	34.81	/2/
317	Centrex Basic Line Port (Connection + Disconnection)	U3XAA-CA, U3XAB- CB, U3XAD-CD, U3XAE-CE		\$	1.20	/1/
318	Connection	PENDING		\$	0.71	/2/
319	Disconnection	PENDING		\$	0.70	/2/
320	Centrex ISDN-BRI Line Port (Connection + Disconnection)			\$	16.50	/1/
321	Connection	PENDING		\$	9.66	/2/
322	Disconnection	PENDING		\$	9.66	/2/
323	Centrex EKL Line Port (Connection + Disconnection)	U3XAC-CC		\$	10.15	/1/
324	Connection	PENDING		\$	5.94	/2/
325	Disconnection	PENDING		\$	5.93	/2/
326	Centrex Attendant Console Line Port (Connection + Disconnection)	U6A		\$	1.20	/1/
327	Connection	PENDING		\$	0.71	/2/
328	Disconnection	PENDING		\$	0.70	/2/
329	Basic COPTS Port (Connection + Disconnection)	UYC		\$	1.20	/1/
330	Connection	PENDING		\$	0.71	/2/
331	Disconnection	PENDING		\$	0.70	/2/
332	COPTS-Coin Line Port (Connection + Disconnection)	U5N		\$	1.20	/1/
333	Connection	PENDING		\$	0.71	/2/
334	Disconnection	PENDING		\$	0.70	/2/
335	Port Conversion Cost	REAKD		\$	0.77	
336						



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337	Port Feature Add / Change Translation Charge (feature per port, per order )	PENDING			
338	Basic	PENDING		\$	0.94 /1/
339	Connection	PENDING		\$	0.55 /2/
340	Disconnection	PENDING		\$	0.55 /2/
341	Ground Start / PBX	PENDING		\$	0.94 /1/
342	Connection	PENDING		\$	0.55 /2/
343	Disconnection	PENDING		\$	0.55 /2/
344	Basic COPTS	PENDING		\$	0.94 /1/
345	Connection	PENDING		\$	0.55 /2/
346	Disconnection	PENDING		\$	0.55 /2/
347	COPTS - Coin	PENDING		\$	0.94 /1/
348	Connection	PENDING		\$	0.55 /2/
349	Disconnection	PENDING		\$	0.55 /2/
350	ISDN Direct	PENDING		\$	1.28 /1/
351	Connection	PENDING		\$	0.75 /2/
352	Disconnection	PENDING		\$	0.75 /2/
353	ISDN Prime	PENDING		\$	36.68 /1/
354	Connection	PENDING		\$	21.74 /2/
355	Disconnection	PENDING		\$	21.08 /2/
356	Digital Trunking	PENDING		\$	24.02 /1/
357	Connection	PENDING		\$	14.05 /2/
358	Disconnection	PENDING		\$	14.05 /2/
359	ULS Trunk	PENDING		\$	24.02 /1/
360	Connection	PENDING		\$	14.05 /2/
361	Disconnection	PENDING		\$	14.05 /2/
362					
363	Centrex System Charges				
364	Centrex System Options for ULS-ULS-ST				
365	Common Block establishment, each	SEPUS		\$	459.04
366	Connection	PENDING		\$	370.92 /2/
367	Disconnection	PENDING		\$	124.21 /2/
368	System Features Change or Rearrangement, per Feature, per Occasion	REAJY		\$	50.89
369	System Feature Activation, per Feature, per Occasion				
370	Install and Remove	NR9VY		\$	85.99
371	Connection	NR9UE		\$	50.89 /2/
372	Disconnection	PENDING		\$	49.47 /2/
373					
374	*	This rate is interim, pursuant to the February 6, 2003 Order of the Illinois Commerce Commission in Docket No. 01-0662, and are subject to true-up to reflect any adjustments made by legally binding rulings in subsequent proceedings. The true-up period shall begin as of February 6, 2003, the date of the Order. True-ups pursuant to this provision shall be effectuated only upon written notice by a Party ("Notice"). Upon such Notice, the billing party shall perform the appropriate true-up calculation and issue appropriate credits or bills to the other party. If the true-up results in additional amounts to be billed, any backbilling limitations applicable to amounts billed under this Agreement will not apply.			
375	/1/	These rates will be replaced effective March 31, 2005 by the rates identified by footnote /2/.			

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376	/2/	In accordance with the Order in ICC Docket 02-0864, these rates will become effective on March 31, 2005		
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**AMENDMENT TO  
INTERCONNECTION AGREEMENT**

**by and between**

**Illinois Bell Telephone Company d/b/a SBC Illinois**

**and**

**Cbeyond Communications, LLC**

1. The currently effective Interconnection Agreement, by and between Illinois Bell Telephone Company d/b/a SBC Illinois (“SBC”), and Cbeyond Communications, LLC (“Cbeyond”), is hereby amended as follows:

Section 27.3.4 which reads, “All bill in CABS format shall contain billing data and information in accordance with CABS Version 37 or such later versions of CABS as are published by Telcordia Technologies, Inc., or its successor.” is deleted and replaced with “All changes to SBC’s CABS billing format shall be addressed via CMP processes.”


2. All other terms and conditions of the Agreement remain unchanged.
3. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather, shall be coterminous with such Agreement.
4. Except as modified herein, all other terms and conditions of the underlying Agreement shall remain unchanged and in full force and effect.
5. In entering into this Amendment, neither Party is waiving, and each Party hereby expressly reserves, any of the rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, including, without limitation, the following actions, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further government review: Verizon v. FCC, et. al, 535 U.S. 467 (2002); USTA, et. al v. FCC, 290 F.3d 415 (D.C. Cir. 2002) and following remand and appeal, USTA v. FCC, 359 F.3d 554 (D.C. Cir. 2004); the FCC’s Triennial Review Order (rel. Aug. 21, 2003) including, without limitation, the FCC’s MDU Reconsideration Order (FCC 04-191) (rel. Aug. 9, 2004) and the FCC’s Order on Reconsideration (FCC 04-248) (rel. Oct. 18, 2004); the FCC’s Order on Remand (FCC 04-290), WC Docket No. 04-312 and CC Docket No. 01-338 (rel. Feb. 4, 2005) (“TRO Remand Order”); and the FCC’s Order on Remand and Report and Order in CC Dockets No. 96-98 and 99-68, 16 FCC Rcd 9151 (2001), (rel. April 27, 2001), which was remanded in WorldCom, Inc. v. FCC, 288 F.3d 429 (D.C. Cir. 2002).

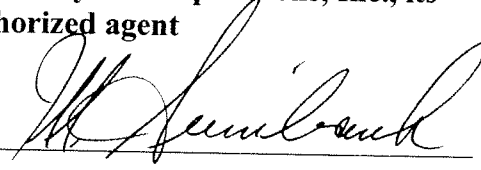
6. The Parties acknowledge and agree that this Amendment shall be filed with, and is subject to approval by the state commission and shall become effective ten (10) days following approval by such Commission.
7. This Amendment shall be filed with and subject to approval by the Illinois Commerce Commission.

IN WITNESS WHEREOF, this Amendment to the Agreement was exchanged in triplicate on this 3RD day of November, 2005, by SBC, signing by and through its duly authorized representative, and Cbeyond, signing by and through its duly authorized representative.

**Cbeyond Communications, LLC**

**Illinois Bell Telephone Company d/b/a SBC  
Illinois By SBC Operations, Inc., its  
authorized agent**

By:   
Name: JULIA O STROW

By:   
Name: Mike Auinbauh

Title: Vice President

Title: AVP-Local Interconnection Marketing

Date: November 5, 2005

Date: 11/03/05

FACILITIES-BASED OCN # \_\_\_\_\_

ACNA \_\_\_\_\_

**AMENDMENT TO  
INTERCONNECTION AGREEMENT  
BETWEEN  
ILLINOIS BELL TELEPHONE COMPANY d/b/a SBC ILLINOIS  
AND  
CBeyond COMMUNICATIONS, LLC**

This TRO/TRRO Amendment amends the Interconnection Agreement by and between Illinois Bell Telephone Company d/b/a SBC Illinois ("SBC") and Cbeyond Communications, LLC ("CLEC"). SBC and CLEC are hereinafter referred to collectively as the "Parties" and individually as a "Party". This Amendment applies in SBC's service territory in the State of Illinois.

**WITNESSETH:**

**WHEREAS**, SBC and CLEC are Parties to an Interconnection Agreement under Sections 251 and 252 of the Communications Act of 1934, as amended [the "Act"], dated May 20, 2004 (the "Agreement"); and

**WHEREAS**, the Federal Communications Commission (the "FCC") released an order on August 21, 2003 in CC Docket Nos. 01-338, 96-98, and 98-147 (the "Triennial Review Order" or "TRO"), which became effective as of October 2, 2003;

**WHEREAS**, on March 2, 2004, the U.S. Court of Appeals for the District of Columbia Circuit issued a decision affirming in part and vacating in part the TRO, and the affirmed portions of the TRO subsequently have become final and non-appealable;

**WHEREAS**, the FCC released orders on August 9, 2004 and October 18, 2004 in Docket No. 01-338, ("TRO Reconsideration Orders") which subsequently became effective;

**WHEREAS**, the FCC released an order on February 4, 2005 in WC Docket No 04-313 and CC Docket No. 01-338, (the "Triennial Review Remand Order" or "TRO Remand"), which became effective as of March 11, 2005;

**WHEREAS**, pursuant to Section 252(a)(1) of the Act, the Parties wish to amend the Agreement in order to give contractual effect to the effective portions of the TRO, TRO Reconsideration Orders, and TRO Remand as set forth herein;

**NOW, THEREFORE**, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the Agreement as follows:

1. The Parties agree that the Agreement should be amended by the addition of the terms and conditions set forth in the TRO/TRO Remand Attachment attached hereto.
2. Conflict between this Amendment and the Agreement. This Amendment shall be deemed to revise the terms and provisions of the Agreement only to the extent necessary to give effect to the terms and provisions of this Amendment. In the event of a conflict between the terms and provisions of this Amendment and the terms and provisions of the Agreement this Amendment shall govern, *provided, however*, that the fact that a term or provision appears in this Amendment but not in the Agreement, or in the Agreement but not in this Amendment, shall not be interpreted as, or deemed grounds for finding, a conflict for purposes of this Section 2.
3. Counterparts. This Amendment may be executed in one or more counterparts, each of which when so executed and delivered shall be an original and all of which together shall constitute one and the same instrument.
4. Captions. The Parties acknowledge that the captions in this Amendment have been inserted solely for convenience of reference and in no way define or limit the scope or substance of any term or provision of this Amendment.

5. Scope of Amendment. This Amendment shall amend, modify and revise the Agreement only to the extent set forth expressly in Section 1 of this Amendment. Nothing in this Amendment shall be deemed to amend or extend the term of the Agreement, or to affect the right of a Party to exercise any right of termination it may have under the Agreement. Nothing in this Amendment shall affect the general application and effectiveness of the Agreement's "change of law," "intervening law", "successor rates" and/or any similarly purposed provisions.
6. This Amendment may require that certain sections of the Agreement shall be replaced and/or modified by the provisions set forth in this Amendment. The Parties agree that such replacement and/or modification shall be accomplished without the necessity of physically removing and replacing or modifying such language throughout the Agreement.
7. The Parties acknowledge and agree that this Amendment shall be filed with, and is subject to approval by the Commission and shall become effective ten (10) days following approval by such Commission (the "Amendment Effective Date").
8. Reservation of Rights. Nothing contained in this Amendment shall limit either Party's right to appeal, seek reconsideration of or otherwise seek to have stayed, modified, reversed or invalidated any order, rule, regulation, decision, ordinance or statute issued by the Commission, the FCC, any court or any other governmental authority related to, concerning or that may affect either Party's obligations under the Agreement, this Amendment, any SBC tariff, or Applicable Law. Furthermore, to the extent any terms of this Amendment are imposed by arbitration, a party's act of incorporating those terms into the agreement should not be construed as a waiver of any objections to that language and each party reserves its right to later appeal, challenge, seek reconsideration of, and/or oppose such language.

IN WITNESS WHEREOF, this Amendment to the Agreement was exchanged in triplicate on this 19th day of December, 2005, by Illinois Bell Telephone Company d/b/a SBC Illinois, signing by and through its duly authorized representative, and CLEC, signing by and through its duly authorized representative.

Cbeyond Communications, LLC

Illinois Bell Telephone Company d/b/a SBC Illinois by  
~~AT&T~~ Operations, Inc., its authorized agent

By: Julia O Strow

By: Rebecca L Sparks

Printed: Julia O Strow

Printed: Rebecca L. Sparks

Title: Vice President -  
(Print or Type)

Title: SI AVP-Local Interconnection Marketing

Date: 12-13-05

Date: DEC 19 2005

FACILITIES-BASED OCN # 2491

ACNA BUG



## ILLINOIS TRO/TRRO ATTACHMENT

0.1 Definitions. The following definitions are applicable to this Attachment.

- 0.1.1 **Building.** For purposes of this Attachment relative to the DS1 and DS3 loop caps as defined in Rules 51.319(a)(4)(ii) and 51.319(a)(5)(ii), a “building” or a “single building” is a structure under one roof. Two or more physical structures that share a connecting wall or are in close physical proximity shall not be considered a single building solely because of a connecting tunnel or covered walkway, or a shared parking garage or parking area, unless such structures share the same street address (e.g., two department stores connected by a covered walkway to protect shoppers from weather would be considered two separate buildings). An educational, industrial, governmental or medical premises or campus shall constitute a single building for purposes of the DS1 and DS3 loop and transport caps provided that all of the structures are located on the same continuous property and the DS1 and/or DS3 loops are terminated at a single structure and are subsequently routed throughout the premises or campus, the property is owned and/or leased by the same end-user customer, and the property is not separated by a public roadway.
- 0.1.2 **Fiber-to-the-Curb (FTTC) Loop.** A Fiber-to-the-Curb Loop is defined as a (1) local Loop serving Mass Market Customers consisting of fiber optic cable connecting to a copper distribution plant that is not more than 500 feet from the customer’s premises or (2) a local Loop serving customers in a Predominantly Residential MDU consisting of fiber optic cable connecting to a copper distribution plant that is not more than 500 feet from the MDU’s MPOE. For purposes of the definition of FTTC and FTTH Loops, examples of a “Predominantly Residential” MDU include an apartment building, condominium building, cooperative or planned unit development that allocates more than fifty percent of its rentable square footage to residences. Notwithstanding the above, a loop will only be deemed a FTTC Loop if it connects to a copper distribution plant at a serving area interface from which every other copper distribution Subloop also is not more than 500 feet from the respective customer’s premises.
- 0.1.3 **Fiber-to-the-Home Loop.** A Fiber-to-the-Home (FTTH) Loop is defined as a local Loop serving a Customer and consisting entirely of fiber optic cable, whether dark or lit, serving a Mass Market Customer premises or, in the case of Predominantly Residential MDUs, a fiber optic cable, whether dark or lit, that extends to the multiunit premises’ minimum point of entry (MPOE).
- 0.1.4 **Hybrid Loop** is a local Loop that serves a Mass Market Customer and is composed of both fiber optic cable and copper wire or cable between the main distribution frame (or its equivalent) in an SBC wire center and the demarcation point at the customer premises.
- 0.1.5 **Mass Market Customer** is an end user customer who is either (a) a residential customer or (b) a very small business customer at a premises served by telecommunications facilities with an aggregate transmission capacity of less than four DS-0s.
- 0.1.6 Intentionally left blank.
- 0.1.7 **Non-Impaired Wire Centers for DS1 and DS3 Unbundled High-Capacity Loops.** In accordance with Rule 51.319(a)(4), Unbundled DS1 Loop Non-Impaired Wire Centers are defined as wire centers serving at least 60,000 business lines and at least four fiber-based collocators. In accordance with Rule 51.319(a)(5), DS3 Loop Non-Impaired Wire Centers are defined as wire centers serving at least 38,000 business lines and at least four fiber-based collocators.
- 0.1.8 **Tier 1 Non-Impaired Wire Centers for DS1, DS3 and Dark Fiber Unbundled Dedicated Transport.** Tier 1 Non-Impaired Wire Centers are defined in accordance with Rule 51.319(e)(3)(i) as wire centers serving at least four fiber-based collocators, at least 38,000 business lines, or both.
- 0.1.9 **Tier 2 Non-Impaired Wire Centers for DS1, DS3 and Dark Fiber Unbundled Dedicated Transport.** Tier 2 non-impaired Wire Centers are defined in accordance with Rule 51.319(e)(3)(ii) as wire centers that are not Tier 1 Wire Centers, but contain at least three fiber-based collocators, at least 24,000 business lines, or both.

- 0.1.10 Tier 3 Wire Centers. In accordance with Rule 51.319(e)(3)(iii), Tier 3 Wire Centers are defined as wire centers that do not meet the criteria for Tier 1 and Tier 2 Wire Centers.
- 0.1.11 Business Lines. For purposes of determining Tier 1 and Tier 2 Wire Centers, Business Line tallies shall be calculated in accordance with the FCC's TRRO, including Rule 51.5 as follows: A Business Line is an ILEC-owned switched access line used to serve a business customer, whether by the ILEC itself or by a CLEC that leases the line from the ILEC. The number of business lines in a wire center shall equal the sum of all ILEC business switched access lines, plus the sum of all UNE loops connected to that wire center, including UNE loops provisioned in combination with other unbundled elements. Among these requirements, business line tallies (1) shall include only those access lines connecting end-user customers with ILEC end-offices for switched services, (2) shall not include non-switched special access lines, (3) shall account for ISDN and other digital access lines by counting each 64 kbps-equivalent as one line. For example, a DS1 line corresponds to 24 64 kbps-equivalents, and therefore to 24 "Business Lines." Centrex and PBX Trunks and Centrex Extensions will be counted as outlined in the ARMIS 43-08 reporting guidelines.
- 0.1.12 Embedded Base. Embedded Base used as a term in this Attachment is defined for TRO Affected Elements identified in Section 1.0 as those TRO Affected Elements for which CLEC had generated and SBC had accepted a valid service order requesting the provisioning of such TRO Affected Element(s) for a customer as of the date of this Attachment. For the TRO Remand Affected Elements identified in Sections 2.0 and 3.0, the Embedded Base is defined as including those customers for which CLEC had generated and SBC had accepted a valid service order requesting the provisioning of TRO Remand Affected Element(s) prior to March 11, 2005.
- 0.1.13 DS1 Loop. A "DS1 Loop", in accordance with Rule 51.319(a)(4), is defined as a digital local loop having a total digital signal speed of 1.544 MBps per second. A DS1 Loop includes the electronics necessary to provide the DS1 transmission rate digital UNE Local Loop having a total digital signal speed of 1.544 megabytes per second. A DS1 Loop also includes all electronics, optronics and intermediate devices used to establish the transmission path to the end user customer premises as well as any inside wire owned or controlled by SBC that is part of that transmission path. DS1 Loops include, but are not limited to, two-wire and four-wire copper loops capable of providing high-bit rate DSL services, including T1 services.
- 0.1.14 Fiber-Based Collocator. A fiber-based collocator is any carrier, unaffiliated with the ILEC, that maintains a collocation arrangement in an ILEC wire center, with active electrical power supply, and operates a fiber-optic cable or comparable transmission facility that (1) terminates at a collocation arrangement within the wire center; (2) leaves the ILEC wire center premises; and (3) is owned by a party other than the ILEC or any affiliate of the ILEC, except as set forth in this paragraph. Dark fiber obtained from an ILEC on an indefeasible right of use basis shall be treated as non-ILEC fiber-optic cable. Two or more affiliated fiber-based collocators in a single wire center shall collectively be counted as a single fiber-based collocator. For purposes of this definition the term "affiliate" is defined by 47 U.S.C. §153(1).
- 0.1.15 DS3 Loop. DS3 Loops are digital transmission channels suitable for the transport of isochronous bipolar serial data at a rate of 44.736 Mbps (the equivalent of 28 DS1 channels). A DS3 Loop includes the electronics necessary to provide the DS3 transmission rate having a total digital signal speed of 44.736 megabytes per second. A DS3 Loop also includes all of the electronics, optronics and intermediate devices used to establish the transmission path to the end user customer premises as well as any inside wire owned or controlled by SBC that is part of that transmission path.
- 0.1.16 Dedicated Transport. Dedicated Transport in accordance with Rule 51.319(e) and (e)(1) includes SBC transmission facilities between wire centers or switches owned by SBC, or between wire centers or switches owned by SBC and switches owned by other telecommunications carriers, including, but not limited to, DS1-, DS3- and OCn-capacity level services, as well as dark fiber, dedicated to a particular customer or carrier.

- 0.1.17 "Commingling" means the connecting, attaching, or otherwise linking of a UNE, or a combination of UNEs, or a network element provided pursuant to Section 271 or other applicable law to one or more facilities or services that CLEC has obtained at wholesale from SBC, pursuant to any method other than unbundling under Section 251(c)(3) of the Act, or the combining of a UNE, or a combination of UNEs, or a network element provided pursuant to Section 271 or other applicable law, with one or more such wholesale facilities or services. "Commingle" means the act of commingling.
- 0.1.18 "Commingled Arrangement" means the arrangement created by Commingling.
- 0.1.19 "Enhanced Extended Link" or "EEL" means a UNE combination consisting of UNE loop(s) and UNE Dedicated Transport, together with any facilities, equipment, or functions necessary to combine those UNEs (including, for example, with or without multiplexing capabilities).
- 0.1.20 Entrance Facilities. Entrance Facilities are defined as dedicated transport facilities that do not connect a pair of SBC wire centers, including but not limited to, the transmission facilities that connect CLEC's networks with SBC's networks.
- 0.1.21 ICC. ICC means the Illinois Commerce Commission.
- 0.1.22 "Rule" refers to the FCC regulations set forth in Title 47 of the U.S. Code of Federal Regulations.

## 1.0 TRO Affected Elements.

- 1.1 TRO-Affected Elements. SBC shall not be required to provide the following to CLEC as unbundled network elements under Section 251 in accordance with the FCC's TRO, the MDU Reconsideration Order (FCC 04-191) (rel. Aug. 9, 2004) and the TRO Reconsideration Orders as follows:
- (i) Intentionally left blank
  - (ii) OCn level dedicated transport<sup>1</sup>;
  - (iii) DS1 and above Local Circuit Switching (defined as Local Switching for the purpose of serving end user customers using DS1 capacity and above Loops). To avoid any doubt, pursuant to this Attachment, SBC is no longer required to provide any ULS/UNE-P pursuant to Section 251(c)(3) except as otherwise provided for in this Attachment, e.g., the Embedded Base during the transition periods as set forth in Sections 1.0 and 2.0;
  - (iv) OCn loops;
  - (v) the feeder portion of the loop as a stand alone UNE under Section 251;
  - (vi) packet switching, including routers and DSLAMs;
  - (vii) the packetized bandwidth, features, functions, capabilities, electronics and other equipment used to transmit packetized information over Hybrid Loops, including without limitation, xDSL-capable line cards installed in digital loop carrier ("DLC") systems or equipment used to provide passive optical networking ("PON") capabilities except as provided for in Section 11.2 of this Attachment; and
  - (viii) Fiber-To-The-Home loops and Fiber-To-The-Curb loops, except as provided for in Section 11.1.2 of this Attachment;
  - (ix) SS7 signaling to the extent not provided in conjunction with unbundled local switching;
  - (x) any call-related database, other than the 911 and E911 databases, to the extent not provided in conjunction with unbundled local switching; and
  - (xi) line sharing, except as grandfathered as provided in the TRO.
- 1.2 Cessation of TRO Affected Elements - New Orders. SBC is not required to provide the TRO Affected Element(s) on an unbundled basis under Section 251, either alone or in combination (whether new, existing, or pre-existing) with any other element, service or functionality, to CLEC under the Agreement.

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<sup>1</sup> Nothing herein is meant to indicate any agreement as to whether SBC is required to provide DS-0-level dedicated transport to CLECs as an unbundled network element under Section 251, or otherwise, and the parties expressly reserve their rights regarding the same. The absence of DS-0-level dedicated transport in Section 1.1 of this Amendment shall have no bearing on this issue in any other jurisdiction.

Accordingly, upon the Amendment Effective Date, CLEC will cease new orders for TRO Affected Element(s) under Section 251.

- 1.3 In addition to those Transition Periods set forth in other sections of this Attachment, and without limiting the same, SBC and CLEC will abide by the following transitional procedures with respect to the TRO Affected Elements:
  - 1.3.1 With respect to TRO Affected Elements and/or the combination of TRO Affected Elements as defined in Section 1.1 of this Attachment, SBC will notify CLEC in writing as to any TRO Affected Element previously made available to CLEC that is or has become a TRO Affected Element, as defined in Section 1.1 of this Attachment herein (“Identified TRO Facility”). For purposes of the Agreement and this Attachment, such Identified TRO Facilities shall be considered TRO Affected Elements.
  - 1.3.2 For any Identified TRO Facility SBC shall continue to provide the Embedded Base of any such TRO Affected Element without change to CLEC on a transitional basis. At any time after CLEC receives notice from SBC pursuant to Section 1.3.1 above, but no later than the end of 90 days from the date CLEC received notice, CLEC shall, using the applicable service ordering process and interface, either (i) request disconnection; (ii) submit a request for analogous access service; or (iii) identify and request another alternative service arrangement.
  - 1.3.3 CLEC agrees to pay all non-recurring charges applicable to the transition of its Embedded Base provided the order activities necessary to facilitate such transition involve physical work (i.e., does not include the re-use of Identified TRO Facilities in the same configuration) and involve other than a “record order” transaction. The rates, terms and conditions associated with such transactions are set forth in the Pricing Schedule and/or Tariff applicable to the service being transitioned to. To the extent that physical work is not involved in the transition, the applicable service order charge will be the only applicable charge under the applicable Pricing Schedule and/or Tariff. SBC will complete CLEC transition orders in accordance with the OSS guidelines in place in support of the analogous service that the CLEC is requesting the Identified TRO Facility be transitioned to with any disruption to the end user’s service reduced to a minimum or, where technically feasible given current systems and processes, no disruption should occur. Where disruption is unavoidable due to technical considerations, SBC shall accomplish such conversions in a manner to minimize a disruption detectable to the end user. Where necessary or appropriate, SBC and CLEC shall coordinate such conversions.
- 1.4 Notwithstanding anything to the contrary in the Agreement, including any amendments to the Agreement, at the end of the ninety day transitional period, unless CLEC has submitted a disconnect/discontinuance LSR or ASR, as applicable, under subparagraph 1.3.2(i), above, and if CLEC and SBC have failed to reach agreement, under subparagraph 1.3.2(ii) or (iii), above, as to a substitute service arrangement or element, then SBC will convert the subject element(s), whether alone or in combination with or as part of any other arrangement, to an analogous resale or access service or arrangement, if available, at rates applicable to such analogous service or arrangement.
- 1.5 The Parties’ rights and obligations with respect to TRO Affected Elements under this Section 1.0 are also subject to Sections 13.0 and 14.0 of this Attachment.

**2.0 TRO Remand Affected Unbundled Local Circuit Switching and UNE-P Elements.** To avoid any doubt, pursuant to this Attachment, SBC is no longer required to provide any ULS/UNE-P pursuant to Section 251(c)(3) except as otherwise provided for in this Attachment, e.g., the Embedded Base during the transition periods as set forth in Sections 1.0 and 2.0.

- 2.1 In accordance with Rule 51.319(d)(2), SBC shall not be required to provide Unbundled Local Circuit Switching and UNE-P (ULS/UNE-P) Elements under Section 251(c)(3) where the ULS/UNE-P is requested or provisioned for the purpose of serving DS-0 capacity loops, in accordance with the following provisions:

- 2.1.1 SBC is not required to provide new ULS, either alone or in combination (as in with “UNE-P”) as an unbundled network element under Section 251 of the Act for non-Embedded Base customers. SBC shall continue to provide access to ULS and UNE-P to CLEC for CLEC to serve its Embedded Base of customers in accordance with Rule 51.319(d)(2)(iii) and orders issued by the ICC. The price for such ULS and UNE-P shall be SBC's tariffed and effective ULS and UNE-P rates as of June 25, 2004, plus one dollar. CLEC shall be fully liable to SBC to pay such pricing under the Agreement effective as of March 11, 2005, including applicable terms and conditions setting forth penalties for failure to comply with payment terms, notwithstanding anything to the contrary in the Agreement, provided that bills rendered prior to the effective date of this Attachment that include such rate increases shall not be subject to late payments charges, as to such increases, if CLEC pays such increased amount within thirty (30) days after the effective date of this Attachment.
- 2.1.1.1 CLEC shall be entitled to initiate feature add and/or change orders, record orders, and disconnect orders for Embedded Base customers. CLEC shall also be entitled to initiate orders for the conversion of UNE-P to a UNE line splitting arrangement to serve the same end user and UNE line splitting arrangement to UNE-P for the same end-user. CLEC shall be entitled to initiate move orders and orders for additional UNE-P lines for Embedded Base customers.
- 2.1.1.2 Feature adds and/or change orders as referenced in Section 2.1.1.1 include features that SBC has available and activated in the Local Circuit Switch.
- 2.1.1.3 In accordance with Rule 51.319(d)(4)(i), SBC shall provide a CLEC with nondiscriminatory access to signaling, call-related databases and shared transport facilities on an unbundled basis, in accordance with section 251 (c)(3) of the Act and in accordance with and only to the extent permitted by the terms and conditions set forth in the Agreement.
- 2.1.2 SBC shall continue to provide access to ULS/UNE-P for CLEC to serve its Embedded Base of customers under this Section 2.1.2, in accordance with and only to the extent permitted by the terms and conditions set forth in this Attachment, for a transitional period of time, ending upon the earlier of:
- (a) CLEC's disconnection or other discontinuance (except Suspend/Restore) of use of one or more of the ULS or UNE-P;
  - (b) CLEC's transition of a ULS Element(s) or UNE-P to an alternative arrangement; or
  - (c) March 11, 2006.
- 2.1.3 In accordance with Rule 51.319(d)(2)(ii), CLECs shall migrate the Embedded Base of end-user customers off of the ULS element to an alternative arrangement within 12 months of the effective date of the TRO Remand, i.e., March 11, 2006. CLEC and SBC agree to utilize the twelve-month transition period as set forth by the FCC in Paragraph 227 of the TRO Remand to perform the tasks necessary to complete an orderly transition including the CLECs submission of the necessary orders to convert their Embedded Base of ULS/UNE-P customers to an alternative service.
- 2.1.3.1 To the extent CLEC intends to convert its Embedded Base of ULS/UNE-P arrangements to an alternative SBC service arrangement, CLEC shall generate the orders necessary to convert its Embedded Base of ULS/UNE-P arrangements to an alternative SBC service arrangement in accordance with this ULS/UNE-P transition plan unless otherwise agreed to by the Parties.
- 2.1.3.2 SBC will complete CLEC transition orders in support of the analogous service that the CLEC is requesting the ULS/UNE-P be transitioned to with any disruption to the end user's service reduced to a minimum or, where technically feasible given current systems and processes, no disruption should occur. Where disruption is unavoidable due to technical considerations, SBC shall accomplish such conversions in a manner to minimize any

disruption detectable to the end user. Where necessary or appropriate, SBC and CLEC shall coordinate such conversions.

2.1.3.3 CLEC agrees to pay all non-recurring charges applicable to the transition of its Embedded Base provided the order activities necessary to facilitate such transition involve physical work (physical work does not include the re-use of facilities in the same configuration) and involve other than a “record order” transaction. The rates, terms and conditions associated with such transactions are set forth in the Pricing Schedule or Tariff applicable to the service being transitioned to. To the extent that physical work is not involved in the transition, the applicable service order charge(s) will be the only non-recurring charge(s) that apply.

2.1.3.4 To the extent there are CLEC Embedded Base ULS/ UNE-P arrangements in place at the conclusion of the twelve (12) month transition period, SBC, without further notice or liability, will re-price such arrangements to market-based rates.

2.2 The provisions of this Section 2.0, apply and are operative with respect to SBC’s unbundling obligations under Section 251 regardless of whether CLEC is requesting ULS/UNE-P under the Agreement or under a state tariff, if applicable, and regardless of whether the state tariff is referenced in the Agreement.

2.3 The Parties’ rights and obligations with respect to TRO Remand Affected Elements under this Section 2.0 are also subject to Sections 13.0 and 14.0 of this Attachment.

### **3.0 TRO Remand Affected Unbundled High-Capacity Loops and Transport.**

3.1 SBC is not required to provision the following new DS1, DS3, and Dark Fiber Loops, and Dedicated Transport as unbundled elements under Section 251, either alone or in a Section 251 combination except as follows:

3.1.1 Dark Fiber Unbundled Loops. In accordance with Rule 51.319(a)(6)(i), SBC is not required to provide requesting telecommunications carrier with access to a dark fiber loop on an unbundled basis under Section 251.

3.1.2 DS1 Loops. In accordance with Rule 51.319(a)(4)(i), SBC shall provide CLEC, upon CLEC’s request, with nondiscriminatory access to DS1 Loops on an unbundled basis to any Building not served by (a) a wire center with at least 60,000 business lines and (b) at least four fiber-based collocators. Once the wire center meets the requirements of Section 4.0 and the wire center exceeds both of these thresholds, no future DS1 Loop unbundling in accordance with Section 251 will be required of SBC in that wire center, except as otherwise set forth in this Attachment.

3.1.2.1 In accordance with Rule 51.319(a)(4)(ii), CLEC may obtain a maximum of ten unbundled DS1 Loops to any single Building in which DS1 Loops are available as Section 251 unbundled Loops.

3.1.3 DS3 Loops. In accordance with Rule 51.319(a)(5)(i) SBC shall provide CLEC, upon CLEC’s request, with nondiscriminatory access to DS3 Loops on an unbundled basis under Section 251 to any Building not served by (a) a wire center with at least 38,000 business lines and (b) at least four fiber-based collocators. Once the wire center meets the requirements of Section 4.0 and the wire center exceeds both of these thresholds, no future Section 251 DS3 Loop unbundling will be required of SBC in that wire center, except as otherwise set forth in this Attachment.

3.1.3.1 In accordance with Rule 51.319(a)(5)(ii), SBC is not obligated to provision to CLEC more than one unbundled DS3 Loop to any single Building in which DS3 Loops are available as Section 251 unbundled Loops.

3.1.4 DS1 Unbundled Dedicated Transport. In accordance with Rule 51.319(e)(2) SBC shall provide CLEC, upon CLEC’s request, with nondiscriminatory access to Section 251 DS1 Unbundled Dedicated Transport. Once the wire center meets the requirements of Section 4 and the wire centers on both ends of the transport route between wire centers are determined to be Tier 1 wire

centers as defined in Section 0.1.9 of this Attachment, no future Section 251 DS1 Unbundled Dedicated Transport will be required of SBC on such routes, except as otherwise set forth in this Attachment.

3.1.4.1 In accordance with Rule 51.319(e)(2), SBC is not obligated to provision to a CLEC more than ten unbundled DS1 Dedicated Transport circuits on each route on an unbundled basis.

3.1.5 DS3 Unbundled Dedicated Transport. In accordance with Rule 51.319(e)(2), SBC shall provide CLEC, upon CLEC's request, with nondiscriminatory access to Section 251 DS3 Unbundled Dedicated Transport. Once the wire center meets the requirements of Section 4.0 and the wire centers on both ends of the transport route between wire centers are determined to be either Tier 1 or Tier 2 Wire Centers as defined in Sections 0.1.9 and 0.1.10 of this Attachment, no future Section 251 DS3 Unbundled Dedicated Transport will be required of SBC on such routes, except as otherwise set forth in this Attachment.

3.1.5.1 In accordance with Rule 51.319(e)(2), SBC is not obligated to provision to a CLEC more than twelve unbundled DS3 Dedicated Transport circuits on each route where DS3 Dedicated Transport is available on an unbundled basis under Section 251.

3.1.6 Dark Fiber Unbundled Dedicated Transport. In accordance with Rule 51.319(e)(2) SBC shall provide CLEC, upon CLEC's request, with nondiscriminatory access to Dark Fiber Unbundled Dedicated Transport. Once the wire center meets the requirements of Section 4.0 and the wire centers on both ends of the transport route between wire centers are determined to be either Tier 1 or Tier 2 Wire Centers as defined in Sections 0.1.9 and 0.1.10 of this Attachment, no future Section 251 Dark Fiber Unbundled Dedicated Transport will be required of SBC on such routes, except as otherwise set forth in this Attachment.

3.2 Transition of TRO Remand Affected Unbundled High Capacity Loops and Transport. For those DS1 and DS3 Loops and DS1 and DS3 Dedicated Transport facilities that SBC is no longer required to unbundle under Section 251 under the terms of this Attachment as of March 11, 2005, SBC shall continue to provide CLEC's Embedded Base of such arrangements ordered by CLEC before March 11, 2005 for a 12-month period beginning on March 11, 2005 and ending on March 11, 2006. For those Dark Fiber Loops, and Dark Fiber Dedicated Transport facilities that SBC is no longer required to unbundle under Section 251 under the terms of this Attachment as of March 11, 2005, SBC shall continue to provide such arrangements for an 18-month period beginning on March 11, 2005 and ending on September 11, 2006.

3.2.1 During the transition periods defined in Section 3.2, the rates for the High-Capacity Loop and Transport Embedded Base arrangements (including dark fiber loop and transport arrangements), in accordance with Rule 51.319(a) and Rule 51.319(e), shall be SBC's tariffed and effective DS1 and DS3 loop, dedicated transport, and dark fiber loop and transport rates as of June 25, 2004, plus 15%. CLEC shall be fully liable to SBC to pay such pricing under the Agreement, including applicable terms and conditions setting forth penalties for failure to comply with payment terms, notwithstanding anything to the contrary in the Agreement.

3.2.2 Where SBC is no longer required to provide Unbundled Loops and Transport pursuant to Section 251 as defined in Section 3.1 of this Attachment, CLEC shall generate the orders necessary to disconnect or convert the Embedded Base of High-Capacity DS1 and DS3 Loop and Transport arrangements to analogous services where available in accordance with the Unbundled Loop and Transport transition plan in Section 3.2 of this Attachment unless otherwise agreed to by the Parties. With respect to Dark Fiber Loops and Transport, CLEC shall generate the orders necessary to disconnect such arrangements and return the facilities to SBC by the end of the transition period.

3.2.2.1 SBC will complete CLEC transition orders in accordance with the OSS guidelines in place in support of the analogous service that the CLEC is requesting the Loop or Transport arrangement be transitioned to with any disruption to the end user's service reduced to a minimum or, where technically feasible given current systems and processes, no disruption

should occur. Where disruption is unavoidable due to technical considerations, SBC shall accomplish such conversions in a manner to minimize any disruption detectable to the end user. Where necessary or appropriate, SBC and CLEC shall coordinate such conversions.

3.2.2.2 CLEC agrees to pay all non-recurring charges applicable to the transition of its Embedded Base provided the order activities necessary to facilitate such transition involve physical work and involve other than a “record order” transaction. The rates, terms and conditions associated with such transactions are set forth in the Pricing Schedule or Tariff applicable to the service being transitioned to. To the extent that physical work is not involved in the transition, the applicable service order charge(s) and/or non-recurring charges, if any as governed by this Agreement and/or Tariff from which the service being transitioned to is ordered, will be the only non-recurring charge(s) that apply.

3.2.2.3 If CLEC has not submitted an LSR or ASR, as applicable, to SBC requesting conversion of the Affected DS1 and DS3 Loop/Transport Elements to another wholesale service, then on March 11, 2006, SBC, at its option, shall convert such loop(s)/transport to an analogous special access arrangement at month-to-month pricing. Nothing in this Section prohibits the Parties from agreeing upon another service arrangement within the requisite transition timeframe (e.g., via a separate agreement at market-based rates). If CLEC has not submitted an LSR or ASR, as applicable, to SBC requesting that the Affected Dark Fiber Loop and Transport arrangements be disconnected and returned to SBC, SBC shall disconnect such arrangements that remain in place as of September 11, 2006.

3.3 The Parties’ rights and obligations with respect to TRO Remand Affected Elements under this Section 3.0 are also subject to Sections 13.0 and 14.0 of this Attachment.

#### **4.0 Non-Impaired Wire Center Criteria and Related Processes.**

4.1 SBC has designated and posted to CLEC Online a list of wire centers where it contends the thresholds for DS1 and DS3 Unbundled High-Capacity Loops as stated in Section 0.1.7 and for Tier 1 and Tier 2 Non-Impaired Wire Centers as stated in Sections 0.1.8 and 0.1.9 have been met. SBC’s designations shall be treated as controlling (even if CLEC believes the list is inaccurate) for purposes of transition and ordering unless CLEC provides a self-certification as outlined below. Until CLEC provides a self-certification for High-Capacity Loops and/or Transport for such wire center designations, CLEC will not submit High Capacity Loop and/or Transport orders based on the wire center designation, and if no self-certification is provided will transition its affected High-Capacity Loops and/or Transport in accordance with the applicable transition period. If CLEC does not provide a self-certification, CLEC will transition DS1 and DS3 Loop and Transport arrangements affected by SBC’s wire center designation as of March 11, 2005 by disconnecting or transitioning to an alternate facility or arrangement, if available, by March 11, 2006 and CLEC will transition any Dark Fiber Transport arrangements affected by SBC’s wire center designations as of March 11, 2005 by disconnecting or transitioning to an alternate facility or arrangement, if available, by September 11, 2006. SBC will update the CLEC Online posted list and will advise CLECs of such posting via Accessible Letter, which term for the purposes of this Section 4.0 shall be deemed to mean an Accessible Letter issued after the effective date of this Amendment, as set forth in this Section 4.0.

If the ICC has not previously determined, in any proceeding, that a wire center is properly designated as a wire center meeting the thresholds set forth in Sections 0.1.7, 0.1.8 or 0.1.9, then, prior to submitting an order for an unbundled a DS1/DS3 Loop, DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport arrangement at a wire center designated by SBC and posted to CLEC Online, CLEC shall perform a reasonably diligent inquiry to determine, to the best of CLEC’s knowledge, whether the wire center meets the non-impairment thresholds as set forth in Sections 0.1.7, 0.1.8 or 0.1.9 of this Amendment. If, based on its reasonably diligent inquiry, the CLEC disputes the SBC wire center non-impairment designation, the CLEC will provide a self-certification to SBC identifying the wire center(s) that it is self-certifying for. In performing its inquiry, CLEC shall not be required to consider any lists of Non-Impaired Wire Centers compiled by SBC as creating a presumption that a wire center is not impaired.



CLEC may self-certify by sending written notification to SBC using letter, facsimile or e-mail. In the event that the CLEC issues a self-certification to SBC where SBC has deemed that the non-impairment threshold has been met in a specific wire center for High-Capacity Loops and/or Transport, CLEC can continue to submit and SBC must continue to accept and provision orders for the affected High Capacity Loops and/or Transport provided the CLEC is entitled to order such pursuant to the terms and conditions of the underlying Agreement, for as long as such self-certification remains in effect and valid pursuant to the dispute resolution provisions of Section 4.0. If CLEC makes such a self-certification, and CLEC is otherwise entitled to the ordered element under the Agreement, SBC shall provision the requested facilities in accordance with CLEC's order and within SBC's standard ordering interval applicable to such facilities. If SBC in error rejects CLEC orders, where CLEC has provided self certification in accordance with this Section 4.0, SBC will modify its systems to accept such orders within 5 business hours of CLEC notification to its account manager.

4.1.1 The parties recognize that wire centers that SBC had not designated as meeting the FCC's non-impairment thresholds as of March 11, 2005 may meet those thresholds in the future. In the event that a wire center that was not designated by SBC as meeting one or more of the FCC's non-impairment thresholds as of March 11, 2005 meets one or more of these thresholds at a later date, SBC may add the wire center to the list of designated wire centers and the Parties will use the following process:

4.1.1.1 SBC may update the wire center list as changes occur.

4.1.1.2 To designate a wire center that had previously not met one or more of the FCC's impairment thresholds but subsequently does so, SBC will provide notification to CLEC via Accessible Letter and by a posting on CLEC Online.

4.1.1.3 SBC will continue to accept CLEC orders for newly-designated DS1/DS3 Loops, DS1/DS3 Dedicated Transport and/or Dark Fiber Dedicated Transport without requiring CLEC self-certification for 30 calendar days after the date the Accessible Letter is issued.

4.1.1.4 In the event the CLEC disagrees with SBC's determination, and desires not to have the applicable established DS1/DS3 Loops, DS1/DS3 Dedicated Transport and/or Dark Fiber Dedicated Transport transitioned or disconnected as set forth in Section 4.1.1.5 below, CLEC has 60 calendar days from the issuance of the Accessible Letter to provide a self-certification to SBC.

4.1.1.5 If the CLEC does not use the self-certification process described in Section 4.0 to self-certify against SBC's wire center designation within 60 calendar days of the issuance of the Accessible Letter, the parties must comply with the Applicable Transitional Period as follows: transition applicable to DS1/DS3 Loops is within 12 months, transition applicable to DS1/DS3 Dedicated Transport is within 12 months, and disconnection applicable to Dark Fiber Dedicated Transport is within 18 months. All such transitional periods apply from the date of the issuance of the Accessible Letter providing the wire center designation of non-impairment. For the Applicable Transitional Period, no additional notification will be required. DS1 Loops will continue to be provisioned for a period of 12 months from the date of the Accessible Letter for existing customers. SBC shall continue to provide access to DS1 Loops to CLEC for applicable established customer service in accordance with and only to the extent permitted by the terms and conditions set forth in this Attachment, ending upon the earlier of:

- (a) CLEC's disconnection or other discontinuance of use of DS1/DS3 Loops;
- (b) CLEC's transition of DS1/DS3 Loops to an alternative arrangement; or
- (c) the applicable transition period.

SBC will not convert or disconnect DS1/DS3 High Capacity Loops, DS1/DS3 Dedicated Transport, or Dark Fiber Transport prior to the end of the applicable transitional period

unless specifically requested by CLEC; CLEC is responsible for submitting orders to complete the transition by the end of applicable transition period.

- 4.1.1.6 If the CLEC does provide self-certification, SBC may dispute CLEC's self-certification as described in Sections 4.1.3 and 4.1.4 and SBC will accept and provision the applicable loop and transport orders for the CLEC providing the self-certification during a dispute resolution process.
- 4.1.1.7 During the applicable transition period, the rates paid will be the rates in effect at the time of the non-impairment designations plus 15%.
- 4.1.2 If the ICC has previously determined, in any proceeding, even if CLEC was not a party to that proceeding that a wire center is properly designated as a wire center meeting the thresholds set forth in Sections 0.1.7, 0.1.8 or 0.1.9, then CLEC shall not be entitled to DS1/DS3 Loops, DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport arrangements declassified by the non-impairment status of such wire center. SBC CLEC Online shall be updated to indicate that the wire center was the subject of an ICC determination. If CLEC withdraws its self-certification after a dispute has been filed with the ICC, but before the ICC has made a determination regarding the wire center designation, SBC's wire center designation(s) shall become effective as to CLEC, and CLEC shall not thereafter re-submit the withdrawn self-certification.
- 4.1.3 The Dispute Resolution process set forth in the General Terms and Conditions of the Agreement shall not apply to a dispute of a CLEC self-certification. In the state of Illinois, if it desires to do so by filing a complaint at the ICC, SBC may dispute the self-certification and associated CLEC orders for DS1/DS3 Loops, DS1/DS3 Dedicated Transport, and Dark Fiber Dedicated Transport pursuant to the following procedures: SBC shall notify the CLEC of its intent to dispute the CLEC's self-certification within 30 days of the CLEC's self-certification or within 30 days of the effective date of this amendment, whichever is later. SBC will file the dispute for resolution with the state Commission within 60 days of the CLEC's self-certification or within 60 days of the effective date of this Attachment, whichever is later. SBC shall include with the filing its direct case testimony and exhibits which may reasonably be supplemented. To the extent this filing contains confidential information, SBC may file that information under seal. SBC shall offer to enter into a protective agreement under which SBC would provide such confidential information to CLEC. SBC shall have no obligation to provide such confidential information to any Party in the absence of an executed protective agreement. SBC will notify CLECs of the filing of such a dispute via Accessible Letter issued within 5 business days following the filing of a dispute. If the self-certification dispute is filed with the state Commission for resolution, the Parties will not oppose requests for intervention by other CLECs if such request is related to the disputed wire center designation(s). The parties agree to urge the ICC to adopt a case schedule resulting in the prompt resolution of the dispute. During the pendency of any dispute resolution proceeding, SBC shall continue to provide the loop or transport facility in question to CLEC at the rates in the Pricing Schedule to the Agreement. If the CLEC withdraws its self-certification, or the state Commission determines through arbitration or otherwise that CLEC was not entitled to the provisioned DS1/DS3 Loops or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport under Section 251, then (with rates paid by CLEC for the affected loop or transport subject to true-up):
- (a) When SBC designated relevant wire centers to be non-impaired before March 11, 2005, and a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered by CLEC pursuant to Section 251(c)(3) of the Act pursuant to a self-certification on or after March 11, 2005, and where the self-certification is reversed before the transition period specified in Section 4.1 has expired, then CLEC shall transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport according to the process in Section 4.1. Rates between the date that the circuit is provisioned and the date the circuit is transitioned shall be the equivalent special access rate or, where no such equivalent exists, the rates established in Section 3.2.1.

- (b) When SBC designated relevant wire centers to be non-impaired before March 11, 2005, and a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered by CLEC pursuant to Section 251(c)(3) of the Act pursuant to a self-certification on or after March 11, 2005, and where the self-certification is reversed after the transition period specified in Section 4.1 has expired then CLEC shall transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport within 90 days of the date on which the CLEC self-certification is reversed. Rates between the date the circuit is provisioned and the date the circuit is actually transitioned shall be the equivalent special access rate or, where no such equivalent exists, the rates established in Section 3.2.1. If the CLEC has not submitted an LSR or ASR, as applicable, to SBC within 90 days of the date on which the CLEC self-certification is reversed, then SBC shall be entitled to convert the loop to an analogous SBC wholesale service of its choice or in the absence of any analogous wholesale service to disconnect the arrangement.
- (c) When SBC designated relevant wire centers to be non-impaired before March 11, 2005, and a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered by CLEC pursuant to Section 251(c)(3) of the Act before March 11, 2005, and where the self-certification is reversed before the transition period specified in Section 4.1 has expired then CLEC shall transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport according to the process in Section 4.1. Rates between the date that SBC issued the Accessible Letter and the date the circuit is transitioned shall be those in Section 3.2.1.
- (d) When SBC designated relevant wire centers to be non-impaired before March 11, 2005, and a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered by CLEC pursuant to Section 251(c)(3) of the Act before March 11, 2005, and where the self-certification is reversed after the transition period specified in Section 4.1 has expired then CLEC shall transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport within 90 days of the date on which the CLEC self-certification is reversed. Rates between the date SBC issued the Accessible Letter and the end of the transition period specified in Section 4.1 shall be those in Section 3.2.1. Rates during the period between the expiration of the transition period in Section 4.1 and date the circuit is actually transitioned shall be the equivalent special access rate or, where no such equivalent exists, the rates established in Section 3.2.1. If the CLEC has not submitted an LSR or ASR, as applicable, to SBC within 90 days of the date on which the CLEC self-certification is reversed, then SBC shall be entitled to convert the loop to an analogous SBC wholesale service of its choice or in the absence of any analogous wholesale service to disconnect the arrangement.
- (e) When SBC issues an Accessible Letter designating relevant wire centers to be non-impaired after March 11, 2005, and a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered by CLEC pursuant to Section 251(c)(3) of the Act pursuant to a self-certification after SBC issued the Accessible Letter, and where the self-certification is reversed before the transition period specified in Section 4.1.1.5 has expired, then CLEC shall transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport according to the process in Section 4.1.1.5. Rates between the date that the circuit is provisioned or the date 30 days following the date SBC issued the Accessible Letter, whichever is later, and the date the circuit is transitioned shall be the equivalent special access rate or, where no such equivalent exists, the rates established in Section 4.1.1.7.
- (f) When SBC issues an Accessible Letter designating relevant wire centers to be non-impaired after March 11, 2005, and a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered by CLEC pursuant to Section 251(c)(3) of the Act pursuant to a self-certification after SBC issued the Accessible Letter, and where the self-certification is reversed after the transition period specified in Section 4.1.1.5 has expired then CLEC shall

transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport within 90 days of the date on which the CLEC self-certification is reversed. Rates between the date the circuit is provisioned or the date 30 days following the date SBC issued the Accessible Letter, whichever is later, and date the circuit is actually transitioned shall be the equivalent special access rate or, where no such equivalent exists, the rates established in Section 4.1.1.7. If the CLEC has not submitted an LSR or ASR, as applicable, to SBC within 90 days of the date on which the CLEC self-certification is reversed, then SBC shall be entitled to convert the loop to an analogous SBC wholesale service of its choice or in the absence of any analogous wholesale service to disconnect the arrangement.

- (g) When SBC issues an Accessible Letter designating relevant wire centers to be non-impaired after March 11, 2005, a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered pursuant to Section 251(c)(3) of the Act before SBC issued the Accessible Letter, and where the self-certification is reversed before the transition period specified in Section 4.1 has expired then CLEC shall transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport according to the process in Section 4.1. Rates during the period between the date that is 30 days following the date that SBC issued the Accessible Letter and the date the circuit is transitioned shall be those in Section 4.1.1.7.
- (h) When SBC issues an Accessible Letter designating relevant wire centers to be non-impaired after March 11, 2005, a DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport is ordered pursuant to Section 251(c)(3) of the Act before SBC issued the Accessible Letter, and where the self-certification is reversed after the transition period specified in Section 4.1.1.5 has expired then CLEC shall transition the DS1/DS3 Loop or DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport within 90 days of the date on which the CLEC self-certification is reversed. Rates between the date 30 days after the date SBC issued the Accessible Letter and the end of the transition period specified in Section 4.1.1.5 shall be those in Section 4.1.1.7. Rates during the period between the expiration of the transition period in Section 4.1.1.5 and date the circuit is actually transitioned shall be the equivalent special access rate or, where no such equivalent exists, the rates established in Section 4.1.1.7. If the CLEC has not submitted an LSR or ASR, as applicable, to SBC within 90 days of the date on which the CLEC self-certification is reversed, then SBC shall be entitled to convert the loop to an analogous SBC wholesale service of its choice or in the absence of any analogous wholesale service to disconnect the arrangement.

4.1.4 In the event of a dispute following CLEC's self-certification, upon request by the Commission or CLEC, SBC will make available, subject to the appropriate state or federal protective order, and other reasonable safeguards, all documentation and all data upon which SBC intends to rely.

4.1.5 When more than 60 days from the issuance of an SBC designation of a wire center as non-impaired has elapsed, and if there has been no prior ICC determination of non-impairment as to the applicable wire center(s), CLEC can thereafter still self-certify for the purpose of ordering new loop and transport facilities. SBC may dispute CLEC's self-certification as described in Section 4.1.3 through 4.1.4 and SBC will accept and provision the applicable loop and transport orders for the CLEC providing the self certification during a dispute resolution process.

4.2 The provisions of Section 3.2.2, 3.2.2.1, 3.2.2.2 and 3.2.2.3 shall apply to the transition of DS1/DS3 Loops, DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport arrangements impacted by wire center designation(s). Requested transitions of DS1/DS3 Loops, DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport arrangements shall be performed in a manner that reasonably minimizes the disruption or degradation to CLEC's customer's service, and all applicable charges shall apply. Cross-connects provided by SBC in conjunction with such Loops and/or Transport shall be billed at applicable wholesale rates (i.e. if conversion is to an access product, they will be charged at applicable access rates, as of the date of conversion). Cross-connects that are not associated with such transitioned DS1/DS3

High-Capacity Loops, DS1/DS3 Dedicated Transport or Dark Fiber Dedicated Transport arrangements shall not be re-priced.

- 4.3 Intentionally left blank.
- 4.4 A Building that is served by both an impaired wire center and a Non-Impaired Wire Center and that is not located in the serving area of the non-impaired wire center will continue to have Affected Elements available from the impaired wire center and support incremental moves, adds, and changes otherwise permitted by the Agreement, as amended.
- 4.5 Notwithstanding anything to the contrary in the Agreement, including any amendments to the Agreement, at the end of the Applicable Transitional Period, unless CLEC has submitted a disconnect/discontinuance LSR or ASR, as applicable, under Section 3.2.2 above, and if CLEC and SBC ILLINOIS have failed to reach agreement under Section 3.2.2.3 above as to a substitute service arrangement or element, then SBC may, at its sole option, disconnect Dark Fiber element(s), whether previously provided alone or in combination with or as part of any other arrangement, or convert the subject element(s), whether alone or in combination with or as part of any other arrangement to an analogous resale or access service, if available at rates applicable to such analogous service or arrangement.
- 4.6 Whenever SBC updates its wire center list pursuant to Section 4.1.1.1 and in the course of that analysis gathers and/or reviews information upon which said updates are based, SBC shall make available to CLEC, on a confidential basis, information advising when it believes a wire center has reached 90% of the number of Business Lines needed for the wire center to be classified as a Tier 1 or a Tier 2 Wire Center. In addition, SBC will specify which wire centers it considers to have 2 Fiber-Based Collocators and 3 Fiber-Based Collocators. This information shall only be used by CLEC for planning its transition off of the UNE loops and transport it purchases from SBC.

## 5.0 Commingling and Commingled Arrangements.

- 5.1 SBC shall permit CLEC to Commingle a UNE or a combination of UNEs with facilities or services obtained at wholesale from SBC. For the Commingled Arrangements listed in the Section 5.1, and any Commingled Arrangements voluntarily (i.e., not the result of state commission order) made available by SBC in the future in any of its 13 SBC ILEC states, SBC shall make such Commingled Arrangements available in Illinois. In addition, to the extent SBC is ordered by a state commission in any of the five SBC Midwest states (Illinois, Indiana, Michigan, Ohio and Wisconsin) to make additional Commingled Arrangements available, SBC shall also make such Commingled Arrangements available in Illinois, as long as the UNE or combination of UNEs and the facilities or services being obtained at wholesale for that commingled arrangement are available in Illinois. The types of Commingled Arrangements which SBC is required to provide as of the date on which this Amendment is effective will be posted on CLEC Online, and updated when new Commingling Arrangements are made available. The following SBC Commingled Arrangements have been posted to CLEC Online as available and fully tested on an end-to-end basis, i.e., from ordering through provisioning and billing:
  - i. UNE DS-0 Loop connected to a channelized Special Access DS1 Interoffice Facility, via a special access 1/0 mux
  - ii. UNE DS1 Loop connected to a channelized Special Access DS3 Interoffice Facility, via a special access 3/1 mux#
  - iii. UNE DS3 Loop connected to a non-concatenated Special Access Higher Capacity Interoffice Facility (e.g., SONET Service)#
  - iv. UNE DS1 Dedicated Transport connected to a channelized Special Access DS3 Loop#
  - v. UNE DS3 Dedicated Transport connected to a non-concatenated Special Access Higher Capacity Loop (i.e., SONET Service)#
  - vi. Special Access Loop connected to channelized UNE DS1 Dedicated Transport, via a 1/0 UNE mux
  - vii. Special Access DS1 loop connected to channelized UNE DS3 Dedicated Transport, via a 3/1 UNE mux#

- viii. UNE loop to special access multiplexer
  - ix. UNE DS1 Loop connected to a non-channelized Special Access DS1 Interoffice Facility or UNE DS1 Interoffice Transport connected to a Special Access DS1 Loop#
  - x. UNE DS3 Loop connected to a non-channelized Special Access DS3 Interoffice Facility or a UNE DS3 Interoffice Transport Facility connected to a DS3 Special Access Loop#
  - xi. UNE DS3 Dedicated Transport connected to a non-channelized Special Access DS3 Loop#
  - xii. Special Access DS1 channel termination connected to non-channelized UNE DS1 Dedicated Transport#
  - xiii. While not a commingling arrangement, SBC will support the connection of high-capacity loops to a special access multiplexer.  
# Indicates that FCC's eligibility criteria of 47 C.F.R. § 51.318(b) applies, including the collocation requirement.
- 5.1.1 To the extent that SBC requires the CLEC to submit orders for the Commingling Arrangements included in 5.1 (i) through (xii) manually, the mechanized service order charge shall be applicable.
- 5.1.2 For any Commingling Arrangement the CLEC desires that is not included in Section 5.1 of this Attachment, or subsequently established by SBC, CLEC shall request any such desired Commingling Arrangement and SBC shall respond pursuant to the Bona Fide Request Process (BFR) as outlined in the underlying Agreement. Through the BFR process, once the Parties agree that the development will be undertaken to make a new Commingling Arrangement available, SBC will work with the CLEC to process orders for new Commingling Arrangements on a manual basis pending the completion of systems development.
- 5.2 Upon request and to the extent provided by Applicable Law and the provisions of the Amended Agreement, SBC shall permit CLEC to connect a Section 251 UNE or a combination of Section 251 UNEs with facilities or services obtained at wholesale from SBC (including access services) and/or with compatible network components or services provided by CLEC or third parties, including, without limitation, those Commingled Arrangements consistent with Section 5.0 of this Attachment.
- 5.3 For example, without limitation of this provision, SBC will, upon request, connect loops leased or owned by CLEC to a third-party's collocation arrangement upon being presented with documentation that the CLEC has authorization from the third party to connect loops. In addition, SBC will, upon request, connect an EEL leased by CLEC to a third-party's collocation upon presentation of documentation of authorization. In addition, SBC will, upon request and documentation of authorization, connect third-party loops and EELs to CLEC collocation sites. An EEL provided hereunder may terminate to a third party's collocation arrangement that meets the requirements of Section 6.3.4 upon presentation of documentation of authorization by that third party. Subject to the other provisions hereof, Section 251 UNE loops may be accessed via cross-connection to a third party's Section 251(c)(6) collocation arrangement upon presentation of documentation of authorization by that third party.
- 5.4 Upon request, and to the extent required by Applicable Law and the applicable provisions of this Attachment, SBC shall perform the functions necessary to Commingle a Section 251 UNE or a combination of Section 251 UNEs with one or more facilities or services that CLEC has obtained at wholesale from SBC (as well as requests where CLEC also wants SBC to complete the actual Commingling), except that SBC shall have no obligation to perform the functions necessary to Commingle (or to complete the actual Commingling) if (i) it is not technically feasible, including that network reliability and security would be impaired; (ii) SBC's ability to retain responsibility for the management, control and performance of its network would be impaired, or (iii) it would undermine the ability of other telecommunications carriers to obtain access to UNEs or to interconnect with SBC's network. If SBC denies a Commingling request on the basis of any of these conditions, and SBC's denial is challenged, SBC shall have the burden of proving its denial was appropriate. Subject to the terms and conditions of the Agreement and this Attachment, CLEC may connect, combine, or otherwise attach UNEs and combinations of UNEs to wholesale services obtained from SBC, and SBC shall not deny access to

Section 251 UNEs and combinations of Section 251 UNEs on the grounds that such facilities or services are somehow connected, combined or otherwise attached to wholesale services obtained from SBC.

- 5.5 SBC shall only charge CLEC the recurring and non-recurring charges in commingling service order processes where physical work is required to create the commingled arrangement as set forth in the Pricing Schedule attached to this Agreement applicable to the Section 251 UNE(s), facilities or services that CLEC has obtained at wholesale from SBC. Where there is no physical work and a record order type is necessary to create the commingled arrangement, only such record order charge shall apply. Notwithstanding any other provision of the Agreement or any SBC tariff, the recurring and non-recurring charges applicable to each portion of a Commingled facility or service shall not exceed the rate for the portion if it were purchased separately unless otherwise agreed to by the Parties pursuant to the BFR process.
- 5.6 When CLEC purchases Commingled Arrangements from SBC, SBC shall charge CLEC element-by-element and service-by-service rates. SBC shall not be required to, and shall not, provide “ratcheting” as a result of Commingling or a Commingled Arrangement, as that term is used in the FCC’s Triennial Review Order. As a general matter, “Ratcheting” is a pricing mechanism that involves billing a single circuit at multiple rates to develop a single, blended rate.
- 5.7 Intentionally left blank.
- 5.8 SBC agrees that CLEC may request to Commingle the following elements to the extent that SBC is required to provide them pursuant to Section 271 of the Act (“271 Elements”), including but not limited to: (i) Local Loop transmission from the central office to the End Users’ premises (unbundled from local switching or other services), and (ii) Local transport from the trunk side of a wireline Local Exchange Carrier switch (unbundled from switching or other services). SBC shall provide CLEC with access to these 271 Elements and 13-801 Network Elements in accordance with Section 13.0 or 14.0 of this Attachment, as applicable.
- 5.9 Unless expressly prohibited by the terms of this Attachment, SBC shall permit CLEC to connect an unbundled Network Element or a Combination of unbundled Network Elements with wholesale (i) services obtained from SBC, (ii) services obtained from third parties or (iii) facilities provided by CLEC. For purposes of example only, CLEC may Commingle unbundled Network Elements or Combinations of unbundled Network Elements with other services and facilities including, but not limited to, switched and special access services, or services purchased under resale arrangements with SBC.
- 5.10 With respect to a Commingled Arrangement, CLEC will be responsible for all Channel Facility Assignment (“CFA”) and/or Assigned Point of Termination (“APOT”), The CFA/APOT are the assignments CLEC provides to SBC from CLEC’s collocation arrangement.

## 6.0 EELs.

- 6.1 SBC agrees to make available to CLEC Enhanced Extended Links (“EELs”) on the terms and conditions set forth below. SBC shall not impose any additional conditions or limitations upon obtaining access to EELs or to any other UNE combinations other than those set out in this Agreement. Except as provided below in this Section 6.0 and subject to this Section 6.1, SBC shall provide access to Section 251 UNEs and combinations of Section 251 UNEs without regard to whether CLEC seeks access to the UNEs to establish a new circuit or to convert an existing circuit from a service to UNEs provided the rates, terms and conditions under which such Section 251 UNEs are to be provided are included within the CLEC’s underlying Agreement.
- 6.2 An EEL that consists of a combination of voice grade to DS-0 level UNE local loops combined with a UNE DS1 or DS3 Dedicated Transport (a “Low-Capacity EEL”) shall not be required to satisfy the Eligibility Criteria set out in this Sections 6.2 and 6.3. If an EEL is made up of a combination that includes one or more of the following described combinations (the “High-Cap EELs”), each circuit to be provided to each customer is required to terminate in a collocation arrangement that meets the requirements of Section 6.3.4 below (e.g., the end of the UNE Dedicated Transport that is opposite the end connected to the UNE

loop must be accessed by CLEC at such a collocation arrangement via a cross-connect unless the EEL is Commingled with a wholesale service in which case the wholesale service must terminate at the collocation). A High-Cap EEL is either:

- (A) an unbundled DS1 Loop in combination, or Commingled, with a dedicated DS1 transport or dedicated DS3 or higher transport facility or service, or to an unbundled DS3 Loop in combination, or Commingled, with a dedicated DS3 or higher transport facility or service; or
- (B) an unbundled dedicated DS1 transport facility in combination, or Commingled, with an unbundled DS1 Loop or a DS1 channel termination service, or to an unbundled dedicated DS3 transport facility in combination, or Commingled, with an unbundled DS1 Loop or a DS1 channel termination service, or to an unbundled DS3 Loop or a DS3 or higher channel termination service.

6.3 SBC shall make Low Capacity EELs available to CLEC without restriction, except as otherwise provided in the Agreement or this Attachment. SBC shall provide access to the High-Cap EELS (Sections 6.2(A) and 6.2(B)) only when CLEC satisfies the following service Eligibility Criteria:

6.3.1. CLEC (directly and not via an affiliate) has received state certification (or equivalent regulatory approval, as applicable) from the Commission to provide local voice service in the area being served. By issuing an order for an EEL, CLEC certifies that it has the necessary processes and procedures in place to certify that it will meet the EELs Eligibility Criteria for each such order it submits. SBC hereby acknowledges that CLEC has received sufficient state certifications to satisfy these criteria.

6.3.1.1 At CLEC's option, CLEC may also or alternatively provide self certification via email or letter to SBC. Provided that SBC has received such self certification from CLEC, SBC shall not deny CLEC access to High-Capacity EELs. Anything to the contrary in this Section notwithstanding, CLEC shall not be required to provide certification to obtain access to Low Capacity EELs, other Combinations or individual unbundled Network Elements.

6.3.1.1.1 This alternative method of certification-by-order applies only to certifications of Eligibility Criteria set forth in this Section 6, and not to self-certifications relative to routes, Buildings and wire centers.

6.3.2 The following Eligibility Criteria must be satisfied for each High-Cap EEL, including without limitation each DS1 circuit, each DS3 circuit, each DS1 EEL and each DS1 equivalent circuit on a DS3 EEL in accordance with Rule 51.318(b)(2):

- (i) Each circuit to be provided to each customer will be assigned a local number prior to the provision of service over that circuit. Each DS1 circuit to be provided to each end user customer will have at least one DS-0 assigned a local telephone number (NPA-NXX-XXXX).
- (ii) Each DS1-equivalent circuit on a DS3 EEL must have its own local telephone number assignment, so that each DS3 must have at least 28 local voice telephone numbers assigned to it;
- (iii) Each DS1 equivalent circuit to be provided to each customer will have designed 911 or E911 capability prior to the provision of service over that circuit.
- (iv) Each DS1 circuit to be provided to each customer will terminate in a collocation arrangement meeting the requirements of Section 6.3.4 of this Attachment;
- (v) Each DS1 circuit to be provided to each end user customer will be served by an interconnection trunk that meets the requirements of Section 6.3.5 of this Attachment;
- (vi) For each 24 DS1 EELs or other facilities having equivalent capacity, CLEC will have at least one active DS1 local service interconnection trunk that meets the requirements of Section 6.3.5 of this Attachment; and
- (vii) Each DS1 circuit to be provided to each customer will be served by a switch capable of switching local voice traffic.



- 6.3.3 The Eligibility Criteria set forth in this Section 6.3 shall apply to any arrangement that includes more than one of the UNEs, facilities, or services set forth in Section 6.2, including, without limitation, to any arrangement where one or more UNEs, facilities, or services not set forth in Section 6.2 is also included or otherwise used in that arrangement (whether as part of a UNE combination, Commingled Arrangement, or a Special Access to UNE Conversion), and irrespective of the placement or sequence of them.
- 6.3.4 Pursuant to the collocation terms and conditions in the underlying Agreement, a collocation arrangement meets the requirements of this Section 6.0 if it is:
- (A) Established pursuant to Section 251(c)(6) of the Act and located at SBC's premises within the same LATA as the customer's premises, when SBC is not the collocator; or
  - (B) Established pursuant to any collocation type defined in any SBC Tariff to the extent applicable, or any applicable CLEC interconnection agreement.
  - (C) Located at a third party's premises within the same LATA as the customer's premises, when the incumbent LEC is the collocator.
- 6.3.5 Pursuant to the network interconnection terms and conditions in the underlying Agreement, an interconnection trunk meets the requirements of Sections 6.3.2(v) and (vii) of this Attachment if CLEC will transmit the calling party's Local Telephone Number in connection with calls exchanged over the trunk.
- 6.3.6 Before (1) converting a High-Cap wholesale service to a High-Cap EEL, (2) ordering a new High-Cap EEL Arrangement, or (3) ordering a High-Cap EEL that is comprised of Commingled wholesale services and UNEs, CLEC must certify to all of the Eligibility Criteria set out in Section 6.3 for each circuit. To the extent the Eligibility Criteria for High Cap EELs apply, CLEC shall be permitted to self-certify its compliance with the Eligibility Criteria by providing SBC notification pursuant to Sections 6.3.1 and/or 6.3.1.1. Upon CLEC's self-certification of compliance, in accordance with this Attachment, SBC shall provide the requested EEL in accordance with this Attachment, and shall not exercise self help to deny the provisioning of the requested EEL; provided, however, that CLEC shall promptly share records of its compliance with the qualifying service criteria discussed herein upon request from SBC.
- 6.3.7 SBC may audit CLEC's compliance with the Eligibility Criteria by obtaining and paying for an independent auditor to audit, on no more frequently than an annual basis, CLEC's compliance in Illinois with the conditions set out in Section 6. Such an audit will be initiated only to the extent reasonably necessary to determine CLEC's compliance with the Eligibility Criteria. For purposes of calculating and applying an "annual basis", "annual basis" shall mean a consecutive 12-month period, beginning upon SBC's written notice that an audit will be performed for Illinois.
- 6.3.7.1 To invoke its limited right to audit, SBC will send a Notice of Audit to CLEC, identifying examples of particular High-Cap EELS for which SBC alleges non-compliance and the cause upon which SBC rests its audit. The Notice of Audit shall state the proposed scope of the audit and include all supporting documentation upon which SBC establishes the cause that forms the basis of its belief that CLEC is non-compliant. Such Notice of Audit will be delivered to CLEC with supporting documentation no less than thirty (30) calendar days prior to the date upon which SBC seek to commence an audit. The Notice of Audit shall identify the proposed independent auditor. Such auditor may not be substantially dependent upon either Party for work.
  - 6.3.7.2 Unless otherwise agreed by the Parties (including at the time of the audit), the independent auditor shall perform its evaluation in accordance with the standards established by the American Institute for Certified Public Accountants, which will require the auditor to perform an "examination engagement" and issue an opinion that includes the auditor's determination regarding CLEC's compliance with the Eligibility Criteria. The independent auditor's report will conclude whether CLEC complied in all material respects with the Eligibility Criteria.

- 6.3.7.3 Consistent with standard auditing practices, such audits require compliance testing designed by the independent auditor, which typically include an examination of a sample selected in accordance with the independent auditor's judgment.
- 6.3.7.4 SBC shall provide CLEC with a copy of the independent auditor's report within 2 business days from the date of receipt. The independent auditor's report shall state the scope of the audit that was performed. If CLEC disagrees as to the findings or conclusions of the auditor's report, CLEC may bring a dispute directly to the ICC. Prior to bringing a dispute to the ICC under this section, however, CLEC shall provide notice of the dispute to SBC so that the Parties can discuss possible resolution of the dispute. Such dispute resolution discussions shall be completed within fourteen (14) days of the date the auditor's report was provided to CLEC and CLEC may not initiate a dispute resolution proceeding at the ICC until after expiration of this fourteen (14) day period. The Dispute Resolution process set forth in the General Terms and Conditions of the Agreement shall not apply to a dispute of the findings or conclusions of the auditor's report. If the auditor's report concludes that CLEC failed to comply with the Eligibility Criteria for a High-Cap EEL, CLEC must true-up any difference in payments paid to SBC and the rates and charges CLEC would have owed SBC beginning from the date that the non-compliance of the High-Cap EEL with the Eligibility Criteria, in whole or in part, began. CLEC shall submit orders to SBC to either convert all noncompliant High-Cap EELs to the equivalent or substantially similar wholesale service or disconnect non-compliant High-Cap EELs. Conversion and/or disconnect orders shall be submitted within 30 days of the date on which CLEC receives a copy of the auditor's report and CLEC shall begin paying the true-up and correct rates and charges for each converted High-Cap EEL beginning with the next billing cycle following SBC's acceptance of such order, unless CLEC disputes the auditor's finding and initiates a proceeding at the ICC for resolution of the dispute, in which case no changes shall be made until the ICC rules on the dispute. However CLEC shall pay the disputed amount into an escrow account governed by an appropriate joint escrow arrangement, pending resolution. With respect to any noncompliant High-Cap EEL for which CLEC fails to submit a conversion or disconnect order or dispute the auditor's finding to the ICC within such 30-day time period, SBC may initiate and effect such a conversion on its own without any further consent by CLEC. If converted, CLEC must convert the non-compliant High-Cap EEL to an equivalent or substantially similar wholesale service, or group of wholesale services. Reasonable steps will be taken to avoid disruption to CLEC's customer's service or degradation in service quality in the case of conversion. Following conversion, CLEC shall make the correct payments on a going-forward basis. In no event shall rates set under Section 252(d)(1) apply for the use of any High-Cap EEL for any period in which High-Cap EEL does not meet the Eligibility Criteria for that High-Cap EEL. Furthermore, if CLEC disputes the auditor's finding and initiates a proceeding at the ICC and if the ICC upholds the auditor's finding, any disputed amounts held in escrow shall be paid to SBC and SBC shall retain any disputed amounts already paid by CLEC.
- 6.3.7.5 If the auditor's report concludes that CLEC failed to comply with the Eligibility Criteria for any High-Cap EELs, CLEC will reimburse SBC for a fraction of the cost of the independent auditor equal to the number of High-Cap EELs that the auditor's report finds to be non-compliant divided by the total number of all High-Cap EELs leased by CLEC that were the subject of the audit. All costs of the independent auditor for which SBC seeks reimbursement shall be commercially reasonable. The CLEC reimbursement in this Section 6.3.7.5 is only applicable where there is an auditor finding of noncompliance and no Party challenges this finding with the ICC, or if there is an auditor finding of noncompliance followed by a Party filing a challenge to this finding with the ICC followed by the ICC affirming the auditor finding of noncompliance.

- 6.3.7.6 To the extent the auditor's report concludes that CLEC complied with the Eligibility Criteria for all High-Cap EELS that were audited, SBC must reimburse CLEC for all of its reasonable costs associated with the audit.
- 6.3.7.7 CLEC will maintain the appropriate documentation to support its self certifications of compliance with the Eligibility Criteria pursuant to the document retention terms and conditions of the underlying Agreement. To the extent the underlying Agreement does not include document retention terms and conditions, CLEC will maintain the appropriate documentation to support its self certifications for as long as the Agreement is operative, plus a period of two years.
- 6.3.7.8 SBC can seek an audit for any particular High-Cap EEL for the period which is the shorter of (i) the period subsequent to the last day of the period covered by the audit which was last performed, provided that the High-Cap EEL was within the scope of such prior audit as stated in the independent auditor's report. and (ii) the twenty-four (24) month period immediately preceding the date notice of such requested audit is provided to CLEC, but in any event not prior to the date the circuit was established.
- 6.3.7.9 In the event the underlying Agreement does not contain a backbilling statute of limitations, backbilling pursuant to Section 6.0 is limited to two years prior to the date of the Notice of Audit.

#### 6.4 Provisioning for EELs

- 6.4.1 With respect to an EEL, CLEC will be responsible for all Channel Facility Assignment ("CFA") and/or Assigned Point of Termination ("APOT"). The CFA/APOT are the assignments CLEC provides to SBC from CLEC's collocation arrangement.
- 6.4.2 SBC will perform all maintenance functions on EELs during a mutually agreeable timeframe to test and make adjustments appropriate for maintaining the UNEs in satisfactory operating condition. No credit will be allowed for normal service disruptions involved during such testing and adjustments. Standard credit practices will apply to any service disruptions not directly associated with the testing and adjustment process.
- 6.4.3 EELs may utilize multiplexing capabilities. The High Cap EEL may be obtained by CLEC if available and if CLEC meets all Eligibility Criteria set forth in this Section 6.0.
- 6.5 Other than the Eligibility Criteria set forth in this Section, SBC shall not impose limitations, restrictions, or requirements on requests for the use of UNEs for the service CLEC seeks to offer.

#### 7.0 Availability of HFPL for Purposes of Line Sharing.

- 7.1 SBC shall make available to CLEC (or its proper successor or assign pursuant to the terms of the Agreement) line sharing over the High Frequency Portion of the Loop ("HFPL") in accordance with the TRO and associated Rules 51.319(a)(1)(i)-(iv) and (b)(1).
- 7.2 Grandfathered and New End-Users: SBC will continue to provide access to the HFPL, where: (i) prior to October 2, 2003, CLEC began providing DSL service to a particular end-user customer and has not ceased providing DSL service to that customer ("Grandfathered End-Users"); and/or (ii) CLEC began providing xDSL service to a particular end-user customer between October 2, 2003, and December 3, 2004 ("New End-Users"). Such access to the HFPL shall be provided at the same monthly recurring rate that SBC charged prior to October 2, 2003 as set forth in the Pricing Schedule of the Agreement, and shall continue for Grandfathered End-Users until CLEC's xDSL-base service to the end-user customer is disconnected for whatever reason, and as to New End-Users the earlier of: (1) CLEC's xDSL-base of service to the customer is disconnected for whatever reason; or (2) October 2, 2006. Beginning October 2, 2006, SBC shall have no obligation to continue to provide the HFPL for CLEC to provide xDSL-based service to any New End-Users that CLEC began providing xDSL-based service to over the HFPL on or after October 2, 2003 and before December 3, 2004. Rather, effective October 2, 2006, CLEC must provide xDSL-based service to any such new end-user customer(s) via a line splitting arrangement, over

a stand-alone xDSL Loop purchased from SBC, or through an alternate arrangement, if any, that the Parties may negotiate. Any references to the HFPL being made available as an unbundled network element or “UNE” are hereby deleted from the underlying Agreement.

## **8.0 Routine Network Modifications.**

### **8.1 Routine Network Modifications – UNE Local Loops**

8.1.1 SBC shall make all routine network modifications to UNE Local Loop facilities used by CLEC where the requested UNE Local Loop facility has already been constructed. SBC shall perform all routine network modifications to UNE Local Loop facilities in a nondiscriminatory fashion, without regard to whether the UNE Local Loop facility being accessed was constructed on behalf, or in accordance with the specifications, of any carrier.

8.1.2 A routine network modification is an activity that SBC regularly undertakes for its own customers. Routine network modifications include, but are not limited to, rearranging or splicing of cable; adding an equipment case; adding a doubler or repeater; adding a smart jack; installing a repeater shelf; adding a line card; deploying a new multiplexer or reconfiguring an existing multiplexer; and attaching electronic and other equipment that the ILEC ordinarily attaches to activate such loops for its own customers. Routine network modifications may entail activities such as accessing manholes, splicing into existing cable, deploying bucket trucks to reach aerial cable, and installing equipment casings.

8.1.3 Routine network modifications do not include the construction of an altogether new loop; installing new aerial or buried cable; securing permits or rights-of-way; or constructing and/or placing new manholes or conduits or installing new terminals. SBC is not obligated to perform such activities for CLEC.

8.1.4 Intentionally omitted.

8.1.5 SBC shall provide routine network modifications at the rates, terms and conditions set out in this Attachment, and in the state specific Pricing Schedule. SBC shall impose charges for routine network modifications in instances where such charges are not included in any costs already recovered through existing, applicable recurring and non-recurring charges. SBC shall expressly certify that no costs recovered by routine network modification charges are recovered by any other rate or charge. The resulting ICB rates shall continue to apply to such routine network modifications unless and until the Parties negotiate specific rates based upon actual time and materials costs for such routine network modifications or specific rates are otherwise established for such routine network modifications through applicable state commission proceedings. In the event the ICC establishes or approves a rate for a routine network modification other than adding a doubler or repeaters, installing an equipment shelf and any other necessary work and parts associated with a repeater shelf to the extent such equipment is not present on the loop or transport facility when ordered, or splicing of dark fiber, any difference between that rate and the ICB rate actually charged by SBC Illinois for such routine network modification within the two (2) years prior to the date the ICC establishes or approves a rate shall be subject to true up, unless the Parties agree to a different period for such true-up or the ICC's order establishing or approving the rate establishes, based on clear and convincing evidence presented by the Party advocating a different true-up period, that a different true-up period should apply. The Parties acknowledge that they have agreed to the 2 year true-up period set forth above in the interests of certainty and to minimize disputes.

### **8.2 Routine Network Modifications – UNE Dedicated Transport and Dark Fiber**

8.2.1 SBC shall make all routine network modifications to UNE Dedicated Transport including Dark Fiber facilities used by CLEC where the requested UNE Dedicated Transport including Dark Fiber facilities have already been constructed. SBC shall perform all routine network modifications to UNE Dedicated Transport including Dark Fiber facilities in a nondiscriminatory fashion, without

regard to whether the UNE Dedicated Transport including Dark Fiber facility being accessed was constructed on behalf, or in accordance with the specifications, of any carrier.

8.2.2 A routine network modification is an activity that SBC regularly undertakes for its own customers. Routine network modifications include, but are not limited to, rearranging or splicing of cable, adding an equipment case, adding a doubler or repeater, adding a smart jack, installing a repeater shelf, adding a line card and deploying a new multiplexer or reconfiguring an existing multiplexer. Routine network modifications may entail activities such as accessing manholes, deploying bucket trucks to reach aerial cable and installing equipment casings.

8.2.3 Routine network modifications do not include the construction of new UNE Dedicated Transport including Dark Fiber; installing new aerial or buried cable; securing permits or rights-of-way; constructing and/or placing new manholes or conduits or installing new terminals. SBC is not obligated to perform the above stated activities for CLEC. However, when CLEC purchases Dark Fiber, SBC shall not be obligated to provide the optronics for the purpose of lighting the Dark Fiber.

**9.0 Batch Hot Cut Process:** The “Batch Hot Cut Process Offerings” are new hot cut processes developed after multi-state collaboration between SBC and interested CLECs. The Batch Hot Cut Process Offerings are available to CLECs in addition to any hot cut processes available pursuant to CLEC’s underlying interconnection agreement. The Batch Hot Cut Process Offerings are designed to provide additional hot cut options for conversions of voice service provisioned by SBC as retail, resale, UNE-P or Local Wholesale Complete™ (including instances where such arrangement is provided through a commercial arrangement) to non-SBC-provided switching. Detailed information and documentation regarding each of the Batch Hot Cut Process Offerings (including order guidelines, supported ordering scenarios, volume limitations (where applicable), and available due date intervals/cut times) is contained on SBC’s CLEC Online website (or successor website). Any future enhancements or modifications to SBC’s Batch Hot Cut Process Offerings will be made in accordance with SBC’s Change Management Process. SBC will ensure that its Batch Hot Cut Process Offerings comply with all applicable ICC batch cut rulings. Any changes to the volumes, provisioning, intervals or prices of SBC’s Batch Hot Cut Process Offerings shall be incorporated into the Agreement by amendment, based on negotiations between SBC and CLEC, or, if necessary, in accordance with Section 252. Any disputes between SBC and CLEC relating to SBC’s Batch Hot Cut Process Offerings shall be handled in accordance with the dispute resolution processes in the Agreement.

9.1 General:

9.1.1 Enhanced Daily Process: The “Enhanced Daily Process” option is designed to support hot cuts associated with new customer acquisitions. SBC places no limitations on the number of Enhanced Daily Process orders CLEC may place per day.

9.1.2 Defined Batch Hot Cut Process – The “Defined Batch Hot Cut Process” is designed to support hot cuts associated with the conversion of CLEC’s embedded base customers from service provisioned using SBC -provided switching to service provisioned using CLEC-provided switching. CLEC may request up to one hundred hot cuts per day per central office using the Defined Batch Hot Cut Process. The maximum number of Defined Batch Hot Cut Process requests that SBC must accept for a single day in a single central office for all CLECs combined is two hundred lines.

9.1.3 Bulk Project Offering – The “Bulk Project Offering” is designed to support large volumes of hot cuts associated with the conversion of CLEC’s embedded base customers from service provisioned using SBC -provided switching to service provisioned using CLEC -provided switching.

9.1.4 The Coordinated Hot Cut (“CHC”) and Frame Due Time (“FDT”) options for the Enhanced Daily Process, the Defined Batch Process, and the Bulk Project offering (collectively, the “Batch Hot Cut Offerings”) are specific to these processes and may differ from CHC and FDT options offered for other hot cut offerings. The CHC option for the Batch Hot Cut Offerings allows a CLEC to request that SBC reserve central office and local operation personnel to coordinate with the CLEC during a given time frame to migrate the end user with a minimum of downtime. The FDT option for the

Batch Hot Cut Offerings allows CLEC to request that SBC perform the hot cut anytime within a given time frame (typically an hour) on the loop due date.

9.1.5 If the CLEC is acting as a wholesale switching provider to the end user's retail voice provider, the CLEC will submit Batch Hot Cut Process orders using the CLEC's OCN and the end user's retail voice provider will not issue orders to SBC. SBC will accept the Batch Hot Cut order from the CLEC acting as a wholesale switching provider and perform the batch hot cuts that cross-connect the unbundled loops to the wholesale CLEC's collocation. If CLEC requests Batch Hot Cuts while acting as a wholesale switching provider, SBC will assess the applicable charges for the Batch Hot Cut to CLEC, not to the retail voice provider. When CLEC is acting as a wholesale switching provider, it may include requests for batch hot cuts for lines currently served by one or more retail CLECs, as well as lines from its own embedded base, within the same batch.

## 9.2 Pricing for Batch Hot Cut Process Offerings

9.2.1 The per line rates applicable for each available Batch Hot Cut Process Offering option are set forth on the attached Batch Hot Cut Process Offerings Pricing Schedule, which is incorporated herein by this reference. The rates contained in the Batch Hot Cut Process Offering Pricing Schedule only apply to Batch Hot Cut Process Offering hot cut requests. To the extent that the rate application and/or rate structure for the Batch Hot Cut Process Offerings conflicts with provisions contained in CLEC's underlying interconnection agreement, the rate structure and/or rate application contained in the Batch Hot Cut Process Offering Pricing Schedule prevails for Batch Hot Cut Process Offering requests only. This amendment does not modify the rate structure or rates applicable for any hot cuts requested using other hot cut processes supported by CLEC's underlying interconnection Agreement.

## 10.0 Conversions

### 10.1 Conversion of Wholesale Services to UNEs

10.1.1 Upon request, SBC shall convert a wholesale service, or group of wholesale services, to the equivalent UNE, or combination of UNEs, that is available to CLEC under terms and conditions set forth in this Attachment, so long as the CLEC and the wholesale service, or group of wholesale services, and the UNEs, or combination of UNEs, that would result from the conversion meet the Eligibility Criteria that may be applicable. (By way of example only, the statutory conditions would constitute one such eligibility criterion.)

10.1.2 Where processes for the conversion requested pursuant to this Attachment are not already in place, SBC will develop and implement processes, subject to any associated rates, terms and conditions. The Parties will comply with any applicable Change Management guidelines. Unless otherwise agreed to in writing by the Parties, such conversion shall be completed in a manner so that the correct charge is reflected on the next billing cycle after CLEC's request. SBC agrees that CLEC may request the conversion of such special access circuits on a "project" basis. For other types of conversions, until such time as the Parties have agreed upon processes for such conversions, SBC agrees to process CLEC's conversion requests on a case-by-case basis and without delay.

10.1.2.1 For UNE conversion orders for which SBC has either a) not developed a process or b) developed a process that falls out for manual handling, SBC will charge CLEC the Electronic Service Order (Flow Thru) Record charge for processing CLEC's orders until such process has been developed and CLEC agrees to immediately use the electronic process. Then SBC may charge service order charges and/or record change charges, as applicable.

10.1.2.2 Except as agreed to by the Parties or otherwise provided hereunder, SBC shall not impose any untariffed termination charges, or any disconnection fees, re-connection fees, or charges associated with converting an existing wholesale service or group of wholesale

services to UNEs or combinations of UNEs. SBC may charge applicable service order charges or record change charges.

10.1.3 SBC will complete CLEC conversion orders in accordance with the OSS guidelines in place in support of the conversion that the CLEC is requesting with any disruption to the end user's service reduced to a minimum or, where technically feasible given current systems and processes, no disruption should occur. Where disruption is unavoidable due to technical considerations, SBC shall accomplish such conversions in a manner to minimize any disruption detectable to the end user. Where necessary or appropriate, SBC and CLEC shall coordinate such conversions

10.1.3.1 When converting from a wholesale service to a UNE or combination of UNEs, the applicable non-recurring charges, if any, as governed by this Agreement and/or Tariff from which the UNE or UNE combination being converted to is ordered, shall apply.

10.1.4 SBC shall perform any conversion from a wholesale service or group of wholesale services to a unbundled Network Element or Combination of unbundled Network Elements in such a way so that no service interruption as a result of the conversion will be discernable to the end user customers.

10.1.5 Except as provided in 10.1.2, in requesting a conversion of an SBC service, CLEC must follow the standard guidelines and ordering requirements that are applicable to converting the particular SBC service sought to be converted.

#### **11.0 FTTH Loops, FTTC Loops, Hybrid Loops and Retirement of Copper Loops.**

11.1 The following terms shall apply to FTTH and FTTC Loops.

11.1.1 New Builds. SBC shall not be required to provide nondiscriminatory access to a FTTH or FTTC Loop on an unbundled basis where SBC has deployed such a Loop to premises that previously were not served by any SBC Loop.

11.1.2 Overbuilds. SBC shall not be required to provide nondiscriminatory access to a FTTH or FTTC Loop on an unbundled basis when SBC has deployed such a Loop parallel to, or in replacement of, an existing copper Loop facility, except that:

(a) SBC shall maintain the existing copper Loop connected to the particular customer premises after deploying the FTTH/FTTC Loop and provide nondiscriminatory access to that copper Loop on an unbundled basis unless SBC retires the copper Loop pursuant to the terms of Section 11.1.3.

(b) If SBC maintains the existing copper Loop pursuant to this Section 11.1.2, SBC need not incur any expenses to ensure that the existing copper loop remains capable of transmitting signals. Prior to receiving a request for access by CLEC, upon receipt of a request for access pursuant to this section, SBC shall restore the copper loop to serviceable condition and will maintain the copper loop when such loop is being purchased by CLEC on an unbundled basis under the provisions of this Attachment.

(c) For each copper loop retired pursuant to Section 11.1.3 below, SBC shall offer to provide nondiscriminatory access to a 64 kilobits per second transmission paths capable of voice grade service over the FTTH/FTTC Loop on an unbundled basis on the same rates and terms applicable under the Agreement to a DS-0 Local Loop to the same premises were such a loop available. CLEC is entitled to request any number of 64kbps paths up to the number of copper loops or subloops previously serving the customer premises that were retired.

11.1.3 Prior to retiring any copper loop or copper subloop that has been replaced with a FTTH/FTTC Loop, SBC must comply with the network disclosure requirements set forth in Section 251(c)(5) of the Act and in Rules 51.325 through 51.335 and any applicable state requirements. If a CLEC is leasing a copper loop when SBC submits its notice pursuant to the foregoing sentence, SBC shall also provide CLEC with a copy of such short term notice via an accessible letter. In addition, SBC may not retire a copper loop currently leased by a CLEC unless SBC performs, upon CLEC request, a line station transfer ("LST") where an alternative copper or non-packetized hybrid (TDM)

loop is available. In order to request an LST, CLEC must have the rates, terms and conditions for an LST in the underlying Agreement. CLEC will be billed and shall pay for such an LST at the rates set forth in the Pricing Schedule. If no such rates, terms and conditions exist in the underlying Agreement, CLEC can request an LST pursuant to the rates, terms and conditions in SBC's Generic Interconnection Agreement.

11.1.4 SBC shall not engineer the transmission capabilities of its network in a manner, or engage in any policy, practice, or procedure, that disrupts or degrades CLEC's access to, or ability to tap the full capabilities of, a local loop or subloop. As such, SBC's modification of loop plant (e.g., removing copper feeder facilities and stranding CLEC's access to distribution subloop) shall not limit or restrict CLEC's ability to access all of the loop features, functions and capabilities, including DSL capabilities, nor increase the price of any loop used by, or to be used by, CLEC. Furthermore, SBC will comply with Rules 51.325 through 51.335, and any applicable state requirements.

## 11.2 Hybrid Loops Generally

11.2.1 Broadband Services. When CLEC seeks access to a Hybrid Loop for the provision of broadband services SBC shall provide CLEC with nondiscriminatory access to the TDM features, functions, and capabilities of that Hybrid Loop, including DS1 or DS3 capacity (subject to CLEC's self-certification in accordance with Section 4 of this Attachment), regardless of the type of DLC systems (e.g., NGDLC, UDLC, IDLC) on an unbundled basis, to establish a complete transmission path between the SBC central office and an end user customer premise. This access shall include access to all features, functions, and capabilities of the Hybrid Loop to the extent that such are not used to transmit packetized information. In instances where both TDM and packetized functionality exist on the Hybrid Loop, SBC is required to only make the TDM functionality available on an unbundled basis. The unbundling obligation associated with DS-1 loops is not limited by the rules adopted in the TRO for hybrid loops.

11.2.2 Narrowband Services. When CLEC seeks access to a Hybrid Loop for the provision to its customer of narrowband services, SBC shall either (a) provide nondiscriminatory access to a spare home-run copper Loop serving that customer on an unbundled basis, or (b) provide nondiscriminatory access, on an unbundled basis, to an entire Hybrid Loop capable of voice-grade service (i.e., equivalent to DS-0 capacity), using time division multiplexing technology at a rate no higher than the DS-0 loop rate in the Pricing Schedule.

11.2.3 Rates. The non-recurring and recurring rates for Hybrid Loops provided pursuant to Sections 11.2.1 and 11.2.2 shall be no higher than for a copper or fiber loop of comparable capacity as set forth in the Pricing Schedule.

11.2.4 IDLC Hybrid Loops. Where a CLEC requests an unbundled loop to a premises to which SBC has deployed an IDLC Hybrid Loop, SBC can only charge the CLEC the least cost technically feasible method of unbundled access. SBC may not impose special construction or other non-standard charges (which does not include routine network modification charges permitted under Section 8.1.5 of this Attachment) to provision unbundled loops where it has deployed IDLC except as provided under this Agreement.

11.2.5 Feeder. SBC shall not be required to provide access to the feeder portion of a Loop on an unbundled, standalone basis.

## 12.0 Use of Section 251 Unbundled Network Elements

12.1 Except as provided in Section 6.0 of this Attachment, SBC shall not impose limitations, restrictions, or requirements on requests for, or the use of, unbundled network elements provided under Section 251 for the service CLEC seeks to offer.

12.2 CLEC may not access an unbundled network element under Section 251 for the exclusive provision of mobile wireless services or interexchange services.



- 12.3 A CLEC that accesses and uses an unbundled network element provided under Section 251 consistent with paragraph 12.2 may provide any telecommunications services over the same unbundled network elements.

**13.0 Section 271 Obligations.**

- 13.1 Intentionally left blank.
- 13.2 Intentionally left blank.
- 13.3 Intentionally left blank.
- 13.4 Nothing in this Attachment shall expand or contract SBC's obligation, if any, to provide CLEC access to network elements pursuant to Section 271 in accordance with the terms of the Agreement. Nothing in this Attachment should be interpreted, or deemed as grounds for, amending the rates, terms and conditions (if any) by which SBC provides 271 Elements to CLEC. Provided, however, CLEC may request that any Section 251 unbundled network element or combination of network elements (including any TRO Affected Element or TRO Remand Affected Element) be reclassified as a corresponding 271 Element or Elements, provided that SBC is obligated to provide such elements under Section 271 under the Agreement. SBC will perform such reclassification at no charge.

**14.0 Section 13-801 Obligations.**

- 14.1 Section 13-801 Obligations are addressed in the attached Rider 1.

**15.0 Entrance Facilities and Interconnection Facilities.**

- 15.1 Dedicated Transport facilities that do not connect a pair of incumbent LEC wire centers, including but not limited to, the transmission facilities that connect CLEC's networks with SBC's networks, are Entrance Facilities that will no longer be Unbundled Network Elements provided pursuant to 47 U.S.C. § 251(c)(3) under the Agreement. Effective immediately, CLEC shall not place orders for new Entrance Facilities as UNEs. As to existing Entrance Facility UNEs, CLEC must within 90 days of the Effective Date of this Attachment either request disconnection; submit a request for analogous access service; or identify and request another alternative service arrangement.
- 15.2 Notwithstanding Section 15.1, SBC is required to provide access to facilities that CLEC requests to interconnect with SBC's network for the transmission and routing of telephone exchange service and exchange access service, in accordance with the requirements of Section 251(c)(2) of the Act ("Interconnection Facilities").
- 15.3 Intentionally left blank.
- 15.4 For avoidance of doubt, CLEC may request that an Entrance Facility UNE be reclassified as an Interconnection Facility pursuant to Section 15.1 if CLEC will use the facility for interconnection in accordance with Section 15.2. SBC will perform such reclassification at no charge.

## RIDER 1

### Section 13-801 Obligations

- 1.1 Notwithstanding any determination of non-impairment that may affect SBC's obligations under Section 251 of the Act, CLEC may purchase the network elements (as defined in Section 13-216 of the Illinois Public Utilities Act and referred to herein as "13-801 Elements"), and interconnection required by Section 13-801 of the Illinois Public Utilities Act and applicable ICC orders interpreting Section 13-801 by providing such network elements, combinations thereof and interconnection pursuant to the rates, terms and conditions set forth in SBC's intrastate tariff, ILL. C. C. No. 20, Part 19. Should SBC's intrastate tariff for any or all 13-801 network elements be canceled or withdrawn for any reason other than that SBC is no longer required by law to offer such network elements under Section 13-801, the prices, terms and conditions for 13-801 network elements in such tariff shall nonetheless be deemed to be incorporated into and to continue in effect as part of the Agreement. The prices, terms and conditions to be incorporated shall be as they existed as of the date the tariff was cancelled or withdrawn.
- 1.2 Intentionally left blank.
- 1.3 The recurring monthly rates for UNE-P in the above-referenced tariff shall be increased by \$1. The recurring monthly rates for DS1, DS3 and dark fiber loops and transport in the above-referenced tariffs that SBC is not obligated to provide as unbundled network elements pursuant to Section 251(c) shall be increased by 15%.
- 1.4 If the Parties negotiate rates for Section 13-801 Elements other than those described in Sections 1.1 and 1.3, such revised rates shall be effective on the date of the ICC order approving an amendment to the Agreement adopting such revised rates. If the ICC issues an order in a proceeding of general applicability pursuant to Section 13-801 (g) or other applicable provision of the Illinois Public Utilities Act resulting in rates for network elements and/or interconnection provided by SBC in accordance with Section 13-801 that are different than the rates described in Sections 1.1 and 1.3, such revised rates shall be effective for purposes of this Agreement on the later of the date of the ICC order or the date that revised tariffs resulting from the ICC order become effective.
- 1.5 This Rider applies only to network elements that SBC is not required to offer as UNEs under Section 251 of the Act.
- 1.6 Upon request, SBC will reclassify at no charge any Section 251 UNE or combination of UNEs to any Section 13-801 element or elements, provided such 13-801 element or elements are provided for in this Rider.
- 1.7 On February 25, 2005, SBC Illinois filed a complaint and motion for preliminary injunction in federal district court for the Northern District of Illinois requesting that Court enjoin the Illinois Commerce Commission from enforcing the provisions of Section 13-801 of the Illinois Public Utilities Act, as interpreted by the June 11, 2002 Order in Docket 01-0614, the Order itself and the implementing tariffs, insofar as they would require SBC to provide unbundled access to local switching, related elements and UNE-P after March 11, 2005, on the grounds that any such requirement is inconsistent with and preempted by the federal Telecommunications Act of 1996 and the *TRO*. To the extent the Court enjoins enforcement of one or more of SBC's obligations under Section 13-801 to provide network elements or methods of interconnection, or if SBC's obligation to provide one or more network elements or methods of interconnection under Section 13-801 is otherwise discontinued, enjoined or vacated by any court, the ICC, the FCC or the Legislature, the affected obligation shall automatically terminate and SBC shall no longer be required to provide such Section 13-801 network elements under the Agreement and this Amendment.

**RIDER 2**

**Batch Hot Cut Process Offerings Pricing Schedule**

<b><u>Rate Element</u></b>	<b><u>USOC</u></b>	<b><u>Rate</u></b>
<b><u>Enhanced Daily Rates</u></b>		
Enhanced Daily FDT Basic	NRFHA	\$29.84
Enhanced Daily CHC Basic	NRFHB	\$33.92
Enhanced Daily IDLC Basic	NRFHC	\$89.31
<b><u>Defined Batch Rates</u></b>		
Defined FDT Basic	NRFHD	\$25.28
Defined CHC Basic	NRFHE	\$26.64
Defined FDT Expanded	NRFHF	\$25.62
Defined CHC Expanded	NRFHG	\$26.92
Defined IDLC Basic	NRFHH	\$88.65
<b><u>Bulk Batch Rates</u></b>		
Bulk FDT Basic	NRFHJ	\$25.21
Bulk CHC Basic	NRFHK	\$26.57
Bulk FDT Expanded	NRFHL	\$25.54
Bulk CHC Expanded	NRFHM	\$26.86
Bulk FDT Premium	NRFHN	\$27.68
Bulk CHC Premium	NRFHO	\$29.30
Bulk IDLC Basic	NRFHP	\$88.65

**AMENDMENT TO  
INTERCONNECTION AGREEMENT  
BY AND BETWEEN  
ILLINOIS BELL TELEPHONE COMPANY d/b/a AT&T ILLINOIS  
AND  
CBeyond COMMUNICATIONS, LLC**

The Interconnection Agreement ("the Agreement") by and between Illinois Bell Telephone Company d/b/a AT&T Illinois<sup>1</sup> ("AT&T Illinois") and Cbeyond Communications, LLC ("CLEC"), is hereby amended as follows:

(1) Replace existing Reciprocal Compensation provisions with the negotiated Intercarrier Compensation Appendix, which is attached hereto and incorporated herein by this reference.

(2) This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather, shall be coterminous with such Agreement.

(3) EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.

(4) In entering into this Amendment and carrying out the provisions herein, neither Party waives, but instead expressly reserves, all of its rights, remedies and arguments with respect to any orders, decisions, legislation or proceedings and any remands thereof and any other federal or state regulatory, legislative or judicial action(s), including, without limitation, its intervening law rights (including intervening law rights asserted by either Party via written notice predating this Amendment) relating to the following actions, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further government review: Verizon v. FCC, et. al, 535 U.S. 467 (2002); USTA v. FCC, 290 F.3d 415 (D.C. Cir. 2002) and following remand and appeal, USTA v. FCC, 359 F.3d 554 (D.C. Cir. 2004); the FCC's Triennial Review Order, CC Docket Nos. 01-338, 96-98, and 98-147 (FCC 03-36) including, without limitation, the FCC's MDU Reconsideration Order (FCC 04-191) (rel. Aug. 9, 2004) and the FCC's Order on Reconsideration (FCC 04-248) (rel. Oct. 18, 2004), and the FCC's Biennial Review Proceeding; the FCC's Order on Remand (FCC 04-290), WC Docket No. 04-313 and CC Docket No. 01-338 (rel. Feb. 4, 2005) ("TRO Remand Order"); the FCC's Report and Order and Notice of Proposed Rulemaking (FCC 05-150), CC Docket Nos. 02-33, 01-337, 95-20, 98-10 and WC Docket Nos. 04-242 and 05-271 (rel. Sept. 23, 2005) ("Title I Order"); the FCC's Supplemental Order Clarification (FCC 00-183) (rel. June 2, 2000), in CC Docket 96-98; and the FCC's Order on Remand and Report and Order in CC Dockets No. 96-98 and 99-68, 16 FCC Rcd 9151 (2001), (rel. April 27, 2001) ("ISP Compensation Order"), which was remanded in WorldCom, Inc. v. FCC, 288 F.3d 429 (D.C. Cir. 2002), and as to the FCC's Notice of Proposed Rulemaking as to Inter-carrier Compensation, CC Docket 01-92 (Order No. 01-132) (rel. April 27, 2001) (collectively "Government Actions"). Nothing in this amendment shall be construed to create new UNE rights of any kind. Further, neither Party will argue or take the position before any state or federal regulatory commission or court that any provisions set forth in this Agreement and this Amendment constitute an agreement or waiver relating to the appropriate routing, treatment and compensation for Voice Over Internet Protocol traffic and/or traffic utilizing in whole or part Internet Protocol technology; rather, each Party expressly reserves any rights, remedies, and arguments they may have as to such issues including but not limited, to any rights each may have as a result of the FCC's Order In the Matter of Petition for Declaratory Ruling that AT&T's Phone-to-Phone IP Telephony Services are Exempt from Access Charges, WC Docket No. 02-361 (rel. April 21, 2004). Notwithstanding anything to the contrary in the Agreement and this Amendment and except to the extent that AT&T Illinois has adopted the FCC ISP terminating compensation plan ("FCC Plan") in an AT&T Illinois state in which this Agreement is effective, and the Parties have incorporated rates, terms and conditions associated with the FCC Plan into this Agreement, these rights also include but are not limited to AT&T Illinois's right to exercise its option at any time to adopt on a date specified by AT&T Illinois the FCC Plan, after which date ISP-bound traffic will be subject to the FCC Plan's prescribed terminating compensation rates, and other terms and conditions, and seek conforming

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<sup>1</sup> Illinois Bell Telephone Company (previously referred to as "Illinois Bell" or "SBC Illinois") now operates under the name "AT&T Illinois" pursuant to an assumed name filing with the State of Illinois.

modifications to this Agreement. If any action by any state or federal regulatory or legislative body or court of competent jurisdiction invalidates, modifies, or stays the enforcement of laws or regulations that were the basis or rationale for any rate(s), term(s) and/or condition(s) ("Provisions") of the Agreement and this Amendment and/or otherwise affects the rights or obligations of either Party that are addressed by the Agreement and this Amendment, specifically including but not limited to those arising with respect to the Government Actions, the affected Provision(s) shall be immediately invalidated, modified or stayed consistent with the action of the regulatory or legislative body or court of competent jurisdiction upon the written request of either Party ("Written Notice"). With respect to any Written Notices hereunder, the Parties shall have sixty (60) days from the Written Notice to attempt to negotiate and arrive at an agreement on the appropriate conforming modifications to the Agreement. If the Parties are unable to agree upon the conforming modifications required within sixty (60) days from the Written Notice, any disputes between the Parties concerning the interpretation of the actions required or the provisions affected by such order shall be resolved pursuant to the dispute resolution process provided for in this Agreement.

(5) This Amendment shall be filed with and is subject to approval by the Illinois Commerce Commission, and shall become effective ten (10) days following approval by such Commission.

IN WITNESS WHEREOF, this Amendment to the Agreement was exchanged in triplicate on this 20<sup>th</sup> day of September, 2006, by Illinois Bell Telephone Company d/b/a AT&T Illinois, signing by and through its duly authorized representative, and CLEC, signing by and through its duly authorized representative.

**Cbeyond Communications, LLC**

By: Julia Strou

Name: Julia Strou  
(Print or Type)

Title: Vice President - Regulatory

(Print or Type)

Date: September 18, 2006

**Illinois Bell Telephone Company d/b/a AT&T Illinois  
by AT&T Operations, Inc., its authorized agent**

By: Rebecca L Sparks

Name: Rebecca L. Sparks  
(Print or Type)

Title: Executive Director-Regulatory

Date: 9-20-06

FACILITIES-BASED OCN # 2491

ACNA BYG

## APPENDIX INTERCARRIER COMPENSATION

(AFTER FCC ORDER NO. 01-131, AGREEING TO EXCHANGE ALL ISP-BOUND and SECTION 251(b)(5) TRAFFIC AT THE FCC RATES IN CERTAIN STATES, WHERE APPLICABLE)

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## APPENDIX INTERCARRIER COMPENSATION

### 1. SCOPE OF APPENDIX

- 1.1 This Appendix sets forth the terms and conditions for Intercarrier Compensation of intercarrier telecommunications traffic exchanged between the applicable AT&T Inc. (AT&T) owned Incumbent Local Exchange Carrier and CLEC, but only to the extent they are interconnected and exchanging calls pursuant to a fully executed, underlying Interconnection Agreement approved by the applicable state or federal regulatory agency for telecommunications traffic in the applicable state(s).
- 1.2 The provisions of this Appendix apply to telecommunications traffic originated over the originating carrier's facilities or over local switching purchased by CLEC from AT&T ILLINOIS on a wholesale basis.
- 1.3 The provisions of this Appendix do not apply to traffic originated over services provided under local Resale service. AT&T ILLINOIS will compensate the terminating carrier in accordance with this Appendix for Section 251(b)(5) Traffic, ISP-Bound Traffic, Optional EAS Traffic (also known as "Optional Calling Area Traffic") and IntraLATA Toll Traffic that originates from an End User that is served by a carrier providing telecommunications services utilizing AT&T ILLINOIS Resale Service.
- 1.4 Any inconsistencies between the provisions of this Appendix and other provisions of the underlying Interconnection Agreement shall be governed by the provisions of this Appendix.

### 2. ILEC DESIGNATIONS

- 2.1 **AT&T Inc. (AT&T)** means the holding company which directly or indirectly owns the following ILECs: Illinois Bell Telephone Company d/b/a AT&T Illinois, Indiana Bell Telephone Company Incorporated d/b/a AT&T Indiana, Michigan Bell Telephone Company d/b/a AT&T Michigan, Nevada Bell Telephone Company d/b/a AT&T Nevada, The Ohio Bell Telephone Company d/b/a AT&T Ohio, Pacific Bell Telephone Company d/b/a AT&T California, The Southern New England Telephone Company d/b/a AT&T Connecticut, Southwestern Bell Telephone, L.P. d/b/a AT&T Arkansas, AT&T Kansas, AT&T Missouri, AT&T Oklahoma and/or AT&T Texas and/or Wisconsin Bell, Inc. d/b/a AT&T Wisconsin.
- 2.2 **AT&T ILLINOIS** - As used herein, **AT&T ILLINOIS** means Illinois Bell Telephone Company d/b/a AT&T Illinois, the applicable AT&T-owned ILEC doing business in Illinois.

### 3. RESPONSIBILITIES OF THE PARTIES

- 3.1 For all traffic originated on a Party's network including, without limitation, Switched Access Traffic such Party shall provide Calling Party Number (CPN) as defined in 47 C.F.R. § 64.1600(c) ("CPN") in accordance with Section 3.3 below. CPN shall, at a minimum, include information in an industry recognized standard format, consistent with the requirements of the North American Numbering Plan (NANP) containing a unique ten digit number consisting of a three digit area code (NPA) and seven digit (NXX-XXXX) telephone number. Each Party to this Agreement will be responsible for passing on any CPN it receives from a third party for traffic delivered to the other Party. In addition, each Party agrees that it shall not strip, alter, modify, add, delete, change, or incorrectly assign any CPN. If either party identifies improper, incorrect, or fraudulent use of local exchange services (including, but not limited to PRI, ISDN and/or Smart Trunks), or identifies stripped, altered, modified, added, deleted, changed, and/or incorrectly assigned CPN, the Parties agree to cooperate with one another to investigate and take corrective action.
- 3.2 If one Party is passing CPN but the other Party is not properly receiving information, the Parties will work cooperatively to correct the problem.
- 3.3 For traffic which is delivered by one Party to be terminated on the other Party's network in , **AT&T ILLINOIS**, if the percentage of such calls passed with CPN is greater than ninety percent (90%), all calls delivered by one Party to the other for termination without CPN will be billed as either Section 251(b)(5) Traffic or IntraLATA Toll Traffic in direct proportion to the total MOUs of calls delivered by one Party to the

other with CPN. If the percentage of calls passed with CPN is less than 90%, all calls delivered by one Party to the other without CPN will be billed at Intrastate Switched Access rates.

- 3.4 Intentionally Omitted.
- 3.5 CLEC has the sole obligation to enter into intercarrier compensation arrangements with third party telecommunications carriers regarding CLEC's traffic and such other carriers' traffic, including without limitation any where CLEC originates traffic to or terminates traffic from an End User being served by a third party telecommunications carrier who has purchased local switching from AT&T ILLINOIS on a wholesale basis by which such telecommunications carrier uses such services to offer wireline local telephone exchange service to its End Users. In no event will AT&T ILLINOIS have any liability to CLEC or any third party if CLEC fails to enter into such compensation arrangements. In the event that traffic is exchanged with a third party carrier with whom CLEC does not have a traffic compensation agreement, CLEC will indemnify, defend and hold harmless AT&T ILLINOIS against any and all losses including without limitation, charges levied by such third party carrier. The third party carrier and CLEC will bill their respective charges directly to each other. AT&T ILLINOIS will not be required to function as a billing intermediary, e.g., clearinghouse. AT&T ILLINOIS may provide information regarding such traffic to other telecommunications carriers or entities as appropriate to resolve traffic compensation issues.
- 3.6 The Parties agree that, notwithstanding the classification of traffic under this Appendix, either Party is free to define its own "local" calling area(s) for purposes of its provision of telecommunications services to its End Users.
- 3.7 For Section 251(b)(5) Traffic, ISP-Bound Traffic, Optional EAS Traffic, and IntraLATA Toll Traffic, the Party whose End User originates such traffic shall compensate the Party who terminates such traffic to its End User for the transport and termination of such traffic at the applicable rate(s) provided in this Appendix and Appendix Pricing and/or the applicable switched access tariffs.
- 3.8 To the extent that the Parties are not currently exchanging traffic in a given LATA, the Parties' obligation to pay intercarrier compensation to each other shall commence on the date the Parties agree that the interconnection is complete (i.e., each Party has established its originating trunks as well as all ancillary traffic trunking such as Operator Services, 911 or Mass Calling trunks) and is capable of fully supporting originating and terminating End User customers' traffic. In addition, the Parties agree that test traffic is not subject to compensation pursuant to this Appendix Intercarrier Compensation.
- 3.9 The Parties acknowledge that this Attachment addresses solely the method of compensation for traffic properly exchanged by the Parties under this Agreement. This Attachment is not meant to address whether the Parties are obligated to exchange any specific type of traffic, nor the types of services to be offered by AT&T ILLINOIS pursuant to this agreement.
  - 3.9.1 More specifically, and without limiting the foregoing Section 3.9, the parties acknowledge that this Attachment does not address "Out of Exchange Traffic" with an "Out of Exchange-LEC." The Parties acknowledge that they have agreed upon terms and conditions for the exchange of such traffic, as provided for in Appendix OE-LEC hereto. For purposes of this Agreement, "Out of Exchange LEC" (OE-LEC) means a CLEC operating within AT&T ILLINOIS' incumbent local exchange area and also providing telecommunications services in another ILEC's incumbent local exchange area that shares mandatory or optional calling with AT&T ILLINOIS. For purposes of this Agreement, "Out of Exchange Traffic" is defined as Section 251(b)(5) Traffic, ISP-Bound Traffic, FX Traffic, Optional EAS Traffic, MCA Traffic, IntraLATA Toll Traffic and/or InterLATA Section 251(b)(5) Traffic exchanged pursuant to an FCC approved or court ordered InterLATA boundary waiver that:
    - (i) Originates from an OE-LEC End User located in another ILEC's incumbent local exchange area and terminates to an AT&T ILLINOIS End User located in an AT&T ILLINOIS local exchange area or;
    - (ii) Originates from an AT&T ILLINOIS End User located in an AT&T ILLINOIS local exchange area and terminates to an OE-LEC End User located in another ILEC's incumbent local exchange area.

4. **LONG TERM BILL AND KEEP ARRANGEMENTS FOR TERMINATION OF IN-BALANCE SECTION 251(b)(5) TRAFFIC AND ISP-BOUND TRAFFIC**

Wireline Section 251(b)(5) Traffic shall mean telecommunications traffic, in which the originating End User of one Party and the terminating End User of the other Party are:

both physically located in the same ILEC Local Exchange Area as defined by the ILEC Local (or "General") Exchange Tariff on file with the applicable state commission or regulatory agency; or

both physically located within neighboring ILEC Local Exchange Areas that are within the same common mandatory local calling area. This includes but is not limited to, mandatory Extended Area Service (EAS), mandatory Extended Local Calling Service (ELCS), or other types of mandatory expanded local calling scopes.

4.2 In accordance with the FCC's Order on Remand and Report and Order, In the Matter of Implementation of the Local Compensation Provisions in the Telecommunications Act of 1996, Intercarrier Compensation for ISP-Bound Traffic, FCC 01-131, CC Docket Nos. 96-98, 99-68 (rel. April, 27, 2001) ("FCC ISP Compensation Order"), "ISP-Bound Traffic" shall mean telecommunications traffic exchanged between CLEC and AT&T ILLINOIS in which the originating End User of one Party and the ISP served by the other Party are:

a. both physically located in the same ILEC Local Exchange Area as defined by the ILEC's Local (or "General") Exchange Tariff on file with the applicable state commission or regulatory agency; or

b. both physically located within neighboring ILEC Local Exchange Areas that are within the same common mandatory local calling area. This includes, but it is not limited to, mandatory Extended Area Service (EAS), mandatory Extended Local Calling Service (ELCS) or other types of mandatory expanded local calling scopes.

In AT&T ILLINOIS, AT&T exchanges Section 251(b)(5) Traffic and ISP-Bound traffic pursuant to the FCC's interim ISP terminating compensation plan set forth in the FCC ISP Compensation Order, traffic is presumed to be ISP-Bound Traffic in accordance with the rebuttable presumption set forth in Section 5.8 of this Appendix.

4.3 Long-Term Local Bill and Keep Arrangements for Section 251(b)(5) Traffic and ISP-Bound Traffic

CLEC has elected long-term local Bill and Keep as the reciprocal compensation arrangement for Section 251(b)(5) Traffic and ISP-Bound Traffic originated and terminated between AT&T ILLINOIS and CLEC in AT&T ILLINOIS so long as qualifying traffic between the parties remains in balance in accordance with this Section 4.3. Long-term local Bill and Keep applies only to Section 251(b)(5) Traffic and ISP-Bound Traffic as defined in Sections 4.1 and 4.2 of this Attachment and does not include, IntraLATA Toll Traffic, Meet Point Billing Traffic, FX Traffic, FGA Traffic, or Optional EAS Traffic.

4.3.1 The Parties agree that Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between the Parties will be subject to Bill and Keep as the method of intercarrier compensation provided that Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between the Parties is "In-Balance". In-balance shall mean that Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between the Parties will not exceed the MOU differential set forth in Section 4.3.2 below.

4.3.2 The Parties agree to cap the minute of use (MOU) differential at 750,000 MOUs per month. The MOU differential is defined as the difference between the total Section 251(b)(5) Traffic and ISP-Bound Traffic per month originated by each Party's end users, terminated to the other Party's End Users. In the event that the MOU differential exceeds 750,000 MOUs per month, for three (3) consecutive months, upon notice by either Party, the rates specified in Section 5.7.2 shall apply to all Section 251(b)(5) Traffic and ISP-Bound Traffic beginning with the billing cycle following receipt of such notice.

4.3.3 Intentionally Omitted.

- 4.3.4 Once the rates found in Section 5.7.2 apply to CLEC's Section 251(b)(5) Traffic and ISP-Bound Traffic, it will apply for the remaining term of this Agreement.
- 4.3.5 In the event that either Party disputes whether its Section 251(b)(5) Traffic and ISP-Bound Traffic is in balance, the Parties agree to work cooperatively to reconcile the inconsistencies in their usage data.
- 4.3.6 Should the Parties be unable to agree on the amount and balance of Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between their End Users, either Party may invoke the dispute resolution procedures under this Agreement. In the event that dispute resolution procedures results in the calculations being delayed, the reciprocal compensation rates will apply retroactively to the date such reciprocal compensation were applicable.
- 4.3.7 Upon reasonable belief that traffic other than Section 251(b)(5) Traffic and ISP-Bound Traffic is being terminated under this long-term local Bill and Keep arrangement, either Party may request a meeting to confirm the jurisdictional nature of traffic delivered as Bill and Keep. Parties will consult with each other to attempt to resolve issues without the need for an audit. Should no resolution be reached within 60 days, an audit may be requested and will be conducted by an independent auditor under an appropriate non-disclosure agreement. Only one audit may be conducted by each Party within a six-month period.
- 4.3.8 The auditing Party will pay the audit costs unless the audit reveals the delivery of a substantial amount of traffic originating from a party in this Agreement other than Section 251(b)(5) Traffic and ISP-Bound Traffic for termination to the other party under the long term local Bill and Keep arrangement. In the event the audit reveals a substantial amount of traffic other than Section 251(b)(5) Traffic and ISP-Bound Traffic, the Party delivering such traffic will bear the cost of the audit and will pay appropriate compensation for such traffic with interest calculated as referenced in 1.8.2.1 of the General Terms and Conditions of the underlying Agreement.
- 4.3.8.1 The Parties will consult and negotiate in good faith to resolve any issues of accuracy or integrity of data collected, generated, or reported in connection with audits or otherwise.
- 4.3.8.2 The audit provisions set out in Sections 4.3.7 through 4.3.8 above do not alter or affect audit provisions set out elsewhere in this Agreement.

## 5. COMPENSATION ARRANGEMENTS FOR TERMINATION OF OUT-OF-BALANCE SECTION 251(b)(5) TRAFFIC AND ISP-BOUND

- 5.1 "Out-of-Balance" shall mean that Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between the Parties has not met the In-Balance qualifiers as defined in Section 4.3 above and has exceeded the specified thresholds set forth in Sections 4.3.1 and 4.3.2. This Section 5 applies to Out-of-Balance traffic.
- 5.2 **AT&T ILLINOIS** will exchange Section 251(b)(5) Traffic and ISP-Bound Traffic pursuant to the terms and conditions of the FCC's interim ISP terminating compensation plan of the FCC's Order on Remand and Report and Order, In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996, Intercarrier Compensation for ISP-Bound Traffic, FCC 01-131, CC Docket Nos. 96-98, 99-68 (rel. April 27, 2001) ("FCC ISP Compensation Order") which was remanded but not vacated in *WorldCom, Inc. v. FCC*, No. 01-1218 (D.C. Cir. 2002).

**AT&T ILLINOIS** and CLEC agree to carry out the FCC's interim ISP terminating compensation plan on the date designated by **AT&T ILLINOIS** in a particular state without waiving, and expressly reserving, all appellate rights to contest FCC, judicial, legislative, or other regulatory rulings regarding ISP -Bound traffic, including but not limited to, appeals of the FCC's ISP Compensation Order. By agreeing to this Appendix, both Parties reserve the right to advocate their respective positions before courts, state or federal commissions, or legislative bodies.

- 5.2.1 Should a regulatory agency, court or legislature change or nullify the AT&T ILLINOIS ' designated date to begin billing under the FCC's ISP terminating compensation plan, then the Parties also agree that any necessary billing true ups, reimbursements, or other accounting adjustments shall be made symmetrically and to the same date that the FCC terminating compensation plan was deemed applicable to all traffic in that state exchanged under Section 251(b)(5) of the Act. By way of interpretation, and without limiting the application of the foregoing, the Parties intend for retroactive compensation adjustments, to the extent they are ordered by Intervening Law, to apply uniformly to all traffic among AT&T ILLINOIS, CLEC and Commercial Mobile Radio Service (CMRS) carriers in the state where traffic is exchanged as Local Calls within the meaning of this Appendix.
- 5.2.2 The Parties further acknowledge that federal or state court challenges could be sustained against the FCC's ISP Compensation Order in particular, or against ISP intercarrier compensation generally. In particular, a court could order an injunction, stay or other retroactive ruling on ISP compensation back to the effective date of the FCC's ISP Compensation Order. Alternatively, a court could vacate the underlying Order upon which the compensation was based, and the FCC (either on remand or on its own motion) could rule that past traffic should be paid at different rates, terms or conditions. Because of these possibilities, the Parties agree that should the ISP Compensation Order be modified or reversed in such a manner that prior intercarrier compensation was paid under rates, terms or conditions later found to be null and void, then the Parties agree that, in addition to negotiating appropriate amendments to conform to such modification or reversal, the Parties will also agree that any billing true ups, reimbursements, or other accounting adjustments on past traffic shall be made uniformly and on the same date as for all traffic exchanged under Section 251(b)(5) of the Act. By way of interpretation, and without limiting the application of the foregoing, the Parties intend for retroactive compensation adjustments, to apply to all traffic among AT&T ILLINOIS, CLEC, and CMRS carriers in the state where traffic is exchanged as Local Calls within the meaning of this Appendix.
- 5.3 In AT&T ILLINOIS the rates, terms and conditions for compensation of Section 251(b)(5) Traffic, as defined in Section 4.1 and ISP-Bound Traffic, as defined in Section 4.2 will be compensated at the FCC's interim ISP terminating compensation rate set forth in Section 5.7.2 below in AT&T Illinois on the later of (i) the Effective Date of this Amendment and (ii) the effective date of the offer in AT&T Illinois. The Parties agree that Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between the Parties will be compensated at the rate set forth in Section 5.7.2 below if such traffic does not meet the in-balance requirements set forth in Section 4.3 above.
- 5.4 Intentionally Omitted.
- 5.5 Intentionally Omitted.
- 5.6 Intentionally Omitted.
- 5.7 Intercarrier Compensation for all ISP-Bound Traffic and Section 251(b)(5) Traffic
- 5.7.1 The Parties hereby agree that the following rates, terms and conditions set forth in Section 5.7.2 shall apply to the termination of all Section 251(b)(5) Traffic and all ISP-Bound Traffic exchanged between the Parties in AT&T ILLINOIS effective on the later of (i) the Effective Date of this Amendment and (ii) the effective date of AT&T exchanging Section 251(b)(5) Traffic and ISP Bound Traffic pursuant to the FCC's ISP Compensation Order.
- 5.7.2 The Parties agree to compensate each other for the transport and termination of all Section 251(b)(5) and ISP-Bound Traffic at \$.0007 per minute of use if such traffic does not meet the in-balance requirements set forth in Section 4.3 above. Payment of Intercarrier Compensation on ISP-Bound Traffic and Section 251(b)(5) Traffic will not vary according to whether the traffic is routed through a tandem switch or directly to an end office switch.

5.8 ISP-Bound Traffic Rebuttable Presumption

5.8.1 In accordance with Paragraph 79 of the FCC's ISP Compensation Order, the Parties agree that there is a rebuttable presumption that any of the combined Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between the Parties in AT&T ILLINOIS exceeding a 3:1 terminating to originating ratio is presumed to be ISP-Bound Traffic subject to the compensation terms in this Section 5.8. Either Party has the right to rebut the 3:1 ISP-Bound Traffic presumption by identifying the actual ISP-Bound Traffic by any means mutually agreed by the Parties, or by any method approved by the Commission. If a Party seeking to rebut the presumption takes appropriate action at the Commission pursuant to Section 252 of the Act and the Commission agrees that such Party has rebutted the presumption, the methodology and/or means approved by the Commission for use in determining the ratio shall be utilized by the Parties as of the date of the Commission approval. During the pendency of any such proceedings to rebut the presumption, the Parties will remain obligated to pay the rates set forth in Section 5.7.2 for Section 251(b)(5) Traffic and ISP-Bound Traffic.

5.9 Intercarrier Compensation for Wholesale Local Switching Traffic

5.9.1 Where CLEC purchases any wholesale local switching from AT&T ILLINOIS on a wholesale basis, CLEC will deal directly with third party carriers for purposes of reciprocal compensation for calls originated by or terminated to the end users served by such arrangements. AT&T ILLINOIS is required to provide CLEC with timely, complete and correct information to enable CLEC to meet the requirements of this section.

5.9.2 The following reciprocal compensation terms shall apply to all traffic exchanged between AT&T ILLINOIS and CLEC when CLEC purchases wholesale local switching from AT&T ILLINOIS on a wholesale basis:

5.9.2.1 For intra-switch Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between AT&T ILLINOIS and CLEC, the Parties agree to impose no call termination charges pertaining to reciprocal compensation on each other.

5.9.2.2 For interswitch Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between AT&T ILLINOIS and CLEC where CLEC's end user originates a call that is terminated to a AT&T ILLINOIS end user, CLEC shall pay the rate set forth in Section 5.7.2 for the transport and termination of Section 251(b)(5) Traffic, and ISP-Bound Traffic.

5.10 For purposes of this Section 5.6, all Section 251(b)(5) Traffic and all ISP-Bound Traffic shall be referred to as "Billable Traffic" and will be billed in accordance with Section 14 below.

5.10.1 Each party will invoice the other party on a monthly basis for combined Section 251(b)(5) Traffic and ISP-Bound Traffic exchanged between the Parties at the rate set forth in Section 5.7.2.

**6. OTHER TELECOMMUNICATIONS TRAFFIC**

6.1 Except as set forth in Section 5 above, the terms of this appendix are not applicable to (i) interstate or intrastate Exchange Access traffic, (ii) Information Access traffic, or (iii) any other type of traffic found to be exempt from reciprocal compensation by the FCC or the Commission, with the exception of ISP-Bound Traffic which is addressed in this Appendix. All Exchange Access traffic and IntraLATA Toll Traffic shall continue to be governed by the terms and conditions of the applicable federal and state tariffs.

6.2 Foreign Exchange (FX) services are retail service offerings purchased by FX customers which allow such FX customers to obtain exchange service from a mandatory local calling area other than the mandatory local calling area where the FX customer is physically located, but within the same LATA as the number that is assigned. FX service enables particular end-user customers to avoid what might otherwise be toll calls between the FX customer's physical location and customers in the foreign exchange. FX Telephone Numbers" are those telephone numbers with rating and routing point that are different from those of the geographic area in which the End User is physically located. FX Telephone Numbers that deliver second dial tone and the ability for the calling party to enter access codes and an additional recipient telephone

number remain classified as Feature Group A (FGA) calls, and are subject to the originating and terminating carrier's tariffed Switched Exchange Access rates (also known as "Meet Point Billed" compensation). There are two types of FX service:

- 6.2.1 "Dedicated FX Traffic" shall mean those calls routed by means of a physical, dedicated circuit delivering dial tone or otherwise serving an End User's station from a serving Central Office (also known as End Office) located outside of that station's mandatory local calling area. Dedicated FX Service permits the End User physically located in one exchange to be assigned telephone numbers resident in the serving Central (or End) Office in another, "foreign," exchange, thereby creating a local presence in that "foreign" exchange.
- 6.2.2 "Virtual Foreign Exchange (FX) Traffic" and "FX-type Traffic" shall refer to those calls delivered to telephone numbers that are rated as local to the other telephone numbers in a given mandatory local calling area, but where the recipient End User's station assigned that telephone number is physically located outside of that mandatory local calling area. Virtual FX Service also permits an End User physically located in one exchange to be assigned telephone numbers resident in the serving Central (or End) Office in another, "foreign," exchange, thereby creating a local presence in the "foreign" exchange. Virtual FX Service differs from Dedicated FX Service, however, in that Virtual FX End Users continue to draw dial tone or are otherwise served from a Central (or End) Office which may provide service across more than one Commission-prescribed mandatory local calling area, whereas Dedicated FX Service End Users draw dial tone or are otherwise served from a Central (or End) Office located outside their mandatory calling area.
- 6.2.3 FX Traffic is not Section 251(b)(5) Traffic and instead the transport and termination compensation for FX Traffic is subject to a Bill and Keep arrangement in AT&T ILLINOIS.
  - 6.2.3.1 To the extent that ISP-Bound Traffic is provisioned via an FX-type arrangement, such traffic is subject to a Bill and Keep arrangement. "Bill and Keep" refers to an arrangement in which neither of two interconnecting parties charges the other for terminating FX traffic that originates on the other party's network.
- 6.2.4 Intentionally Omitted.
- 6.2.5 Intentionally Omitted.
- 6.2.6 Segregating and Tracking FX Traffic
  - 6.2.6.1 For AT&T ILLINOIS, the terminating carrier is responsible for separately identifying IntraLATA Virtual FX, Dedicated FX, and FX-type Traffic from other types of Inter-carrier traffic for compensation purposes. The terminating carrier will be responsible for providing the originating carrier with an FX Usage Summary which includes a ten (10) digit telephone number level detail of the minutes of use terminated to FX Telephone Numbers on its network each month (or in each applicable billing period, if not billed monthly), or by any means mutually agreed by the Parties.
  - 6.2.6.2 Terminating carrier will not assess compensation charges to the Voice FX MOU and ISP FX MOU in AT&T ILLINOIS where such traffic is subject to a Bill and Keep arrangement.
  - 6.2.6.3 Intentionally Omitted.
  - 6.2.6.4 Intentionally Omitted.
  - 6.2.6.5 Either Party may request an audit of the FX Usage Summary on no fewer than thirty (30) business day's written notice and any audit shall be accomplished during normal business hours at the office of the Party being audited. Such audit must be performed by a mutually agreed-to auditor paid for by the Party requesting the audit. Such audits shall be requested within six months of having received the FX Usage Summary and associated usage from the other Party and may not be requested more than twice per year, once per calendar year, unless the audit finds there has been a 20% or higher net error or variance in calculations, in

which case a subsequent audit is required. Based upon the audit, previous compensation, billing and/or settlements will be adjusted for the past six (6) months.

- 6.3 Private Line Services include private line-like and special access services and are not subject to intercarrier compensation. Private Line Services are defined as a digital point-to-point connection that provides a dedicated circuit of pre-subscribed bandwidth between any two points. Private Line Services are used to consolidate communications over one line for voice, data, video and multimedia.
- 6.4 The Parties recognize and agree that ISP and Internet traffic (excluding ISP-Bound Traffic as defined in Section 5.1) could also be exchanged outside of the applicable local calling scope, or routed in ways that could make the rates and rate structure in Sections 4 and 5 above not apply, including but not limited to ISP calls that fit the underlying Agreement's definitions of:
- FX Traffic
  - Optional EAS Traffic
  - IntraLATA Toll Traffic
  - 800, 888, 877, ("8YY") Traffic
  - Feature Group A Traffic
- 6.5 The Parties agree that, for the purposes of this Appendix, either Party's End Users remain free to place ISP calls under any of the above classifications. Notwithstanding anything to the contrary herein, to the extent such ISP calls are placed, the Parties agree that Sections 4 and 5 above do not apply. The applicable rates, terms and conditions for: (a) FX Traffic are set forth in Section 6.2; (b) ; 8YY Traffic are set forth in Section 10; (c) Feature Group A Traffic are set forth in Section 6.2; (d) IntraLATA Toll Traffic are set forth in Section 12.

7. INTENTIONALLY OMITTED

8. INTENTIONALLY OMITTED

9. PRIMARY TOLL CARRIER ARRANGEMENTS

- 9.1 A Primary Toll Carrier (PTC) is a company that provides IntraLATA Toll Traffic Service for its own End User customers and potentially for a third party ILEC's End User customers. In this ILEC arrangement, the PTC would receive the ILEC End User IntraLATA toll traffic revenues and pay the ILEC for originating these toll calls (originating access and billing & collection charges). The PTC would also pay the terminating access charges on behalf of the ILEC. In those states wherein Primary Toll Carrier arrangements are mandated and AT&T ILLINOIS is functioning as the PTC for a third party ILEC's End User customers, the following provisions apply to the IntraLATA toll traffic which is subject to the PTC arrangement:
- (i) AT&T ILLINOIS shall deliver such IntraLATA toll traffic that originated from that third party ILEC and terminated to CLEC as the terminating carrier in accordance with the terms and conditions of such PTC arrangement mandated by the respective state Commission. AT&T ILLINOIS shall pay the CLEC on behalf of the originating third party ILEC for the termination of such IntraLATA toll traffic at the terminating access rates as set forth in the CLEC's Intrastate Access Service Tariff, but such compensation shall not exceed the compensation contained in the AT&T ILLINOIS Intrastate Access Service Tariff in the respective state; and/or
  - (ii) AT&T ILLINOIS shall deliver such IntraLATA toll traffic that originated from CLEC and terminated to third party ILEC in accordance with the terms and conditions of such PTC arrangement mandated by the respective state Commission. CLEC shall pay AT&T ILLINOIS for the use of its facilities at the rates set forth in AT&T ILLINOIS' Intrastate Access Service Tariff. CLEC shall pay the ILEC for the termination of such traffic originated from CLEC.



## 10. INTRALATA 800 TRAFFIC

- 10.1 The Parties shall provide to each other IntraLATA 800 Access Detail Usage Data for Customer billing and IntraLATA 800 Copy Detail Usage Data for access billing in Exchange Message Interface (EMI) format. On a monthly basis the Parties agree to provide this data to each other at no charge. In the event of errors, omissions, or inaccuracies in data received from either Party, the liability of the Party providing such data shall be limited to the provision of corrected data only. If the originating Party does not send an End User billable record to the terminating Party, the originating Party will not bill the terminating Party any interconnection charges for this traffic.
- 10.2 IntraLATA 800 Traffic calls are billed to and paid for by the called or terminating Party, regardless of which Party performs the 800 query.

## 11. MEET POINT BILLING (MPB) AND SWITCHED ACCESS TRAFFIC COMPENSATION

- 11.1 Intercarrier compensation for Switched Access Traffic shall be on a Meet Point Billing ("MPB") basis as described below.
- 11.2 The Parties will establish MPB arrangements in order to provide Switched Access Services via the respective carrier's Tandem Office Switch in accordance with the MPB guidelines contained in the Ordering and Billing Forum's MECOD and MECAB documents, as amended from time to time.
- 11.3 Billing for the Switched Exchange Access Services jointly provided by the Parties via MPB arrangements shall be according to the multiple bill/single tariff method. As described in the MECAB document, each Party will render a bill in accordance with its own tariff for that portion of the service it provides. Each Party will bill its own network access service rates. The residual interconnection charge (RIC), if any, will be billed by the Party providing the end office function.
- 11.4 The Parties will, emaintain provisions in their respective federal and state access tariffs, or provisions within the National Exchange Carrier Association (NECA) Tariff No. 4, or any successor tariff, sufficient to reflect the MPB arrangement
- 11.5 As detailed in the MECAB document, the Parties will exchange all information necessary to accurately, reliably and promptly bill third parties for Switched Access Services traffic jointly handled by the Parties via the Meet Point Billing arrangement. Information shall be exchanged in a mutually acceptable electronic file transfer protocol. Where the EMI records cannot be transferred due to a transmission failure, records can be provided via a mutually acceptable medium. The exchange of Access Usage Records ("AURs") to accommodate MPB will be on a reciprocal, no charge basis. Each Party agrees to provide the other Party with AURs based upon mutually agreed upon intervals.
- 11.6 MPB shall also apply to all jointly provided Switched Access MOU traffic bearing the 900, or toll free NPAs (e.g., 800, 877, 866, 888 NPAs, or any other non-geographic NPAs). The Party that performs the SSP function (launches the query to the 800 database) will bill the 800 Service Provider for this function.
- 11.7 Each Party will act as the Official Recording Company for switched access usage when it is jointly provided between the Parties. As described in the MECAB document, the Official Recording Company for tandem routed traffic is: (1) the end office company for originating traffic, (2) the tandem company for terminating traffic and (3) the SSP company for originating 800 traffic.
- 11.8 AT&T ILLINOIS and CLEC agree to provide the other Party with notification of any discovered errors in the record exchange process within ten (10) business days of the discovery.
- 11.9 In the event of a loss of data, both Parties shall cooperate to reconstruct the lost data within sixty (60) days of notification and if such reconstruction is not possible, shall accept a reasonable estimate of the lost data, based upon no more than three (3) to twelve (12) consecutive months of prior usage data.

## 12. COMPENSATION FOR ORIGINATION AND TERMINATION OF INTERLATA TRAFFIC

- 12.1 Where a CLEC originates or terminates its own end user InterLATA Traffic not subject to Meet Point Billing, the CLEC must purchase feature group access service from AT&T ILLINOIS' state or federal access tariffs, whichever is applicable, to carry such InterLATA Traffic.

## 13. INTRALATA TOLL TRAFFIC COMPENSATION

- 13.1 For intrastate IntraLATA Message Telephone Service (MTS) toll traffic, compensation for termination of such traffic will be at terminating access rates. For intrastate IntraLATA 800 Service, compensation for termination of such traffic will be at originating access rates, including the Carrier Common Line (CCL) charge where applicable. The appropriate access rates are set forth in each Party's Intrastate Access Service Tariff, but such compensation shall not exceed the compensation contained in an AT&T ILLINOIS' tariff in whose exchange area the End User is located. Common transport, (both fixed and variable), as well as tandem switching and end office rates apply only in those cases where a Party's tandem is used to terminate traffic
- 13.2 For interstate IntraLATA MTS toll traffic, compensation for termination of such traffic will be at terminating access rates. For interstate IntraLATA 800 Service, compensation for termination of such traffic will be originating access rates, including the CCL charge where applicable. The appropriate access rates are set forth in each Party's interstate Access Service Tariff, but such compensation shall not exceed the compensation contained in the AT&T ILLINOIS' tariff in whose exchange area the End User is located. Common transport, (both fixed and variable), as well as tandem switching and end office rates apply only in those cases where a Party's tandem is used to terminate traffic.

## 14. BILLING ARRANGEMENTS FOR TERMINATION OF OUT-OF-BALANCE SECTION 251(b)(5) TRAFFIC AND ISP-BOUND TRAFFIC, OPTIONAL EAS TRAFFIC AND INTRALATA TOLL TRAFFIC

- 14.1 In AT&T ILLINOIS, each Party, unless otherwise agreed, will calculate terminating interconnection minutes of use based on standard switch recordings made within the terminating carrier's network for Section 251(b)(5) Traffic, Optional EAS Traffic, ISP-Bound Traffic and IntraLATA Toll Traffic. These recordings are the basis for each Party to generate bills to the other Party.
- 14.1.1 Where CLEC is using terminating recordings to bill intercarrier compensation, AT&T ILLINOIS will provide the terminating Category 11-01-XX records by means of the Daily Usage File (DUF) to identify traffic that originates from an End User being served by a third party telecommunications carrier using an AT&T ILLINOIS non-resale offering whereby AT&T ILLINOIS provides the end office switching on a wholesale basis. Such records will contain the Operating Company Number (OCN) of the responsible LEC that originated the calls which CLEC may use to bill such originating carrier for MOUS terminated on CLEC's network.
- 14.2 Intentionally Omitted.
- 14.3 AT&T ILLINOIS will exchange Section 251(b)(5) Traffic and ISP-Bound traffic pursuant to the FCC's interim ISP terminating compensation plan set forth in the FCC ISP Compensation Order, AT&T-ILLINOIS and CLEC agree to compensate each other for the transport and termination of all Section 251(b)(5) and ISP-Bound Traffic at the rate set forth in Section 5.7.2 if such traffic does not meet the in-balance requirements set forth in Section 4.3 above.
- 14.4 The measurement of minutes of use over Local Interconnection Trunk Groups shall be in actual conversation seconds. The total conversation seconds over each individual Local Interconnection Trunk Group will be totaled for the entire monthly bill and then rounded to the next whole minute.
- 14.5 If ISP-Bound Traffic does not meet the in-balance requirements set forth in Section 4.3 above, then all ISP-Bound Traffic for a given usage month shall be due and owing at the same time as payments for Section 251(b)(5) under this Appendix. The Parties agree that all terms and conditions regarding disputed minutes of use, nonpayment, partial payment, late payment, interest on outstanding balances, or other billing and

payment terms shall apply to ISP-Bound Traffic the same as for Section 251(b)(5) Traffic under this Appendix.

- 14.6 For billing disputes arising from Inter-carrier Compensation charges, the party challenging the disputed amounts (the "Non-Paying Party") may withhold payment for the amounts in dispute (the "Disputed Amounts") from the party rendering the bill (the "Billing Party") only for so long as the dispute remains pending pursuant to the dispute resolution procedures of the General Terms and Conditions. Late payment charges and interest will continue to accrue on the Disputed Amounts while the dispute remains pending. The Non-Paying Party need not pay late payment charges or interest on the Disputed Amounts for so long as the dispute remains pending pursuant to the dispute resolution procedures of the General Terms and Conditions. Upon resolution of the dispute pertaining to the Disputed Amounts in accordance with the dispute resolution provisions of the General Terms and Conditions: (1) the Non-Paying Party will remit the appropriate Disputed Amounts to the Billing Party, together with all related interest and late payment charges, to the Billing Party within ten (10) business days of the resolution of the dispute, if (and to the extent) the dispute is resolved in favor of the Billing Party; and/or (2) the Billing Party will render all appropriate credits and adjustments to the Non-Paying Party for the Disputed Amounts, together with all appropriate interest and late payment charges, within ten (10) business days of the resolution of the dispute, if (and to the extent) the dispute is resolved in favor of the Non-Paying Party.
- 14.7 In the event of a loss of data, both Parties shall cooperate to reconstruct the lost data within sixty (60) days of notification and if such reconstruction is not possible, shall accept a reasonable estimate of the lost data, based upon no more than three (3) to twelve (12) consecutive months of prior usage data.

## 15. RESERVATION OF RIGHTS AND SPECIFIC INTERVENING LAW TERMS

- 15.1 In the event the pricing scheme in the FCC's Interim ISP Compensation Order (defined in Section 5 of this Attachment) is modified, eliminated or replaced, then the Parties agree to negotiate an appropriate amendment to conform to such change in accordance with the Intervening Law provisions of this Agreement and such new or changed provisions will apply on a prospective basis, beginning with the effective date of the new order, unless a determination is made as to retroactive application in the decision rendering such modification, elimination or replacement, in which instance, the new or changed provisions will apply retroactively as set forth in the new order. Either Party may begin billing the other Party according to the terms of the new order, beginning sixty (60) days after delivering a request to negotiate the change. True-up of any retroactive application, for either the amendment negotiation period and/or for the retroactive application period provided in the order, shall occur within one hundred and twenty (120) days of the effective date of the order, or be subject to dispute under Section 9 of the General Terms and Conditions of this Agreement.

## 16. SWITCHED ACCESS TRAFFIC

- 16.1 For purposes of this Agreement only, Switched Access Traffic shall mean all traffic that originates from an End User physically located in one local exchange and delivered for termination to an End User physically located in a different local exchange (excluding traffic from exchanges sharing a common mandatory local calling area as defined in AT&T ILLINOIS' local exchange tariffs on file with the applicable state commission) including, without limitation, any traffic that (i) terminates over a Party's circuit switch, including traffic from a service that originates over a circuit switch and uses Internet Protocol (IP) transport technology (regardless of whether only one provider uses IP transport or multiple providers are involved in providing IP transport) and/or (ii) originates from the End User's premises in IP format and is transmitted to the switch of a provider of voice communication applications or services when such switch utilizes IP technology. Notwithstanding anything to the contrary in this Agreement, all Switched Access Traffic shall be delivered to the terminating Party over feature group access trunks per the terminating Party's access tariff(s) and shall be subject to applicable intrastate and interstate switched access charges; provided, however, the following categories of Switched Access Traffic are not subject to the above stated requirement relating to routing over feature group access trunks:

- (i) IntraLATA toll Traffic or Optional EAS Traffic from a CLEC End User that obtains local dial tone from CLEC where CLEC is both the Section 251(b)(5) Traffic provider and the IntraLATA toll provider,
- (ii) IntraLATA toll Traffic or Optional EAS Traffic from an AT&T End User that obtains local dial tone from AT&T where AT&T is both the Section 251(b)(5) Traffic provider and the IntraLATA toll provider;
- (iii) Switched Access Traffic delivered to AT&T from an Interexchange Carrier (IXC) where the terminating number is ported to another CLEC and the IXC fails to perform the Local Number Portability (LNP) query; and/or
- (iv) Switched Access Traffic delivered to either Party from a third party competitive local exchange carrier over interconnection trunk groups carrying Section 251(b)(5) Traffic and ISP-Bound Traffic (hereinafter referred to as "Local Interconnection Trunk Groups") destined to the other Party.

Notwithstanding anything to the contrary in this Agreement, each Party reserves its rights, remedies, and arguments relating to the application of switched access charges for traffic exchanged by the Parties prior to the Effective Date of this Agreement and described in the FCC's Order issued in the Petition for Declaratory Ruling that AT&T's Phone-to-Phone IP Telephony Services Exempt from Access Charges, WC Docket No. 01-361 (Released April 21, 2004).

- 16.2 In the limited circumstances in which a third party competitive local exchange carrier delivers Switched Access Traffic as described in Section 15.1 (iv) above to either Party over Local Interconnection Trunk Groups, such Party may deliver such Switched Access Traffic to the terminating Party over Local Interconnection Trunk Groups. If it is determined that such traffic has been delivered over Local Interconnection Trunk Groups, the terminating Party may object to the delivery of such traffic by providing written notice to the delivering Party pursuant to the notice provisions set forth in the General Terms and Conditions and request removal of such traffic. The Parties will work cooperatively to identify the traffic with the goal of removing such traffic from the Local Interconnection Trunk Groups. If the delivering Party has not removed or is unable to remove such Switched Access Traffic as described in Section 15.1(iv) above from the Local Interconnection Trunk Groups within sixty (60) days of receipt of notice from the other party, the Parties agree to jointly file a complaint or any other appropriate action with the applicable Commission to seek any necessary permission to remove the traffic from such interconnection trunks up to and including the right to block such traffic and to obtain compensation, if appropriate, from the third party competitive local exchange carrier delivering such traffic to the extent it is not blocked.

## 17. ALTERNATE TANDEM PROVIDER

- 17.1 An Alternate Tandem Provider shall mean a Telecommunications Carrier, with no End Users, that provides tandem switching services to CLEC with whom it is directly interconnected for the purpose of delivering Third Party Originating Carrier traffic via direct interconnection arrangements with AT&T ILLINOIS to (i) AT&T ILLINOIS End User; (ii) to an End User of a Third Party Terminating Carrier that utilizes local switching from AT&T ILLINOIS purchased on a wholesale basis to provide service to its End Users; and/or (iii) a Third Party Terminating Carrier's End User.
- 17.2 "Third Party Originating Carrier" means a Competitive Local Exchange Carrier (CLEC), Incumbent Local Exchange Carrier (ILEC), Commercial Mobile Radio Service (CMRS) provider and/or Out-of Exchange Local Exchange Carrier (OE-LEC) that sends traffic originated by its End Users to an Alternate Tandem Provider.
- 17.3 Third Party Terminating Carrier shall mean Competitive Local Exchange Carrier (CLEC), Incumbent Local Exchange Carrier (ILEC), Commercial Mobile Radio Service (CMRS) provider, Out-of Exchange Local Exchange Carrier (OE-LEC), AT&T ILLINOIS as the Incumbent Local Exchange Carrier (ILEC) or a Carrier that utilizes local switching from AT&T ILLINOIS purchased on a wholesale basis to provide service to its End Users, to which traffic is terminated when CLEC uses an Alternate Tandem Provider.
- 17.4 When Alternate Tandem Provider sends Traffic originated by the End Users of CLEC functioning as the Third Party Originating Carrier to an End User of AT&T ILLINOIS who is functioning as the Third Party

Terminating Carrier, CLEC is responsible for all Minutes of Use ("MOUs") billed by AT&T ILLINOIS for the termination of such traffic.

Line	ILLINOIS	AT&T Generic Rates	USOC	Recurring	Non-Recurring	
1		<b><u>NETWORK ELEMENTS</u></b>				
2						
3		<b>INTERCARRIER COMPENSATION</b>				
4		LONG-TERM LOCAL BILL AND KEEP ARRANGEMENTS FOR "IN-BALANCE" SECTION 251(B)(5) TRAFFIC & ISP-BOUND TRAFFIC				
5						
6		<b>End Office Local Termination</b>				
7		Set up charge, per call	USAGE	\$0.00		
8		Duration charge, per MOU	USAGE	\$0.00		
9						
10		<b>Tandem Switching</b>				
11		Set up charge, per call	USAGE	\$0.00		
12		Duration charge, per MOU	USAGE	\$0.00		
13						
14		<b>Tandem Transport Termination, per MOU</b>	USAGE	\$0.00		
15						
16		<b>Tandem Transport Facility per MOU, per Mile</b>	USAGE	\$0.00		
17						
18						
19		COMPENSATION ARRANGEMENTS FOR TERMINATION OF "OUT-OF-BALANCE" SECTION 251(b)(5) TRAFFIC AND ISP-BOUND TRAFFIC				
20						
21		<b>Rate for All ISP-Bound and Section 251(b)(5) Traffic as per FCC 01-131, per MOU</b>	USAGE	\$0.0007		
22						
23						

**AMENDMENT TO  
INTERCONNECTION AGREEMENT UNDER SECTIONS 251 AND 252 OF THE  
TELECOMMUNICATIONS ACT OF 1996  
BETWEEN  
ILLINOIS BELL TELEPHONE COMPANY d/b/a AT&T ILLINOIS  
AND  
CBeyond COMMUNICATIONS, LLC**

The Interconnection Agreement dated May 20, 2004 by and between Illinois Bell Telephone Company d/b/a AT&T Illinois ("AT&T Illinois")<sup>1</sup> and Cbeyond Communications, LLC ("Cbeyond") ("Agreement") effective in the state of Illinois is hereby amended as follows:

1. Section 1.2 Effective Date, Term and Termination of the General Terms and Conditions is amended by adding the following section:
  - 1.2.2.1 Notwithstanding anything to the contrary in this Section 1.2, the original expiration date of this Agreement, as modified by this Amendment, will be extended for a period of three (3) years from February 4, 2007 until February 4, 2010 (the "Extended Expiration Date"). The Agreement shall expire on the Extended Expiration Date; provided, however, that during the period from the effective date of this Amendment until the Extended Expiration Date, the Agreement may be terminated earlier either by written notice from Cbeyond, by AT&T Illinois pursuant to the Agreement's early termination provisions, by mutual agreement of the parties, or upon the effective date of a written and signed superseding agreement between the parties.
2. The Parties acknowledge and agree that AT&T Illinois shall permit the extension of this Agreement, subject to amendment to reflect future changes of law as and when they may arise.
3. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
4. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.
5. This Amendment shall be filed with and is subject to approval by the Illinois Commerce Commission and shall become effective ten (10) days following approval by such Commission.

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<sup>1</sup> Illinois Bell Telephone Company (previously referred to as "Illinois Bell" or "SBC Illinois") now operates under the name "AT&T Illinois" pursuant to an assumed name filing with the State of Illinois.

IN WITNESS WHEREOF, this Amendment to the Agreement was exchanged in triplicate on this 24<sup>th</sup> day of May, 2007, by AT&T Illinois, signing by and through its duly authorized representative, and Cbeyond, signing by and through its duly authorized representative.

**Cbeyond Communications, LLC**

**Illinois Bell Telephone Company d/b/a AT&T Illinois by AT&T Operations, Inc., its authorized agent**

By: WILLIAM H. WEBER,

By: Rebecca L Sparks

Name: William H. Weber  
(Print or Type)

Name: Rebecca L. Sparks  
(Print or Type)

Title: VP & CORPORATE COUNSEL  
(Print or Type)

Title: Executive Director-Regulatory

Date: 5/17/2007

Date: MAY 24 2007

**FACILITIES-BASED OCN # 2491**

**UNE OCN # \_\_\_\_\_**

**RESALE OCN # \_\_\_\_\_**

**ACNA BYG**



# AT&T Wholesale Amendment

**AMENDMENT TO  
INTERCONNECTION AGREEMENT  
BETWEEN  
ILLINOIS BELL TELEPHONE COMPANY d/b/a AT&T ILLINOIS  
AND  
CBEYOND COMMUNICATIONS, LLC**

This Amendment modifies the Interconnection Agreement by and between Illinois Bell Telephone Company d/b/a AT&T Illinois<sup>1</sup> ("AT&T") and Cbeyond Communications, LLC ("CLEC"). AT&T and CLEC are hereinafter referred to collectively as the "Parties" and individually as a "Party". This Amendment applies in AT&T's service territory in the State of Illinois.

**WITNESSETH:**

**WHEREAS**, AT&T and CLEC are Parties to an Interconnection Agreement under Sections 251 and 252 of the Communications Act of 1934, as amended (the "Act"), approved 8/18/2004 and further amended from time to time (the "Agreement"); and

**WHEREAS**, the Parties amended said Agreement (the "TRO/TRRO Amendment") pursuant to the Illinois Commerce Commission's ("IL-CC's") Order in Case No. 05-0442 regarding implementation of the FCC's Triennial Review Order and Triennial Review Remand Order (the "Illinois Order"); and

**WHEREAS**, on September 21, 2007, the United States District Court for the Northern District of Illinois issued an order reversing, in part, the Illinois Order; and

**WHEREAS**, the Parties desire to amend the Agreement and, more specifically, the TRO/TRRO Amendment, to reflect the Court's decision;

**NOW, THEREFORE**, in consideration of the promises and mutual agreements set forth herein, the Parties agree as follows:

1. The TRO/TRRO Amendment, under the Illinois TRO/TRRO Attachment thereto, is amended as stated below:
  - 1.1 The clause "serving Mass Market Customers" is deleted from the text of Section 0.1.2;
  - 1.2 The clause "serving a Mass Market Customer premises" is deleted from the text of Section 0.1.3;
  - 1.3 The clause " serves a Mass Market Customer and " is deleted from the text of Section 0.1.4; and
  - 1.4 The text of Section 0.1.5 is removed in its entirety and replaced with "Intentionally left blank."
2. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather shall be coterminous with such Agreement.
3. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
4. The Parties acknowledge and agree that this Amendment shall be filed with, and is subject to approval by, the IL-CC and shall become effective ten (10) days following approval by such Commission.

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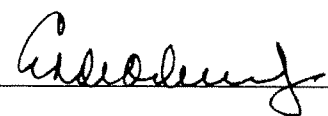
<sup>1</sup> Illinois Bell Telephone Company (previously referred to as "Illinois Bell" or "SBC Illinois") now operates under the name "AT&T Illinois" pursuant to an assumed name filing with the State of Illinois.

5. Reservation of Rights. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.

**Cbeyond Communications, LLC**

**Illinois Bell Telephone Company d/b/a AT&T Illinois by  
AT&T Operations, Inc., its authorized agent**

By: 

By: 

Printed: WILLIAM H. WEBER

Printed: Eddie A. Reed, Jr.

Title: CHIEF ADMINISTRATIVE OFFICER  
(Print or Type)

Title: Director – Interconnection Agreements

Date: 9/15/2009

Date: 9-18-09

**Resale OCN  
UNE OCN  
Switch Based OCN 2491  
ACNA BYG**

# AT&T Wholesale Amendment

**AMENDMENT TO  
INTERCONNECTION AGREEMENT UNDER SECTIONS 251 AND 252 OF THE  
TELECOMMUNICATIONS ACT OF 1996  
BETWEEN  
ILLINOIS BELL TELEPHONE COMPANY d/b/a AT&T ILLINOIS  
AND  
CBeyond COMMUNICATIONS, LLC**

The Interconnection Agreement effective August 28, 2004 by and between Illinois Bell Telephone Company Incorporated d/b/a AT&T Illinois<sup>1</sup> ("AT&T Illinois") and Cbeyond Communications, LLC ("Cbeyond") ("Agreement") effective in the State of Illinois is hereby amended as follows:

1. Section 9.12.3 of Article 9 Access To Unbundled Network Elements Section 251(c)(3) is amended as follows:
  - 9.12.3 CLEC shall pay Time and Material charges (maintenance of service charges/additional labor charges) when CLEC reports a suspected failure of a network element and AT&T Illinois dispatches personnel to the End User's premises or a AT&T Illinois Central Office and trouble was not caused by AT&T Illinois' facilities or equipment. Time and Material charges will include all technicians dispatched, including technicians dispatched to other locations for purposes of testing. Rates of Time and Material charges will be billed on a per circuit basis at amounts found in the Pricing Schedule.
2. Section 9.12.7 is deleted in its entirety and replaced with "**Intentionally left blank.**"
3. The Pricing Schedule is amended by adding the following:

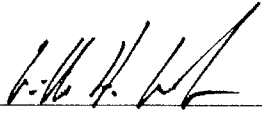
Time and Material charges (USOC MVV)	\$200.00
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4. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT (INCLUDING ANY AMENDMENTS THERETO) SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
5. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.
6. This Amendment shall be filed with and is subject to approval by the Illinois Corporation Commission and shall become effective ten (10) days following approval by such Commission.

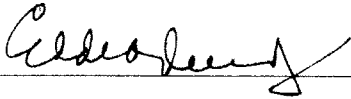
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<sup>1</sup> Illinois Bell Telephone Company (previously referred to as "Illinois Bell" or "SBC Illinois") now operates under the name "AT&T Illinois" pursuant to an assumed name filing with the State of Illinois.

Cbeyond Communications, LLC

Illinois Bell Telephone Company d/b/a AT&T Illinois  
by AT&T Operations, Inc., its authorized agent

By: 

By: 

Name: WILLIAM H. WEBER  
(Print or Type)

Name: Eddie A. Reed, Jr.

Title: CHIEF ADMINISTRATIVE OFFICER  
(Print or Type)

Title: Director-Interconnection Agreements

Date: 6/25/2009

Date: 6-29-09

Switch Based OCN # 2491

ACNA: BYG

# AT&T Wholesale Amendment



**AMENDMENT**

**BETWEEN**

**ILLINOIS BELL TELEPHONE COMPANY D/B/A AT&T ILLINOIS,  
MICHIGAN BELL TELEPHONE COMPANY D/B/A AT&T MICHIGAN**

**AND**

**CBEYOND COMMUNICATIONS, LLC**



Signature: eSigned - Dave Gibson

Signature: eSigned - William Bockelman

Name: eSigned - Dave Gibson  
(Print or Type)

Name: eSigned - William Bockelman  
(Print or Type)

Title: Vice President Business Development  
(Print or Type)

Title: DIR-INTERCONNECTION AGREEMENTS  
(Print or Type)

Date: 25 Jul 2017

Date: 25 Jul 2017

Cbeyond Communications, LLC, its sole Member

Illinois Bell Telephone Company d/b/a AT&T ILLINOIS, Michigan Bell Telephone Company d/b/a AT&T MICHIGAN by AT&T Services, Inc., its authorized agent

State	CLEC OCN
ILLINOIS	2491
MICHIGAN	288E

Description	ACNA Code(s)
ACNA(s)	BYG

**AMENDMENT TO THE AGREEMENT  
BETWEEN  
CBeyond COMMUNICATIONS, LLC  
AND  
ILLINOIS BELL TELEPHONE COMPANY D/B/A AT&T ILLINOIS, MICHIGAN BELL  
TELEPHONE COMPANY D/B/A AT&T MICHIGAN**

This Amendment (the "Amendment") amends the Agreements by and between AT&T and Cbeyond Communications LLC ("Cbeyond") as shown in the attached Exhibit A. AT&T and Cbeyond are hereinafter referred to collectively as the "Parties" and individually as a "Party."

**WHEREAS**, AT&T and Cbeyond are Parties to the Agreements as shown in the attached Exhibit A; and

**WHEREAS**, pursuant to the Report and Order and Further Notice of Proposed Rulemaking issued by the Federal Communications Commission ("FCC") on November 18, 2011 (FCC 11-161), and as amended by the FCC on December 23, 2011 (FCC 11-189) ("the Order"), the Parties desire to amend the Agreement to implement the terms of the Order.

**NOW, THEREFORE**, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the Agreement as follows:

1. The recitals are hereby incorporated in their entirety into this Amendment.
  - 1.1 The Parties hereby implement the intercarrier compensation rate schedules attached hereto as Exhibit B for the termination of all Section 251(b)(5) Traffic exchanged between the parties in the applicable state(s). The rates included in Exhibit B hereby supersede the existing rate elements included in the underlying Agreement for purposes of reciprocal compensation.
2. The Parties agree to replace Section N (where N is 1.11 in Illinois and 29.10 in Michigan) from the Agreement with the following language:
 

**N. Notices**

  - N.1 Notices given by CLEC to AT&T under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
    - N.1.1 delivered by electronic mail (email).
    - N.1.2 delivered by facsimile.
  - N.2 Notices given by AT&T to the CLEC under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
    - N.2.1 delivered by electronic mail (email) provided CLEC has provided such information in Section N.4 below.
    - N.2.2 delivered by facsimile provided CLEC has provided such information in Section N.4 below.
  - N.3 Notices will be deemed given as of the earliest of:
    - N.3.1 the date of actual receipt.
    - N.3.2 notice by email shall be effective on the date it is officially recorded as delivered by delivery receipt and in the absence of such record of delivery, it shall be presumed to have been delivered on the date sent.
    - N.3.3 on the date set forth on the confirmation produced by the sending facsimile machine when delivered by facsimile prior to 5:00 p.m. in the recipient's time zone, but the next Business Day when delivered by facsimile at 5:00 p.m. or later in the recipient's time zone.

N.4 Notices will be addressed to the Parties as follows:

NOTICE CONTACT	CLEC CONTACT
NAME/TITLE	Gordon P. Williams, Jr. SVP & General Counsel
STREET ADDRESS	320 Interstate Parkway North, Suite 300
CITY, STATE, ZIP CODE	Atlanta, GA 30339
PHONE NUMBER*	770.874.4942
FACSIMILE NUMBER	N/A
EMAIL ADDRESS	Chuck.Williams@birch.com

	AT&T CONTACT
NAME/TITLE	Contract Management ATTN: Notices Manager
FACSIMILE NUMBER	(214) 712-5792
EMAIL ADDRESS	The current email address as provided on AT&T's CLEC Online website

\*Informational only and not to be considered as an official notice vehicle under this Section.

N.5 Either Party may unilaterally change its designated contact name, address, email address, and/or facsimile number for the receipt of Notices by giving written Notice to the other Party in compliance with this Section N. Unless explicitly stated otherwise, any change to the designated contact name, address, email address, and/or facsimile number will replace such information currently on file. Any Notice to change the designated contact name, address, email address, and/or facsimile number for the receipt of Notices shall be deemed effective ten (10) calendar days following receipt by the other Party.

N.6 In addition, CLEC agrees that it is responsible for providing AT&T with CLEC's OCN and ACNA numbers for the states in which CLEC is authorized to do business and in which CLEC is requesting that this Agreement apply. In the event that CLEC wants to change and/or add to the OCN and/or ACNA information in the CLEC Profile, CLEC shall send written notice to AT&T to be received at least thirty (30) days prior to the change and/or addition in accordance with this Section N. notice provision; CLEC shall also update its CLEC Profile through the applicable form and/or web-based interface.

N.6.1 CLEC may not order services under a new account and/or subsequent state certification, established in accordance with this Section until thirty (30) days after all information specified in this Section is received from CLEC.

N.6.2 CLEC may be able to place orders for certain services in AT&T without having properly updated the CLEC Profile; however, at any time during the term of this Agreement without additional notice AT&T may at its discretion eliminate such functionality. At such time, if CLEC has not properly updated its CLEC Profile, ordering capabilities will cease, and CLEC will not be able to place orders until thirty (30) days after CLEC has properly updated its CLEC Profile.

N.7 AT&T communicates official information to CLECs via its Accessible Letter, or other applicable, notification processes. These processes involve electronic transmission and/or posting to the AT&T CLEC Online website, inclusive of a variety of subjects including declaration of a force majeure, changes on business processes and policies, and other product/service related notices not requiring an amendment to this Agreement.

3. There shall be no retroactive application of any provision of this Amendment prior to the Effective Date of an adopting CLEC's agreement.
4. This Amendment shall be deemed to revise the terms and provisions of the Agreement only to the extent necessary to give effect to the terms and provisions of this Amendment. In the event of a conflict between the terms and provisions of

this Amendment and the terms and provisions of the Agreement (including all incorporated or accompanying Appendices, Addenda, and Exhibits to the Agreement), this Amendment shall govern, provided, however, that the fact that a term or provision appears in this Amendment but not in the Agreement, or in the Agreement but not in this Amendment, shall not be interpreted as, or deemed grounds for finding, a conflict for purposes of this Amendment.

5. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.
6. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather, shall be coterminous with such Agreement.
7. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
8. Signatures by all Parties to this Amendment are required to effectuate this Amendment. This Amendment may be executed in counterparts. Each counterpart shall be considered an original and such counterparts shall together constitute one and the same instrument.
9. For Illinois and Michigan: This Amendment shall be filed with and is subject to approval by the applicable state Commission and shall become effective ten (10) days following approval by such Commission.

**Exhibit A**

<b>AT&amp;T ILEC ("AT&amp;T")</b>	<b>CARRIER Legal Name</b>	<b>Contract Type</b>	<b>Approval Date / Last Party Signed Date</b>
Illinois Bell Telephone Company d/b/a AT&T ILLINOIS	Cbeyond Communications, LLC	Interconnection	8/18/04
Michigan Bell Telephone Company d/b/a AT&T MICHIGAN	Cbeyond Communications, LLC	Interconnection	11/9/06

Pricing Sheet  
Exhibit B

Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC) First	Non-Recurring Charge (NRC) Additional	Per Unit
2MR-AT	IL	LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION)	Rate for all ISP-Bound and Section 251(b)(5) Traffic as per FCC-01-131, per MOU	OHU	USG15		\$0.00			MOU

Pricing Sheet  
Exhibit B

Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone	Monthly Recurring Charge (MRC)	Non-Recurring Charge (NRC) First	Non-Recurring Charge (NRC) Additional	Per Unit
2MR-AT	MI	LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION)	Rate for all ISP-Bound and Section 251(b)(5) Traffic as per FCC-01-131, per MOU	OHU	USG14		\$0.00			MOU



**AMENDMENT****BETWEEN**

**BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T ALABAMA, AT&T FLORIDA, AT&T GEORGIA, AT&T KENTUCKY, AT&T LOUISIANA, AT&T MISSISSIPPI, AT&T NORTH CAROLINA, AT&T SOUTH CAROLINA AND AT&T TENNESSEE, ILLINOIS BELL TELEPHONE COMPANY, LLC D/B/A AT&T ILLINOIS, INDIANA BELL TELEPHONE COMPANY INCORPORATED D/B/A AT&T INDIANA, MICHIGAN BELL TELEPHONE COMPANY D/B/A AT&T MICHIGAN, NEVADA BELL TELEPHONE COMPANY D/B/A AT&T NEVADA AND AT&T WHOLESALE, THE OHIO BELL TELEPHONE COMPANY D/B/A AT&T OHIO, PACIFIC BELL TELEPHONE COMPANY D/B/A AT&T CALIFORNIA, SOUTHWESTERN BELL TELEPHONE COMPANY D/B/A AT&T ARKANSAS, AT&T KANSAS, AT&T MISSOURI, AT&T OKLAHOMA AND AT&T TEXAS, WISCONSIN BELL, INC. D/B/A AT&T WISCONSIN**

**AND**

**FUSION CLOUD SERVICES, LLC (F/K/A BIRCH COMMUNICATIONS, INC. OR BIRCH TELECOM OF MISSOURI, INC.); FUSION COMMUNICATIONS, LLC AND FUSION COMMUNICATIONS SERVICES, LLC (BOTH F/K/A CBeyond COMMUNICATIONS, LLC); FUSION TELECOM OF KANSAS, LLC (F/K/A BIRCH TELECOM OF KANSAS, INC.); FUSION CLOUD SERVICES, LLC D/B/A FUSION CLOUD**



**SERVICES OF OKLAHOMA, LLC (F/K/A BIRCH TELECOM OF  
OKLAHOMA, INC.); AND FUSION TELECOM OF TEXAS, LTD.,  
L.L.P. (F/K/A BIRCH TELECOM OF TEXAS, LTD., LLP)**

Signature: eSigned - James P. Prenetta, Jr.

Signature: eSigned - Kristen Shore

Name: eSigned - James P. Prenetta, Jr.  
 (Print or Type)

Name: eSigned - Kristen Shore  
 (Print or Type)

Title: Executive Vice President and General Counsel  
 (Print or Type)

Title: AVP Regulatory  
 (Print or Type)

Date: 02 Oct 2020

Date: 07 Oct 2020

**Fusion Cloud Services, LLC (f/k/a Birch Communications, Inc. or Birch Telecom of Missouri, Inc.); Fusion Communications, LLC and Fusion Communications Services, LLC (both f/k/a Cbeyond Communications, LLC); Fusion Telecom of Kansas, LLC (f/k/a Birch Telecom of Kansas, Inc.); Fusion Cloud Services, LLC d/b/a Fusion Cloud Services of Oklahoma, LLC (f/k/a Birch Telecom of Oklahoma, Inc.); and Fusion Telecom of Texas, Ltd., L.L.P. (f/k/a Birch Telecom of Texas, Ltd., LLP)**

**BellSouth Telecommunications, LLC d/b/a AT&T ALABAMA, AT&T FLORIDA, AT&T GEORGIA, AT&T KENTUCKY, AT&T LOUISIANA, AT&T MISSISSIPPI, AT&T NORTH CAROLINA, AT&T SOUTH CAROLINA and AT&T TENNESSEE, Illinois Bell Telephone Company, LLC d/b/a AT&T ILLINOIS, Indiana Bell Telephone Company Incorporated d/b/a AT&T INDIANA, Michigan Bell Telephone Company d/b/a AT&T MICHIGAN, Nevada Bell Telephone Company d/b/a AT&T NEVADA and AT&T Wholesale, The Ohio Bell Telephone Company d/b/a AT&T OHIO, Pacific Bell Telephone Company d/b/a AT&T CALIFORNIA, Southwestern Bell Telephone Company d/b/a AT&T ARKANSAS, AT&T KANSAS, AT&T MISSOURI, AT&T OKLAHOMA and AT&T TEXAS, Wisconsin Bell, Inc. d/b/a AT&T WISCONSIN by AT&T Services, Inc., its authorized agent**

State	Resale OCN	ULEC OCN	CLEC OCN
ALABAMA	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7700, 6104	168C, 624A, 2720, 2828	2828, 1897, 169C, 5409
ARKANSAS	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147	674C, 283D, 3244	372F, 969A
CALIFORNIA	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 7012, 4147, 4363	3621, 5370, 4961	206C, 580F, 4961, 5370, 9222

FLORIDA	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147 7012, 7700, 1604, 176J	7011, 9353, 170C, 5741, 610E, 5739, 6236, 8368, 2720, 4198	2721, 1898, 206A, 4198, 5128, 018A, 0657, 152D, 155B, 177E, 3135, 3872, 700E, 2720
GEORGIA	7039, 7611, 8860, 7096, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 6104 7700, 176J	055G, 817A, 1768, 171C, 4361	1986, 2720, 4361, 053H, 144H, 5348 817A, 1769
ILLINOIS	7096, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 6104, 176J	950C	2491, 4327, 590E
INDIANA	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147	673C, 3241	1899, 3136
KANSAS	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147	379G, 984A, 675C, 8856, 4186	4186, 4910, 4911, 9238, 8856, 0840
KENTUCKY	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147, 7700	1940, 9289, 172C, 5743, 252A, 626A, 9360, 2720	2722, 0393, 7514, 3133, 1940
LOUISIANA	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7700, 6104, 4147	173C, 5015, 572A, 9316, 9567	0947, 1738, 3133, 1940
MICHIGAN	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7617,	4328, 671C	288E, 2211, 4328, 9352, 9106, 562D

	6104, 7729		
MISSISSIPPI	7039, 7611, 8860,7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 8860, 6104, 4147	5744, 3239, 6236, 9292, 9337, 5317, 2720	5174, 3731, 5317, 2720
MISSOURI	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7617, 6104	916F, 8665	1428, 4736, 8665, 034H,9335,215D
NEVADA	7039, 7611, 8860,7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147	253A, 3238, 515B	137H
NORTH CAROLINA	7039, 7611, 8860,7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7700, 4147, 6104	175C, 5745, 577A, 9317, 9354, 3137, 3758	3758, 2435, 3137, 2720
OHIO	7039, 7611, 8860,7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 6104	672C, 007A	2212, 230F, 159D, 4329
OKLAHOMA	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147	921A, 3237	4833, 3642, 9223, 9575
SOUTH CAROLINA	7039, 7611, 8860,7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775,7700, 4147, 6104	8067, 174C, 5746, 5369, 3094	2441, 3094, 5369, 9318
TENNESSEE	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F,	476C, 5859, 5390, 579A, 3290, 1739	3290, 5390

	7096, 307G, 7276, 7775, 7700, 6104, 4147		
TEXAS	176J,7039, 7611, 8860, 7096, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104,7729, 4147	6239, 496A, 9589, 3750, 4737, 4364	2152, 4330, 4833, 9473, 3750, 4737, 8861, 9221, 4911
WISCONSIN	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7617,6104, 7729	247D, 5240, 3246	1747, 247D,3246, 5240

Description	ACNA Code(s)
ACNA(s)	AXJ,BYG,ENC,IOX,NIK,SEQ,SUU,TTU,UID,VLK

**AMENDMENT TO  
INTERCONNECTION AND/OR RESALE AGREEMENTS  
BY AND BETWEEN**

**BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T ALABAMA, AT&T FLORIDA, AT&T GEORGIA, AT&T KENTUCKY, AT&T LOUISIANA, AT&T MISSISSIPPI, AT&T NORTH CAROLINA, AT&T SOUTH CAROLINA AND AT&T TENNESSEE, ILLINOIS BELL TELEPHONE COMPANY D/B/A AT&T ILLINOIS, INDIANA BELL TELEPHONE COMPANY INCORPORATED D/B/A AT&T INDIANA, MICHIGAN BELL TELEPHONE COMPANY D/B/A AT&T MICHIGAN, NEVADA BELL TELEPHONE COMPANY D/B/A AT&T NEVADA AND AT&T WHOLESALE, THE OHIO BELL TELEPHONE COMPANY D/B/A AT&T OHIO, PACIFIC BELL TELEPHONE COMPANY D/B/A AT&T CALIFORNIA SOUTHWESTERN BELL TELEPHONE COMPANY D/B/A AT&T ARKANSAS, AT&T KANSAS, AT&T MISSOURI, AT&T OKLAHOMA AND AT&T TEXAS, AND WISCONSIN BELL, INC. D/B/A AT&T WISCONSIN**

**AND**

**FUSION CLOUD SERVICES, LLC (F/K/A BIRCH COMMUNICATIONS, INC. OR BIRCH TELECOM OF MISSOURI, INC.); FUSION COMMUNICATIONS, LLC AND FUSION COMMUNICATIONS SERVICES, LLC (BOTH F/K/A CBeyond COMMUNICATIONS, LLC); FUSION TELECOM OF KANSAS, LLC (F/K/A BIRCH TELECOM OF KANSAS, INC.); FUSION CLOUD SERVICES, LLC D/B/A FUSION CLOUD SERVICES OF OKLAHOMA, LLC (F/K/A BIRCH TELECOM OF OKLAHOMA, INC.); AND FUSION TELECOM OF TEXAS, LTD., L.L.P. (F/K/A BIRCH TELECOM OF TEXAS, LTD., LLP)**

This Amendment (the "Amendment") amends each interconnection and/or resale agreement by and between each AT&T entity listed in each row of Column A of Exhibit A and each Fusion Legacy Birch Entity ("FLBE") listed in Column B of the same row of Exhibit A (collectively, "Agreements"). Each party is hereinafter referred to collectively as the "Parties" and individually as a "Party".

**WHEREAS**, on June 3, 2019, Fusion Connect, Inc. and its subsidiaries (collectively, "Fusion") filed voluntary petitions for relief under chapter 11 of title 11 of the United States Code (the "Bankruptcy Code") with the United States Bankruptcy Court for the Southern District of New York, in Case No. 19-11811 (the "Bankruptcy Court");

**WHEREAS**, by order dated December 17, 2019, the Bankruptcy Court confirmed the *Third Amended Joint Chapter 11 Plan of Fusion, Connect, Inc., and Its Subsidiary Debtors*, Doc. No. 680 (the "Plan");

**WHEREAS**, on January 2, 2020, the Bankruptcy Court entered the *Stipulation, Agreement, and Order Resolving AT&T's Objection to Proposed Cured Amount*, Doc No. 703 (the "Stipulation") pursuant to which all contracts and agreements between AT&T Corp. and its affiliates (collectively, "AT&T") and Fusion (collectively, the "Stipulation Contracts"), were to be assumed by Fusion on the effective date of the Plan (which under the Plan was January 14, 2020, see Doc. 725);

**WHEREAS**, in connection with the Stipulation, AT&T and Fusion agreed to certain amendments to the Stipulation Contracts set forth in a term sheet ("Term Sheet") that states the amendments would be effective on the Effective Date, which is also the effective date of the Plan;

**WHEREAS**, in 2018, Birch Communications, Inc. underwent an organizational change pursuant to which certain of its affiliated entities listed in this Agreement became indirect subsidiaries of Fusion Connect, Inc. and certain other affiliated entities of Birch Communications, Inc. were spun off to Lingo Management, LLC, which is a wholly owned subsidiary of Lingo Communications, LLC; and

**WHEREAS**, each FLBE listed in each row of Column B of Exhibit A changed its legal name and wishes to reflect its name change as set forth in Column C of the same row of Exhibit A, as applicable (“Fusion’s New Legal Name” or “FNLN”) in each of the Agreements listed in each row of Exhibit A; and

**NOW, THEREFORE**, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the Agreement as follows:

1. The Amendment is composed of the foregoing recitals, the terms and conditions, contained within, along with Exhibit A attached hereto, all of which are hereby incorporated within this Amendment by this reference and constitute a part of this Amendment.
2. Each of the Agreements listed in each row of Exhibit A is hereby amended to reflect the applicable name change from the FLBE shown in each row of Column B of Exhibit A to the FNLN as shown in Column C of same row of Exhibit A.
3. For each account previously billed to a specific FLBE, AT&T shall reflect that name change from the applicable FLBE to the applicable FNLN only for the main billing account (header card). AT&T shall not be obligated, whether under this Amendment or otherwise, to make any other changes to AT&T’s records with respect to those accounts, including to the services and items provided and/or billed thereunder or under the Agreement. Without limiting the foregoing, the applicable FNLN affirms, represents, and warrants that the ACNA and OCN for those accounts shall not change from that previously used by the applicable FLBE with AT&T for those accounts and the services and items provided and/or billed thereunder or under the Agreement.
4. Upon execution of this Amendment by the Parties, each FLBE shall operate with AT&T under the applicable FNLN for those accounts. Such operation shall include, by way of example only, submitting orders under the applicable FNLN, and may include labeling (including re-labeling) equipment and facilities with the applicable FNLN. Any change in a FLBE name including a change in the “d/b/a”, or due to assignment or transfer of this Agreement wherein only the FLBE’s name is changing, and no FLBE Company Code(s) (ACNA/CIC/OCN) are changing, constitutes a name change (“Name Change”) under this Section. For any Name Change and if requested by AT&T, the applicable FNLN is responsible for (a) providing proof of compliance with industry standards related to any Company Code(s), including notification of the name change to the appropriate issuing authority of those Company Code(s) as required; and (b) for any future Name Change, FNLN must submit the appropriate service request to AT&T-21STATE to update all applicable billing accounts (BANs). Subject to the Term Sheet, each Fusion entity associated with a FNLN under the ICAs listed in Exhibit A is responsible for the applicable processing/administration and nonrecurring charges for each service request, if applicable. Should any Fusion entity associated with a FNLN under the ICAs listed in Exhibit A desire to change its name on individual circuits and/or End User records, the FNLN must submit the appropriate service request(s) to AT&T-21STATE to update the FNLN on individual circuits and/or End User records, and such FNLN is responsible for all applicable processing/administration and nonrecurring charges for each of those service request(s).
5. The Notices Section from the Agreements are replaced with the notices language below. References to CLEC below shall be to the applicable FNLN listed in Column C of Exhibit A for each of the Agreements listed in each row of Exhibit A.

**N. Notices**

- N.1 Notices given by CLEC to AT&T under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
- N.1.1 delivered by electronic mail (email).
  - N.1.2 delivered by facsimile.
- N.2 Notices given by AT&T to the CLEC under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
- N.2.1 delivered by electronic mail (email) provided CLEC has provided such information in Section N.4 below.



N.2.2 delivered by facsimile provided CLEC has provided such information in Section N.4 below.

N.3 Notices will be deemed given as of the earliest of:

N.3.1 the date of actual receipt.

N.3.2 notice by email shall be effective on the date it is officially recorded as delivered by delivery receipt and in the absence of such record of delivery, it shall be presumed to have been delivered on the date sent.

N.3.3 on the date set forth on the confirmation produced by the sending facsimile machine when delivered by facsimile prior to 5:00 p.m. in the recipient's time zone, but the next Business Day when delivered by facsimile at 5:00 p.m. or later in the recipient's time zone.

N.4 Notices will be addressed to the Parties as follows:

NOTICE CONTACT	CLEC CONTACT
NAME/TITLE	James P. Prenetta, Jr. Executive Vice President and General Counsel
STREET ADDRESS	210 Interstate North Parkway, Suite 300
CITY, STATE, ZIP CODE	Atlanta, GA 30339
PHONE NUMBER*	212-201-2425
FACSIMILE NUMBER	N/A
EMAIL ADDRESS	Jprenetta@fusionconnect.com
With a copy to:	
NAME/TITLE	Pamela L. Hintz Vice President of Regulatory Compliance
STREET ADDRESS	210 Interstate North Parkway, Suite 300
CITY, STATE, ZIP CODE	Atlanta, GA 30339
PHONE NUMBER*	978-848-2055
FACSIMILE NUMBER	N/A
EMAIL ADDRESS	pamela.hintz@fusionconnect.com
	AT&T CONTACT
NAME/TITLE	Contract Management ATTN: Notices Manager
FACSIMILE NUMBER	(214) 712-5792
EMAIL ADDRESS	The current email address as provided on AT&T's CLEC Online website

\*Informational only and not to be considered as an official notice vehicle under this Section.

N.5 Either Party may unilaterally change its designated contact name, address, email address, and/or facsimile number for the receipt of Notices by giving written Notice to the other Party in compliance with this Section N. Unless explicitly stated otherwise, any change to the designated contact name, address, email address, and/or facsimile number will replace such information currently on file. Any Notice to change the designated contact name, address, email address, and/or facsimile number for the receipt of Notices shall be deemed effective ten (10) calendar days following receipt by the other Party.

N.6 In addition, CLEC agrees that it is responsible for providing AT&T with CLEC's OCN and ACNA numbers for the states in which CLEC is authorized to do business and in which CLEC is requesting that this Agreement apply. CLEC may change and/or add to the OCN and/or ACNA information in its CLEC Profiles and in doing so, CLEC shall also update its CLEC Profiles through the applicable form and/or web-based interface.

- N.6.1 CLEC may not order services under a new account and/or subsequent state certification, established in accordance with this Section until the CLEC Profile changes have been fully implemented.
- N.6.2 For a period of not more than one hundred and twenty (120) days after the date of last signature to this Amendment, CLEC may be able to place orders for certain services from AT&T without having properly updated its existing CLEC Profiles. Thereafter, AT&T may at any time at its discretion eliminate such functionality without additional notice. At such time, if CLEC has not properly updated its CLEC Profile, ordering capabilities may cease until CLEC has updated its CLEC Profile and AT&T has had time to validate and implement the CLEC Profile changes, usually within thirty (30) days of CLEC notifying AT&T that it had completed such updates.
- N.7 AT&T communicates official information to CLECs via its Accessible Letter, or other applicable, notification processes. These processes involve electronic transmission and/or posting to the AT&T CLEC Online website, inclusive of a variety of subjects including declaration of a force majeure, changes on business processes and policies, and other product/service related notices not requiring an amendment to this Agreement.
6. Other than the Chapter 11 case referenced above in the recitals, in the event that a voluntary or involuntary petition is filed by or against CLEC under bankruptcy or insolvency laws, or any law relating to the relief of debtors, readjustment of indebtedness, debtor reorganization or composition or extension of debt (any such proceeding shall be known as an "Insolvency Proceeding"), then: (a) all rights of AT&T under such laws, including, without limitation, all rights of AT&T under 11 U.S.C. § 366, shall be preserved, and CLEC's assumption of this Agreement shall in no way impair such rights of AT&T; and (b) all rights of CLEC resulting from CLEC's assumption of this Agreement shall be subject to and modified by any Stipulations and Orders entered in the Insolvency Proceeding, including, without limitation, any Stipulation or Order providing adequate assurance of payment to AT&T pursuant to 11 U.S.C. § 366. All monetary obligations of the parties to one another under CLEC's Agreement(s) shall remain in full force and effect unless otherwise negotiated and shall constitute monetary obligations of the parties under this Agreement. In the event that this Agreement is assumed pursuant to 11 U.S.C. § 365 or any other similar law in an Insolvency Proceeding, such monetary obligations shall be cured as part of such assumption unless otherwise agreed and memorialized by CLEC and AT&T in writing.
7. This Amendment shall be deemed to revise the terms and provisions of each of the Agreements only to the extent necessary to give effect to the terms and provisions of this Amendment. In the event of a conflict between the terms and provisions of this Amendment and the terms and provisions of any of the Agreements (including all incorporated or accompanying Appendices, Addenda, and Exhibits to a particular Agreement), this Amendment shall govern, provided, however, that the fact that a term or provision appears in this Amendment but not in a particular Agreement, or in the Agreement but not in this Amendment, shall not be interpreted as, or deemed grounds for finding, a conflict for purposes of this Amendment.
8. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying each of the Agreements (including intervening law rights asserted by either Party via written notice predating this Amendment with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into any of the Agreements or which may be the subject of further review).
9. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreements, but rather, shall be coterminous with such Agreements.
10. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENTS SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
11. Signatures by all Parties to this Amendment are required to effectuate this Amendment. This Amendment may be executed in counterparts. Each counterpart shall be considered an original and such counterpart shall together constitute one and the same instrument.
12. This Amendment shall be filed with the applicable state Commission and effective as follows: For Alabama, Arkansas, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Michigan, Mississippi, Missouri, Nevada, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, this Amendment is effective upon filing. For Ohio: Based on

the Public Utilities Commission of Ohio Rules, the Amendment is effective upon filing and is deemed approved by operation of law on the 91st day after filing. For California: Pursuant to Resolution ALJ 257, this filing will become effective, absent rejection of the Advice Letter by the Commission, upon thirty (30) days after the filing date of the Advice Letter to which this Amendment is appended. For Wisconsin: Pursuant to Wisconsin Statute § 196.40, this Amendment shall become effective ten (10) days after the mailing date of the final order approving this Amendment.

**EXHIBIT A**

AT&T ILEC Entity Name ("AT&T")	Fusion's Legacy Birch Entity ("FLBE")	Fusion's New Legal Name ("FNLN")	Fusion ACNA	Fusion CLEC OCN	Fusion ULEC/UNEP OCN	Fusion Resale OCN	CIC Code	Contract Type	Approved Date
Col. A	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J
BellSouth Telecommunications, LLC d/b/a AT&T ALABAMA;	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG ENC TTU UID	2828, 1897, 169C, 5409,	168C, 624A, 2720, 2828	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7700, 6104	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	7/1/2008
Southwestern Bell Telephone Company d/b/a AT&T ARKANSAS	Birch Communications, Inc. d/b/a Birch Communications	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG ENC	372F, 969A	674C, 283D, 3244	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775. 4147,	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	1/21/2009
Pacific Bell Telephone Company d/b/a AT&T CALIFORNIA	Cbeyond Communications, LLC	Fusion Communications, LLC	AXJ, IOX, VLK, BYG, NIK, SUU, UID, ENC	206C, 580F, 4961, 5370, 9222	3621, 5370, 4961	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 7012, 4147, 4363	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	1/19/2008
BellSouth Telecommunications, LLC d/b/a AT&T FLORIDA	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, ENC, SUU, TTU, UID	2721, 1898, 206A, 4198, 5128, 018A, 0657, 152D, 155B, 177E, 3135, 3872, 2720	7011, 9353, 170C, 5741, 610E, 5739, 6236, 8368, 2720, 4198	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775,4147 7012, 7700, 1604	5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	5/26/2010

AT&T ILEC Entity Name ("AT&T")	Fusion's Legacy Birch Entity ("FLBE")	Fusion's New Legal Name ("FNLN")	Fusion ACNA	Fusion CLEC OCN	Fusion ULEC/UNEP OCN	Fusion Resale OCN	CIC Code	Contract Type	Approved Date
Col. A	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J
BellSouth Telecommunications, LLC d/b/a AT&T FLORIDA	Cbeyond Communications, LLC	Fusion Communications, LLC (d/b/a Fusion Communications Services, LLC)	BYG	700E		176J	5954	Interconnection Agreement	6/27/2007
BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, ENC, TTU, UID	1986, 2720, 4361, 053H, 144H, 5348, 817A	055G, 817A, 1768, 171C, 4361	7039, 7611, 8860, 7096, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 6104 7700	5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/8/2008
BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA	Cbeyond Communications, LLC	Fusion Communications Services, LLC	BYG	1769		176J	5954	Interconnection Agreement	1/9/2007
Illinois Bell Telephone Company, LLC d/b/a AT&T ILLINOIS (Previously referred to as Illinois Bell Telephone Company d/b/a AT&T ILLINOIS)	Cbeyond Communications, LLC	Fusion Communications, LLC	AXJ, IOX, VLK, BYG, ENC, UID	2491, 4327, 590E	950C	7096, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 6104, 176J	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/18/2004
Indiana Bell Telephone Company Incorporated d/b/a AT&T INDIANA	Birch Communications, Inc. (n/k/a Fusion Cloud Services, LLC)	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, UID, ENC	1899, 3136	673C, 3241	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	6/7/2007
Southwestern Bell Telephone Company d/b/a AT&T KANSAS	Birch Telecom of Kansas, Inc.	Fusion Telecom of Kansas, LLC	AXJ, IOX, VLK, BYG, UID, ENC	4186, 4910, 4911, 9238, 8856, 0840	379G, 984A, 675C, 8856, 4186	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147	5954, 5530, 5957, 5533, 0678, 0859	Interconnection Agreement	1/25/2006
BellSouth Telecommunications, LLC d/b/a AT&T KENTUCKY	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG,	2722, 0393, 7514,	1940, 9289, 172C, 5743, 252A, 626A, 9360, 2720	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G,	5954, 5530, 5957, 5533,	Interconnection Agreement	6/27/2008

AT&T ILEC Entity Name ("AT&T")	Fusion's Legacy Birch Entity ("FLBE")	Fusion's New Legal Name ("FNLN")	Fusion ACNA	Fusion CLEC OCN	Fusion ULEC/UNEP OCN	Fusion Resale OCN	CIC Code	Contract Type	Approved Date
Col. A	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J
			UID, SEQ, ENC, TTU,	3133, 1940		384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147, 7700	0678, 0679, 0859		
BellSouth Telecommunications, LLC d/b/a AT&T LOUISIANA	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, ENC, TTU, UID	0947, 1738, 3133, 1940	173C, 5015, 572A, 9316, 9567	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7700, 6104, 4147	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	9/11/2008
Michigan Bell Telephone Company d/b/a AT&T MICHIGAN	Cbeyond Communications, LLC	Fusion Communications, LLC	AXJ, IOX, VLK, BYG, UID, ENC	288E, 2211, 4328, 9352, 9106, 562D	4328, 671C	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7617, 6104, 7729	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	11/9/2006
Southwestern Bell Telephone Company d/b/a AT&T MISSOURI	Birch Telecom of Missouri, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, UID, ENC	1428, 4736, 8665, 034H, 9335, 215D	916F, 8665	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7617, 6104	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/12/2005
BellSouth Telecommunications, LLC d/b/a AT&T MISSISSIPPI	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, ENC, UID	5174, 3731, 5317, 2720	5744, 3239, 6236, 9292, 9337, 5317, 2720	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 8860, 6104, 4147	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/22/2008
Nevada Bell Telephone Company d/b/a AT&T NEVADA and AT&T Wholesale	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK,	137H	253A, 3238, 515B	7039, 7611, 8860, 7096, 176J, 7617,	5954, 5530, 5957,	Interconnection Agreement	4/14/2014

AT&T ILEC Entity Name ("AT&T")	Fusion's Legacy Birch Entity ("FLBE")	Fusion's New Legal Name ("FNLN")	Fusion ACNA	Fusion CLEC OCN	Fusion ULEC/UNEP OCN	Fusion Resale OCN	CIC Code	Contract Type	Approved Date
Col. A	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J
			BYG, ENC			165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147	5533, 0678, 0679, 0859		
BellSouth Telecommunications, LLC d/b/a AT&T NORTH CAROLINA	Birch Communications Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, ENC, TTU, UID	3758, 2435, 3137, 2720	175C, 5745, 577A, 9317, 9354, 3137, 3758	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7700, 4147, 6104	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/8/2008
The Ohio Bell Telephone Company d/b/a AT&T Ohio	Birch Communications, Inc. (n/k/a Fusion Cloud Services, LLC)	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, ENC, UID	2212, 230F, 159D, 4329	672C, 007A	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 6104	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/9/2007
Southwestern Bell Telephone Company d/b/a AT&T OKLAHOMA	Birch Telecom of Oklahoma, Inc.	Fusion Cloud Services, LLC (d/b/a Fusion Cloud Services of Oklahoma, LLC)	AXJ, IOX, VLK, BYG, UID, ENC	4833, 3642, 9223, 9575	921A, 3237	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/24/2006
BellSouth Telecommunications, LLC d/b/a AT&T SOUTH CAROLINA	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, ENC, TTU, UID	2441, 3094, 5369, 9318	8067, 174C, 5746, 5369, 3094	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7700, 4147, 6104	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	7/16/2008
BellSouth Telecommunications, LLC d/b/a AT&T TENNESSEE	Birch Communications, Inc.	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, TTU, UID	3290, 5390	476C, 5859, 5390, 579A, 3290, 1739	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F,	5954, 5530, 5957, 5533, 0678,	Interconnection Agreement	7/14/2008

AT&T ILEC Entity Name ("AT&T")	Fusion's Legacy Birch Entity ("FLBE")	Fusion's New Legal Name ("FNLN")	Fusion ACNA	Fusion CLEC OCN	Fusion ULEC/UNEP OCN	Fusion Resale OCN	CIC Code	Contract Type	Approved Date
Col. A	Col. B	Col. C	Col. D	Col. E	Col. F	Col. G	Col. H	Col. I	Col. J
			ENC, UID			7096, 307G, 7276, 7775, 7700, 6104, 4147	0679 0859		
Southwestern Bell Telephone Company d/b/a AT&T TEXAS	Birch Telecom of Texas Ltd., L.L.P.	Fusion Telecom of Texas, Ltd., LLP	AXJ, IOX, VLK, UID, ENC, NIK	4330, 4833, 9473, 3750, 4737, 8861, 9221, 4911	6239, 496A, 9589, 3750, 4737, 4364	7039, 7611, 8860, 7096, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 7617, 6104, 7729, 4147	5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/29/2005
Southwestern Bell Telephone Company d/b/a AT&T TEXAS	Cbeyond Communications, LLC	Fusion Communications, LLC (d/b/a Fusion Communications Services, LLC)	BYG	2152		176J	5954	Interconnection Agreement	8/29/2005
Wisconsin Bell, Inc. d/b/a AT&T WISCONSIN	Birch Communications, Inc. (n/k/a Fusion Cloud Services, LLC)	Fusion Cloud Services, LLC	AXJ, IOX, VLK, BYG, ENC, UID	1747, 247D, 3246, 5240	247D, 5240, 3246	7039, 7611, 8860, 7096, 176J, 7617, 165J, 343G, 384G, 581F, 7096, 307G, 7276, 7775, 4147, 7617, 6104, 7729	5954, 5530, 5957, 5533, 0678, 0679, 0859	Interconnection Agreement	8/6/2007