BELLSOUTH® / CLEC Agreement

Customer Name: Plant Telenet, Inc.

Plant Telenet, Inc 2007 Adoption of Comcast Phone LLC	2
Adoption Papers	3
Signature Page	Ć
Exhibit 1	7

CLEC Agreement with:

Plant Telenet, Inc.

Page 2 of 27 CCCS 2 of 7

AGREEMENT

This Agreement, which shall become effective thirty (30) days following the date of the last signature of both Parties ("Effective Date"), is entered into by and between Plant Telenet, Inc. ("Plant"), a Domestic Profit corporation on behalf of itself, and BellSouth Telecommunications, Inc. d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee, ("AT&T"), having an office at 675 W. Peachtree Street, Atlanta, Georgia, 30375, on behalf of itself and its successors and assigns.

WHEREAS, the Telecommunications Act of 1996 (the "Act") was signed into law on February 8, 1996; and

WHEREAS, pursuant to Section 252(i) of the Act, for purposes of this Agreement, CLEC has adopted the Comcast Phone, LLC for the State(s) of Florida, Georgia and Kentucky.

WHEREAS, Plant has requested that AT&T make available the interconnection agreement in its entirety executed between AT&T and Comcast Phone, LLC dated September 25, 2005 for the State(s) of Florida, Georgia and Kentucky.

NOW, THEREFORE, in consideration of the promises and mutual covenants of this Agreement, Plant and AT&T hereby agree as follows:

1. Plant and AT&T shall adopt in its entirety the Comcast Phone, LLC Interconnection Agreement dated September 25, 2005 and any and all amendments to said agreement executed and approved by the appropriate state regulatory commission as of the date of the execution of this Agreement. The Comcast Phone, LLC Interconnection Agreement and all amendments are attached hereto as Exhibit 1 and incorporated herein by this reference. The adoption of this agreement with amendment(s) consists of the following:

ITEM	NO.
	PAGES
Table of Contents	1
Adoption Papers	4
Title Page	1
Exhibit 1 Cover Page	1
Comcast Phone, LLC Interconnection Agreement	426
Amendment dated 03/31/06	20
Amendment dated 02/28/07	2
TOTAL	455

Version: 04/23/07

- In the event that Plant consists of two (2) or more separate entities as set forth in the preamble to this Agreement, all such entities shall be jointly and severally liable for the obligations of Plant under this Agreement.
- The term of this Agreement shall be from the Effective Date as set forth above and shall expire as set forth in Section 2, General Terms and Conditions of the Comcast Phone, LLC Interconnection Agreement. For the purposes of determining the expiration date of this Agreement pursuant to Section 2 of the Comcast Phone, LLC Interconnection Agreement, the effective date shall be thirty (30) days following the date of the last signature.
- Plant shall accept and incorporate any amendments to the Comcast Phone, LLC Interconnection Agreement executed as a result of any final judicial, regulatory, or legislative action.
- 5. In entering into this MFN Agreement, the Parties acknowledge and agree that neither Party waives, and each Party expressly reserves, any of its rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in this MFN Agreement (including intervening law rights asserted by either Party via written notice as to the Separate Agreement), with respect to any orders, decisions, legislation or proceedings and any remands by the FCC, state utility commission, court, legislature or other governmental body including, without limitation, any such orders, decisions, legislation, proceedings, and remands which were issued, released or became effective prior to the Effective Date of this MFN Agreement, or which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further government review.
- 6. Every notice, consent or approval of a legal nature, required or permitted by this Agreement shall be in writing and shall be delivered either by hand, by overnight courier or by US mail postage prepaid, or email if an email address is listed below. addressed to:

AT&T

AT&T Local Contract Manager 600 North 19th Street, 8th floor Birmingham, Alabama 35203

and

Business Markets Attorney **Suite 4300** 675 W. Peachtree St. Atlanta, GA 30375

Plant Telenet, Inc.

Version: 04/23/07

Gordon Duff P.O. Box 187, 1703 U.S. Hwy 82, W Tifton, GA 31793-0187 229-528-4777 Phone 229-528-6888 Fax gduff@planttel.net

or at such other address as the intended recipient previously shall have designated by written notice to the other Party. Where specifically required, notices shall be by certified or registered mail. Unless otherwise provided in this Agreement, notice by mail shall be effective on the date it is officially recorded as delivered by return receipt or equivalent, and in the absence of such record of delivery, it shall be presumed to have been delivered the fifth day, or next business day after the fifth day, after it was deposited in the mails.

Version: 04/23/07

Page 5 of 27 CCCS 5 of 7

IN WITNESS WHEREOF, the Parties have executed this Agreement through their authorized representatives.

BellSouth Telecommunications, Inc. d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee

Plant Telenet, Inc.

Name: Kristen E. Shore

Title: Director

Date: 9/5/07

Name: Danny E. Sterling

Title: President & General Manager

Date: August 28, 2007

Version: 04/26/07

EXHIBIT 1

Plant Telenet, Inc. Adoption of Comcast Phone, LLC

Page 7 of 27 CCCS 7 of 7

AT&T Wholesale Amendment

Contract Number: 22157

Page 2 of 20

Signature Page/<u>AT&T-21STATE</u>
Page 1 of 2
PLANT TELENET, INC.
Version: 4Q15 – 10/20/15

AMENDMENT

BETWEEN

BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA

AND

PLANT TELENET, INC.



Page 3 of 20

Signature Page/<u>AT&T-21STATE</u>
Page 2 of 2
PLANT TELENET, INC.
Version: 4Q15 – 10/20/15

Signature: <u>eSigned - Gordon Duff</u>	Signature: eSigned - William Bockelman
Name: eSigned - Gordon Duff (Print or Type)	Name: eSigned - William Bockelman
(Print or Type)	(Print or Type)
Title: <u>CFO</u>	Title: DIR-INTERCONNECTION AGREEMENTS
(Print or Type)	(Print or Type)
Date: <u>25 Jan 2017</u>	Date: 25 Jan 2017
Plant Telenet, Inc.	BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA by AT&T Services, Inc., its authorized agent

State	Resale OCN	ULEC OCN	CLEC OCN
GEORGIA			841E

Description	ACNA Code(s)
ACNA(s)	XPN

Page 4 of 20

PLANT TELENET, INC. Version: 03/23/16

AMENDMENT TO THE AGREEMENT BETWEEN PLANT TELENET, INC. AND BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA

This amendment ("Amendment") amends the Interconnection Agreement by and between BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA ("AT&T") and Plant Telenet, Inc. ("CLEC"). AT&T and CLEC are hereinafter referred to collectively as the "Parties" and individually as a "Party."

WHEREAS, AT&T and CLEC are Parties to an Interconnection Agreement under Sections 251 and 252 of the Communications Act of 1934, as amended (the "Act"), approved February 18, 2008 and as subsequently amended ("Agreement"); and

WHEREAS, the Parties desire to amend the Agreement to implement the *Lifeline and Link Up Reform and Modernization* et al., WC Docket No. 11-42 et al., Second Report and Order, FCC 15-71, Released June 22, 2015 ("FCC Lifeline Order"); and

WHEREAS, the Parties desire to amend the Agreement to implement to the *Connect America Fund et al.*, WC Docket No. 10-90 et al, Report and Order issued by the Federal Communications Commission ("FCC") on November 18, 2011 (FCC 11-161), and as amended by the FCC on December 23, 2011 (FCC 11-189) ("FCC ICC Reform Order"), and

WHEREAS, the Parties desire to amend the Agreement to implement the *Petition of USTelecom for Forbearance Pursuant* to 47 U.S.C. § 160(c) from Enforcement of Obsolete ILEC Legacy Regulations That Inhibit Deployment of Next- Generation Networks, WC Docket No. 14-192, Released December 28, 2015 ("FCC US Telecom Forbearance Order"), and

WHEREAS, the Parties desire to add rates and provisions related to Transit Traffic Services, modify certain provisions related to Termination of Agreement After Initial Term Expiration and to modify certain provisions related to Customer Information Services.

NOW, THEREFORE, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the Agreement as follows:

1. The Amendment is composed of the foregoing recitals, the terms and conditions, contained within, Exhibit A – Customer Information Services and Exhibit B - Pricing Sheet, all of which are hereby incorporated within this Amendment by this reference and constitute a part of this Amendment.

2. Lifeline and Link Up Services

2.1. Delete the rates, terms and conditions related to Lifeline and Link Up service offerings from the Agreement. AT&T will stop providing resold Lifeline and Link Up services in all jurisdictions as required by the FCC Lifeline Order. Lifeline and Link Up service will no longer be available under the Agreement beginning 180 days after Federal Register publication of the Office of Management and Budget's (OMB) approval.

3. Intercarrier Compensation

3.1. The Parties hereby implement the intercarrier compensation rates reflected in the Pricing Sheet attached hereto as Exhibit B, for the termination of all Section 251(b)(5) Traffic exchanged between the Parties in the applicable state(s). The intercarrier compensation rates included in Exhibit B hereby supersede the existing rate elements included in the Agreement for purposes of reciprocal compensation.

4. Forbearance

4.1. Delete the rates, terms and conditions related to the unbundling of a 64 kbps voice-grade channel to provide narrowband services over fiber where an incumbent LEC retires a copper loop it has overbuilt with a fiber-to-the-home or fiber-to-the-curb loop.

5. Termination of Agreement After Initial Term Expiration

Page 2 of 6 PLANT TELENET, INC. Version: 03/23/16

- 5.1. Sections 2.1 through 2.6 of the General Terms and Conditions of the Agreement are hereby replaced with the following:
 - 2.1 The term of this Agreement shall be three years beginning on the Effective Date.
 - 2.2 Termination for Nonperformance or Breach:
 - 2.2.1 Notwithstanding any other provision of this Agreement, either Party may terminate this Agreement and the provision of any Interconnection Services provided pursuant to this Agreement, at the sole discretion of the terminating Party, in the event that the other Party fails to perform a material obligation or breaches a material term of this Agreement and the other Party fails to cure such nonperformance or breach within forty-five (45) calendar days after written Notice thereof. If the nonperforming Party fails to cure such nonperformance or breach within the forty-five (45) calendar day period provided for within the original Notice, then the terminating Party will provide a subsequent written Notice of the termination of this Agreement and such termination shall take effect immediately upon delivery of written Notice to the other Party.
 - 2.2.2 If, at any time during the term of this Agreement, AT&T-21STATE is unable to contact CLEC pursuant to the Notices provision hereof or any other contact information provided by CLEC under this Agreement, and there are no active services being provisioned under this Agreement, then AT&T-21STATE may, at its discretion, terminate this Agreement, without any liability whatsoever, upon sending of notification to CLEC pursuant to the Notices Section hereof.
 - 2.3 Termination of Agreement after initial term expiration:
 - 2.3.1 Where CLEC has no End Users or is no longer purchasing any services under this Agreement, CLEC may terminate the Agreement by providing "Notice of Termination" to AT&T-21STATE at any time after the initial term of this Agreement. After termination the Parties' liability for termination of this Agreement shall be limited to obligations under the Survival Section of this GT&C.
 - 2.3.2 Where CLEC has End Users and/or is purchasing Interconnection Services under this Agreement and either Party seeks to terminate this Agreement, CLEC shall cooperate in good faith to effect an orderly transition of service under this Agreement. CLEC shall be solely responsible (from a financial, operational and administrative standpoint) to ensure that its End Users are transitioned to a new LEC, Vendor or to another AT&T service prior to the termination date of this Agreement.
 - 2.3.3 If at any time within one hundred and eighty (180) days or any time thereafter of the expiration of the Term, if either Party serves "Notice of Expiration" or Notice of Termination (if served after Expiration), CLEC shall have ten (10) calendar days to provide AT&T-21STATE written confirmation to the Notice of Expiration indicating if CLEC wishes to pursue a successor agreement with AT&T-21STATE or terminate its Agreement. CLEC shall identify the action to be taken in each of the applicable state(s). If CLEC wishes to pursue a successor agreement with AT&T-21STATE, CLEC shall attach to its written confirmation or Notice of Expiration, a written request to commence negotiations with AT&T-21STATE under Sections 251/252 of the Act and identify each of the state(s) to which the successor agreement will apply. Upon receipt of CLEC's Section 252(a)(1) request, the Parties shall commence good faith negotiations for a successor agreement.
 - 2.3.4 If the Parties are in "Active Negotiations" (negotiations within the statutory clock established in the Act under Section 252(b)) or have filed for arbitration with the Commission upon expiration date of the Agreement AT&T-21STATE shall continue to offer services to CLEC pursuant to the rates, terms and conditions set forth in this Agreement until a successor agreement becomes effective between the Parties. AT&T-21STATE's obligation to provide services under this Agreement beyond the expiration date conditions upon the Parties

Page 3 of 6 PLANT TELENET, INC. Version: 03/23/16

adherence to the timeframes established within Section 252(b) of the Act. If CLEC does not adhere to said timeframes or CLEC withdraws its arbitration or seeks an extension of time or continuance of such arbitration without AT&T-21STATE's consent, AT&T-21STATE may provide Notice to CLEC that all services provided thereafter shall be pursuant to the rates, terms and conditions set forth in AT&T-21STATE's then current standard interconnection agreement ("Generic") as found on AT&T's CLEC Online website.

- 2.3.5 Either on or following the expiration date of this Agreement, if the Parties have not entered into a new agreement or are not in Active Negotiations as described in Section 8.4.4 above, the Agreement shall remain in full force and effect on a month to month basis unless both Parties mutually agree to terminate, or either Party provides "Notice of Termination" as provided for in Section 8.4.
- 2.3.6 AT&T-21STATE may reject a request under Section 252 for a new agreement if CLEC has an outstanding balance under this Agreement. CLEC may send a subsequent notice under Section 252 when the outstanding balance has been paid in full.

Customer Information Services (CIS)

- 6.1. With the exception of 6.3 herein, delete all rates, terms and conditions pertaining to Customer Information Services, including but not limited to services related to Operator Services (OS), Directory Assistance (DA), Directory Assistance Listings (DAL), Inward Assistance Operator Services (INW) and White Pages from the Agreement.
- 6.2. Add Attachment 06 Operator Services and Directory Assistance (OS/DA), attached hereto as Exhibit A; and the Operator Services and Directory Assistance (OS/DA) rates reflected in the Pricing Sheet, attached hereto as Exhibit B, to the Agreement.
- 6.3. Add the following provisions to the Attachment or Appendix for Resale
 - CIS.1 For Resale service, AT&T will provide Customer Information Services to CLEC's End Users where technically feasible and/or available to AT&T retail End Users. Dialing, response, and sound quality will be provided in parity to AT&T retail End Users.
 - CIS.2 CLEC is solely responsible for the payment of all charges for all services furnished under this Attachment, including but not limited to calls originated or accepted at CLEC's location and its End Users' service locations.
 - CIS.3 Interexchange carrier traffic (e.g., sent-paid, information services and alternate operator services messages) received by AT&T for billing to Resale End User accounts will be returned as unbillable and will not be passed to CLEC for billing. An unbillable code will be returned with those messages to the carrier indicating that the messages were generated by a Resale account and will not be billed by AT&T.
 - CIS.4 AT&T shall not be responsible for the manner in which utilization of Resale Services or the associated charges are allocated to End Users or others by CLEC. Applicable rates and charges for services provided to CLEC under this Attachment will be billed directly to CLEC and shall be the responsibility of CLEC.

Charges billed to CLEC for all services provided under this Attachment shall be paid by CLEC regardless of CLEC's ability or inability to collect from its End Users for such services.

If CLEC does not wish to be responsible for payment of charges for calling card, collect, or third number billed calls (Alternately Billed Traffic or "ABT") or toll and information services (for example, 900 calls), CLEC must order the appropriate available blocking for lines provided under this Attachment and pay any applicable charges. It is the responsibility of CLEC to order the appropriate toll restriction or blocking on lines resold to End Users. CLEC acknowledges that blocking is not available for certain types of calls, including without limitation 800, 888, 411 and Directory Assistance Express Call Completion. Depending on the origination point, for example, calls originating from

Page 4 of 6 PLANT TELENET, INC. Version: 03/23/16

correctional facilities, some calls may bypass blocking systems. CLEC acknowledges all such limitations and accepts all responsibility for any charges associated with calls for which blocking is not available and any charges associated with calls that bypass blocking systems.

- 7. The Parties agree to replace Section 19 from the Agreement with the following language:
 - Notices
 - Notices given by CLEC to AT&T under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
 - 19.1.1 delivered by electronic mail (email).
 - 19.1.2 delivered by facsimile.
 - Notices given by AT&T to the CLEC under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
 - 19.2.1 delivered personally, delivered by express delivery service or mail first class U.S. Postal Service, with postage prepaid and a return receipt requested.
 - 19.2.2. delivered by electronic mail (email) provided CLEC has provided such information in Section 19.4 below.
 - 19.2.3 delivered by facsimile provided CLEC has provided such information in Section 19.4 below.
 - 19.3 Notices will be deemed given as of the earliest of:
 - 19.3.1 the next Business Day when sent via express delivery service.
 - 19.3.2 five (5) calendar days after mailing in the case of first class or certified U.S. Postal Service.
 - 19.3.3 the date of actual receipt.
 - 19.3.4 notice by email shall be effective on the date it is officially recorded as delivered by delivery receipt and in the absence of such record of delivery, it shall be presumed to have been delivered on the date sent.
 - 19.3.5 on the date set forth on the confirmation produced by the sending facsimile machine when delivered by facsimile.
 - 19.4 Notices will be addressed to the Parties as follows:

NOTICE CONTACT	CLEC CONTACT
NAME/TITLE	Gordon Duff CFO
STREET ADDRESS	P. O. Box 187, 1703 U. S. Hwy 82, W
CITY, STATE, ZIP CODE	Tifton, GA 31793
PHONE NUMBER*	229-528-4777
FACSIMILE NUMBER	229-528-6888
EMAIL ADDRESS	gduff@planttel.net

	AT&T CONTACT
NAME/TITLE	Contract Management ATTN: Notices Manager
FACSIMILE NUMBER	(214) 712-5792

Page 8 of 20

Page 5 of 6 PLANT TELENET, INC. Version: 03/23/16

EMAIL ADDRESS	The current email address as provided on
	AT&T's CLEC Online website

*Informational only and not to be considered as an official notice vehicle under this Section.

- 19.5 Either Party may unilaterally change its designated contact name, address, email address, and/or facsimile number for the receipt of Notices by giving written Notice to the other Party in compliance with this Section 19. Unless explicitly stated otherwise, any change to the designated contact name, address, email address, and/or facsimile number will replace such information currently on file. Any Notice to change the designated contact name, address, email address, and/or facsimile number for the receipt of Notices shall be deemed effective ten (10) calendar days following receipt by the other Party.
- In addition, CLEC agrees that it is responsible for providing AT&T with CLEC's OCN and ACNA numbers for the states in which CLEC is authorized to do business and in which CLEC is requesting that this Agreement apply. In the event that CLEC wants to change and/or add to the OCN and/or ACNA information in the CLEC Profile, CLEC shall send written notice to AT&T to be received at least thirty (30) days prior to the change and/or addition in accordance with this Section 19 notice provision; CLEC shall also update its CLEC Profile through the applicable form and/or web-based interface.
 - 19.6.1 CLEC may not order services under a new account and/or subsequent state certification, established in accordance with this Section until thirty (30) days after all information specified in this Section is received from CLEC.
 - 19.6.2 CLEC may be able to place orders for certain services in AT&T without having properly updated the CLEC Profile; however, at any time during the term of this Agreement without additional notice AT&T may at its discretion eliminate such functionality. At such time, if CLEC has not properly updated its CLEC Profile, ordering capabilities will cease, and CLEC will not be able to place orders until thirty (30) days after CLEC has properly updated its CLEC Profile.
- 19.7 AT&T communicates official information to CLECs via its Accessible Letter, or other applicable, notification processes. These processes involve electronic transmission and/or posting to the AT&T CLEC Online website, inclusive of a variety of subjects including declaration of a force majeure, changes on business processes and policies, and other product/service related notices not requiring an amendment to this Agreement.
- 8. There shall be no retroactive application of any provision of this Amendment prior to the Effective Date of an adopting CLEC's agreement.
- 9. This Amendment shall be deemed to revise the terms and provisions of the Agreement only to the extent necessary to give effect to the terms and provisions of this Amendment. In the event of a conflict between the terms and provisions of this Amendment and the terms and provisions of the Agreement (including all incorporated or accompanying Appendices, Addenda, and Exhibits to the Agreement), this Amendment shall govern, provided, however, that the fact that a term or provision appears in this Amendment but not in the Agreement, or in the Agreement but not in this Amendment, shall not be interpreted as, or deemed grounds for finding, a conflict for purposes of this Amendment.
- 10. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.
- 11. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather, shall be coterminous with such Agreement.
- 12. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.

Amendment – Lifeline/Link Up, ICC, Forbearance and CIS/<u>AT&T-21STATE</u>

Page 6 of 6 PLANT TELENET, INC. Version: 03/23/16

Page 9 of 20

- 13. Signatures by all Parties to this Amendment are required to effectuate this Amendment. This Amendment may be executed in counterparts. Each counterpart shall be considered an original and such counterparts shall together constitute one and the same instrument.
- 14. For Georgia: This Amendment shall be filed with and is subject to approval by the applicable state Commission and shall become effective ten (10) days following approval by such Commission.

Exhibit A
Attachment 06 – OS/DA/<u>AT&T-21STATE</u>
Page 1 of 9
PLANT TELENET, INC.
Version: 1Q16 - CLEC ICA – 05/05/16

Page 10 of 20

ATTACHMENT 06 – OPERATOR SERVICES AND DIRECTORY ASSISTANCE (f/k/a CUSTOMER INFORMATION SERVICES)

Page 11 of 20

Attachment 06 – OS/DA/<u>AT&T-21STATE</u>
Page 2 of 9
PLANT TELENET, INC.
Version: 1Q16 - CLEC ICA – 05/05/16

TABLE OF CONTENTS

<u>Sectio</u>	<u>Pag</u>	<u>je Number</u>
1.0	INTRODUCTION	3
2.0	DEFINITIONS	3
3.0	OPERATOR SERVICES (OS) / DIRECTORY ASSISTANCE (DA)	4
4.0	LISTINGS Error! Bookmark r	not defined.
5.0	GENERAL CONDITIONS FOR OPERATOR SERVICES (OS), DIRECTORY ASSISTANCE (DA	A)7
6.0	TERMINATION – ENTIRE ATTACHMENT 06 – OPERATOR ASSISTANCE AND DIRECTORY ASSISTANCE SERVICES	

Version: 1Q16 - CLEC ICA - 05/05/16

Page 12 of 20

1.0 INTRODUCTION

1.1 This Attachment sets forth the rates, terms and conditions under which AT&T-21STATE shall provide Operator Services/Directory Assistance (OS/DA) and Listings.

1.2 OS/DA:

- 1.2.1 This Attachment sets forth the rates, terms and conditions under which the Parties shall jointly carry out OS/DA on a wholesale basis for CLEC End Users residing in AT&T-21STATE's local Exchange territory, regardless of whether CLEC is serving its End Users via:
 - 1.2.1.1 CLEC's own physical Switches; or
 - 1.2.1.2 Resale of AT&T-21STATE Retail OS/DA service.
- 1.2.2 CLEC shall be the retail OS/DA provider to its End Users, and AT&T-21STATE shall be the wholesale provider of OS/DA operations to CLEC. AT&T-21STATE shall answer CLEC's End User OS/DA calls on CLEC's behalf, as follows:
 - 1.2.2.1 When the End User dials 0- or 0+ the telephone number, AT&T-21STATE shall provide the Operator Services described in Section 3.4 below. CLEC may set its own retail OS/DA rates, and CLEC therefore acknowledges its responsibility to obtain (a) End User agreement to the OS/DA retail rates (e.g., by tariff or contract), and (b) any necessary regulatory approvals for its OS/DA retail rates.
 - 1.2.2.2 In response to CLEC End User inquiries about OS/DA rates, where available and technically feasible, AT&T-21STATE operators shall quote CLEC retail OS/DA rates, provided by CLEC (see Section 3.6 below). If further inquiries are made about rates, billing and/or other "business office" questions, AT&T-21STATE's OS/DA operators shall direct the calling party's inquiries to a CLEC-provided contact number (also see Section 3.6 below).
- 1.2.3 CLEC shall pay the applicable OS/DA rates found in the Pricing Sheet based upon CLEC's status as a Facilities-Based CLEC or a reseller. Provided however, CLEC may serve both as a reseller and as a facilities-based provider and CLEC may convert its facilities-based End Users to Resale service, or vice versa, as described below in Section 3.6.7 below.
 - 1.2.3.1 CLEC acknowledges and understands that wholesale OS/DA rates differ between Resale and facilities-based service, and that both types of OS/DA wholesale rates are listed in the Pricing Sheet.
 - 1.2.3.2 Billing and payment details, including the assessment of late payment charges for unpaid balances, are governed by the General Terms and Conditions in this Agreement.

1.3 Listings:

1.3.1 This Attachment sets forth terms and conditions that apply to Resale and Facility-Based CLECs for subscriber listing information provided by AT&T-21STATE.

2.0 DEFINITIONS

- 2.1 "Consolidated Reference Rater (CRR)" provides reference information (business office and repair numbers) and rate quotes for CLEC End Users.
- 2.2 "Facilities-Based CLEC" means a CLEC that provides service through its own switch or a Third Party provider's switch.
- 2.3 "General Assistance" means a service in which the End User dialing 0 asks the OS operator for assistance. The operator will respond in accordance with OS methods and practices that are in effect at the time the End User makes an OS call where available and technically feasible.
- 2.4 "Listings" means information identifying the listed names of subscribers of carriers and subscribers' telephone numbers, addresses or primary advertising classification or any combination, and that carrier or affiliate has published, caused to be published or accepted for publication in any directory format.
- 2.5 "Services" means Operator Services/Directory Assistance (OS/DA) and Listings.

Page 4 of 9

Attachment 06 - OS/DA/AT&T-21STATE Page 13 of 20

PLANT TELENET, INC. Version: 1Q16 - CLEC ICA - 05/05/16

2.6 "Toll Center Code" means the three digit access tandem code ("ATC") that uniquely identifies a tandem switch in the Local Exchange Routing Guide (LERG) designated as providing access to operator services functions.

3.0 OPERATOR SERVICES (OS) / DIRECTORY ASSISTANCE (DA)

- 3.1 Dialing Parity:
 - 3.1.1 AT&T-21STATE will provide OS/DA to CLEC's End Users with no unreasonable dialing delays and at dialing parity with AT&T-21STATE retail OS/DA services.
- 3.2 Response Parity:
 - Where available and technically feasible, CLEC's End Users shall be answered by AT&T-21STATE's OS and 3.2.1 DA platforms with the same priority and using the same methods as for AT&T-21STATE's End Users.
 - 3.2.2 Any technical difficulties in reaching the AT&T-21STATE OS/DA platform (e.g., cable cuts in the OS/DA trunks, unusual OS/DA call volumes, etc.) will be experienced at parity with AT&T-21STATE End Users served via that same AT&T-21STATE End Office Switch.
- 3.3 Requirements to Physically Interconnect:
 - This section describes the physical interconnection and trunking requirements for a Facilities-Based CLEC to 3.3.1 interconnect with AT&T-21STATE's OS/DA switches.
 - 3.3.2 The demarcation point for OS/DA traffic between the Parties' networks need not coincide with the point of interconnection for the physical interconnection of all other inter-carrier voice traffic, but at a minimum must be in the Local Access and Transport Area (LATA) in which the CLEC's OS/DA traffic originates.
 - 3.3.2.1 Because CLEC's switch may serve End Users in more than one LATA, the Parties agree that CLEC's OS/DA traffic originates from the physical location of the End User dialing 0, 411, or 555-1212 and not the physical location of CLEC's switch.
 - 3.3.2.2 To the extent CLEC is serving via circuit-switched wireless technology, the physical location of the End User dialing 0, 411, or 555-1212 shall be deemed the End User's physical billing address, regardless of whether the End User may be roaming at the time of placing the OS/DA call.
 - 3.3.3 The Parties will establish an OS/DA demarcation point at the AT&T-21STATE's OS/DA switch. By mutual agreement, an alternative OS/DA demarcation point may be determined based on the following factors:
 - 3.3.3.1 The size and type of facilities needed to carry CLEC's switch-based OS/DA traffic;
 - 3.3.3.2 Whether CLEC wishes to interconnect for OS or DA, or both:
 - 3.3.3.3 Whether CLEC or CLEC's Affiliate is collocated in an AT&T-21STATE local tandem office and wishes to use the collocation as the OS/DA demarcation point; and
 - 3.3.3.4 Whether CLEC or CLEC's Affiliate already has existing OS/DA facilities in place to the AT&T-21STATE's OS/DA platforms.
 - 3.3.4 CLEC shall be financially responsible for the transport facilities to the AT&T-21STATE's switch(es). CLEC may self-provision these OS/DA facilities, lease them from Third Parties, or lease them from AT&T-21STATE's intrastate Special Access Tariff. CLEC shall remain financially responsible for the transport facilities to the AT&T-21STATE's switch(es) and/or any one-way trunk groups from its designated operator assistance and directory assistance (or OA/DA) switch to the AT&T-21STATE operator assistance switch until CLEC initiates and successfully disconnects such transport facilities and/or trunk groups.
 - General OS/DA Trunking Requirements: 3.3.5
 - 3.3.5.1 CLEC will initiate an Access Service Request (ASR) for all OS/DA trunk groups from its switch to the appropriate AT&T-21STATE OS/DA switches as a segregated one-way trunk group utilizing Multi-Frequency (MF) signaling. Unless technically infeasible, AT&T-21STATE will provision all such oneway trunk groups in the same manner and at the same intervals as for all other interconnection trunks between the Parties.

Page 14 of 20

Attachment 06 – OS/DA/<u>AT&T-21STATE</u>
Page 5 of 9
PLANT TELENET, INC.
Version: 1Q16 - CLEC ICA – 05/05/16

- 3.3.5.2 CLEC will employ Exchange Access Operator Services Signaling (EAOSS) from the AT&T-21STATE End Offices to the AT&T-21STATE OS/DA switches that are equipped to accept 10-Digit Signaling for Automatic Number Identification (ANI).
- 3.3.5.3 Where EAOSS is not available, Modified Operator Services Signaling (MOSS) will be utilized, and a segregated one-way trunk group with MF signaling will be established from CLEC to each AT&T-21STATE OS/DA switch for each served Numbering Plan Area (NPA) in the LATA.
- 3.3.6 Specific OS/DA Trunk Groups and Their Requirements
 - 3.3.6.1 Operator Service Trunks:
 - 3.3.6.1.1 CLEC shall establish a one-way trunk group from CLEC's switch to the AT&T-21STATE OS switch serving OS End Users in that LATA. An OS only trunk group will be designated with the appropriate OS traffic use code and modifier. If the trunk group transports combined OS/DA/DACC over the same trunk group, then the group will be designated with a different traffic use code and modifier for combined services. CLEC will have administrative control for the purpose of issuing ASRs on this one-way trunk group.
 - 3.3.6.2 DA/DA Call Completion (DACC) Trunks:
 - 3.3.6.2.1 Where permitted, CLEC shall establish a one-way trunk group from CLEC's switch to the AT&T-21STATE DA switch serving DA End Users in that LATA. If the trunk group transports DA/DACC only, but not OS, then the trunk group will be designated with the appropriate DA traffic use code and modifier.
 - 3.3.6.2.2 In AT&T-12STATE, if OS/DA/DACC is transported together on a combined trunk group, then the group will be designated with a different appropriate traffic use code and modifier from that used for a DA/DACC only trunk group. CLEC will have administrative control for the purpose of issuing ASRs on this one-way trunk group.
 - 3.3.6.2.3 In AT&T SOUTHEAST REGION 9-STATE, if OS/DA/DACC is transported together on a combined trunk group, then the group will be designated with an appropriate traffic use code and modifier. CLEC will have administrative control for the purpose of issuing ASRs on this one-way trunk group.
- 3.4 Operator Services Call Processing and Rates:
 - 3.4.1 AT&T-21STATE will assess its OS charges based upon whether the CLEC End User is receiving (a) manual OS (i.e., provided via an operator), or (b) automated OS (i.e., an OS switch equipment voice recognition feature, functioning either fully or partially without operators where available and technically feasible). The Pricing Sheet contains the full set of OS recurring and nonrecurring rates.
 - 3.4.2 AT&T-21STATE will provide OS to CLEC End Users where available and technically feasible to AT&T-21STATE End Users served in accordance with OS methods and practices in effect at the time the CLEC End User makes an OS call.
- 3.5 Directory Assistance Call Processing and Rates:
 - 3.5.1 AT&T-21STATE DA charges are assessed on a flat rate per call, regardless of call duration. The Pricing Sheet contains the recurring and nonrecurring rates.
 - 3.5.2 AT&T-21STATE will provide DA Services to CLEC End Users where available and technically feasible to AT&T-21STATE End Users served in accordance with DA Services methods and practices that are in effect at the time CLEC End User makes a DA call. AT&T-21STATE will provide the following DA services to a CLEC End User:
 - 3.5.2.1 <u>Local Directory Assistance</u> Consists of providing published name and telephone number.
 - 3.5.2.2 Directory Assistance Call Completion (DACC) A service in which a local or an intraLATA call to the

Exhibit A
Attachment 06 – OS/DA/<u>AT&T-21STATE</u>
Page 6 of 9
PLANT TELENET. INC.

Version: 1Q16 - CLEC ICA - 05/05/16

Page 15 of 20

- requested number is completed.
- 3.5.2.3 <u>National Directory Assistance (NDA)</u> A service whereby callers may request published name and telephone number outside their LATA or local calling area for any listed telephone number in the United States.
- 3.5.2.4 <u>Reverse Directory Assistance (RDA)</u> Consists of providing listed local and national name and address information associated with a telephone number.
- 3.5.2.5 <u>Business Category Search (BCS)</u> A service whereby callers may request business telephone number listings for a specified category of business, when the name of the business is not known. Telephone numbers may be requested for local and national businesses.
- 3.6 OS/DA Non-recurring Charges for Loading Automated Call Greeting (i.e., Brand Announcement), Rates and Reference Information:
 - 3.6.1 CLEC End Users will hear silence upon connecting with the OS/DA switch. As an alternative to silence, CLEC may custom brand for which custom brand charges will apply.
 - 3.6.1.1 CLEC will provide announcement phrase information, via Operator Services Translations Questionnaire (OSTQ), to AT&T-21STATE in conformity with the format, length, and other requirements specified for all CLECs on the AT&T CLEC Online website.
 - 3.6.1.2 AT&T-21STATE will then perform all of the loading and testing of the announcement for each applicable OS/DA switch prior to live traffic. CLEC may also change its pre-recorded announcement at any time by providing a new announcement phrase in the same manner. CLEC will be responsible for paying subsequent loading and testing charges.
 - 3.6.1.3 CLEC understands that End Users may not perceive silent announcements as ordinary mechanical handling of OS/DA calls.
 - 3.6.1.4 CLEC agrees that if it does not brand the call, CLEC shall indemnify and hold AT&T-21STATE harmless from any regulatory violation, consumer complaint, or other sanction for failing to identify the OS/DA provider to the dialing End User.
 - 3.6.2 AT&T-21STATE will be responsible for loading the CLEC provided recording into all applicable OS and/or DA switches prior to live traffic, testing the announcement for sound quality at parity with that provided to AT&T-21STATE End Users. CLEC will be responsible for paying the initial recording announcement loading charges, and thereafter, the per-call charge as well as any subsequent loading charges if new recordings or silent announcements are provided as specified above.
 - 3.6.3 Branding load charges are assessed per loaded recording, per OCN, per switch. For example, a CLEC Reseller may choose to brand under a different name than its facilities-based operations, and therefore two separate recordings could be loaded into each switch, each incurring the branding or silent load charge. These charges are mandatory, nonrecurring, and are found in the Pricing Sheet.
 - 3.6.4 Where Consolidated Reference Rater ("CRR") is available and technically feasible, the applicable CLEC-charged retail OS/DA rates and a CLEC-provided contact number (e.g., reference to a CLEC business office or repair center) are loaded into the system utilized by the OS operator.
 - 3.6.5 Where CRR is available and technically feasible, AT&T-21STATE will be responsible for loading the CLEC-provided OS/DA retail rates and the CLEC provided contact number(s) into the OS/DA switches. CLEC will be responsible for paying the initial reference and rate loading charges.
 - 3.6.6 CRR load charges are assessed per loaded set of rates/references, where CRR is available and technically feasible, per OCN, per state. For example, a CLEC reseller may choose to rate differently than its Facilities-Based CLEC operations, or may change its rates/references during the life of the contract, and therefore separate sets of rates/references could be loaded for each OCN, per state, with each loading incurring the rate/reference charge. These charges are mandatory, nonrecurring and are found in the Pricing Sheet.

Exhibit A
Attachment 06 – OS/DA/<u>AT&T-21STATE</u>
Page 7 of 9
PLANT TELENET, INC.
Version: 1Q16 - CLEC ICA – 05/05/16

Page 16 of 20

- 3.6.7 Converting End Users from prior branded service to CLEC or silent-branded service, or between Resale and facilities-based service:
 - 3.6.7.1 To the extent that CLEC has already established the branding/silent announcement recording in AT&T-21STATE OS/DA switches for both Resale and facilities-based service, then no non-recurring charges apply to the conversion of End Users from prior Resale OS/DA wholesale service to facilities-based OS/DA wholesale service, or vice versa.
 - 3.6.7.2 To the extent that CLEC has not established the branding announcement recording in AT&T-21STATE OS/DA switches for Resale and/or facilities-based service, then non-recurring charges apply to set up the OS/DA call for the new type of service, as is described in Section 3.6 above, and at the rates set forth in the Pricing Sheet.

4.0 LISTINGS

- 4.1 General Provisions:
 - 4.1.1 Subject to AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of listings, AT&T-21STATE will make available to CLEC, for CLEC End Users, non-discriminatory access to listings, as described herein.
 - 4.1.2 AT&T-21STATE will meet state requirements to make available listings through itself or a contracted vendor to provide listings for its ILEC Territory, as defined in the General Terms and Conditions of this Agreement.
- 4.2 Responsibilities of the Parties:
 - 4.2.1 Subject to AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of white page directories, AT&T-21STATE will include in appropriate white pages directories the primary alphabetical listings of CLEC End Users located within the AT&T-21STATE ILEC Territory. When CLEC provides its subscriber listing information to AT&T-21STATE listings database, CLEC will receive for its End User, one primary listing in AT&T-21STATE white pages directory and a listing in AT&T-21STATE's DA database at no charge, other than applicable service order charges as set forth in the Pricing Sheet.
 - 4.2.1.1 Except in the case of a Local Service Request (LSR) submitted solely to port a number from AT&T SOUTHEAST REGION 9-STATE, if such listing is requested on the initial LSR associated with the request for services, a single manual service order charge or electronic service order charge, as appropriate, will apply to both the request for service and the request for the directory listing. Where a subsequent LSR is placed solely to request a directory listing, or is placed to port a number and request a directory listing, separate service order charges as set forth in AT&T-21STATE's tariffs shall apply, as well as the manual service order charge or the electronic service order charge, as appropriate.
 - 4.2.1.2 Listing Information Confidentiality:
 - 4.2.1.2.1 AT&T-21STATE will afford CLEC's directory listing information the same level of confidentiality that AT&T-21STATE affords its own directory listing information.
 - 4.2.1.3 Unlisted/Non-Published End Users:
 - 4.2.1.3.1 CLEC will provide to AT&T-21STATE the names, addresses and telephone numbers of all CLEC End Users who wish to be omitted from directories. Non-listed/Non-Published listings will be subject to the rates as set forth in AT&T-21STATE's tariffs and/or service quidebooks. AT&T-21STATE does not provide a resale discount for any listings.
 - 4.2.1.4 Additional Listings:
 - 4.2.1.4.1 Where a CLEC End User requires listings in addition to the primary listing to appear in the white pages directory, AT&T-21STATE will offer such listings at rates as set forth in AT&T-21STATE's tariffs and/or service guidebooks. AT&T-21STATE does not provide a resale discount for any listings. CLEC shall furnish to AT&T-21STATE subscriber listing information pertaining to CLEC End Users located within the AT&T-21STATE

Page 17 of 20

Exhibit A
Attachment 06 – OS/DA/<u>AT&T-21STATE</u>
Page 8 of 9
PLANT TELENET, INC.
Version: 1Q16 - CLEC ICA – 05/05/16

ILEC Territory, along with such additional information as AT&T-21STATE may be required to include in the alphabetical listings of said directory. CLEC shall refer to the AT&T CLEC Online website for methods, procedures and ordering information.

- 4.2.2 CLEC will provide accurate subscriber listing information of its subscribers to AT&T-21STATE via a mechanized feed of the directory listing information to AT&T-21STATE's Directory Listing database. CLEC agrees to submit all listing information via a mechanized process within six (6) months of the Effective Date of this Agreement, or upon CLEC reaching a volume of two hundred (200) listing updates per day, whichever comes first. CLEC's subscriber listings will be interfiled (interspersed) in the directory among AT&T-21STATE's subscriber listing information. CLEC will submit listing information within one (1) business day of installation, disconnection or other change in service (including change of non-listed or non-published status) affecting the DA database or the directory listing of a CLEC End User. CLEC must submit all listing information intended for publication by the directory close (a/k/a last listing activity) date.
- 4.2.3 Distribution of Directories:
 - 4.2.3.1 Subject to AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of white page directories, each CLEC subscriber may receive one copy per primary End User listing, as provided by CLEC, of the appropriate AT&T-21STATE white pages directory in the same manner, format and at the same time that they are delivered to AT&T-21STATE's subscribers.
- 4.2.4 AT&T-21STATE shall direct its publishing vendor to offer CLEC the opportunity to include in the "Information Pages", or comparable section of its white pages directories (covering the territory where CLEC is certified to provide local service), information provided by CLEC for CLEC installation, repair, customer service and billing information.
- 4.2.5 Use of Subscriber Listing Information:
 - 4.2.5.1 Subject to AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of white page directories, AT&T-21STATE agrees to serve as the single point of contact for all independent and Third Party directory publishers who seek to include CLEC's subscriber (i.e., End User) listing information in an area directory, and to handle the CLEC's subscriber listing information in the same manner as AT&T-21STATE's subscriber listing information. In exchange for AT&T-21STATE serving as the single point of contact and handling all subscriber listing information equally, CLEC authorizes AT&T-21STATE to include and use the CLEC subscriber listing information provided to AT&T-21STATE DA databases, and to provide CLEC subscriber listing information to directory publishers. Included in this authorization is release of CLEC listings to requesting competing carriers as required by Section 271(c)(2)(B)(vii)(II) and Section 251(b)(3) and any applicable state regulations and orders. Also included in this authorization is AT&T-21STATE's use of CLEC's subscriber listing information in AT&T-21STATE's DA, DA related products and services, and directory publishing products and services.
 - 4.2.5.2 AT&T-21STATE further agrees not to charge CLEC for serving as the single point of contact with independent and Third Party directory publishers, no matter what number or type of requests are fielded. In exchange for the handling of CLEC's subscriber list information to directory publishers, CLEC agrees that it will receive no compensation for AT&T-21STATE's receipt of the subscriber list information or for the subsequent release of this information to directory publishers. Such CLEC subscriber list information shall be interfiled (interspersed) with AT&T-21STATE's subscriber list information and the subscriber list information of other companies that have authorized a similar release of their subscriber list information by AT&T-21STATE.
- 4.2.6 CLEC further agrees to pay all costs incurred by AT&T-21STATE and/or its Affiliates as a result of CLEC not complying with the terms of this Attachment.
- 4.2.7 This Attachment shall not establish, be interpreted as establishing, or be used by either Party to establish or to represent their relationship as any form of agency, partnership or joint venture.
- 4.2.8 Breach of Contract:

Page 18 of 20

Exhibit A
Attachment 06 – OS/DA/<u>AT&T-21STATE</u>
Page 9 of 9
PLANT TELENET, INC.
Version: 1Q16 - CLEC ICA – 05/05/16

4.2.8.1 If either Party is found to have materially breached the Listings terms of this Attachment, the non-breaching Party may terminate the Listings terms of this Attachment by providing written Notice to the breaching Party, whereupon this Attachment shall be null and void with respect to any issue of white pages directory published sixty (60) or more calendar days after the date of receipt of such written Notice. CLEC further agrees to pay all costs incurred by AT&T-21STATE and/or its Affiliates and vendor as a result of such CLEC breach.

4.2.9 General Conditions for Listings:

- 4.2.9.1 Notwithstanding the foregoing, AT&T-21STATE reserves the right to suspend, modify or terminate, without penalty, any Listings Service offerings that are provided under this Attachment on ninety (90) days' written notice in the form of an Accessible Letter.
- 4.2.9.2 CLEC shall be solely responsible for any and all legal or regulatory requirements for the modification or discontinuance of Listings products and/or services to CLEC End Users under this Section.

5.0 GENERAL CONDITIONS FOR OPERATOR SERVICES (OS), DIRECTORY ASSISTANCE (DA)

Notwithstanding the foregoing, AT&T-21STATE reserves the right to suspend, modify or terminate, without penalty, any OS and/or DA feature of Service(s) offerings that are provided under this Attachment on ninety (90) days' written notice in the form of an Accessible Letter.

5.2 Termination:

- 5.2.1 If the CLEC terminates OS and/or DA service prior to the expiration of the term of this Agreement, CLEC shall pay AT&T-21STATE, within thirty (30) calendar days of the issuance of any bills by AT&T-21STATE, all amounts due for actual services provided under this Attachment. Estimated charges will be based on an average of the actual monthly amounts billed by AT&T-21STATE pursuant to this Attachment prior to its termination. The rates applicable for determining the amount(s) under the terms outlined in this Section are those specified in the Pricing Sheet.
- 5.3 CLEC shall be solely responsible for any and all legal or regulatory requirements for the modification or discontinuance of OS and/or DA products/services to CLEC End Users under this Attachment.

6.0 <u>TERMINATION – ENTIRE ATTACHMENT 06 – OPERATOR ASSISTANCE AND DIRECTORY ASSISTANCE SERVICES</u>

The Parties reserve the right to suspend or terminate, without penalty, this Attachment in its entirety on one hundred eighty (180) days' written notice. The Attachment will be coterminous with the ICA or will continue until the Party desiring to terminate this Attachment provides one hundred eighty (180) days' written Notice to the other Party of the date the Attachment will terminate ("Termination Date"), whichever date is earlier.

PRICING SHEETS EXHIBIT B

						Non-	Non-	
						Monthly Recurring	Recurring	
						Recurring Charge (NRC)	Charge (NRC)	
Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone Charge (MRC) First	Additional	Per Unit
		LOCAL INTERCONNECTION (CALL	Dete (each 10D December 100 of a 054/1)/5) Tee("each					
2MR-AT	GA	LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION)	Rate for all ISP-Bound and Section 251(b)(5) Traffic as per FCC-01-131, per MOU (Effective through 6/30/17)			0.0007		MOU
ZIVIK-A I	GA	LOCAL INTERCONNECTION (CALL	Rate for all ISP-Bound and Section 251(b)(5) Traffic as			0.0007		IVIOU
2MR-AT	GA	TRANSPORT AND TERMINATION)	per FCC-01-131, per MOU (Effective 7/01/17)			0.00bk		MOU
		LOCAL INTERCONNECTION (CALL	Common Transport - Per Mile, Per MOU (Effective					
2MR-AT	GA	TRANSPORT AND TERMINATION)	through 6/30/18)			0.0000028		MILE/MOU
		LOCAL INTERCONNECTION (CALL	Common Transport - Per Mile, Per MOU (Effective					=
2MR-AT	GA	TRANSPORT AND TERMINATION) LOCAL INTERCONNECTION (CALL	7/1/2018) Common Transport - Facilities Termination Per MOU			0.00bk		MILE/MOU
2MR-AT	GA	TRANSPORT AND TERMINATION)	(Effective through 6/30/18)			0.0001955		MOU
ZIVIIX	O/	LOCAL INTERCONNECTION (CALL	Common Transport - Facilities Termination Per MOU			0.0001333		WOO
2MR-AT	GA	TRANSPORT AND TERMINATION)	(Effective 7/1/2018)			0.00bk		MOU
			Recording and Provisioning of DA Custom Branded					
6	GA	BRANDING - DIRECTORY ASSISTANCE	Announcement	AMT	CBADA	3,000.00	3,000.00	announcement
6	GA	BRANDING - DIRECTORY ASSISTANCE	Loading of Custom Branded Announcement per Switch per OCN	AMT	CBADC	1,170.00	1 170 00	per Switch per OCN
0	GA	BRANDING - DIRECTOR 1 ASSISTANCE	Directory Assistance Access Service Calls, Charge Per	AWI	CBADC	1,170.00	1,170.00	per Switch per OCN
6	GA	DIRECTORY ASSISTANCE SERVICES	Call			0.31		Per Call
			Directory Assistance Call Completion Access Service					
6	GA	DIRECTORY ASSISTANCE SERVICES	(DACC), Per Call			0.10		Per Call
6	GA	BRANDING - DIRECTORY ASSISTANCE	Directory Assistance - Rate Reference Initial Load per state per OCN			5.000.00		per state per OCN
0	GA	BRANDING - DIRECTOR FASSISTANCE	Directory Assistance - Rate Reference Subsequent			5,000.00	,	per state per OCN
6	GA	BRANDING - DIRECTORY ASSISTANCE	Load per state OCN				1,500.00	per state per OCN
		DIRECTORY ASSISTANCE DATABASE	Directory Assistance Database Service (DADS)-Initial					
6		SERVICE (DADS)	Load, per listing			0.04		listing
6		DIRECTORY ASSISTANCE DATABASE SERVICE (DADS)	Directory Assistance Database Service (DADS)- Update, per listing			0.04		listing
0	GA	DIRECTORY ASSISTANCE DATABASE	Directory Assistance Database Service (DADS)-Monthly			0.04		listing
6	GA	SERVICE (DADS)	Recurring Fee			150.00		monthly
		BRANDINĠ - OPÉRATOR CALL						
6		PROCESSING	Recording of Custom Branded OA Announcement	AMT	CBAOS	7,000.00	7,000.00	
6		BRANDING - OPERATOR CALL PROCESSING	Loading of Custom Branded OA Announcement per shelf/NAV per OCN	AMT	CBAOL	500.00	500.00	per shelf/NAV per OCN
0	GA	PROCESSING	Oper. Call Processing - Oper. Provided, Per Min	AWI	CBAUL	500.00	500.00	OCN
6	GA	OPERATOR CALL PROCESSING	Using BST LIDB			1.20		Minute
			Oper. Call Processing - Oper. Provided, Per Min					
6	GA	OPERATOR CALL PROCESSING	Using Foreign LIDB			1.24		Minute
6	GA	OPERATOR CALL PROCESSING	Oper. Call Processing - Fully Automated, per Call - Using BST LIDB			0.20		Per Call
ь	GA	OPERATOR CALL PROCESSING	Oper. Call Processing - Fully Automated, per Call -			0.20		Per Call
6	GA	OPERATOR CALL PROCESSING	Using Foreign LIDB			0.20		Per Call
		BRANDING - OPERATOR CALL	Operator Services - Rate Reference Initial Load per					
6		PROCESSING	state per OCN			5,000.00)	per state per OCN
		BRANDING - OPERATOR CALL PROCESSING	Operator Services - Rate Reference Subsequent Load per state per OCN				1 500 00	nor state nor OCN
6	GA	LKOCE99ING	per state per OUN				1,500.00	per state per OCN initial listing is no
6	GA	DIRECTORY LISTING PRODUCT	White Page Directory Listings			0.00 0.00	0.00	
-						333	2.00	See Tariffs and / or
6	GA	DIRECTORY LISTING PRODUCT	Non Published /Non List / Additional Directory Listings					Service Guidebook
	_ ^ ^	BRANDING - OPERATOR CALL	Loading of OA Custom Branded Announcement per			N/A	4 470 00	
6	GA	PROCESSING	Switch per OCN		1	N/A 1,170.00	1,170.00	per switch per OCN

System Version: 9/22/2016

PRICING SHEETS EXHIBIT B

Attachment	State	Product	Rate Element Description	COS (Class of Service)	USOC	Monthly Recurring Zone Charge (MRC)	Non- Recurring Charge (NRC) First	Non- Recurring Charge (NRC) Additional	Per Unit
6		OTHER RESALE - DIRECTORY ASSISTANCE/OPERATOR SERVICES	Directory Assistance Services			20.30% (Res) 17.30% (Bus)		N/A	Flat Rate Discount for Resale
6		OTHER RESALE - DIRECTORY ASSISTANCE/OPERATOR SERVICES	Local Operator Assistance Service			20.30% (Res) 17.30% (Bus)		N/A	Flat Rate Discount for Resale
6	GA	BRANDING - DIRECTORY ASSISTANCE	Unbranding - Loading of DA per OCN (1 OCN per Order)			N/A	420.00	420.00	OCN
6		BRANDING - DIRECTORY ASSISTANCE	Unbranding - Loading of DA per Switch per OCN			N/A	16.00	16.00	per switch per OCN
6		BRANDING - OPERATOR CALL PROCESSING	Unbranding - Loading of OA per OCN (Regional)			N/A	1,200.00	1,200.00	OCN

System Version: 9/22/2016

Signature Page/AT&T-21STATE Page 1 of 2 PLANT TELENET, INC. Version: 4Q15 – 10/20/15

INTERCONNECTION AMENDMENT

BETWEEN

BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA

AND

PLANT TELENET, INC.

Signature Page/AT&T-21STATE Page 2 of 2 PLANT TELENET, INC. Version: 4Q15 – 10/20/15

Signature: <u>eSigned - Danny E. Sterling</u>	Signature: eSigned - William Bockelman
Name: <u>eSigned - Danny E. Sterling</u> (Print or Type)	Name: eSigned - William Bockelman (Print or Type)
Title: President/General Manager (Print or Type)	Title: <u>DIR-INTERCONNECTION AGREEMENTS</u> (Print or Type)
Date: _09 Apr 2020	Date: 09 Apr 2020
Plant Telenet, Inc.	BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA by AT&T Services, Inc., its authorized agent

Amendment - FCC UNE and Resale Forbearance/AT&T-21STATE
Page 1 of 3
Plant Telenet, Inc.
Version 09/27/19

AMENDMENT TO THE AGREEMENT BETWEEN PLANT TELENET, INC. AND BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA

This Amendment (the "Amendment") amends the Interconnection Agreement by and between BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA ("AT&T") and Plant Telenet, Inc. ("CLEC"). AT&T and CLEC are hereinafter referred to collectively as the "Parties" and individually as a "Party".

WHEREAS, AT&T and CLEC are parties to an Interconnection Agreement under Sections 251 and 252 of the Communications Act of 1934, as amended (the "Act"), signed September 5, 2007 and as subsequently amended (the "Agreement"); and

WHEREAS, the Parties desire to amend the Agreement to implement the FCC Orders FCC-19-66 and FCC-19-72 in WC Dkt. No. 18-141; Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks which was filed with the FCC on May 4, 2018 ("FCC UNE and Resale Forbearance Order"); and

NOW, THEREFORE, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the Agreement as follows:

- 1. The Amendment is composed of the foregoing recitals and the terms and conditions contained herein, all of which are hereby incorporated by this reference and constitute a part of this Amendment.
- 2. As of February 2, 2020, except for resale services that are grandfathered pursuant to subsection a, CLEC may no longer purchase any resale services pursuant to the rates, terms and conditions of this Agreement, including any resale Tariff referred to in this Agreement, other than the rates, terms and conditions provided for in Attachment 251(b)(1) Resale.
 - a. Resale services ordered on or before February 1, 2020 ("Resale Embedded Base"), are grandfathered until August 2, 2022, and available only:
 - i. to the same End User; and
 - ii. at that same End User's existing location;
 - iii. both as of February 2, 2020.
- 3. Add Attachment 251(b)(1) Resale to the Agreement.
- 4. As of February 2, 2020, CLEC may no longer order 2-Wire Analog UNE Loops or 4-Wire Analog UNE Loops ("Analog Loops") pursuant to this Agreement. Any existing Analog Loops ordered on or before February 1, 2020 ("Analog Loop Embedded Base") are grandfathered until August 2, 2022. CLEC shall convert the Analog Loop Embedded Base to a commercial offering, or other comparable service, or disconnect such Analog Loop on, or before, August 1, 2022. Exhibit A to this Amendment contains Analog Loop element descriptions and USOCs that are subject to the FCC UNE and Resale Forbearance Order, however this Agreement may also contain additional and/or older element descriptions and USOCs that are also Analog Loops subject to the FCC UNE and Resale Forbearance Order.
 - a. To the extent CLEC fails to adhere to the above, at AT&T's sole discretion, AT&T may take one or more of the following actions for any remaining Analog Loops and CLEC will be responsible for all recurring and non-recurring charges:
 - i. convert to an analogous arrangement available under a separate commercial agreement executed by the Parties, or
 - ii. convert to AT&T tariff or guidebook services (in which case month-to-month rates, terms and conditions shall apply), or

Amendment - FCC UNE and Resale Forbearance/AT&T-21STATE
Page 2 of 3
Plant Telenet, Inc.
Version 09/27/19

- iii. reprice by application of a new rate (or by application of a surcharge to an existing rate), or
- iv. disconnect.
- b. AT&T reserves the right to backbill CLEC for the difference between an Analog Loop rate and the non-UNE rate that applies under this Section 4 for any new Analog Loops inadvertently ordered on or after February 2, 2020, and any Analog Loop Embedded Base remaining as of August 1, 2022.
- c. AT&T's election to reprice the Analog Loop shall not preclude AT&T from later converting the Analog Loop to an analogous arrangement available under a separate commercial agreement or an AT&T tariff or guidebook service.
- 5. As of January 12, 2020, CLEC may no longer order DS1/DS3 Unbundled Dedicated Transport ("DS1/DS3 UDT"), whether stand-alone or part of a combination (e.g., Enhanced Extended Link), pursuant to this Agreement between Tier 1 wire centers and/or wire centers subject to UDT forbearance under Public Notice DA 19-733, dated August 1, 2019. Any such existing DS1/DS3 UDT ordered on or before January 11, 2020, is grandfathered until July 12, 2022 ("UDT Embedded Base").
 - i. CLEC must convert any grandfathered DS1/DS3 UDT to another product/service offering on or before July 12, 2022, pursuant to the Conversion of 251(c)(3) UNE/UNE Combinations to Wholesale Services provisions of this Agreement or other similar provision.
 - ii. If CLEC fails to convert grandfathered DS1/DS3 UDT before July 12, 2022, at AT&T's sole discretion, AT&T may convert any, or all, of the remaining DS1/DS3 UDT to the equivalent Special Access service at month-to-month rates, terms and conditions. CLEC shall be responsible for all associated recurring and non-recurring charges.
 - iii. AT&T reserves the right to backbill CLEC for the difference between a DS1/DS3 UDT rate and the non-UNE rate that applies under this Section 5 for any new circuits inadvertently ordered on or after January 12, 2020 and any UDT Embedded Base remaining as of July 12, 2022.
 - iv. If the FCC determines that additional wire centers are subject to forbearance, CLEC shall cease ordering DS1/DS3 UDT as of the date specified by the FCC and adhere to any FCC-specified transition timelines.
- 6. Any future forbearance from or rule changes for Section 251(c)(3) UNEs offered pursuant to this Agreement shall be incorporated by reference as of the effective date of the FCC order and shall not require a written amendment. AT&T shall provide Notice to CLEC of how the Parties will implement the subsequent UNE forbearance or rule change. Notice will include applicable transition periods and any changes to rate(s), term(s) and/or condition(s) to the underlying Agreement.
- 7. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.
- 8. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather, shall be coterminous with such Agreement.
- 9. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
- 10. Signatures by all Parties to this Amendment are required to effectuate this Amendment. This Amendment may be executed in counterparts. Each counterpart shall be considered an original and such counterpart shall together constitute one and the same instrument.
- 11. For Alabama, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Michigan, Mississippi, Missouri, Nevada, North Carolina, Oklahoma, South Carolina, Tennessee, Texas: This Amendment shall be filed with and is subject to approval by the applicable state Commission and shall become effective ten (10) days following approval

Amendment - FCC UNE and Resale Forbearance/AT&T-21STATE
Page 3 of 3
Plant Telenet, Inc.
Version 09/27/19

by such Commission. For Arkansas: This Amendment shall be filed with the Arkansas Public Service Commission and shall become effective upon filing. For Ohio: Based on the Public Utilities Commission of Ohio Rules, the Amendment is effective upon filing and is deemed approved by operation of law on the 91st day after filing. For California: Pursuant to Resolution ALJ 257, this filing will become effective, absent rejection of the Advice Letter by the Commission, upon thirty (30) days after the filing date of the Advice Letter to which this Amendment is appended. For Wisconsin: Pursuant to Wisconsin Statute § 196.40, this Amendment shall become effective ten (10) days after the mailing date of the final order approving this Amendment.

Attachment 16b – Resale 251(b)(1)/AT&T-21STATE Page 1 of 6 Plant Telenet, Inc.

Version: 3Q19 - CLEC ICA - 09/11/19

ATTACHMENT 16b – 251(b)(1) RESALE

Attachment 16b – Resale 251(b)(1)/AT&T-21STATE Page 2 of 6
Plant Telenet, Inc.
Version: 3Q19 - CLEC ICA – 09/11/19

TABLE OF CONTENTS

<u>Sect</u>	<u>ion</u>	Page Number
1.0	INTRODUCTION	3
2.0	GENERAL PROVISIONS	3
3.0	PRICING AND DISCOUNTS	4
4.0	RESPONSIBILITIES OF PARTIES	4
	BILLING AND PAYMENT OF RATES AND CHARGES	
6.0	ANCILLARY SERVICES	6
7.0	SUSPENSION OF SERVICE	6

Attachment 16b – Resale 251(b)(1)/AT&T-21STATE Page 3 of 6 Plant Telenet, Inc.

Version: 3Q19 - CLEC ICA - 09/11/19

1.0 <u>INTRODUCTION</u>

- 1.1 This Attachment sets forth terms and conditions for Section 251(b)(1) resale services ("Resale Services") provided by AT&T-21STATE to CLEC.
- Pursuant to Section 251(b)(1), beginning February 2, 2020, CLEC may order and AT&T-21STATE shall make available to CLEC for resale, pursuant to the rates, terms and conditions of this Attachment, Telecommunications Services that AT&T-21STATE provides at retail to End Users who are not Telecommunications Carriers. Beginning August 2, 2022, this Attachment shall govern all Resale Services CLEC purchases from AT&T-21STATE, including Resale Services that were purchased prior to August 2, 2022 pursuant to other provisions of this Agreement and/or resale tariff and that remain in service as of that date ("Resale Embedded Base").

2.0 GENERAL PROVISIONS

- 2.1 AT&T-21STATE's obligation to provide Resale Services under this Attachment is subject to availability of existing facilities. CLEC may resell Telecommunications Services provided hereunder only in those service areas in which such Resale Services or any feature or capability thereof are currently offered to AT&T-21STATE's End Users at retail.
- 2.2 Notwithstanding any other provision in this Agreement or in any applicable Tariff, once a retail service has been grandfathered it is available to CLEC for resale pursuant to the rates, terms and conditions of the state-specific retail Tariff and only:
 - (i) to the same End User; and
 - (ii) at that same End User's existing location;
 - (iii) both as of the time of that service's grandfathering.
- 2.3 AT&T-21STATE may withdraw the availability of certain Telecommunication Services that AT&T-21STATE previously provisioned to CLEC or retail End Users pursuant to C.F.R 51.325 through 51.335 as such rules may be amended from time to time (the "Network Disclosure Rules").
- 2.4 CLEC shall not use any Resale Services to avoid the rates, terms and conditions of AT&T-21STATE's corresponding retail Tariff(s). Moreover, CLEC shall not use any Resale Services to provide access or interconnection services to itself, interexchange carriers (IXCs), wireless carriers, competitive access providers (CAPs), interconnected VoIP providers (IVPs), mobile virtual network operators (MVNOs), or other Telecommunications providers; provided, however, that CLEC may permit its End Users to use resold local exchange telephone service to access IXCs, wireless carriers, CAPs, or other retail Telecommunications providers. CLEC may not resell any Resale Services to another CLEC, including its own Affiliate(s).
- 2.5 Except as otherwise expressly provided herein, the state-specific retail Tariff(s) shall govern the rates, terms and conditions associated with the Telecommunications Services available to CLEC for resale, except for any resale restrictions; provided, however, that any restrictions on further resale by the End User shall continue to apply. CLEC and its End Users may not use Resale Services in any manner not permitted for AT&T-21STATE's End Users. Any change to the rates, terms and conditions of any applicable Tariff is automatically incorporated herein and is effective hereunder on the date any such change is effective.
- 2.6 CLEC shall only sell Plexar®, Centrex and Centrex-like services to a single End User or multiple End User(s) in accordance with the terms and conditions set forth in the retail Tariff(s) applicable to the state(s) in which service is being offered.
- 2.7 Except where otherwise explicitly permitted in AT&T-21STATE's Tariff(s), CLEC shall not permit the sharing of Resale Services by multiple End User(s) or the aggregation of traffic from multiple End User(s) onto a single service.
- 2.8 CLEC shall only provide Resale Services under this Attachment to the same category of End User(s) to which AT&T-21STATE offers such services (for example, residence service shall not be resold to business End Users).
- 2.9 Special Needs Services are services for the physically disabled as defined in state-specific Tariffs. Where available for resale in accordance with state-specific Tariffs, CLEC may resell Special Needs Services to End Users who are

Attachment 16b – Resale 251(b)(1)/AT&T-21STATE Page 4 of 6 Plant Telenet, Inc.

Version: 3Q19 - CLEC ICA - 09/11/19

eligible for each such service. To the extent CLEC provides Resale Services that require certification on the part of the End User, CLEC shall ensure that the End User meets all the Tariff eligibility requirements, has obtained proper certification, continues to be eligible for the program(s), and complies with all rules and regulations as established by the appropriate Commission and state Tariffs.

- 2.10 When ordering Resale Services that have an eligibility requirement (e.g., available only in a "retention", "winback", or "competitive acquisition" setting), CLEC shall maintain (and provide to AT&T-21STATE upon reasonable request) appropriate documentation, including, but not limited to, original End User service order data, evidencing the eligibility of its End User(s) for such offering or promotion. AT&T-21STATE may request up to one (1) audit for each promotion per twelve (12) month period that may cover up to the preceding twenty-four (24) month period.
- 2.11 Promotions of ninety (90) calendar days or less ("Short-Term Promotions") shall not be available for resale. Promotions lasting longer than ninety (90) calendar ("Long-Term Promotions") may be made available for resale. AT&T 21-STATE may eliminate any Resale Discount on all or certain Long-Term Promotions by providing a 45-day notice of such elimination.
- 2.12 If CLEC is in violation of any provision of this Attachment, AT&T-21STATE will notify CLEC of the violation in writing ("Resale Notice"). Such Resale Notice shall refer to the specific provision being violated. CLEC will have the breach cure period as specified in the General Terms and Conditions of this Agreement to correct the violation and notify AT&T-21STATE in writing that the violation has been corrected. AT&T-21STATE will bill CLEC the greater of:
 - (i) the charges that would have been billed by AT&T-21STATE to CLEC or any Third Party but for the stated violation; or
 - (ii) the actual amounts CLEC billed its End User(s) in connection with the stated violation.
- 2.13 Notwithstanding any other provision of this Agreement, CLEC acknowledges and agrees that the assumption or resale to similarly-situated End Users of customer specific arrangement contracts, individual case basis contracts, or any other customer specific pricing contract is not addressed in this Agreement and that if CLEC would like to resell such arrangements, it may only do so consistent with applicable law and after negotiating an amendment hereto that establishes the rates, terms and conditions thereof. Such amendment will only be effective upon written execution by both Parties and approval by the Commission(s).
- 2.14 Except where otherwise required by law, CLEC shall not, without AT&T-21STATE's prior written authorization, offer the services covered by this Attachment using the trademarks, service marks, trade names, brand names, logos, insignia, symbols or decorative designs of AT&T-21STATE or its Affiliates, nor shall CLEC state or imply that there is any joint business association or similar arrangement with AT&T-21STATE in the provision of Telecommunications Services to CLEC's End Users.

3.0 PRICING AND DISCOUNTS

- 3.1 "Resale Discount" means the applicable discount off retail rates applied to AT&T-21STATE Telecommunications Services resold by CLEC to its End Users. Any change to the rates, terms and conditions of any applicable retail Tariff is automatically incorporated herein and is effective hereunder on the date any such change is effective.
- The Resale Discounts in the underlying Interconnection Agreement will apply until AT&T-21STATE provides notification of change to the Resale Discounts. AT&T-21STATE will provide such notification at least three (3) months in advance of any change to current Resale Discounts. Changes to the Resale Discounts will be posted to AT&T CLEC Online and will be incorporated by reference upon the effective date stated therein. For avoidance of doubt, changes to Resale Discounts do not apply to Embedded Base Resale until August 2, 2022.

4.0 <u>RESPO</u>NSIBILITIES OF PARTIES

4.1 CLEC shall be responsible for modifying and connecting any of its systems with AT&T-21STATE-provided interfaces, as outlined in Attachment 07 – Operations Support Systems (OSS), and CLEC agrees to abide by AT&T-21STATE procedures for ordering Resale Services. CLEC shall obtain End User authorization as required by applicable federal and state laws and regulations and assumes responsibility for applicable charges as specified in Section 258(b) of the Act.

Attachment 16b – Resale 251(b)(1)/AT&T-21STATE
Page 5 of 6
Plant Telenet, Inc.
Version: 3Q19 - CLEC ICA – 09/11/19

- 4.2 CLEC shall release End User accounts in accordance with the directions of its End Users or an End User's authorized agent. When a CLEC End User switches to another carrier, AT&T-21STATE may reclaim the End User or process orders for another carrier, as applicable.
- 4.3 CLEC will have the ability to report trouble for its End Users to the appropriate AT&T-21STATE maintenance center(s) as provided in the CLEC Online Handbook(s). CLEC End Users calling AT&T-21STATE will be referred to CLEC at the telephone number(s) provided by CLEC to AT&T-21STATE. Nothing herein shall be interpreted to authorize CLEC to repair, maintain, or in any way touch AT&T-21STATE's network facilities, including without limitation those facilities on End User premises.
- CLEC's End Users' that activate Call Trace, or who are experiencing annoying calls, should contact law enforcement. Law Enforcement works with the appropriate AT&T-21STATE operations centers responsible for handling such requests. AT&T-21STATE shall notify CLEC of requests by its End Users to provide call records to the proper authorities. Subsequent communication and resolution of each case involving one of CLEC's End Users (whether that End User is the victim or the suspect) will be coordinated through CLEC. AT&T-21STATE shall be indemnified, defended and held harmless by CLEC and/or the End User against any claim, loss or damage arising from providing this information to CLEC. It is the responsibility of CLEC to take the corrective action necessary with its End User who makes annoying calls. Failure to do so will result in AT&T-21STATE taking corrective action, up to and including disconnecting the End User's service.
- 4.5 CLEC acknowledges that information AT&T-21STATE provides to law enforcement agencies at the agency's direction (e.g., Call Trace data) shall be limited to available billing number and address information. It shall be CLEC's responsibility to provide additional information necessary for any law enforcement agency's investigation.
 - 4.5.1 In addition to any other indemnity obligations in this Agreement, CLEC shall indemnify AT&T-21STATE against any Claim that insufficient information led to inadequate prosecution.
 - 4.5.2 AT&T-21STATE shall handle law enforcement requests in accordance with the Law Enforcement provisions of the General Terms and Conditions of this Agreement.

5.0 BILLING AND PAYMENT OF RATES AND CHARGES

- 5.1 CLEC is solely responsible for the payment of all charges for all services furnished under this Attachment, including but not limited to calls originated or accepted at CLEC's location and its End Users' service locations.
 - 5.1.1 Interexchange carrier traffic (e.g., sent-paid, information services and alternate operator services messages) received by AT&T-21STATE for billing to Resale End User accounts will be returned as unbillable and will not be passed to CLEC for billing. An unbillable code will be returned with those messages to the carrier indicating that the messages were generated by a Resale account and will not be billed by AT&T-21STATE.
- 5.2 AT&T-21STATE shall not be responsible for how the associated charges for Resale Services may be allocated to End Users or others by CLEC. Applicable rates and charges for services provided to CLEC under this Attachment will be billed directly to CLEC and shall be the responsibility of CLEC.
 - 5.2.1 Charges billed to CLEC for all services provided under this Attachment shall be paid by CLEC regardless of CLEC's ability or inability to collect from its End Users for such services.
 - 5.2.2 If CLEC does not wish to be responsible for payment of charges for toll and information services (for example, 900 calls), CLEC must order the appropriate available blocking for lines provided under this Attachment and pay any applicable charges. It is CLEC's responsibility to order the appropriate toll restriction or blocking on lines resold to End Users. CLEC acknowledges that blocking is not available for certain types of calls, including without limitation 800, 888, 411 and Directory Assistance Call Completion. Depending on the origination point, for example, calls originating from correctional facilities, some calls may bypass blocking systems. CLEC acknowledges all such limitations and accepts all responsibility for any charges associated with calls for which blocking is not available and any charges associated with calls that bypass blocking systems.
- 5.3 CLEC shall pay the Federal End User Common Line (EUCL) charge and any other appropriate FCC or Commission-approved charges, as set forth in the appropriate Tariff(s), for each local exchange line furnished to CLEC under this

Attachment 16b – Resale 251(b)(1)/AT&T-21STATE
Page 6 of 6
Plant Telenet, Inc.
Version: 3Q19 - CLEC ICA – 09/11/19

Attachment.

To the extent allowable by law, CLEC shall be responsible for both Primary Interexchange Carrier (PIC) and Local Primary IntraLATA Presubscription (LPIC) change charges associated with each local exchange line furnished to CLEC under this Attachment. CLEC shall pay all charges for PIC and LPIC changes at the rates set forth in the Pricing Schedule or, if any such rate is not listed in the Pricing Schedule, then as set forth in the applicable Tariff.

6.0 ANCILLARY SERVICES

- 6.1 E911 Emergency Service: The terms and conditions for the provision of AT&T-21STATE 911 services are contained in Attachment 911/E911.
- Payphone Services: CLEC may provide certain local Telecommunications Services to Payphone Service Providers (PSPs) for PSPs' use in providing payphone service. Rates for Payphone Services are established under the provisions of Section 276 of the Federal Telecommunications Act of 1996 and are not eligible for the Resale Discount unless required by State Commission order(s). However, given certain billing system limitations, the Resale Discount may be applied to Payphone Services, unless and until AT&T-21STATE is able to modify its billing system, AT&T-21STATE may issue true-up bills in accordance with the provisions set forth in the General Terms and Conditions.

7.0 SUSPENSION OF SERVICE

- 7.1 See applicable Tariff(s) for rates, terms and conditions regarding Suspension of Service.
- 7.2 AT&T-21STATE will offer Suspension of Service to CLEC for CLEC initiated suspension of service of the CLEC's End Users. This service is not considered a Telecommunications Service and will receive no Resale Discount.

State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 1	UEANL	UEAL2	1
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 1 [DISCONNECT]	UEANL	UEAL2	1
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 2	UEANL	UEAL2	2
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 2 [DISCONNECT]	UEANL	UEAL2	2
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 3	UEANL	UEAL2	3
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 3 [DISCONNECT]	UEANL	UEAL2	3
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 1	UEANL	UEASL	1
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 1 [DISCONNECT]	UEANL	UEASL	1
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 2	UEANL	UEASL	2
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 2 [DISCONNECT]	UEANL	UEASL	2
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 3	UEANL	UEASL	3
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Service Level 1-			
GA	LOOP	Zone 3 [DISCONNECT]	UEANL	UEASL	3
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Loop Testing -			
GA	LOOP	Basic Additional Half Hour	UEANL	URETA	
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Manual Order			
GA	LOOP	Coordiantion for UVL-SL1s (per loop)	UEANL	UEAMC	
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Manual Order			
GA	LOOP	Coordiantion for UVL-SL1s (per loop) [DISCONNECT]	UEANL	UEAMC	
		* * * * * * * * * * * * * * * * * * * *			
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Order Coordination			
GA	LOOP	for Specified Conversion Time for UVL-SL1 (per LSR)	UEANL	OCOSL	

State	Product UNBUNDLED EXCHANGE ACCESS	Rate Element Description	COS (Class of Service)	USOC	Zone
GA	LOOP	Bulk Migration, per 2 Wire Voice Loop-SL1	UEANL	UREPN	
GA	UNBUNDLED EXCHANGE ACCESS	Bulk Migration, per 2 Wire Voice Loop-SL1 Bulk Migration, per 2 Wire Voice Loop-SL1	UEANL	UKEPN	
GA	LOOP	[DISCONNECT]	UEANL	UREPN	
GA	UNBUNDLED EXCHANGE ACCESS	Bulk Migration Order Coordination, per 2 Wire Voice	UEANL	UKEFIN	
GA	LOOP	Loop-SL1	UEANL	UREPM	
GA	UNBUNDLED EXCHANGE ACCESS	L00p-3L1	OEANL	UKEFIVI	
GA	LOOP	2 Wire Unbundled Copper Loop Non-Designed- Zone 1	UEQ	UEQ2X	1
	UNBUNDLED EXCHANGE ACCESS	11 1			
GA	LOOP	2 Wire Unbundled Copper Loop Non-Designed- Zone 2	UEQ	UEQ2X	2
	UNBUNDLED EXCHANGE ACCESS	2 Wire Unbundled Copper Loop - Non-Designed - Zone			
GA	LOOP	3	UEQ	UEQ2X	3
	UNBUNDLED EXCHANGE ACCESS	2 Wire Unbundled Copper Loop - Tag Loop at End			
GA	LOOP	User Premise	UEQ	URETL	
	UNBUNDLED EXCHANGE ACCESS				
GA	LOOP	2 Wire Unbundled Copper Loop - Basic 1st Half Hour	UEQ	URET1	
	UNBUNDLED EXCHANGE ACCESS	2 Wire Unbundled Copper Loop - Loop Testing - Basic			
GA	LOOP	Additional Half Hour	UEQ	URETA	
_	UNBUNDLED EXCHANGE ACCESS	Manual Order Coordination 2 Wire Unbundled Copper			
GA	LOOP	Loop - Non-Designed (per loop)	UEQ	USBMC	
	UNBUNDLED EXCHANGE ACCESS	2 Wire Unbundled Copper Loop - Bulk Migration, per 2			
GA	LOOP	Wire Voice Loop-SL1	UEQ	UREPN	
	UNBUNDLED EXCHANGE ACCESS	B. H. Minnerford C. L. a. C. a. Francis and a Minnerford NIDL NID	LIFO	LIDEDM	
GA	LOOP	Bulk Migration Order Coordination, per 2 Wire UCL-ND	UEQ	UREPM	
	UNBUNDLED EXCHANGE ACCESS	2-Wire Analog Voice Grade Loop - Switch-As-Is			
GA	LOOP	Conversion rate per UNE Loop, Single LSR, (per DS0)	UEA	URESL	
- GA	LOOF	2-Wire Analog Voice Grade Loop - Switch-As-Is	UEA	UNESL	
	UNBUNDLED EXCHANGE ACCESS	Conversion rate per UNE Loop, Spreadsheet, (per			
GA	LOOP	DS0)	UEA	URESP	
	UNBUNDLED EXCHANGE ACCESS	500)	OLA	OILLOI	
GA	LOOP	Bulk Migration, per 2 Wire Voice Loop-SL2	UEA	UREPN	
	UNBUNDLED EXCHANGE ACCESS	Bulk Migration Order Coordination, per 2 Wire Voice	OL/.	OILLI IV	
GA	LOOP	Loop-SL2	UEA	UREPM	

State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone
	UNBUNDLED EXCHANGE ACCESS LOOP	4 Miss Auslan Vaiss Oneda Lasa 7ans 4	1150	115014	
GA	UNBUNDLED EXCHANGE ACCESS	4-Wire Analog Voice Grade Loop - Zone 1 4-Wire Analog Voice Grade Loop - Zone 1	UEA	UEAL4	1
GA	LOOP	[DISCONNECT]	UEA	UEAL4	4
GA	UNBUNDLED EXCHANGE ACCESS	[DISCONNECT]	UEA	UEAL4	1
GA	LOOP	4-Wire Analog Voice Grade Loop - Zone 2	UEA	UEAL4	2
GA	UNBUNDLED EXCHANGE ACCESS	4-Wire Analog Voice Grade Loop - Zone 2 4-Wire Analog Voice Grade Loop - Zone 2	OLA	ULAL4	
GA	LOOP	[DISCONNECT]	UEA	UEAL4	2
	UNBUNDLED EXCHANGE ACCESS	[DIOCONNEOT]	OLA	OLALT	
GA	LOOP	4-Wire Analog Voice Grade Loop - Zone 3	UEA	UEAL4	3
	UNBUNDLED EXCHANGE ACCESS	4-Wire Analog Voice Grade Loop - Zone 3		02/12/	
GA	LOOP	[DISCONNECT]	UEA	UEAL4	3
	UNBUNDLED EXCHANGE ACCESS	4-Wire Analog Voice Grade Loop - Switch-As-Is			
GA	LOOP	Conversion rate per UNE Loop, Single LSR, (per DS0)	UEA	URESL	
		4-Wire Analog Voice Grade Loop - Switch-As-Is			
	UNBUNDLED EXCHANGE ACCESS	Conversion rate per UNE Loop, Spreadsheet, (per			
GA	LOOP	DS0)	UEA	URESP	
		2-Wire Analog Voice Grade Loop - Service Level 2			
GA	UNE LOOP COMMINGLING	w/Loop or Ground Start Signaling - Zone 1	NTCVG	UEAL2	1
		2-Wire Analog Voice Grade Loop - Service Level 2			
		w/Loop or Ground Start Signaling - Zone 1	NTOVO	115410	
GA	UNE LOOP COMMINGLING	[DISCONNECT]	NTCVG	UEAL2	1
GA	UNE LOOP COMMINGLING	2-Wire Analog Voice Grade Loop - Service Level 2 w/Loop or Ground Start Signaling - Zone 2	NTCVG	UEAL2	2
GA	UNE LOOP COMMINGLING	2-Wire Analog Voice Grade Loop - Service Level 2	NICVG	UEAL2	
		w/Loop or Ground Start Signaling - Zone 2			
GA	UNE LOOP COMMINGLING	[DISCONNECT]	NTCVG	UEAL2	2
	OIAL LOOF COMMINITINGLING	2-Wire Analog Voice Grade Loop - Service Level 2	NIOVG	ULALZ	
GA	UNE LOOP COMMINGLING	w/Loop or Ground Start Signaling - Zone 3	NTCVG	UEAL2	3
J, \	C.T. 2001 COMMINICATION	2-Wire Analog Voice Grade Loop - Service Level 2		OL/ (LZ	
		w/Loop or Ground Start Signaling - Zone 3			
GA	UNE LOOP COMMINGLING	[DISCONNECT]	NTCVG	UEAL2	3
		2-Wire Analog Voice Grade Loop - Service Level 2			
GA	UNE LOOP COMMINGLING	w/Reverse Battery Signaling - Zone 1	NTCVG	UEAR2	1

State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone
GA	UNE LOOP COMMINGLING	2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 1 [DISCONNECT] 2-Wire Analog Voice Grade Loop - Service Level 2	NTCVG	UEAR2	1
GA	UNE LOOP COMMINGLING	w/Reverse Battery Signaling - Zone 2	NTCVG	UEAR2	2
GA	UNE LOOP COMMINGLING	2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 2 [DISCONNECT]	NTCVG	UEAR2	2
GA	UNE LOOP COMMINGLING	2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 3	NTCVG	UEAR2	3
		2-Wire Analog Voice Grade Loop - Service Level 2			
GA GA	UNE LOOP COMMINGLING UNE LOOP COMMINGLING	w/Reverse Battery Signaling - Zone 3 [DISCONNECT] 2-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Single LSR, (per DS0)	NTCVG NTCVG	UEAR2 URESL	3
GA	UNE LOOP COMMINGLING	2-Wire Analog Voice Grade Loop - Šwitch-As-Is Conversion rate per UNE Loop, Spreadsheet, (per DS0) 2-Wire Analog Voice Grade Loop - Loop Tagging -	NTCVG	URESP	
GA	UNE LOOP COMMINGLING	Service Level 2 (SL2)	NTCVG	URETL	
GA	UNE LOOP COMMINGLING	4-Wire Analog Voice Grade Loop - Zone 1	NTCVG	UEAL4	1
GA	UNE LOOP COMMINGLING	4-Wire Analog Voice Grade Loop - Zone 1 [DISCONNECT]	NTCVG	UEAL4	1
GA	UNE LOOP COMMINGLING	4-Wire Analog Voice Grade Loop - Zone 2	NTCVG	UEAL4	2
GA GA	UNE LOOP COMMINGLING UNE LOOP COMMINGLING	4-Wire Analog Voice Grade Loop - Zone 2 [DISCONNECT] 4-Wire Analog Voice Grade Loop - Zone 3	NTCVG NTCVG	UEAL4 UEAL4	2 3
GA	UNE LOOP COMMINGLING	4-Wire Analog Voice Grade Loop - Zone 3 [DISCONNECT]	NTCVG	UEAL4	3
GA	UNE LOOP COMMINGLING	4-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Single LSR, (per DS0)	NTCVG	URESL	

State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone
		4-Wire Analog Voice Grade Loop - Switch-As-Is			
۱		Conversion rate per UNE Loop, Spreadsheet, (per	N=0.40		
GA	UNE LOOP COMMINGLING	DS0)	NTCVG	URESP	
GA	UNBUNDLED DEDICATED TRANSPORT	Interoffice Channel - DS1 - per mile	U1TD1	1L5XX	
GA	UNBUNDLED DEDICATED TRANSPORT	Interoffice Channel - DS1 - Facility Termination	U1TD1	U1TF1	
		Interoffice Channel - DS1 - Facility Termination			
GA	UNBUNDLED DEDICATED TRANSPORT	[DISCONNECT]	U1TD1	U1TF1	
GA	UNBUNDLED DEDICATED TRANSPORT	Interoffice Channel - DS3 - per mile	U1TD3	1L5XX	
GA	UNBUNDLED DEDICATED TRANSPORT	Interoffice Channel - DS3 - Facility Termination	U1TD3	U1TF3	
GA	UNBUNDLED DEDICATED TRANSPORT	Interoffice Channel - DS3 - Facility Termination [DISCONNECT]	U1TD3	U1TF3	
GA	HIGH CAPACITY UNBUNDLED LOCAL LOOP	Stand Alone - DS3 Unbundled Local Loop - per mile	UE3	1L5ND	
	HIGH CAPACITY UNBUNDLED LOCAL	Stand Alone -DS3 Unbundled Local Loop - Facility			
GA	LOOP	Termination	UE3	UE3PX	
l	HIGH CAPACITY UNBUNDLED LOCAL	Stand Alone -DS3 Unbundled Local Loop - Facility			
GA	LOOP	Termination [DISCONNECT]	UE3	UE3PX	
GA	ENHANCED EXTENDED LINK (EELs)	4-Wire Analog Voice Grade Loop in Combination - Zone 1	UNCVX	UEAL4	1
L GA	ENHANCED EXTENDED LINK (EELS)	4-Wire Analog Voice Grade Loop in Combination -	UNCVA	UEAL4	
GA	ENHANCED EXTENDED LINK (EELs)	Zone 1 [DISCONNECT]	UNCVX	UEAL4	1
	ENTINATOES EXTENSES ENTRY (EEEs)	4-Wire Analog Voice Grade Loop in Combination -	311377	OL/(L1	
GA	ENHANCED EXTENDED LINK (EELs)	Zone 2	UNCVX	UEAL4	2
		4-Wire Analog Voice Grade Loop in Combination -			
GA	ENHANCED EXTENDED LINK (EELs)	Zone 2 [DISCONNECT]	UNCVX	UEAL4	2
	ENHANCED EVENDED LINE (EE)	4-Wire Analog Voice Grade Loop in Combination -	LINGVO		_
GA	ENHANCED EXTENDED LINK (EELs)	Zone 3	UNCVX	UEAL4	3
GA	ENHANCED EXTENDED LINK (EELs)	4-Wire Analog Voice Grade Loop in Combination - Zone 3 [DISCONNECT]	UNCVX	UEAL4	3
GA	ENHANCED EXTENDED LINK (EELS)	4-Wire DS1 Digital Loop in Combination - Zone 1	UNC1X	USLXX	1

State	Product	Rate Element Description	COS (Class of Service)	USOC	Zone
State	Floudet	4-Wire DS1 Digital Loop in Combination - Zone 1	COS (Class of Service)	0300	Zone
GA	ENHANCED EXTENDED LINK (EELs)	[DISCONNECT]	UNC1X	USLXX	1
GA	ENHANCED EXTENDED LINK (EELs)	4-Wire DS1 Digital Loop in Combination - Zone 2	UNC1X	USLXX	2
- 07	ENTIANCED EXTENDED LINK (ELES)	4-Wire DS1 Digital Loop in Combination - Zone 2	ONOTA	USLAX	
GA	ENHANCED EXTENDED LINK (EELs)	[DISCONNECT]	UNC1X	USLXX	2
GA	ENHANCED EXTENDED LINK (EELs)	4-Wire DS1 Digital Loop in Combination - Zone 3	UNC1X	USLXX	3
<u> </u>		4-Wire DS1 Digital Loop in Combination - Zone 3		002/01	
GA	ENHANCED EXTENDED LINK (EELs)	[DISCONNECT]	UNC1X	USLXX	3
GA	ENHANCED EXTENDED LINK (EELs)	DS3 Local Loop in combination - per mile	UNC3X	1L5ND	
GA	ENHANCED EXTENDED LINK (EELs)	DS3 Local Loop in combination - Facility Termination	UNC3X	UE3PX	
		DS3 Local Loop in combination - Facility Termination			
GA	ENHANCED EXTENDED LINK (EELs)	[DISCONNECT]	UNC3X	UE3PX	
GA	ENHANCED EXTENDED LINK (EELs)	Interoffice Channel in combination - DS1 - per mile	UNC1X	1L5XX	
		Interoffice Channel in combination - DS1 Facility			
GA	ENHANCED EXTENDED LINK (EELs)	Termination	UNC1X	U1TF1	
		Interoffice Channel in combination - DS1 Facility			
GA	ENHANCED EXTENDED LINK (EELs)	Termination [DISCONNECT]	UNC1X	U1TF1	
GA	ENHANCED EXTENDED LINK (EELs)	Interoffice Channel in combination - DS3 - per mile	UNC3X	1L5XX	
		Interoffice Channel in combination - DS3 - Facility			
GA	ENHANCED EXTENDED LINK (EELs)	Termination	UNC3X	U1TF3	
۱		Interoffice Channel in combination - DS3 - Facility	101001/		
GA	ENHANCED EXTENDED LINK (EELs)	Termination [DISCONNECT]	UNC3X	U1TF3	
	ADDITIONAL NETWORK ELEMENTS	Service Rearrangements - NRC - Order Coordination	LINGAY LINGOY	00000	
GA	ADDITIONAL NETWORK ELEMENTS	Specific Time - Dedicated Transport	UNC1X, UNC3X	OCOSR	