

***Customer Name: Digital Agent, LLC***

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CLEC Agreement with:

Digital Agent, LLC

MFN AGREEMENT

This MFN Agreement ("MFN Agreement"), which shall be filed with and is subject to approval by the State Commission(s) and shall become effective ten (10) days after approval by such Commission(s) ("Effective Date"), is entered into by and between Digital Agent, LLC ("Digital Agent"), a Georgia corporation on behalf of itself, and BellSouth Telecommunications, Inc. d/b/a AT&T Alabama, AT&T Florida, AT&T Georgia, AT&T Kentucky, AT&T Louisiana, AT&T Mississippi, AT&T North Carolina, AT&T South Carolina and AT&T Tennessee, ("AT&T"), having an office at 675 W. Peachtree Street, Atlanta, Georgia, 30375, on behalf of itself and its successors and assigns.

WHEREAS, the Telecommunications Act of 1996 (the "Act") was signed into law on February 8, 1996; and

WHEREAS, Digital Agent has requested that AT&T make available the Interconnection Agreement in its entirety executed between AT&T and Cbeyond Communications, LLC dated March 11, 2006 for the State of Georgia ("Interconnection Agreement").

WHEREAS, pursuant to Section 252(i) of the Act, for purposes of this MFN Agreement, Digital Agent has adopted the Interconnection Agreement for the State of Georgia;

NOW, THEREFORE, in consideration of the promises and mutual covenants of this MFN Agreement, Digital Agent and AT&T hereby agree as follows:

1. **AT&T-9STATE** shall be defined as the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee.

2. Digital Agent and AT&T shall adopt in its entirety the Interconnection Agreement and any and all amendments to said Interconnection Agreement executed and approved by the appropriate state regulatory commission as of the date of the execution of this MFN Agreement. The Interconnection Agreement and all amendments are attached hereto as Exhibit 1 and incorporated herein by this reference. The adoption of this agreement with amendment(s) consists of the following:

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| GA Wire Center dated: 11/28/2008 | 3 |
| TOTAL | 272 |

3. In the event that Digital Agent consists of two (2) or more separate entities as set forth in the preamble to this MFN Agreement, all such entities shall be jointly and severally liable for the obligations of Digital Agent under this MFN Agreement.

4. The term of this Agreement shall be from the Effective Date as set forth above and shall expire as set forth in Section 2 of the General Terms and Conditions of the Interconnection Agreement. For the purposes of determining the expiration date of this Agreement, the expiration date shall be September 9, 2012.

5. Digital Agent shall accept and incorporate any amendments to the Interconnection Agreement executed as a result of any final judicial, regulatory, or legislative action.

6. In entering into this MFN Agreement, the Parties acknowledge and agree that neither Party waives, and each Party expressly reserves, any of its rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in this MFN Agreement with respect to any orders, decisions, legislation or proceedings and any remands by the FCC, state utility commission, court, legislature or other governmental body including, without limitation, any such orders, decisions, legislation, proceedings, and remands which were issued, released or became effective prior to the Effective Date of this MFN Agreement.

7. Every notice, consent or approval of a legal nature, required or permitted by this MFN Agreement shall be in writing and shall be delivered either by hand, by overnight courier or by US mail postage prepaid, or email if an email address is listed below, addressed to:

AT&T

Contract Management
ATTN: Notices Manager
311 S. Akard, 9th Floor
Dallas, TX 75202-5398
Facsimile Number: 214-464-2006

and

Business Markets Attorney
Suite 4300
675 W. Peachtree St.
Atlanta, GA 30375

Digital Agent, LLC

David Hunter – Vice President of Operations
1000 Circle 75 Parkway – Suite 550
Atlanta, GA 30339

And

Charles V. Gerkin, Jr.
Friend, Hudak & Harris, LLP
Three Ravinia Drive, Suite 1450
Atlanta, Georgia 30346

Tel: 770-399-9500
Fax: 770-395-0000
E-mail: cgerkin@fh2.com

or at such other address as the intended recipient previously shall have designated by written notice to the other Party. Where specifically required, notices shall be by certified or registered mail. Unless otherwise provided in this MFN Agreement, notice by mail shall be effective on the date it is officially recorded as delivered by return receipt or equivalent, and in the absence of such record of delivery, it shall be presumed to have been delivered the fifth day, or next business day after the fifth day, after it was deposited in the mails.

Digital Agent, LLC

By: Howard Hunter

Name: Howard Hunter

Title: President

Date: 02/19/09

GEORGIA

OCN
9107

ACNA

DEG

BellSouth Telecommunications, Inc. d/b/a
AT&T Georgia, by AT&T Operations, Inc., its
authorized agent

By: Eddie A. Reed

Name: Eddie A. Reed, Jr.

Title: Director-Interconnection Agreements

Date: 3.31.09

EXHIBIT 1

AT&T Wholesale Amendment

AMENDMENT

BETWEEN

BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA

AND

DIGITAL AGENT, LLC



Signature: eSigned - Howard HunterName: eSigned - Howard Hunter
(Print or Type)Title: President of Operations
(Print or Type)Date: 17 May 2018

Digital Agent, LLC

Signature: eSigned - William BockelmanName: eSigned - William Bockelman
(Print or Type)Title: DIR-INTERCONNECTION AGREEMENTS
(Print or Type)Date: 17 May 2018BellSouth Telecommunications, LLC d/b/a AT&T
GEORGIA by AT&T Services, Inc., its authorized
agent

| State | Resale OCN | ULEC OCN | CLEC OCN |
|---------|------------|----------|----------|
| GEORGIA | 9280 | 9279 | 9107 |

| Description | ACNA Code(s) |
|-------------|--------------|
| ACNA(s) | DEG |

**AMENDMENT TO THE AGREEMENT
 BETWEEN
 DIGITAL AGENT, LLC
 AND
 BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA**

This amendment ("Amendment") amends the Interconnection Agreement by and between BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA ("AT&T") and Digital Agent, LLC ("CLEC"). AT&T and CLEC are hereinafter referred to collectively as the "Parties" and individually as a "Party."

WHEREAS, AT&T and CLEC are Parties to an Interconnection Agreement under Sections 251 and 252 of the Communications Act of 1934, as amended (the "Act"), approved June 3, 2009 and as subsequently amended ("Agreement"); and

WHEREAS, the Parties desire to amend the Agreement to implement to the *Connect America Fund et al.*, WC Docket No. 10-90 et al, Report and Order issued by the Federal Communications Commission ("FCC") on November 18, 2011 (FCC 11-161), and as amended by the FCC on December 23, 2011 (FCC 11-189) ("FCC ICC Reform Order"), and

WHEREAS, the Parties desire to modify certain provisions related to Customer Information Services pursuant to WC Docket No. 16-13, approved March 15, 2016.

NOW, THEREFORE, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the Agreement as follows:

1. The Amendment is composed of the foregoing recitals, the terms and conditions, contained within, Exhibit A – Operator Services and Directory Assistance (f/k/a Customer Information Services) and Exhibit B - Pricing Sheet, all of which are hereby incorporated within this Amendment by this reference and constitute a part of this Amendment.

2. **Intercarrier Compensation**

2.1. The Parties hereby implement the intercarrier compensation rates reflected in the Pricing Sheet attached hereto as Exhibit B, for the termination of all Section 251(b)(5) Traffic exchanged between the Parties in the applicable state(s). The intercarrier compensation rates included in Exhibit B hereby supersede the existing rate elements included in the Agreement for purposes of reciprocal compensation.

3. **Customer Information Services (CIS)**

3.1. With the exception of 3.3 herein, delete all rates, terms and conditions pertaining to Customer Information Services, including but not limited to services related to Operator Services (OS), Directory Assistance (DA), Directory Assistance Listings (DAL), Inward Assistance Operator Services (INW) and White Pages (e.g., Busy Line Verification (BLV), Busy Line Verification/Interrupt (BLV/I), etc.) from the Agreement.

3.2. Add Attachment - Operator Services and Directory Assistance (OS/DA), attached hereto as Exhibit A; and the Operator Services and Directory Assistance (OS/DA) rates reflected in the Pricing Sheet, attached hereto as Exhibit B, to the Agreement.

3.3. **Add the following provisions to the Attachment or Appendix for Resale**

CIS.1 For Resale service, AT&T will provide Customer Information Services to CLEC's End Users where technically feasible and/or available to AT&T retail End Users. Dialing, response, and sound quality will be provided in parity to AT&T retail End Users.

CIS.2 CLEC is solely responsible for the payment of all charges for all services furnished under this Attachment, including but not limited to calls originated or accepted at CLEC's location and its End Users' service locations.

- CIS.3 Interexchange carrier traffic (e.g., sent-paid, information services and alternate operator services messages) received by AT&T for billing to Resale End User accounts will be returned as unbillable and will not be passed to CLEC for billing. An unbillable code will be returned with those messages to the carrier indicating that the messages were generated by a Resale account and will not be billed by AT&T.
- CIS.4 AT&T shall not be responsible for the manner in which utilization of Resale Services or the associated charges are allocated to End Users or others by CLEC. Applicable rates and charges for services provided to CLEC under this Attachment will be billed directly to CLEC and shall be the responsibility of CLEC.
- CIS.5 Charges billed to CLEC for all services provided under this Attachment shall be paid by CLEC regardless of CLEC's ability or inability to collect from its End Users for such services.
- CIS.6 If CLEC does not wish to be responsible for payment of charges for calling card, collect, or third number billed calls (Alternately Billed Traffic or "ABT") or toll and information services (for example, 900 calls), CLEC must order the appropriate available blocking for lines provided under this Attachment and pay any applicable charges. It is the responsibility of CLEC to order the appropriate toll restriction or blocking on lines resold to End Users. CLEC acknowledges that blocking is not available for certain types of calls, including without limitation 800, 888, 411 and Directory Assistance Express Call Completion. Depending on the origination point, for example, calls originating from correctional facilities, some calls may bypass blocking systems. CLEC acknowledges all such limitations and accepts all responsibility for any charges associated with calls for which blocking is not available and any charges associated with calls that bypass blocking systems.

4. The Parties agree to replace Section N from the Agreement with the following language:

N. Notices

- N.1 Notices given by CLEC to AT&T under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
 - N.1.1 delivered by electronic mail (email).
 - N.1.2 delivered by facsimile.
- N.2 Notices given by AT&T to the CLEC under this Agreement shall be in writing (unless specifically provided otherwise herein), and unless otherwise expressly required by this Agreement to be delivered to another representative or point of contact, shall be pursuant to at least one of the following methods:
 - N.2.1 delivered by electronic mail (email) provided CLEC has provided such information in Section N.4 below.
 - N.2.2 delivered by facsimile provided CLEC has provided such information in Section N.4 below.
- N.3 Notices will be deemed given as of the earliest of:
 - N.3.1 the date of actual receipt.
 - N.3.2 notice by email shall be effective on the date it is officially recorded as delivered by delivery receipt and in the absence of such record of delivery, it shall be presumed to have been delivered on the date sent.
 - N.3.3 on the date set forth on the confirmation produced by the sending facsimile machine when delivered by facsimile prior to 5:00 p.m. in the recipient's time zone, but the next Business Day when delivered by facsimile at 5:00 p.m. or later in the recipient's time zone.
- N.4 Notices will be addressed to the Parties as follows:

| NOTICE CONTACT | CLEC CONTACT |
|-----------------------|--|
| NAME/TITLE | Howard Hunter President of Operations |
| STREET ADDRESS | 1000 Circle 75 Parkway SE, Suite 100 |
| CITY, STATE, ZIP CODE | Atlanta, GA 30339 |
| PHONE NUMBER* | (678) 444-3007 |
| FACSIMILE NUMBER | (404) 446-2014 |
| EMAIL ADDRESS | hhunter@digitalagent.net |

| | AT&T CONTACT |
|------------------|--|
| NAME/TITLE | Contract Management ATTN: Notices Manager |
| FACSIMILE NUMBER | (214) 712-5792 |
| EMAIL ADDRESS | The current email address as provided on AT&T's CLEC Online website |

*Informational only and not to be considered as an official notice vehicle under this Section.

- N.5 Either Party may unilaterally change its designated contact name, address, email address, and/or facsimile number for the receipt of Notices by giving written Notice to the other Party in compliance with this Section N. Unless explicitly stated otherwise, any change to the designated contact name, address, email address, and/or facsimile number will replace such information currently on file. Any Notice to change the designated contact name, address, email address, and/or facsimile number for the receipt of Notices shall be deemed effective ten (10) calendar days following receipt by the other Party.
- N.6 In addition, CLEC agrees that it is responsible for providing AT&T with CLEC's OCN and ACNA numbers for the states in which CLEC is authorized to do business and in which CLEC is requesting that this Agreement apply. In the event that CLEC wants to change and/or add to the OCN and/or ACNA information in the CLEC Profile, CLEC shall send written notice to AT&T to be received at least thirty (30) days prior to the change and/or addition in accordance with this Section N. notice provision; CLEC shall also update its CLEC Profile through the applicable form and/or web-based interface.
- N.6.1 CLEC may not order services under a new account and/or subsequent state certification, established in accordance with this Section until thirty (30) days after all information specified in this Section is received from CLEC.
- N.6.2 CLEC may be able to place orders for certain services in AT&T without having properly updated the CLEC Profile; however, at any time during the term of this Agreement without additional notice AT&T may at its discretion eliminate such functionality. At such time, if CLEC has not properly updated its CLEC Profile, ordering capabilities will cease, and CLEC will not be able to place orders until thirty (30) days after CLEC has properly updated its CLEC Profile.
- N.7 AT&T communicates official information to CLECs via its Accessible Letter, or other applicable, notification processes. These processes involve electronic transmission and/or posting to the AT&T CLEC Online website, inclusive of a variety of subjects including declaration of a force majeure, changes on business processes and policies, and other product/service related notices not requiring an amendment to this Agreement.
5. There shall be no retroactive application of any provision of this Amendment prior to the Effective Date of an adopting CLEC's agreement.
6. This Amendment shall be deemed to revise the terms and provisions of the Agreement only to the extent necessary to give effect to the terms and provisions of this Amendment. In the event of a conflict between the terms and provisions of this Amendment and the terms and provisions of the Agreement (including all incorporated or accompanying Appendices, Addenda, and Exhibits to the Agreement), this Amendment shall govern, provided, however, that the fact

that a term or provision appears in this Amendment but not in the Agreement, or in the Agreement but not in this Amendment, shall not be interpreted as, or deemed grounds for finding, a conflict for purposes of this Amendment.

7. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.
8. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather, shall be coterminous with such Agreement.
9. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
10. Signatures by all Parties to this Amendment are required to effectuate this Amendment. This Amendment may be executed in counterparts. Each counterpart shall be considered an original and such counterparts shall together constitute one and the same instrument.
11. For Georgia: This Amendment shall be filed with and is subject to approval by the applicable state Commission and shall become effective ten (10) days following approval by such Commission.

EXHIBIT A - ATTACHMENT 06 – OPERATOR SERVICES AND DIRECTORY ASSISTANCE (f/k/a CUSTOMER INFORMATION SERVICES)

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1.0 INTRODUCTION

- 1.1 This Attachment sets forth the rates, terms and conditions under which AT&T-21STATE shall provide Operator Services/Directory Assistance (OS/DA) and Listings.
- 1.2 OS/DA:
- 1.2.1 This Attachment sets forth the rates, terms and conditions under which the Parties shall jointly carry out OS/DA on a wholesale basis for CLEC End Users residing in AT&T-21STATE's local Exchange territory, regardless of whether CLEC is serving its End Users via:
 - 1.2.1.1 CLEC's own physical Switches; or
 - 1.2.1.2 Resale of AT&T-21STATE Retail OS/DA service.
 - 1.2.2 CLEC shall be the retail OS/DA provider to its End Users, and AT&T-21STATE shall be the wholesale provider of OS/DA operations to CLEC. AT&T-21STATE shall answer CLEC's End User OS/DA calls on CLEC's behalf, as follows:
 - 1.2.2.1 When the End User dials 0- or 0+ the telephone number, AT&T-21STATE shall provide the Operator Services described in Section 3.4 below. CLEC may set its own retail OS/DA rates, and CLEC therefore acknowledges its responsibility to obtain (a) End User agreement to the OS/DA retail rates (e.g., by tariff or contract), and (b) any necessary regulatory approvals for its OS/DA retail rates.
 - 1.2.2.2 In response to CLEC End User inquiries about OS/DA rates, where available and technically feasible, AT&T-21STATE operators shall quote CLEC retail OS/DA rates, provided by CLEC (see Section 3.6 below). If further inquiries are made about rates, billing and/or other "business office" questions, AT&T-21STATE's OS/DA operators shall direct the calling party's inquiries to a CLEC-provided contact number (also see Section 3.6 below).
 - 1.2.3 CLEC shall pay the applicable OS/DA rates found in the Pricing Sheet based upon CLEC's status as a Facilities-Based CLEC or a reseller. Provided however, CLEC may serve both as a reseller and as a facilities-based provider and CLEC may convert its facilities-based End Users to Resale service, or vice versa, as described below in Section 3.6.7 below.
 - 1.2.3.1 CLEC acknowledges and understands that wholesale OS/DA rates differ between Resale and facilities-based service, and that both types of OS/DA wholesale rates are listed in the Pricing Sheet.
 - 1.2.3.2 Billing and payment details, including the assessment of late payment charges for unpaid balances, are governed by the General Terms and Conditions in this Agreement.

1.3 Listings:

- 1.3.1 This Attachment sets forth terms and conditions that apply to Resale and Facility-Based CLECs for subscriber listing information provided by AT&T-21STATE.

2.0 DEFINITIONS

- 2.1 "Consolidated Reference Rater (CRR)" provides reference information (business office and repair numbers) and rate quotes for CLEC End Users.
- 2.2 "Facilities-Based CLEC" means a CLEC that provides service through its own switch or a Third Party provider's switch.
- 2.3 "General Assistance" means a service in which the End User dialing - 0 asks the OS operator for assistance. The operator will respond in accordance with OS methods and practices that are in effect at the time the End User makes an OS call where available and technically feasible.
- 2.4 "Listings" means information identifying the listed names of subscribers of carriers and subscribers' telephone numbers, addresses or primary advertising classification or any combination, and that carrier or affiliate has published, caused to be published or accepted for publication in any directory format.
- 2.5 "Services" means Operator Services/Directory Assistance (OS/DA) and Listings.

2.6 "Toll Center Code" means the three digit access tandem code ("ATC") that uniquely identifies a tandem switch in the Local Exchange Routing Guide (LERG) designated as providing access to operator services functions.

3.0 OPERATOR SERVICES (OS) / DIRECTORY ASSISTANCE (DA)

3.1 Dialing Parity:

3.1.1 AT&T-21STATE will provide OS/DA to CLEC's End Users with no unreasonable dialing delays and at dialing parity with AT&T-21STATE retail OS/DA services.

3.2 Response Parity:

3.2.1 Where available and technically feasible, CLEC's End Users shall be answered by AT&T-21STATE's OS and DA platforms with the same priority and using the same methods as for AT&T-21STATE's End Users.

3.2.2 Any technical difficulties in reaching the AT&T-21STATE OS/DA platform (e.g., cable cuts in the OS/DA trunks, unusual OS/DA call volumes, etc.) will be experienced at parity with AT&T-21STATE End Users served via that same AT&T-21STATE End Office Switch.

3.3 Requirements to Physically Interconnect:

3.3.1 This section describes the physical interconnection and trunking requirements for a Facilities-Based CLEC to interconnect with AT&T-21STATE's OS/DA switches.

3.3.2 The demarcation point for OS/DA traffic between the Parties' networks need not coincide with the point of interconnection for the physical interconnection of all other inter-carrier voice traffic, but at a minimum must be in the Local Access and Transport Area (LATA) in which the CLEC's OS/DA traffic originates.

3.3.2.1 Because CLEC's switch may serve End Users in more than one LATA, the Parties agree that CLEC's OS/DA traffic originates from the physical location of the End User dialing 0, 411, or 555-1212 and not the physical location of CLEC's switch.

3.3.2.2 To the extent CLEC is serving via circuit-switched wireless technology, the physical location of the End User dialing 0, 411, or 555-1212 shall be deemed the End User's physical billing address, regardless of whether the End User may be roaming at the time of placing the OS/DA call.

3.3.3 The Parties will establish an OS/DA demarcation point at the AT&T-21STATE's OS/DA switch. By mutual agreement, an alternative OS/DA demarcation point may be determined based on the following factors:

3.3.3.1 The size and type of facilities needed to carry CLEC's switch-based OS/DA traffic;

3.3.3.2 Whether CLEC wishes to interconnect for OS or DA, or both;

3.3.3.3 Whether CLEC or CLEC's Affiliate is collocated in an AT&T-21STATE local tandem office and wishes to use the collocation as the OS/DA demarcation point; and

3.3.3.4 Whether CLEC or CLEC's Affiliate already has existing OS/DA facilities in place to the AT&T-21STATE's OS/DA platforms.

3.3.4 CLEC shall be financially responsible for the transport facilities to the AT&T-21STATE's switch(es). CLEC may self-provision these OS/DA facilities, lease them from Third Parties, or lease them from AT&T-21STATE's intrastate Special Access Tariff. CLEC shall remain financially responsible for the transport facilities to the AT&T-21STATE's switch(es) and/or any one-way trunk groups from its designated operator assistance and directory assistance (or OA/DA) switch to the AT&T-21STATE operator assistance switch until CLEC initiates and successfully disconnects such transport facilities and/or trunk groups.

3.3.5 General OS/DA Trunking Requirements:

3.3.5.1 CLEC will initiate an Access Service Request (ASR) for all OS/DA trunk groups from its switch to the appropriate AT&T-21STATE OS/DA switches as a segregated one-way trunk group utilizing Multi-Frequency (MF) signaling. Unless technically infeasible, AT&T-21STATE will provision all such one-way trunk groups in the same manner and at the same intervals as for all other interconnection trunks between the Parties.

- 3.3.5.2 CLEC will employ Exchange Access Operator Services Signaling (EAOSS) from the AT&T-21STATE End Offices to the AT&T-21STATE OS/DA switches that are equipped to accept 10-Digit Signaling for Automatic Number Identification (ANI).
 - 3.3.5.3 Where EAOSS is not available, Modified Operator Services Signaling (MOSS) will be utilized, and a segregated one-way trunk group with MF signaling will be established from CLEC to each AT&T-21STATE OS/DA switch for each served Numbering Plan Area (NPA) in the LATA.
- 3.3.6 Specific OS/DA Trunk Groups and Their Requirements
- 3.3.6.1 Operator Service Trunks:
 - 3.3.6.1.1 CLEC shall establish a one-way trunk group from CLEC's switch to the AT&T-21STATE OS switch serving OS End Users in that LATA. An OS only trunk group will be designated with the appropriate OS traffic use code and modifier. If the trunk group transports combined OS/DA/DACC over the same trunk group, then the group will be designated with a different traffic use code and modifier for combined services. CLEC will have administrative control for the purpose of issuing ASRs on this one-way trunk group.
 - 3.3.6.2 DA/DA Call Completion (DACC) Trunks:
 - 3.3.6.2.1 Where permitted, CLEC shall establish a one-way trunk group from CLEC's switch to the AT&T-21STATE DA switch serving DA End Users in that LATA. If the trunk group transports DA/DACC only, but not OS, then the trunk group will be designated with the appropriate DA traffic use code and modifier.
 - 3.3.6.2.2 In AT&T-12STATE, if OS/DA/DACC is transported together on a combined trunk group, then the group will be designated with a different appropriate traffic use code and modifier from that used for a DA/DACC only trunk group. CLEC will have administrative control for the purpose of issuing ASRs on this one-way trunk group.
 - 3.3.6.2.3 In AT&T SOUTHEAST REGION 9-STATE, if OS/DA/DACC is transported together on a combined trunk group, then the group will be designated with an appropriate traffic use code and modifier. CLEC will have administrative control for the purpose of issuing ASRs on this one-way trunk group.
- 3.4 Operator Services Call Processing and Rates:
- 3.4.1 AT&T-21STATE will assess its OS charges based upon whether the CLEC End User is receiving (a) manual OS (i.e., provided via an operator), or (b) automated OS (i.e., an OS switch equipment voice recognition feature, functioning either fully or partially without operators where available and technically feasible). The Pricing Sheet contains the full set of OS recurring and nonrecurring rates.
 - 3.4.2 AT&T-21STATE will provide OS to CLEC End Users where available and technically feasible to AT&T-21STATE End Users served in accordance with OS methods and practices in effect at the time the CLEC End User makes an OS call.
- 3.5 Directory Assistance Call Processing and Rates:
- 3.5.1 AT&T-21STATE DA charges are assessed on a flat rate per call, regardless of call duration. The Pricing Sheet contains the recurring and nonrecurring rates.
 - 3.5.2 AT&T-21STATE will provide DA Services to CLEC End Users where available and technically feasible to AT&T-21STATE End Users served in accordance with DA Services methods and practices that are in effect at the time CLEC End User makes a DA call. AT&T-21STATE will provide the following DA services to a CLEC End User:
 - 3.5.2.1 Local Directory Assistance - Consists of providing published name and telephone number.
 - 3.5.2.2 Directory Assistance Call Completion (DACC) - A service in which a local or an intraLATA call to the

requested number is completed.

- 3.5.2.3 National Directory Assistance (NDA) - A service whereby callers may request published name and telephone number outside their LATA or local calling area for any listed telephone number in the United States.
 - 3.5.2.4 Reverse Directory Assistance (RDA) - Consists of providing listed local and national name and address information associated with a telephone number.
 - 3.5.2.5 Business Category Search (BCS) - A service whereby callers may request business telephone number listings for a specified category of business, when the name of the business is not known. Telephone numbers may be requested for local and national businesses.
- 3.6 OS/DA Non-recurring Charges for Loading Automated Call Greeting (i.e., Brand Announcement), Rates and Reference Information:
- 3.6.1 CLEC End Users will hear silence upon connecting with the OS/DA switch. As an alternative to silence, CLEC may custom brand for which custom brand charges will apply.
 - 3.6.1.1 CLEC will provide announcement phrase information, via Operator Services Translations Questionnaire (OSTQ), to AT&T-21STATE in conformity with the format, length, and other requirements specified for all CLECs on the AT&T CLEC Online website.
 - 3.6.1.2 AT&T-21STATE will then perform all of the loading and testing of the announcement for each applicable OS/DA switch prior to live traffic. CLEC may also change its pre-recorded announcement at any time by providing a new announcement phrase in the same manner. CLEC will be responsible for paying subsequent loading and testing charges.
 - 3.6.1.3 CLEC understands that End Users may not perceive silent announcements as ordinary mechanical handling of OS/DA calls.
 - 3.6.1.4 CLEC agrees that if it does not brand the call, CLEC shall indemnify and hold AT&T-21STATE harmless from any regulatory violation, consumer complaint, or other sanction for failing to identify the OS/DA provider to the dialing End User.
 - 3.6.2 AT&T-21STATE will be responsible for loading the CLEC provided recording into all applicable OS and/or DA switches prior to live traffic, testing the announcement for sound quality at parity with that provided to AT&T-21STATE End Users. CLEC will be responsible for paying the initial recording announcement loading charges, and thereafter, the per-call charge as well as any subsequent loading charges if new recordings or silent announcements are provided as specified above.
 - 3.6.3 Branding load charges are assessed per loaded recording, per OCN, per switch. For example, a CLEC Reseller may choose to brand under a different name than its facilities-based operations, and therefore two separate recordings could be loaded into each switch, each incurring the branding or silent load charge. These charges are mandatory, nonrecurring, and are found in the Pricing Sheet.
 - 3.6.4 Where Consolidated Reference Rater ("CRR") is available and technically feasible, the applicable CLEC-charged retail OS/DA rates and a CLEC-provided contact number (e.g., reference to a CLEC business office or repair center) are loaded into the system utilized by the OS operator.
 - 3.6.5 Where CRR is available and technically feasible, AT&T-21STATE will be responsible for loading the CLEC-provided OS/DA retail rates and the CLEC provided contact number(s) into the OS/DA switches. CLEC will be responsible for paying the initial reference and rate loading charges.
 - 3.6.6 CRR load charges are assessed per loaded set of rates/references, where CRR is available and technically feasible, per OCN, per state. For example, a CLEC reseller may choose to rate differently than its Facilities-Based CLEC operations, or may change its rates/references during the life of the contract, and therefore separate sets of rates/references could be loaded for each OCN, per state, with each loading incurring the rate/reference charge. These charges are mandatory, nonrecurring and are found in the Pricing Sheet.

3.6.7 Converting End Users from prior branded service to CLEC or silent-branded service, or between Resale and facilities-based service:

- 3.6.7.1 To the extent that CLEC has already established the branding/silent announcement recording in AT&T-21STATE OS/DA switches for both Resale and facilities-based service, then no non-recurring charges apply to the conversion of End Users from prior Resale OS/DA wholesale service to facilities-based OS/DA wholesale service, or vice versa.
- 3.6.7.2 To the extent that CLEC has not established the branding announcement recording in AT&T-21STATE OS/DA switches for Resale and/or facilities-based service, then non-recurring charges apply to set up the OS/DA call for the new type of service, as is described in Section 3.6 above, and at the rates set forth in the Pricing Sheet.

4.0 LISTINGS

4.1 General Provisions:

4.1.1 Subject to state requirements and AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of listings, AT&T-21STATE will make available to CLEC, for CLEC End Users, non-discriminatory access to listings in the same manner as AT&T-21STATE makes listings available to AT&T-21STATE retail End Users.

4.2 Responsibilities of the Parties:

4.2.1 Subject to AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of white page directories, AT&T-21STATE will include in appropriate white pages directories the primary alphabetical listings of CLEC End Users located within the AT&T-21STATE ILEC Territory. When CLEC provides its subscriber listing information to AT&T-21STATE listings database, CLEC will receive for its End User, one primary listing in AT&T-21STATE white pages directory and a listing in AT&T-21STATE's DA database at no charge, other than applicable service order charges as set forth in the Pricing Sheet.

4.2.1.1 Except in the case of a Local Service Request (LSR) submitted solely to port a number from AT&T SOUTHEAST REGION 9-STATE, if such listing is requested on the initial LSR associated with the request for services, a single manual service order charge or electronic service order charge, as appropriate, will apply to both the request for service and the request for the directory listing. Where a subsequent LSR is placed solely to request a directory listing, or is placed to port a number and request a directory listing, separate service order charges as set forth in AT&T-21STATE's tariffs shall apply, as well as the manual service order charge or the electronic service order charge, as appropriate.

4.2.1.2 Listing Information Confidentiality:

4.2.1.2.1 AT&T-21STATE will afford CLEC's directory listing information the same level of confidentiality that AT&T-21STATE affords its own directory listing information.

4.2.1.3 Unlisted/Non-Published End Users:

4.2.1.3.1 CLEC will provide to AT&T-21STATE the names, addresses and telephone numbers of all CLEC End Users who wish to be omitted from directories. Non-listed/Non-Published listings will be subject to the rates as set forth in AT&T-21STATE's tariffs and/or service guidebooks. AT&T-21STATE does not provide a resale discount for any listings.

4.2.1.4 Additional Listings:

4.2.1.4.1 Where a CLEC End User requires listings in addition to the primary listing to appear in the white pages directory, AT&T-21STATE will offer such listings at rates as set forth in AT&T-21STATE's tariffs and/or service guidebooks. AT&T-21STATE does not provide a resale discount for any listings. CLEC shall furnish to AT&T-21STATE subscriber listing information pertaining to CLEC End Users located within the AT&T-21STATE

ILEC Territory, along with such additional information as AT&T-21STATE may be required to include in the alphabetical listings of said directory. CLEC shall refer to the AT&T CLEC Online website for methods, procedures and ordering information.

- 4.2.2 CLEC will provide accurate subscriber listing information of its subscribers to AT&T-21STATE via a mechanized feed of the directory listing information to AT&T-21STATE's Directory Listing database. CLEC agrees to submit all listing information via a mechanized process within six (6) months of the Effective Date of this Agreement, or upon CLEC reaching a volume of two hundred (200) listing updates per day, whichever comes first. CLEC's subscriber listings will be interfiled (interspersed) in the directory among AT&T-21STATE's subscriber listing information. CLEC will submit listing information within one (1) business day of installation, disconnection or other change in service (including change of non-listed or non-published status) affecting the DA database or the directory listing of a CLEC End User. CLEC must submit all listing information intended for publication by the directory close (a/k/a last listing activity) date.
- 4.2.3 White Page Directories:
- 4.2.3.1 Subject to state requirements and AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of white page directories, each CLEC subscriber may receive one copy per primary End User listing, as provided by CLEC, of the appropriate AT&T-21STATE white pages directory in the same manner, format and at the same time that they are delivered to AT&T-21STATE's retail End Users.
- 4.2.4 Use of Subscriber Listing Information:
- 4.2.4.1 Subject to AT&T-21STATE's practices, as well as the rules and regulations applicable to the provision of white page directories, AT&T-21STATE agrees to serve as the single point of contact for all independent and Third Party directory publishers who seek to include CLEC's subscriber (i.e., End User) listing information in an area directory, and to handle the CLEC's subscriber listing information in the same manner as AT&T-21STATE's subscriber listing information. In exchange for AT&T-21STATE serving as the single point of contact and handling all subscriber listing information equally, CLEC authorizes AT&T-21STATE to include and use the CLEC subscriber listing information provided to AT&T-21STATE DA databases, and to provide CLEC subscriber listing information to directory publishers. Included in this authorization is release of CLEC listings to requesting competing carriers as required by Section 271(c)(2)(B)(vii)(II) and Section 251(b)(3) and any applicable state regulations and orders. Also included in this authorization is AT&T-21STATE's use of CLEC's subscriber listing information in AT&T-21STATE's DA, DA related products and services, and directory products and services.
- 4.2.4.2 AT&T-21STATE further agrees not to charge CLEC for serving as the single point of contact with independent and Third Party directory publishers, no matter what number or type of requests are fielded. In exchange for the handling of CLEC's subscriber list information to directory publishers, CLEC agrees that it will receive no compensation for AT&T-21STATE's receipt of the subscriber list information or for the subsequent release of this information to directory publishers. Such CLEC subscriber list information shall be interfiled (interspersed) with AT&T-21STATE's subscriber list information and the subscriber list information of other companies that have authorized a similar release of their subscriber list information by AT&T-21STATE.
- 4.2.5 Upon identification and notice of non-compliance by AT&T-21STATE, CLEC agrees to pay all direct costs incurred by AT&T-21STATE as a result of CLEC not complying with the terms of this Attachment and in accordance with the Limitations of Liability section in the General Terms and Conditions Attachment of this Agreement.
- 4.2.6 This Attachment shall not establish, be interpreted as establishing, or be used by either Party to establish or to represent their relationship as any form of agency, partnership or joint venture.
- 4.2.7 Breach of Contract:

- 4.2.7.1 If either Party is found to have materially breached the Listings terms of this Attachment, the non-breaching Party may terminate the Listings terms of this Attachment by providing written Notice to the breaching Party, whereupon this Attachment shall be null and void with respect to any issue of white pages directory published sixty (60) or more calendar days after the date of receipt of such written Notice. CLEC further agrees to pay all costs incurred by AT&T-21STATE and/or its Affiliates and vendor as a result of such CLEC breach.
- 4.2.8 General Conditions for Listings:
- 4.2.8.1 Notwithstanding the foregoing, AT&T-21STATE reserves the right to suspend, modify or terminate, without penalty, any Listings Service offerings that are provided under this Attachment on ninety (90) days' written notice in the form of an Accessible Letter.
- 4.2.8.2 CLEC shall be solely responsible for any and all legal or regulatory requirements for the modification or discontinuance of Listings products and/or services to CLEC End Users under this Section.

5.0 GENERAL CONDITIONS FOR OPERATOR SERVICES (OS), DIRECTORY ASSISTANCE (DA)

- 5.1 Notwithstanding the foregoing, AT&T-21STATE reserves the right to suspend, modify or terminate, without penalty, any OS and/or DA feature of Service(s) offerings that are provided under this Attachment on one hundred eighty (180) days' written notice in the form of an Accessible Letter.
- 5.2 Termination:
- 5.2.1 If the CLEC terminates OS and/or DA service prior to the expiration of the term of this Agreement, CLEC shall pay AT&T-21STATE, within thirty (30) calendar days of the issuance of any bills by AT&T-21STATE, all amounts due for actual services provided under this Attachment, plus estimated monthly charges for the remainder of the term. Estimated charges will be based on an average of the actual monthly amounts billed by AT&T-21STATE pursuant to this Attachment prior to its termination. The rates applicable for determining the amount(s) under the terms outlined in this Section are those specified in the Pricing Sheet.
- 5.3 CLEC shall be solely responsible for any and all legal or regulatory requirements for the modification or discontinuance of OS and/or DA products/services to CLEC End Users under this Attachment.

6.0 TERMINATION – ENTIRE ATTACHMENT 06 – OPERATOR ASSISTANCE AND DIRECTORY ASSISTANCE SERVICES

- 6.1 The Parties reserve the right to suspend or terminate, without penalty, this Attachment in its entirety on one hundred eighty (180) days' written notice. The Attachment will be coterminous with the ICA or will continue until the Party desiring to terminate this Attachment provides one hundred eighty (180) days' written Notice to the other Party of the date the Attachment will terminate ("Termination Date"), whichever date is earlier.

PRICING SHEETS

| Attachment | State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone | Monthly Recurring Charge (MRC) | Non-Recurring Charge (NRC) First | Non-Recurring Charge (NRC) Additional | Per Unit |
|------------|-------|--|---|------------------------|-------|------|--------------------------------|----------------------------------|---------------------------------------|--|
| 2MR-AT | GA | LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION) | Rate for all ISP-Bound and Section 251(b)(5) Traffic as per FCC-01-131, per MOU | | | | 0.00bk | | | MOU |
| 2MR-AT | GA | LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION) | Common Transport - Per Mile, Per MOU | | | | 0.00bk | | | MILE/MOU |
| 2MR-AT | GA | LOCAL INTERCONNECTION (CALL TRANSPORT AND TERMINATION) | Common Transport - Facilities Termination Per MOU | | | | 0.00bk | | | MOU |
| 6 | GA | BRANDING - DIRECTORY ASSISTANCE | Recording and Provisioning of DA Custom Branded Announcement | AMT | CBADA | | 3,000.00 | 3,000.00 | announcement | |
| 6 | GA | BRANDING - DIRECTORY ASSISTANCE | Loading of Custom Branded Announcement per Switch per OCN | AMT | CBADC | | 1,170.00 | 1,170.00 | per Switch per OCN | |
| 6 | GA | DIRECTORY ASSISTANCE SERVICES | Directory Assistance Access Service Calls, Charge Per Call | | | | 0.31 | | | Per Call |
| 6 | GA | DIRECTORY ASSISTANCE SERVICES | Directory Assistance Call Completion Access Service (DACC), Per Call | | | | 0.10 | | | Per Call |
| 6 | GA | BRANDING - DIRECTORY ASSISTANCE | Directory Assistance - Rate Reference Initial Load per state per OCN | | | | 5,000.00 | | | per state per OCN |
| 6 | GA | BRANDING - DIRECTORY ASSISTANCE | Directory Assistance - Rate Reference Subsequent Load per state OCN | | | | | 1,500.00 | | per state per OCN |
| 6 | GA | DIRECTORY ASSISTANCE DATABASE SERVICE (DADS) | Directory Assistance Database Service (DADS)-Initial Load, per listing | | | | | 0.04 | | listing |
| 6 | GA | DIRECTORY ASSISTANCE DATABASE SERVICE (DADS) | Directory Assistance Database Service (DADS)-Update, per listing | | | | 0.04 | | | listing |
| 6 | GA | DIRECTORY ASSISTANCE DATABASE SERVICE (DADS) | Directory Assistance Database Service (DADS)-Monthly Recurring Fee | | | | 150.00 | | | monthly |
| 6 | GA | BRANDING - OPERATOR CALL PROCESSING | Recording of Custom Branded OA Announcement | AMT | CBAOS | | 7,000.00 | 7,000.00 | announcement | |
| 6 | GA | BRANDING - OPERATOR CALL PROCESSING | Loading of Custom Branded OA Announcement per shelf/NAV per OCN | AMT | CBAOL | | 500.00 | 500.00 | per shelf/NAV per OCN | |
| 6 | GA | OPERATOR CALL PROCESSING | Oper. Call Processing - Oper. Provided, Per Min. - Using BST LIDB | | | | 1.20 | | | Minute |
| 6 | GA | OPERATOR CALL PROCESSING | Oper. Call Processing - Oper. Provided, Per Min. - Using Foreign LIDB | | | | 1.24 | | | Minute |
| 6 | GA | OPERATOR CALL PROCESSING | Oper. Call Processing - Fully Automated, per Call - Using BST LIDB | | | | 0.20 | | | Per Call |
| 6 | GA | OPERATOR CALL PROCESSING | Oper. Call Processing - Fully Automated, per Call - Using Foreign LIDB | | | | 0.20 | | | Per Call |
| 6 | GA | BRANDING - OPERATOR CALL PROCESSING | Operator Services - Rate Reference Initial Load per state per OCN | | | | 5,000.00 | | | per state per OCN |
| 6 | GA | BRANDING - OPERATOR CALL PROCESSING | Operator Services - Rate Reference Subsequent Load per state per OCN | | | | | 1,500.00 | | per state per OCN initial listing is no charge |
| 6 | GA | DIRECTORY LISTING PRODUCT | White Page Directory Listings | | | | 0.00 | 0.00 | 0.00 | See Tariffs and / or Service Guidebook |
| 6 | GA | DIRECTORY LISTING PRODUCT | Non Published /Non List / Additional Directory Listings | | | | | | | |
| 6 | GA | BRANDING - OPERATOR CALL PROCESSING | Loading of OA Custom Branded Announcement per Switch per OCN | | | | N/A | 1,170.00 | 1,170.00 | per switch per OCN |
| 6 | GA | OTHER RESALE - DIRECTORY ASSISTANCE/OPERATOR SERVICES | Directory Assistance Services | | | | 20.30% (Res) 17.30% (Bus) | N/A | N/A | Flat Rate Discount for Resale |
| 6 | GA | OTHER RESALE - DIRECTORY ASSISTANCE/OPERATOR SERVICES | Local Operator Assistance Service | | | | 20.30% (Res) 17.30% (Bus) | N/A | N/A | Flat Rate Discount for Resale |
| 6 | GA | BRANDING - DIRECTORY ASSISTANCE | Unbranding - Loading of DA per OCN (1 OCN per Order) | | | | N/A | 420.00 | 420.00 | OCN |

PRICING SHEETS

| Attachment | State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone | Monthly Recurring Charge (MRC) | Non-Recurring Charge (NRC) First | Non-Recurring Charge (NRC) Additional | Per Unit |
|------------|-------|-------------------------------------|---|------------------------|------|------|--------------------------------|----------------------------------|---------------------------------------|--------------------|
| 6 | GA | BRANDING - DIRECTORY ASSISTANCE | Unbranding - Loading of DA per Switch per OCN | | | | N/A | 16.00 | 16.00 | per switch per OCN |
| 6 | GA | BRANDING - OPERATOR CALL PROCESSING | Unbranding - Loading of OA per OCN (Regional) | | | | N/A | 1,200.00 | 1,200.00 | OCN |

INTERCONNECTION AMENDMENT

BETWEEN

BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA

AND

DIGITAL AGENT, LLC

Signature: eSigned - Howard Hunter

Name: eSigned - Howard Hunter
(Print or Type)

Title: President
(Print or Type)

Date: 27 Jan 2020

Digital Agent, LLC

Signature: eSigned - William Bockelman

Name: eSigned - William Bockelman
(Print or Type)

Title: DIR-INTERCONNECTION AGREEMENTS
(Print or Type)

Date: 28 Jan 2020

BellSouth Telecommunications, LLC d/b/a AT&T
GEORGIA by AT&T Services, Inc., its authorized
agent

**AMENDMENT TO THE AGREEMENT
BETWEEN
DIGITAL AGENT, LLC
AND
BELLSOUTH TELECOMMUNICATIONS, LLC D/B/A AT&T GEORGIA**

This Amendment (the "Amendment") amends the Interconnection Agreement by and between BellSouth Telecommunications, LLC d/b/a AT&T GEORGIA ("AT&T") and Digital Agent, LLC ("CLEC"). AT&T and CLEC are hereinafter referred to collectively as the "Parties" and individually as a "Party".

WHEREAS, AT&T and CLEC are parties to an Interconnection Agreement under Sections 251 and 252 of the Communications Act of 1934, as amended (the "Act"), signed March 31, 2009 and as subsequently amended (the "Agreement"); and

WHEREAS, the Parties desire to amend the Agreement to implement the FCC Orders FCC-19-66 and FCC-19-72 in WC Dkt. No. 18-141; Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. § 160(c) to Accelerate Investment in Broadband and Next-Generation Networks which was filed with the FCC on May 4, 2018 ("FCC UNE and Resale Forbearance Order"); and

NOW, THEREFORE, in consideration of the promises and mutual agreements set forth herein, the Parties agree to amend the Agreement as follows:

1. The Amendment is composed of the foregoing recitals and the terms and conditions contained herein, all of which are hereby incorporated by this reference and constitute a part of this Amendment.
2. As of February 2, 2020, except for resale services that are grandfathered pursuant to subsection a, CLEC may no longer purchase any resale services pursuant to the rates, terms and conditions of this Agreement, including any resale Tariff referred to in this Agreement, other than the rates, terms and conditions provided for in Attachment 251(b)(1) Resale.
 - a. Resale services ordered on or before February 1, 2020 ("Resale Embedded Base"), are grandfathered until August 2, 2022, and available only:
 - i. to the same End User; and
 - ii. at that same End User's existing location;
 - iii. both as of February 2, 2020.
3. Add Attachment - 251(b)(1) Resale to the Agreement.
4. As of February 2, 2020, CLEC may no longer order 2-Wire Analog UNE Loops or 4-Wire Analog UNE Loops ("Analog Loops") pursuant to this Agreement. Any existing Analog Loops ordered on or before February 1, 2020 ("Analog Loop Embedded Base") are grandfathered until August 2, 2022. CLEC shall convert the Analog Loop Embedded Base to a commercial offering, or other comparable service, or disconnect such Analog Loop on, or before, August 1, 2022. Exhibit A to this Amendment contains Analog Loop element descriptions and USOCs that are subject to the FCC UNE and Resale Forbearance Order, however this Agreement may also contain additional and/or older element descriptions and USOCs that are also Analog Loops subject to the FCC UNE and Resale Forbearance Order.
 - a. To the extent CLEC fails to adhere to the above, at AT&T's sole discretion, AT&T may take one or more of the following actions for any remaining Analog Loops and CLEC will be responsible for all recurring and non-recurring charges:
 - i. convert to an analogous arrangement available under a separate commercial agreement executed by the Parties, or
 - ii. convert to AT&T tariff or guidebook services (in which case month-to-month rates, terms and conditions shall apply), or

- iii. reprice by application of a new rate (or by application of a surcharge to an existing rate), or
 - iv. disconnect.
 - b. AT&T reserves the right to backbill CLEC for the difference between an Analog Loop rate and the non-UNE rate that applies under this Section 4 for any new Analog Loops inadvertently ordered on or after February 2, 2020, and any Analog Loop Embedded Base remaining as of August 1, 2022.
 - c. AT&T's election to reprice the Analog Loop shall not preclude AT&T from later converting the Analog Loop to an analogous arrangement available under a separate commercial agreement or an AT&T tariff or guidebook service.
5. As of January 12, 2020, CLEC may no longer order DS1/DS3 Unbundled Dedicated Transport ("DS1/DS3 UDT"), whether stand-alone or part of a combination (e.g., Enhanced Extended Link), pursuant to this Agreement between Tier 1 wire centers and/or wire centers subject to UDT forbearance under Public Notice DA 19-733, dated August 1, 2019. Any such existing DS1/DS3 UDT ordered on or before January 11, 2020, is grandfathered until July 12, 2022 ("UDT Embedded Base").
- i. CLEC must convert any grandfathered DS1/DS3 UDT to another product/service offering on or before July 12, 2022, pursuant to the Conversion of 251(c)(3) UNE/UNE Combinations to Wholesale Services provisions of this Agreement or other similar provision.
 - ii. If CLEC fails to convert grandfathered DS1/DS3 UDT before July 12, 2022, at AT&T's sole discretion, AT&T may convert any, or all, of the remaining DS1/DS3 UDT to the equivalent Special Access service at month-to-month rates, terms and conditions. CLEC shall be responsible for all associated recurring and non-recurring charges.
 - iii. AT&T reserves the right to backbill CLEC for the difference between a DS1/DS3 UDT rate and the non-UNE rate that applies under this Section 5 for any new circuits inadvertently ordered on or after January 12, 2020 and any UDT Embedded Base remaining as of July 12, 2022.
 - iv. If the FCC determines that additional wire centers are subject to forbearance, CLEC shall cease ordering DS1/DS3 UDT as of the date specified by the FCC and adhere to any FCC-specified transition timelines.
6. Any future forbearance from or rule changes for Section 251(c)(3) UNEs offered pursuant to this Agreement shall be incorporated by reference as of the effective date of the FCC order and shall not require a written amendment. AT&T shall provide Notice to CLEC of how the Parties will implement the subsequent UNE forbearance or rule change. Notice will include applicable transition periods and any changes to rate(s), term(s) and/or condition(s) to the underlying Agreement.
7. In entering into this Amendment, neither Party waives, and each Party expressly reserves, any rights, remedies or arguments it may have at law or under the intervening law or regulatory change provisions in the underlying Agreement (including intervening law rights asserted by either Party via written notice predating this Amendment) with respect to any orders, decisions, legislation or proceedings and any remands thereof, which the Parties have not yet fully incorporated into this Agreement or which may be the subject of further review.
8. This Amendment shall not modify or extend the Effective Date or Term of the underlying Agreement, but rather, shall be coterminous with such Agreement.
9. EXCEPT AS MODIFIED HEREIN, ALL OTHER TERMS AND CONDITIONS OF THE UNDERLYING AGREEMENT SHALL REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.
10. Signatures by all Parties to this Amendment are required to effectuate this Amendment. This Amendment may be executed in counterparts. Each counterpart shall be considered an original and such counterpart shall together constitute one and the same instrument.
11. For Alabama, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Michigan, Mississippi, Missouri, Nevada, North Carolina, Oklahoma, South Carolina, Tennessee, Texas: This Amendment shall be filed with and is subject to approval by the applicable state Commission and shall become effective ten (10) days following approval

by such Commission. For Arkansas: This Amendment shall be filed with the Arkansas Public Service Commission and shall become effective upon filing. For Ohio: Based on the Public Utilities Commission of Ohio Rules, the Amendment is effective upon filing and is deemed approved by operation of law on the 91st day after filing. For California: Pursuant to Resolution ALJ 257, this filing will become effective, absent rejection of the Advice Letter by the Commission, upon thirty (30) days after the filing date of the Advice Letter to which this Amendment is appended. For Wisconsin: Pursuant to Wisconsin Statute § 196.40, this Amendment shall become effective ten (10) days after the mailing date of the final order approving this Amendment.

ATTACHMENT 16b – 251(b)(1) RESALE

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1.0 INTRODUCTION

- 1.1 This Attachment sets forth terms and conditions for Section 251(b)(1) resale services ("Resale Services") provided by AT&T-21STATE to CLEC.
- 1.2 Pursuant to Section 251(b)(1), beginning February 2, 2020, CLEC may order and AT&T-21STATE shall make available to CLEC for resale, pursuant to the rates, terms and conditions of this Attachment, Telecommunications Services that AT&T-21STATE provides at retail to End Users who are not Telecommunications Carriers. Beginning August 2, 2022, this Attachment shall govern all Resale Services CLEC purchases from AT&T-21STATE, including Resale Services that were purchased prior to August 2, 2022 pursuant to other provisions of this Agreement and/or resale tariff and that remain in service as of that date ("Resale Embedded Base").

2.0 GENERAL PROVISIONS

- 2.1 AT&T-21STATE's obligation to provide Resale Services under this Attachment is subject to availability of existing facilities. CLEC may resell Telecommunications Services provided hereunder only in those service areas in which such Resale Services or any feature or capability thereof are currently offered to AT&T-21STATE's End Users at retail.
- 2.2 Notwithstanding any other provision in this Agreement or in any applicable Tariff, once a retail service has been grandfathered it is available to CLEC for resale pursuant to the rates, terms and conditions of the state-specific retail Tariff and only:
- (i) to the same End User; and
 - (ii) at that same End User's existing location;
 - (iii) both as of the time of that service's grandfathering.
- 2.3 AT&T-21STATE may withdraw the availability of certain Telecommunication Services that AT&T-21STATE previously provisioned to CLEC or retail End Users pursuant to C.F.R 51.325 through 51.335 as such rules may be amended from time to time (the "Network Disclosure Rules").
- 2.4 CLEC shall not use any Resale Services to avoid the rates, terms and conditions of AT&T-21STATE's corresponding retail Tariff(s). Moreover, CLEC shall not use any Resale Services to provide access or interconnection services to itself, interexchange carriers (IXCs), wireless carriers, competitive access providers (CAPs), interconnected VoIP providers (IVPs), mobile virtual network operators (MVNOs), or other Telecommunications providers; provided, however, that CLEC may permit its End Users to use resold local exchange telephone service to access IXCs, wireless carriers, CAPs, or other retail Telecommunications providers. CLEC may not resell any Resale Services to another CLEC, including its own Affiliate(s).
- 2.5 Except as otherwise expressly provided herein, the state-specific retail Tariff(s) shall govern the rates, terms and conditions associated with the Telecommunications Services available to CLEC for resale, except for any resale restrictions; provided, however, that any restrictions on further resale by the End User shall continue to apply. CLEC and its End Users may not use Resale Services in any manner not permitted for AT&T-21STATE's End Users. Any change to the rates, terms and conditions of any applicable Tariff is automatically incorporated herein and is effective hereunder on the date any such change is effective.
- 2.6 CLEC shall only sell Plexar®, Centrex and Centrex-like services to a single End User or multiple End User(s) in accordance with the terms and conditions set forth in the retail Tariff(s) applicable to the state(s) in which service is being offered.
- 2.7 Except where otherwise explicitly permitted in AT&T-21STATE's Tariff(s), CLEC shall not permit the sharing of Resale Services by multiple End User(s) or the aggregation of traffic from multiple End User(s) onto a single service.
- 2.8 CLEC shall only provide Resale Services under this Attachment to the same category of End User(s) to which AT&T-21STATE offers such services (for example, residence service shall not be resold to business End Users).
- 2.9 Special Needs Services are services for the physically disabled as defined in state-specific Tariffs. Where available for resale in accordance with state-specific Tariffs, CLEC may resell Special Needs Services to End Users who are

eligible for each such service. To the extent CLEC provides Resale Services that require certification on the part of the End User, CLEC shall ensure that the End User meets all the Tariff eligibility requirements, has obtained proper certification, continues to be eligible for the program(s), and complies with all rules and regulations as established by the appropriate Commission and state Tariffs.

2.10 When ordering Resale Services that have an eligibility requirement (e.g., available only in a "retention", "winback", or "competitive acquisition" setting), CLEC shall maintain (and provide to AT&T-21STATE upon reasonable request) appropriate documentation, including, but not limited to, original End User service order data, evidencing the eligibility of its End User(s) for such offering or promotion. AT&T-21STATE may request up to one (1) audit for each promotion per twelve (12) month period that may cover up to the preceding twenty-four (24) month period.

2.11 Promotions of ninety (90) calendar days or less ("Short-Term Promotions") shall not be available for resale. Promotions lasting longer than ninety (90) calendar ("Long-Term Promotions") may be made available for resale. AT&T 21-STATE may eliminate any Resale Discount on all or certain Long-Term Promotions by providing a 45-day notice of such elimination.

2.12 If CLEC is in violation of any provision of this Attachment, AT&T-21STATE will notify CLEC of the violation in writing ("Resale Notice"). Such Resale Notice shall refer to the specific provision being violated. CLEC will have the breach cure period as specified in the General Terms and Conditions of this Agreement to correct the violation and notify AT&T-21STATE in writing that the violation has been corrected. AT&T-21STATE will bill CLEC the greater of:

- (i) the charges that would have been billed by AT&T-21STATE to CLEC or any Third Party but for the stated violation; or
- (ii) the actual amounts CLEC billed its End User(s) in connection with the stated violation.

2.13 Notwithstanding any other provision of this Agreement, CLEC acknowledges and agrees that the assumption or resale to similarly-situated End Users of customer specific arrangement contracts, individual case basis contracts, or any other customer specific pricing contract is not addressed in this Agreement and that if CLEC would like to resell such arrangements, it may only do so consistent with applicable law and after negotiating an amendment hereto that establishes the rates, terms and conditions thereof. Such amendment will only be effective upon written execution by both Parties and approval by the Commission(s).

2.14 Except where otherwise required by law, CLEC shall not, without AT&T-21STATE's prior written authorization, offer the services covered by this Attachment using the trademarks, service marks, trade names, brand names, logos, insignia, symbols or decorative designs of AT&T-21STATE or its Affiliates, nor shall CLEC state or imply that there is any joint business association or similar arrangement with AT&T-21STATE in the provision of Telecommunications Services to CLEC's End Users.

3.0 PRICING AND DISCOUNTS

3.1 "Resale Discount" means the applicable discount off retail rates applied to AT&T-21STATE Telecommunications Services resold by CLEC to its End Users. Any change to the rates, terms and conditions of any applicable retail Tariff is automatically incorporated herein and is effective hereunder on the date any such change is effective.

3.2 The Resale Discounts in the underlying Interconnection Agreement will apply until AT&T-21STATE provides notification of change to the Resale Discounts. AT&T-21STATE will provide such notification at least three (3) months in advance of any change to current Resale Discounts. Changes to the Resale Discounts will be posted to AT&T CLEC Online and will be incorporated by reference upon the effective date stated therein. For avoidance of doubt, changes to Resale Discounts do not apply to Embedded Base Resale until August 2, 2022.

4.0 RESPONSIBILITIES OF PARTIES

4.1 CLEC shall be responsible for modifying and connecting any of its systems with AT&T-21STATE-provided interfaces, as outlined in Attachment 07 – Operations Support Systems (OSS), and CLEC agrees to abide by AT&T-21STATE procedures for ordering Resale Services. CLEC shall obtain End User authorization as required by applicable federal and state laws and regulations and assumes responsibility for applicable charges as specified in Section 258(b) of the Act.

- 4.2 CLEC shall release End User accounts in accordance with the directions of its End Users or an End User's authorized agent. When a CLEC End User switches to another carrier, AT&T-21STATE may reclaim the End User or process orders for another carrier, as applicable.
- 4.3 CLEC will have the ability to report trouble for its End Users to the appropriate AT&T-21STATE maintenance center(s) as provided in the CLEC Online Handbook(s). CLEC End Users calling AT&T-21STATE will be referred to CLEC at the telephone number(s) provided by CLEC to AT&T-21STATE. Nothing herein shall be interpreted to authorize CLEC to repair, maintain, or in any way touch AT&T-21STATE's network facilities, including without limitation those facilities on End User premises.
- 4.4 CLEC's End Users' that activate Call Trace, or who are experiencing annoying calls, should contact law enforcement. Law Enforcement works with the appropriate AT&T-21STATE operations centers responsible for handling such requests. AT&T-21STATE shall notify CLEC of requests by its End Users to provide call records to the proper authorities. Subsequent communication and resolution of each case involving one of CLEC's End Users (whether that End User is the victim or the suspect) will be coordinated through CLEC. AT&T-21STATE shall be indemnified, defended and held harmless by CLEC and/or the End User against any claim, loss or damage arising from providing this information to CLEC. It is the responsibility of CLEC to take the corrective action necessary with its End User who makes annoying calls. Failure to do so will result in AT&T-21STATE taking corrective action, up to and including disconnecting the End User's service.
- 4.5 CLEC acknowledges that information AT&T-21STATE provides to law enforcement agencies at the agency's direction (e.g., Call Trace data) shall be limited to available billing number and address information. It shall be CLEC's responsibility to provide additional information necessary for any law enforcement agency's investigation.
- 4.5.1 In addition to any other indemnity obligations in this Agreement, CLEC shall indemnify AT&T-21STATE against any Claim that insufficient information led to inadequate prosecution.
- 4.5.2 AT&T-21STATE shall handle law enforcement requests in accordance with the Law Enforcement provisions of the General Terms and Conditions of this Agreement.

5.0 BILLING AND PAYMENT OF RATES AND CHARGES

- 5.1 CLEC is solely responsible for the payment of all charges for all services furnished under this Attachment, including but not limited to calls originated or accepted at CLEC's location and its End Users' service locations.
- 5.1.1 Interexchange carrier traffic (e.g., sent-paid, information services and alternate operator services messages) received by AT&T-21STATE for billing to Resale End User accounts will be returned as unbillable and will not be passed to CLEC for billing. An unbillable code will be returned with those messages to the carrier indicating that the messages were generated by a Resale account and will not be billed by AT&T-21STATE.
- 5.2 AT&T-21STATE shall not be responsible for how the associated charges for Resale Services may be allocated to End Users or others by CLEC. Applicable rates and charges for services provided to CLEC under this Attachment will be billed directly to CLEC and shall be the responsibility of CLEC.
- 5.2.1 Charges billed to CLEC for all services provided under this Attachment shall be paid by CLEC regardless of CLEC's ability or inability to collect from its End Users for such services.
- 5.2.2 If CLEC does not wish to be responsible for payment of charges for toll and information services (for example, 900 calls), CLEC must order the appropriate available blocking for lines provided under this Attachment and pay any applicable charges. It is CLEC's responsibility to order the appropriate toll restriction or blocking on lines resold to End Users. CLEC acknowledges that blocking is not available for certain types of calls, including without limitation 800, 888, 411 and Directory Assistance Call Completion. Depending on the origination point, for example, calls originating from correctional facilities, some calls may bypass blocking systems. CLEC acknowledges all such limitations and accepts all responsibility for any charges associated with calls for which blocking is not available and any charges associated with calls that bypass blocking systems.
- 5.3 CLEC shall pay the Federal End User Common Line (EUCL) charge and any other appropriate FCC or Commission-approved charges, as set forth in the appropriate Tariff(s), for each local exchange line furnished to CLEC under this

Attachment.

- 5.4 To the extent allowable by law, CLEC shall be responsible for both Primary Interexchange Carrier (PIC) and Local Primary IntraLATA Presubscription (LPIC) change charges associated with each local exchange line furnished to CLEC under this Attachment. CLEC shall pay all charges for PIC and LPIC changes at the rates set forth in the Pricing Schedule or, if any such rate is not listed in the Pricing Schedule, then as set forth in the applicable Tariff.

6.0 ANCILLARY SERVICES

- 6.1 E911 Emergency Service: The terms and conditions for the provision of AT&T-21STATE 911 services are contained in Attachment 911/E911.
- 6.2 Payphone Services: CLEC may provide certain local Telecommunications Services to Payphone Service Providers (PSPs) for PSPs' use in providing payphone service. Rates for Payphone Services are established under the provisions of Section 276 of the Federal Telecommunications Act of 1996 and are not eligible for the Resale Discount unless required by State Commission order(s). However, given certain billing system limitations, the Resale Discount may be applied to Payphone Services, unless and until AT&T-21STATE is able to modify its billing system, AT&T-21STATE may issue true-up bills in accordance with the provisions set forth in the General Terms and Conditions.

7.0 SUSPENSION OF SERVICE

- 7.1 See applicable Tariff(s) for rates, terms and conditions regarding Suspension of Service.
- 7.2 AT&T-21STATE will offer Suspension of Service to CLEC for CLEC initiated suspension of service of the CLEC's End Users. This service is not considered a Telecommunications Service and will receive no Resale Discount.

Exhibit A

| State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone |
|-------|--------------------------------|---|------------------------|-------|------|
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 1 | UEANL | UEAL2 | 1 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 1 [DISCONNECT] | UEANL | UEAL2 | 1 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 2 | UEANL | UEAL2 | 2 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 2 [DISCONNECT] | UEANL | UEAL2 | 2 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 3 | UEANL | UEAL2 | 3 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 3 [DISCONNECT] | UEANL | UEAL2 | 3 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 1 | UEANL | UEASL | 1 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 1 [DISCONNECT] | UEANL | UEASL | 1 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 2 | UEANL | UEASL | 2 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 2 [DISCONNECT] | UEANL | UEASL | 2 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 3 | UEANL | UEASL | 3 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Service Level 1- Zone 3 [DISCONNECT] | UEANL | UEASL | 3 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Loop Testing - Basic Additional Half Hour | UEANL | URETA | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Manual Order Coordiantion for UVL-SL1s (per loop) | UEANL | UEAMC | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Manual Order Coordiantion for UVL-SL1s (per loop) [DISCONNECT] | UEANL | UEAMC | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Order Coordination for Specified Conversion Time for UVL-SL1 (per LSR) | UEANL | OCOSL | |

Exhibit A

| State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone |
|-------|--------------------------------|--|------------------------|-------|------|
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | Bulk Migration, per 2 Wire Voice Loop-SL1 | UEANL | UREPN | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | Bulk Migration, per 2 Wire Voice Loop-SL1 [DISCONNECT] | UEANL | UREPN | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | Bulk Migration Order Coordination, per 2 Wire Voice Loop-SL1 | UEANL | UREPM | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2 Wire Unbundled Copper Loop Non-Designed- Zone 1 | UEQ | UEQ2X | 1 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2 Wire Unbundled Copper Loop Non-Designed- Zone 2 | UEQ | UEQ2X | 2 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2 Wire Unbundled Copper Loop - Non-Designed - Zone 3 | UEQ | UEQ2X | 3 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2 Wire Unbundled Copper Loop - Tag Loop at End User Premise | UEQ | URETL | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2 Wire Unbundled Copper Loop - Basic 1st Half Hour | UEQ | URET1 | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2 Wire Unbundled Copper Loop - Loop Testing - Basic Additional Half Hour | UEQ | URETA | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | Manual Order Coordination 2 Wire Unbundled Copper Loop - Non-Designed (per loop) | UEQ | USBMC | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2 Wire Unbundled Copper Loop - Bulk Migration, per 2 Wire Voice Loop-SL1 | UEQ | UREPN | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | Bulk Migration Order Coordination, per 2 Wire UCL-ND | UEQ | UREPM | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Single LSR, (per DS0) | UEA | URESL | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 2-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Spreadsheet, (per DS0) | UEA | URESP | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | Bulk Migration, per 2 Wire Voice Loop-SL2 | UEA | UREPN | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | Bulk Migration Order Coordination, per 2 Wire Voice Loop-SL2 | UEA | UREPM | |

Exhibit A

| State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone |
|-------|--------------------------------|---|------------------------|-------|------|
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Zone 1 | UEA | UEAL4 | 1 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Zone 1 [DISCONNECT] | UEA | UEAL4 | 1 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Zone 2 | UEA | UEAL4 | 2 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Zone 2 [DISCONNECT] | UEA | UEAL4 | 2 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Zone 3 | UEA | UEAL4 | 3 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Zone 3 [DISCONNECT] | UEA | UEAL4 | 3 |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Single LSR, (per DS0) | UEA | URESL | |
| GA | UNBUNDLED EXCHANGE ACCESS LOOP | 4-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Spreadsheet, (per DS0) | UEA | URESP | |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Loop or Ground Start Signaling - Zone 1 | NTCVG | UEAL2 | 1 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Loop or Ground Start Signaling - Zone 1 [DISCONNECT] | NTCVG | UEAL2 | 1 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Loop or Ground Start Signaling - Zone 2 | NTCVG | UEAL2 | 2 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Loop or Ground Start Signaling - Zone 2 [DISCONNECT] | NTCVG | UEAL2 | 2 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Loop or Ground Start Signaling - Zone 3 | NTCVG | UEAL2 | 3 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Loop or Ground Start Signaling - Zone 3 [DISCONNECT] | NTCVG | UEAL2 | 3 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 1 | NTCVG | UEAR2 | 1 |

Exhibit A

| State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone |
|-------|----------------------|--|------------------------|-------|------|
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 1 [DISCONNECT] | NTCVG | UEAR2 | 1 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 2 | NTCVG | UEAR2 | 2 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 2 [DISCONNECT] | NTCVG | UEAR2 | 2 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 3 | NTCVG | UEAR2 | 3 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Service Level 2 w/Reverse Battery Signaling - Zone 3 [DISCONNECT] | NTCVG | UEAR2 | 3 |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Single LSR, (per DS0) | NTCVG | URESL | |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Spreadsheet, (per DS0) | NTCVG | URESP | |
| GA | UNE LOOP COMMINGLING | 2-Wire Analog Voice Grade Loop - Loop Tagging - Service Level 2 (SL2) | NTCVG | URETL | |
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Zone 1 | NTCVG | UEAL4 | 1 |
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Zone 1 [DISCONNECT] | NTCVG | UEAL4 | 1 |
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Zone 2 | NTCVG | UEAL4 | 2 |
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Zone 2 [DISCONNECT] | NTCVG | UEAL4 | 2 |
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Zone 3 | NTCVG | UEAL4 | 3 |
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Zone 3 [DISCONNECT] | NTCVG | UEAL4 | 3 |
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Single LSR, (per DS0) | NTCVG | URESL | |

Exhibit A

| State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone |
|-------|------------------------------------|---|------------------------|-------|------|
| GA | UNE LOOP COMMINGLING | 4-Wire Analog Voice Grade Loop - Switch-As-Is Conversion rate per UNE Loop, Spreadsheet, (per DS0) | NTCVG | URESP | |
| GA | UNBUNDLED DEDICATED TRANSPORT | Interoffice Channel - DS1 - per mile | U1TD1 | 1L5XX | |
| GA | UNBUNDLED DEDICATED TRANSPORT | Interoffice Channel - DS1 - Facility Termination | U1TD1 | U1TF1 | |
| GA | UNBUNDLED DEDICATED TRANSPORT | Interoffice Channel - DS1 - Facility Termination [DISCONNECT] | U1TD1 | U1TF1 | |
| GA | UNBUNDLED DEDICATED TRANSPORT | Interoffice Channel - DS3 - per mile | U1TD3 | 1L5XX | |
| GA | UNBUNDLED DEDICATED TRANSPORT | Interoffice Channel - DS3 - Facility Termination | U1TD3 | U1TF3 | |
| GA | UNBUNDLED DEDICATED TRANSPORT | Interoffice Channel - DS3 - Facility Termination [DISCONNECT] | U1TD3 | U1TF3 | |
| GA | HIGH CAPACITY UNBUNDLED LOCAL LOOP | Stand Alone - DS3 Unbundled Local Loop - per mile | UE3 | 1L5ND | |
| GA | HIGH CAPACITY UNBUNDLED LOCAL LOOP | Stand Alone - DS3 Unbundled Local Loop - Facility Termination | UE3 | UE3PX | |
| GA | HIGH CAPACITY UNBUNDLED LOCAL LOOP | Stand Alone - DS3 Unbundled Local Loop - Facility Termination [DISCONNECT] | UE3 | UE3PX | |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire Analog Voice Grade Loop in Combination - Zone 1 | UNCVX | UEAL4 | 1 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire Analog Voice Grade Loop in Combination - Zone 1 [DISCONNECT] | UNCVX | UEAL4 | 1 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire Analog Voice Grade Loop in Combination - Zone 2 | UNCVX | UEAL4 | 2 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire Analog Voice Grade Loop in Combination - Zone 2 [DISCONNECT] | UNCVX | UEAL4 | 2 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire Analog Voice Grade Loop in Combination - Zone 3 | UNCVX | UEAL4 | 3 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire Analog Voice Grade Loop in Combination - Zone 3 [DISCONNECT] | UNCVX | UEAL4 | 3 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire DS1 Digital Loop in Combination - Zone 1 | UNC1X | USLXX | 1 |

Exhibit A

| State | Product | Rate Element Description | COS (Class of Service) | USOC | Zone |
|-------|-------------------------------|--|------------------------|-------|------|
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire DS1 Digital Loop in Combination - Zone 1 [DISCONNECT] | UNC1X | USLXX | 1 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire DS1 Digital Loop in Combination - Zone 2 | UNC1X | USLXX | 2 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire DS1 Digital Loop in Combination - Zone 2 [DISCONNECT] | UNC1X | USLXX | 2 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire DS1 Digital Loop in Combination - Zone 3 | UNC1X | USLXX | 3 |
| GA | ENHANCED EXTENDED LINK (EELs) | 4-Wire DS1 Digital Loop in Combination - Zone 3 [DISCONNECT] | UNC1X | USLXX | 3 |
| GA | ENHANCED EXTENDED LINK (EELs) | DS3 Local Loop in combination - per mile | UNC3X | 1L5ND | |
| GA | ENHANCED EXTENDED LINK (EELs) | DS3 Local Loop in combination - Facility Termination | UNC3X | UE3PX | |
| GA | ENHANCED EXTENDED LINK (EELs) | DS3 Local Loop in combination - Facility Termination [DISCONNECT] | UNC3X | UE3PX | |
| GA | ENHANCED EXTENDED LINK (EELs) | Interoffice Channel in combination - DS1 - per mile | UNC1X | 1L5XX | |
| GA | ENHANCED EXTENDED LINK (EELs) | Interoffice Channel in combination - DS1 Facility Termination | UNC1X | U1TF1 | |
| GA | ENHANCED EXTENDED LINK (EELs) | Interoffice Channel in combination - DS1 Facility Termination [DISCONNECT] | UNC1X | U1TF1 | |
| GA | ENHANCED EXTENDED LINK (EELs) | Interoffice Channel in combination - DS3 - per mile | UNC3X | 1L5XX | |
| GA | ENHANCED EXTENDED LINK (EELs) | Interoffice Channel in combination - DS3 - Facility Termination | UNC3X | U1TF3 | |
| GA | ENHANCED EXTENDED LINK (EELs) | Interoffice Channel in combination - DS3 - Facility Termination [DISCONNECT] | UNC3X | U1TF3 | |
| GA | ADDITIONAL NETWORK ELEMENTS | Service Rearrangements - NRC - Order Coordination Specific Time - Dedicated Transport | UNC1X, UNC3X | OCOSR | |